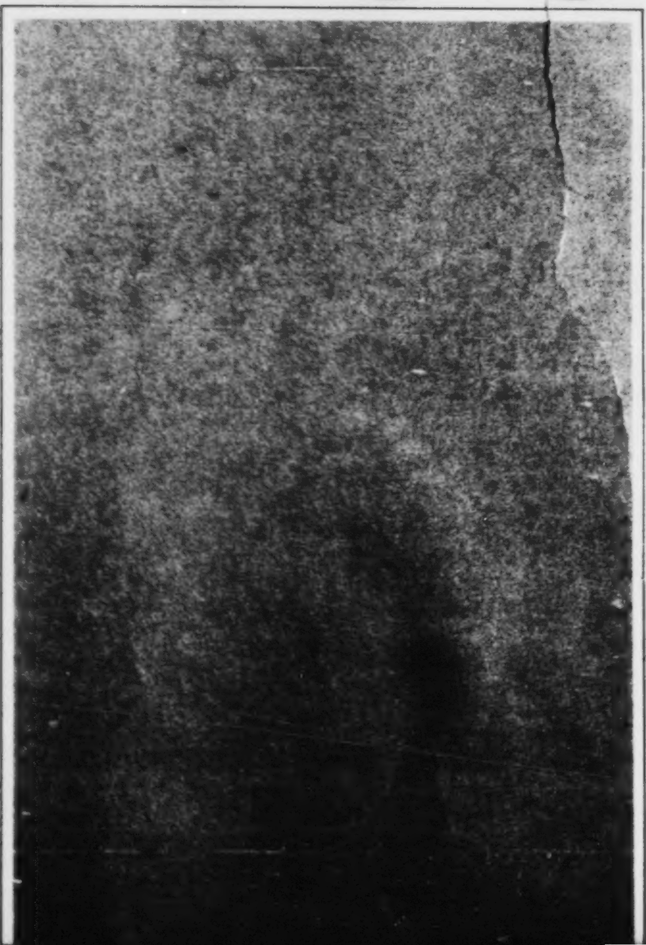
INDEX
TO FEDERAL PROGRAMS AND SERVICES
1988



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Ottawa, Ontario
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Preface

This, the ninth edition of the *Index to Federal Programs and Services*, includes information on 178 federal departments, agencies and Crown corporations. Some bodies, such as the Privy Council Office, are not included here, since their activities affect the general public only through other departments. Some other organizations that are included do not necessarily provide a direct service to the public, but are involved in activities that impinge on the public in some way.

Part I contains descriptions of programs and services provided by the federal government. Part II consists of addresses and phone numbers (where available) of federal, regional, district and branch offices serving the public throughout Canada.

The section on page 12 describes the various elements of this book and provides a detailed explanation of how to use it most effectively.

As in previous years, the *Index* could not have been produced without the co-operation and unflagging assistance of the federal co-ordinators who provided the original material and who worked so diligently to ensure accuracy of content and to provide the editors with new information right up to the last minute. We would like to express our appreciation and thanks for their continued support.

Final update was 1 February 1988.

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Organization Identifiers

The acronyms listed here are not necessarily the official ones. Because they are used for internal sorting purposes in this book, it has sometimes been necessary to change them in order to avoid duplication.

AC	Air Canada
ACOA	Atlantic Canada Opportunities Agency
AECB	Atomic Energy Control Board
AECL	Atomic Energy of Canada Limited
AGC	Agriculture Canada
BC	Bank of Canada
CACSW	Canadian Advisory Council on the Status of Women
CASB	Canadian Aviation Safety Board
CBC	Canadian Broadcasting Corporation
CC	Canada Council, The
CCA	Consumer and Corporate Affairs Canada
CCC	Canadian Commercial Corporation
CCOHS	Canadian Centre for Occupational Health and Safety
CCU	Canadian Commission for Unesco
CDC	Canadian Dairy Commission
CDIC	Canada Deposit Insurance Corporation
CDVIC	Canada Development Investment Corporation
CFS	Canadian Forestry Service
CGC	Canadian Grain Commission
CHPC	Canada Harbour Place Corporation
CHRC	Canadian Human Rights Commission
CI	Correctional Investigator (Office of the)
CIDA	Canadian International Development Agency
CIGI	Canadian International Grains Institute
CIIPS	Canadian Institute for International Peace and Security
CIT	Canadian Import Tribunal
CJC	Canadian Judicial Council
CLRB	Canada Labour Relations Board
CMAC	Court Martial Appeal Court of Canada
CMC	Canadian Museum of Civilization
CMCC	Canada Museums Construction Corporation Inc
CMHC	Canada Mortgage and Housing Corporation
CN	Canadian National Railway Company
COGLA	Canada Oil and Gas Lands Administration
CPC	Canada Post Corporation
CPDL	Canadian Patents and Development Limited
CRTC	Canadian Radio-television and Telecommunications Commission
CSC	Correctional Service Canada
CSFC	Canadian Saltfish Corporation
CT	Competition Tribunal
CWB	Canadian Wheat Board
CWM	Canadian War Museum
DCC	Defence Construction Canada
DND	Department of National Defence
DOC	Department of Communications
DRIE	Department of Regional Industrial Expansion
EAC	External Affairs Canada
EC	Environment Canada
ECC	Economic Council of Canada
EDC	Export Development Corporation

EIC	Employment and Immigration Canada
ELC	Elections Canada
EMR	Energy, Mines and Resources Canada
EPC	Emergency Preparedness Canada
F&O	Fisheries and Oceans
FASC	Fitness and Amateur Sport Canada
FBDB	Federal Business Development Bank
FC	Finance Canada (Department of)
FCC	Farm Credit Corporation Canada
FCTC	Federal Court of Canada
FFMC	Freshwater Fish Marketing Corporation
FJA	Federal Judicial Affairs (Office of the Commissioner for)
FNCC	Foreign Claims Commission
FPRO	Federal-Provincial Relations Office
HWC	Health and Welfare Canada
IAB	Immigration Appeal Board
IC	Investment Canada
ICC	Information Commissioner of Canada
ICOD	International Centre for Ocean Development
IDRC	International Development Research Centre
IJC	International Joint Commission
INAC	Indian and Northern Affairs Canada
JUST	Justice Canada (Department of)
LC	Labour Canada
LFBC	Livestock Feed Board of Canada
LP	Library of Parliament
LRC	Law Reform Commission of Canada
MA	Marine Atlantic Inc
MOSST	Ministry of State for Science and Technology
MRC	Medical Research Council of Canada
NAC	National Arts Centre
NACA	National Advisory Council on Aging
NARC	National Archives of Canada
NBC	National Battlefields Commission (The)
NCC	National Capital Commission
NCPC	Northern Canada Power Commission
NCW	National Council of Welfare
NEB	National Energy Board
NFB	National Film Board
NFPMC	National Farm Products Marketing Council
NGC	National Gallery of Canada
NLC	National Library of Canada
NMNS	National Museum of Natural Sciences
NMST	National Museum of Science and Technology
NPAC	Northern Pipeline Agency Canada
NPB	National Parole Board
NRC	National Research Council Canada
NSERC	Natural Sciences and Engineering Research Council of Canada
NSS	National Search and Rescue Secretariat
NTA	National Transportation Agency
OAG	Office of the Auditor General of Canada
OCOL	Official Languages (Office of the Commissioner of)
OSFI	Office of the Superintendent of Financial Institutions Canada
OWG	Olympic Winter Games (Government of Canada Office for the 1988)
PAB	Pension Appeals Board
PC	Petro-Canada
PCC	Privacy Commissioner of Canada
PFRA	Prairie Farm Rehabilitation Administration
PRC	Ports Canada
PSC	Public Service Commission
PSSRB	Public Service Staff Relations Board
PWC	Public Works Canada
RCCE	Revenue Canada, Customs and Excise
RCM	Royal Canadian Mint
RCMP	Royal Canadian Mounted Police
RCT	Revenue Canada, Taxation
SC	Statistics Canada
SCC	Science Council of Canada
SGC	Solicitor General Canada
SLSA	St Lawrence Seaway Authority (The)
SS	Secretary of State
SSC	Supply and Services Canada
SSHRC	Social Sciences and Humanities Research Council of Canada
STCC	Standards Council of Canada
SUPC	Supreme Court of Canada
SWC	Status of Women Canada
TB	Treasury Board of Canada
TC	Transport Canada
TCB	Textile and Clothing Board
TCC	Tax Court of Canada
TFC	Telefilm Canada
TRFB	Tariff Board
VA	Veterans Affairs
VIA	VIA Rail Canada Inc
WED	Western Economic Diversification, Department of

How to use the *Index*

The *Index* is a compendium of federal government information, including programs and services of interest to the public, regional addresses for federal offices across the country, federal bookstore agents, depository libraries and federal toll-free telephone numbers. Each section of the *Index* is complete in itself, but also linked to the information in other parts of the book.

Telephone Services

- **Telephone Referral Services**
  the local, toll-free and Zenith numbers of a national network of government information referral offices are listed on page 15.
- **Toll-free Telephone Services**
  all toll-free numbers throughout Canada are listed in the section starting on page 17; numbers are included for specific programs such as the income tax information service, or for general information on departments, as for the Information and Privacy Commissioners of Canada.
- **Telephone Services for the Hearing-impaired**
  numbers for federal TDDs (Telephone Device for the Deaf), VEs (Visual Ears) and TTYs are listed on page 37.

Part I Programs and Services

In Part I, page 42, each organization's section includes a head office address, a list of the cities where it has regional offices, a general inquiry number, the title of the minister or agent through whom it reports to Parliament, a brief summary of responsibilities, and descriptions of the individual programs or services for which the organization is responsible. Page 13 opposite gives an example from Part I.

There are two avenues of access to Part I:

- **List of Organizations**
  found on page 8, this list gives every institution, agency or corporation found in the *Index*, sorted alphabetically by name. To the left of the organization title is the appropriate page number reference:

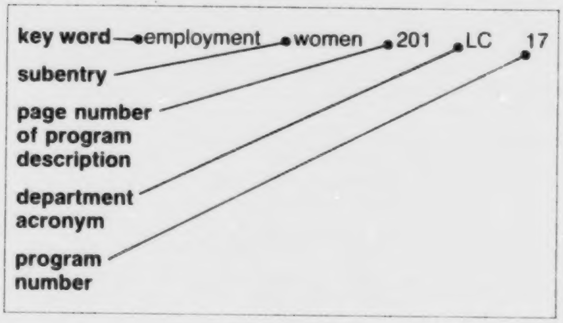
146	Justice Canada, Department of
148	Labour Canada
224	Laurentian Pilotage Authority (Transport Canada)

The generics "Department of", "Office of the" and the department to which a board or agency belongs, follow the substantive title of the organization. The organizations are listed on page 10 in the order of their acronyms.

- **Subject Index**
  (see following description) an alphabetic listing of subjects covered in the programs and services descriptions.

Subject Index

Found on page 233, this index provides a direct route to a specific program description by topic. Sorted alphabetically, each key word gives the page number of the program description, the institution identifier and the program number. For easy identification, the pages of the subject index section have black colour bars.



Part II Federal Government Offices Throughout Canada

This section contains a listing of all federal government offices throughout Canada. Following the guidelines laid down by the Canadian Permanent Committee on Geographical Names, the alphabetical arrangement of town and city names is letter by letter: for example, Biggar comes before Big River; Lac-Mégantic before La Malbaie. Towns beginning with Saint, St, Sainte, Ste are all interfiled alphabetically by letter, with the contractions being treated as if they were spelled out; for example, St Andrews precedes Saint John and St Stephen; Sainte-Thérèse precedes Saint-Eustache.

- **City Index to Offices**
  this index, page 293, is an alphabetical list of the organizations that have regional, district or local offices. Under each organization name is a list of the cities where that institution has offices. To find the nearest Transport Canada Coast Guard office, for example, check the list under that department's name and branch for the town nearest you. Then turn to the town in the relevant provincial section of the office address listing for the full address.
- **Office Addresses**
  found on page 319, this list is divided into the 12 provincial and territorial sections of the country, arranged alphabetically from Alberta to Yukon Territory. It is further broken down by city, with the office addresses for each city listed by department, also arranged alphabetically. Most office listings include a branch or division name, street address, postal address, postal code and telephone number.
- **Associated Bookstore Agents Throughout Canada**
  On page 533, the addresses of associated bookstore agents of government of Canada publications are organized by province and town.
- **Depository Libraries**
  found on page 543, is an enumeration of the towns, by province, where there are depository libraries.

Sample from Part I:

department, agency or Crown corporation	**Transport Canada (TC)**
head office address	Head Office Transport Canada Building Place de Ville Tower C, 21st Floor 330 Sparks Street Ottawa, Ontario K1A 0N5
regional, district and other offices	Regional Offices: *Aviation Group* and *Airports Authority Group*: Vancouver, Edmonton, Winnipeg, Toronto (Willowdale), Montréal (Dorval), Moncton; *Marine Group*: Vancouver, Toronto, Québec, Dartmouth, St John's; *Surface Group*: Sainte-Thérèse (Blainville) (motor vehicle testing); *Transport Dangerous Goods*: Vancouver, Saskatoon, Winnipeg, Toronto, Montréal, Halifax; *Policy and Co-ordination Group*: Vancouver, Edmonton, Winnipeg, Toronto, Montréal (Dorval), Moncton, St John's. Pilotage Authority Offices: Vancouver, Cornwall, Montréal, Halifax. Other offices: throughout Canada.
information line toll-free number reference	Information: Ottawa/Hull (613) 990-2309; regional offices and pilotage authority offices *see* Part II *under* cities listed above; other offices *see* Part II *under* nearest town; for Coast Guard/marine emergencies (search and rescue) and information, environmental emergencies and airport flight services *see* the Toll-free Telephone Service section, page 17.
summary of organization's responsibilities	The jurisdiction of the Department covers all federally regulated railways, as well as the Aviation, Airports Authority, Marine and Surface Groups.
Minister responsible	Minister responsible: Minister of Transport
program acronym and number	**TC 69**
program description	Ship movement/services: the Canadian Coast Guard regulates and ensures the safety of vessel traffic in Canadian waters, and provides mariners with navigation safety and ice information. Aids and Waterways Directorate, Vessel Traffic Services.
inquiry line	Inquiries: Ottawa/Hull (613) 990-2309
federal government offices throughout Canada that can provide further information on the specific program	or nearest Canadian Coast Guard office *see* Part II.
toll-free service available for specific programs	or *see* the Toll-free Telephone Service section, page 17.

Telephone Services

Reference Canada (Telephone Referral Services)

Information on federal government programs and services is available by calling the local, toll-free or Zenith numbers of this national telephone referral service operating in each province and Yukon Territory. (Zenith numbers are reached through the operator.) In some instances, Reference Canada operates in conjunction with a province or territory, in which case, the name of the provincial service is used. All offices answer general questions, but refer more complex inquiries to the appropriate authority in government.

Province	Number	Telephone Referral Services
Alberta	1-800-232-9481	Reference Canada
	292-4998	Calgary (local calls)
	495-2021	Edmonton (local calls)
	495-4161	Edmonton (Telecommunications Device for the Deaf)
British Columbia	1-800-663-1381	Reference Canada
	Zenith 08918	in Northern BC (Atlin only)
	666-5555	Vancouver (local calls)
Manitoba	1-800-282-8060	Citizens' Inquiry Service[1]
	945-3744	Winnipeg (local calls)
	945-4796	Winnipeg (Telecommunications Device for the Deaf)
New Brunswick	1-800-442-4400	New Brunswick Information Service[1]
	453-2525	Fredericton (local calls)
Newfoundland	1-800-563-2432	Reference Canada
	772-4365	St John's (local calls)
Nova Scotia	1-426-8092	Reference Canada
	426-8092	Halifax (local calls)
Ontario	1-800-387-0700	Reference Canada (Toronto) serving area codes 416, 519 and parts of area code 613 not covered in the Ottawa telephone directory
	973-1993	Toronto (local calls)
		Reference Canada (Ottawa/Hull):
	1-800-267-0340 995-7151	from Almonte, Carleton Place, Kazabazua, Low, Perkins, Quyon, Saint-Pierre-de-Wakefield, Ottawa/Hull and areas listed in the Ottawa/Hull telephone directory Ottawa/Hull (local calls)
	1-800-461-1664	Reference Canada (North Bay) serving area codes 807 and 705
	476-4910	North Bay (local calls)
Prince Edward Island	1-368-5050	Island Inquiries[1]
	368-5050	Charlottetown (local calls)

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[1] Federal-provincial telephone referral service

Province	Number	Telephone Referral Services
Québec	Dial 0 and ask for Zenith Communications-Québec[1]	Communications-Québec
	589-2244	Baie-Comeau (local calls)
	477-7272	Drummondville (local calls)
	368-2550	Gaspé (local calls)
	375-5664	Granby (local calls)
	770-6910	Hull (local calls)
	986-3222	Îles-de-la-Madeleine (local calls)
	759-6440	Joliette (local calls)
	547-6601	Jonquière (local calls)
	873-5555	Laval (local calls)
	873-8989	Longueuil (local calls)
	873-2111	Montréal (local calls)
	643-1344	Québec (local calls)
	722-3939	Rimouski (local calls)
	764-3241	Rouyn (local calls)
	679-0433	Saint-Félicien (local calls)
	227-1122	Saint-Georges (local calls)
	778-1123	Saint-Hyacinthe (local calls)
	346-6879	Saint-Jean-sur-Richelieu (local calls)
	438-1282	Saint-Jérôme (local calls)
	968-2806	Sept-Îles (local calls)
	569-9311	Sherbrooke (local calls)
	338-0181	Thetford-Mines (local calls)
	379-2636	Trois-Rivières (local calls)
	825-3166	Val-d'Or (local calls)
	371-9111	Valleyfield (local calls)
Saskatchewan	1-800-667-7160	Reference Canada
	780-6683	Regina (local calls)
Yukon	1-667-5955	Yukon Inquiry Centre[2]
	667-5811	Whitehorse (local calls)

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[1] Federal-provincial telephone referral service

[2] Federal-territorial telephone referral service

Toll-free Telephone Services

The toll-free numbers below, listed by department, apply to those programs for which information is frequently requested by the public. Please note that not all departments have toll-free numbers, and that some departments listed below may not have a toll-free number that applies in your area.

For Zenith numbers, it is necessary to dial the operator first. In the case of collect calls, dial the operator and request a collect call for the desired number. All other numbers may be dialled direct.

Department and program	Number	Calls made from the following areas
Agriculture Canada Recorded information regarding market prices for livestock		
Service in English	1-800-567-9619	**Throughout Canada**
Service in French	1-800-567-6862	
National Pesticide Call Line	1-800-267-6315	**Throughout Canada**
	(613) 995-7084	**Northwest Territories and Yukon** (call collect)
Air Canada Reservations, schedules, fares		**Alberta**
Service in English	1-800-222-6596	All points north of Red Deer
	1-800-332-1080	Red Deer and all points south
	265-9555	Calgary (local calls)
	423-1222	Edmonton (local calls)
Service in French	265-9555	Calgary (local calls)
	423-1222	Edmonton (local calls)
		British Columbia
Service in English	1-800-661-3936	Chetwynd, Dawson Creek, East Pine, Flatrock, Fort St John, Hudson's Hope, Prespatou, Summit Lake, Tumbler Ridge, and Willow Flats
	688-5515	Vancouver (local calls)
	382-9242	Victoria (local calls)
	1-800-663-3721	**All other points**
Service in French	688-5515	Vancouver (local calls)
		Manitoba
Service in English	1-800-542-8940	All points, except
	943-9361	Winnipeg (local calls)
Service in French	943-9361	Winnipeg (local calls)

Department	Number	Calls made from the following areas
Air Canada *(continued)*		
		New Brunswick
Service in English	1-800-222-9660	Bath
	1-800-332-3926	Bathurst
	1-800-332-3926	Bouctouche
	1-800-332-3926	Campbellton
	1-800-332-3926	Cap-Pelé
	1-800-332-3926	Caraquet
	1-800-222-9660	Centreville
	1-800-332-3926	Chatham
	1-800-332-3926	Dalhousie
	1-800-222-9660	Edmundston
	1-800-222-9660	Florenceville
	458-8561	Fredericton (local calls)
	1-800-222-9660	Glassville
	1-800-222-9660	Grand Falls
	1-800-222-9660	Hartland
	857-1021	Moncton (local calls)
	1-800-332-3926	Newcastle
	1-800-332-3926	Richibucto
	536-2482	Sackville (local calls)
	1-800-222-9660	St Andrews
	632-1500	Saint John (local calls)
	1-800-222-9660	St Stephen
	1-800-332-3926	Shippagan
	1-800-222-9660	Sussex
	1-800-332-3926	Tracadie
	1-800-222-9660	Woodstock
Service in French	857-1021	Moncton (local calls)
	1-800-332-3926	All other points
		Newfoundland
Service in English	1-800-563-5151	
	634-4376	Corner Brook (local calls)
	256-3921	Gander (local calls)
	489-6300	Grand Falls (local calls)
	726-7880	St John's (local calls)
	643-2154	Stephenville (local calls)
Service in French	256-3921	Gander (local calls)
	726-7880	St John's (local calls)
		Nova Scotia
Service in English	1-539-6600	Cape Breton (toll-free)
	429-7111	Dartmouth (local calls)
	429-7111	Halifax (local calls)
	539-6600	Sydney (local calls)
	742-2458	Yarmouth (local calls)
	1-429-7111	All other points (toll-free)
Service in French	1-429-7111	Dartmouth, Halifax and Yarmouth (toll-free)
	1-539-6600	Cape Breton (toll-free)
		Ontario
Service in English	1-800-268-7240	From Area Codes 416 and 519
	528-7061	Hamilton (local calls)
	433-2311	London (local calls)
	925-2311	Toronto (local calls)
	254-1111	Windsor (local calls)
	1-800-361-8620	From Area Code 613
	237-5000	Ottawa (local calls)
	1-800-268-7240	From Area Code 705 (and Sudbury after business hours)
	675-3311	Capreol and Sudbury (local calls)

Department	**Number**	**Calls made from the following areas**
Air Canada *(continued)*		**Ontario** *(continued)*
	1-800-665-0520	From Area Code 807
	623-3313	Thunder Bay (local calls)
Service in French	1-800-268-7277	From Area Codes 416 and 519
	925-2861	Toronto (local calls)
	1-800-361-8620	From Area Code 613
	237-5000	Ottawa (local calls)
	1-800-665-0520	From Area Code 807
	623-3313	Thunder Bay (local calls)
	1-800-268-7277	From Area Code 705 (and Sudbury after business hours)
	675-3311	Sudbury (local calls)
		Prince Edward Island
Service in English	892-1007	Charlottetown (local calls)
	436-4888	Summerside (local calls)
	Zenith 19510	All other points
Service in French	892-1007	Charlottetown (local calls)
		Québec
Service in French and in English	237-5000	Hull (local calls)
	393-3333	Montréal (local calls - destinations in Canada and US)
	393-3111	Montréal (local calls - other destinations)
	692-0770	Québec (local calls)
	1-800-361-8620	All other points
		Saskatchewan
Service in English	525-4711	Regina (local calls)
	652-4181	Saskatoon (local calls)
	1-800-665-0520	All other points
Service in French	525-4711	Regina (local calls)
	652-4181	Saskatoon (local calls)
Atlantic Canada Opportunities Agency Atlantic Enterprise Program (*see* Part I *under* Atlantic Canada Opportunities Agency for program description)	1-800-561-7862	**Throughout Canada**
	954-5557	Ottawa/Hull (local calls)
Enterprise Cape Breton Program (*see* Part I *under* Atlantic Canada Opportunities Agency for program description)	1-800-565-9460	**Throughout Canada**
Cape Breton Development Corporation	1-564-3600	**Nova Scotia** (Cape Breton only)
Atomic Energy of Canada Limited Candu Operations/customer service hot line	1-800-268-5877	**Throughout Canada and the United States**
Canada Mortgage and Housing Corporation		**Alberta**
	292-6200	Calgary (local calls)
	1-800-472-9700	Calgary area
	482-8700	Edmonton (local calls)
	1-800-272-9674	Edmonton area

Department	Number	Calls made from the following areas
Canada Mortgage and Housing Corporation *(continued)*		**Alberta** *(continued)*
	328-5581	Lethbridge (local calls)
	1-800-552-8050	Lethbridge area
		British Columbia
	489-4111	Cranbrook (local calls)
	1-800-262-5376	Cranbrook area
	372-1711	Kamloops (local calls)
	1-800-482-0212	Kamloops area
	860-3613	Kelowna (local calls)
	1-800-642-1326	Kelowna area
	563-9216	Prince George (local calls)
	1-800-292-8359	Prince George area
	731-5733	Vancouver (local calls)
	1-800-972-6943	Vancouver area
	388-3103	Victoria (local calls)
	1-800-742-6174	Victoria area
		Manitoba
	983-5600	Winnipeg (local calls)
	1-800-542-3401	Winnipeg area
		New Brunswick
	452-3050	Fredericton (local calls)
	1-800-442-9765	Fredericton area
	857-6116	Moncton (local calls)
	1-800-332-3233	Moncton area
	648-4988	Saint John (local calls)
	1-800-222-9524	Saint John area
		Newfoundland
	637-4555	Corner Brook (local calls)
	1-800-563-4414	Corner Brook area
	772-4400	St John's (local calls)
	1-800-563-5900	St John's area
	Zenith 06092	**Northwest Territories**
	837-2637	Yellowknife (local calls)
		Nova Scotia
	1-426-9023	Nova Scotia Mainland
	564-7840	Sydney (local calls)
	1-564-7841	Cape Breton area
		Ontario
	728-4811	Barrie (local calls)
	1-800-461-1719	Barrie area
	572-2451	Hamilton (local calls)
	1-800-263-8366	Hamilton area
	547-2457	Kingston (local calls)
	1-800-267-9442	Kingston area
	743-5264	Kitchener (local calls)
	1-800-265-2383	Kitchener area

Department	Number	Calls made from the following areas
Canada Mortgage and Housing Corporation *(continued)*		**Ontario** *(continued)*
	438-1731	London (local calls)
	1-800-265-1883	London area
	472-7750	North Bay (local calls)
	1-800-461-6112	North Bay area
	571-3200	Oshawa (local calls)
	1-800-263-7911	Oshawa area
	728-6884	Ottawa (local calls)
	1-800-267-5328	Ottawa area
	743-3584	Peterborough (local calls)
	1-800-461-7698	Peterborough area
	759-1116	Sault Ste Marie (local calls)
	1-800-461-2219	Sault Ste Marie area
	675-2206	Sudbury (local calls)
	1-800-461-4085	Sudbury area
	623-3496	Thunder Bay (local calls)
	1-800-465-6986	Thunder Bay area
	781-2451	Toronto (local calls)
	1-800-387-8558	Toronto area
	256-8221	Windsor (local calls)
	1-800-265-5889	Windsor area
	1-566-7336	**Prince Edward Island**
		Québec
	549-2381	Chicoutimi (local calls)
	1-800-463-9197	Chicoutimi area
	770-1550	Hull (local calls)
	1-800-567-1204	Hull area
	663-9300	Laval (local calls)
	1-800-361-2371	Laval area
	670-4600 or 374-5890	Montréal (local calls)
	1-800-361-0127 or 1-800-361-1354	Montréal area
	651-2310	Québec (local calls)
	1-800-463-2652	Québec area
	722-3388	Rimouski (local calls)
	1-800-252-0826	Rimouski area
	565-4220	Sherbrooke (local calls)
	1-800-567-6047	Sherbrooke area
	379-6133	Trois-Rivières (local calls)
	1-800-567-8617	Trois-Rivières area
	824-3649	Val-d'Or (local calls)
	1-800-567-6409	Val-d'Or area
		Saskatchewan
	780-5880	Regina (local calls)
	1-800-667-7169	Regina area
	975-4900	Saskatoon (local calls)
	1-800-667-3025	Saskatoon area

Department	Number	Calls made from the following areas
Canada Mortgage and Housing Corporation *(continued)*		
	Zenith 2360	**Yukon**
	667-4236	Whitehorse (local calls)
Canada Post National Philatelic Centre	1-800-565-4362	**Throughout Canada**
Canadian Broadcasting Corporation CBC Enterprises	1-800-361-5154	**Throughout Canada**
	(514) 285-2206	Montréal (local calls)
	(416) 975-3500	Toronto (local calls)
Canadian Centre for Occupational Health and Safety	1-800-263-8276	**Throughout Canada**
Canadian Grain Commission Information in French	Zenith 07520	**Manitoba**
	983-2770	Winnipeg (local calls)
Canadian National Railway Company CN Communications/Telepost	1-800-565-7504	**New Brunswick, Nova Scotia and Prince Edward Island**
	1-800-361-8434	(after hours)
Department of Communications Communications information (e.g., on radio station licenses, interference with radio and television reception, radio operator examinations)		**Alberta**
	Zenith 22127	Fort McMurray, Lloydminster, and Red Deer
	495-2470	Edmonton (local calls)
		Ontario
	1-800-265-1273	Area code 519
	1-800-461-0807	Area code 705 and 807
	1-800-267-2132	Belleville and area
		Québec
	1-800-463-9810	Chicoutimi, Lac Saint-Jean, and Rouyn-Noranda area
	549-5781	Chicoutimi (local calls)
	1-800-252-9046	Côte-Nord, Gaspésie, and Îles-de-la-Madeleine area
	722-3070	Rimouski (local calls)
	1-800-567-3425	Trois-Rivières and area
	1-800-567-3498	Sherbrooke area
	565-4917	Sherbrooke (local calls)
Information about establishing French communications services	1-800-665-3421	**Alberta, Manitoba and Saskatchewan**
	983-4391	Winnipeg (local calls)
Correctional Service Canada CORCAN (*see* Part I *under* Correctional Service Canada for program description)	1-800-267-0354	**Throughout Canada**
	996-2425	Ottawa/Hull (local calls)
Elections Canada General information (e.g., concerning the electoral system, political parties, statistics, publications)	1-800-267-2380	**Throughout Canada**
	993-2975	Ottawa/Hull (local calls)

Department	Number	Calls made from the following areas
Employment and Immigration Canada		
Canadian Government Annuities Office (*see* Part I *under* Employment and Immigration Canada for program description)	1-800-561-7922	**Throughout Canada**
	548-7972	Bathurst (NB) (local calls)
Employment inquiries	Zenith 22105	**Alberta**
		Edmonton (local calls) *see* Part II *under* nearest Canada Employment Centre
		British Columbia
	286-6212	Campbell River (local calls)
	1-800-232-8379	Campbell River area
	489-4101	Cranbrook (local calls)
	1-800-262-2384	Cranbrook area
	782-5877	Dawson Creek (local calls)
	1-800-282-6110	Dawson Creek area
	Zenith 10300	**Manitoba**
		Winnipeg (local calls) *see* Part II *under* nearest Canada Employment Centre
		New Brunswick
	773-5847	Chatham (local calls)
	1-800-332-3092	Chatham area
	365-7775	Doaktown (local calls)
	1-800-332-3071	Doaktown area
	392-5537	Florenceville (local calls)
	1-800-442-4447	Florenceville area
	452-3650	Fredericton (local calls)
	1-800-442-4910	Fredericton area
	473-1873	Grand Falls (local calls)
	1-800-442-4431	Grand Falls area
	857-6676	Moncton (local calls)
	1-800-332-3097	Moncton area
	622-3421	Newcastle (local calls)
	1-800-332-3071	Newcastle area
	523-4437	Richibucto (local calls)
	1-800-332-3098	Richibucto area
	536-0753	Sackville (local calls)
	1-800-332-3938	Sackville area
	648-4919	Saint John (local calls)
	1-800-222-9764	Saint John area
	466-1460	St Stephen (local calls)
	1-800-222-9754	St Stephen area
	433-4920	Sussex (local calls)
	1-800-222-9618	Sussex area
	328-2398	Woodstock (local calls)
	1-800-442-9788	Woodstock area

Department	Number	Calls made from the following areas
Employment and Immigration Canada *(continued)*		
Employment inquiries *(continued)*	Zenith 07038	**Newfoundland**
	772-4700	St John's (local calls)
		Northwest Territories
		Call collect to nearest Canada Employment Centre *see* Part II
		Nova Scotia
		Call collect to nearest Canada Employment Centre *see* Part II
		Ontario
	728-2468	Barrie (local calls)
	1-800-461-4301	Barrie area
	869-4552	Espanola (local calls)
	1-800-461-4047	Espanola area
	524-8342	Goderich (local calls)
	1-800-265-5185	Goderich area
	468-3301	Kenora (local calls)
	1-800-465-1106	Kenora area
	291-2920	Listowel (local calls)
	1-800-265-3595	Listowel area
	472-3700	North Bay (local calls)
	1-800-461-9557	North Bay area
	735-0681	Pembroke (local calls)
	1-800-267-3904	Pembroke area
	745-0551	Peterborough (local calls)
	1-800-461-7652	Peterborough area
	925-2808	Prescott (local calls)
	1-800-267-8189	Prescott area
	332-0050	Sarnia (local calls)
	1-800-265-7576	Sarnia area
	245-5101	Sault Ste Marie (local calls)
	1-800-461-5101	Sault Ste Marie area
	Zenith 23500	All other points
		Prince Edward Island
	566-7741	Charlottetown (local calls)
	Zenith 07796	Charlottetown area
	436-4821	Crapaud (local calls)
	Zenith 07801	Crapaud area
	838-3315	Montague (local calls)
	Zenith 07797	Montague area
	687-3161	Souris (local calls)
	Zenith 07798	Souris area
		Québec
		Call collect to nearest Canada Employment Centre *see* Part II
		Saskatchewan
	425-2229	La Ronge (local calls)
	1-800-772-4072	La Ronge area

Department	**Number**	**Calls made from the following areas**
Employment and Immigration Canada *(continued)*		**Saskatchewan** *(continued)*
Employment inquiries *(continued)*	693-0555	Moose Jaw (local calls)
	1-800-552-1266	Moose Jaw area
	763-2611	Prince Albert (local calls)
	1-800-772-4890	Prince Albert area
	780-6130	Regina (local calls)
	1-800-552-7188	Regina area
	975-4510	Saskatoon (local calls)
	1-800-772-3033	Saskatoon area
	783-9421	Yorkton (local calls)
	1-800-667-1484	Yorkton area
		Other areas call collect to nearest Canada Employment Centre *see* Part II
	(403) 667-5050	**Yukon** (call collect to Whitehorse)
Unemployment insurance inquiries	Zenith 22106	**Alberta**
		Edmonton (local calls) *see* Part II *under* nearest Canada Employment Centre
		Elsewhere in Canada *see* above *under* Employment inquiries
Record of Employment Office	1-800-263-8364	**Throughout Canada**
Wage loss insurance	1-800-561-7923	**Throughout Canada**
Immigration inquiries	Zenith 22800	**Alberta**
		Edmonton (local calls) *see* Part II *under* nearest Canada Immigration Centre
		British Columbia Call collect to nearest Canada Immigration Centre *see* Part II
	Zenith 16400	**Manitoba**
		Winnipeg (local calls) *see* Part II *under* nearest Canada Immigration Centre
	1-800-563-5925	**Newfoundland, including Labrador**
	737-5388	St John's (local calls)
	(403) 873-2746	**Northwest Territories** (call collect to Yellowknife)
		Nova Scotia
		Call collect to nearest Canada Immigration Centre *see* Part II
		Ontario
	744-4161	Kitchener (local calls)
	1-800-265-2138	Kitchener area
	326-9421	Orillia (local calls)
	1-800-461-0230	Orillia area
	579-2002	Oshawa (local calls)
	1-800-236-3982	Oshawa area
	Zenith 11600	All other points

Department	Number	Calls made from the following areas
Employment and Immigration Canada *(continued)*		
Immigration inquiries *(continued)*	Zenith 07799	**Prince Edward Island**
	566-7735	Charlottetown (local calls)
		Québec Call collect to nearest Canada Immigration Centre *see* Part II
		Saskatchewan Call collect to nearest Canada Immigration Centre *see* Part II
	(403) 667-5010	**Yukon** (call collect to Whitehorse)
Energy, Mines and Resources Canada Conservation and Renewable Energy Offices (*see* Part I *under* Energy, Mines and Resources Canada for program description)	1-800-222-6477	**Alberta**
	420-4035	Edmonton (local calls)
	1-800-663-1280	**British Columbia**
	666-5863	Vancouver (local calls)
	1-800-542-3405	**Manitoba**
	983-4266	Winnipeg (local calls)
	1-800-332-3908	**New Brunswick**
	857-6070	Moncton (local calls)
	1-800-563-5910	**Newfoundland, including Labrador**
	772-5353 or 772-5391	St John's (local calls)
	Zenith 06068	**Northwest Territories**
	920-8475	Yellowknife (local calls)
	1-426-8600	**Nova Scotia**
	426-8600	Halifax (local calls)
	1-800-387-0733	**Ontario**
	973-8480	Toronto (local calls)
	1-566-7373	**Prince Edward Island**
	566-7373	Charlottetown (local calls)
	1-800-361-2671 1-800-361-6159	**Québec**
	283-5632	Montréal (local calls)
	1-800-667-1142	**Saskatchewan**
	975-4532	Saskatoon (local calls)
	Zenith 06068	**Yukon**
	668-2828	Whitehorse (local calls)
Service in French	1-800-561-7117	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
HEATLINE (*see* Part I *under* Energy, Mines and Resources, Canada for program description)	1-800-267-9563	**Throughout Canada**
	995-1801	Ottawa/Hull (local calls)

Department	Number	Calls made from the following areas
Environment Canada Environmental Protection Emergency	Zenith 49000	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-6200	Dartmouth
Public Relations and Information Service	1-800-463-4311	Ontario and Québec excluding Area Codes 416, 519 and 705
External Affairs Canada General inquiries	Zenith 08928	**Northern British Columbia and Yukon**
	Zenith 06078	**Northwest Territories**
Info Export	1-800-267-8376	**Throughout Canada**
	993-6435	Ottawa/Hull (local calls)
Passport Information – general inquiries regarding all mailed in applications (*see* Part I *under* External Affairs Canada for program description)	1-800-567-9615	**Throughout Canada**
	994-8826	Ottawa/Hull (local calls)
Passport Information – regarding applications forwarded to regional offices (*see* Part I *under* External Affairs Canada for program description)	1-800-232-9475	**Alberta**
	420-2622	Edmonton (local calls)
	292-5171	Calgary (local calls)
	1-800-663-1656	**British Columbia**
	666-0221	Vancouver (local calls)
	388-0213	Victoria (local calls)
	Zenith 00770	**Northern British Columbia**
	1-800-542-3407	**Manitoba**
	983-2190	Winnipeg (local calls)
	1-800-565-7762	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	1-800-567-9615	Inquiries in French
	452-3900	Fredericton (local calls)
	426-2770	Halifax (local calls)
	772-4616	St John's (local calls)
	Zenith 00770	**Northwest Territories**
	1-800-387-3000	**Ontario**
	572-2217	Hamilton (local calls)
	679-4366	London (local calls)
	995-8826	Ottawa (local calls)
	973-3697	Toronto (local calls)
	253-3507	Windsor (local calls)
	1-800-361-7699	**Québec**
	283-2152	Montréal
	648-4990	Québec (local calls)
	1-800-667-1144	**Saskatchewan**
	975-5106	Saskatoon (local calls)

Department	Number	Calls made from the following areas
External Affairs Canada *(continued)* Passport Information *(continued)*	Zenith 00770	**Yukon**
Farm Credit Corporation Canada	Zenith 08018	**Nova Scotia**
Federal Business Development Bank Business Information Centres	1-800-565-1590	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	1-800-667-7163	**Saskatchewan**
Inquiries concerning CASE (*see* Part I *under* Federal Business Development Bank for program description), financial services, management services	1-800-252-9036	**Québec** (Rimouski area)
Fisheries and Oceans General information	1-800-252-1729	**Québec** (Area Code 418 only)
Information on molluscs		**Québec**
	1-800-252-1736	Sept-Îles and area
	1-800-252-8558	Baie-Comeau and area
Observe, Record, Report Program (*see* Part I *under* Fisheries and Oceans for program description)	Zenith 2235	**British Columbia**
	666-2185	Vancouver (local calls)
Sport fishing information	1-800-663-9333	**British Columbia**
	663-0383	Vancouver (local calls)
Freshwater Fish Marketing Corporation General Information	1-800-665-4813	**Saskatchewan and Northwestern Ontario**
Health and Welfare Canada Income Security Programs (*see* Part I *under* Health and Welfare Canada for program description)		**Nova Scotia**
	1-863-3540	Antigonish area and counties north
	1-564-7350	Cape Breton
	1-426-3711	Halifax area and counties west, Dartmouth
		Ontario
	1-800-267-9690	Brockville, Hawkesbury, Pembroke and Smiths Falls
	1-800-387-5280	Oshawa
		Prince Edward Island
	1-566-7850	Charlottetown area
		Québec
	1-800-463-9154	Chicoutimi area
	549-7412	Chicoutimi (local calls)
	1-800-463-5081	Québec City area
	648-3332	Québec City (local calls)
	1-800-252-9072	Rimouski area
	722-3025	Rimouski (local calls)
	1-800-252-1724	Sept Îles area
	962-7116	Sept Îles (local calls)

Department	Number	Calls made from the following areas
Indian and Northern Affairs Canada Application for registration in the Indian Register and information on amendments to the Indian Act	1-800-567-9605	**Throughout Canada**
Band Membership Rules Implementation Grant	1-800-567-9605	**Throughout Canada**
Service to regions without bilingual service	1-800-567-9604	**Throughout Canada**
Information Commissioner of Canada	1-800-267-0441	**Throughout Canada**
Labour Canada Bureau of Labour Information	1-800-567-6866	**Throughout Canada**
Marine Atlantic Inc Ferry Reservations	1-800-565-9470	**New Brunswick, Nova Scotia and Prince Edward Island**
	855-2030	Borden, Prince Edward Island (local calls)
	538-7654	Cape Tormentine, New Brunswick (local calls)
	245-2116	Digby, Nova Scotia (local calls)
	648-4048	Saint John, New Brunswick (local calls)
	794-7203	North Sydney, Nova Scotia (local calls)
	742-3513	Yarmouth, Nova Scotia (local calls)
	1-800-563-7701	**Newfoundland, including Labrador**
	227-2311	Argentia (local calls)
	896-2253	Goose Bay (local calls)
	535-6876	Lewisporte (local calls)
	695-2124	Port-aux-Basques (local calls)
	1-800-565-9411	**Ontario** (Area Code 705 and east) and Québec
	1-800-341-7981	**United States** (except Maine)
	1-800-432-7344	Maine
	288-3395	Bar Harbor, Maine (local calls)
National Capital Commission Information on visitor services	1-800-267-0450	**Throughout Canada**
	778-2222 992-5473	Hull (local calls) Ottawa (local calls)
Privacy Commissioner of Canada	1-800-267-0441	**Throughout Canada**
Public Service Commission Employment inquiries	1-800-387-0776	**Ontario** (except Area Code 519)
	973-3122	Toronto (local calls)
Public Works Canada General information	1-800-361-7768	**Central and northern Ontario** (excluding Area Code 519 and 705), **eastern Québec**, and **eastern Northwest Territories**
Research Office	1-800-361-3309	**Québec** (Area Code 514 only)

Department	Number	Calls made from the following areas
Revenue Canada Customs and Excise	1-800-472-9719	**Alberta**
	1-800-667-7165	**Saskatchewan**
Revenue Canada Taxation Income tax information	Telecommunications Device for the Deaf 1-800-665-0354	**Throughout Canada**
		Alberta
	1-800-232-1966	Northern Alberta
		Edmonton (local calls)
	420-3510	-general inquiries
	420-3577	-inquiries in French
	420-3544	-requests for forms
	420-3500	-refund inquiries
		Southern Alberta
	1-800-332-1410	-general inquiries
	1-800-472-9701	-requests for forms
	1-800-472-9702	-refund inquiries
		Calgary (local calls)
	292-4101	-general inquiries
	292-4118	-inquiries in French
	292-4225	-requests for forms
	292-4147	-refund inquiries
		British Columbia
	1-800-642-8259	Penticton area
	492-9200	local calls
	1-800-663-9033	Vancouver area local calls
	689-5411	-general inquiries
	666-6236	-inquiries in French
	666-0337	-requests for forms
	689-8671	-refund inquiries
		Victoria area
	1-800-742-6108	-general inquiries
	1-800-663-7006	-requests for forms
	1-800-663-6252	-refund inquiries local calls
	388-0121	-general inquiries
	388-3291	-requests for forms
	388-0120	-refund inquiries
	1-800-663-0451	Northeastern British Columbia
	1-800-663-9033	Other areas
		Manitoba
		Winnipeg (local calls)
	983-6350	-general inquiries
	983-6188	-inquiries in French
	983-3942	-requests for forms
	983-3933	-refund inquiries
		Other areas
	1-800-282-8079	-general inquiries
	1-800-362-3302	-inquiries in French
	1-800-282-8076	-refund inquiries
		New Brunswick
	1-800-561-6104	Northern New Brunswick

Department	Number	Calls made from the following areas
Revenue Canada Taxation *(continued)*		**New Brunswick** *(continued)*
Income tax information *(continued)*		Bathurst (local calls)
	548-7100	-general inquiries
	548-7911	-refund inquiries
		Southern New Brunswick
	1-800-222-9622	-general inquiries and refunds
	1-800-222-9787	-other requests
		Saint John (local calls)
	648-4600	-general inquiries
	648-4618	-requests for forms
		Newfoundland, including Labrador
	1-800-563-2600	general inquiries
	1-800-563-4572	inquiries in French
	1-800-563-2650	refund inquiries
		St John's (local calls)
	772-2610	-general inquiries
	772-4572	-inquiries in French
	772-5088	-requests for forms
	772-2660	-refund inquiries
	1-800-661-6451	**Northwest Territories**
		Nova Scotia
		Cape Breton Island residents
	1-564-7081	-general inquiries
	1-564-7359	-inquiries in French
		Sydney (local calls)
	564-7080	-general inquiries
	564-7359	-inquiries in French
	564-7120	-requests for forms
	564-7085	-refund inquiries
		Mainland residents
	1-426-2210	-general inquiries
	1-426-9310	-inquiries in French
	1-451-1323	-refund inquiries
		Halifax (local calls)
	426-2210	-general inquiries
	426-9310	-inquiries in French
	426-2151	-requests for forms
	451-1370	-refund inquiries
		Ontario
		Belleville area
	1-800-267-2130	-general inquiries
	1-800-267-2139	-requests for forms
	1-800-267-2165	-refund inquiries
		local calls
	962-8611	-general inquiries
	962-8619	-requests for forms
	962-7344	-refund inquiries
		Hamilton area
		from Area Code 416
	1-800-263-9200	-general inquiries
	1-800-263-9205	-refund inquiries
		from Area Code 519
	1-800-263-9210	-general inquiries
	1-800-263-9215	-refund inquiries
		local calls
	522-8671	-general inquiries
	572-2609	-requests for forms
	522-7902	-refund inquiries

Department	Number	Calls made from the following areas
Revenue Canada Taxation *(continued)*		**Ontario** *(continued)*
Income tax information *(continued)*		Kingston area
	1-800-267-9447	-general inquiries
	1-800-267-2139	-requests for forms
		local calls
	545-8371	-general inquiries
	545-8385	-refund inquiries
		Kitchener area
	1-800-265-2530	-general inquiries
	1-800-265-2210	-requests for forms
	1-800-265-2133	-refund inquiries
		local calls
	579-2230	-general inquiries
	579-8951	-requests for forms
	745-6868	-refund inquiries
		London area
	1-800-265-4900	-general inquiries
	1-800-265-1504	-refund inquiries
		local calls
	679-4211	-general inquiries
	679-4244	-requests for forms
	679-4273	-refund inquiries
		Ottawa area
		from Area Code 613
	1-800-267-8440	-general inquiries
	1-800-267-8442	-refund inquiries
		from Area Code 819
	1-800-267-4735	-general inquiries
	1-800-267-4736	-refund inquiries
		local calls
	598-2275	-general inquiries
	598-2298	-inquiries in French
	598-2300	-requests for forms
	598-2290	-refund inquiries
		St Catharines area
	1-800-263-5672	-general inquiries and requests for forms
	1-800-263-3654	-French services
	1-800-263-7255	-refund inquiries
		local calls
	688-4000	-general inquiries and requests for forms
	688-4006	-refund inquiries
		Scarborough *see* Toronto
		Sudbury area
	1-800-461-4060	-general inquiries
	1-800-461-6258	-inquiries in French
	1-800-461-4066	-refund inquiries
		local calls
	675-0581	-general inquiries
	675-0582	-inquiries in French
	675-0596	-requests for forms
	675-0500	-refund inquiries
	1-800-465-6981	Thunder Bay area
		local calls
	623-3443	-general inquiries
	623-2751	-requests for forms
	623-2346	-refund inquiries

Department	Number	Calls made from the following areas
Revenue Canada Taxation *(continued)*		**Ontario** *(continued)*
Income tax information *(continued)*		Toronto area
	1-800-387-1700	from Area Code 416
	1-800-387-1710	from Area Codes 519 and 705
		local calls
	869-1500	-general inquiries
	973-3704	-French services
	865-9469	-requests for forms
	368-7431	-refund inquiries
	1-800-265-4841	Windsor area (Essex County only)
	1-800-265-5135	French services (including Windsor)
		local calls
	258-8302	-general inquiries
	258-8080	-refund inquiries
	252-3611	-requests for forms
		Prince Edward Island
	1-566-7200	-refund and general inquiries
	1-566-7225	-inquiries in French
		Charlottetown (local calls)
	566-7200	-refund and general inquiries
	566-7250	-requests for forms
	566-7225	-inquiries in French
		Québec
	545-8026	Chicoutimi (local calls)
	1-800-361-2808	Laval area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	335-8658	-requests for forms
	283-4714	-Telerefund
	1-800-361-2808	Montréal area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	283-5623	-requests for forms
	283-4714	-Telerefund
		Québec (local calls)
	648-3180	-general inquiries
	648-4083	-requests for forms
	648-4931	-refund inquiries
	722-3111	Rimouski (local calls)
		Rouyn area
	1-800-567-6428	from Area Code 418
	1-800-567-6403	from Area Code 819
		local calls
	764-5171	-general inquiries
	764-5151	-requests for forms and refund inquiries
	1-800-361-2808	Saint-Hubert area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	445-5264	-requests for forms
	283-4714	-Telerefund

Department	Number	Calls made from the following areas
Revenue Canada Taxation *(continued)*		**Quebec** *(continued)*
Income tax information *(continued)*		Sherbrooke area
	1-800-567-6184	-general inquiries
	1-800-567-6186	-refund inquiries local calls
	565-4888	-general inquiries
	821-8565	-requests for forms
	565-4989	-refund inquiries
	373-2723	Trois-Rivières (local calls) from Area Code 418 (to Québec office)
	1-800-463-4421	-general inquiries
	1-800-463-4473	-refund inquiries from Area Codes 514, 819 (to Québec office)
	1-800-463-4413	-general inquiries
	1-800-463-4629	-refund inquiries
		Area Code 819 (calls to Ottawa office)
	1-800-267-4735	-general inquiries
	1-800-267-4736	-refund inquiries
		Saskatchewan
	1-800-667-7555	Regina area
		local calls
	780-6015	-general inquiries
	780-6079	-requests for forms
	780-5944	-refund inquiries
	780-6724	-French services
	1-800-667-2083	Saskatoon area
		local calls
	975-4595	-general inquiries
	975-4577	-requests for forms
	975-4580	-refund inquiries
	975-4627	-French services
	1-800-663-0451	**Yukon**
Non-profit organization information	1-800-267-2384	**Throughout Canada**
Royal Canadian Mint Olympic coin orders	1-800-267-1871	**Throughout Canada**
	1-800-361-0170	Montréal area
Royal Canadian Mounted Police Emergency Service (if local detachment does not answer)	Zenith 50000	**Saskatchewan**
Complaints and inquiries	1-800-332-3974	**New Brunswick**
Inquiries	1-800-387-0020	**Ontario**
Police Inquiry Assistance (24-hour)	1-800-442-9722	**New Brunswick**
Telecommunications Device for the Deaf	1-800-442-9747	**New Brunswick** (24-hour service)
	1-800-563-2172	**Newfoundland** (24-hour service)
Secretary of State General information (e.g., citizenship inquiries)	1-426-4334	**Nova Scotia**
Canada Day Committee	1-426-6227	**Nova Scotia**
Solicitor General Canada Victims Resource Centre	1-800-267-0454	**Throughout Canada**
	995-7126	Ottawa/Hull (local calls)

Department	Number	Calls made from the following areas
Standards Council of Canada Standards information (*see* Part I *under* Standards Council of Canada for program description)	1-800-267-8220	**Throughout Canada**
	283-3222	Ottawa/Hull (local calls)
Statistics Canada Advisory service (statistical data and consultative service)		**Alberta**
	1-800-282-3907	Northern Alberta
	420-3027	Edmonton (local calls)
	1-800-472-9708	Southern Alberta
	292-6717	Calgary (local calls)
		British Columbia
	1-800-663-1551	Southern and central British Columbia
	Zenith 08913	Northern British Columbia (served by NorthwesTel)
	666-3691	Vancouver (local calls)
	1-800-542-3404	**Manitoba**
	983-4020	Winnipeg (local calls)
	1-800-565-7192	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-5331	Halifax (local calls)
	Zenith 07037	**Newfoundland, including Labrador**
	772-4073	St John's (local calls)
	(403) 420-2011	**Northwest Territories** (call collect to Edmonton)
	1-800-268-1151	**Ontario**
	951-8116	Ottawa/Hull (local calls)
	753-4888	Sturgeon Falls (local calls)
	973-6586	Toronto (local calls)
	1-800-361-2831	**Québec**
	283-5725	Montréal (local calls)
	1-800-667-7164	**Saskatchewan**
	780-5405	Regina (local calls)
	Zenith 08913	**Yukon and Northern British Columbia** (areas served by NorthwesTel)
Supply and Services Canada Canadian Armed Forces Pension (*see* Part I *under* Supply and Services Canada for program description)	1-800-267-0350	**Throughout Canada**
	996-4577 or 996-0755	Ottawa/Hull (local calls)
Superannuation/federal employees and public service insurance plans (*see* Part I *under* Supply and Services Canada for program description)	1-800-561-7930	**Throughout Canada**
	532-1700	Moncton/Shediac (NB) (local calls)

Department	Number	Calls made from the following areas
Transport Canada		
Aircraft and marine distress	1-800-565-1582	**New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island and Québec**
	1-800-267-7270	**Central and northern Ontario**
Coast Guard/marine distress emergencies, search and rescue (*see* Part I *under* Transport Canada for program description)	1-800-361-7770	**New Brunswick, Nova Scotia, central and northern Ontario, eastern Northwest Territories, Prince Edward Island and Québec**
	Zenith 49000	**New Brunswick, Nova Scotia and Prince Edward Island**
	(902) 427-2102	Halifax (local calls)
	(902) 772-5151	St John's (local calls)
		Other areas – nearest rescue centre (collect calls accepted)
	(403) 973-4402	Edmonton
	(604) 388-1543	Victoria
	(604) 732-4141	Vancouver (local calls)
Coast Guard/oil spills, aids to navigation, and other marine and environmental emergencies (*see* Part I *under* Transport Canada for program descriptions)	Zenith 49000	**Magdalen Islands, New Brunswick, Nova Scotia and Prince Edward Island**
General information/air	1-800-252-9071	Mont-Joli (Québec) and area
Vancouver flight service station	1-800-663-9993	**British Columbia**
Veterans Affairs		
Pharmacy/Drug Line	1-800-565-1657	**New Brunswick, Nova Scotia and Prince Edward Island**
War Veterans Allowance	1-800-565-1528	**New Brunswick and Prince Edward Island**
	1-426-8199	**Nova Scotia**
VIA Rail Canada inc		
Reservations	1-800-665-8630	**Alberta, British Columbia, Manitoba and Saskatchewan**
	1-800-361-6180	Service in French
		New Brunswick, Nova Scotia and Prince Edward Island
	1-800-561-3952	6 am to 7 pm
	1-800-361-7773	7 pm to 6 am
	489-8421	Halifax (local calls)

Telephone Services for the Hearing-impaired

The following telephone numbers are provided by certain departments for use by the hearing-impaired who have access to a Telephone Device for the Deaf (TDD), a Teletype (TTY) or a Visual Ear (VE). Please note the type of service available in each case.

Department and Province	Number	City
Reference Canada (Telephone Referral Services)		
Alberta	420-4161	Edmonton (TDD)
Manitoba	945-4796	Winnipeg (Citizens' Inquiry Service [1]) (TDD)
Canada Post Corporation		
New Brunswick	857-7084	Moncton (VE)
Nova Scotia	426-7031	Halifax (TTY)
Canadian Broadcasting Corporation		
Ontario	733-8868 975-6688	Ottawa (TDD) Toronto (TDD)
Québec	843-6665	Montréal (TDD)
Canadian Human Rights Commission		
Alberta	420-4108	Edmonton (VE)
British Columbia	666-3071	Vancouver (VE)
Manitoba	983-2882	Winnipeg (VE)
Nova Scotia	426-9345	Halifax (VE)
Ontario	996-5211 998-5927 973-8912	Ottawa (National Office) (VE) Ottawa (National Capital Region) (VE) Toronto (VE)
Québec	283-1869	Montréal (VE)
Canadian Radio-television and Telecommunications Commission		
Ontario/Québec	994-0423	Ottawa/Hull (TDD)
Communications, Department of		
New Brunswick	976-2405	Kent County (TDD)
Consumer and Corporate Affairs		
Ontario/Québec	994-0067	Ottawa/Hull (TDD)

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[1] Federal-provincial telephone referral service

Department and Province	Number	City
Employment and Immigration Canada		
Manitoba	983-3975	Winnipeg (VE)
New Brunswick	548-7972	Bathurst (annuities) (TDD)
	548-7906	Bathurst (employer registration) (TDD)
	452-4033	Fredericton (regional office) (TDD)
	452-3707	Fredericton (Canada Immigration Centre) (TDD)
	452-3464	Fredericton (VE)
	867-6888	Moncton (sub-regional office) (TDD)
	857-6746	Moncton (Canada Employment Centre) (VE)
Nova Scotia	426-2282	Halifax (Canada Employment Centre) (VE)
	895-1647	Truro (Canada Employment Centre) (VE)
Québec	283-7708	Montréal (VE)
	273-3311	Montréal (Saint-Denis/Rosemont) (VE)
	471-3722	Terrebonne (VE)
External Affairs Canada		
Ontario	996-9136	Ottawa/Hull (passport information) (VE)
Environment Canada		
New Brunswick	976-2405	Kent County (Kouchibouguac Park) (VE)
Health and Welfare Canada		
New Brunswick	648-4527	Saint John (Income Security Programs) (VE)
Marine Atlantic Inc.		
Nova Scotia	749-8109	North Sydney (TDD)
Public Service Commission		
New Brunswick	857-6624	Moncton (VE)
Nova Scotia	426-6246	Halifax (VE)
Ontario	973-2269	Toronto (employment inquiries) (VE)
Prince Edward Island	566-7039	Charlottetown (VE)
Revenue Canada, Customs and Excise		
Nova Scotia	426-2135	Halifax (VE)
Revenue Canada Taxation		
Throughout Canada	1-800-665-0354	Toll-Free across Canada (TDD)
Royal Canadian Mounted Police (24-hours; collect calls accepted where 800 Toll-free is not available)		
Alberta	471-9675	Edmonton (TDD)
British Columbia	738-3332	Vancouver (TDD)
Manitoba	983-4205	Winnipeg (TDD)
New Brunswick	1-800-442-9747	Toll-free in New Brunswick (TDD)

Department and Province	Number	City
Royal Canadian Mounted Police *(continued)*		
Newfoundland	1-800-634-2172	Toll-free in Newfoundland (TDD)
Northwest Territories	738-3332	Yellowknife (TDD)
Nova Scotia	426-7766 421-1212	Halifax (TDD) (MT&T TDD long distance operator)
Ontario	993-2232 973-9785	Ottawa (TDD) Toronto (TDD)
Prince Edward Island	566-7155	Charlottetown (TDD)
Québec	283-3833	Montréal (TDD)
Saskatchewan	780-6788	Regina (TDD)
Yukon	667-5502	Whitehorse (TDD)
Secretary of State		
New Brunswick	857-6988	Moncton (TDD)
Nova Scotia	426-9522	Halifax (TDD)
Prince Edward Island	566-7344	Charlottetown (TDD)
Statistics Canada		
Atlantic Provinces	1-800-565-7192	Toll-free (VE)
Nova Scotia	426-5331	Halifax (VE)
Veterans Affairs		
Prince Edward Island	566-8587 566-8394	Charlottetown (management services) (VE) Charlottetown (personnel) (VE)
VIA Rail		
New Brunswick	693-9001	Saint John (VE)

Part I

Programs and Services

Judiciary

Canadian Judicial Council (CJC)

130 Albert Street
Room 717
Ottawa, Ontario
K1A 0W8

Information: Ottawa/Hull (613) 998-5182.

The Council aims to promote efficiency, uniformity and improved judicial service in superior and county courts.

CJC 1
Seminars: the Council organizes seminars for the continuing education of judges.

CJC 2
Federal judges/complaints: the Council conducts inquiries into complaints against federally appointed judges.

Court Martial Appeal Court of Canada (CMAC)

Supreme Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 955-6719.

The Court Martial Appeal Court of Canada is a superior court of record. Its members are judges of the various superior courts of criminal jurisdiction throughout Canada and are appointed separately to the Court by Order in Council. One is designated the Chief Justice.

CMAC 1
Court martial convictions/appeals: the Court Martial Appeal Court has the same jurisdiction in appeals of convictions by courts martial as do provincial and territorial courts of appeal in the case of criminal convictions, except in the area of severity of sentence, which comes under the authority of the Minister of National Defence. There is no right to appeal an acquittal by a court martial. An appeal to the Supreme Court of Canada is allowed, by leave of that court or where there has been a dissenting judgement on any question of law.

While the Rules of Practice and Procedure of the Court Martial Appeal Court are similar to those of the provincial and territorial courts of appeal in criminal appeals, they differ in a number of ways. Under the Rules, the Chief Justice may authorize appointment of counsel for an appellant at public expense. Any member in good standing of a law society in Canada is entitled to appear before the Court, as are officers of the Judge Advocate General's Branch of the Department of National Defence.

The Court sits as a panel of three judges and may sit outside as well as within Canada in any place with suitable court facilities. It schedules hearings as near as possible to locations convenient to appellants and their counsel. The officers and clerks of the Court Martial Appeal Court are also employees of the Federal Court of Canada.

Federal Court of Canada (FCTC)

Principal Office
Supreme Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Local Offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Calgary, Regina, Saskatoon, Winnipeg, Toronto, Montréal, Québec, Fredericton, Saint John, Halifax, Charlottetown, St John's.

Information: Ottawa/Hull (613) 995-8012.

The Federal Court of Canada, as constituted by the Federal Court Act, is a court of law, equity and admiralty, and a superior court of record having civil and criminal jurisdiction. It consists of the Federal Court of Appeal, with the Chief Justice and 10 judges, and the Federal Court – Trial Division, with the Associate Chief Justice and 15 judges, one of whom has elected to take supernumerary status.

Hearings and appeals (FCTC 1 – FCTC 4)

FCTC 1
Hearings: the Federal Court of Canada may sit anywhere in the country at times arranged as nearly as possible to suit the convenience of the litigants, although it does not hold trials or hearings on a circuit basis. In Ottawa, sittings of the Federal Court are held in the Supreme Court of Canada Building. The judges' offices are in the same building. Prothonotaries' sittings (the Court has a Senior Prothonotary and an Associate Senior Prothonotary) are held in open court to hear motions at the direction of the Associate Chief Justice. Prothonotaries have the power to dispose of any interlocutory application or any action concerning a claim not exceeding $5000 assigned to them by the Chief Justice or the Associate Chief Justice.

FCTC 2
Federal Court of Appeal: this court hears appeals from the Trial Division; reviews decisions of federal boards; determines questions of law, jurisdiction, or practice and procedure referred by federal boards, commissions and tribunals; and hears appeals under various federal acts other than the Income Tax Act, the Estate Tax Act and the Canadian Citizenship Act. Appeals from decisions of the Court may be taken to the Supreme Court of Canada, once leave is granted by the Federal Court of Appeal or the Supreme Court.

FCTC 3
Federal Court Trial Division: the Trial Division has jurisdiction in cases in which relief is claimed against the Crown, and in cases in which relief is claimed by the Crown or the Attorney General of Canada. The Trial Division also has jurisdiction to hear proceedings for prohibition, mandamus, certiorari, injunction, or declaratory relief against federal boards, commissions and other tribunals; and for interprovincial and federal-provincial disputes. It also conducts hearings on industrial property proceedings; admiralty proceedings; income tax and estate tax appeals; citizenship appeals; and claims for relief, if there is no other Canadian court that has such jurisdiction.

FCTC 4
Registry: the Federal Court of Canada has one Registry for the entire country, which is responsible for administration of the Court's legal proceedings. It consists of the principal office in Ottawa and 16 local offices, eight of which are staffed by employees of the Federal Court of Canada. The remaining eight are administered by provincial and territorial court employees. In Ottawa the Registry is located in the Federal Court Annex Building.

Additional functions and responsibilities (FCTC 5 – FCTC 7)

Local Offices: Vancouver, Edmonton, Calgary, Winnipeg, Toronto, Montréal, Québec, Halifax.

Information: Ottawa/Hull (613) 995-6020; local offices *see* Part II *under* cities listed above.

FCTC 5
Animal disease and protection/appeals: owners of animals that have been destroyed under the provisions of the Animal Disease and Protection Act may appeal compensation decisions to the Assessor. Appeals must be submitted within three months from the date the owner receives notification of the compensation decision. The Assessor may, for special reasons, allow a longer period.

FCTC 6
Pesticide residue compensation/appeals: farmers may appeal to the Assessor when no compensation has been awarded or when the compensation awarded is less than the maximum prescribed, on the grounds that the amount or failure to award compensation is unreasonable. Appeals must be submitted within three months from the date the farmer receives notification of the compensation decision. The Assessor may, for special reasons, allow a longer period.

Federal Court of Canada *(continued)*
Additional functions and responsibilities *(continued)*

FCTC 7
Plant quarantine/appeals: a person may appeal to the Assessor concerning any plant or other matter destroyed or restricted from sale, or concerning any restriction of the use of property or premises, when no compensation is awarded or when the compensation awarded is less than the maximum prescribed, on the grounds that the amount or failure to award compensation is unreasonable. Appeals must be submitted within three months from the date the person receives notification of the compensation decision. The Assessor may, for special reasons, allow a longer period.

Supreme Court of Canada (SUPC)

Supreme Court of Canada Building
Wellington Street
Ottawa, Ontario
K1A 0J1

Information: Ottawa/Hull (613) 995-4330.

SUPC 1
The Supreme Court of Canada is the highest court of the land. It is a general court of appeal for both criminal and civil cases. Its jurisdiction embraces the common law of the nine common-law provinces and the territories, as well as the civil law of the province of Québec. The Court reviews cases from the 10 provincial Courts of Appeal and from the Appeal Division of the Federal Court of Canada. In most cases it will hear appeals only if permission to appeal is first granted. The Court may also hear cases referred by the Governor in Council on constitutional questions. The Supreme Court sits only in Ottawa and holds three sessions during the year. Hearings are open to the public. During the summer months, guided tours of the Supreme Court of Canada Building are available; group visits are possible through prior arrangement during the rest of the year.

Tax Court of Canada (TCC)

200 Kent Street
Ottawa, Ontario
K1A 0M1

Regional Offices: Toronto, Montréal, Québec.

Information: Ottawa/Hull (613) 992-0901; regional offices *see* Part II *under* Toronto, Montréal and Québec.

TCC 1
The Tax Court of Canada is a court of record that is completely independent of the government. It was created in 1983 when it replaced the Tax Review Board. The Court hears appeals relating to the Income Tax Act, the Canada Pension Plan, the Petroleum and Gas Revenue Tax Act and Part IV of the Unemployment Insurance Act, 1971. All appeals are dealt with as informally and as quickly as possible. The Court also settles questions concerning source of income under the Old Age Security Act and under the War Veterans Allowance Act. While hearings involving income tax appeals are held only in major centres throughout the country, appeals concerning unemployment insurance are also heard in smaller communities. All parties to an appeal may appear in person or may be represented by counsel or an agent. Decisions of the Tax Court of Canada may be appealed to the Federal Court of Canada.

The officials of the Court, whose headquarters are in Ottawa, include the Chief Judge, the Associate Chief Judge and 10 other judges, who are all appointed by the Governor in Council. If the judicial workload makes further assistance necessary, the Chief Judge may request federally or provincially appointed judges or both to act as Deputy Judges of the Court.

Departments, Agencies, Crown Corporations

Agriculture Canada (AGC)

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
Ottawa, Ontario
K1A 0C5

Regional, District and Branch Offices: throughout Canada.

Experimental Farms and Research Stations: throughout Canada.

Information: Ottawa/Hull (613) 995-8963; for the Agricultural Products Board *see* AGC 26 below; for the Agricultural Stabilization Board *see* AGC 13 below; regional, district and branch offices, experimental farms and research stations *see* Part II *under* nearest town; for information on pesticides and recorded information regarding market prices for livestock *see* the Toll-free Telephone Service section, page 17.

The Department is responsible for federal policies, programs and regulations relating to agriculture and food, as well as for the Prairie Farm Rehabilitation Administration. It is involved in such activities as grading and inspection, seed certification, the regulation of pesticides, feeds and fertilizers, scientific research, international agricultural liaison, farm loan and advisory services and the dissemination of information. Diagnostic and control programs for animal diseases, market development programs, and market forecasts and reports also come under the Department's jurisdiction.
Minister responsible:
Minister of Agriculture

Agricultural research (AGC 1 – AGC 5)

AGC 1
Research grants: university grants are available to staff members of Canadian universities for specific agricultural research. Research Program Service. Inquiries: Ottawa/Hull (613) 995-7084 or any regional office *see* Part II.

AGC 2
Internal research programs: the Research Branch programs are designed to determine optimum conditions of soil and climate for specific crop varieties and new breeds of animals; to reduce crop loss caused by diseases, weeds and insects; to improve crop management techniques and animal husbandry through biological and engineering studies; to develop new and improved methods for the preparation and preservation of food; and to ensure the safety and nutritive value of food. Inquiries: Ottawa/Hull (613) 995-7084 or any regional or district office *see* Part II.

AGC 3
Animal pathology/disease research and testing: the Animal Pathology Division conducts research on diseases of food animals, provides laboratory, diagnostic, and consultative services to the animal health and meat hygiene programs of the Department, and acts as consultant on the registration, licensing and use of biological agents and other veterinary and pest control products sold in Canada. It provides diagnostic services to livestock owners and veterinarians at its nine laboratories across Canada. Inquiries: Ottawa/Hull (613) 995-5433 or any regional office *see* Part II.

AGC 4
Agricultural research/inventory: the Department maintains inventories of agricultural and food-related research and development in Canadian universities, industry and provincial governments. Inquiries: Ottawa/Hull (613) 995-7084 or any regional office *see* Part II.

AGC 5
Classification/research: the Biosystematics Research Centre conducts research on the classification of insects, mites, nematodes, vascular plants and fungi; the results of this research are available to members of the public, governments and universities. Inquiries: Ottawa/Hull (613) 996-1665.

Human and animal protection (AGC 6 – AGC 11)

AGC 6
Consumer protection/food inspection: through the Food Production and Inspection Branch, the Department is responsible for grading, inspecting, licensing, regulating agricultural production inputs, import and export inspection services and certification, quarantine controls and eradication procedures. Inquiries: Ottawa/Hull (613) 995-5433 or any regional or district office *see* Part II.

AGC 7
Meat inspection: the meat inspection program deals with the inspection of meats for export and interprovincial movement, and the inspection of imported meat products. Inquiries: Ottawa/Hull (613) 995-5433 or any regional office *see* Part II.

AGC 8
Agricultural chemicals/technical information: technical pesticide information is available from the Pesticides Directorate. All products registered under the Pest Control Products Act such as detergents, pool chemicals and wood preservatives are included in the program. Inquiries: Ottawa/Hull (613) 993-4544 or toll-free 1-800-267-6315. For information on appeals concerning pesticide residue compensation *see* FCTC 6 *under* Federal Court of Canada, page 43.

Agriculture Canada *(continued)*
Human and animal protection *(continued)*

AGC 9
Animal disease and protection: the Health of Animals Directorate is responsible for the control and eradication of livestock diseases within Canada. The Directorate aims to prevent the introduction of animal diseases into the country by regulating importation; by inspecting and testing imported animals, animal products and by-products; and by operating a quarantine program. The Directorate carries out eradication and control programs, requiring inspection and certification for the export of livestock and the humane treatment of livestock in transit. The Veterinary Biology Quality Control Program ensures that vaccines, bacterins, sera and toxins (either imported or produced here in Canada for domestic use or export) are pure, potent, safe and effective. Inquiries: Ottawa/Hull (613) 995-5433 or any regional office *see* Part II.

AGC 10
Pari-mutuel supervision: the Racetrack Division protects the wagering public by supervising racetracks, checking betting practices of tracks, investigating infractions and inspecting pari-mutuel facilities. Inquiries: Ottawa/Hull (613) 998-4922.

AGC 11
Racehorses/drugs/research: the Racetrack Division is responsible for the provision and operation of race surveillance services and techniques. This includes photo finishes, blood and urine analyses, and research relating to the use of drugs on horses. Inquiries: Ottawa/Hull (613) 998-4922.

Farm income support (AGC 12 - AGC 20)

AGC 12
Western Grain Stabilization Program: this program is based on the joint participation of grain producers and the federal government. Its operation is aimed at protecting farmers in the area of Western Canada designated by the Canadian Wheat Board, against severe fluctuations in income from the sale of eligible grains. Inquiries: Ottawa/Hull (613) 995-5880; Winnipeg (204) 983-3384.

AGC 13
The Agricultural Stabilization Board supports prices by buying products outright, by making deficiency payments, or by making direct payments to producers at a fixed rate. It assures price support for nine key commodities: cattle, hogs, sheep, industrial milk and cream, corn, soybeans, and oats and barley grown outside the area administered by the Canadian Wheat Board. Inquiries: Ottawa/Hull (613) 957-7078 or any regional office *see* Part II.

AGC 14
Crop insurance: the Crop Insurance Division administers the Crop Insurance Act, under which all-risk crop insurance is made available to Canadian farmers. Under this federal-provincial program, financial contributions are made towards farmers' premium costs and, in Québec and Newfoundland, their administration costs. Inquiries: Ottawa/Hull (613) 995-5880.

AGC 15
Advance payments for crops: the Advance Payments for Crops Act provides producers with an incentive to store products by supplying advance payments. The Minister of Agriculture guarantees these advances through eligible producer organizations, which must administer this program on behalf of their members. The Act applies for all storable crops grown in Canada, except grains grown within the area administered by the Canadian Wheat Board. Inquiries: Ottawa/Hull (613) 995-5880 or any regional office *see* Part II.

AGC 16
New Crop Development Fund: this Fund aims to encourage the growth and efficiency of a diversified crops sector in Canadian agriculture. It makes financial contributions to projects that demonstrate the commercial potential of new crops, varieties, technologies or production practices in a region. To qualify, projects should be large enough to obtain economic and production information useful for commercial use. Eligible institutions include commercial enterprises, industrial and producer groups, provincial and territorial agencies, universities and other non-profit organizations. Notices of intent to apply for financial assistance should be sent in before 31 October to ensure consideration for funding in the next fiscal year (1 April to 31 March). Inquiries: Ottawa/Hull (613) 995-9554 or nearest regional office *see* Part II.

AGC 17
Farm Improvement Loans: this program guarantees loans made by banks and other designated lenders to farmers for the improvement and development of farms and farmhouses. Loans are available for such purposes as well as for major repairs to implements and equipment, construction, repairs of farm buildings, purchase of livestock or additional land, land clearing and irrigation systems. A borrower may have several guaranteed loans outstanding at one time as long as the total does not exceed $100 000. Farm Improvement Loan Administration. Inquiries: Ottawa/Hull (613) 995-5880.

AGC 18
Loan guarantees: under the Agricultural Products Co-operative Marketing Act the federal government guarantees bank loans to primary producers for initial payments and operating costs through agreements between the Minister of Agriculture and producer co-operatives with a price pooling system. Producers of all agricultural commodities, including livestock, poultry, milk products and crops (except grains in the area administered by the Canadian Wheat Board) are eligible. Inquiries: Ottawa/Hull (613) 995-5880 or any regional office *see* Part II.

Agriculture Canada *(continued)*
Farm income support *(continued)*

AGC 19
Farm Debt Review Board: the Board administers the Farm Debt Review Act in every province, ensuring that farms experiencing either financial difficulty or insolvency have access to an impartial, third-party review of the individual farms' circumstances and of possible financing or refinancing options. The purpose of the review is to achieve a voluntary and mutually satisfactory agreement between farmer and creditor(s). Special Programs Division. Inquiries: contact the Farm Debt Review Board in each province; Ottawa/Hull: (613) 995-9554.

AGC 20
Canadian Rural Transition Program: under this program, farmers and eligible members of their families who have ceased farming owing to financial difficulty can obtain assistance in adjusting to a new way of life. The program offers a transition grant; supplementary transition assistance; relocation and exploratory assistance; training assistance; reimbursement of employers to encourage hiring of eligible clients; a self-employment grant to individuals who wish to start their own non-farm business; and special counselling. The program is a joint undertaking between Agriculture Canada and Employment and Immigration Canada. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Market development (AGC 21 – AGC 27)

AGC 21
Genetic Improvement Programs: Record of Performance programs for dairy, beef, sheep and swine improve production and product quality through identification of genetically superior breeding stock. The Sire Loan Program provides high-quality tested sires to assist in the development of artificial insemination technology in swine and sheep. Livestock registration provides authentication for the purebred registration system in Canada, which strengthens both foreign and domestic sales capabilities. Inquiries: Ottawa/Hull (613) 995-9554.

AGC 22
Showcase herds: the Department maintains showcase herds of dairy and beef cattle, sheep and swine available in Canada. These herds provide foreign and domestic visitors with a display of modern production practices and have become the focal point of potential buyers of Canadian livestock. Inquiries: Ottawa/Hull (613) 995-9554.

AGC 23
Agricultural products/market development: the Agriculture Development Branch is responsible for market expansion and increased marketing effectiveness for Canadian agricultural products. It arranges co-operative marketing, provides market information reports and assistance in product promotion, and analyses trends of developments in agriculture and related sectors of the economy. Inquiries: Ottawa/Hull (613) 995-9554 or any regional office *see* Part II.

AGC 24
Canadian Agricultural Market Development Initiative: this program contributes to projects that aim to increase the use of Canadian agri-food products in domestic markets, as well as to projects that attempt to develop improved marketing systems in the agri-food sector. Organizations eligible for project funding include corporations, co-operatives, partnerships, universities, industry associations and non-profit organizations. Inquiries: Ottawa/Hull (613) 995-9554 or any regional office *see* Part II.

AGC 25
Marketing boards: under the Agricultural Products Marketing Act, provincial commodity marketing boards and agencies may assume authority to market their agricultural commodities in interprovincial and export trade. The boards and agencies are empowered to collect levies applied to these commodities where applicable under provincial legislation. Inquiries: Ottawa/Hull (613) 995-9554 or any regional office *see* Part II.

AGC 26
Agricultural Products Board: the Board is empowered to buy, sell or import agricultural products, and to administer food contracts and other commodity operations. It may purchase and hold reserve stocks of agricultural products for later sale, emergency relief purposes in Canada and for overseas food assistance programs. Inquiries: Ottawa/Hull (613) 995-5880.

AGC 27
Agriculture and Food Market Situation and Outlook Program: the Department provides information on current and prospective markets for agricultural products; an Agricultural Outlook Conference is held each year. The Branch publishes the *Retail Food Price Report* on a monthly basis, which includes the weekly average cost of food for a family of four in Canada's urban centres. Inquiries: Ottawa/Hull (613) 995-5880.

Agricultural development (AGC 28 – AGC 31)

AGC 28
Agricultural events/funding: financial assistance is available to fairs and exhibits, producer associations and non-profit organizations in the agricultural sector to assist in funding local, national and international events that improve Canadian agricultural production. Inquiries: Ottawa/Hull (613) 995-9554.

AGC 29
Regional development: the Agriculture Development Branch is responsible for promoting regional agricultural development through national and regional programs. Inquiries: Ottawa/Hull (613) 995-9554 or any regional office *see* Part II.

Agriculture Canada *(continued)*
Agricultural development *(continued)*

AGC 30
The International Programs Branch represents the Department's interests and responsibilities in international affairs. It is responsible for agricultural aid programs and technical assistance missions, and provides international agricultural intelligence for the Department. In addition, it co-ordinates the Department's efforts in World Food Day activities. Inquiries: Ottawa/Hull (613) 993-6671 or any regional office *see* Part II.

AGC 31
Co-operatives Secretariat: the Department provides administrative services to the Co-operatives Secretariat which was established on 1 April 1987. Its mandate is to support the Minister of State (Grains and Oilseeds) in his responsibilities related to the co-operative sector, to provide services to the Interdepartmental Committee on Co-operatives and to liaise with Canadian co-operatives. The objective of the Secretariat is to focus on the federal government's commitment to the co-operative sector, including co-ordinating the development and implementation of national policies that address the contribution of co-operatives to the economic and social growth of the country. Inquiries: Ottawa/Hull (613) 995-4787.

Air Canada (AC)

Headquarters
Place Air Canada
500 Dorchester Boulevard West
Montréal, Québec
H2Z 1X5

Regional Offices: Vancouver, Toronto, Halifax.

Ticket Offices: throughout Canada.

Information: Montréal (514) 879-7000; for information on reservations, schedules, fares – nearest Air Canada ticket office or agent *see* the Toll-free Telephone Service section, page 17.

Minister responsible:
Minister of Transport

AC 1
Air Canada is a Crown corporation that assures the aerial transport of passengers, mail and freight, and provides a courier service for messages. Its carriers fly between all provincial capitals, the principal commercial centres of Canada, and between points in the United States, Great Britain, France, Germany, Switzerland, the Indian subcontinent, Asia, Antigua, the Bahamas, Barbados, Bermuda, Cuba, Guadeloupe, Haiti, Jamaica, Martinique and Trinidad.

Atlantic Canada Opportunities Agency (ACOA)

Head Office
770 Main Street, 10th Floor
P.O. Box 6051
Moncton, New Brunswick
E1C 9J8

Regional Offices: Moncton (Head Office), Fredericton, Halifax, Sydney, Charlottetown, St John's and Ottawa.

Information: Moncton (506) 857-6523, or toll-free 1-800-561-7862; regional offices *see* Part II *under* cities listed above.

ACOA's mandate is the co-ordination and planning of all federal activities contributing to the economic growth of the Atlantic region, particularly procurement, training and skills development, job creation, technology infrastructure development and local investment promotion. The Agency is directly responsible for federal small- and medium-sized business and industrial development policy and programs in the region, working in close co-operation with provincial governments and with the private sector.
Minister responsible:
Leader of the Government in the Senate and Minister of State for Federal-Provincial Relations.

ACOA 1
Atlantic Enterprise Program (AEP): this program offers loan insurance and interest buy-downs of up to six percentage points to commercial operations in the Atlantic provinces. Loans must be used to finance a project for the establishment, expansion or modernization of commercial operations in an eligible sector. New term loans of $100 000 or more for loan insurance, and $25 000 or more for interest buy-downs are eligible under the program. Inquiries: toll-free 1-800-561-7862, or any ACOA office *see* Part II *under* cities listed above.

ACOA 2
Industrial and Regional Development Program (IRDP): under this program, direct financial assistance in the form of contributions and repayable contributions is available to manufacturers and processors in Atlantic Canada for: the development of new products or processes that will increase industrial productivity and international competitiveness; the establishment of new production facilities in Atlantic Canada with relatively high economic disparity; modernization and expansion, including first-time installation of microelectronic devices for marketing research and strategy studies; and for investments made to adjust to changing competitive conditions or to produce new, more viable, or more competitive products or services. The amount of assistance for which firms may be eligible varies according to the economic development needs of the region. ACOA is responsible for the delivery of projects up to a maximum of $20 000 000 in eligible capital costs. Inquiries: any ACOA office *see* Part II *under* cities listed above.

ACOA 3
Enterprise Cape Breton Program (ECBP): the objective of this program, deliverd by Enterprise Cape Breton, is to foster a favorable climate for private-sector investment, entrepreneurship and increased industrial and commercial activity in the Cape Breton area. It is an umbrella program, which provides financial assistance under various programs administered separately by ACOA and the Industrial Development Division of the Cape Breton Development Corporation (DEVCO). The ACOA-delivered programs are the Industrial and Regional Development Program (IRDP), the Cape Breton Topping-Up Assistance (CBTUA) Program, the Cape Breton Investment Tax Credit (CBITC), the Atlantic Enterprise Program (AEP) and the Program for Export Market Development (PEMD). Financial assistance includes grants, contributions (repayable and non-repayable), interest buy-downs, loan insurance, loans, equity and the investment tax credit. A range of economic sectors is eligible for support under the ECB program. Inquiries: toll-free 1-800-565-9460, or any ACOA office *see* Part II *under* cities listed above.

ACOA 4
Regional development/federal-provincial agreements: development and employment opportunities are identified and exploited jointly on a regional basis through cost-shared federal-provincial Economic and Regional Development Agreement (ERDA) subsidiary agreements. Individuals may apply under some of these programs, which vary from province to province. Inquiries: any ACOA office *see* Part II *under* cities listed above.

Atomic Energy Control Board (AECB)

Head Office
Martel Building
270 Albert Street
(PO Box 1046)
Ottawa, Ontario
K1P 5S9

Regional Offices: Calgary, Elliot Lake, Mississauga, Montréal.

Information: Ottawa/Hull (613) 995-5894; regional offices *see* Part II *under* cities listed above.

Minister responsible:
Minister of Energy, Mines and Resources

AECB 1
The Atomic Energy Control Board administers and enforces the Atomic Energy Control Act and corresponding regulations. This involves licensing all uses of radioactive materials and activities that concern nuclear energy, and monitoring the health, safety and security aspects of nuclear energy.

Atomic Energy of Canada Limited (AECL)

Corporate Office
275 Slater Street
Ottawa, Ontario
K1A 0S4

Regional Offices: Pinawa, Mississauga, Chalk River, Ottawa, Montréal, Port Hawkesbury.

Information: Ottawa/Hull (613) 237-3270; CANDU Operations customer service hot line, toll-free 1-800-268-5877; regional offices *see* Part II *under* cities listed above.

Atomic Energy of Canada Limited is responsible for the research and development of peaceful uses of nuclear energy, including the development of nuclear power systems and the application of radioisotopes and radiation in medicine and industry.
Minister responsible:
Minister of Energy, Mines and Resources

AECL 1
CANDU reactors/maintenance: AECL Candu Operations maintains the CANDU reactor, which uses natural uranium to produce heat through fission for the generation of electrical power. Inquiries: Mississauga (416) 823-9040; Montréal (514) 871-1116; or call toll-free 1-800-268-5877.

AECL 2
CANDU reactors/design: AECL Candu Operations is responsible for the design (in accordance with Atomic Energy Control Board guidelines) of CANDU nuclear reactors. Inquiries: Mississauga (416) 823-9040.

AECL 3
CANDU reactors/marketing: Candu Operations has full responsibility for the international marketing of the CANDU reactor system and related technologies. Inquiries: Mississauga (416) 823-9040.

AECL 4
Atomic energy/medical and industrial applications: AECL's Radiochemical Company and Medical Products Division produce and sell nuclear-related products, equipment and services to worldwide medical and industrial markets. Products include bulk reactor and cyclotron isotopes, radiopharmaceuticals, hot-cells, radiation sources, research irradiators and industrial irradiation plants for processing food and medical products. Inquiries: Ottawa/Hull, Radiochemical Company (613) 592-2790 and Medical Products Division (613) 591-2100 .

Atomic Energy of Canada Limited *(continued)*

AECL 5
Atomic energy/research: the Atomic Energy of Canada Research Company carries out basic research, supports Canada's nuclear power program, develops new applications for nuclear energy products and produces radioisotopes for medical and industrial uses. Inquiries: Ottawa/Hull (613) 236-6444; Chalk River (613) 584-3311; Pinawa (204) 753-2311.

AECL 6
Atomic waste disposal/research: the Atomic Energy of Canada Research Company carries out research on methods of permanently and safely disposing of nuclear wastes. Inquiries: Whiteshell Nuclear Research Establishment, Pinawa (204) 753-2311.

Auditor General of Canada, Office of the (OAG)

Head Office
C D Howe Building
240 Sparks Street
Ottawa, Ontario
K1A 0G6

Regional Offices: Vancouver, Edmonton, Regina, Winnipeg, Montréal, Halifax.

Information: Ottawa/Hull (613) 995-3766; regional offices *see* Part II *under* cities listed above.

The Auditor General reports directly to Parliament.

OAG 1
The Office of the Auditor General of Canada is responsible for examining the Public Accounts of Canada, including those relating to the Consolidated Revenue Fund, public property and various Crown corporations. The Auditor General performs comprehensive audits of departments, agencies and certain Crown corporations, and conducts government-wide studies of issues involving the management of financial, physical and human resources of the federal government. The Auditor General reports annually to the House of Commons, but may make a special report to the House on any matter that he believes should not be deferred until his annual report.

Bank of Canada (BC)

234 Wellington Street
Ottawa, Ontario
K1A 0G9

Bank of Canada Agencies: Vancouver, Calgary, Regina, Winnipeg, Toronto, Ottawa, Montréal, Saint John, Halifax.

Information: Ottawa/Hull (613) 782-8111; regional offices *see* Part II *under* cities listed above.

The Bank of Canada formulates and implements monetary policy and acts as fiscal agent to the government of Canada. The Bank of Canada Act gives the Bank the sole right to issue notes intended for circulation in Canada.
Minister responsible:
Minister of Finance

BC 1
Canada Savings Bonds: the Bank of Canada provides services to the public related to the sale and administration of Canada Savings Bonds. Inquiries: Ottawa/Hull, *Annual sales campaign*: instalment plan sales (613) 782-8187; delivery of bonds (613) 782-8372; maintenance of records of ownership: lost bonds (613) 782-7400; transfers (613) 782-8703; payment of interest (613) 782-7291; change of address notification: (613) 782-7291.

BC 2
Government of Canada (Direct Marketable) Bonds: government of Canada bonds are issued for terms of from two to 25 years by allocation and auction to chartered banks and investment dealers in denominations from $1000 to $1 million. The bonds carry a fixed interest rate, but are bought and sold in the secondary market by corporations and individuals at a price to give a yield to maturity which reflects market interest rates at the time of the transaction. Inquiries: Ottawa/Hull (613) 782-8362.

BC 3
Treasury Bills: treasury bills are short-term debt obligations of the government issued for 90, 180 or 365 days. They are sold for a discount at a weekly auction to chartered banks and investment dealers. They may subsequently be resold before maturity to corporations, individuals and other financial institutions. They are available in denominations from $1000 to $1 million. Inquiries: Ottawa/Hull (613) 782-8362.

BC 4
Unclaimed bank balances: the Bank Act requires that accounts of individuals and corporations at chartered banks which have been dormant for 10 years be transferred to the Bank of Canada, where they are held in safekeeping. After a further period of 20 years, small balances are transferred to the Consolidated Revenue Fund. Inquiries: Ottawa/Hull (613) 782-8987.

BC 5
Damaged bank notes: as the sole bank note issuer in Canada, the Bank of Canada will refund full or even partial value for notes which have been damaged or mutilated while in the hands of the public. Identifiable remnants may be forwarded by any financial institution to the Bank of Canada on a collection basis. Valuation is based on the proportion of the physical note which is identifiable. Inquiries: Ottawa/Hull (613) 782-8430.

BC 6
Exchange and interest rate information: together with other economic and financial statistics, the Bank of Canada publishes selected exchange and interest rate information in its *Monthly Review* and *Weekly Financial Statistics* available by subscription from: *Bank of Canada Review*, Publications/Distribution, Secretary's Department, Bank of Canada, 245 Sparks Street, Ottawa, Ontario K1A 0G9. Inquiries: Montréal (514) 393-4381; Ottawa (613) 782-7201; Toronto (416) 593-2119.

BC 7
Currency Museum: the galleries of the Currency Museum display money and artifacts that served as money in both the Old World and the New World. This comprehensive display of Canadian and foreign notes and coins is part of the National Currency Collection. Inquiries: Ottawa/Hull (613) 782-8914, or Currency Museum, Bank of Canada, 245 Sparks Street, Ottawa, Ontario K1A 0G9.

The Canada Council (CC)

Head Office
99 Metcalfe Street
(PO Box 1047)
Ottawa, Ontario
K1P 5V8

Regional Office: Moncton.

Information: Ottawa/Hull (613) 598-4365 (station to station collect calls accepted).

The Canada Council's mandate is to promote and foster the arts in Canada. To achieve this aim, the Council provides a wide range of grants and services to professional artists and arts organizations in dance, music, theatre, media arts, visual arts, and writing and publishing.

The Canada Council reports to Parliament through the Minister of Communications.

CC 1
Aid to professional artists and arts organizations: the Canada Council offers financial assistance to individual artists through its Arts Awards Service. To be eligible, artists must be Canadian citizens or be permanent residents of Canada. They must also have completed basic training and/or be recognized professionals within their discipline. The Council also provides grants to arts organizations, including dance and theatre companies, orchestras and opera companies, public art galleries and artist-run centres, book and periodical publishers, film and video organizations, and national, professional service organizations in the various disciplines. Grants to organizations are administered through six sections of the Council – Dance, Media Arts, Music, Theatre, Visual Arts, Writing and Publishing.

CC 2
Art Bank: the Art Bank was created in 1972 to complement the programs of the Visual Arts Section of the Council. Its objectives are to provide recognition and direct assistance to professional Canadian artists through the purchase of their work; to present contemporary Canadian art to the public in everyday environments through a rental program; and to stimulate the private and corporate collecting of art.

CC 3
Touring Office: through the Touring Office, the Council awards grants for tours by Canadian performing artists and companies in Canada, and offers professional services to artists, tour managers and organizers. Canadian citizens and permanent residents of Canada are eligible.

CC 4
Explorations Program: this program of grants encourages innovative projects that introduce new approaches to creative expression, extend the limits of existing art forms, cross disciplines, or fulfill specific needs in the development of the arts. Applicants must be Canadian citizens or permanent residents of Canada.

CC 5
Prizes and awards: the Canada Council offers a number of prizes and awards to distinguished members of Canada's artistic and scholarly communities: the Molson Prizes, the McLuhan Teleglobe Canada Award, the Glenn Gould Prize, the Governor General's Literary Awards and several other prizes in dance, music, theatre, visual arts, media arts and writing.

CC 6
Killam Program: the Canada Council administers the Izaak Walton Killam Memorial Prizes, which are awarded to Canadian researchers in science, engineering and medicine. The Council also administers the Killam Research Fellowships, which are awarded through competitions to researchers in engineering, the humanities, medicine, the natural sciences, the social sciences, and to researchers conducting studies linking any of the disciplines within these fields. The prizes and fellowships are financed through a gift and a bequest made by Mrs Dorothy J Killam.

Canada Deposit Insurance Corporation (CDIC)

Head Office
320 Queen Street, 22nd Floor
(PO Box 2340, Station D)
Ottawa, Ontario
K1P 5W5

Regional Office: Toronto.

Information: Ottawa/Hull (613) 996-2081; Toronto (416) 973-3887.

The Canada Deposit Insurance Corporation was established in 1967 to provide deposit insurance and thus to contribute to the stability and competitiveness of Canada's financial system. Member institutions include banks and federally or provincially incorporated trust and loan companies. To obtain membership an application must be submitted and approved.
Minister responsible:
Minister of Finance

CDIC 1
Deposit insurance: The maximum deposit insurance is $60,000 for each person in each member institution; this amount applies to the combined total of all the insurable deposits a person may have with the same member. Insurable deposits include savings and chequing accounts, money orders, deposit receipts, guaranteed investment certificates and debentures issued by mortgage loan companies. Term deposits are insurable only if they are redeemable either on demand, or on or before the expiration of five years from the date of deposit.
The Province of Québec has a deposit insurance plan of its own under the administration of the Québec Deposit Insurance Board (QDIB). Under the terms of an agreement between CDIC and the QDIB, deposits made in Québec with provincially incorporated members are guaranteed by the QDIB; deposits made outside Québec with such members are insured by CDIC. The maximum repayment from both agencies would not exceed $60 000.

CDIC 2
Loans: as a lender of last resort, CDIC may provide short-term loans under the provisions of the Investment Companies Act and the Co-operative Credit Association Act.

Canada Development Investment Corporation (CDVIC)

1 First Canadian Place
Suite 4520
PO Box 138
Toronto, Ontario
M5X 1A4

Corporate Office: Toronto.

Information: Toronto (416) 864-0333.

Minister responsible:
Minister of Privatization and Regulatory Affairs

CDVIC 1
The Canada Development Investment Corporation was established under the Canada Business Corporations Act in May 1982 as a holding company to manage various federal government investments in the business sector, to privatize these holdings where feasible, to advise the government on issues of industrial assistance when that advice is sought, and to be available to the government as a vehicle to hold and manage possible future investments. It currently manages the federal government's investments in Eldorado Nuclear Limited, Massey Combines Corporation, Varity Corporation and government shares in the Canada Development Corporation.

Canada Harbour Place Corporation (CHPC)

World Trade Centre
999 Canada Place
Suite 690
Vancouver, British Columbia
V6C 3C1

Information: Vancouver (604) 682-7200

Minister responsible:
Minister of Transport

CHPC 1
The Canada Harbour Place Corporation is a Crown corporation that was established in June 1982 by federal-provincial agreement to design and construct Canada Place in Vancouver. The project includes the British Columbia Convention Centre, open as of 1 July 1987 (converted from space used for the Canada Pavilion at Expo 86); the Pan Pacific Vancouver Hotel, built for Tokyo Canada Corporation; the World Trade Centre; and a cruise ship facility, built for the Vancouver Ports Corporation (Ports Canada). The Canada Place complex is federally owned and operated by the Corporation.

Canada Labour Relations Board (CLRB)

Head Office
C D Howe Building
4th Floor West
240 Sparks Street
Ottawa, Ontario
K1A 0X8

Regional Offices: Vancouver, Winnipeg, Toronto, Montréal, Dartmouth.

Information: Ottawa/Hull (613) 996-9466; regional offices *see* Part II *under* cities listed above.

Minister responsible:
Minister of Labour

CLRB 1
The Canada Labour Relations Board is an adjudicative, quasi-judicial, administrative tribunal with statutory powers and functions deriving from Part IV and Part V of the Canada Labour Code. The Board's jurisdiction in industrial relations and safety covers federal works, undertakings and businesses, including all forms of interprovincial or international transportation of goods or passengers; broadcasting; communications; longshoring; grain-handling; banking; uranium mining; and certain Crown corporations. The Board's principal activities are the granting or revoking of collective bargaining rights; the mediation or adjudication of complaints of unfair labour practice and allegations of unlawful strike or lockout, including the issue of restraining or cease-and-desist orders; the settlement of complaints regarding exercise of rights under safety legislation; and the disposition of appeals concerning the existence of imminent danger. In Yukon and the Northwest Territories, the Board's activities also include those that would normally fall under provincial jurisdiction.

Canada Mortgage and Housing Corporation (CMHC)

Head Office
Montréal Road
Ottawa, Ontario
K1A 0P7

Regional Offices: Vancouver, Saskatoon, Toronto (Willowdale), Montréal, Saint John.

Local Offices: throughout Canada.

Information: Ottawa/Hull (613) 748-2000 or 748-2609, or *see* the Toll-free Telephone Service section, page 17; regional offices *see* Part II *under* cities listed above; local offices *see* Part II *under* nearest town.

The Corporation administers the National Housing Act and is authorized to insure mortgage loans made by approved lenders for new and existing homeowner housing, new and existing rental housing, and dwellings built by co-operative and non-profit associations.
Minister responsible:
Minister of Public Works

Information and advisory services (CMHC 1 – CMHC 4)

CMHC 1
Housing information: policy studies and technical reports on various aspects of Canadian housing and community development are available from the Canadian Housing Information Centre. Inquiries: Ottawa/Hull (613) 748-2362 or nearest local office *see* Part II.

CMHC 2
Housing for senior citizens/advisory services: CMHC undertakes studies on the planning and construction of housing and on the planning of community services for senior citizens. Films, slides and publications are available to the public. Inquiries: Ottawa/Hull (613) 748-2374.

CMHC 3
Housing for disabled persons/advisory services: CMHC undertakes studies on the planning and construction of housing and on the planning of community services for disabled persons. Films, slides and publications are available to the public. Inquiries: Ottawa/Hull (613) 748-2600.

CMHC 4
Standards and guidelines/housing and community development: the Corporation provides norms, guidelines, standards, design and performance criteria relating to building components, housing units and community environments. Inquiries: nearest local office *see* Part II.

Insurance, loans and subsidies (CMHC 5 – CMHC 9)

CMHC 5
Mortgage insurance: approved private lenders, such as banks, trust companies and life insurance companies that make mortgage loans for all types of residential accommodation, are insured by the Corporation against loss in the event of default by the borrower. Inquiries: Ottawa/Hull (613) 748-2609 or nearest local office *see* Part II.

CMHC 6
Residential Rehabilitation Assistance Program (RRAP): financial assistance is available to help residential property owners bring their properties up to minimum health and safety standards. Inquiries: nearest local office *see* Part II.

CMHC 7
Rural and Native Housing Program (RNHP): this program combines all the resources of the National Housing Act for the benefit of rural and native peoples. Financial support is available through a variety of grant and loan arrangements to help families living in rural communities of 2500 people or less to improve their housing conditions. Inquiries: nearest local office *see* Part II.

CMHC 8
Co-operative housing: financial assistance is available to support the efforts of continuing co-operative groups to provide and operate modest housing for members who have low or moderate incomes. Inquiries: nearest local office *see* Part II.

CMHC 9
Non-profit housing: financial assistance is available to support the efforts of community-sponsored groups whose members take responsibility for planning and operating modest housing on their own behalf or for other families and individuals of low and moderate incomes, including the elderly and the physically or mentally disabled. Inquiries: nearest local office *see* Part II.

Publications and audiovisual material (CMHC 10 – CMHC 11)

CMHC 10
Publications: CMHC provides a number of publications, both free and priced, to the public. These deal with various housing-related topics, including energy conservation, metric house building, housing for the elderly, housing for the disabled, housing standards, and housing statistics. Inquiries: Ottawa/Hull (613) 748-2622, or any regional office *see* Part II *under* cities listed above, or any local office *see* Part II.

Canada Mortgage and Housing Corporation *(continued)*
Publications and audiovisual material *(continued)*

CMHC 11
Audiovisual materials (slides and films): a selection of films and slide shows is available to the public on various subjects, including children's environments, house construction, housing for the aged, and housing for disbled persons. Inquiries: Ottawa/Hull (613) 748-2601 or any regional office *see* Part II *under* cities listed above.

Canada Museums Construction Corporation Inc (CMCC)

55 Murray Street
Ottawa, Ontario
K1N 5M3
(Mail: PO Box 395, Station A,
Ottawa, Ontario, K1N 8V4)

Information: Ottawa/Hull (613) 230-4555.

Minister responsible:
Minister of Public Works

CMCC 1
The Canada Museums Construction Corporation was created to construct, in the National Capital Region, new buildings for the National Gallery of Canada and the Canadian Museum of Civilization.

Canada Oil and Gas Lands Administration (COGLA)

Headquarters
Tower B, 15th Floor
355 River Road
Ottawa, Ontario
K1A 0E4

Regional Offices: Yellowknife, Calgary, Halifax.

Information: Ottawa/Hull (613) 993-3760; regional offices *see* Part II *under* cities listed above.

COGLA was formed from the Resource Management Branch of Energy, Mines and Resources Canada and elements of the Non-Renewable Resources Branch of Indian and Northern Affairs.

Ministers responsible:
Minister of Energy, Mines and Resources and Minister of Indian Affairs and Northern Development

COGLA 1
Oil and gas frontier lands: COGLA regulates activities associated with the exploration and production of oil and gas in Canada's frontier lands, which consist of 6 400 000 km^2 in the Arctic and eastern and western offshore, and 3 800 000 km^2 in the Yukon and the Northwest Territories. The agency is also responsible for administering the Oil and Gas Production and Conservation Act and the Canada Petroleum Resources Act.

COGLA 2
Canada-Newfoundland Offshore Petroleum Board: the Atlantic Accord, signed in 1985, gave this organization the authority to administer oil and gas activities in offshore Newfoundland. Inquiries: St John's (709) 778-1400.

Canada Post Corporation (CPC)

Head Office
Sir Alexander Campbell Building
Confederation Heights
Ottawa, Ontario
K1A 0B1

Divisional Offices: Vancouver, Edmonton, Winnipeg, London, Toronto, Ottawa, Montréal, Québec, Halifax.

Information: Ottawa/Hull (613) 952-1524 (Customer Service); divisional offices *see* Part II *under* cities listed above.

Canada Post Corporation collects, sorts and delivers more than eight billion pieces of mail yearly within Canada, and handles mail to and from more than 165 other countries around the world.
Minister responsible:
Minister responsible for the Canada Post Corporation (Minister of Consumer and Corporate Affairs)

Delivery services (CPC 1)

CPC 1
Bulk mail: bag service is available when an individual or firm receives volumes of mail too great to be placed in a regular lock box, or when no box is available. Certified mail: proof-of-delivery service is available for letters and parcels mailed to addresses in Canada. COD (cash on delivery): this service ensures that the customer pays the amount due for merchandise when delivery is made within Canada. Lock box: mail delivery is available to numbered, locked compartments. Redirected mail: mail is redirected for individuals and firms that have moved or changed address. Registered mail: this system is the most secure mail service available; a receipt is issued at time of mailing, a record is kept of the article while in the post, and a signature is obtained from the addressee or representative before delivery is completed. Protection for loss exists in the form of indemnity coverage. Special delivery: mail receives priority handling at destination.

Special services (CPC 2 – CPC 8)

CPC 2
Intelpost: this service, offered by the Corporation in conjunction with Teleglobe Canada, provides facsimile transmission of printed material via microwave between 79 Canadian centres and via satellite to 53 countries. There are Intelpost centres at a number of Canada Post counters and at all new Direction Outlets that were opened during the year. Inquiries: main post office in nearest major city.

Canada Post Corporation *(continued)*
Special services *(continued)*

CPC 3
EnvoyPost: this electronic mail service offered by Canada Post Corporation and Telecom Canada, uses the Corporation's electronic mail printing and delivery service to allow subscribers of Telecom Canada's computer-based, electronic messaging service, Envoy 100, to access the national mail stream and send messages through it to any address in Canada and the United States.

CPC 4
Priority Post Courier: this service provides next-business-day delivery of letters and parcels between most major centres in Canada. Parcels or letters may be dropped off at a post office, or customers may call for pick up. Priority Post Courier also offers international services, linking with 53 countries around the world.

CPC 5
Telepost: provided by Canada Post Corporation and CNCP Telecommunications, this service combines telex and letter mail delivery for same- or next-day delivery in major centres. Messages may be sent through the nearest CNCP message office or via telex.
Personal opinion messages: an extension of Telepost, this service enables citizens to send their opinions on current public issues to MPs and Senators via brief electronic mail messages. Such messages are limited to 15 words, cost less than a regular telegram or telepost message, and may be sent by calling any CNCP public message office. The dictated message will be delivered the next day.

CPC 6
Volume Electronic Mail: this enables users to send all types of large volume business mail electronically. Such mail may include direct mail promotions, newsletters, notices, invoices, statements or surveys. There are nine locations where bulk mailings may be placed in the mailstream for local delivery Vancouver, Calgary, Winnipeg, London, Toronto, Ottawa, Montréal and Québec.

CPC 7
Money orders: funds up to the amount of $200 may be transferred through the mail in the form of money orders.

CPC 8
Mail insurance: first and fourth class items mailed in Canada for delivery in Canada may be insured against loss in transit. There is no damage insurance available for fragile or perishable articles.

Mail classes and rates (CPC 9 – CPC 11)

CPC 9
First Class: mail is sent at the regular postal rate by the fastest scheduled transportation. Second Class: this service is available to publishers for the mailing of newspapers and periodicals. Third Class: this service is available for printed material and householder mailings. Fourth Class: this service is available to firms and individuals wishing to send parcels and quantity items weighing up to 30 kg for domestic mailing and 10 kg for international surface and air parcel post at a lower rate than First Class delivery. Such items are moved by truck or train.

CPC 10
Free and special rates: letters to the Governor General, Parliamentary Library, Senators and MPs are free. Under certain circumstances, free or special rates are available for the mailing of educational films, library books and literature for the blind.

CPC 11
Prohibited mail: it is illegal to send in the mail dangerous, toxic, explosive or flammable substances, or anything likely to injure persons or property; quickly decayable matter; intoxicating liquors; obscene or immoral matter. All parcels mailed in Canada require a signed sticker, declaring them free of any dangerous products. Inquiries: Customer Service Office *see* Part II, or nearest local post office.

Postage stamps, postal museum, forms (CPC 12 – CPC 15)

CPC 12
Philatelic programs: about 250 suggested topics are considered annually for the 30 to 50 new stamps issued each year. Design and subject matter are reviewed by a committee. Inquiries: requests for selection criteria and suggestions for new issues – Stamp Advisory Committee, Canada Post Corporation, Ottawa, Ontario K1A 0B1; information on new postage stamp issues and mail orders – National Philatelic Centre, toll-free 1-800-565-4362, or write to Canada Post Corporation, Antigonish, Nova Scotia B2G 2R8.

CPC 13
Postal Museum: Canada Post Corporation's postal museum includes exhibits depicting the history of postal service and stamps in Canada. It is open to the public and researchers may use the research library by appointment. Inquiries: Ottawa/Hull (613) 995-9904, National Postal Museum, 365 Laurier Street, Ottawa, Ontario K1A OB1.

CPC 14
Federal government forms: some post offices serve as distribution outlets for federal government application forms for passports, family allowances, old age security pensions, refunds of federal excise tax on gasoline, and individual income tax returns.

Canada Post Corporation *(continued)*
Postage stamps, postal museum, forms *(continued)*

CPC 15
Postal code directory: the four regional postal code directories have been combined into one volume containing the postal codes for every address in the country. The new directory costs $10.00 plus tax, and is available in all postal offices and retail outlets for general public use. If ordering from the National Philatelic Centre (see address below) cheques or money orders should be made payable to: Canada Post Corporation. Inquiries: toll-free number (National Philatelic Centre) 1-800-565-4362; by mail – National Philatelic Centre, Canada Post Corporation, Station 1, Antigonish, NS B2G 2R8.

Canadian Advisory Council on the Status of Women (CACSW)

110 O'Connor Street
9th Floor
(PO Box 1541, Station B)
Ottawa, Ontario
K1P 5R5

Regional Office: Calgary, Montréal.

Local Office: Winnipeg.

Information: Ottawa/Hull (613) 992-4975; regional offices and local office *see* Part II *under* Calgary, Montréal and Winnipeg.

The Canadian Advisory Council on the Status of Women was established in 1973 to advise the federal government on issues affecting women and to promote public awareness of those issues. The Council liaises with national women's groups and provincial advisory councils on the status of women on a regular basis.
Minister responsible:
Minister Responsible for the Status of Women

CACSW 1
Research/women's issues: the Council conducts research into women's issues in order to make recommendations to the government and to inform the public.

CACSW 2
Documentation Centre: the Council provides a variety of books, periodicals and documents on women to researchers and the public.

CACSW 3
Publications: Council publications are available to women's groups, governments and the public at the CACSW Distribution Centre. The CACSW also distributes its publications to universities, colleges, regional and public libraries across Canada, provincial legislative libraries and ministries of education, and to offices of federal government women's programs.

CACSW 4
Public Affairs: the Council informs women's groups, federal and provincial government bodies, special interest groups, the media and concerned individuals about its research activities and current women's issues.

Canadian Aviation Safety Board (CASB)

Head Office
Place du Portage, Phase II
Hull, Québec
(Mail: Chief Administrative Services,
PO Box 9120, Alta Vista Terminal,
Ottawa, Ontario K1G 3T8)

Regional Offices: Vancouver, Edmonton, Winnipeg, Toronto (Willowdale), Montréal (Dorval), Moncton.

Information: Ottawa/Hull (819) 994-3741; regional offices *see* Part II *under* cities listed above.

Established in 1984, the Canadian Aviation Safety Board is an independent body concerned with aviation safety. The Board investigates aviation occurrences, reports publicly on its findings and makes recommendations designed to eliminate or reduce safety deficiencies.

The Canadian Aviation Safety Board reports to Parliament through the Minister of Transport.

CASB 1
Aviation accident/incident/investigation: the Board is empowered to conduct investigations and, if necessary, public inquiries into aviation occurrences in order to determine the contributing factors and causes.

CASB 2
Occurrence reporting: reporting is mandatory for all accidents and for specified types of incidents. In the case of other types of incidents or hazardous situations and conditions, reports may be made voluntarily. The Board's comprehensive reporting system has a central data base that helps to identify safety deficiencies.

CASB 3
Confidential reporting/aviation occurrences: people who voluntarily report to the Board using the Confidential Aviation Safety Report form are assured protection of their identity. By providing confidentiality, the Board aims to remove the fear of self-incrimination or embarrassment and encourages members of the aviation community to contribute their knowledge to data on safety deficiencies. The special forms are available from CASB offices and at airports, flight service stations and air traffic control units across Canada.

Canadian Broadcasting Corporation (CBC)

Head Office
1500 Bronson Avenue
(PO Box 8478)
Ottawa, Ontario
K1G 3J5

Headquarters (English Networks): Toronto.
Headquarters (French Networks): Montréal.
Headquarters (Engineering): Montréal.
Headquarters (International): Montréal.

Regional Offices (English): Vancouver, Edmonton, Regina, Winnipeg, Toronto, Ottawa (including Northern Service), Montréal, Halifax, St John's.

Regional Offices (French): Vancouver, Edmonton, Regina, Winnipeg, Toronto, Ottawa, Montréal, Québec, Rimouski (for Eastern Québec), Moncton.

Local Offices: throughout Canada.

Information: Ottawa/Hull (613) 724-1200; headquarters or regional offices *see* Part II *under* cities listed above; local offices *see* Part II *under* nearest town.

The CBC is a publicly owned corporation established by an act of the Canadian Parliament to provide the national broadcasting service in Canada.

The CBC reports to Parliament through the Minister of Communications.

Broadcast services and transmission (CBC 1 - CBC 8)

CBC 1
National broadcasting service: the CBC operates several national services which maintain high levels of Canadian content – English and French television networks, and English and French AM radio and FM stereo networks. Many of the programs on both the English and French television networks are available with closed captions for the hearing impaired. The percentage of the Canadian public able to receive CBC broadcasts, in their respective languages, as of 1 April 1987, is approximately as follows for each service: English television, 99; French television 99; English AM radio, 99; French AM radio, 99; English FM stereo, 72; French FM stereo, 76.

CBC 2
The CBC National Satellite Channel makes available to Canadians via cable the proceedings of the House of Commons as well as other special National events such as public hearings and provincial election coverage.

Canadian Broadcasting Corporation *(continued)*
Broadcast services and transmission *(continued)*

CBC 3
Radio Canada International is a service of the CBC on shortwave – Canada's voice abroad. RCI's information programming reflects Canada's political, economic, social and cultural spectrum to an international audience, broadcasting in 12 languages. RCI also produces programs for use by leading broadcasters in the world's major radio markets.

CBC 4
The Northern Radio Service provides locally produced programs in English and native languages, as well as national network programs, to Yukon, the Northwest Territories and Arctic Québec.

CBC 5
Northern Service Television: this service began in 1967 as a tape delay rebroadcast service in 14 northern communities. Production of television programs in the North began in 1979 at Yellowknife. Today, Northern Service broadcasts on more than 100 northern television transmitters on two satellite channels across four time zones. Production facilities exist in Yellowknife, Whitehorse, Montréal and Ottawa. The service supplements network programs with shows produced by Northern Service or procured from outside the Corporation. In addition to these shows, Northern Service also broadcasts programming produced by independent native broadcasters operating under the federal Northern Native Broadcast Access Program. Northern Service produces programs in English, Inuktitut, Slavey, Dogrib, Chipewyan, Loucheux and Cree.

CBC 6
The Northern Québec Service provides most of CBC's French and English radio and television programming, as well as some programming in Cree, to residents of Québec's north.

CBC 7
Transmission methods: these include leased channels on the Canadian space satellite Anik, plus more than 85 000 km of microwave and landline connections.

CBC 8
Service for the hearing impaired: this service provides the hearing impaired with information about the CBC and its television programming by means of a Telecommunications Device for the Deaf. A hearing-impaired person who has a TDD in his or her home can call either CBC Head Office, Public Relations (Ottawa) collect at (613) 733-8868, Toronto at (416) 975-6688, or Montréal at (514) 843-6665 to receive the same kind of telephone service, in English or in French, that is provided to all other callers.

CBC marketing and sales (CBC 9 – CBC 10)

CBC 9
Engineering Headquarters: the CBC's Engineering Department has begun marketing its broadcast engineering expertise abroad, in co-operation with the private sector. Its involvement in foreign projects is limited to providing broadcast engineering knowledge and skills, while the private sector supplies the necessary equipment and services. Inquiries: Montréal (514) 485-1301.

CBC Enterprises (CBC 10)

Headquarters
La Tourelle, 13th Floor
1055 Dorchester Boulevard East
(PO Box 6000, Station A)
Montréal, Québec
H3C 3A8

Regional Office: Toronto.

Information: Montréal (514) 285-2206; regional office, Toronto (416) 975-3500.

CBC 10
CBC Enterprises: established in 1983, this division of CBC markets the Corporation's productions and program assets at home and abroad. Television program sales include programs for broadcast and institutional use as well as for the domestic and foreign home video markets. While these sales represent 50 per cent of all revenue-generating activity, book publishing and merchandising of audio recordings and program-related products are equally important in promoting Canadian talent domestically and in more than 70 countries internationally. Through text, pictures or transcripts, CBC Enterprise publications attempt to extend audience experience of a range of CBC programs. Audio recordings in the form of records and cassettes are sold through mail order and retail sale.

Canadian Centre for Occupational Health and Safety (CCOHS)

250 Main Street East
Hamilton, Ontario
L8N 1H6

Information: Hamilton (416) 572-2981 or toll-free 1-800-263-8276.

Minister responsible:
Minister of Labour

CCOHS 1
Occupational health and safety/information: the Centre is the national information resource in occupational health and safety. It is federally funded and governed by a Council of Governors representing government (federal, provincial and territorial), labour and employers. The Centre gathers, analyses, interprets and disseminates occupational health and safety information through publications, responses to inquiries, creation of computer data bases and acquisition of international data bases. Access to computerized information is through a national network of connected organizations and through CCINFOdisc subsciption. (CCINFOdisc uses compact disc technology to distribute information on a 12 cm disc.) Services are provided in English and French. The identity of inquirers is kept confidential.

Canadian Commercial Corporation (CCC)

50 O'Connor Street, 11th Floor
Ottawa, Ontario
K1A 0S6

Information: Ottawa/Hull (613) 996-0034.

Minister responsible:
Minister for International Trade

CCC 1
Export sales: by serving as prime contractor in government-to-government sales transactions, the Corporation facilitates the export of a wide range of goods and services from Canadian sources. It responds to requests by foreign governments and international agencies for individual products or services, by identifying Canadian firms capable of meeting the customer's requirements, executing prime as well as back-to-back contracts, and following through with the contract management, inspection, acceptance and payment aspects of each sale.

Canadian Commission for Unesco (CCU)

99 Metcalfe Street
(PO Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4325.

The Canadian Commission for Unesco is an agency of the Canada Council, which reports directly to Parliament.

CCU 1
The Commission provides liaison with governments, organizations, institutions and individuals in Canada that are interested in the activities of the United Nations Educational, Scientific and Cultural Organization. The Commission co-operates with the Unesco Secretariat in Paris and with national commissions in other member states in implementing Unesco programs, and advises the Canadian government through the Department of External Affairs on all matters relating to Unesco. The Commission publishes a *Bulletin* four times a year. This publication is available free of charge.

Canadian Dairy Commission (CDC)

Pebb Building
2197 Riverside Drive
Ottawa, Ontario
K1A 0Z2

Information: Ottawa/Hull (613) 998-9490.

The Commission administers a national dairy policy whose objective is to achieve a healthy, viable dairy industry. It aims to provide efficient milk and cream producers with the opportunity of obtaining a fair return for their labour and investment, and to provide consumers with a continuous and adequate supply of high-quality dairy products.
Minister responsible:
Minister of Agriculture

CDC 1
Dairy products: under the National Dairy Program, the Commission co-ordinates the establishment of the national market-sharing quota for industrial milk and cream. It also establishes government-approved support prices for butter and skim milk powder and administers offer-to-purchase programs for these products. The Commission also administers a special export program for whole milk products, as well as an international marketing program on behalf of dairy producers to dispose of surplus skim milk powder.

CDC 2
Dairy product export assistance: the CDC pays for export assistance on dairy products approved for export, subject to certain conditions.

CDC 3
Subsidies on industrial milk production: under the National Dairy Program, the Commission makes direct payments to eligible farmers on their qualifying industrial milk and cream shipments used to meet domestic and approved export requirements.

Canadian Forestry Service (CFS)

Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Québec
(Mail: Ottawa, Ontario K1A 1G5)

Regional Offices: Victoria, Edmonton, Sault Ste Marie, Chalk River, Québec (Sainte-Foy), Fredericton, St John's.

Information: Ottawa/Hull (819) 953-2312, or any regional office *see* Part II *under* cities listed above.

The objective of the Canadian Forestry Service is to promote the wise management, conservation and use of Canada's forests for the economic, social and environmental benefit of all Canadians.
Minister responsible:
Minister of State (Forestry and Mines)

CFS 1
Cost-shared agreements: forest renewal and intensive forest management are the focus of federal-provincial cost-shared agreements and of programs directly affecting the provinces, private industry and private woodlot owners. Forestry Development Directorate.

CFS 2
Funding: the Forestry Development Directorate provides funding, technical expertise and training for forest management on federal lands.

CFS 3
Labour market analysis: to help develop policies and programs that will foster employment growth and assist in labour adjustments provoked by technological changes, the Forestry Development Directorate undertakes analyses of the forest labour market.

CFS 4
Forest protection: the Canadian Forestry Service develops methods to prevent or reduce damage caused by fire, insects and disease.

CFS 5
Research and technical services: the Forest Science Directorate co-ordinates the CFS research and development programs and provides technical services in the areas of national forestry statistics, insect and disease conditions, and scientific and technical editing. Technology arising from research conducted in the areas of forest protection, silviculture, forest management and forest ecosystems and environment is transferred to user agencies.

CFS 6
National forestry statistics: the Canadian Forestry Service, with the co-operation of the provinces, regularly compiles and publishes national inventories of forest data.

CFS 7
Policy development and research: the Policy, Planning, Economics and Trade Directorate is responsible for the development and co-ordination of CFS policies and strategies affecting the forest sector. It also monitors, undertakes research and conducts policy analysis on economic forestry issues.

CFS 8
Communications: the Communications Directorate informs people in Canada and abroad about the forestry sector and the activities of the CFS through a detailed communications strategy. The Directorate also actively supports the Canadian Council of Forest Ministers (CCFM).

Canadian Grain Commission (CGC)

Head Office
303 Main Street, Suite 600
Winnipeg, Manitoba
R3C 3G8

Regional Offices: throughout British Columbia, Alberta, Saskatchewan, Ontario and Québec.

Information: Winnipeg (204) 983-2770; regional offices *see* Part II *under* nearest city in any province listed above; for information in French *see* the Toll-free Telephone Service Section, page 17.

Minister responsible:
Minister of Agriculture

CGC 1
The Canadian Grain Commission is responsible for the official inspection and grading of grain and the establishing of grade specifications and standards. It issues licenses to grain elevator operators and grain dealers, supervises bonding of licensees and insurance coverage on grain in licensed elevators, provides registration and documentation services, compiles and publishes grain handling statistics, maintains a laboratory for basic and applied research relating to cereal grains and oilseeds, and supervises the weighing of grain at terminal and transfer elevators. The Commission is also responsible for supervision of trading in grain futures.

Canadian Human Rights Commission (CHRC)

National Office
90 Sparks Street
4th Floor
Ottawa, Ontario
K1A 1E1

Regional Offices: Vancouver, Edmonton, Winnipeg, Toronto, Ottawa, Montréal, Halifax.

Information: Ottawa/Hull (613) 995-1151; Telecommunications Device for the Deaf (TDD) (613) 996-5211; regional offices *see* Part II *under* cities listed above. (Collect calls are accepted throughout Canada.)

The Canadian Human Rights Commission reports to Parliament through the Minister of Justice.

CHRC 1
Human rights: the Commission administers the Canadian Human Rights Act, which requires employers and employees under federal jurisdiction to provide equal access to goods, services, facilities, accommodation or employment, without discrimination because of pregnancy or childbirth, or on the grounds of race, colour, national or ethnic origin, religion, age, sex, marital status, family status, pardoned conviction or disability (both physical and mental, including alcohol or drug dependence). Harassment on any of these grounds is prohibited. The Act also requires that men and women be paid equally for work of equal value. The Commission investigates complaints of discrimination lodged against organizations under federal jurisdiction.

Canadian Import Tribunal (CIT)

Journal Tower South
19th Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0G5

Information: Ottawa/Hull (613) 993-4601.

Minister responsible:
Minister of Finance

CIT 1
The Tribunal conducts inquiries to determine whether dumped, subsidized or low-cost imports cause or threaten material injury to Canadian production of like goods. Inquiries: Ottawa/Hull (613) 993-4601.

Canadian Institute for International Peace and Security (CIIPS)

Post Office Box 3425
Station D
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 990-1593.

The Canadian Institute for International Peace and Security was established in 1984 to increase knowledge and understanding of issues relating to international peace and security from a Canadian perspective.
Minister responsible:
Secretary of State for External Affairs

CIIPS 1
Research: CIIPS conducts research on issues relating to international peace and security, from a Canadian perspective. Areas of particular concern are arms control, disarmament, defence and conflict resolution. In addition to a previous theme on challenges to deterrence, in 1987-88 the Institute will be studying ways of "Strengthening Multilateral Approaches to Peace and Security". A number of co-operative research projects have been undertaken with international institutions.

CIIPS 2
Library and information system: to aid research, the Institute provides library facilities and assistance. These services are available to public and private organizations, universities and individuals conducting projects on issues related to international peace and security. The Institute's library has access to several data bases and maintains exchange agreements with institutes and libraries abroad. It is currently building its own data base from the Institute's holdings. In 1988, a thesaurus of French and English terminology on peace and security will be available to other libraries amd information services.

CIIPS 3
Publications: the Institute publishes background papers, a series of essays entitled *Points of View* and a quarterly bilingual magazine, *Peace & Security*. These publications aim to encourage public discussion of peace and security issues and they serve as a source of background information and analysis for the media. Teachers may obtain educational materials for classroom study and discussion.

CIIPS 4
Conferences: the Institute organizes or contracts out the organization of various conferences and seminars on topics related to peace and security.

Canadian Institute for International Peace and Security (CIIPS) *(continued)*

CIIPS 5
Research Grant Program: funds are available to Canadian researchers for projects conducted in the area of international peace and security. Eligible projects are those that provide a Canadian perspective and that complement the research activities of the Institute. Other criteria apply.

CIIPS 6
Public Programs grants: to encourage public discussion of issues of international peace and security, the Institute has set aside $400 000 for 1987-88 for grants to non-governmental organizations, public interest groups and individuals in support of their work in this area. Activities eligible for grants include conferences, seminars, lectures, workshops, publications and special projects, such as theatre productions or TV and radio programs.

CIIPS 7
Awards Program: the Institute allocates awards and bursaries to encourage study in the field of international peace and security, to develop Canadian expertise in the field and to foster the exchange of ideas on peace and security issues between Canadians and researchers in other countries.

CIIPS 8
Library funding: CIIPS funds projects undertaken in co-operation with libraries, and provides grants to public libraries for the acquisition of publications on issues of peace and security.

Canadian International Development Agency (CIDA)

Place du Centre
200 Promenade du Portage
Hull, Québec
(Mail: Ottawa, Ontario K1A 0G4)

Information: Ottawa/Hull (819) 997-5006 (Public Inquiries Centre); (819) 997-5456 (reception).

CIDA administers most of the Canadian development co-operation program. Its goal is to help the peoples and countries of the Third World achieve self-sustaining social and economic development. CIDA focusses its efforts on the poorest countries and pays special attention to several crucial aspects of development: poverty alleviation, structural adjustment, women, the environment, food security and energy availability, as well as the development of human resources.
Minister responsible:
Minister of State for External Relations and International Development

CIDA 1
Government-to-government assistance (formerly called bilateral development assistance): this program provides direct assistance to eligible developing countries such as Africa, Asia, the Caribbean and Latin America. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

CIDA 2
Africa 2000: Operation Africa 2000 represents a 15-year commitment by Canada to the recovery and long-term development of Africa in the wake of the 1984-85 famine crisis. CIDA assists groups and individuals who wish to contribute and to participate in the operation. Inquiries: Ottawa/Hull, Africa 2000 (819) 953-2817; or Public Inquiries Centre (819) 997-5006.

CIDA 3
Non-governmental organizations: CIDA helps Canadian voluntary organizations to participate in international development efforts. Assistance to these organizations is normally in the form of matched funding (both CIDA and the organization contribute funds). Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

CIDA 4
Institutional co-operation: CIDA helps Canadian institutions (educational institutions, co-operatives, unions and other social institutions) become involved in joint ventures with similar institutions in developing countries. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

Canadian International Development Agency
(continued)

CIDA 5
Industrial co-operation: CIDA promotes Third World industrial development through co-operative efforts with Canada's private sector. The Industrial Co-operation Program, through various contribution mechanisms, helps Canadian companies and those in developing countries to establish links of co-operation. Preference is given to small- and medium-sized enterprises. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

CIDA 6
Food aid: Canadian food aid serves both humanitarian and developmental objectives. It is provided to meet emergency situations and serves as a development tool, contributing to the progress of developing countries and improving the nutritional status of their people. Inquiries: Ottawa/Hull (819) 997-5006.

CIDA 7
International organizations: through its multilateral aid program, Canada supports the work of international development organizations together with other donor countries. CIDA contributes to the United Nations agencies, to financial institutions such as the regional development banks and to other organizations involved in research and development. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

CIDA 8
International humanitarian assistance: to alleviate suffering caused by natural or man-made disasters, CIDA supports international institutions and non-governmental organizations that provide the delivery of assistance efficiently and effectively. The program also supports disaster preparedness activities of international organizations. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

CIDA 9
Participation of Canadian business in government-to-government assistance program: CIDA establishes and develops working relationships with Canadian industry and calls on its expertise and products to implement development projects. Inquiries: Ottawa/Hull, Consultant and Industrial Relations Division (819) 997-7775 or Public Inquiries Centre (819) 997-5006.

CIDA 10
International development work: CIDA publishes a guide which briefly describes the various job possibilities in the international development field, overseas and in Canada. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

CIDA 11
Scholarships: these awards are offered each year to Canadian citizens who have completed an undergraduate program of studies and have indicated a definite commitment to and suitability for a career in international development. Applicants wishing to use an award to pursue a PhD program are not eligible. Inquiries: Ottawa/Hull, Public Inquiries Centre (819) 997-5006.

Canadian International Grains Institute (CIGI)

303 Main Street, Suite 1000
Winnipeg, Manitoba
R3C 3G7

Information: Winnipeg (204) 983-3291.

Minister responsible:
Secretary of State for External Affairs
Minister of State (Grains and Oilseeds)

CIGI 1
The Institute is a non-profit corporation offering instructional programs in grain handling, transportation, marketing and technology, to provide market development support for Canada's grain and oilseed industry. The Institute is affiliated with the Canadian Wheat Board and the Canadian Grain Commission and works closely with External Affairs Canada, Agriculture Canada, the grain business and academic communities. By providing buyers and potential buyers of Canadian grain with a better understanding of both the Canadian and the world grain industry, the Institute contributes to the maintenance and enlargement of markets for Canadian grain and oilseeds and their products. (Course participation is by invitation only.)

Canadian Museum of Civilization (CMC)

Victoria Memorial Museum Building
Metcalfe and McLeod Streets
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 992-3497.

Minister responsible:
Minister of Communications

CMC 1
The Canadian Museum of Civilization traces 30 000 years of human presence in Canada in its exhibits of archaeology, ethnology, folk culture and social history. The Museum also conducts research, collects and preserves artifacts and disseminates information about these fields. Note: the new Canadian Museum of Civilization is presently under construction in Hull, directly across from the Parliament Buildings.

Canadian National Railway Company (CN)

Corporate Headquarters
935 De la Gauchetière Street West
Montréal, Québec
(Mail: PO Box 8100, Station A,
Montréal, Québec
H3C 3N4)

Regional Offices: Edmonton, Winnipeg, Toronto, Montréal, Moncton.

Other Offices: throughout Canada.

Business Unit Headquarters: Whitehorse (NorthwesTel), Calgary (CN Exploration), Toronto (CN Communications and CN Tower), Montréal (CANAC Consultants Limited, CN Investment Division and CN Real Estate), St John's (TerraTransport), Gander (Terra Nova Telecommunications), Detroit, USA (Grand Trunk Corporation).

Information: Montréal (514) 399-5430 (general inquiries); in Nova Scotia, for CN Communications and Telepost, call toll-free 1-800-361-1872; regional and other offices, business unit headquarters *see* Part II *under* cities listed above.

Canadian National, a Crown corporation, is an integrated transportation and communications company.
Minister responsible:
Minister of Transport

CN 1
Freight services: CN operates Canada's principal railway network. It provides freight transportation in all 10 provinces and the Northwest Territories, and offers container and intermodal services to national and international shippers.

CN 2
Grand Trunk Corporation: the Grand Trunk Corporation, CN's railway subsidiary in the United States, comprises the Grand Trunk Western Railroad Company, Central Vermont Railway Inc, and the Duluth, Winnipeg & Pacific Railway Company.

CN 3
Business units: CN's non-rail business units provide the following services – employee pension fund investment (CN Investment Division); exploration and development of mineral resources on railway lands (CN Exploration Inc); tourist attractions (CN Tower Limited); real estate development of railway lands (CN Real Estate); telecommunications (CN Communications owns and operates NorthwestTel Inc, Terra Nova Telecommunications and is co-owner of CNCP Telecommunications); transmission of communications (CN Tower Limited); worldwide transportation and telecommunications consulting (CANAC Consultants Limited).

CN 4
Scholarships for women: this program encourages women to train for non-traditional blue-collar careers. Each summer funds are available to a number of women who have been accepted by participating Canadian educational institutions for the fall semester in programs of study that prepare them for entry-level blue-collar jobs.

CN 5
Youth Employment Program: begun in 1984, this five-year program enables unemployed young people to acquire entry-level training in various CN departments. Each summer CN hires 120 young men and women between the ages of 16 and 25 on contracts lasting up to three years.

CN 6
Operation Lifesaver: CN launched this public awareness and education campaign in 1981 to prevent accidents at railway level crossings. In co-operation with Transport Canada, the Railway Association of Canada and the Canada Safety Council, CN offers speakers, literature and audiovisual material to government departments and agencies, driving schools, commercial vehicle operations and other organizations. It has campaign contacts, including CN Public Affairs officers and members of local safety councils, in every province and in both territories. Inquiries: Montréal (514) 399-7210 or any regional office *see* Part II *under* cities listed above.

Canadian Patents and Development Limited (CPDL)

275 Slater Street
Ottawa, Ontario
K1A 0R3

Information: Ottawa/Hull (613) 990-6100.

Minister responsible:
Minister of Regional Industrial Expansion
(Legislation is under way to create the Department of Industry, Science and Technology. When passed, Canadian Patents and Development Limited will fall under the new Minister's jurisdiction.)

CPDL 1
Technology arising from government-funded research and development is made commercially available to industry.

Canadian Radio-television and Telecommunications Commission (CRTC)

Les Terrasses de la Chaudière
Central Building
1 Promenade du Portage
Hull, Québec
(Mail: Ottawa, Ontario K1A 0N2)

Regional Offices: Vancouver, Winnipeg, Montréal, Halifax.

Information: Ottawa/Hull (819) 997-0313; Telecommunications Device for the Deaf (TDD) (819) 994-0423; regional offices *see* Part II *under* cities listed above.

Minister responsible:
Minister of Communications

CRTC 1
The Commission regulates and supervises all aspects of the Canadian broadcasting system (radio, television, cable television, pay television and specialty services). It has authority over federally regulated telecommunications carriers (Bell Canada, the British Columbia Telephone Company, CNCP Telecommunications, Teleglobe Canada, Telesat Canada, Terra Nova Telecommunications Inc and NorthwesTel Inc).

Canadian Saltfish Corporation (CSFC)

Torbay Road
(PO Box 6088)
St John's, Newfoundland
A1C 5X8

Information: St John's (709) 772-6071.

Minister responsible:
Minister of Fisheries and Oceans

CSFC 1
The Corporation is the sole buyer and seller of cured codfish in the province of Newfoundland and in part of the province of Québec. This power is based on federal legislation (the Saltfish Act) and supporting legislation from the provinces of Newfoundland and Québec.

Canadian War Museum (CWM)

330 Sussex Drive
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 992-2774.

The Canadian War Museum collects, conserves, researches and displays objects associated with Canada at war and at peace. Nearly one million artifacts, memorabilia, documents and war art preserve the record of Canada's military history.
Minister responsible:
Minister of Communications

CWM 1
Exhibitions and re-enactments: besides the Museum's permanent exhibitions chronicling events from the earliest European contact through to the Second World War, the Museum mounts special exhibits (for example, *The Sweetest Spring*, an exhibition focussing on the liberation of Holland by Canadian forces in 1945, will open in May 1988) and stages historical re-enactments of military drills and engagements.

CWM 2
Tours and workshops: guided tours are available to students and special interest groups between September and May. They must be booked two weeks in advance. The Museum's education services provide special hands-on workshops by appointment.

CWM 3
Publications: the War Museum, through its co-publishing program, publishes the results of historical research and military collection activities in a variety of series, books and catalogues.

Canadian Wheat Board (CWB)

423 Main Street
(PO Box 816)
Winnipeg, Manitoba
R3C 2P5

Regional Offices: Vancouver, Montréal.

Information: Winnipeg (204) 983-3421; regional offices *see* Part II *under* Vancouver and Montréal.

Minister responsible:
Minister of State (Grains and Oilseeds)

CWB 1
The Canadian Wheat Board has sole jurisdiction over export sales of wheat, oats and barley produced in Western Canada, and over the domestic sale of these grains for human consumption. It also controls the delivery of these and other major grains, and co-ordinates their movement to terminal elevators.

Department of Communications (DOC)

Head Office
Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Regional Offices: Vancouver, Winnipeg, Toronto, Montréal, Moncton.

District Offices: throughout Canada.

Information: Ottawa/Hull (613) 990-4900; regional offices *see* Part II *under* cities listed above; district offices *see* Part II *under* nearest town; Cultural Property Export Review Board *see* DOC 7 below; Government Telecommunications Agency *see* DOC 16 below; for communications information and information on setting up French communications services *see* the Toll-free Telephone Service section, page 17.

The Department is responsible for projects, facilities, systems and services that concern communications and telecommunications.
Minister responsible:
Minister of Communications

Cultural affairs (DOC 1 – DOC 8)

DOC 1
Cultural Initiatives Program: this program aims to respond to the demonstrated needs of Canadian artistic and cultural organizations. It has three components support to innovative management development projects that combine the arts and new technologies, capital assistance to cultural organizations; and special activities of national character or significance. Inquiries: Ottawa/Hull (613) 990-4170.

DOC 2
Canadian Film and Video Service Organizations Contributions Program: the program was created in 1984-85 with an annual budget of $250 000. Its objective is to provide financial assistance in the form of contributions to Canadian service organizations for projects and services involving the film and video industry. To be eligible for contributions, organizations must be non-profit and have been in operation for at least one year. They must also be effective representatives of their client groups, making an active contribution to the development of the Canadian film and video industry. Cultural Industries and Broadcasting. Inquiries: Ottawa/Hull (613) 990-4159 or 990-4152.

Department of Communications *(continued)*
Cultural affairs *(continued)*

DOC 3
Sound Recording Development Program: Canadian-owned companies that produce, publish, distribute, market or promote Canadian-content music are eligible for assistance in the following areas: production of sound recordings, music videos or syndicated radio programs; production and distribution of specialized music; international touring and export marketing; and business development. National trade associations are also eligible for assistance in the areas of export marketing and business development. Inquiries: Montréal (514) 283-8626; by mail – Sound Recording Development Program, Department of Communications, 295 Saint-Paul Street East, Montréal, Québec H2Y 1H1.

DOC 4
Films and video/Capital Cost Allowance Program: Canadian taxpayers may deduct from their taxable income 100 per cent of the amount of their investment in certified Canadian productions on film and videotape. Subsection 1104(2) of the Income Tax Regulations contains criteria governing the production's eligibility. Inquiries: for tax information, nearest Revenue Canada district taxation office *see* Part II. Producers must submit applications to the Department of Communications, Canadian Audio-Visual Certification Office (CAVCO), Journal Tower North, Room 374, 300 Slater Street, Ottawa, Ontario K1A 0C8. Inquiries: Ottawa/Hull (613) 990-4090.

DOC 5
Film and video certification: the Canadian Audio-Visual Certification Office (CAVCO) certifies that a film or video production is Canadian and that it meets the criteria set out in the Income Tax Regulations. CAVCO also administers the Unesco audiovisual certification program, which facilitates the international circulation of visual and auditory materials of an educational, scientific and cultural character. Inquiries: Ottawa/Hull (613) 990-4091; by mail – Canadian Audio-Visual Certification Office, Department of Communications, 300 Slater Street, 3rd Floor, Ottawa, Ontario K1A 0C8.

DOC 6
Film co-productions agreements: DOC is responsible for negotiating film co-production agreements that are then administered by Telefilm Canada. Such agreements are legal accords between two governments that decrease the cost and risk of film production by allowing producers to draw on public and private resources in both countries. They also help to increase foreign distribution of films by giving them access to international markets. Canada signed its first film co-production agreement in 1963 with France. Since then, feature film agreements with Italy, the Federal Republic of Germany, Israel and the United Kingdom have been made. The latter two accords have been expanded to include video, animation and other forms of production. Additional film agreements have been signed with Spain, Algeria, Belgium, the People's Republic of China and more recently, with Czechoslovakia, the People's Republic of Hungary, the Kingdom of Morocco, New Zealand and Switzerland. The Director, International Cultural Affairs, negotiates and finalizes the agreements. Inquiries: Ottawa/Hull (613) 990-4253.

DOC 7
Cultural property/protection: the Cultural Property Export and Import Act, administered by the Department of Communications, controls the import and export of cultural property. Through the Cultural Property Export Review Board, it offers tax incentives to Canadian taxpayers who give or sell certified cultural property to designated Canadian institutions. Grants are available to help designated institutions purchase important cultural property that has come onto the market outside Canada or that has been stopped by the control system. Inquiries: Ottawa/Hull (613) 990-4161 or nearest district office *see* Part II.

DOC 8
Insurance Program for Travelling Exhibitions: this program provides insurance coverage for travelling exhibitions valued in excess of one million dollars. National and international exhibitions hosted by Canadian institutions are eligible for coverage through this program. Inquiries: Ottawa/Hull (613) 990-4161 or nearest district office *see* Part II.

Museum programs (DOC 9 – DOC 12)

DOC 9
Canadian Conservation Institute (CCI): the CCI provides specialized conservation services, research, training and information to protect heritage treasures in public collections. Its mobile laboratories visit museums in all parts of the country. Inquiries: Ottawa/Hull (613) 998-3721; by mail – 1030 Innes Road, Ottawa, Ontario K1A 0C8.

Department of Communications *(continued)*
Museum programs *(continued)*

DOC 10
Canadian Heritage Information Network (CHIN): this program assists museums in the development of automated and manual systems for the preservation and management of information about their collections. It provides a computerized mechanism for the sharing of that information. Over 150 institutions participate in the program, and the Network now contains data on more than five million objects. Inquiries: Ottawa/Hull (613) 992-3333; by mail – Journal Tower South, 12th Floor, 365 Laurier Avenue West, Ottawa, Ontario K1A 0C8.

DOC 11
International Program: the International Program facilitates exchanges of exhibitions to and from Canada and fosters interest in international museum activities. Inquiries: Ottawa/Hull (613) 954-4340; by mail – Journal Tower North, 5th Floor, 300 Slater Street, Ottawa, Ontario K1A 0C8.

DOC 12
Museum Assistance Programs (MAP): these programs provide financial and technical assistance to qualifying public museums, art galleries and other related institutions, to increase access to Canada's cultural heritage and to ensure the preservation of that heritage. Inquiries: Ottawa/Hull (613) 996-8504; by mail – 219 Argyle Avenue, 4th Floor, Ottawa, Ontario K1A 0C8.

Publishing and publications (DOC 13 – DOC 15)

DOC 13
Book Publishing Industry Development Program: Canadian-owned publishing firms that publish Canadian titles are eligible for assistance in the following areas: sales and marketing of textbooks and trade publications; management and operations; consolidation ventures; export marketing; sale of foreign rights; and professional development. National trade associations are also eligible for financial assistance in the areas of professional development and research and documentation. Inquiries: Ottawa/Hull (613) 990-4140 or nearest district office *see* Part II.

DOC 14
Departmental information service: this service is responsible for the preparation, production and distribution of public information materials, including speeches, news releases, articles, publications and other printed materials, and audiovisual programs. It also arranges news conferences and exhibits, and replies to requests and queries from the media and the public. Inquiries: Ottawa/Hull (613) 990-4900 or nearest district office *see* Part II.

DOC 15
International telecommunications organizations/documentation: documents produced by the International Telecommunication Union and other international telecommunications organizations are available on request. International Relations Branch. Inquiries: Ottawa/Hull (613) 990-4248 or nearest district office *see* Part II.

Government Telecommunications Agency (DOC 16)

DOC 16
Government Telecommunications Agency (GTA): a branch of DOC. GTA provides a full range of telecommunications facilities and services to federal departments and agencies. Services include shared and customized voice and data transmission, government of Canada telephone directories and consulting services. The Agency also handles the overall planning and co-ordination of telecommunications services on behalf of the federal government. Inquiries: Ottawa/Hull, directories (613) 990-2329; general information 990-4444; for sales to the public of government of Canada telephone directories, Canadian Government Publishing Centre, Ottawa, Ontario K1A 0S9 (819) 997-2560.

Broadcasting/radio/television (DOC 17 – DOC 31)

DOC 17
AM, FM and television broadcasting/technical standards: the Department sets procedures and guidelines in AM and FM radio broadcasting and in television broadcasting. Broadcast Engineering, Planning and Standards. Inquiries: Ottawa/Hull (613) 990-4950.

DOC 18
Broadcast applications/technical certification: the Department is responsible for the technical evaluation of AM, FM, TV and cable applications for new stations and operational changes; for letters of authority to construct and operate broadcasting systems; and for the issue of technical construction and operating certificates. Inquiries: Ottawa/Hull, broadcasting applications, station call signs and certification (613) 998-4659; technical inquiries, AM (613) 998-4513, FM (613) 998-4638, TV (613) 998-4569, cable (613) 998-1695; general inquiries (613) 998-2916.

DOC 19
Compulsory Inspection Program: on-site inspections are carried out on ships fitted with compulsory radio equipment to ensure that operational and technical standards meet with regulatory requirements. Inquiries: nearest district office *see* Part II.

Department of Communications *(continued)*
Broadcasting/radio/television *(continued)*

DOC 20
Broadcasting/engineering support: engineering advisory support services are made available to task forces, technical committees of the Canadian Radio-television and Telecommunications Commission, broadcasters (AM and FM radio and television), provincial governments, hydroelectric companies and the public. Broadcast Applications Engineering Directorate and Broadcast Engineering, Planning and Standards Directorate. Inquiries: Ottawa/Hull (613) 998-2916 or 990-4950.

DOC 21
Broadcasting/technical data: the Department compiles and disseminates, on a subscription basis or by individual order, technical data to Canadian and foreign broadcast engineering consultants and the general public. Broadcast Applications Engineering Division. Inquiries: Ottawa/Hull (613) 998-2917 or nearest district office *see* Part II.

DOC 22
AM, FM and TV broadcasting/frequency (channel) assignment: the Department determines and amends frequency assignment plans used in the clearance and certification process associated with AM, FM and TV broadcasting. Broadcast Applications Engineering. Inquiries: Ottawa/Hull, AM (613) 998-4513, FM (613) 998-4638, TV (613) 998-4569, general inquiries (613) 998-2916.

DOC 23
Radio spectrum management: under the Radio Act, the Department is responsible for spectrum management. This involves issuing licenses to radio stations (mobile radio systems, amateur radio stations, general radio service), and monitoring these stations to ensure they conform to the regulations. The Department also establishes operating procedures and conducts examinations for radio operator certificates. Inquiries: Ottawa/Hull (613) 990-4736, or any regional office *see* Part II *under* cities listed above. Other activities in spectrum management are the development of standards for radio equipment, and for the testing and approval of radio apparatus for Canadian use. Inquiries: Ottawa/Hull (613) 998-5968; technical and operational certificates for broadcasting stations, Ottawa/Hull (613) 998-4659, or any regional office *see* Part II *under* cities listed above.

DOC 24
Radio systems/standards: the Department is responsible for the development of frequency channelling plans for all types of radio systems (land, marine and aeronautical mobile, satellite, microwave, and radar-radio navigation systems and remote control devices), and also for the development of standards for radio equipment to be used in Canada. Spectrum Engineering Division. Inquiries: Ottawa/Hull (613) 990-4687 or nearest district office *see* Part II.

DOC 25
Radio systems/licensing: the Department carries out analyses and evaluations of new and revised radio licensing proposals (including studies of all classes of radio systems and frequency selection, and occupancy studies). Inquiries: any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

DOC 26
Radio equipment certification: the Department is responsible for the certification of radio equipment for use by licensed radio users. It also prepares *The Radio Equipment List*, published four times a year, which includes a list of radio equipment certified as type-approved or technically acceptable for use in Canada. Telecommunications Engineering Laboratory and Certification. Inquiries: Ottawa/Hull (613) 998-5968; sales of *The Radio Equipment List* – Canadian Government Publishing Centre, Ottawa, Ontario K1A 0S9 (819) 997-2560.

DOC 27
Radio equipment test methodology development and testing: the Department develops test methods for inclusion in departmental standards used for proof-of-performance testing of radio equipment for type approval, evaluation or audit. At the manufacturer's or distributor's request, radio equipment testing for type approval is performed on a cost-recoverable, first-come-first-served basis. Telecommunications Engineering Laboratory and Certification. Inquiries: Ottawa/Hull (613) 990-4030 or nearest district office *see* Part II.

DOC 28
Terminal equipment certification: the Telecommunications Laboratory examines technical data and certifies and tests (on request) terminal equipment for interconnection to the networks of the federally regulated telecommunications carriers, to establish the right of users to connect certified equipment in accordance with Canadian Radio-television and Telecommunications Commission tariffs. Telecommunications Engineering Laboratory and Certification. Inquiries: Ottawa/Hull (613) 998-5968, or nearest district office *see* Part II.

DOC 29
Radio Operators Certification Program: examinations are held to ensure that amateur radio and professional radio operators have, and maintain, operational and technical competence in accordance with Canadian and international standards. Inquiries: any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

DOC 30
World Administrative Radio Conferences: the Department is responsible for Canadian participation in future, scheduled International Telecommunication Union World Administrative Radio Conferences dealing with international radio regulations. WARC Activities Section. Inquiries: Ottawa/Hull (613) 990-4254.

Department of Communications *(continued)*
Broadcasting/radio/television *(continued)*

DOC 31
Cable television systems: the Department carries out studies on how technological developments affect cable TV service. These serve to develop and implement technical standards for cable television systems and related services and equipment. Broadcast Engineering, Planning and Standards. Inquiries: Ottawa/Hull (613) 990-4950 or nearest district office *see* Part II.

Research and testing (DOC 32 – DOC 36)

DOC 32
Communications/computer networks: the Department develops communications and computer systems and networks, including video and sound broadcast. This involves the standardization of network interfaces and protocols, and the development of formal descriptions and conformance testing techniques for communications protocols. Systems Interconnections Research. Inquiries: Ottawa/Hull (613) 990-4492 or nearest district office *see* Part II.

DOC 33
Canadian Workplace Automation Research Centre (CWARC): the CWARC, in Laval (Québec), carries out research projects related to the applications and consequences of new office automation and telematics technologies. The Centre's research aims to solve the problems experienced by private and public sector users. The Centre has taken an innovative approach to the recruitment of scientific staff through personnel exchanges. Experts from public, private or university organizations or institutions are seconded to CWARC for periods ranging from six months to three years, to participate in research into the technological applications of office automation. Inquiries: Montréal (514) 682-3400.

DOC 34
Telecommunications/ionospheric data: ionospheric data are recorded at field stations in Resolute, Churchill and Ashton, and are available from the Data Reduction Centre in Ottawa. Telecommunications Engineering Laboratory. Inquiries: Ottawa/Hull (613) 990-4030.

DOC 35
Electronics for consumers: the Department is working on improving the immunity of electronic equipment to the external radio environment, and is developing techniques for the evaluation of the electro-magnetic compatibility of radio systems. Electro-Magnetic Compatibility Analysis and Consultation. Inquiries: Ottawa/Hull (613) 990-4716 or nearest district office *see* Part II.

DOC 36
Communications/Terminal Attachment Program: the Department sponsors the development of technical standards and procedures for testing and certifying the attachment of communications terminal equipment to the public switched-telephone networks, where permitted by regulation. Inquiries: Ottawa/Hull (613) 990-4712 or nearest district office *see* Part II.

Space programs (DOC 37 – DOC 40)

DOC 37
Satellite Communications Applications Program (SCAP): this program encourages the development and use of satellite communications in Canada. Among its activities are the identification of potential applications made possible by emerging technologies, and support of the Canadian space industry in supplying domestic and foreign markets. Field trials held under this program have given many Canadians first-hand experience with satellite technology and have led to valuable new concepts in communications. Inquiries: Ottawa/Hull (613) 990-4114 or any regional office *see* Part II *under* cities listed above.

DOC 38
Commercial Mobile SATellite (MSAT) system: MSAT is expected to deliver portable, two-way radio, telephone and data transmission services, anywhere in the country, by the early 1990s. The federal government is allocating $176 million over the next 10 years to provide technology and product development support, to sign a bulk-service lease with Telesat for the government's use of MSAT, and to sponsor pre-launch and post-launch field trials for this program. Telesat Canada will own and operate the satellite as a commercial venture, investing over $300 million in the project. Communications Applications Research Branch. Inquiries: Ottawa/Hull (613) 990-4111 or any regional office *see* Part II *under* cities listed above.

DOC 39
Participation in European Space Agency activities: together with industry, the Department is exploring the possible involvement of Canadian industry in European Space Agency (ESA) activities, especially where such initiatives would lead to future export opportunities. To date, efforts have focussed on participation in the early phases of ESA's Payload and Spacecraft Development and Experimentation Program (PSDE), which is aiming for communications-related space missions in the 1990s. The PSDE program involves payload development as well as experiments and demonstrations with existing satellites and systems. In parallel, ESA's Olympus satellite is being completed and tested at the David Florida Laboratory in Canada. Launching of the Olympus is now expected in early 1989. Canada's investment in this project, which amounts to about 10.5 per cent of the total program cost, is managed by DOC through participation in ESA's Joint Communications Board. Inquiries: Ottawa/Hull (613) 990-4113 or any regional office *see* Part II *under* cities listed above.

DOC 40
Space Technology and Applications Program: research and development are carried out in major space-related areas, including technology, systems and applications. Projects are medium- to long-term, often involving Canadian industry. The program also provides support to other departments on space-related projects. Inquiries: Ottawa/Hull (613) 998-2280.

Department of Communications *(continued)*

Industrial assistance (DOC 41 – DOC 42)

DOC 41
Industry development, technology transfer and international marketing support: through a number of programs, the Department assists in the development and implementation of advanced space, telecommunications and informatics technologies in Canada. The programs assist industry in identifying and exploiting international marketing opportunities (by providing technical information, holding technical seminars, leading missions abroad and assisting with contract negotiations). Other activities include the provision of information on supplier and user markets; the development of policies, strategies, plans and technology-related programs; and the management of industrial and regional development and industrial research programs. Technology is transferred from DOC laboratories through licensing agreements, which are sometimes supplemented by support programs of the National Research Council and Supply and Services Canada. Industry and Economic Development Branch. Inquiries: Ottawa/Hull (613) 990-4283 or 990-4214 (International Marketing).

DOC 42
David Florida Laboratory: located at Shirley Bay, west of Ottawa, the laboratory provides extensive facilities for the assembly, integration and environmental and ambient testing of spacecraft and spacecraft components. The facilities include thermal vacuum chambers of varying sizes, electro-dynamic shakers for vibration testing, and two anechoic chambers. They are available for use by government agencies and by industry on a cost-recovery basis. The experienced staff who operate the laboratory can advise potential clients on qualification procedures. Space Technologies Research Branch. Inquiries: Ottawa/Hull (613) 998-2383.

Technical assistance/developing countries (DOC 43)

DOC 43
Assistance to developing countries/telecommunications: in conjunction with the Canadian International Development Agency (CIDA) and international organizations (notably the International Telecommunication Union or ITU), the Department contributes to the planning, implementation and co-ordination of technical assistance for developing countries in the field of telecommunications. The Department carries out studies on specific aspects of telecommunications and development, and assists in evaluating and responding to requests for technical training and assistance. International Relations Branch. Inquiries: Ottawa/Hull (613) 990-4240 or 990-4226, or nearest district office *see* Part II.

Competition Tribunal (CT)

Royal Bank Building, Room 600
90 Sparks Street
Ottawa, Ontario
K1P 5B4
(Mail: PO Box 1899, Station B,
Ottawa, Ontario K1P 5R5)

Information: Ottawa/Hull (613) 957-7851.

Minister responsible:
Minister of Consumer and Corporate Affairs

CT 1
Established in June 1986 by the Competition Tribunal Act, the Tribunal has original jurisdiction to hear and determine civil reviewable matters under Part VII of the Competition Act (mergers, abuse of dominant position and other anti-competitive trade practices). The orders of the Tribunal may be appealed to the Federal Court, Appeal Division.
According to its constitutive legislation, the Tribunal consists of up to four judges of the Trial Division of the Federal Court and up to eight lay members. The Tribunal has its headquarters in Ottawa but may hold hearings throughout Canada as circumstances require. Parties may appear in person or be represented by counsel. Hearings are open to the public.

Consumer and Corporate Affairs Canada (CCA)

Head Office
Place du Portage
50 Victoria Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0C9)

Regional Offices: Vancouver, Winnipeg, Toronto (Willowdale), Montréal, Dartmouth.

District and Area Offices: throughout Canada.

Information: Ottawa/Hull (819) 997-2938; Telecommunications Device for the Deaf, 994-0067; regional offices *see* Part II *under* cities listed above; district and area offices *see* Part II *under* nearest town; for the Copyright Appeal Board *see* CCA 15 below.

The Department is concerned with the conduct of the marketplace and aims to increase its efficiency. It strives, through legislation and regulation, to balance the interests of consumers and business, and to maintain confidence in the integrity and viability of private enterprise. The Department also supports the consumer movement.
Minister responsible:
Minister of Consumer and Corporate Affairs

Consumer aid and protection (CCA 1 – CCA 10)

CCA 1
Consumer Funding Program: the purpose of this program is to encourage and support voluntary sector involvement in addressing marketplace issues that affect either the majority of consumers or at least several consumer groups.

CCA 2
Consumer protection/misrepresentation and economic loss: most food and prepackaged non-food products are inspected for regulatory compliance of packaging, labelling, quantity, quality, composition and advertising declarations. Inquiries: Ottawa/Hull, textiles, precious metals, furs, prepackaged non-food products (819) 997-1177; manufactured foods (819) 997-1591; or any regional office *see* Part II *under* cities listed above; or nearest district or area office *see* Part II.

CCA 3
Consumer protection/approval and inspection of weighing and measuring devices: the Legal Metrology Branch is responsible for ensuring accurate measurement of goods and services sold on the basis of measure in the Canadian marketplace. Before a weighing and measuring device can be used in a trade application in Canada, it must receive approval from the Legal Metrology Branch in Canada, and be verified as to its conformity with relevant legislation and specifications by means of an initial inspection upon installation and subsequent periodic inspections conducted by the Department's field staff. These procedures apply to weighing and measuring devices of all types, such as light- and heavy-duty scales, electricity meters, natural gas meters, and gasoline dispensers. Inquiries: regarding the type approval of weighing and measuring devices – Legal Metrology Branch in Ottawa (613) 952-0651; regarding the initial inspection of all types of weighing and measuring devices – any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CCA 4
Consumer protection/safety of consumer products: the Product Safety Branch is responsible for ensuring the safety of consumer products through the administration of the Hazardous Products Act. The Act covers such consumer products as household chemicals, toys, cribs and children's sleepwear. Inquiries: Ottawa/Hull (819) 997-1194, or any regional office *see* Part II *under* cities listed above, or nearest district or area office *see* Part II.

CCA 5
Consumer issues: a Consumer Services sub-activity identifies and analyses consumer issues and works with the business community, voluntary organizations and government departments, as appropriate, to resolve those issues. Consumer Services also administers a program of financial assistance to voluntary organizations for consumer-related projects, and administers the Tax Rebate Discounting Act. Inquiries: Ottawa/Hull (819) 997-4210, or any regional office *see* Part II *under* cities listed above.

CCA 6
Misleading advertising: the Marketing Practices Branch investigates complaints concerning violations of the misleading advertising and deceptive marketing practices provisions of the Competition Act. Under its Program of Compliance, the Branch provides opinions on the application of the Act to proposed advertisements and promotional contests. The *Misleading Advertising Bulletin*, published quarterly, contains summaries of prosecutions that resulted in convictions, and policy statements on various issues. Inquiries: Ottawa/Hull (819) 997-3333 or any area office *see* Part II. Complaints: Ottawa/Hull (819) 997-4282 or any area office *see* Part II.

Consumer and Corporate Affairs Canada *(continued)*
Consumer aid and protection *(continued)*

CCA 7

CA identification numbers: under the Textile Labelling and Advertising Regulations, textile dealers in Canada may obtain CA identification numbers to use on their labels in place of their full names and addresses, to meet legislation requirements. The Department maintains an up-to-date record of all registered CA numbers and, upon request, will provide the company name and address corresponding to a given number. The list of CA numbers cannot be reproduced or distributed. Inquiries: Ottawa/Hull (819) 997-1177 or nearest district or area office.

CCA 8

Conflict of interest: the Assistant Deputy Registrar General is charged with the administration of the Conflict of Interest and Post-Employment Code for Public Office Holders, and the application of the conflict of interest compliance measures to Ministers of the Crown, their staff, parliamentary secretaries, Governor-in-Council appointees and ministerial appointees. Inquiries: Ottawa/Hull (613) 995-0721.

CCA 9

Public Registry: the Public Registry contains public documents, stating methods of compliance, and declarations made by public office holders in compliance with the measures set out in the Conflict of Interest and Post-Employment Code for Public Office Holders. Inquiries: Ottawa/Hull (613) 995-0721.

CCA 10

Publications: the public may obtain departmental publications either by writing to the head office or by calling the Department in the Ottawa/Hull area at (819) 953-1072, or 957-1075.

Commercial services (CCA 11 – CCA 18)

CCA 11

Incorporation and registration of businesses: the Corporations Branch administers several federal acts, including the Canada Corporations Act and the Canada Business Corporations Act. Under the latter are incorporated all federal business corporations, including investment and small loan companies, with the exception of financial intermediaries. The Canada Corporations Act still applies to the establishment and function of all federal non-profit corporations. The Corporations Branch processes submissions made by federal corporations, in accordance with the acts it administers. It also provides public access to corporate statutory filings and ensures compliance with the applicable legislation. Inquiries: Ottawa/Hull (819) 997-1142, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CCA 12

Bankruptcy: in its administration of the Bankruptcy Act, the Bankruptcy Branch provides assistance in filing consumer bankruptcies, protecting the rights and interests of both creditors and debtors during bankruptcy proceedings. It regulates the bankruptcy process through the licensing and supervision of trustees-in-bankruptcy and is responsible for the detection of abuses of the process both before and after bankruptcy. Where required, the Branch also ensures that investigations and prosecution take place. It also maintains and disseminates general and statistical information on bankruptcy. Inquiries: Ottawa/Hull (819) 996-3964, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CCA 13

Competition policy: in administering the Competition Act, the Director of Investigation and Research receives complaints and conducts inquiries about conspiracies, mergers and trade practices affecting competition. Under the Program of Compliance, the Director provides opinions on the application of the Act to proposed plans or policies that businesses submit to him. Inquiries and complaints: Ottawa/Hull (819) 994-0798.

CCA 14

Copyright and industrial design: the Copyright and Industrial Design Branch administers the Copyright Act, which provides for the voluntary registration of copyright for original artistic, dramatic, literary or musical works; the Industrial Design Act, which provides for the registration of industrial designs of original shape or pattern or in the form of ornamentation applied to an article of manufacture; and the Timber Marking Act, which provides for the registration of marks that are used to identify the ownership of timber floated down inland waterways in Québec, Ontario and New Brunswick. Inquiries: Ottawa/Hull (819) 997-1725, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CCA 15

Copyright Appeal Board: the Board is responsible for approving the fees, charges or royalties that performing rights societies propose to collect in an ensuing calendar year for licenses to perform dramatic or musical works in Canada. Inquiries: Ottawa/Hull (819) 994-4791.

Consumer and Corporate Affairs Canada *(continued)*
Commercial services *(continued)*

CCA 16
Patents: the Patent Office, in addition to issuing patents, gathers and disseminates technological information found in the world's patent documents. The Canadian Patent Office is offering a new service to technology-based small business: it will do a state-of-the-art search of technological information in Canadian and foreign patents and will provide a sample of what patents are available in the field of interest. The information can be used, among other things, to prevent duplication of research, find solutions to technological problems, and to identify new products for marketing. A patent provides 17-year protection from others making, using or selling an invention not their own. A patent also helps inventors to sell or license their product. As there is no protection until the patent has been issued, dated notes witnessed in confidence should be kept during the development of an invention. Although it is possible for an individual to apply for a patent, a registered patent agent should be consulted. Patent Office. Inquiries: Ottawa/Hull (819) 997-1936.

CCA 17
Trade marks: the Trade Marks Office provides for the registration of trade marks, words, slogans, designs or any combination of these that serves to distinguish the goods and services of one person or firm from those of another. Owners of trade marks have the right to prevent others from using their trade marks for the same goods or services. Although it is not necessary to register a trade mark to acquire ownership of a trade mark, registration does establish broader rights, such as national protection and the right to allow others to use the trade mark. (Franchising requires registration of the trade mark and of the franchisee as a registered user of the trade mark.) The Office also provides and maintains a computerized data base of all registered trade marks, their owners with their addresses, the goods and services sold under the trade mark, pending and refused applications, and other commercially valuable information. For information from the computerized data base, the public should contact a registered trade mark agent or any of the searchers of records listed in the yellow pages of the telephone book; for general information on the registration of trade marks, call the Trade Marks Office. Inquiries: Ottawa/Hull (819) 997-2430.

CCA 18
Document registration: the Registration Division of the Office of the Assistant Deputy Registrar General is a central depository for documents issued or registered by the Registrar General of Canada under the Formal Documents Regulations and other statutes. These include documents on appointments by the Governor in Council, land grants from the Crown, and other documents, such as those concerning the Railway Act and the Canada Corporations Act. The office of the Assistant Deputy Registrar General is the keeper of the Great Seal of Canada. Inquiries: Ottawa/Hull (819) 997-1265.

Policy co-ordination and planning (CCA 19)

CCA 19
The Policy Co-ordination Bureau co-ordinates departmental policy analysis, legislative development and research functions regarding consumer, corporate and intellectual property. It houses the departmental briefing unit that co-ordinates all ministerial briefings. In addition, the Bureau is responsible for department corporate planning, strategic research, communications services and program evaluation. The Bureau has four branches: Legislative Review Branch; Corporate Services and Research Branch; Communications Branch; and Planning and Management Services Branch. Inquiries: Ottawa/Hull (819) 994-2312.

Correctional Investigator (Office of the) (CI)

PO Box 2324, Station D
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 990-2692.

Minister responsible:
Solicitor General of Canada

CI 1
The Office of the Correctional Investigator investigates complaints from inmates, as defined in the Penitentiary Act. It also reports on problems of inmates, raised through complaints, that come within the responsibility of the Solicitor General of Canada, except for problems where the person complaining has not, in the opinion of the Correctional Investigator, exhausted all available legal or administrative remedies. Other problems not covered are those that ceased to exist or to be the subject of complaint more than one year before the lodging of the complaint with the Commissioner (Correctional Investigator), and problems that come under the responsibility of the Solicitor General of Canada and that touch on material to be considered by the National Parole Board. Further, the Commissioner does not investigate a complaint that has previously been investigated or if, in the opinion of the Commissioner, a person complaining has no valid interest in the matter.

Correctional Service Canada (CSC)

Head Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P9

Regional Offices: Abbotsford, Saskatoon, Kingston, Laval, Moncton.

District Offices: throughout Canada.

Information: Ottawa/Hull (613) 992-8423; regional offices *see* Part II *under* cities listed above; district offices or institutions *see* Part II *under* nearest town.

The Correctional Service is responsible for all federal penitentiaries, parole offices and community correctional centres. It administers sentences of two years or more imposed by the courts and prepares offenders for their return to society. Within the Service, the Offender Policy and Program Development sector is responsible for all operational services and programs directed at offenders and parolees. Offender Policy and Program Development Sector. Inquiries: Ottawa/Hull (613) 995-7002.
Minister responsible:
Solicitor General of Canada

CSC 1
Education and personal development programs: these programs help offenders acquire educational certification, to develop personal and social skills and to deal with alcohol and drug problems. In addition, this Division is responsible for recreational activities such as sports, hobbycraft, library visits and other social development programs.
Educational programs cover a broad spectrum from basic literacy to university-level; vocational education in a variety of trades and technological professions at the secondary and postsecondary levels; in addition to computer applications and programs in living and life skills. These programs are conducted either by Correctional Service personnel, offender and volunteer tutors or through contract by school boards, provincial departments of education and universities. A variety of educational approaches are used including classroom, shop and individualized instruction, computer-assisted learning and distance education. Educational assessment and counselling are provided in connection with all vocational and educational services. Education and Personal Development Division. Offender Programs Branch. Inquiries: Ottawa/Hull (613) 996-7715, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Correctional Service Canada *(continued)*

CSC 2
Chaplaincy programs: the Correctional Service employs both Protestant and Roman Catholic chaplains at each institution, who provide pastoral care, religious services and who co-ordinate a ministry to offenders of all faiths either on a full- or part-time basis. Offender Programs Branch. Chaplaincy Division. Inquiries: Ottawa/Hull (613) 996-0373, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 3
Case management services: this program ensures the proper assessment, classification, counselling, program planning and supervision of offenders throughout their sentence. Correctional Operations Branch. Offender Management Division. Inquiries: Ottawa/Hull (613) 992-8396, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 4
Medical and health care: the CSC provides medical and health care services for offenders, including general medical, surgical, dental, psychiatric and nursing care. Health Care Branch. Inquiries: Ottawa/Hull (613) 992-5713, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 5
Psychological services: provided for offenders, these services are available at all operational units and include assessment, counselling, therapy, program development, delivery and evaluation, crisis intervention and case consultation. Correctional Operations Branch. Offender Management Division. Inquiries: Ottawa/Hull (613) 992-8396, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 6
Community release programs and services: these programs and services are directed at offenders still under sentence but who are in the community under some form of supervised conditional release (temporary absence, day parole, parole or mandatory supervision). Areas covered by release programs and services include housing, employment, a variety of treatment programs (alcohol and substance abuse, psychiatric and psychological, sexual or life skills) and recreational programs. Correctional Operations Branch. Community Release and Support Services Division. Inquiries: Ottawa/Hull (613) 992-8261, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 7
Food services: institutional food services provide nutritional food for all offenders in CSC institutions at acceptable quality and cost, and provide meals and other prepared foods to staff members and others as required. Meals are prepared under the direct supervision of staff members or approved contractors. Administrative Policy and Services Branch. Food Services Policy and Support Division. Inquiries: Ottawa/Hull (613) 995-2676, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Occupational Development (CSC 8 – CSC 11)

CSC 8
Occupational development programs: the programs of this Division are intended to help offenders re-enter society by providing them with marketable employment skills and work habits. Occupational Development Division. Offender Programs Branch. Inquiries: Ottawa/Hull (613) 996-2425, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 9
Industrial operations programs: under these programs, offenders manufacture products such as upholstered and modular furniture, computer work stations, ergonomic chairs, mail transfer boxes, mail bags, shoes and clothing. Included are a number of information processing services such as data entry, microfilming, distribution of documents and word and data processing. Occupational Development Division. Offender Programs Branch. Inquiries: Ottawa/Hull (toll-free) 1-800-996-8717, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

CSC 10
Marketing and sales: the goods and services produced by the Industrial Operations Branch are marketed and sold under the CORCAN trademark to all levels of government as well as to religious and non-profit organizations. Occupational Development Division. Offender Programs Branch. Inquiries: Ottawa/Hull, CORCAN (613) 996-2425, or toll-free 1-800-267-0354.

CSC 11
Agribusiness: the Correctional Service operates horticultural, agricultural, food processing and forestry programs that supply staples solely for institutional use. Inquiries: Ottawa/Hull (613) 996-8583, any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Defence Construction Canada (DCC)

Head Office
Sir Charles Tupper Building
Riverside Drive, 3rd Floor, A Wing
Ottawa, Ontario
K1A 0K3

Regional Offices: Victoria, Winnipeg, Toronto, Montréal (Longueuil), Halifax.

Site Offices: on various Canadian Forces bases across the country.

Information: Ottawa/Hull (613) 998-9548; regional offices *see* Part II *under* cities listed above; site offices *see* Part II *under* nearest town with a Canadian Forces base.

Minister responsible:
Minister of Public Works

DCC 1
Defence Construction Canada (Defence Construction [1951] Limited) is responsible for contracting for the major military construction, repair and maintenance requirements of the Department of National Defence. It often maintains offices on project sites for the duration of a project.

Economic Council of Canada (ECC)

Tower A, 16th Floor
333 River Road
(PO Box 527, Station B)
Ottawa, Ontario
K1P 5V6

Information: Ottawa/Hull (613) 993-1253.

Minister responsible:
Prime Minister

ECC 1
The Council is an independent, advisory body that prepares and publishes an annual review of the country's economic problems and medium-term prospects. It also conducts economic studies on its own initiative or at the request of the government. The results of its research are available to the public in the form of published reports and authored research studies.

Elections Canada (ELC)

440 Coventry Road
Ottawa, Ontario
K1A 0M6

Information: Ottawa/Hull (613) 993-2975 or toll-free 1-800-267-2380.

The Chief Electoral Officer reports directly to Parliament.

ELC 1
The Chief Electoral Officer of Canada supervises the administrative conduct of federal elections in Canada and ensures that all provisions of the Canada Elections Act are complied with and enforced. Major activities include the training of returning officers, the revision of polling division boundaries, the acquisition of election material and supplies, the maintenance of a registry of political parties and the certification of statutory payments to be made to auditors, political parties, and candidates under the election expenses provisions of the Act.
In accordance with the Electoral Boundaries Readjustment Act and following each decennial census, the Chief Electoral Officer calculates the number of electoral districts to be assigned to each province according to rules contained in Section 51 of the Constitution Act, and prepares population distribution maps for use by the electoral boundaries commissions that are directly responsible for readjusting federal electoral district boundaries. Maps indicating federal electoral boundaries are prepared for Elections Canada by the Department of Energy, Mines and Resources. Distribution is by Elections Canada, on request.

Emergency Preparedness Canada (EPC)

Head Office
Gillin Building, 2nd Floor
141 Laurier Avenue West
Ottawa, Ontario
K1A 0W6

Regional Offices: provincial capitals.

Information: Ottawa/Hull (613) 992-9988; regional offices *see* Part II *under* any provincial capital.

Emergency Preparedness Canada is responsible for co-ordinating federal civil emergency planning for peace and wartime emergencies and for encouraging a uniform level of emergency preparedness across the country.
Minister responsible:
Minister responsible for Emergency Preparedness (Minister of National Defence)

Planning programs (EPC 1 - EPC 4)

EPC 1
Continuity of Government Program: in the event of a nuclear attack on North America, essential government personnel and staff responsible for conducting survival operations would work at protected relocation sites across Canada.

EPC 2
Essential Records Program: under this program, essential government records would be preserved in the event of a nuclear attack or other major disaster.

EPC 3
Vital Points Program: EPC chairs the Advisory Committee on Vital Points (ACVP) which is responsible for identifying federal and provincial facilities that would require special protection against attack or disruption during a wartime or peacetime emergency.

EPC 4
Federal Emergency Preparedness: EPC co-ordinates emergency planning by federal departments, agencies and Crown corporations. A regional director in each provincial capital maintains contact with federal departments in the area and with the emergency preparedness agencies of the provincial governments.

Funding and assistance (EPC 5 - EPC 8)

EPC 5
Research fellowships: EPC funds and conducts research into various aspects of disasters. Each year it offers a postgraduate fellowship for research into aspects of emergency preparedness. Inquiries: the program is administered for EPC by the Association of Universities and Colleges of Canada, 151 Slater Street, Ottawa, Ontario K1P 5N1, (613) 563-1236. Research reports are available, on request, by writing to Emergency Preparedness Canada, Ottawa, Ontario K1A 0W6.

Emergency Preparedness Canada *(continued)*
Funding and assistance *(continued)*

EPC 6
Worker's compensation agreements: the federal government assumes 75 per cent of the cost involved in payments to civil defence workers injured during the course of civil defence training or duties. Claims for compensation must be documented and approved by the compensation board of the province concerned. This program may assist municipalities indirectly. Inquiries: provincial compensation boards.

EPC 7
Disaster Financial Assistance Arrangements: under this program, the federal government will absorb an increasing proportion of eligible provincial expenditures for disaster relief, according to a formula based on provincial population. The arrangements were established to provide for assistance to the provincial governments when the cost of dealing with the effect of a disaster would place an undue burden on the provincial economy. Municipalities are reimbursed by the provincial government for eligible expenditures. The province then recovers the appropriate sum from the federal government.

EPC 8
Joint Emergency Preparedness Program: under this program, costs for approved emergency preparedness projects are shared with the provinces. Municipalities may submit project proposals to the provincial government for consideration and approval. Projects approved by the province are then forwarded to the federal government.

Canadian Emergency Preparedness College (EPC 9)

EPC 9
Canadian Emergency Preparedness College: the College offers 100 courses to 3000 students a year including mayors and elected officials, emergency planners and emergency response personnel from all orders of government, and emergency planning personnel from industry. Inquiries: Canadian Emergency Preparedness College, PO Box 40, Arnprior, Ontario K7S 3H2; Ottawa/Hull (613) 996-5979; or any regional office *see* Part II *under* any provincial capital.

Employment and Immigration Canada (EIC)

Head Office
Place du Portage, Phase IV
13th Floor
Hull, Québec
(Mail: Ottawa, Ontario K1A 0J9)

Regional Offices: Vancouver, Edmonton, Regina, Winnipeg, Toronto (Willowdale), Montréal, Fredericton, Halifax, Charlottetown, St John's.

Agricultural Employment Services Offices: approximately 100 throughout Canada.

Canada Employment Centres: 453 throughout Canada.

Canada Immigration Centres: 107 throughout Canada.

Information: Ottawa/Hull (819) 994-6313; regional offices *see* Part II *under* cities listed above; Agricultural Employment Services Offices, Canada Employment Centres and Canada Immigration Centres *see* Part II *under* nearest town, or *see* the Toll-free Telephone Service section, page 17; Canadian Government Annuities office and information on wage loss and unemployment insurance *see* the Toll-free Telephone Service section, page 17.

The Department is responsible for the development and utilization of human resources. Its jurisdiction also includes the provision of employment and immigration services and the administration of income maintenance benefits.

Ministers responsible:
Minister of Employment and Immigration,
Minister of State for Immigration and
Minister of State for Youth

Employment (EIC 1 - EIC 33)

Job search, careers, training (EIC 1 - EIC 13)

EIC 1
Job Bank/National: the Commission maintains a computerized list of hard-to-fill jobs currently available across the country, including a complete profile of each job featuring details such as salary and required experience. The National Job Bank allows workers to explore Canadian employment opportunities by listing employers' labour requirements. Employment Operational Services Branch. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17; or overseas immigration offices.

Employment and Immigration Canada *(continued)*
Employment *(continued)*
Job search, careers, training *(continued)*

EIC 2
Employment/job-search techniques: group training is provided by Canada Employment Centres to help job seekers to develop attitudes, skills and the tools required for an independent job search. Creative Job Search Techniques. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 3
Job Finding Club: EIC sponsors agencies to run Job Finding Clubs for three weeks duration to help chronically unemployed clients find a job quickly. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 4
Canadian Occupational Interest Inventory: the Inventory is an aid to assess an individual's occupational interests. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 5
Employment aptitude tests: tests are conducted to determine employment aptitude, particularly for occupations in industry. General Aptitude Test Battery. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 6
CHOICES Program/computer search of occupations, education and training programs and schools in Canada: CHOICES is an interactive computer data base containing information on occupations, programs of study and Canadian educational institutions. Individuals may enter information about their interests, aptitudes, education, salary expectations and so on into the CHOICES computer, to obtain a personal computer printout listing suitable occupations. Additional information can be obtained on educational programs and the Canadian schools offering them, and on the characteristics for each occupation. Also available is a facility that shows the links between occupations and programs of study. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 7
QUADRANT (formerly COMPASS): QUADRANT is an interactive, computer-based system that provides information and skill practice on job searching and job keeping. It consists of a series of 11 self-explanatory learning packages. Note: at this time, only two of the packages are available (Job Interview Skills and Quick Tips on Job Hunting). Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 8
PLACE: Guided Steps to Employment Readiness: this program is designed to help job seekers prepare to get and keep a job. The program systematically guides users through the steps of identifying, analysing and solving work-related problems. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 9
Publications: EIC publishes several booklets to help Canadians choose a career and find a job. *Build a Winning Team* is a booklet that outlines a systematic approach to the selection and recruitment of staff for any business. The *Personal Occupation Selector* helps users determine an occupational goal consistent with their interests, needs, wants and educational qualifications. *Overcoming Employment Barriers* is an employment counselling booklet that helps to identify, analyse and find solutions for work-related problems. The *Canadian Classification and Dictionary of Occupations (CCDO)* contains occupational information on over 7500 occupations in Canada, including data on qualifications and aptitudes required of workers. There is a series of seven booklets associated with the CCDO. Occupational/Trade Analysis (OTA) compiles another series of booklets that provide detailed descriptions of the tasks and sub-tasks performed by skilled workers in specific trades and occupations in Canada. This series is used by governments, employers, unions, training institutions and members of the labour force in order to develop curricula and prepare examinations facilitating the mobility of workers in Canada, to assess training needs and to assist in job placement. *Job Futures* is another publication produced by the Canadian Occupational Projection System, containing statistical information and projections on occupational outlooks and fields of study. It is available in both reference and handbook format. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 10
Outreach: funded by EIC, community-based Outreach projects improve the employability and access to employment of individuals who have difficulty in obtaining or maintaining a job. Outreach projects are specifically designed to assist these persons when the local Canada Employment Centre has been unable to provide them with the necessary employment services. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Employment and Immigration Canada *(continued)*
Employment *(continued)*
Job search, careers, training *(continued)*

EIC 11
Agricultural job placement: in about 100 agricultural communities across Canada, specialized employment centres, called Agricultural Employment Services Offices, work in conjunction with Canada Employment Centres to match farm employment vacancies with suitable farm workers. Other related employment services include human resource planning, training referrals and transportation assistance for agricultural dayworkers. Inquiries: nearest Agricultural Employment Services Office or Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17. In the absence of an AES Office, full service is provided by the nearest Canada Employment Centre.

EIC 12
Armed forces/employment for retiring personnel: EIC helps personnel retiring from the Canadian Armed Forces to obtain civilian employment. Canadian Forces Second Career Assistance Network. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 13
Social insurance number registration: Canadian citizens, permanent residents and others who may qualify are entitled to receive a social insurance number. This service includes any amendments to existing social insurance numbers, such as change of name and loss of card. Inquiries: nearest Canada Employment Centre *see* Part II or call collect Central Index (506) 548-7961.

Youth and students (EIC 14 - EIC 18)

EIC 14
Canada Employment Centres on Campus: these centres co-ordinate an on-campus recruitment program and offer employment-related assistance to graduating students at over 100 postsecondary institutions across Canada. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 15
CHALLENGE: this program, an option of Job Entry, provides career and learning-related employment for students. The program involves the private, municipal and non-profit sectors along with provincial student employment programs. The components of this option, administered through the Canadian Job Strategies, are detailed in EIC 16 - EIC 17.

EIC 16
Summer Employment/Experience Development (SEED): EIC provides career- and study-related, practical work experience to students during the summer months through the provision of a wage subsidy to private businesses, non-profit organizations, Indian bands, individuals involved in non-profit activities, and municipalities. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 17
Work Orientation Workshops (WOW): this program provides disadvantaged students and potential drop-outs with a developmental learning experience through the subsidization of wages for the trainer or instructor and for participants, including the provision of incentive awards for participants. Businesses, business associations, community organizations and ad hoc groups can act as sponsors or managers under the program. Each Work Orientation Workshop provides an employment experience and allows for a one-day labour market seminar on the labour-market outlook. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 18
Native Internship Program: this program offers employment to native students during the summer months in various offices of Employment and Immigration Canada, including Canada Employment Centres, Canada Immigration Centres, regional offices, and national headquarters. Inquiries: nearest Canada Employment Centre *see* part II or the Toll-free Telephone Service section, page 17.

Foreign workers (EIC 19 - EIC 20)

EIC 19
Foreign worker recruitment: permission is given to employers to recruit foreign workers if their admission will not adversely affect employment and career opportunities for Canadians. In deciding on these requests, EIC considers such factors as the availability of qualified Canadians, wages and working conditions, and additional employment or training opportunities that are expected to be created for Canadians as a result of the recruitment of foreign workers. Labour Market Services Branch. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Employment and Immigration Canada *(continued)*
Employment *(continued)*
Foreign workers *(continued)*

EIC 20
Agricultural workers from Mexico and the Caribbean: foreign seasonal agricultural workers, commonly referred to as offshore workers, may enter Canada on a temporary basis from Mexico and the Caribbean to meet human resource needs that cannot be met from within the Canadian labour market. Wage guarantees, housing standards, transportation costs, medical arrangements and working conditions are included in the agreement between the workers, the employer and the foreign government. Commonwealth Caribbean and Mexican Seasonal Agricultural Workers Programs. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Employers (EIC 21 – EIC 27)

EIC 21
Job placement and employment counselling services: these services are offered by Canada Employment Centres across the country to help employers find suitable workers and to help workers find jobs. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 22
Local employer seminars: organized by Canada Employment Centres, these seminars offer employers the opportunity to learn about CEIC programs and services, to discuss problems they encounter in their daily operations and to better understand the functioning of the local labour market. A fee of $25 is charged, mainly to cover the costs of lunch and accommodation. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 23
Skill Shortages: this program helps employers to find workers when occupations have been designated as being in shortage at the regional or national level. Three training options exist to help employers find job seekers. Workplace-Based Training provides financial assistance to employers to train employees in designated occupational skills. Direct Purchase of Training permits the purchase of training from public or private institutions for unemployed persons, when the number of workers that can be trained by employers in designated occupational skills is insufficient to meet the needs of the economy. Relocation and Travel Assistance is provided to workers with skills designated as being in shortage. This assistance can cover costs for job interviews and short-term employment in addition to relocation expenses incurred by workers and their families. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 24
Employer-employee consultation service: the Commission grants financial incentives to encourage consultation between employers and their employees to deal jointly with human resource planning as well as to prevent or overcome problems connected with technological updating, high employee turnover, declining productivity, plant expansion or other disruptions. This assistance is available to industrial firms, associations, industrial sectors or entire communities. Industrial Adjustment Service. Inquiries: nearest Canada Employment Centre, Industrial Adjustment Office, or regional office *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 25
Federal Contractors Program: this program aims to ensure that suppliers of goods and services to federal government departments achieve and maintain a fair and representative work force. It applies to suppliers who have 100 or more employees and who are bidding on contracts worth $200 000 or more. At the time of bidding, such suppliers must make a formal commitment to implement employment equity and, on receipt of a contract, must fulfill that commitment in accordance with criteria established by the Canada Employment and Immigration Commission. These criteria specify steps that contractors should take to ensure that women, aboriginal peoples, visible minorities and persons with disabilities are fairly treated and appropriately represented in their work forces. The program enforces its requirements by accepting bid submissions only from suppliers who have enclosed in their bid package a signed certificate of commitment to implement employment equity or who have quoted a pre-assigned number, and by reviewing contractors on-site to verify whether they are actually implementing employment equity. If contractors are found not to be implementing employment equity, CEIC may, after a process of inquiry and appeal, disallow them from bidding on future federal contracts. A consulting service is available on request and free of charge to advise on and assist in implementing employment equity. Inquiries: any EIC regional office *see* Part II *under* cities listed above or the Toll-free Telephone Service section, page 17.

EIC 26
Legislated Employment Equity Program: this program administers the Employment Equity Act, which requires federally regulated employers with 100 or more employees to implement employment equity, in order to ensure a representative work force, and to report annually on their results. Employers' annual reports also contain data on their work force such as salary and occupational group distribution, as well as data on their staffing activities, including hirings, promotions and terminations. An annual report, consisting of a consolidation of the employers' reports together with an analysis of their data, is made to Parliament. This and employers' annual reports are available to the public. The program also provides technical expertise to employers on the requirements of the Employment Equity Act. Inquiries: any EIC regional office *see* Part II *under* cities listed above or the Toll-free Telephone Service section, page 17.

Employment and Immigration Canada *(continued)*
Employment *(continued)*
Employers *(continued)*

EIC 27
Consultative Services: this group assists private-sector employers to review and analyse the make-up of their workforce as well as their employment policies and practices in order to remove discriminatory practices in employment and to achieve and maintain appropriate representation of women, aboriginal peoples, persons with disabilities, and visible minorities (designated groups) at all levels within their organizations. The unit provides consultative services to private-sector employers and unions on the development of employment equity plans that would include goals and special measures for increasing, where necessary, the representation of the designated groups in the workplace. Under this program, EIC develops and delivers training seminars to employers covered by the Legislated Employment Equity and Federal Contractors programs. In addition, the unit maintains ongoing liaison with representatives of designated groups, unions and employer groups. Inquiries: any EIC regional office *see* Part II *under* cities listed above or the Toll-free Telephone Service section, page 17.

Canadian Job Strategy (EIC 28 – EIC 33)
CJS is an integrated group of training, work experience and community development initiatives.

EIC 28
Community Futures: this program assists communities to identify, develop and undertake measures to help individuals adjust and adapt to a changing economic environment and to expand permanent employment. Eligible communities are those outside metropolitan areas facing chronic high unemployment or major permanent layoff. A Community Futures Committee, formed locally, can select from five assistance programs: the Business Development Centre offers advisory services and loan assistance to small businesses to create and maintain permanent jobs; the Self-Employment Initiative provides income support to unemployed workers while they are establishing their own businesses; Relocation and Exploratory Assistance can be provided to workers who are unemployed or who are about to become unemployed, and for whom work is not available locally; Purchase of Training provides institutional training to workers to meet skill needs and to increase earning capacity and employability; and the Community Initiatives Fund supports unique and innovative proposals from the Community Futures Committee for stimulating growth and recovery. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 29
Job Entry: this program helps persons having difficulty making the transition from school or home to the labour market, by offering several options. The Entry Option assists coordinators to provide between 16 and 52 weeks of training and work experience to young men and women making the transition from school to work. *See also* Challenge (EIC 15). The Re-entry Option assists co-ordinators to provide between 16 and 52 weeks of training and work experience to women making the transition from the home to the labour market. The Severely Employment Disadvantaged Option offers assistance to individuals who face severe barriers in securing and maintaining continuing employment. This option provides employment and training linked to community resources and support services. The Co-operative Education Option provides school-based work-study programs for students. The Direct Purchase Option provides training purchased from public or private institutions to those entering or reentering the labour market. It also provides language training to immigrants, interprovincial migrants and native peoples who are not fluent in either official language. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 30
Job Development: this program is designed to assist longterm unemployed individuals to participate effectively in the labour market. Participants, who must normally have been jobless for 24 of the preceding 30 weeks, are placed in subsidized projects or individually subsidized jobs for up to 52 weeks. Businesses, individuals, groups, municipalities or school boards are eligible sponsors under Job Development and provide training and work experience to clients. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 31
Skill Investment: this program helps workers whose jobs are threatened by changing technology and market conditions, and offers four options: Small Business Training assists small businesses to train workers in response to adjustment situations; the Training Trust Fund encourages employees and employers to share the responsibility for training, through Trust Fund contributions; Extended Training Leave encourages employers to permit employees to take skill development leave; and Purchase of Training assists employed workers to take part-time institutional training to deal with job changes or elimination. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Employment and Immigration Canada *(continued)*
Employment *(continued)*
Canadian Job Strategy *(continued)*

EIC 32
Innovations: the National Labour Market Innovations Program provides financial assistance for pilot programs, demonstration projects and other short-term activities that test new and costeffective ways to improve the functioning of the labour market. Proposals are accepted from businesses, educational bodies, provincial or territorial institutions, labour organizations, other groups and individuals and certain Crown corporations. Funding and duration are flexible. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 33
Canadian Rural Transition Program (CRTP): under this program, farmers and eligible members of their families who must stop farming because of financial difficulties can obtain assistance in adjusting to a new way of life. The program offers a transition grant; supplementary transition assistance; relocation, exploratory and special travel assistance; incentives to employers to encourage hiring eligible clients; a self-employment grant to individuals who wish to start their own non-farm business; and special counselling. This program includes a training option, whereby applicants may be trained for entry into a new occupation; training assistance includes purchase contributions, allowances and supplementary allowances. The program is a joint undertaking between Agriculture Canada and Employment and Immigration Canada. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Unemployment Insurance (EIC 34 – EIC 45)

EIC 34
Unemployment Insurance/general: temporary financial aid is available to qualified unemployed workers who are seeking jobs. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 35
Unemployment Insurance/Work Sharing Program: this program enables employers to face cutbacks and still avoid layoffs. Employees temporarily work a reduced work week and draw Unemployment Insurance benefits for the days not worked. Employees may use their work sharing days for training. Management and employees must agree to work sharing and must jointly request it. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 36
Unemployment Insurance/employment training: income support is available for training participants who have been referred by the Commission. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 37
Unemployment Insurance/Job Creation: individuals receiving or eligible to receive Unemployment Insurance benefits are able to maintain their skills and gain work experience while receiving an enhanced benefit and continuing to search for employment. Participants work on projects of between six and 52 weeks duration. Organizations, businesses and individuals are eligible to submit proposals. A municipality is eligible if the provincial government raises no objections. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 38
Unemployment Insurance/supplemental benefit: employers, either on their own initiative or through the collective bargaining process, may introduce a Supplemental Unemployment Benefit (SUB) plan for their employees. The object of a SUB plan is to supplement the unemployment insurance benefit paid to workers by Employment and Immigration Canada during periods of unemployment due to lack of work, illness or pregnancy. SUB plans must be approved by EIC so that SUB payments are not considered as earnings for unemployment insurance purposes and are not deducted from unemployment insurance benefits. Coverage and Premium Policy Division, Employment and Insurance Services. Inquiries: Ottawa/Hull (819) 994-2742.

EIC 39
Unemployment Insurance appeals: claimants and employers have the right to appeal to a federally appointed independent body against decisions by the Canada Employment and Immigration Commission on claims for unemployment insurance. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 40
Unemployment Insurance benefits at age 65: financial aid to qualified workers is available in the form of lump-sum payments to workers who reach age 65. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 41
Unemployment Insurance benefits/fishermen: different kinds of temporary financial aid are available for qualified unemployed fishermen. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 42
Unemployment Insurance benefits/illness and injury: temporary financial aid is available to qualified workers who are off work due to illness, injury or quarantine. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 43
Unemployment Insurance benefits/maternity: temporary financial aid is available to qualified workers who are off work because of pregnancy. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Employment and Immigration Canada *(continued)*
Unemployment Insurance *(continued)*

EIC 44
Unemployment Insurance benefits/adoption: temporary financial aid is available to qualified workers who are off work because of adoption. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 45
Unemployment Insurance/reduction of employer's premium: a reduction of the employer's unemployment insurance premium may be obtained through registration of an Employer's Wage Loss Replacement Plan. Employer Registration Division. Inquiries: by phone – Bathurst (506) 548-7906; by mail – Employer Registration Division, PO Box 11000, Bathurst, New Brunswick E2A 4L8, or nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Canadian Government Annuity Program (EIC 46)

EIC 46
Canadian Government Annuity Program: the purpose of the Canadian Government Annuity Program is to meet its obligations to Canadians who purchased a Canadian government annuity either privately or through their employer's pension plan, by paying out annuities that have come due and by administering those that have not yet matured. Inquiries: Canadian Government Annuities Office, Box 12000, Bathurst, New Brunswick, E2A 4L8, (506) 548-7972 or *see* the Toll-free Telephone Service section, page 17.

Immigration (EIC 47 – EIC 63)

EIC 47
Visitors to Canada/legal entry: persons seeking to enter Canada must be interviewed by an immigration officer at the port of entry to determine whether they may be legally admitted. Business people, foreign students, foreign workers and tourists who require a visa to come to Canada need to apply and be interviewed by a Canadian visa officer at an overseas post before arriving in Canada. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 48
Immigration examinations: Canadian citizens and permanent residents who have not lost their permanent status automatically have the right to re-enter and remain in Canada. However, all these individuals must be interviewed by an immigration officer at their port of entry. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 49
Visas/applications: applications are available overseas for employment, student, visitor and immigrant visas. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 50
Independent immigrants/immigration to Canada: sponsored relatives, retired people, entrepreneurs, the self-employed and others applying on their own initiative, are eligible to immigrate to Canada as independent immigrants. Except for retired people, all are selected according to criteria in the point system. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 51
Immigration/Family Class: anyone who is 18 years of age or over and is a Canadian citizen or a permanent resident may sponsor close relatives for immigration to Canada under the Family Class Program. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 52
Sponsoring a relative/immigration: Canadian citizens or permanent residents who offer to sponsor or help a relative to immigrate to Canada must sign a legally binding agreement promising support for a specific period of time. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 53
Refugees/Convention Class: people eligible to immigrate to Canada as convention class refugees are those who are unable or unwilling to return to their country of nationality or residence because they fear persecution for reasons of race, religion, nationality, and/or membership in a particular social group or political opinion; who show evidence that they could successfully settle in Canada with the assistance provided by the government and voluntary organizations; and who either fall within the purview of the annual plan for government-assisted refugees or whose resettlement is funded by a private group, a relative or from their own or private resources. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Employment and Immigration Canada *(continued)*
Immigration *(continued)*

EIC 54
Refugees/Special Designated Immigration Classes: many displaced or persecuted persons are accepted under special, designated classes, of which three are currently in effect: the self-exiled from eastern Europe, Indo-Chinese, and political prisoners and oppressed persons. Other persons are admitted for humanitarian reasons according to special administrative immigration programs approved by the Minister, of which six are currently in effect: programs accepting persons from El Salvador, Iran, Iraq, Lebanon, Sri Lanka and Guatemala. Private organizations may apply to sponsor a refugee or designated-class person to immigrate to Canada upon signing a legally binding agreement promising support for one year. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 55
Refugees/admissibility loans: loans for medical examinations are available to refugees and other persons in the Designated Immigration Class. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 56
Transportation loans: loans are available to refugees, members of the Designated Immigration Class and other immigrants for paying the cost of transportation to their destination in Canada as well as related costs. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 57
Immigrant Settlement and Adaptation Program: in addition to the settlement services offered by the federal and provincial governments, a variety of settlement services are purchased by EIC from voluntary organizations across the country to help immigrants successfully adapt to life in Canada. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 58
Adjustment Assistance Program: the Department provides financial assistance to certain indigent immigrants to Canada who are in need of help until their available income matches their needs. The Settlement Branch, Immigration, is responsible for the policy and development of the program, but it is delivered by the Employment Branch through the local Canada Employment Centre. Inquiries: nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 59
Host Program for Refugee Settlement: this is a pilot program designed to facilitate the settlement and adaptation into Canadian communities of government-assisted refugees and Designated Immigration Class persons requiring financial support under the Adjustment Assistance Program, and who would benefit from the assistance of a host group. Host groups will provide direct emotional support and orientation to both government and privately sponsored refugees. Inquiries: nearest Canada Immigration Centre *see* part II or the Toll-free Telephone Service section, page 17.

EIC 60
Programs for Special-Needs Refugees: EIC provides for the admission and settlement of special-needs refugees and members of a Designated Immigration Class who would not normally qualify for admission to Canada, but who, with some additional settlement assistance, would be capable of achieving self-sufficiency within a reasonable period of time. There are four programs for refugees with special needs: the Handicapped Refugee Program, Tubercular Refugee Program, Joint Assistance Program, and Unaccompanied Minors Program. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 61
Returning residents' permits: permanent residents (but not Canadian citizens) who wish to leave Canada for a temporary period may apply for a returning resident's permit to produce on their return as evidence that they did not intend to abandon their Canadian residency. EIC advises permanent residents intending to remain outside Canada for more than 183 days in any 12-month period to obtain such a permit. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 62
Immigration inquiries: anyone denied permission to come into Canada at a port of entry, or to remain once in Canada, has the right to be heard by an adjudicator. Detention may be ordered during this stage. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

EIC 63
Deportation/immigration: visitors or permanent residents whose presence in Canada may endanger public health or welfare or who otherwise are in violation of the Immigration Act may be required to leave after an immigration inquiry. Inquiries: nearest Canada Immigration Centre *see* Part II or the Toll-free Telephone Service section, page 17.

Energy, Mines and Resources Canada (EMR)

Head Office
580 Booth Street
Ottawa, Ontario
K1A 0E4

Regional Information Offices: Vancouver, Calgary, Saskatoon, Winnipeg, Toronto, Montréal, Moncton (Dieppe), Halifax, St John's.

Conservation and Renewable Energy Offices (CREOs): Whitehorse, Yellowknife, Vancouver, Edmonton (St Albert), Saskatoon, Winnipeg, Toronto, Montréal, Halifax, Summerside, Moncton (Dieppe), St John's.

Surveys and Mapping Branch, Regional Offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Regina, Winnipeg, Toronto, Sherbrooke, Québec, Amherst.

Regional Offices of other branches: *see* the City Index, page 293.

Information: Ottawa/Hull (613) 995-3065; energy conservation HEATLINE, call toll-free 1-800-267-9563, in Ottawa, 995-1800; regional information offices *see* Part II *under* cities listed above; Conservation and Renewable Energy Offices *see* Part II *under* cities listed above or *see* the Toll-free Telephone Service section, page 17; other offices *see* Part II; Energy Supplies Allocation Board *see* EMR 31 below; Petroleum Monitoring Agency *see* EMR 27 below; International Boundary Commission *see* EMR 70 below.

Maps: Ottawa/Hull (613) 995-4510.

The Department's objective is to encourage the discovery, development and intelligent use of the country's mineral and energy resources and to broaden the knowledge of Canada's landmass. The Department formulates national policies based on social and economic analysis and on research and data collection in the earth, mineral and metal sciences.
Minister responsible:
Minister of Energy, Mines and Resources

Energy resources (EMR 1 - EMR 12)

EMR 1
Energy policies and programs: general inquiries on the government of Canada's energy policies and programs may be directed to the Communications Branch, Ottawa/Hull (613) 995-3065.

EMR 2
Energy supply and demand statistics: these are maintained on an automated data base (ENERSTAT) and cover all energy commodities, including international energy statistics, trade and pricing data. Financial and Market Analysis Branch, Monitoring and Energy Statistics. Inquiries: Ottawa/Hull (613) 995-9351.

EMR 3
Energy supply and demand outlook: the future demand and supply for Canada's major energy commodities are major factors in Canada's ability to remain self-sufficient. Models of these fuels and demand sectors are developed and simulated under different price scenarios for policy advisory purposes. Financial and Market Analysis Branch. Inquiries: Ottawa/Hull (613) 995-9351.

EMR 4
National Coal Inventory Program: the Geological Survey (Calgary office) identifies, evaluates, and estimates the quality, quantity and distribution of coal. Geological Survey of Canada. Inquiries: Calgary (403) 284-0413.

EMR 5
Coal policy: the Coal Division of the Mineral Policy Sector provides information and conducts technical studies on coal and related matters. Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466.

EMR 6
Coal resources and reserve appraisal/research and development: the Canada Centre for Mineral and Energy Technology investigates the quality and recoverability of coal. It researches and develops technologies related to coal mining and beneficiation, coal carbonization, coal combustion, transportation by slurry pipeline, gasification and liquefaction. Coal Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Edmonton (403) 987-8214; Ottawa/Hull (613) 996-4570, ext 140.

EMR 7
Coal Utilization Program: this program is designed to increase the contribution of coal to the energy supply of Atlantic Canada by supporting the development of new coal-utilization technologies, up to the commercial application stage, that will permit coal to be consumed in more efficient and environmentally benign ways. A number of promising technologies are being developed, including fluidized-bed combustion and dense coal-liquid mixtures. The program officially ended 31 March 1986, with some ongoing projects being funded to March 1988. Coal Division, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466.

EMR 8
Non-renewable energy and mineral resources/identification and estimates: the Geological Survey is responsible for the identification and evaluation of non-renewable energy sources (oil, gas, coal and uranium) and mineral resources, and for the provision of estimates of their quality, quantity and distribution. Geological Survey of Canada. Inquiries: Ottawa/Hull (613) 995-4142; Calgary (403) 284-0303.

Energy, Mines and Resources Canada *(continued)*
Energy resources *(continued)*

EMR 9
Uranium mining and processing: the Canada Centre for Mineral and Energy Technology monitors the development of Canada's uranium resources and provides biennial assessments of ore reserves, existing productive capacity, and the technical feasibility of potential uranium mines and uranium processing establishments. Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 996-4570, ext 150.

EMR 10
Nuclear energy technology/research and development: the Canada Centre for Mineral and Energy Technology conducts research on radioactive ores to develop uranium extraction and chemical analysis techniques. Mineral Sciences Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 995-4088.

EMR 11
Nuclear policy: information on Canadian uranium, thorium and nuclear potential, as well as advice and guidance on uranium, nuclear energy and radioactive waste management policies and related matters is available from the Uranium and Nuclear Energy Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 992-3370.

EMR 12
Electrical policy and power: the Energy Commodities Sector maintains electrical statistics, including information on electrical policy, pricing, utilities and generating stations. Inquiries: Ottawa/Hull (613) 995-7060.

Oil and Gas Industry (EMR 13 – EMR 31)

Taxation and transport (EMR 13 – EMR 16)

EMR 13
Frontier royalty: a two-part, profit-sensitive royalty is applied to new projects in the Canada Lands under the Canada Petroleum Resources Act. Financial and Market Analysis Branch. Inquiries: Ottawa/Hull (613) 995-9351.

EMR 14
Income tax on resource income: the income tax on resource income from the petroleum industry is similar to the income tax on other types of income. However, a number of deductions specific to the resource sector are allowed in addition to more general deductions, such as the Capital Cost Allowance. These include Canadian exploration expenses, Canadian development expenses, Canadian oil and gas property expenses, depletion, exploration tax credit and the resource allowance. Under the government's recent White Paper on Tax Reform, depletion and the exploration tax credit are to be phased out. Financial and Market Analysis Branch. Inquiries: Ottawa/Hull (613) 995-9351.

EMR 15
Oil transportation: the Energy Commodities Sector monitors and assesses oil transportation, oil pipeline proposals and oil tanker proposals. Oil and Emergency Planning Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 16
Natural gas transportation: information is available regarding natural gas transportation by interprovincial and international pipelines including information on pipeline tolls, tariffs and new pipeline projects. Natural Gas Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

Pricing (EMR 17 – EMR 20)

EMR 17
Crude oil and petroleum products: information is available on markets and prices for Canadian and international crude oil and petroleum products (gasoline, diesel fuel, furnace oil and stove oil). Oil and Emergency Planning Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 18
Domestic natural gas: information on domestic markets and prices for natural gas, including information on direct sales, competitive marketing programs and transportation services offered by distributors is available from the Natural Gas Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 19
Natural gas liquids: information on domestic and export supply, markets, transportation and pricing of natural gas liquids (ethane, butane, propane) is available from the Oil and Emergency Planning Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 20
Natural gas export: information on federal natural gas export and pricing policy, Canadian gas export performance, international natural gas markets and specific Canadian export projects is available from the Natural Gas Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

Oil and gas/research and development (EMR 21 – EMR 26)

EMR 21
Oil resources: the Canada Centre for Mineral and Energy Technology investigates oil resources through characterization of the chemical and physical properties of unprocessed bitumens and heavy oils and of the conversion products from bitumens, heavy oils and coal. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 996-4570, ext 140.

Energy, Mines and Resources Canada *(continued)*
Oil and Gas Industry *(continued)*
Oil and gas/research and development *(continued)*

EMR 22
Oil technology: research is conducted in oil sands mining and processing methods, and in refining processes for bitumen and heavy oils. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 996-4570, ext 140.

EMR 23
Heavy oil development/fossil fuel research, development and demonstration: the government of Canada and the government of Saskatchewan have established this program to encourage the research, development and demonstration of new technologies that facilitate expanded production and use of Saskatchewan's fossil fuel resources, with particular emphasis on heavy oil and lignite coal. Canada and Saskatchewan have agreed to share equally the costs of the program, which is administered by Saskatchewan under the general direction of a federal-provincial management committee. Petroleum Resources Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 24
Petroleum refinery technology: information is provided on the Canadian refining system, refining technology and the abilities of Canadian refiners to meet present and projected demands for petroleum products. Oil and Emergency Planning Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 25
Oil supply: the Energy Commodities Sector is responsible for the current and short-term assessment of domestic crude production, availability of offshore oil and security of oil supplies. Oil and Emergency Planning Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 26
Natural Gas Laterals Program: under this program, Canada funded the construction of natural gas laterals in the province of Québec. No further laterals will be constructed under the program, although operation and maintenance subsidies will be paid out until 1991. Natural Gas Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

Petroleum monitoring and incentives (EMR 27 – EMR 29)

EMR 27
Petroleum Monitoring Agency (PMA): this fact-finding organization was established in 1980 under the Inquiries Act, and today derives its authority from the Energy Monitoring Act. The Agency provides public and private users with information about the status and performance of the oil and gas industry in Canada. It reports semi-annually on production, revenue and profits, flow of funds, capital expenditures, ownership and control, and other results and measures of industry performance. Petroleum Monitoring Agency. Inquiries: Ottawa/Hull (613) 996-4444.

EMR 28
Petroleum Incentive Program (PIP) and Canadian Ownership and Control Determination Program (COCD): these programs administered by the Petroleum Incentive Administration terminated on 31 December 1987 as a result of the Western Accord of 1985. PIP provided funding to Canadians conducting exploration activities in the Canada Lands. The COCD measured the Canadian ownership rate (COR) and determined the control status (CS) of these people, who needed the COR/CS determination to qualify for the incentive. Energy Programs Sector. Inquiries: Ottawa/Hull (613) 996-2611.

EMR 29
Canadian Exploration and Development Incentive Program (CEDIP): since April 1987, this program is available to qualified persons who participate in oil and gas exploration and development activities in Canada. CEDIP pays 33.3 per cent of eligible expenses up to a maximum of $10 million of expenses per fiscal period per person or associate. Qualified applicants for CEDIP are individuals, corporations and trusts. Energy Programs Sector. Inquiries: Calgary (403) 292-6704; Ottawa/Hull (613) 995-0081.

Emergency supplies (EMR 30 – EMR 31)

EMR 30
Emergency oil stocks/inventory: the Energy Commodities Sector studies the ability of industry reserves to meet supply shortfalls and to meet the need for additional oil stocks. Oil and Emergency Planning Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-2500.

EMR 31
Energy Supplies Allocation Board: established by the Energy Supplies Emergency Act, 1979, the Board is responsible, in a national emergency, for allocating of crude oil to refiners, refined petroleum products to wholesale customers and for administering a rationing program. When there is no emergency, the Board monitors trends in petroleum supply and demand. If necessary, it may recommend a mandatory allocation program, as provided by the Act. Energy Supplies Allocation Board (ESAB). Inquiries: Ottawa/Hull (613) 995-2500.

Energy, Mines and Resources Canada *(continued)*

Energy Conservation (EMR 32 – EMR 56)

Home energy (EMR 32 – EMR 34)

EMR 32
Buildings and residences/Super Energy Efficient Home (SEEH) Program: this program will provide a total of $50 million to encourage the construction of up to 20 000, super energy efficient, R-2000 homes across the country over the seven-year period from 1984-85 to 1990-91. Funding available under the program is used to provide assistance for the design, evaluation and identification of houses constructed to the R-2000 standard; to train builders and tradespeople in the appropriate techniques involved in R-2000 construction; and to increase the public's awareness of the benefits of owning a super energy-efficient, R-2000 home. EMR developed this program in co-operation with various industry groups, particularly the Canadian Home Builders' Association (CHBA), which is the primary delivery agent for the program. New Housing Division, Energy Conservation Branch, Energy Programs Sector. Inquiries: any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17; in Ottawa/Hull (613) 996-3286.

EMR 33
HEATLINE: this toll-free, telephone advisory service responds to public inquiries concerning residential energy conservation and heating systems. It answers questions and provides publications on home energy management, insulation, draftproofing (caulking and weatherstripping), renewable energy sources (such as solar heat and wood) and conventional sources of energy. Energy Conservation Branch, Energy Programs Sector. Inquiries: call toll-free 1-800-267-9563, in Ottawa/Hull (613) 995-1801.

EMR 34
Remote Community Demonstration Program: this program supports the application of appropriate energy conservation and alternative energy technologies in remote communities in the territories and provinces. To date, the program has completed an extensive number of community energy studies, is now completing a wide variety of selected demonstration projects and is implementing a comprehensive information and technology transfer plan. Information activites include publications, workshops and conferences. The program is scheduled to end March 1989. Renewable Energy Branch, Energy Programs Sector. Inquiries: any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

Energy conservation in industry, commerce, agriculture (EMR 35 – EMR 42)

EMR 35
Energy conservation: the Energy Conservation Branch provides policy analysis, program planning, monitoring, review and evaluation, and develops and implements the conservation elements of the National Conservation and Alternative Energy Initiative (NCAEI). Energy, Programs Sector. Inquiries: Ottawa/Hull (613) 996-3286.

EMR 36
Conservation and Renewable Energy Offices: in each province and the territories, the CREO administers the Super Energy Efficient Home (SEEH) Program, the Remote Community Demonstration Program (RCDP) and several demonstration and technology transfer initiatives. These offices consult and work with the provinces/territories to carry out joint initiatives; monitor regional energy developments; review new and existing programs from a regional perspective; and provide liaison for the industrial, commercial and institutional sectors, the public and other federal regional offices. Inquiries: nearest Conservation and Renewable Energy office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

EMR 37
Industry Energy Research and Development Program (IERD): this program aims at promoting the development of new and improved processes, systems, products and equipment that will increase the efficiency of energy use throughout industry, and at encouraging the widest possible use of the technology developed under the program. The IERD Program will normally contribute up to 50 per cent of the eligible costs of approved projects undertaken by companies established in Canada, trade and research organizations, and consulting firms. Business and Government Energy Management Division, Energy Conservation Branch, Energy Programs Sector. Inquiries: Ottawa/Hull (613) 996-2480.

Energy, Mines and Resources Canada *(continued)*
Energy Conservation *(continued)*

EMR 38
Canadian Industry Program for Energy Conservation (CIPEC): under this program, industry works in co-operation with the federal government to meet national energy conservation objectives. All major industrial sectors are represented through 14 task forces covering the following areas: chemicals, electrical and electronic equipment, ferrous metals, food and beverage, general manufacturing, industrial minerals, machinery, mining and metallurgy, petroleum refining, plastics, pulp and paper, textiles, transportation (manufacturing) and wood products (western and eastern). These task forces rely on trade associations and their established communication networks for the conduct of CIPEC activities. They promote energy conservation in industry, report on conservation efforts and maintain a dialogue with the federal and provincial governments. Individual task forces are engaged in information exchange programs, recruitment, publications, technical meetings and seminars.
CIPEC has achieved substantial progress toward energy efficiency goals. In 1985, one year ahead of time, industry met its goal to improve energy efficiency by 23 per cent. Financial support for CIPEC is provided by EMR. Business and Government Energy Management Division, Energy Conservation Branch, Energy Programs Sector. Inquiries: Ottawa/Hull (613) 996-4359.

EMR 39
Energy Management and Technology Transfer Program (EMTT): this program helps industry, commerce and institutions reduce energy consumption by increasing their general awareness and technical knowledge of energy management practices, conservation technologies and the potential for attainable achievements. In co-operation with other government departments, utility companies and the private sector, the program disseminates information on the availability and benefits of energy-related technologies for improving energy use. It provides assistance through manuals, seminars, workshops and case studies. The manuals consist of a series of "How To" publications on improving energy efficiency. A few examples of publications available include *Energy Management – Employee Participation, Conducting an Energy Audit, Process Insulation, Combustion, Boiler Plant Systems* and *Refrigeration and Heat Pumps.* Seminars and workshops on energy management, conducted nationally and regionally by experts, are presented in co-operation with energy conservation task forces, trade associations and EMR's Conservation and Renewable Energy Offices (CREOs) across Canada. Assistance with the preparation and presentation of a seminar or workshop is available. Business and Government Energy Management Division, Energy Conservation Branch, Energy Programs Sector. Inquiries: any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

EMR 40
Commercial, Institutional, Agricultural Energy Management Task Force: this program promotes energy conservation and the efficient use of energy resources in these sectors. There are six national task forces and 10 regional task forces currently operating under the program. Their main functions are to exchange and disseminate energy conservation information and accomplishments; to assist in overcoming constraints to energy efficiency, whether technical, procedural or financial; to establish targets for improvement in energy use and to develop a system for annual reporting of progress; and to serve as a communications link on energy matters between government, the commercial and agricultural sectors, institutions, the media and the public. Energy Conservation Branch, Energy Programs Sector. Inquiries: Ottawa/Hull (613) 996-4359.

EMR 41
Federal Energy Management Program: this program aims to accelerate cost-effective energy management activities in federal government buildings and for vehicle fleets. It provides services on a cost-recovery basis for utility and facility audits, preparation of plans and specifications, and training and information dissemination. Projects with a good demonstration value in retrofit are emphasized and funding priorities are set for study and analysis reports and capital improvements. Energy Conservation Branch, Energy Programs Sector. Inquiries: Ottawa/Hull (613) 995-9447.

EMR 42
Class 34 energy conservation equipment tax incentive program: Class 34 of Schedule II, Capital Cost Classes of the Income Tax Regulations, entitles taxpayers to a three-year, modified, straight-line tax write-off to cover the capital cost of new equipment that would normally be placed in Class 2 or Class 8 of the Regulations. The eligible period was extended to cover assets purchased before 1985, and significant additions have been made to the list of qualifying materials, including facilities for generating electricity from wind. Business and Government Energy Management Division. Energy Conservation Branch, Energy Programs Sector. Inquiries: Ottawa/Hull (613) 996-6574.

Energy, Mines and Resources Canada *(continued)*
Energy Conservation *(continued)*

Alternative energy/research, development and demonstration (EMR 43 – EMR 51)

EMR 43
Renewable energy: this program provides general and technical information on renewable energy, including biomass, solar and wind power. Other activities include financial support for research, product development and demonstration projects, and the transfer of project results to the public, commercial, industrial and institutional sectors. The goal is to encourage the development of cost-effective renewable energy technologies and their associated industries. A key element in this strategy is co-operation with the private sector and provincial and territorial governments. Renewable Energy Branch, Energy Programs Sector. Inquiries: any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17; in Ottawa/Hull (613) 996-8109.

EMR 44
Solar Domestic Hot Water Demonstration: this program will support the installation of solar water heaters in homes and small businesses throughout Canada. EMR contributes a portion of the installed price of the system. The program seeks to demonstrate cost and performance improvements in systems, provide a market for systems, provide installation and operational experience, and generate public interest. A number of systems will be monitored for performance and operational data once the installations are completed. Those selected must be installed before 31 March 1988. Inquiries: by mail – Solar Energy Division, Renewable Energy Branch, Energy Programs Sector, 580 Booth Street, Ottawa, Ontario K1A 0E4; or call any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

EMR 45
Commercial, Industrial Solar Demonstration: this program aims to demonstrate cost and performance improvements in commercial solar energy systems, provide a commercial market for systems, provide installation and marketing experience, and generate interest in the commercial and industrial sectors. It will contribute funds toward individual demonstration projects, based on the cost and performance of the system. For commercial and institutional applications, the maximum contribution level is the lesser of 50 per cent of the total project cost or $40 per annual gigajoule of deliverable energy. For industrial process heat applications, the maximum contribution is $20 per gigajoule. For commercial and institutional swimming pools, the maximum contribution is the lesser of 50 per cent of the total project cost or $20 per gigajoule. Monitoring of system performance and operation is an important component of the program. To be eligible, systems must be installed and commissioned before 31 March 1988. Inquiries: by mail – Solar Energy Division, Renewable Energy Branch, Energy Programs Sector, 580 Booth Street, Ottawa, Ontario K1A 0E4; or call any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

EMR 46
The Solar Energy Development Program – Research and Development Program supports research and development in solar energy technologies (active solar, passive solar, photovoltaics, small and low head hydro and wind energy) capable of providing a growing contribution to Canada's energy supply. Research and development is carried out through cost-sharing agreements with industry. Proposals are accepted in response to periodic requests or through the Unsolicited Proposals Program of Supply and Services Canada. To be eligible, proposed projects should respond to the program's scientific needs and should demonstrate potential results. Funding under this program is available until 31 March 1990. Inquiries: by mail – Solar Energy Division, Renewable Energy Branch, Energy Programs Sector, 580 Booth Street, Ottawa, Ontario K1A 0E4; or call any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

EMR 47
Solar Energy Development Program – Enerdemo Demonstration: scheduled to expire in 1990, this program provides funding for innovative projects that can demonstrate the capacity to improve the cost and performance of solar energy, wind, photovoltaic and small hydro systems. The program is meant to be a link between research and development activities and product commercialization. Two important components of the program are project monitoring and technology transfer. Inquiries: by mail – Solar Energy Division, Renewable Energy Branch, Energy Programs Sector, 580 Booth Street, Ottawa, Ontario K1A 0E4; or call any Conservation and Renewable Energy Office *see* Part II *under* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

Energy, Mines and Resources Canada *(continued)*
Energy Conservation *(continued)*
Alternative energy/research, development and demonstration *(continued)*

EMR 48
Bioenergy Development Program: this program promotes the research, development and demonstration of bioenergy conversion technologies, including biomass, garbage and peat combustion, materials handling and densification, thermochemical conversion (gasification and liquefaction) and biochemical conversion (alcohol production and anaerobic digestion). The program is conducted almost entirely through contracting out research and development and by making contributions to demonstration projects involving Canadian industry and other organizations, including municipalities. Biomass research projects are selected from proposals received primarily in response to an annual request for proposals. In research and development projects, private-sector cost sharing is greatly encouraged. Research results are transferred to industry through information dissemination and the licensing of intellectual property. Inquiries: by mail – Bioenergy Division, Renewable Energy Branch, Energy Programs Sector, 580 Booth Street, Ottawa, Ontario K1A 0E4; or call any Conservation and Renewable Energy Office *under* Part II *see* the cities listed above or *see* the Toll-free Telephone Service section, page 17.

EMR 49
Alternate Energy Development Program for PEI: as part of the Economic and Regional Development Agreement for PEI, this federal-provincial initiative encourages the use of biomass as an energy source for commercial, industrial or institutional users. It funds feasibility studies, under the Biomass Energy Consulting Advice Program (BECAP); and provides incentives for use of biomass energy systems, under the Biomass Conversion Program (BCP). Provincial efforts focus on developing a biofuel supply infrastructure. Inquiries: the Conservation and Renewable Energy Office in Charlottetown *see* Part II or *see* the Toll-free Telephone Service section, page 17; or contact the Department of Energy and Forestry for the Province of Prince Edward Island.

EMR 50
Energy conservation technology/research and development: investigation into energy conservation is conducted in the areas of conventional fuel combustion processes, new combustion processes, energy recovery and energy storage. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 996-4570, ext 140.

EMR 51
Energy science and technology data bases: the Energy Projects computerized data base (ENG) provides information to the public on significant energy research and development projects, demonstration projects and some development projects currently under way in Canada. The Energy Programs data base (ENP) gives descriptions of federal and provincial programs, and the names of people to contact for further information. Inquiries: QL Systems Limited, Ottawa/Hull (613) 238-3499.

Transportation/alternative fuels (EMR 52 – EMR 56)

EMR 52
Alternative fuels research and development: the federal government allocates funding each year for research and development in the area of new liquid fuels. Supplemental research funds from Canadian industries and provincial governments are also expected. Federal funding for 1987-88 is $17 million; for 1988-89, $17 million; and for 1989-90, $17 million. Transportation Energy Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 996-5965.

EMR 53
Motor Vehicle Fuel Consumption Program: a voluntary program of standards has been operating since 1977. Because of its success, legislation passed in 1982 to control the standards has not been enforced. However, future standards and related public information programs are now under consideration. For interested consumers, the program provides information on vehicle fuel efficiency. Transportation Energy Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 996-6052.

EMR 54
Natural Gas Vehicle Program: taxable federal contributions of $500 are offered until 31 March 1988 to individuals and fleet operators for each vehicle converted to or purchased new with a natural gas system. Transportation Energy Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 995-5415.

EMR 55
Regional Transportation Energy Program: the purpose of this program is to provide municipal and regional transportation planners with technical information on transportation energy systems, studies and measures that have been carried out or experienced by other Canadian municipalities. Transportation Energy Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 996-5938.

EMR 56
Truck Outreach Program (Pro-Trucker): technical information is available to companies involved in trucking in Manitoba, Québec and the Atlantic provinces. Transportation Energy Branch, Energy Commodities Sector. Inquiries: Ottawa/Hull (613) 996-5953.

Earth Sciences (EMR 57 – EMR 87)

Maps/charts/aerial photographs (EMR 57 – EMR 68)

EMR 57
Atlas/*Canada Gazetteer Atlas*: this atlas contains maps and an index of the populated places of Canada, and maps of major cultural and physical features. Geographical Services Division; Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 990-7410.

Energy, Mines and Resources Canada *(continued)*
Earth Sciences *(continued)*
Maps/charts/aerial photographs *(continued)*

EMR 58
Atlas/*National Atlas of Canada*: maps on the historical, human, economic and physical geography of Canada are produced by the Geographical Services Division; Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. They are available from the Canada Map Office. Inquiries: Ottawa/Hull (613) 990-7410; Canada Map Office (613) 952-7000.

EMR 59
Geographical maps: information on geographical maps and on the *National Atlas of Canada*, the *Canada Gazetteer Atlas*, the *International Map of the World*, and general-purpose base maps of Canada and its regions is available from the Geographical Services Division; Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 990-7410.

EMR 60
Constituency maps/electoral boundaries: maps showing provincial and territorial population distributions after a census, and optional boundaries for electoral districts, are prepared by the Surveys, Mapping and Remote Sensing Sector. Inquiries and map orders: call Elections Canada, toll-free 1-800-267-2380.

EMR 61
Maps/reproduction and distribution: reproduction material for topographical and geographical maps may be purchased. Cartographic Information and Distribution Centre; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-0314.

EMR 62
Maps/authorization to use: authorization to reproduce topographical and geographical maps is given by the Copyright Co-ordinator, Cartographic Information and Distribution Centre; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-0314.

EMR 63
Maps/mail orders: written orders and inquiries concerning topographical, geographical and general-purpose maps of Canada, as well as aeronautical charts and publications may be addressed to the Canada Map Office, 615 Booth Street, Ottawa, Ontario K1A 0E9. Prepayment is required unless an active account has been established. Inquiries: Ottawa/Hull (613) 952-7000.

EMR 64
Maps/over-the-counter sales: EMR maps, aeronautical charts and publications are sold on an over-the-counter, cash-and-carry basis by Canada Map Office agents in major population centres, by provincial government offices in each provincial capital and at various federal government offices across Canada. Inquiries: Ottawa/Hull (613) 995-4510; Whitehorse (403) 668-5151; Yellowknife (403) 920-8299; Vancouver (604) 666-6840; Calgary (403) 284-0110; Québec (418) 648-3325; any regional Surveys and Mapping Branch office *see* Part II *under* the cities listed above.

EMR 65
Geological maps and reports/sales: geological maps and reports are sold. Inquiries: Ottawa/Hull (613) 995-4342.

EMR 66
Aeronautical charts and publications: these are available by mail order from the Canada Map Office and from authorized aeronautical chart dealers across Canada. Inquiries: Ottawa/Hull (613) 952-7000.

EMR 67
Air distances: direct air distances expressed in kilometres, statute miles and nautical miles between two geographical positions, are used by various agencies to determine measures such as tariffs on transporting goods by air. Geographical Services Division; Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4150.

EMR 68
Aerial photography: the National Air Photo Library processes, reproduces and sells aerial photographs; colour microfiche flight indexes; Landsat 35-mm, colour slide collections; Landsat monochrome and colour mosaics; 16-mm microfilm cartridges of monochrome photo imagery; and air photo coverage catalogues. Two locations take orders for reproductions: Ottawa/Hull (613) 995-4560 and Calgary (403) 284-0110. Other information centres: Whitehorse (403) 668-5151, Yellowknife (403) 920-8299, Victoria (604) 387-1441, Vancouver (604) 668-6840, Edmonton (403) 422-1053, Winnipeg (204) 994-6669, Amherst (902) 667-7231, St John's (709) 576-3305.

Surveys and mapping (EMR 69 - EMR 78)

EMR 69
Boundaries/provincial and territorial/surveys: provincial and territorial boundaries set by federal-provincial boundary commissions are surveyed by the Legal Surveys Division. Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4570.

EMR 70
Boundary/Canada–United States/surveys: the International Boundary Commission, in conjunction with External Affairs Canada and in co-operation with the United States, is responsible for the maintenance, inspection and resurveying of the Canada–United States boundary, and for enforcing the regulations controlling construction adjacent to the boundary. International Boundary Commission; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4960.

Energy, Mines and Resources Canada *(continued)*
Earth Sciences *(continued)*
Maps/charts/aerial photographs

EMR 71
Geodetic surveys: the Geodetic Survey provides national geodetic control survey data, advisory services on geodesy, field survey methods and instrumentation, computations, adjustments and technological research. Its national networks of control survey markers provide precise geographic positions used for mapping, land information management systems and natural resource development. Geodectic Survey; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4421.

EMR 72
Topographic mapping: the Topographical Mapping Division is responsible for topographic mapping, at scales of 1:50 000 and 1:250 000, that portrays the Canadian landmass in detail, showing relief elevations and features, such as lakes, rivers, roads, buildings and boundaries. The Division has also begun to accumulate the information as digital data. Topographical Mapping Division, Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4581.

EMR 73
Land subdivision system/federal: the Legal Surveys Division is responsible for the procedures used to subdivide and designate Canada Lands for right-granting purposes. Legal Surveys Division, Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4570 or any regional Legal Surveys office *see* Part II *under* the cities listed above.

EMR 74
Land surveys/federal: the Legal Surveys Division carries out surveys of Indian reserves, national parks, and territorial and offshore lands to establish rights for oil, gas, minerals, surface rights, fee-simple ownership, leases and rights-of-way. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4570 or any regional Legal Surveys office *see* Part II *under* the cities listed above.

EMR 75
Land survey records/federal: the Surveyor General of Canada has custody of survey records and documents of Indian reserves, national parks, and territorial and offshore lands. Copies of these records are available to the public. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 995-4570 or any regional Legal Surveys office *see* Part II *under* the cities listed above.

EMR 76
Geological surveys and research: the Geological Survey provides data on the nature and magnitude of past and present processes that affect the evolution of the landscape; information on the formation of igneous and metamorphic rocks and mineral deposits through field and laboratory studies; data for maps and reports describing Canada's bedrock features; data on Canada's surface deposits for land use planning, construction engineering, environmental management and regional development; data, technology and expertise needed for the safe and effective use of terrain; and research on soil stability, transportation corridors, waste disposal, pipelines and landslides. Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 995-4142.

EMR 77
Continental shelf surveys: offshore geological and geophysical surveys are carried out to prepare maps and reports on Canada's continental shelves and slopes. Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 995-4142; Halifax and Dartmouth (902) 426-2367.

EMR 78
Geophysical and geochemical surveys: geophysical and geochemical surveys are carried out to prepare maps useful for mineral exploration. Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 995-4142.

Rocks and minerals (EMR 79 – EMR 81)

EMR 79
Fossil, mineral and rock identification: the Geological Survey identifies rock, mineral and fossil samples submitted by the public. Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 995-4982.

EMR 80
Geological dating of rocks: the Geological Survey is responsible for the dating of consolidated and surficial materials as an aid to correlation of strata. Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 995-4142.

EMR 81
Rock and mineral sets: representative collections of Canadian rocks and minerals are for sale to the general public. Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 995-4342.

Energy, Mines and Resources Canada *(continued)*
Earth Sciences *(continued)*

Research and information (EMR 82 – EMR 87)

EMR 82
Geophysical research and information: the Geophysics Division, Geological Survey of Canada, operates seismological, geomagnetic and geodynamic observatories; produces geomagnetic charts, regional gravity maps and geomagnetic forecasts; studies earthquakes, seismic risk, geothermal energy, magnetic storms, compass variation, earth structure and dynamics, the physical properties of rocks, the interior of the earth, and both onshore and offshore natural and induced geophysical hazards. Accounts of personal experiences of earthquakes may be sent to Earthquake Reports, Geophysics Division, Geological Survey of Canada, 1 Observatory Crescent, Ottawa, Ontario K1A 0Y3. Inquiries: geomagnetic forecasts, Ottawa/Hull (613) 992-1299; general inquiries, Ottawa/Hull (613) 995-5558 or Victoria (604) 656-8269.

EMR 83
Arctic research: the Polar Continental Shelf Project co-ordinates and provides logistical support and advice (aircraft, accommodation, radio network) for government, university and other scientific parties; liaises with Inuit councils on scientific activity in their areas; and establishes research stations on ice floes and ice islands. Polar Continental Shelf Project, Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 990-6987.

EMR 84
Geosciences/exploration and development information: the National GEOSCAN Centre co-ordinates the identification and indexing of publicly available Canadian geoscience documents for input into the GEOSCAN bibliographic data base. The 87 000 records in GEOSCAN represent the co-operative efforts of 12 federal and provincial geoscience agencies. Public documents of the Geological Survey of Canada are included. National GEOSCAN Centre, Geological Survey of Canada Sector. Inquiries: Ottawa/Hull (613) 992-9550; search requests (613) 995-4142.

EMR 85
Geographical names: information on geographical names is available from the Department. Secretariat, Canadian Permanent Committee on Geographical Names, Geographical Services Division; Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 992-3892.

EMR 86
Gazetteer of Canada: the Gazetteer of Canada is a series of 11 volumes (one for each province and territory except Québec, which produces its own), which contain approved Canadian geographical names, the National Topographic System map sheet number on which the names were approved, and the latitude and longitude of the location where the names apply. Geographical Services Division; Canada Centre for Mapping (Ottawa); Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 992-3892.

EMR 87
Library services: six libraries provide bibliographic and computer-based information services to EMR personnel other federal departments, academic and research institutions, and the general public. The collections include 8000 journals, half a million bound volumes, as well as scientific reports, maps, pictures and other information formats. Inquiries: Ottawa/Hull – CANMET (613) 995-4132; Geological Survey 995-4151; Geophysics Collection 995-5558; Remote Sensing 952-0500; Surveys and Mapping 995-4071; Mineral and Energy Sectors 996-0825.

Research and technology (EMR 88 – EMR 93)

EMR 88
Remote sensing: the Canada Centre for Remote Sensing (CCRS) is the nucleus of a national program involving federal and provincial government departments, industry and universities. It is responsible for research and development in the areas of acquisition and analysis of remote sensing data from aircraft and satellites. Its purpose is to assist in the development of effective information and management systems for Canada's land and ocean resources and environment. The first Canadian remote-sensing satellite, Radarsat, will be launched in 1994; CCRS is responsible for the ground system and for a new program to develop applications for radar data. Canada Centre for Remote Sensing; Surveys, Mapping and Remote Sensing Sector. Inquiries: Ottawa/Hull (613) 952-2717; Airborne Data Acquisition Section (613) 998-3101.

EMR 89
Remote sensing research, technology and applications information: the Technical Information Service collects and indexes international remote sensing literature for input into the Remote Sensing On-line Retrieval System (RESORS). The more than 50 000 records in the RESORS data base are publicly accessible from any computer terminal via the Canadian DATAPAC network. Inquiries: Canada Centre for Remote Sensing, Ottawa, Ontario K1A 0Y7, (613) 952-2706.

EMR 90
Research Agreements Program: grants are awarded to universities, museums and established Canadian research organizations for proposals in engineering and the natural, physical and social sciences. The program aims to encourage the exchange of knowledge with the Canadian research community. Eligible proposals are those that support departmental programs and that may produce original, creative approaches to current problems. Preference is given to proposals that correspond to departmental priorities in areas where research is most urgently needed. Inquiries: Ottawa/Hull (613) 992-6403.

Energy, Mines and Resources Canada *(continued)*
Research and technology *(continued)*

EMR 91
Research and development/energy: the Office of Energy Research and Development is responsible for policy, strategy and co-ordination for an interdepartmental program covering research and development in conservation, new liquid fuels, renewable energy, nuclear fusion, coal, heavy oils, oil and gas, and electricity. Resources for research and development projects are allotted by EMR, on the recommendation of the Interdepartmental Panel on Energy R&D, to participating federal research organizations. They, in turn, contract out much of the work to Canadian private sector research and development performers through cost-shared programs with the private sector, such as the Industry Energy Research and Development Program, and through grants, contributions and contracts. Office of Energy Research and Development, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 995-0478.

EMR 92
Research and development/energy transportation: research is conducted into methods and materials for energy transportation, including coal slurries, liquid natural gas and pipeline materials. Physical Metallurgy Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 993-4929.

EMR 93
Research and development services/minerals and energy: the Canada Centre for Mineral and Energy Technology (CANMET) conducts, sponsors and contracts out work for applied research and development on mineral, metal and fossil fuel technology. Its work reflects national and regional needs and complements research by the private sector. The resulting technical knowledge is transferred to industry by research staff and information specialists. CANMET's laboratory facilities carry out research projects for industry on a full or partial cost-recovery basis. Some of the continuing studies include those relating to coal and mineral resource assessment, mining technology, and the health and safety of miners; fuel combustion and energy conservation technology; health, safety and pollution control in the mineral industries; improved recovery from oil sands and heavy oil; explosives testing; improved quality of mineral-based materials; nuclear and mineral waste disposal; development of standards and specifications for improved recovery from low-grade ores; and chemical analysis. Technology Information Division, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 995-4029.

Minerals and explosives (EMR 94 – EMR 110)

EMR 94
Minerals/commodity-specific information, consultative service: information on mineral and metal commodities based on domestic and foreign sources (producers, suppliers, markets and prices) is provided. Non-confidential files may be viewed on the premises. Mineral and Metal Commodities Branch, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466; industrial minerals, ext 216; non-ferrous, ext 249; ferrous, ext 205.

EMR 95
Mineral inventory/consultative service: the National Mineral Inventory Division maintains records of known mineral deposits and occurrences (excluding petroleum and natural gas) throughout Canada. Some 19 000 records have been completed to date. Each record contains narrative-form summaries on the mineral's history of exploration and development, its history of production, if any, and a geological description of the deposit; details on location, map references and bibliography are included. The Division also maintains current Canadian resource reserve/production data by deposit, and occasionally publishes compilations of mineral occurrences and resources. Records are available to the public on a fixed fee-per-unit basis and on a cost-recovery basis for computer files. Resource Supply and Information Branch, National Mineral Inventory, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466, ext 244.

EMR 96
MINSYS: the National Mineral Inventory Division maintains MINSYS, a computerized index to the Canadian mineral occurrence records. Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466, ext 244.

EMR 97
Ocean Mining Citation Retrieval System (OMCRS): the OMCRS is a computerized, bibliographic data base containing information on the geological, oceanographic, environmental, economic and legal aspects of ocean resource development and management. Ocean Mining Division, Mineral Policy Sector. Inquiries and search requests: Ottawa/Hull (613) 995-9466.

EMR 98
Mineral Outlook Conference: this annual event, usually held in May, provides an open forum to consider the economic issues facing the mineral industry and to increase public awareness and understanding of these issues. Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466.

EMR 99
Mineral statistics: a consultative service is offered on mineral statistical problems and on data collection, availability and interpretation. Statistics are compiled on mineral exploration expenditures, value of production, inventories, shipments, production of refined minerals and metals, minerals and metal prices, operating costs, trade by country, consumption by end use, employment and wages. Information Systems Division, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466, ext 355.

Energy, Mines and Resources Canada *(continued)*
Minerals and explosives *(continued)*

EMR 100
Mineral publications: the Mineral Policy Sector produces scientific and technical publications, such as Mineral Bulletins (MR series) and Mineral Reports (MRI series) and other documents on the mineral industry in Canada. It also publishes a reference book, the *Canadian Minerals Yearbook*, which is a comprehensive review of some 55 mineral commodities. These publications can be purchased from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9. Inquiries: Ottawa/Hull (819) 997-2560. Other materials, such as mineral fact sheets, posters, pamphlets and the Mineral Policy Sector Publications Catalogue are available to the public through EMR Communications regional information offices. Inquiries: Ottawa/Hull (613) 995-3065 or any regional information office *see* Part II *under* the cities listed above.

EMR 101
Mineral supply/resources and reserves/consultative service: information is provided on resource concepts, classification and terminology, reserves and additional resources, the magnitude and effectiveness of mineral exploration in Canada, and long-range mine supply capability. Resource Evaluation Division, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466, ext 344.

EMR 102
Federal-Provincial Mineral Development Agreements: under these agreements the provinces, territories and the federal government combine their resources and expertise to carry out a variety of programs designed to encourage mineral exploration and development. All the agreements carry out a range of geoscientific studies for the generation of data to stimulate exploration. They may also include investigations of improvements in mining and processing technology; studies, such as market assessments, for the identification of development opportunities; direct assistance to industry to assess opportunities and stimulate investment; and public information activities. In some of the agreements, projects relate to specific mining operations or community-centred areas that can be of benefit to the local economy. Overall administration of the agreements is the responsibility of the Regional and Intergovernmental Affairs Division, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466.

EMR 103
Eastern Québec Development Initiative Mineral Component: This program aims to encourage mineral exploration in the Lower St Lawrence and Gaspésie regions. The first stage of the plan involves geoscientific studies using innovative techniques new to the regions. In the second stage, financial assistance is offered to prospectors or aspiring prospectors for costs incurred during their activities. Funding covers living and travel expenses, the cost of bore samples, as well as costs for basic prospecting activities, such as trenching, blasting, certain drilling activities and the rental of prospecting equipment. In addition, mining companies are eligible for reimbursement of a portion of the costs incurred either to explore property claimed by prospectors or to hire prospectors to explore their own property. Regional and Intergovernmental Affairs Division, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466.

EMR 104
Mineral trade/consultative service: an information service is offered on foreign interests competing with Canadian mineral producers, foreign investment opportunities for Canadian firms, and foreign policies on mineral trade. International Mineral Relations Division, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466, ext 216 or 253.

EMR 105
Mineral resources/conservation: current information is available on conservation measures applicable to the mineral industry and on recommended actions that government, industry and the public can take to conserve mineral resources. Mineral Sciences Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 995-4088.

EMR 106
Mineral processing technology: CANMET develops and promotes technology to increase the recovery value of known Canadian mineral deposits. CANMET has developed a computerized data base (MINPROC), which provides references to technical publications and reports on mineral processing technology pertinent to the needs of Canadian industry. Technology Information Division, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull CANMET (613) 995-4064, or QL Systems Limited (613) 238-3499.

EMR 107
Mining technology: CANMET develops and promotes technology that will benefit the Canadian mining industry. A computerized data base that CANMET has developed (MINTEC), provides references to technical reports and other publications on mining technology pertinent to the needs of Canadian industry. Technology Information Division, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 996-4570, ext 150.

Energy, Mines and Resources Canada *(continued)*
Minerals and explosives *(continued)*

EMR 108
Mining corporations: EMR offers a reference and information service on corporations having interests in mining, exploration, development and the production of minerals. Resource Supply and Information Branch, National Mineral Inventory, Mineral Policy Sector. Inquiries: Ottawa/Hull (613) 995-9466, ext 244.

EMR 109
Mining industry/health and safety conditions: CANMET is responsible for improvement of the safety, health and environmental conditions of the mining and extraction industries. Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 996-4570, ext 150.

EMR 110
Explosives Act/administration: the Explosives Branch administers and enforces the Explosives Act in the interest of public safety and security. Through a system of tests, licenses and permits supported by inspections, the Branch controls the authorization, manufacture, importation, sale, purchase, possession and storage of explosives. The Branch also jointly controls road transport with Transport Canada. The term *explosives* includes blasting explosives, detonators, propellants, sporting and industrial ammunition, and all types of fireworks and pyrotechnic devices. Explosives Branch, Mineral and Energy Technology Sector. Inquiries: Ottawa/Hull (613) 993-7211 or any regional Explosives Branch office *see* Part II.

Environment Canada (EC)

Head Office
Les Terrasses de la Chaudière
27th Floor
10 Wellington Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Regional Offices: *see* individual branches below.

Other offices (including weather offices and national parks): throughout Canada.

Information: Ottawa/Hull (819) 997-2800; regional offices *see* Part II *under* cities listed under specific branches below; other offices *see* Part II *under* nearest town; for the Historic Sites and Monuments Board of Canada *see* EC 43 below; for environmental emergencies in the maritime provinces, and the public relations and information service in Ontario and Québec *see* the Toll-free Telephone Service section, page 17.

Responsibilities of the Department include the management and protection of migratory birds; the provision of information on weather, climate, ice and sea conditions, and air quality; the protection and enhancement of the quality of the natural environment, including water, soil and air; and the conservation of renewable water, land and wildlife resources.
Minister responsible:
Minister of the Environment

Atmospheric Environment Service (EC 1 – EC 11)

Headquarters
4905 Dufferin Street
Downsview, Ontario
M3H 5T4

Regional Offices: Vancouver, Edmonton, Winnipeg, Toronto, Montréal (Saint-Laurent), Bedford.

Information: Toronto (Downsview) (416) 667-4551; regional offices *see* Part II *under* cities listed above.

EC 1
Public and marine weather services: The AES provides Canadians with around-the-clock weather warnings, forecasts and information covering periods of up to five days. These services deal with a range of weather conditions, from tropical hurricanes to Arctic blizzards. The AES prepares forecasts for major cities and 172 public forecast districts. Its marine weather warnings, forecasts and information serve fishermen and shipping and recreational boaters in 95 different marine areas, including coastal and inland waters and the Arctic. Both public and marine forecasts cover a geographical area second in size only to the USSR. Inquiries: Toronto (Downsview) (416) 667-4710 (public), (416) 667-4728 (marine).

Environment Canada *(continued)*
Atmospheric Environment Service *(continued)*

EC 2
Aviation weather services: the AES provides weather warnings, forecasts and observations to 170 airports and 113 aviation areas for air safety and economy of aviation operations, and for the safety of Canadian travellers. Through ICAO international agreements, it also offers air weather services covering an area out to 30°W over the north Atlantic. These services are integrated with those of Transport Canada's Air Transportation Administration (CATA). Inquiries: Toronto (Downsview) (416) 667-4609.

EC 3
Economic weather services: the AES provides weather information and advice for the safety and efficiency of agriculture, fishing and forestry operations, and other weather-sensitive economic sectors. These services also aim to minimize the possibility of an industrial disaster that could harm the environment. Inquiries: Toronto (Downsview) (416) 667-4736.

EC 4
Military weather services: the Atmospheric Environment Service assists the Department of National Defence in meeting the meteorological and oceanographic requirements of the Canadian Armed Forces. For example, it provides services for ground, sea, air and antisubmarine operations over a geographic area including all Canada, the Arctic and the adjacent oceans, extending to the mid-Pacific and over the Atlantic almost to Europe. Other activities include provision of forecasts and weather warnings, meteorological and oceanographic support to military operations, support to search and rescue, and advice and consultation. While the Atmospheric Environment Service supplies the professional forecast staff and management, DND provides the technical support. The AES' civilian weather service is integrated with the Canadian Forces Weather Service. Inquiries: Ottawa/Hull (613) 995-4173.

EC 5
Climate applications: the Canadian Climate Centre analyses and interprets climatic data; assesses the effect of climate on agricultural production, industrial design, arctic development and transportation, wind and solar energy, recreation and tourism; and provides information and consultation services to individuals concerned with policy, planning and design, forest management and human health. Inquiries: Toronto (Downsview) (416) 667-4624.

EC 6
Climate services: climatological data (publications, statistical abstracts, microfilm, digital data or custom computer analysis) is available to the general public and to specialized users, such as engineers, lawyers and architects. Canadian Climate Centre. Inquiries: Toronto (Downsview), computer products (416) 667-4953; publications (416) 667-4613.

EC 7
Climate research: the Canadian Climate Centre provides atmospheric circulation statistics and diagnoses, and carries out research on climate modelling, carbon dioxide impacts, climate sensitivity, climatic trends, climatic variability, climate monitoring, general circulation modelling, energy budget studies, radiative-photochemical models, thermodynamic models and statistical long-range prediction. Inquiries: Toronto (Downsview) (416) 667-4651.

EC 8
Hydrometeorological and marine applications of climate information: the Canadian Climate Centre provides products and analyses that are specially tailored to aid in the design and operation of water supply, flood control and other hydrological structures and systems. Rainfall, snowfall, snowmelt and evaporation are among the subjects receiving special attention. The Centre also offers advice, consultation and specialized climatological analyses of the winds and weather over, and sea-state of Canadian lakes and ocean areas (as indicated by such factors as wave heights and water temperature). These services are available to the general public and to the transportation, fishing, hydrocarbon, and marine or coastal engineering industries. Inquiries: Toronto (Downsview) (416) 667-4617.

EC 9
Ice conditions: the Ice Centre in Ottawa provides daily analyses of ice conditions in Canada's navigable coastal and contiguous waters and in the Great Lakes – St Lawrence River System. Reports are based on aerial reconnaissance flights, imagery from earth-orbiting satellites, commercial and government ships and other sources. From this information, the Ice Centre prepares composite charts of ice conditions which it distributes by mail and by radio facsimile to support marine transportation, fishing activities and offshore resource exploration. The Centre also prepares seasonal outlooks and operational forecasts for short-term and for 30-day periods. These are broadcast over marine radio stations, but are also accessible through dial-in telex. In addition to these services, the Ice Centre provides telephone information and consultation. Ice Forecasting Centre. Inquiries: Ottawa/Hull (613) 996-5236.

EC 10
Archived ice data: the Ice Climatology and Applications Division makes available for inspection and analysis ice charts, satellite imagery, ice thickness measurements and records of remotely sensed data from SLAR (Side Looking Airborne Radar), laser profilometer and cameras. The Division also prepares ice studies and statistical analyses, generates ice atlases and provides advice and consultation. Considerable international ice data is also available. Inquiries: Ottawa/Hull (613) 995-6730.

Environment Canada *(continued)*
Atmospheric Environment Service *(continued)*

EC 11
Meteorological and atmospheric research: the Atmospheric Environment Service conducts research on LRTAP (Long-Range Transport of Air Pollutants), acid rain, weather, ice, the effect of wind on waves, forecasting systems, the ozone layer, atmospheric radiation, numerical weather prediction (NWP), the physics of clouds and precipitation, weather radar, weather and environmental satellite data reception and processing, atmospheric chemistry, air quality, atmospheric contaminants, man-made pollutants, wind and solar energy, the environmental (atmospheric-related) aspects of northern and offshore hydrocarbon development, agro/forest/aeronautical meteorology, meso-scale/boundary-layer meteorology and atmospheric dispersion. Inquiries: Toronto (Downsview) (416) 667-4883.

Canadian Wildlife Service (EC 12 – EC 15)

Place Vincent Massey
17th Floor
351 Saint-Joseph Boulevard
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Regional Offices: Delta, Edmonton, Ottawa, Québec (Sainte-Foy), Sackville.

Information: Ottawa/Hull (819) 997-1095 or any regional office *see* Part II *under* cities listed above.

EC 12
Endangered species: the Canadian Wildlife Service carries out research and provides management advice on rare and endangered animal species and their habitats. Inquiries: Ottawa/Hull (819) 953-1429. The Service also issues permits for the import and export of endangered plant and animal species. Inquiries: Ottawa/Hull (819) 997-1840.

EC 13
Habitat management/ecological assessment: the Canadian Wildlife Service manages habitats to ensure the preservation of wildlife in Canada. It also conducts research and conservation programs, providing research results and advice on the ecology of migratory birds. Inquiries: Ottawa/Hull (819) 953-1421 or any regional Canadian Wildlife Service office *see* Part II *under* cities listed above.

EC 14
Hunting regulations for migratory game birds: the Canadian Wildlife Service sets regulations governing the hunting, handling and use of migratory game birds. Inquiries: any regional Canadian Wildlife Service office *see* Part II *under* cities listed above.

EC 15
Migratory birds/conservation: the Canadian Wildlife Service is responsible for the protection and management of migratory birds. It carries out research and surveys on the distribution, status, population dynamics and ecological requirements of migratory birds. Inquiries: Ottawa/Hull (819) 953-1425.

Inland Waters and Lands (EC 16 – EC 23)

Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Regional Offices: Vancouver, Regina, Burlington, Québec (Sainte-Foy), Dartmouth.

Information: Inland Waters and Lands: Ottawa/Hull (819) 993-6551 or any regional office *see* Part II *under* cities listed above.

EC 16
Water management/flood damage reduction: to reduce the potential of federal disaster payments for flood damage, Inland Waters and Lands has negotiated agreements with the provinces and territories whereby communities are mapped to identify flood risk areas. In addition, the federal government co-operates with the provinces and territories to protect existing developments from flooding. Protection consists of the construction of dikes and dams in areas where the benefits exceed the cost, and where there is a major national concern.

EC 17
Water management data: Inland Waters and Lands plans and conducts water management programs, makes hydrological resource assessments, and carries out the systematic collection, compilation, analysis, and distribution of data on water levels, streamflow, sediment, water quality, groundwater, snow and ice, glaciers and water use for the management of inland waters. These data are used by federal and provincial agencies for flood forecasting and infrastructure design, by industry for power production and navigation, and by agriculture for irrigation.

EC 18
Water management/research: Inland Waters and Lands undertakes freshwater research and technology development to provide information on and foster understanding of water management decisions concerning hydrology, surface waters, ground waters, snow and ice, aquatic ecosystems, acid rain and the occurrence and pathways of toxic chemicals. Funding is also provided to non-federal agencies for water-related research through contracts and grants.

Environment Canada *(continued)*
Inland Waters and Lands *(continued)*

EC 19
Management of international and interjurisdictional waters: in co-operation with the provinces, Inland Waters and Lands plans and implements measures for the conservation, development and utilization of water resources in river basins of national interest. Management responsibilities range from direct management of specific basins to the provision of staff, experts and technical support to over 30 control boards and reference study groups under the authority of the International Joint Commission and more than ten federal-provincial agreements.

EC 20
Land use and management: Inland Waters and Lands is responsible for the Federal Policy on Land Use and for promoting the wise use and management of Canada's land resources. It monitors and analyses land quality and use, assesses the impact of federal programs on land use and provides advice on the use and management of federal lands. The Canada Land Data System Division maintains a national, multi-disciplinary land data base for policy, program and research purposes.

EC 21
Land use research and planning: research is conducted on major national and regional land problems to inform the public and decision-makers of their causes, solutions and importance to the nation. Programs analyse the loss of agricultural land, the preservation of special resource lands and federal involvement in the solution of land-use problems. Examples of current initiatives are the analysis of degradation and stress on land resources; planning measures and their effectiveness across Canada; the sustainable development of marginal lands; the rehabilitation of mining sites; and evaluation of the impact of federal programs on the nation's land resource. This program also provides land planning assistance to the Environmental Assessment and Review Process (EARP) and to other federal departments in resolving their land problems.

EC 22
Publications and maps: this program manages the production and distribution of public information materials, such as the *Canada Land Inventory* and the *LAND* newsletter, along with brochures, books, reports and maps that relate to the land and its use from a national perspective. Most maps are available through provincial and federal map offices. Inquiries: Ottawa/Hull (819) 997-2010.

EC 23
Land inventory monitoring and data systems: this program carries out inventories of land capability, use and the ecological characteristics of land, including the Canada Land Inventory (settled Canada), Northern Land Use Information Mapping (North of 60°), Ecological Land Surveys, and the Canada Land Use Monitoring Program (urban regions and prime resource lands). The Canada Committee on Ecological Land Classification co-ordinates federal, provincial and university research and development activities. The Canada Land Data System provides an extensive digital data base for Canada that can be accessed through regional terminals.

Conservation and Protection Service (EC 24 – EC 34)

Environmental Protection Program
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Regional Offices: Vancouver, Edmonton, Toronto, Montréal, Dartmouth.

Information: Ottawa/Hull (819) 997-0310 or 997-2800, or any regional office *see* Part II *under* cities listed above.

EC 24
Acid rain: the Conservation and Protection Service plans, co-ordinates and manages Environment Canada's acid rain program and provides leadership and co-ordination for the overall federal program. Inquiries: Ottawa/Hull (819) 997-3376.

EC 25
Commercial chemicals: the Conservation and Protection Service assesses new chemicals and the use patterns of existing chemicals in order to develop and implement strategies for controlling commercial chemicals that might present an unacceptable level of risk to human health or the environment. Inquiries: Ottawa/Hull (819) 997-1499.

EC 26
Toxic chemicals management: the Conservation and Protection Service plans, co-ordinates and manages this program to prevent or control entry of harmful quantities of toxic chemicals into the environment – air, water, land, plant and animal life – and into man. The Service also provides leadership and co-ordination for the overall federal program through the Interdepartmental Committee on Toxic Chemicals. Inquiries: Ottawa/Hull (819) 953-1652.

Environment Canada *(continued)*
Conservation and Protection Service *(continued)*

EC 27
Water pollution control: the Conservation and Protection Service works with the provinces to preserve, restore and enhance the aquatic environment and achieve water quality that is safe for human consumption and suitable for aquatic life. At the Canada Centre for Inland Waters in Burlington, the Service works with Fisheries and Oceans in the areas of pollution, contaminant surveillance, fish and health toxicology. The Service's current focus is the identification, characterization and control of toxic substances in wastewater discharges. Advice on the treatment of wastewater is provided to municipalities. The Service also administers the Ocean Dumping Control Act (by issuing permits to control dumping); controls the phosphorus content of laundry detergents, under the Canada Water Act; approves designs for marine sanitation devices; and develops training programs for treatment plant operators. Inquiries: Ottawa/Hull (819) 953-1114.

EC 28
Environmental emergencies: the Conservation and Protection Service stimulates the development and application of spill preparedness and measures to prevent or lessen the impact of environmental emergencies, such as those associated with oil and toxic chemical spills. It maintains the National Environmental Emergency Centre on a 24-hour basis to respond quickly to emergencies, and it supports the improvement of countermeasures. Inquiries: Ottawa/Hull (819) 997-3742.

EC 29
Technical services: this program promotes the development, demonstration and transfer of new technology for efficient effluent treatment, residue management and for responding to spills of environmentally hazardous materials. Information and advice concerning this new technology is of particular value for municipalities. Other activities include the development and management of a pollution measurement capability for stationary and mobile sources; operation of analytical laboratories; development of technical training packages; and the provision of technical advice concerning the protection of the quality of the environment. Inquiries: Ottawa/Hull (819) 994-2103.

EC 30
Development and Demonstration of Resource and Energy Conservation Technology (DRECT): this program contributes up to 50 per cent of the total cost of energy recovery projects. It also supports feasibility studies, the development and analysis of energy recovery proposals and cost-benefit studies. Any business, province or municipality offering an appropriate proposal may apply. Inquiries: Ottawa/Hull (819) 997-1813.

EC 31
Regulatory impact statements: impact analyses of new health, safety and fairness regulations are conducted by the Conservation and Protection Service to improve the allocation of economic resources and the information provided to decision-makers, and to allow for increased public participation in the regulation-making process. Inquiries: Ottawa/Hull (819) 997-2376.

EC 32
Environmental Protection from Human Activities: this program protects the quality of the environment both nationally and within federal programs, through the prevention, reduction or elimination of the harmful effects of pollutants on health and the environment. Within this framework, the Industrial Programs Branch co-ordinates and conducts investigations on the environmental implications of industrial, municipal and transportation sectors' activities, and for developing and overseeing the implementation of environmental protection measures. Such measures include the control of pollutants to prevent and alleviate environmental problems, the assessment of their socio-economic implications, and the promotion of commercially viable improved environmental protection technologies. Industrial Programs Branch. Inquiries: Ottawa/Hull (819) 994-2493.

EC 33
Environmental Impact Assessment: Conservation and Protection ensures that new departmental developments, especially those aimed at protection of the environment, pass through an environmental assessment and review process, thereby ensuring the environment is not adversely impacted. Technical and scientific advice is provided to clients on impact assessment and management. Liaison is maintained with other national and international organizations through this program. Environmental Impact Systems Division. Management and Emergencies Branch. Inquiries: Ottawa/Hull (613) 997-1731.

EC 34
Environmental Analysis: the Conservation and Protection Service reports on the state of the environment, developing and providing information on both the impact of human activities on the environment as well as information on the sources, types and quantities of contaminants released into the environment in order to interpret the relative significance of pollution sources, identify priorities for corrective action and to analyse pollution trends. The service provides the commercial and economic analyses to be incorporated into the design of alternative intervention strategies, and to be provided in the Regulatory Impact Assessment Statement to the public in the case of proposed formal regulations. It also documents and communicates the relationships between the environment and the economy, providing advice on the economic implications of options open to the government to improve the quality of the environment. Environmental Analysis Branch. Inquiries: Ottawa/Hull (613) 953-2971.

Environment Canada *(continued)*

Environment Canada, Parks (EC 35 – EC 42)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Regional Offices: Calgary, Winnipeg, Cornwall, Québec, Halifax.

Information: Ottawa/Hull (819) 997-2800 or 994-2534, or any regional office *see* Part II *under* cities listed above.

EC 35
Co-operating associations: Environment Canada, Parks seeks the co-operation of non-profit organizations in the promotion of its objectives through such ventures as the sale of heritage items and the provision of additional public services, such as courses and field trips. Inquiries: Ottawa/Hull (819) 994-2696.

EC 36
Heritage canals: Parks is responsible for the operation and interpretation of historic canal systems in Canada. Inquiries: Ottawa/Hull (613) 992-6247, or any regional Parks office *see* Part II *under* cities listed above, or canal offices *see* Part II *under* Sault Ste Marie, Peterborough, Smiths Falls, Chambly and St Peters.

EC 37
Canadian heritage rivers: Environment Canada, Parks provides technical, financial and promotional support to members of the federal-provincial-territorial Canadian Heritage Rivers Board to help them identify and plan for conservation and interpretation of heritage rivers, both inside and outside national parks. Parks itself also nominates rivers for study. Inquiries: Ottawa/Hull (819) 994-3011.

EC 38
Federal Heritage Building Review Office: the Office is responsible for the application of federal government policy regarding federal heritage buildings. It identifies and evaluates heritage buildings; maintains a Register of Federal Heritage Buildings; protects federal heritage buildings according to their architecture, design, urban setting, landmark value and historic importance; tries to protect federal heritage buildings which may leave federal ownership; and encourages other levels of government and the private sector to conserve their own heritage buildings. Inquiries: Ottawa/Hull (819) 994-2231.

EC 39
Canadian Inventory of Historic Building (CHIB): this Inventory promotes the conservation of Canada's architectural heritage by maintaining records and photographs of examples of pre-1914 architecture in Canada. The Inventory includes names of architects and builders, uses, dates, locations and 65 categories of architectural detail, photographs of the exteriors of 200 000 buildings, photographs of the interiors of 2000 buildings, maps, periodicals, newspaper clippings, floor plans and correspondence. The Inventory relies heavily on public participation and invites individuals and groups to participate in the CHIB Volunteer Survey Program. The *Exterior Recording Training Manual*, available on request, describes the survey methodology and selection criteria. Inquiries: Ottawa/Hull (819) 994-2866; by mail – CHIB, Architectural History Branch, National Historical Parks and Sites Directorate, Environment Canada, Ottawa, Ontario K1A 1G2.

EC 40
Historic parks and sites: Parks is responsible for the preservation, restoration and interpretation of sites and structures of national historical importance throughout Canada. Admission is free to all national historic parks except the Fortress of Louisbourg, the Halifax Citadel, Fort George, Lower Fort Garry, Fort Langley and the Fisheries Museum of the Atlantic. Admission is free to Fort Lennox, but there is a charge for the privately owned ferry that takes visitors to the island. Inquiries: Ottawa/Hull (819) 997-2800 or any regional Parks office *see* Part II *under* cities listed above or any national historic park *see* Part II *under* town nearest national historic park.

EC 41
National parks: the development, operation and protection of national parks in Canada are the responsibility of Environment Canada, Parks. Information concerning national parks, including fees, regulations on pets, firearms, horseback riding, trail bikes, bicycles, snowmobiles, fires, garbage disposal, mountaineering, backpacking, hiking, camping, fishing and cross-country skiing is provided. Inquiries: Ottawa/Hull (819) 997-2800 or any regional Parks office *see* Part II *under* cities listed above or national parks *see* Part II *under* town nearest national park.

Environment Canada *(continued)*
Environment Canada, Parks *(continued)*

EC 42
Publications program: in support of the Parks' mandate to commemorate historic people, places and events, researchers in the disciplines of archaeology, architectural history and history produce a wide array of specialized studies. Although focussing primarily on the historic parks and sites within the Parks system, the research often deals with other subjects – archaeological sites in the parks; the history of occupation and settlement in the parks; underwater examinations of historically significant wrecks in federal waters; broad thematic studies on such topics as the fur trade, whaling or the development of the railways and canals. The studies are published, available in both French and English, in Research Bulletins, distributed free upon request, and in full-length papers entitled Studies in Archaeology, Architecture and History (priced publications), available through the Canadian Government Publishing Centre (Supply and Services Canada) or associated bookstores (see page 533). Unpublished, unedited research reports are reproduced on microfiche, copies of which are deposited in the national and provincial archives.

Historic Sites and Monuments Board of Canada (EC 43)

Les Terrasses de la Chaudière
10 Wellington Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 994-3222.

EC 43
Commemoration of historic parks and sites: under the Historic Sites and Monuments Act of 1953, the Board acts as an advisor on historical matters to the Minister of the Environment, who is responsible for commemorating historic sites of national significance. In rare cases, if the Board deems a certain structure to be of exceptional significance, it may recommend to the Minister that the Department enter into cost-sharing agreements with municipal and provincial governments as well as private, non-profit organizations, to aid in the building's acquisition or restoration.

Federal Environmental Assessment Review Office (EC 44)

Fontaine Building, 13th Floor
200 Sacré-Coeur Boulevard
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H3)

Regional Office: Vancouver.

Information: Ottawa/Hull (819) 997-2727 or (819) 997-1000; Vancouver (604) 666-2431; Halifax (902) 424-7844.

EC 44
Environmental assessment and review: the Federal Environmental Assessment Review Office carries out a program to ensure that potential environmental and directly related social effects are taken into account early in the planning of proposals that are implemented or funded by the federal government or carried out on federal lands.

Environment Week (EC 45)

EC 45
Environment Week: Environment Canada is responsible for organizing Environment Week, which usually runs from 2 to 8 June each year. Communications Directorate. Inquiries: Ottawa/Hull (819) 997-2800.

Export Development Corporation (EDC)

Head Office
151 O'Connor Street
(PO Box 655)
Ottawa, Ontario
K1P 5T9

Regional Offices: Vancouver, Calgary, Toronto, Montréal, Halifax.

District Offices: Winnipeg, Ottawa, London.

Information: Ottawa/Hull (613) 598-2500; regional or district offices *see* Part II *under* cities listed above.

The Export Development Corporation (EDC), Canada's official export credit agency, is a Crown Corporation that provides export insurance, financing and guarantee services to Canadian exporters. These services are designed to assist competitive Canadian firms to pursue sales abroad more effectively. EDC's services are available to all Canadian exporters, there being no restrictions on size or amount of sales in order to qualify.

EDC 1
Export Insurance Service: EDC insurance protects Canadian exporters against 90 per cent of losses resulting from commercial and political risks that are related to export sales. These risks include buyer insolvency, payment default, repudiation or termination of a contract by the buyer, blockage of funds or transfer difficulties, war, revolution, insurrection, or cancellation of import and export permits. EDC insurance facilities fall under four major areas: short-term export credits insurance, medium-term export credits insurance, performance-related insurance, and foreign investment insurance.

EDC 2
Short-Term Export Credit Insurance: these programs are designed for sales made on credits terms of up to 180 days, principally covering the risk of non-payment by the foreign buyer. They include EDC's most popular program – the Global Comprehensive policy – the USA Commercial Risk (Small Business) policy, and the USA Commercial Risk (Deductible) policy. EDC's Short-Term Bulk Agricultural Credits Insurance, covering the sale of agricultural commodities sold under irrevocable letters of credit, is available for credit terms of up to 360 days.

EDC 3
Medium-Term Export Credits Insurance: these programs provide coverage for one-time sales, and for sales on credit terms of 1 to 5 years. This includes Specific Transaction Insurance, which is especially useful to insure sales of capital goods; Medium-Term Bulk Agricultural Credits Insurance; a special Equipment (Political Risk) Insurance policy which covers political risks on Canadian equipment used on a foreign job-site; and Specific Transaction Subsupplier Insurance which protects a Canadian firm supplying goods or services to a Canadian exporter from non-payment by either the exporter or the foreign buyer.

EDC 4
Performance-related Insurance: these programs are for exporters in consortia, or whose foreign buyers require some form of bid or performance security as a pre-condition to awarding the contract. EDC's Bid Security Insurance and Performance Security Insurance cover against wrongful calls of the bid or performance instrument, or against rightful calls for reasons beyond the exporter's control. Similarly, EDC will insure a surety company that posts a performance bond to a foreign buyer on an exporter's behalf. Where another financial institution provides the performance instrument for an exporter, EDC can guarantee that institution against any loss if the instrument is called. A related program, EDC's Consortium Insurance, protects the individual members of an exporting consortium against a wrongful call of a performance instrument, or a rightful call resulting from the non-performance of another member.

EDC 5
Foreign Investment Insurance: EDC covers new Canadian investments abroad for up to 15 years against war, revolution, or inability to repatriate earnings. This applies to direct investment in a foreign firm, or indirect investment through a related company.

EDC 6
Export Financing Services: EDC lends money to foreign buyers so that they can buy Canadian exports. EDC provides medium- and long-term export financing for up to 85 per cent of the Canadian contract value of goods and services sold. Financing facilities include direct loans, multiple disbursement agreement, lines of credit and protocols, note purchases, forfeiting and specialised credits. Financing is available at fixed and floating rates of interest in a variety of currencies. EDC can also offer insurance protection for production risks in a transaction, from the effective date of EDC financing until disbursement takes place under the loan agreement. There is no limit on the size of a transaction that EDC will finance, but the following conditions apply: the foreign borrower and country must be creditworthy; there must be adequate Canadian content; and the financial and technical capabilities of the exporter must ensure that the proposed transaction will be completed.

EDC 7
Export-Related Guarantee Services: EDC co-operates with other financial institutions to meet exporters' needs. EDC guarantees a financial institution against loss when it issues either bid or performance securities on behalf of an exporter; provides direct financing for export transactions; buys promissory notes from an exporter; finances sales of bulk agricultural products on terms of up to three years; or extends lines of credit to foreign banks which in turn finance purchases of Canadian goods sold on short-term credit.

External Affairs Canada (EAC)

Head Office
Lester B Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

Passport Offices: *see* program EAC 1 below.

General information (613) 996-9134; Visual Ear (613) 996-9136 (*see also* the Toll-free Telephone Service section, page 17); for passport information, nearest regional passport office *see* Part II *under* cities listed in EAC 1 below or *see* the Toll-free Telephone Service section, page 17; for export and trade information *see* the toll-free number for Info Export in the Toll-free Telephone Service section, page 17.

The main functions of the Department are execution of the federal government's foreign policy through supervision of relations between Canada and other countries; representation of Canada in foreign countries and at international conferences; the development and promotion of Canada's international trade; and assistance to Canadians travelling abroad. It also manages Canada's immigration program abroad and co-ordinates external aspects of immigration policies and programs. Inquiries regarding individual immigration cases are answered by Employment and Immigration Canada, Ottawa, Ontario K1A 0J9.
Minister responsible:
Secretary of State for External Affairs

Documents, international relations, claims, immigration (EAC 1 - EAC 7)

EAC 1
Passports: passport services are available to Canadian citizens in person or by mail from passport offices throughout Canada. Applications must be delivered by hand to regional passport offices or mailed to the Passport Office, External Affairs Canada, Ottawa, Ontario K1A 0G3. Inquiries: Passport Office, Ottawa (613) 995-8826 or Hull (819) 994-3500, 994-3560 (Visual Ear); regional passport offices *see* Part II *under* Vancouver, Victoria, Calgary, Edmonton, Saskatoon, Winnipeg, Windsor, Hamilton, London, Toronto, North York, Scarborough, Montréal, Saint-Laurent, Québec, Fredericton, Halifax, St John's; or *see* the Toll-free Telephone Service section, page 17.

EAC 2
Canadian certificates and documents authentication: the Department authenticates or legalizes signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits, and government documents, such as patent and trade mark applications). Legal Advisory Division. Inquiries: Ottawa/Hull (613) 995-0119.

EAC 3
Travel outside Canada: the Department provides consular protection, assistance and information for Canadian citizens travelling or residing outside Canada. Consular Operations Division. Inquiries: Ottawa/Hull (613) 996-4376.

EAC 4
Property claims of Canadians against foreign governments: the Department provides assistance (including, in some instances, formal support of claims) to Canadian citizens for taking of property by foreign governments or their agencies. Foreign Claims Commission. Inquiries: Ottawa/Hull (613) 992-0976.

EAC 5
International Canada–United States boundary: External Affairs, in conjunction with Energy, Mines and Resources Canada and in co-operation with the United States, is responsible for maintaining, inspecting and resurveying the Canada–United States boundary and for regulations controlling construction adjacent to the boundary. International Boundary Commission. Inquiries: Ottawa/Hull (613) 995-4960.

EAC 6
Foreign policy/international relations: the Department provides information on all aspects of Canadian foreign policy and international relations. Domestic Communications Division. Inquiries: Ottawa/Hull (613) 996-3709; Visual Ear (613) 996-9136.

EAC 7
Immigration policy: the Department provides information to the Canadian public, lawyers, and non-government organizations regarding immigration program delivery abroad. It also advises Canadian employers recruiting abroad and co-ordinates and oversees evaluation abroad of medical and engineering qualifications on behalf of Canadian professional organizations. Immigration and Refugee Affairs Division. Inquiries: Ottawa/Hull (613) 995-1249 or any overseas post.

Sports and cultural programs (EAC 8 - EAC 10)

EAC 8
International sports relations: the Department, through its International Cultural Relations Bureau and its posts abroad, supports the private-sector sporting community in its participation in activities outside Canada. Services include briefings on conditions abroad, advice on political implications of international sporting activities, use of Canadian missions, negotiating assistance, protocol advice and the sponsoring of tours. Inquiries: Ottawa/Hull (613) 992-9939.

External Affairs Canada *(continued)*
Sports and cultural programs *(continued)*

EAC 9
Arts promotion program: grants are made to Canadian performers, visual artists, writers, impresarios, curators and publishers to enable them to undertake international tours and exhibitions. Some assistance is also available to help bring similar people from overseas as resource persons and as participants in international cultural events. Funding is limited to professionals. Arts Promotion Division. Inquiries: Ottawa/Hull (613) 992-1557.

EAC 10
History/Canadian foreign affairs: the Department provides, on request, information pertaining to the history of Canadian foreign affairs. It publishes the series Documents on Canadian External Relations, the official published record of Canadian foreign policy, and will provide speakers on historical aspects of Canadian external relations to organizations such as universities, service clubs and professional associations. Academic Relations Division. Inquiries: Ottawa/Hull (613) 992-9947.

Export and Trade Development (EAC 11 - EAC 32)

International trade and investment (EAC 11 - EAC 17)

EAC 11
International trade development: External Affairs carries out its responsibility for the development of foreign trade through a network of trade commissioners abroad who are concerned with trade development, industrial development and the expansion of tourism to Canada. In Canada, the Department maintains regional trade divisions, which are the links between companies and the trade commissioners. Through these divisions, information on market opportunities, access and foreign countries may be obtained, as well as assistance with programs and services available to the private sector. The Department also administers the tourism policies of Tourism Canada abroad. Export Trade. Inquiries: Ottawa/Hull (613) 993-6435, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17; tourism to Canada policy inquiries, Ottawa/Hull (613) 993-7344.

EAC 12
The Technology and Investment Development Bureau is responsible for policies designed to protect and advance Canada's international interests in science and technology, including space and telecommunications. It gives special attention to the inflow of foreign technology to be used by the private sector. It provides financial assistance for the initial stages of projects aimed at seeking foreign technology, and also for the support of international co-operation in information technologies. The Bureau is the focal point for the management of Canada's relations with multilateral organizations having science and technology functions, including UN agencies and the OECD. Inquiries: Ottawa/Hull 992-8785, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 13
International information technology and telecommunications marketing: the Advanced Technology Market Development Division is responsible for the international marketing of products and services in the fields of information technology and telecommunications. It maintains current product information and expertise on the export capability of Canadian industry; produces a computer industry export directory and publications on such topics as telecommunications, videotex and office automation for use by trade commissioners and foreign buyers; carries out company selection and strategic planning for incoming and outgoing trade missions in co-operation with DRIE and External Affairs Geographic Bureaux; and provides advice on exporting information technology products. Inquiries: Ottawa/Hull (613) 996-1891 or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 14
International investment development: the Investment Development Division is responsible for industrial development and foreign investment prospecting, and for relations with Investment Canada, DRIE, other government departments, the provinces and the private sector. It draws its expertise from within the Department as well as from the Department of Regional Industrial Expansion and other government departments. It works closely with regional branches in support of their investment development programs and is the focal point for investment development issues involving all geographic regions. Abroad, the investment development program is delivered by the trade commissioner network, with support from other program officers, such as those from the immigration and information programs. Inquiries: Ottawa/Hull (613) 996-0550, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

External Affairs Canada *(continued)*
Export and Trade Development *(continued)*
International trade and investment *(continued)*

EAC 15
International Trade Data Bank: the bank contains import and export statistics on 66 countries broken down by commodity for each country according to the five-digit Standard International Trade Classification. Reports using these statistics are also available. Inquiries: Ottawa/Hull (613) 992-6941, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 16
Import and export permits/licenses/quotas: the Department is responsible for the issuance of export permits, international import certificates, and delivery verification certificates, in accordance with the Export and Import Permits Act and Regulations for military and strategic goods and related technology. Under the same act the Department is also responsible for the issuance of import permits for textiles and clothing, footwear and some agricultural and dairy products. Special Trade Relations Bureau. Inquiries: Ottawa/Hull, Export Controls Division (613) 996-2387; Import Controls I Division (Textiles and Clothing) (613) 996-3711; Import Controls II Division (Agriculture, Footwear and Other) (613) 995-7762 (agriculture), (613) 995-8104 (footwear); or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II; or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 17
Cost-Recoverable Technical Assistance (CRTA) Program: this program aims to help resource-rich developing countries improve certain sectors of their economy by using Canadian expertise. It also increases exposure in those countries to high quality Canadian goods and services. Inquiries: Ottawa/Hull (613) 996-1328.

Export marketing and promotion (EAC 18 – EAC 21)

EAC 18
Export Programs and Services Bureau: the Bureau provides export financing advice to Canadian companies, is responsible for the overall management of the Program for Export Market Development (PEMD) and the trade fairs and missions Promotional Projects Program. The Bureau is also responsible for advice and programs on trading houses and countertrade, transportation issues, capital projects and export information. Inquiries: Ottawa/Hull (613) 996-7200, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 19
Program for Export Market Development (PEMD): the Department administers, in co-operation with the Department of Regional Industrial Expansion, a financial incentive program providing assistance repayable in the event of success, for a number of industry-initiated export activities, including bidding on specific projects, export market identification, participation in trade fairs, sponsoring of incoming buyers, the formation of export consortiums and the establishment of a permanent presence abroad. Export Programs Division. Inquiries: Ottawa/Hull (613) 996-8708, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 20
Canada Export Award: awards are granted annually to Canadian exporting companies to acknowledge outstanding achievement. To qualify, a company must have shown significant increases in export trade, broken successfully into new export markets, and introduced new export products. Inquiries: Ottawa/Hull (613) 993-6435, or the Export Trade Office at the nearest office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 21
Export information: this combines the trade publicity, trade publications, and Info Export programs with initiatives such as Canada Export Trade Month and the Canada Export Awards. The Department organizes export awareness projects involving seminars and conferences as well as trade commissioner visits to Canada, in order to disseminate information to the business community. Inquiries: Ottawa/Hull (613) 993-6435 or the toll-free number for Info Export *see* the Toll-free Telephone Service Section, page 17.

Manufacturing Industry (EAC 22)

EAC 22
Industrial trade policy information: the Industrial Trade Policy Division is the focal point within the Department of External Affairs for manufacturing companies, industry associations and other government branches seeking information on export opportunities, constraints, and international industrial development and issues. It deals with major trade issues as well as with the international dimensions of industrial development policies and initiatives. It is also concerned with the proper integration of international trade policy, export development priorities and domestic development objectives, and seeks to ensure that various domestic interests requiring co-ordinated government assistance for major export opportunities are served effectively. Inquiries: Ottawa/Hull (613) 992-2177, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

External Affairs Canada *(continued)*
Export and Trade Development *(continued)*

Defence industry (EAC 23 – EAC 27)

EAC 23
Defence Programs Bureau: the Bureau is the focal point within the Canadian government for the development and management of defence and related high-technology export trade. It is responsible for market access negotiations with all friendly countries; the identification and evaluation of defence and related export trade opportunities; the creation of policy and the formulation of strategies to exploit such opportunities, including opportunities created by DND major procurements; the initiation and management of international defence research and development and production agreements with allied and friendly countries; and support of Canadian industry in both general and specific export marketing activities. Inquiries: Ottawa/Hull (613) 996-1799, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 24
Export market development, international: the Overseas Division is responsible for defence export market development worldwide (except for the US); management of bilateral co-operative research, development and production agreements; management of departmental participation in NATO industrial activities and issues; co-ordination of Bureau activities concerning export permits and guidance to assist Canadian industry with foreign purchasing practices and requirements. Defence Programs Bureau. Inquiries: Ottawa/Hull (613) 994-1734 or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 25
Export market development/US: the United States Division is responsible for defence export market development in the United States and management of the US/Canada Defence Development/Defence Production Sharing Program for Canada; the export promotion of Canadian defence equipment and research capability to the US; and the analysis of Defence Industry Productivity Program submissions on behalf of the Marketing Advisor. Defence Programs Bureau. Inquiries: Ottawa/Hull (613) 996-1814, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 26
Defence export marketing/international: the Project Marketing Division is responsible for worldwide defence export marketing for major products and systems; for providing specialized direction to the Trade Development Officers abroad in the marketing of defence and high technology products; for developing departmental position on offsets for major new Department of National Defence equipment programs; for serving on Department of Supply and Services Procurement Review Committees and as a back-up for the Director General on Senior Review Boards. Defence Programs Bureau. Inquiries: Ottawa/Hull (613) 996-1750, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 27
Disarmament, arms control, defence, security: the Arms Control and Disarmament Division provides information on funding for voluntary associations and private research groups. Inquiries: Ottawa/Hull (613) 996-1082.

Agriculture, fish and food industries (EAC 28 – EAC 30)

EAC 28
Agri-food and fish export services: the Agriculture, Fish and Food Products Bureau provides a range of programs and services for agri-food and fish exporters. They include the identification of buyers for Canadian products; trade counselling and assistance in the development of export marketing plans; market research for agriculture and fish products in key market areas; provision of trade leads to exporters; and sponsorship of specialized seminars, missions and trade fairs. The Bureau also provides financial assistance, under the special food and fish Program for Export Market Development (PEMD), to reduce the risks of moving into new market areas. Inquiries: Ottawa/Hull (613) 995-0990 or 995-1773, or nearest regional office of the Department of Regional Industrial Expansion *see* Part II or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

External Affairs Canada *(continued)*
Export and Trade Development *(continued)*
Agriculture, fish and food industries *(continued)*

EAC 29
Trade specialists: the team of trade specialists in the Agriculture, Fish and Food Products Bureau provide a one-stop shopping service for businessmen interested in expanding foreign sales. They draw continually on the trade commissioners' posts for export leads and market intelligence and pass this information direct to interested firms. They work closely with other federal and provincial government specialists and industry associates to ensure that technical seminars, missions and other promotional events sponsored by Canada in foreign countries are widely known and focussed in areas of strategic importance to the sector. The Bureau's specialists also keep track of trade barriers in the sector to ensure that Canadian business interests are well represented in international trade negotiations. Inquiries: Ottawa/Hull (613) 995-0990 or 995-1773, or nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

EAC 30
Export seminars and conferences: the Agriculture, Fish and Food Products Bureau sponsors export seminars and conferences to stimulate the interest and participation of Canadian business firms in agriculture, fish and food export. Inquiries: Ottawa/Hull (613) 995-1773 or nearest regional office of the Department of Regional Industrial Expansion *see* Part II, or the toll-free number for Info Export *see* the Toll-free Telephone Service section, page 17.

Grains and oilseeds industry (EAC 31 – EAC 32)

EAC 31
Trade development and policy/grains and oilseeds: the Grain Marketing Bureau is responsible for External Affairs' interests in grain matters. In conjunction with other EAC bureaus and other departments, it co-ordinates and carries out trade development activities and contributes to the development of trade policy concerning grains and oilseeds and their products. It works closely with grain trading firms and the Canadian Wheat Board and with various other Crown agencies and quasi-governmental bodies involved in the grain industry. Inquiries: Ottawa/Hull (613) 992-7404, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II.

EAC 32
Grains and Oilseeds Program: this program is designed to encourage sustained and orderly growth in the marketing, processing and production of grains, oilseeds and their products. One of its main components is a government-guaranteed grain credit sales facility. In conjunction with the departments of Agriculture and Transport, the Grain Marketing Bureau also provides support through the Grains Group to the Minister responsible for the Canadian Wheat Board. Inquiries: Ottawa/Hull (613) 992-7404, or the Export Trade Officer at the nearest regional office of the Department of Regional Industrial Expansion *see* Part II.

Roosevelt Campobello International Park (EAC 33)

EAC 33
Roosevelt Campobello International Park: this park, spanning the border between New Brunswick and Maine (USA), was created in 1964. It is administered by a joint commission of three Canadians and three Americans and comes under the responsibility of External Affairs Canada. Inquiries: Ottawa/Hull (613) 993-7660; Campobello (506) 752-2922.

Farm Credit Corporation Canada (FCC)

Head Office
434 Queen Street
(PO Box 2314, Postal Station D)
Ottawa, Ontario
K1P 6J9

Regional Offices: Kelowna, Edmonton, Regina, Winnipeg, Guelph, Québec (Sainte-Foy), Moncton.

Field Offices: throughout Canada.

Information: Ottawa/Hull (613) 996-6606; regional offices *see* Part II *under* cities listed above; field offices *see* Part II *under* nearest town; for itinerant service to Emo, Dryden, Thunder Bay, Sudbury, Gore Bay, Matheson, Sault Ste Marie and Kapuskasing, call the North Bay office (705) 474-4240.

Farm Credit Corporation Canada was established to help farmers and persons wishing to become farmers to purchase, develop and maintain viable farm businesses. An advisory committee composed of farmers and other qualified persons appointed by the Minister advises the Corporation with respect to policy and other matters.
Minister responsible:
Minister of Agriculture

FCC 1
Farm Credit Act: long-term mortgage loans are available to Canadian farmers for the development of viable family farm units.

FCC 2
Farm Syndicates Credit Act: co-operative ownership loans are made available to Canadian farmers to help overcome the high cost of individual ownership of all machinery, buildings and installed equipment that can be shared.

Federal Business Development Bank (FBDB)

Head Office
800 Place Victoria
(PO Box 335)
Montréal, Québec
H4Z 1L4

Regional Offices: Vancouver, Winnipeg, Toronto, Montréal, Halifax.

Branch Offices: throughout Canada.

CASE Offices: throughout Canada.

Information: Montréal (514) 283-5904; regional offices *see* Part II *under* cities listed above; branch and CASE offices *see* Part II *under* nearest town; for Business Information Centres in the Maritimes, financial and management services and CASE *see* the Toll-free Telephone Service section, page 17.
(Legislation is under way to create the Department of Industry, Science and Technology. When passed, the Federal Business Development Bank will fall under this Minister's jurisdiction.)

The Federal Business Development Bank is a Crown corporation that assists in the establishment and development of business enterprises in Canada by providing them with financial and management services.
Minister responsible:
Minister of Regional Industrial Expansion

FBDB 1
Financial services: the FBDB extends financial assistance to almost every type of new or existing Canadian business that does not have other sources of financing available to it on reasonable terms and conditions. Loans, loan guarantees, interim financing, equity financing or any combination of these, according to the specific needs of the business, are available. Particular attention is given to smaller organizations. FBDB also provides term loans with interest rates fixed for one to five years, as well as floating-rate loans that can be switched to fixed rates at the borrower's option.

FBDB 2
Investment banking: in co-operation with the private sector, FBDB serves as a catalyst to attract more equity financing from private financial institutions. Although FBDB's financial participation in companies is temporary in nature, it is planned for a period of time sufficient to provide a durable benefit to the company and a return for the Bank that is commensurate with the risk.

Federal Business Development Bank *(continued)*

FBDB 3
Financial Planning Program: this program offers a series of do-it-yourself financial planning kits, a package service, and a service to assist small and medium-sized firms in preparing and presenting their business plans. The program also provides a financial liaison service that matches business people who are seeking funds with lenders who want to invest in a commercial enterprise. There is a fee for this service.

FBDB 4
CASE (Counselling Assistance to Small Enterprises): FBDB's counselling program, CASE, uses the expertise of retired, successful, business people to assist small firms in improving their methods of doing business. For a nominal fee, experienced counsellors provide advice in all areas of business management, including accounting, marketing, production and personnel. It is not necessary to be a borrower from FBDB to obtain CASE services. Inquiries: CASE offices *see* Part II *under* nearest town or *see* the Toll-free Telephone Service section, page 17.

FBDB 5
Training: to help owners and managers of small Canadian businesses improve their management skills, FBDB conducts management training seminars in towns and cities throughout Canada. These training services include full- and half-day seminars on various business topics, joint seminars organized in co-operation with professional or industrial associations or groups, and owner/manager courses developed by FBDB for the provincial and territorial ministries of education. These courses are offered to the public through the adult education departments of community colleges across Canada. In addition, FBDB offers management clinics in all of its branches. These clinics are self-teaching, management development tools combining the use of a videotape and workbook. The FBDB also organizes management workshops locally.

FBDB 6
Information: at each FBDB branch, the Small Business Information Service provides up-to-date information for business, including information from Statistics Canada, trade associations, and other public and private sources. FBDB also publishes a pocketbook series entitled *Minding Your Own Business*, which covers a variety of business-related topics; and a quarterly tabloid entitled *Profit$*, that is mailed to most businesses in Canada without charge.

FBDB 7
AIM (Automated Information for Management): FBDB maintains this information data base to meet the needs of small and medium-sized businesses. The information includes government-assisted programs for business, information sources, such as services available from Canadian trade associations, and business opportunities, such as new US products with Canadian market potential. Much of the data base, which is updated every two weeks, is region-specific and can be retrieved according to geographical area, industry and topic of interest. Access to AIM is free of charge through all FBDB branches and regional offices and through a network of other organizations serving small business. Computer searches for data bases other than AIM are available for a small fee.

Federal Judicial Affairs (Office of the Commissioner for) (FJA)

110 O'Connor Street, 11th Floor
Ottawa, Ontario
K1A 1E3

Information: Ottawa/Hull (613) 992-9175.

The main responsibility of the Office of the Commissioner for Federal Judicial Affairs is to administer Part I of the Judges Act. The Office is also involved in the administration of the Canadian Judicial Council, the Federal Court of Canada and the Tax Court of Canada.
Minister responsible:
Minister of Justice

FJA 1
Judges and judges' surviving spouses and children: the Office of the Commissioner for Federal Judicial Affairs administers the payment, as authorized by the Judges Act, of salaries, allowances and annuities to judges of the Federal Court of Canada, the Tax Court of Canada and the superior, county and district courts of the provinces and territories, who are appointed by the federal government. It also adminsters the payment of annuities to spouses and children of deceased judges, and gratuities to spouses of judges who die while in office.

FJA 2
Administration/federal judicial bodies: the Office is responsible for the budgetary submissions of the Federal Court of Canada, the Tax Court of Canada and the Canadian Judicial Council. It also provides administrative services to the Canadian Judicial Council.

FJA 3
Language Training Program: the Office offers judges language courses in legal terminology, which range from elementary to advanced.

FJA 4
Federal Court Reports: the Office of the Commissioner for Federal Judicial Affairs is responsible for publication of the *Federal Court Reports*.

Federal-Provincial Relations Office (FPRO)

Langevin Building
Mail: 59 Sparks Street, Room 309
Postal Station B Building
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 957-5300.

The Federal-Provincial Relations Office has a supportive, advisory role in federal-provincial relations at the federal level.
Ministers responsible:
Prime Minister and Minister of State for Federal-Provincial Relations

FPRO 1
Advice and support: the FPRO provides advice to the Prime Minister, the Minister of State for Federal-Provincial Relations, other members of Cabinet and departments and agencies. Areas of concern are management of the government's federal-provincial relations priorities and ongoing relations with provincial governments. The FPRO also assists Cabinet in examining immediate and long-term federal-provincial issues, and promotes federal-provincial co-operation and consultation.

FPRO 2
Publications: since 1974, the FPRO has been publishing an annual directory entitled *Federal-Provincial Programs and Activities*, which provides descriptions of current federal-provincial programs and activities.

FPRO 3
The Office of Aboriginal Constitutional Affairs is responsible for developing and implementing a strategy for the entrenchment of aboriginal rights in the Constitution, for negotiating with the provinces and the territorial governments and with associations representing aboriginal peoples for an early resolution of aboriginal constitutional issues, for co-ordinating activities of federal departments and agencies participating in this ongoing process, and for advising the Prime Minister, the Minister of State for Federal-Provincial Relations and other members of Cabinet on these issues.

Department of Finance Canada (FC)

L'Esplanade Laurier, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0G5

Information: Ottawa/Hull (613) 992-1573; concerning tariffs 996-6477 or 992-6885; for the Office of the Superintendant of Financial Institutions *see* FC 2 below.

The Department of Finance is an advisory body operating under Parts VIII to X of the Financial Administration Act.
Minister responsible:
Minister of Finance

FC 1
The Department acts as chief advisor for the government in economic and financial affairs, and provides information on the federal budget. Inquiries: Ottawa/Hull, tax policy, legislation (613) 992-4851; tax policy analysis (613) 996-8267.

FC 2
The Office of the Superintendent of Financial Institutions administers the Bank Act and inspects chartered banks in Canada. It is also responsible for supervising federally-regulated trust, mortgage loan and insurance companies and financial co-operatives. *See also* Office of the Superintendent of Financial Institutions (OSFI), page 177. Inquiries: banks - Ottawa/Hull (613) 992-0377; other financial institutions - (613) 990-2118.

Fisheries and Oceans (F&O)

Head Office
Centennial Towers
200 Kent Street
Ottawa Ontario
K1A 0E6

Regional Head Offices: Vancouver, Winnipeg, Québec, Moncton, Halifax, St John's.

District offices: throughout Canada.

Information: Ottawa/Hull (613) 993-0600; regional offices *see* part II *under* cities listed above; district offices *see* Part II *under* nearest town; for the Fisheries Prices Support Board *see* F&O 1 below; in BC, for the Observe, Record, Report Program and sport fishing information, and in Québec, for information on molluscs and general information *see* the Toll-free Telephone Service section, page 17.

Fisheries and Oceans has authority in such areas as sea coast and inland fisheries, small craft harbours, hydrography and marine sciences.
Minister responsible:
Minister of Fisheries and Oceans

Aid to the fishing industry (F&O 1 - F&O 5)

F&O 1
Fisheries Prices Support Board: the Board develops price stabilization programs to protect fishermen against sharp declines in fish prices. Policy inquiries: Ottawa/Hull (613) 993-2029.

F&O 2
Fisheries improvement loans: the Department administers a guaranteed loan program for commercial fishermen for a variety of fisheries improvement projects. Inquiries: Ottawa/Hull, policy (613) 993-0982; general inquiries and application forms - chartered banks or approved lending institutions.

F&O 3
Fishing vessel insurance plan: marine insurance is available to fishermen whose vessels are engaged in commercial fishing. Inquiries: Ottawa/Hull, policy (613) 993-0985; general inquiries - nearest regional fishing vessel insurance office *see* Part II.

F&O 4
Sea Lamprey Control Centre: Fisheries and Oceans works jointly with the United States under the Great Lakes Fishery Commission to control sea lampreys. Inquiries: Sault Ste Marie (705) 949-1102.

F&O 5
Newfoundland Bait Program: this program ensures that a continuous fishing bait supply is available for commercial fishermen in Newfoundland and Labrador. Inquiries: Newfoundland regional head office, St John's (709) 772-4421.

Fisheries and Oceans *(continued)*

Standards, inspection, fishing licenses and ports (F&O 6 – F&O 8)

F&O 6
Fish Inspection Program: the handling, storage and refrigeration of fish on boats and on land are subject to rigorous standards and controls. The Department is responsible for the inspection of fish products (including their packaging and labelling), processing plants and fishing vessels. Inspection Branch. Inquiries: Ottawa/Hull, policy (613) 990-0149; general inquiries – nearest regional head office *see* Part II *under* cities listed above.

F&O 7
Licenses for commercial fishermen: the Department is responsible for the licensing of commercial fishermen engaged in various categories of federally administered fishing. Inquiries: Ottawa/Hull, policy (613) 993-0600; general inquiries – any regional office *see* Part II *under* cities listed above.

F&O 8
Small craft harbours: the Department holds responsibility for approximately 2300 small craft harbours and marine facilities used by commercial fishermen and recreational boaters. Inquiries: Ottawa/Hull, policy (613) 993-3012; general inquiries – nearest regional Small Craft Harbours Branch office *see* Part II.

Marine and freshwater research (F&O 9 – F&O 11)

F&O 9
Aquaculture: the Department carries out aquaculture research involving the farming of fish (including shellfish and crustaceans) and marine plants for commercial benefit. Inquiries: Ottawa/Hull policy (613) 990-0058; general inquiries – nearest regional head office *see* Part II *under* cities listed above.

F&O 10
Pollution research: in collaboration with Environment Canada, the Great Lakes Fisheries Research Branch conducts pollution studies, contaminant surveillance, and fish toxicology. Inquiries: Burlington (416) 336-4568.

F&O 11
Maurice Lamontagne Institute: this new research institution in Sainte-Flavie, near Rimouski (Qué), carries out fundamental and applied research in the areas of fisheries, oceanography and hydrography. Inquiries: Sainte-Flavie (418) 775-7485.

Charts, information, statistics (F&O 12 – F&O 17)

F&O 12
Charts: the Canadian Hydrographic Service is responsible for producing charts of the navigable coastal waters and navigable lakes and rivers of the interior. These charts are used for navigation by commercial fishermen, the Department of National Defence, and others. Inquiries: Chart Distribution Office, Ottawa/Hull (613) 998-4931 or any regional Canadian Hydrographic Service office *see* Part II *under* cities listed above; general inquiries – Ottawa/Hull (613) 995-4358.

F&O 13
Oceanographic data: the Department maintains a marine environmental data service to provide information on topics such as surface waves and tides, and to provide physical and chemical oceanographic data. Inquiries: Ottawa/Hull (613) 990-0268.

F&O 14
Scientific and technical information/fisheries: scientific, technical and general interest publications on fisheries and marine sciences are available through the Canadian Government Publishing Centre, Ottawa/Hull (613) 997-2560. Further inquiries: Ottawa/Hull (613) 993-0600.

F&O 15
Two-hundred-mile fishing zone: the International Directorate provides detailed information on international fishing agreements, including the agreement on Canada's two-hundred-mile fishing zone. Inquiries: Ottawa/Hull (613) 993-1840; to order pamphlet, *Canada's 200 Mile Fishing Zone*, (613) 993-0600.

F&O 16
Hydrographic surveys are carried out by the Canadian Hydrographic Service for the production of nautical charts. The Service is also responsible for issuing other navigational publications. Inquiries: Ottawa/Hull, policy (613) 995-4358; general inquiries – Chart Distribution Office, Ottawa/Hull (613) 998-4931 or any regional Canadian Hydrographic Service office *see* Part II *under* cities listed above.

F&O 17
Fisheries statistics: periodical reports are available on fish catches (their value, the prices paid to fishermen for the catches), production, and external trade. Economic Analysis and Statistics Division. Inquiries: Ottawa/Hull, policy (613) 993-2311; general inquiries – nearest regional head office *see* Part II.

Fisheries and Oceans *(continued)*

Programs in British Columbia (F&O 18 – F&O 21)

F&O 18
Salmonid Enhancement Program: this program aims to increase the annual production of salmon in British Columbia through various development projects. The public involvement section of this program encourages the public to participate in enhancement projects (for example, stream clearance, maintenance of small incubation boxes, and inventory, monitoring, and education programs). These projects are directed toward protecting and improving the salmonid resource and its habitat. Inquiries: Ottawa/Hull, policy (613) 993-0600; Public Involvement Program, Vancouver (604) 666-8253; general inquiries – nearest regional head office *see* Part II *under* cities listed above.

F&O 19
Observe, Record, Report Program/British Columbia: this program is administered by Fisheries and Oceans and the provincial Ministry of Environment, Fish and Wildlife Branch. The purpose of the program is to encourage sportsmen to report violations in the field against fish and wildlife regulations. Reports made through the toll-free number enable local fisheries and wildlife officers to respond quickly. The toll-free number applies to all of British Columbia and may be reached by asking the operator for Zenith 2235 (in Vancouver dial 666-2185, after hours 666-3500).

F&O 20
Fishing times and areas/British Columbia: commercial fishermen may obtain information on a 24-hour basis concerning the times and areas where they may fish. Inquiries: Openings and Closures, Vancouver (604) 666-0383, after hours (604) 666-2828; Prince Rupert (604) 624-9137 (north coast), (604) 624-1425 (central coast).

F&O 21
Sport fishing information/British Columbia: sport fishermen may obtain information on a 24-hour basis concerning the best fishing places, times and gear. Inquiries: Vancouver (604) 666-2268 (recorded message); for information on Red Tides, Vancouver (604) 666-3169.

Fitness and Amateur Sport Canada (FASC)

Head Office
Journal Tower South
365 Laurier Avenue West
Ottawa, Ontario
K1A 0X6

Information: Ottawa/Hull (613) 992-8941.

Fitness and Amateur Sport Canada aims to improve the fitness of Canadians and their participation and excellence in amateur sport.
Minister responsible:
Minister of State for Fitness and Amateur Sport

FASC 1
Amateur sport/funding: Sport Canada provides funding to the national sport governing bodies to encourage the development of programs that will raise the competitive level of excellence in national and international amateur sport.

FASC 2
Fitness/funding: Fitness Canada aims to raise the fitness level of Canadians and provoke healthier lifestyles by encouraging participation in physical activity. FASC has developed national fitness standards and testing, and makes available fitness-related information materials on request. The Canada Fitness Award Program has been developed for youths between the ages of 6 and 17 for use in schools and similar organizations. Under the program, FASC supplies fitness testing materials and, upon receipt of the test results, awards crests and certificates. A test is also available for trainable mentally disabled persons. (The regular test can be adapted for physically disabled persons.)

Foreign Claims Commission (FNCC)

L B Pearson Building
Tower C, 7th Floor
125 Sussex Drive
Ottawa, Ontario
K1A 0G2
(Mail: PO Box 432, Ottawa, Ontario K1N 8V5)

Information: Ottawa/Hull (613) 992-0976.

Ministers to whom the Commission reports:
Secretary of State for External Affairs and
Minister of Finance

FNCC 1
The Foreign Claims Commission deals with claims against foreign countries with which Canada has agreements or is in the process of negotiating agreements, for compensation to Canadians whose property has been nationalized or similarly affected without compensation. When such an agreement has been concluded, the Commission makes recommendations to the Secretary of State for External Affairs and the Minister of Finance on the eligibility of individual claimants for compensation and on amounts of compensation to be awarded.

Freshwater Fish Marketing Corporation (FFMC)

1199 Plessis Road
Winnipeg, Manitoba
R2C 3L4

Information: Winnipeg (204) 983-6600; in Saskatchewan and northern Ontario *see* the Toll-free Telephone Service section, page 17.

Minister responsible:
Minister of Fisheries and Oceans

FFMC 1
The Corporation markets and processes freshwater fish landed by commercial fishermen in Manitoba, Saskatchewan, Alberta, the Northwest Territories and parts of northwestern Ontario, so as to increase returns to the fishermen. It receives and exercises grants, rights, franchises, privileges and concessions from governments (foreign and provincial) and individuals.

Health and Welfare Canada (HWC)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Regional Offices: *see* individual branches and programs below.

District Offices: *see* individual branches and programs below.

Information: Ottawa/Hull (613) 957-2991; regional and district offices *see* below *under* individual branches and programs.

The Department is responsible for promoting and preserving the health, social security and social welfare of Canadians. Its activities include investigation and research into public health and welfare; medical assessment and care of immigrants and seamen; supervision of the public health facilities of rail, water and other types of transportation; and supervision of such income programs as the Canada Pension Plan, Family Allowances and Old Age Security.
Minister responsible:
Minister of National Health and Welfare

Health Protection Branch (HWC 1 – HWC 7)

Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
Ottawa, Ontario
K1A 0L2

Regional Offices: Vancouver, Winnipeg, Toronto (Scarborough), Montréal (Longueuil), Halifax.

District Offices: throughout Canada.

Information: Ottawa/Hull (613) 957-2990; regional offices *see* Part II *under* cities listed above; district offices *see* Part II *under* nearest town.

HWC 1
Food safety and quality: the Food Directorate conducts programs to protect the safety, quality and nutritional value of food. These include the development of legal standards for food identity, under the Food and Drugs Act, and a range of regulatory and research activities that identify and control dangers associated with the nutritional quality of foods, and microbiological and chemical hazards in the food supply. The Directorate also researches and evaluates scientific data on existing and potential foods, food constituents and nutrients, micro-organisms and microbial toxins, additives, agricultural chemicals, and chemical and biological contaminants in relation to actual or proposed use and occurrence in the Canadian diet. Besides contributing to the safety and quality of Canada's food supply, such research assists in establishing standards and guidelines for products, manufacturing processes and nutrient intakes, and in advising other departments, agencies and organizations concerned with food. Inquiries: Ottawa/Hull, Food Regulatory Affairs (613) 957-1828; Chemical Evaluation Division (additives) 957-1827; Bureau of Nutrition Sciences 957-0911.

HWC 2
Environmental quality and health hazards: the Environmental Health Directorate serves to protect Canadians from health hazards in natural and man-made environments, in consumer products and in medical devices. Its work focusses on the following program areas: product safety; drinking water; environmental criteria; predictive toxicology; pesticides; exposure assessment; long-range transport of air pollutants; indoor air quality and energy; tobacco products; environmental radioactivity; X-rays; non-ionizing radiation; radiation dosimetry and occupational monitoring; radiopharmaceuticals; internal dosimetry; occupational radiation exposure evaluation; clinical assessment and pre-market review of medical devices; medical device research and criteria; device standards and testing; device notification; and device surveillance. Advice on environmental health problems is available to municipalities upon request. Inquiries: Ottawa/Hull (613) 954-0291.

HWC 3
Industry compliance/health standards: to minimize health hazards in foods, drugs and medical devices, the Field Operations Directorate ensures industry compliance with applicable standards and regulations. This is done by inspecting the operations of manufacturers and importers of food, drugs and medical devices, and by conducting analytical monitoring surveys of their products. Inquiries: Ottawa/Hull (613) 957-2990; regional Health Protection offices *see* Part II *under* cities listed above; district offices *see* Part II.

Health and Welfare Canada *(continued)*
Health Protection Branch *(continued)*

HWC 4

Disease identification/health surveillance: the Laboratory Centre for Disease Control is responsible for the assessment of the health status of Canadians, disease surveillance and, in collaboration with provincial health departments, for epidemic investigation and control. It conducts training programs in laboratory medicine and epidemiology, and provides national reference laboratory services for the identification of infectious disease agents and the maintenance of reference methods and materials in clinical chemistry. Programs on hospital-acquired infection and laboratory biosafety are also in operation. In addition, the Centre develops strategies to manage new diseases, such as AIDS, reviews and distributes information on hazardous substances and adverse drug reactions, and provides advice to poison control centres across Canada. Municipal institutions such as health units, jails, police, fire departments and hospitals may have occasion to consult or liaise with the Laboratory Centre for Disease Control regarding a hospital-acquired infection, disease outbreak, problem with AIDS, hazardous substance alert, adverse drug reaction or poisoning. Inquiries: Ottawa/Hull (613) 957-0315; Federal Centre for AIDS (613) 957-1772, by mail – Federal Centre for AIDS, 301 Elgin Street, 2nd Floor, Ottawa, Ontario K1A 0L2.

HWC 5

Consumer complaints and inquiries: the Health Protection Branch investigates consumer complaints concerning food, drugs, cosmetics and medical devices that involve illness, injury, spoilage or ineffectiveness. It also provides information in these areas, as well as on radiation-emitting devices, to ensure their safe use by consumers. Inquiries: Ottawa/Hull (613) 957-2990; regional Health Protection offices *see* Part II *under* cities listed above; district offices *see* Part II.

HWC 6

Dangerous drugs/drug product and ingredient safety, standards, licensing/cosmetic product and ingredient safety, standards: the Drugs Directorate aims to achieve the proper use of drugs and to ensure that the drugs and cosmetics sold in Canada are safe and, in the case of drugs, effective. Some of its many research and regulatory programs include the study of drug regulations for use in establishing policy guidelines; the review of applications for the registration of proprietary medicines; the review of the safety, efficacy, quality and availability of other over-the-counter drugs; the safety, quality, manufacturing and marketing of prescription drugs; the control of imports, exports, regulations and rulings; as well as maintaining records on contamination, additives, preservatives, adverse reactions, the sale of products, and on inquiries regarding product safety, availability and ingredients. The Directorate also licenses manufacturers of biological drugs and psycho-active drugs. Other responsbilities include the administration of controls to limit drug misuse and abuse and the fulfillment of obligations under international drug treaties. Inquiries: Ottawa/Hull (613) 957-0368.

HWC 7

Veterinary drugs: the Drugs Directorate is responsible for monitoring the safety and effectiveness of veterinary drugs available in Canada, adverse reactions caused by veterinary drugs, and drug residues in food derived from animals. It considers requests involving the addition of medication to feeds, and authorizes the research and testing of veterinary drugs. Inquiries: Ottawa/Hull (613) 957-3824.

Health Services and Promotion Branch (HWC 8 – HWC 11)

Head Office
Jeanne Mance Building, Room 462
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 1B4

Information: Ottawa/Hull (613) 954-8576.

HWC 8

Health services: the Health Services Directorate provides program support and consulting services to provincial and territorial governments, to other federal departments, to professional associations, and to international organizations. It also provides financial assistance and consulting services, through the Sustaining Grants Program, to national voluntary health organizations. The purpose of this assistance is to develop and improve effective health services. Areas of concern include preventive services, mental health, community health, and institutional and professional services. In collaboration with the provinces and professional groups, the Directorate provides consulting services for the development of standards and guidelines for health facilities, and co-ordinates planning for the training and deployment of health workers. Inquiries: Ottawa/Hull (613) 954-8603.

HWC 9

Health/information and education programs: in co-operation with provincial governments and non-government organizations, the Health Promotion Directorate develops and supports health promotion, information and education programs. It also provides training, program and organizational development and community action programs in such areas as alcohol use, drug use, tobacco use, nutrition, safety, general health, children and youth, women, the elderly and the disabled. Inquiries: Ottawa/Hull (613) 957-7793, or nearest regional Health Promotion office *see* Part II *under* Vancouver, Winnipeg, Toronto, Montréal and Halifax.

HWC 10

Health/federal-provincial programs: the Health Insurance Directorate administers the Canada Health Act and monthly transfer payments under the Federal-Provincial Fiscal Arrangements and Federal Post-Secondary Education and Health Contributions Act, 1977. Inquiries: Ottawa/Hull (613) 954-8675.

Health and Welfare Canada *(continued)*
Health Services and Promotion Branch *(continued)*

HWC 11
National Health Research and Development Program (NHRDP): this program supports research and related scientific activities that focus on national health objectives, including topics of special interest to provincial and municipal health authorities. In addition to funding research projects, studies, demonstration projects and the production of research protocols, the NHRDP provides support for the training and career development of health researchers. It also contributes toward the cost of health research workshops and conferences. Extramural Research Programs Directorate. Inquiries: Ottawa/Hull (613) 954-8549.

Income Security Programs (HWC 12 – HWC 16)

Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 0L4

Regional Offices: provincial capitals.

Client Service Centres: throughout Canada.

Information: Ottawa/Hull (613) 990-1500; regional offices *see* Part II *under* provincial capitals; client service centres *see* Part II *under* nearest town.

HWC 12
Canada Pension Plan: this is a contributory social insurance program that provides protection against the contingencies of retirement, disability, death and divorce. The plan provides for an earnings-related retirement pension payable as early as age 60. Monthly pensions are payable to disabled contributors and dependent children. Death benefits are paid in a lump sum to the estate following the death of a qualified contributor, and survivors' benefits are payable in the form of a monthly pension for the surviving spouse and monthly benefits for dependent children. In the case of marriage dissolution by divorce or legal annulment, pension credits earned by one or both spouses during their years of marriage may be divided equally between them. Contributions made to the social insurance program of another country with which Canada has signed an agreement on?social security may be used to meet the qualifying period for a Canada Pension Plan benefit. The plan operates in all parts of Canada, except in the province of Québec, where there is a closely co-ordinated social insurance counterpart. Inquiries: Canada Pension Plan Head Office, Ottawa/Hull (613) 957-0800 or regional Income Security Programs offices *see* Part II *under* provincial capitals; in the eastern portion of area code 418 *see* the Toll-free Telephone Service section, page 17.

HWC 13
Family allowances: the Family Allowances Program supplements the income of Canadian families by providing monthly payments for children under the age of 18 who are supported by their parents or guardians. Inquiries: client service centre *see* Part II; in the eastern portion of area code 418 *see* the Toll-free Telephone Service section, page 17.

HWC 14
Old Age Security (OAS) pension: monthly benefits are paid to all persons 65 years of age and over who satisfy certain basic Canadian residence requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements. Inquiries: nearest client service centre *see* Part II; in the eastern portion of area code 418 *see* the Toll-free Telephone Service section, page 17.

HWC 15
Guaranteed Income Supplement (GIS): additional, monthly payments may be made to pensioners who have little or no income beyond their basic Old Age Security pension. Inquiries: nearest client service centre *see* Part II; in the eastern portion of area code 418 *see* the Toll-free Telephone Service section, page 17.

HWC 16
Spouse's Allowance: a monthly income-tested benefit may be paid to spouses of Old Age Security pensioners, based on the combined income of the couple, and to widows and widowers. To be eligible the spouse or widowed person must be between 60 and 65 years of age and meet residency requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements. Inquiries: client service centre *see* Part II; in the eastern portion of area code 418 *see* the Toll-free Telephone Service section, page 17.

Medical Services Branch (HWC 17 – HWC 23)

Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 0L3

Regional Offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Regina, Winnipeg, Ottawa, Montréal, Halifax, Charlottetown, St John's.

Zone Offices: throughout Canada.

Information: Ottawa/Hull (613) 957-7701; regional offices *see* Part II *under* cities listed above; zone offices *see* Part II *under* nearest town.

Health and Welfare Canada *(continued)*
Medical Services Branch *(continued)*

HWC 17
Civil aviation medicine: the Medical Services Branch is responsible for the medical assessment of all pilots and air traffic controllers. It also assists Transport Canada with investigations of accidents involving human error. Inquiries: Ottawa/Hull (613) 990-1311.

HWC 18
Disease immunization/travellers: quarantine services and information for prospective travellers on immunization requirements and health measures to observe while abroad are among the responsibilities of the Medical Services Branch. The Branch also regulates health protection services for travellers in Canada. Inquiries: Ottawa/Hull (613) 954-6594 or 957-7672.

HWC 19
Emergency services: the Medical Services Branch plans for the continuity of HWC programs in emergencies and for the provision of health and social services under emergency conditions. Consultation and training in these areas are available. The Branch also maintains a stockpile of emergency health and social service supplies. Inquiries: Ottawa/Hull (613) 957-7721.

HWC 20
Health services/Indians and Inuit: the Medical Services Branch provides health services, including treatment services, public health services, health education and preventive health programs, and environmental health services for Canadian Indians on reservations and to Canadian Inuit in northern communities. Inquiries: Ottawa/Hull (613) 957-7697, or any regional Medical Services office *see* Part II *under* cities listed above.

HWC 21
Health services/Yukon, Northwest Territories: the Medical Services Branch provides health services for residents of Yukon and parts of the Northwest Territories, including public health care, health education, preventive health programs and environmental health services. Inquiries: regional Medical Services offices in Whitehorse or Yellowknife, or Ottawa district office *see* Part II.

HWC 22
Immigration medical services: the Medical Services Branch is responsible for the medical assessment of prospective immigrants to Canada. Inquiries: Ottawa/Hull (613) 954-6599 or any regional Medical Services office *see* Part II *under* cities listed above.

HWC 23
Public service health: the Medical Services Branch provides health services to public servants and monitors the working environment in federal buildings. Inquiries: Ottawa/Hull (613) 957-7713 or any regional Medical Services office *see* Part II *under* cities listed above.

Social Service Programs Branch (HWC 24 – HWC 29)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 1B5

Regional and Field Offices: Canada Assistance Plan and New Horizons Program *see* below *under* individual programs.

Information: Ottawa/Hull (613) 957-2953.

HWC 24
Canada Assistance Plan: agreements with the provinces and territories under this authority provide for cost sharing of provincial programs of assistance to persons in need, and for welfare services provided to persons in need or to persons likely to be in need. Inquiries: Ottawa/Hull (613) 957-2916 or any Canada Assistance Plan field office *see* Part II *under* provincial capitals except Charlottetown.

HWC 25
National welfare grants: grants are available to assist in the development and strengthening of welfare services in Canada. Financial and consultative support is also provided to organizations for research, demonstration and human resource development projects. Inquiries: Ottawa/Hull (613) 957-2895.

HWC 26
New Horizons: contributions are available to groups of older, retired persons comprising groups of no less than 10 volunteers, to enable them to carry out projects of their own choice and design that will prove beneficial to themselves and others in the community. Inquiries: Ottawa/Hull (613) 957-2880 or any regional New Horizons Program office *see* Part II *under* Vancouver, Edmonton, Regina, Winnipeg, Toronto, Montréal, Québec, Moncton, Halifax, Charlottetown and St John's.

HWC 27
Social services development: consultation and information services are available in the areas of day care for children, services to the disabled, and international and interprovincial adoptions. Inquiries: Ottawa/Hull (6l3) 957-2943.

HWC 28
Prevention of family violence: consulation and information services are available on the causes and prevention of all forms of family violence, including child sexual abuse, spousal abuse and abuse of the elderly. Inquiries: Ottawa/Hull (613) 957-0662.

Health and Welfare Canada *(continued)*
Social Service Programs Branch *(continued)*

HWC 29
Vocational Rehabilitation of Disabled Persons Program: agreements with all provinces (except Québec) and the territories provide for cost sharing of provincial and territorial programs for the vocational rehabilitation of physically and mentally disabled persons. Inquiries: Ottawa/Hull (613) 957-2916 or any Canada Assistance Plan field office *see* Part II *under* provincial capitals except Charlottetown.

Information Systems Directorate (HWC 30)

HWC 30
Information Systems Directorate: the Directorate provides a range of information services and products in the health and welfare field. These include publications, computer-based information and retrieval programs and responses to specific information requests. On the health side, major topics include physicians' earnings, national health expenditures and health manpower. In the social security field, major topics include expenditures and client characteristics, as well as legislation and administration associated with all federal and most provincial programs. Policy, Communications and Information Branch.

Immigration Appeal Board (IAB)

Head Office
116 Lisgar Street
Ottawa, Ontario
K1A 0K1

Regional Offices: Vancouver, Winnipeg, Toronto, Montréal.

Information: Ottawa/Hull (613) 995-6486; regional offices *see* Part II *under* Vancouver, Winnipeg, Toronto, Montréal.

Minister responsible:
Minister of Employment and Immigration

IAB 1
Appeals: to persons who have been ordered removed from Canada or to persons in Canada whose relatives have been refused admission to Canada, the Board operates an independent court to which they may appeal such decisions, not only on legal grounds, but also on discretionary grounds. The Board also permits the redetermination of refugee claims.

Indian and Northern Affairs Canada (INAC)

Head Office
Les Terrasses de la Chaudière
North Tower
10 Wellington Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0H4)

Regional Offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Regina, Winnipeg, Toronto, Québec (Saint-Roch), Amherst.

Other offices: throughout Canada.

Information: Ottawa/Hull, general inquiries (819) 997-0380; *Indian Services* (819) 997-9944; *Finance and Professional Services* (819) 997-0020; *Lands, Revenues and Trusts* (819) 997-9944; *Self-government* (819) 953-3180; *Economic Development* (819) 994-8140; *Northern Affairs* (819) 994-3517; for information on publications, amendments to the Indian Act, registration in the Indian Register and the Band Membership Rules Implementation Grant *see* the Toll-free Telephone Service section, page 17; regional offices *see* Part II *under* cities listed above; other offices *see* Part II *under* nearest town.

The Department is responsible for Canada's Indian and Inuit people and for natural resource management in Yukon and the Northwest Territories.
Minister responsible:
Minister of Indian Affairs and Northern Development

Indian and Inuit culture and history (INAC 1 – INAC 4)

INAC 1
Indian and Inuit art: the Department promotes and documents native art, offers support to native artists and maintains representative collections of Indian and Inuit artwork. Finance and Professional Services. Inquiries: Ottawa/Hull, Indians (819) 994-1262, Inuit (819) 997-8307.

INAC 2
Indian and Inuit cultural/educational centres: financial, professional, administrative and other forms of assistance are available to Indian and Inuit peoples for the establishment and operation of cultural/educational centres. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3101.

INAC 3
Inuit cultural development: the Department provides assistance to Inuit artists in various media. It promotes contemporary Inuit art at the national and international levels. Northern Program. Inquiries: Ottawa/Hull (819) 994-0563.

INAC 4
Indians/historical research: the Treaties and Historical Research Centre provides access to program files and documents, training in historical research techniques, counsel on likely research sources and archival finding aids, advice on specific historical research projects being undertaken by native peoples, and support for departmental initiatives. The Centre also analyses comprehensive claims submissions presented to the Department by Indian bands and associations. Self-Government. Inquiries: Ottawa/Hull (819) 994-1182 or 994-1183.

Indian and Inuit education and training (INAC 5 – INAC 14)

INAC 5
Indian and Inuit elementary and secondary education: the Department provides elementary and secondary education for registered Indian and Inuit students residing on reserves or in designated communities. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 6
Indian and Inuit/education assistance: the Department provides comprehensive postsecondary education assistance for Indian and Inuit peoples. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

INAC 7
Indian and Inuit special education: the Department provides funds for special tutoring and for courses, such as those offered at schools for the deaf, to meet the exceptional learning needs of some students. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

INAC 8
Indian and Inuit/curriculum development: the Department attempts to increase the relevance of educational programs to the cultural and physical background of Indian and Inuit children by providing funds for native language training, native studies and cultural activities. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

INAC 9
Indian and Inuit students/counselling and referral: career guidance and social counselling are available to Indian and Inuit students. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

Indian and Northern Affairs Canada *(continued)*
Indian and Inuit education and training *(continued)*

INAC 10
Indian and Inuit students/education allowance: the Department provides education allowances for Indian and Inuit students who must live away from the reserve in order to attend school and who are at least 14 years old or in grade nine. The allowances enable students to participate in co-curricular and extra-curricular education programs and to purchase personal supplies. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

INAC 11
Indian and Inuit students/accommodation: the Department supports Indian and Inuit pupils in student residences, and provides room, board and clothing for Indian and Inuit students who are unable to attend school from their own homes on reserves. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

INAC 12
Indian and Inuit students/transportation: the Department provides for seasonal and emergency transportation between home and school for Indian and Inuit students who must live away from the reserve to attend school. Daily and school-sponsored transportation may also be provided. Education Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-3555.

INAC 13
Indian and Inuit training/self-government: the Indian/Inuit Management Development Program assists bands in the identification, acquisition and evaluation of training intended to provide Indians with skills and knowledge in their pursuit of band self-government. The Department provides funds to the regional offices to support training development requirements. Indian Services. Inquiries: Ottawa/Hull (819) 994-4343, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 14
Indian/Inuit Management Development: this program assists bands in developing and improving management and administrative skills through the design and implementation of appropriate management systems; the development of band plans, management training, personnel and specific courses for band managers and leaders at universities and other educational institutions; the provision of advisory and consulting services through the Canadian Executive Service Organization (CESO); and the summer employment of management and business students to work with bands and tribal councils. Indian Services. Inquiries: Ottawa/Hull (819) 994-4343, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Indian and Inuit social assistance
(INAC 15 – INAC 19)

INAC 15
Indians/social assistance: financial assistance and services are provided to Indian individuals and families with reserve residency status who are in need, as determined by needs-testing and other eligibility requirements. Social Development Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-4170, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 16
Indians/co-operative planning: the Department works with Indian bands to develop and implement services for the social and economic development of their communities. Social Development Branch. Indian Services. Inquiries: Ottawa/Hull (819) 994-3389, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 17
Indian and Inuit/housing: the Department administers a housing program, which provides housing subsidies, technical and management assistance, and guarantees loans made by the Canada Mortgage and Housing Corporation and approved lenders under the National Housing Act for Indian, on-reserve housing. Indian Services. Inquiries: Ottawa/Hull (819) 994-3131, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 18
Indian and Inuit adult care: the Department funds care, support and supervision for Indians and Inuit over the age of 18 with reserve residency status who, by reason of age, physical or mental disability or handicap, require the assistance of a third party to perform the activities of daily living. This assistance is provided in institutions and nursing homes, and through community services such as homemaker services. Social Development Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-4170, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Indian and Northern Affairs Canada *(continued)*
Indian and Inuit social assistance *(continued)*

INAC 19
Indian and Inuit/family and children's services: protection of children, including Indian children, from abuse and neglect comes under the jurisdiction of the provinces. However, the Indian Services Program has accepted financial responsibility for children with reserve residency status, and has entered into agreements with a number of provinces providing for the extension of child welfare and family services to Indian communities (including provision for family support services, removal of children if everything else fails, appropriate placement and long-term planning for children). In addition, the Indian Services Program provides funds to Indian communities for non-statutory services, such as day care, homemaker services, and counselling and advisory services. It also funds bands that provide statutory services under provincial legislation. Social Development Branch, Indian Services. Inquiries: Ottawa/Hull (819) 994-4170, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Indian reserves (INAC 20 – INAC 27)

INAC 20
Indian reserves/community facilities and infrastructure services: the Department provides money and advice to bands for infrastructure services such as water, sewage, waste disposal, electricity and roads. Limited funding is available to bands for community facilities such as arenas, community centres and band halls. Capital Management, Indian Services. Inquiries: Ottawa/Hull (819) 994-1201 or any regional office *see* Part II *under* cities listed above.

INAC 21
Indians/funding of municipal services: funds may be provided to bands for contracting out to adjacent municipalities for the provision and maintenance of services such as fire protection, water and sewage, and electricity. Capital Management, Indian Services. Inquiries: Ottawa/Hull (819) 994-1201, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 22
Indian reserves/policing: the Indian Services Program provides funds for band constables, arranges contracts for policing on reserves, and negotiates federal, provincial and territorial arrangements for policing. Band Support. Inquiries: Ottawa/Hull (819) 994-0810, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 23
Indian reserves/fire prevention and protection: fire prevention and protection, and fire training and awareness are provided for native residents on Indian reserves. Capital Management, Indian Services. Inquiries: Ottawa/Hull (819) 994-1201, or any regional office *see* Part II *under* cities listed above or nearest district office *see* Part II.

INAC 24
Indian and Inuit/band funding: the Department allocates funds for band-operated programs, training allowances for chiefs and councils, and band council expenses. Band Support, Indian Services. Inquiries: Ottawa/Hull (819) 994-0810, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 25
Indian reserves/engineering and architecture: the Department provides a full range of planning, design, construction, technical operations and maintenance services, both directly and in the form of advice and support to bands, for the infrastructure and buildings on Indian reserves. Department of Indian Affairs and Northern Development Technical Services, Finance and Professional Services. Inquiries: Ottawa/Hull (819) 994-6456, or any regional office *see* Part II *under* cities listed above.

INAC 26
Indians/technology transfer: the Department develops, delivers and otherwise makes available to bands technical training packages, materials and on-the-job training that aim to provide bands and band members with technical and trades skills and knowledge. Department of Indian Affairs and Northern Development Technical Services, Finance and Professional Services. Inquiries: Ottawa/Hull (819) 994-6456, or any regional office *see* Part II *under* cities listed above.

INAC 27
Indians/contracting: the Department provides contract administration and advisory services, including policy development for construction, consulting and non-consulting types of contracts. It also offers tendering and contract award services, training and temporary help, and handles contract claims and disputes. In addition, contract training packages and contracting guidelines for all types of contracts are developed and made available to bands. Contract Policy and Services, Finance and Professional Services. Inquiries: Ottawa/Hull (819) 994-6456 or any regional office *see* Part II *under* cities listed above.

Indian lands (INAC 28 – INAC 37)

INAC 28
Indian and Crown lands/register: the Department keeps records of legal interests in Indian lands and of transactions affecting those interests. It provides certified documents showing evidence of interest in Indian and Crown lands of Canada to bands, individual band members and the public. Indian Lands Registry and Entitlement Division; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 994-3666.

Indian and Northern Affairs Canada *(continued)*
Indian lands *(continued)*

INAC 29
Indians/land entitlement: the Lands, Revenues and Trusts Program researches departmental and other records and documents to determine the status of Indian and other lands. It ensures that Crown obligations under treaties and other commitments to the Indian people are met. Inquiries: Ottawa/Hull (819) 994-3444.

INAC 30
Indians/land management: the Department authorizes and manages property and usufructuary interests in Indian reserves and surrendered lands. It acquires lands for addition to reserves. Lands Advisory Services; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 994-3030.

INAC 31
Indians/treaty obligations: the Department is responsible for the administration of the federal government's treaty obligations to the Indian people, including treaty payments and the provision of hunting, fishing and clothing supplies. Statutory Requirements; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 32
Native claims/negotiations: the Department represents the federal government in both comprehensive and specific claim negotiations with native groups. Self-government. Inquiries: Ottawa/Hull, comprehensive claims (819) 994-4232; specific claims (819) 994-4924; BC claims, Vancouver (604) 666-5302.

INAC 33
Specific claims: specific claims are those based on grievances that Indian people might have about either the federal government's past administration of Indian lands and other assets under the various acts affecting Indians and reserve lands, or about the federal government's fulfillment of the Indian treaties and other agreements. The Specific Claims Branch reviews specific claims that have been presented to the government to identify and analyse the historical and factual elements relating to the claims. It consults with the Department of Justice respecting their legal basis. The Branch also represents the Minister of Indian Affairs and Northern Development and the federal government in specific claims negotiations with Indian bands across the country. Other activities include identifying policy issues and making recommendations concerning their resolution. Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 994-4924, or Vancouver (604) 666-5285.

INAC 34
Indians/land claim funding: funding is provided for Indian bands and associations to undertake research on specific and comprehensive land claims. Research Funding Division; Executive Services. Inquiries: Ottawa/Hull (819) 997-0115.

INAC 35
Indian reserves/administration: the Department processes and provides advice concerning quasi-judicial appointments (such as justices of the peace and commissioners for oaths) to provide services for the Indian people. Statutory Requirements; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 36
Indian reserves/by-laws: the Department maintains a register of by-laws passed by various Indian bands. Statutory Requirements; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 37
Indian reserves/environmental protection: the Indian Environmental Protection Branch provides Indian and Inuit people with funding as well as policy, program and technical support to help them protect their environment from the negative effects of renewable and non-renewable resource development projects (hydro construction), petro-chemical exploration and construction, environmental contaminants (oil spills, chemical spills) and occurrences that endanger their reserve lands, waters, property rights or traditional lands. The Branch also protects Indian lands and waters from potential harm, and ensures that Indian people are compensated by the owners or planners of a project, when a damaging incident occurs. Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-8424, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Indian band membership and administration (INAC 38 – INAC 50)

INAC 38
Indian entitlement determination: the INAC Registrar determines whether individuals are entitled, under the Indian Act, to be registered as Indians and be members of a band. Membership and Entitlement Directorate; Lands, Revenues and Trusts. Inquiries: concerning the June 1985 amendments to the Indian Act and application for registration in the Indian Register, toll-free 1-800-567-9605, or Ottawa/Hull (819) 994-3902.

INAC 39
Indians/certificates of Indian status: the Department provides, on request, certificates of Indian status to persons registered as Indians under the Indian Act. Membership and Entitlement Directorate; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 994-3902, or any regional office *see* Part II *under* cities listed above.

INAC 40
Indian Register: the Department maintains the Indian Register and band lists containing the names of all persons registered as Indians under the Indian Act. It also maintains band lists for bands whose membership is recorded by the Department. Band Membership Division; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 994-3902.

Indian and Northern Affairs Canada *(continued)*
Indian band membership and administration *(continued)*

INAC 41
Band control of membership and band list: the Membership and Entitlement Directorate administers the provisions of the Indian Act affecting band membership control and transfer to a band of the responsibility for maintaining the band list. The Directorate processes the notice to the Minister from the council of a band, analyses the band's membership rules to determine whether they protect the acquired rights of persons, and reviews the consent given by the electors of the band concerning the membership rules and the band's intention to assume control of its own membership. Where the conditions of the Indian Act are met, the Minister notifies the band that it has assumed control of its own membership, and the Registrar then provides the band with a copy of the band list maintained in the Department. Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 953-2241, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* part II.

INAC 42
Band Membership Rules Development Grant: the purpose of this grant is to help Indian bands develop membership rules. As defined in the Indian Act, bands are eligible to apply for assistance separately, jointly or through an umbrella organization. The amount of assistance does not, on average, exceed $10 000 for any given band. Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 953-0975, or any regional office *see* Part II *under* cities listed above or nearest district office *see* Part II.

INAC 43
Band Membership Rules Implementation Grant: the purpose of this grant is to help Indian bands implement a system for administering their own membership provisions. Bands that have been given the mandate to assume control of their own membership by obtaining the consent of a majority of the electors of the band are eligible for the grant. The amount of assistance is determined by a formula based on the registered band membership on the date the band assumes control of this function, and is not to exceed $15 000. Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 953-0975, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 44
Indians/band elections: the Department processes records, advises on Indian band elections and adjudicates any appeals against them. Statutory Requirements; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 45
Indians/band amalgamation: the Department administers requests from Indian bands wishing to amalgamate or divide. Statutory Requirements; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 46
Indians/band funds administration: the Department, on behalf of the Indian people, administers and provides advice concerning Indian band funds (capital and revenue) held in the Consolidated Revenue Fund. Statutory Requirements; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 47
Indians/funds involving Indian children: the Department maintains records and administers the funds of Indian children adopted by non-Indians. Membership and Entitlement Directorate; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-8274.

INAC 48
Indians/test case funding: the Department administers requests for legal assistance involving court cases of interest to Indian people nationally. Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 994-4072.

INAC 49
Indians/estate administration: the Department is responsible for the administration of the estates of deceased, mentally incompetent and infant Indian people. Statuatory Requirements Division; Lands, Revenues and Trusts. Inquiries: Ottawa/Hull (819) 997-9800.

INAC 50
Self-government negotiations: for self-government proposals that are community-based and involve changes outside the Indian Act, the Department offers assistance for the negotiation and development process. Self-government. Inquiries: concerning policy and program activity, Ottawa/Hull (819) 994-3434, or any regional office *see* Part II *under* cities listed above.

Indian resources/policy regulations
(INAC 51 – INAC 53)

INAC 51
Indian Fishing policy: the Indian Fishing Policy Branch provides policy advice to the Minister of Indian Affairs and Northern Development on Indian fishing issues. It conducts analysis and provides options and recommendations concerning the role of status Indians in fisheries management; economic development opportunities; the exercise of treaty and aboriginal rights; and the development of Indian self-government through fisheries co-management.
The Branch also represents the Department or the federal government in the formal negotiation of Indian fishing agreements with Indian groups and other levels of government. Its work necessitates close liaison with the Department of Fisheries and Oceans. Inquiries: Ottawa/Hull (819) 994-0979.

Indian and Northern Affairs Canada *(continued)*
Indian resources/policy regulations *(continued)*

INAC 52
Indian mineral and oil and gas resources/policies and programs: the Department administers policies and programs relating to the management and development of Indian mineral, oil and gas resources. It researches and identifies Indian lands, provides training for Indians in the mineral resources industry and develops methods of exploration and extraction.
For negotiation and consultative purposes, the Department co-ordinates the activities of field units that establish and maintain liaison with Indian groups and resource related agencies of all levels of government and industry. Economic Development. Inquiries: Indian Minerals, Ottawa/Hull (819) 997-8922; Indian Oil and Gas, Calgary (403) 292-6000.

INAC 53
Indian timber regulations: the Department administers Indian timber regulations, implements forest fire protection agreements with the provinces and maintains trust responsibility for forest resources on Indian reserves. Economic Development. Inquiries: Ottawa/Hull (819) 997-2752.

Business funding and support (INAC 54 – INAC 57)

INAC 54
Indian Economic Development Fund (IEDF): financial assistance is available to Indian business people, in the form of direct loans, loan guarantees, and contributions. Technical and managerial services, assistance with business plans, staff training and accounting system advisory services are also offered. Indian Economic Development Program. Inquiries: Ottawa/Hull (819) 997-0109 or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 55
Indian business development: support is provided to Indian financial institutions to enhance Indian business development. Such Indian institutions are currently active in the fields of arts and crafts, general business development and other areas. Inquiries: Ottawa/Hull (819) 997-0109.

INAC 56
Indian renewable resource development: both directly and through a variety of Indian-run economic institutions, the Department provides funding to encourage the development of Indian business in forestry, agriculture, fisheries, wild rice and other sectors. Indian Economic Development Program. Inquiries: Ottawa/Hull (819) 997-2887.

INAC 57
Eskimo Loan Fund: this Fund provides direct loans, bank loan guarantees and contributions for economic development to Inuit in Canada living outside the Northwest Territories. Indian Economic Development Program. Inquiries: Québec (418) 648-7541; Ottawa/Hull (819) 997-0109.

Training and employment (INAC 58 – INAC 60)

INAC 58
Indian and Inuit/on-the-job training: the Department assists Indian and Inuit workers in obtaining work skills and experience on the job, by entering into training contracts with employers in the private or public sectors to offer training positions. Economic Development. Inquiries: Ottawa/Hull (819) 997-2887, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 59
Indian and Inuit/occupational skill training: occupational training is provided to supplement Employment and Immigration Canada's programs when necessary, and to assist Indian and Inuit peoples in increasing their employability and self-sufficiency. Economic Development. Inquiries: Ottawa/Hull (819) 997-2887, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

INAC 60
Indian and Inuit/job mobility: where suitable employment is not available locally, the Department provides financial assistance to Indian and Inuit workers to help them look for work in the nearest area where there are reasonable prospects of finding employment. Assistance is also available to workers and their dependants to move to the area where work is found. Economic Development. Inquiries: Ottawa/Hull (819) 997-2887, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Natural resources and economic development (INAC 61 – INAC 88)

INAC 61
Yukon/Northwest Territories/land use planning: the Department is responsible for a comprehensive program of regional land use planning. The program aims to improve management of land and resources in the north, and to resolve conflicting interests of government departments, native people, developers, conservationists and others who use the resources of Yukon and the Northwest Territories. The land involved includes the inland waters and the offshore. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-2715; Whitehorse (403) 668-6561; Yellowknife (403) 920-8535.

INAC 62
Yukon/Northwest Territories/land management: the Department manages the disposal of surface rights and controls the use of Crown lands in Yukon and the Northwest Territories in accordance with the Territorial Lands Act and Regulations. Land Management Division, Renewable Resources Directorate, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0220.

Indian and Northern Affairs Canada *(continued)*
Natural resources and economic development *(continued)*

INAC 63
Yukon/lands use: the Department accepts and reviews applications for the sale, lease or surface use of Crown lands under the Territorial Lands Act and Regulations, and administers approved land transactions. Land Disposition Program, Northern Affairs. Inquiries: Whitehorse (403) 668-5151.

INAC 64
Northwest Territories/Crown land: the Department is responsible for the administration and disposal of Crown land and the administration of land use permits for work on Crown land. Northern Affairs. Inquiries: Yellowknife (403) 920-8165.

INAC 65
Yukon lands/water/forests: the Department manages forest resource operations and projects, forest protection activities, land use and disposal, quarry operations, and water use and conditions in Watson Lake, Teslin, Tagish, Ross River, Mayo, Laberge, Haines Junction, Dawson, Carmacks and Beaver Creek. Northern Affairs. Inquiries: nearest district office *see* Part II.

INAC 66
Northwest Territories lands and resources: the Department administers acts and regulations concerning petroleum and mining exploration, development and production; water use; land use; and land management and disposal. Northern Affairs. Inquiries: Inuvik (403) 979-2938; Norman Wells (403) 587-2310; Fort Smith (403) 872-2558; Fort Simpson (403) 695-2231; Yellowknife (403) 920-8256.

INAC 67
Yukon/Northwest Territories/water use: the Department manages water use and pollution control in Yukon and the Northwest Territories. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0443.

INAC 68
Northern inland waters: the Department administers approved water use, and conducts water quality and quantity investigations. Northern Affairs. Inquiries: Ottawa/Hull (819) 994-7483; Whitehorse (403) 668-5151; Yellowknife (403) 920-8240.

INAC 69
Northwest Territories/Yukon/water resource data: information is available on the quality, quantity, development and management of water resources in Yukon and the Northwest Territories. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-7483; Yellowknife (403) 920-8240; Whitehorse (403) 668-5151.

INAC 70
Yukon/Forest Resources Program: the Department accepts and reviews applications for timber use under the Yukon Timber Regulations. It is responsible for forest fire protection and for investigating timber growth and revegetation in Yukon Territory. Northern Affairs. Inquiries: Whitehorse (403) 668-2263.

INAC 71
Yukon/forest fire protection: the Department manages and controls the activities of six air tanker bases during the fire season. It supervises fire crewmen and controls a large inventory of fire-fighting equipment. Northern Affairs. Inquiries: Whitehorse Airport (403) 668-2647, ext 38.

INAC 72
Northwest Territories/land subdivision: the Department acts as land agent for summer cottage subdivision under the Territorial Lands Act, which it is responsible for enforcing. Northern Affairs. Inquiries: Yellowknife (403) 920-8117; Fort Smith (403) 872-2861; Inuvik (403) 979-3361; Fort Simpson (403) 695-2231.

INAC 73
Northern environment: the Department is responsible for protecting the environment in Yukon, the Northwest Territories and adjacent offshore regions. It sponsors applied research to support this role. The Department also develops policies for assessing the impact that northern development and engineering projects have on the environment. It recommends the kinds of research that would be most appropriate for the North, and serves as the link between the Northern Affairs Program and the Federal Environmental Assessment Review Office. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-9090.

INAC 74
Pollution prevention in arctic waters: through regulations related to the Arctic Waters Pollution Prevention Act, the Department controls the amount and manner of disposal in arctic waters of waste not originating from shipping activities. Shipping waste is controlled through the Act by the Department of Transport. Water Resources Division, Northern Affairs. Inquiries: Ottawa/Hull (819) 994-7483; Yellowknife (403) 920-8240; Whitehorse (403) 668-5151.

INAC 75
Environmental Studies Research Funds (ESRF): under Part VII of the Canadian Petroleum Resources Act, The northern Affairs Program and the Canada Oil and Gas Lands Administration are responsible for managing the ESRF. These funds pay for environmental and social studies needed to assist the Ministers of Energy, Mines and Resources and Indian Affairs and Northern Development in authorizing oil and gas exploration and development activity in Canada's frontier lands. The funds are financed by direct levies on oil and gas interest owners or their representatives in 31 regions. Inquiries: Ottawa/Hull (613) 993-3760.

Indian and Northern Affairs Canada *(continued)*
Natural resources and economic development *(continued)*

INAC 76
Northern non-renewable resources: the Department is responsible for mineral resources, including oil and gas, in the Northwest Territories, Yukon and the adjacent continental shelf. It exercises this responsibility by developing and implementing policies, legislation, plans and procedures that encourage exploration, development and conservation of northern non-renewable resources. Northern Affairs. Inquiries: Ottawa/Hull, oil and gas (819) 997-9339; minerals (819) 997-9828.

INAC 77
Oil and gas: the Northern Affairs Program (NAP) has joint responsibility with the Canada Oil and Gas Lands Administration (COGLA) for developing and managing hydrocarbon resources policy and for co-ordinating oil and gas activities. *See also* description on COGLA, page 61). Northern Affairs. Inquiries: Ottawa/Hull (819) 997-9339.

INAC 78
Northern Oil and Gas Action Program (NOGAP): this seven-year program (1984-85 to 1990-91) aims to accelerate the socio-economic, environmental, and technical research and planning activities of concerned federal departments and the territorial governments; to support government policy, regulatory and management responsibilities; and to achieve a state of preparedness for northern hydrocarbon production in the early 1990s. Northern Affairs. Inquiries: Ottawa/Hull (819) 994-6452.

INAC 79
Mining/Yukon and Northwest Territories: the Department grants and maintains mineral rights north of 60 degrees. This involves the collection and distribution of geological data relevant to northern mining; the planning and implementation of policies on the granting of mineral rights, mineral exploration and development; and the operation of mines north of 60 degrees. The Department also collects Crown revenues from northern mining and conducts mine safety inspections in the Yukon. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-9828; Whitehorse (403) 668-5151.

INAC 80
Major northern, resource-based, industrial development projects: the Department manages and co-ordinates government activities that facilitate project development and ensure that the public interest is accounted for. It does this by developing strategies and processes for planning and evaluating projects, and, if projects are approved, by regulating and monitoring their implementation. Northern Project Development, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-3142.

INAC 81
Northern Benefits Committees: the Department ensures that resource development projects provide maximum business, employment and training opportunities to northern residents, while lessening the negative effects on social and cultural values. Northern benefits committees in Yellowknife and Whitehorse provide regional input in decisions affecting resource development projects. Native Economy and Socio-economic Agreements, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0440; Yellowknife (403) 920-8263; Whitehorse (403) 668-5151.

INAC 82
Co-operatives Development Program: the Department administers and monitors the Northwest Territories Co-operatives Development Program. Native Economy and Socio-economic Agreements, Northern Affairs. Inquiries: Ottawa/Hull (819) 994-6824; Yellowknife (403) 920-8263.

INAC 83
Northern energy subsidies: the Department develops and co-ordinates energy conservation demonstration programs with the territorial governments and the Department of Energy, Mines and Resources. It is also responsible for agreements with the Northwest Territories for electric power subsidies to households and to small commercial enterprises in remote communities outside Yellowknife. Northern Energy Division, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0022.

INAC 84
Canada–Yukon Economic Development Agreement (EDA) and Sub-agreements: the Department has the federal lead for the negotiation of the Canada–Yukon EDA and the development and management of INAC subsidiary agreements. The EDA is designed to enhance and diversify the Yukon economy. Native Economy and Socio-economic Agreements, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0440; Whitehorse (403) 667-3178.

INAC 85
Canada–Northwest Territories Economic Development Agreement (EDA) and Sub-agreements: the Department has the federal lead for the negotiation of the Canada–Northwest Territories EDA and the development and management of subsidiary agreements designed to enhance the economic circumstances of northern residents. Native Economy and Socio-economic Agreements, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0440; Yellowknife (403) 920-8484.

Indian and Northern Affairs Canada *(continued)*
Natural resources and economic development *(continued)*

INAC 86
Inuit Economic Development Program: this program encourages the planned development of Inuit-controlled business enterprises in the Northwest Territories. It provides financial assistance through the Eskimo Loan Fund, loan guarantees and contributions to Inuit individuals, groups, co-operatives and corporations engaged in commercial activities in the Northwest Territories. Socio-economic Agreements and Native Economy. Inquiries: Ottawa/Hull (819) 994-6824, or the Department of Economic Development and Tourism, Government of the Northwest Territories, Yellowknife, Northwest Territories.

INAC 87
Northern development/infrastructure: INAC is responsible for the construction of all new roads in Yukon and the Northwest Territories, and for specific inter-territorial road reconstruction works such as on the Dempster, North Canol, Carcross, Liard and Mackenzie Highways. Policy and planning for the implementation of a northern transportation infrastructure and its individual components, such as roads and airstrips, is the responsiblity of the Infrastructure Division of the Mining Management and Infrastructure Directorate. The Division also contributes to the policies of other federal departments and agencies on railways, water transportation and pipelines, in support of northern development projects. In its activities, the Infrastructure Division uses the services of both territorial governments and of federal agencies, such as Public Works Canada. Since work is well under way, this program may be transferred to the Territories by April 1988. Infrastructure, Northern Affairs. Inquiries: Ottawa/Hull (819) 997-0035.

INAC 88
Fur Development Program: the Department promotes public awareness of the importance of trapping to a native way of life. Other aspects of the program involve education programs for native and northern trappers and the encouragement of native participation in the fur industry. Over the period 1987 to 1990, $3 million are available for specific contracts and projects. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-7247.

Constitutional development and strategic planning (INAC 89 – INAC 90)

INAC 89
Northern scientific resource centres: the Northern Program operates scientific laboratories in the North (at Inuvik, Igloolik and Iqaluit) to assist government, university and industrial scientists and research workers interested in northern research. Directorate of Scientific Services, Northern Affairs. Inquiries: Yellowknife (403) 920-8487; Ottawa/Hull (819) 997-9666.

INAC 90
Inuit culture and linguistics: the Department promotes Inuit culture, values, lifestyles and linguistics through a variety of programs, including cultural grants, publication of the *Inuktitut* magazine, and a program for facilitating the contemporary use of the Inuit language, Inuktitut, in its written forms and in the various communications media in the North. Northern Affairs. Inquiries: Ottawa/Hull (819) 997-9550.

Information Commissioner of Canada (ICC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410 or toll-free 1-800-267-0441 (toll-free throughout Canada).

The Information Commissioner of Canada reports directly to Parliament.

ICC 1
Access to information/complaints: the Information Commissioner is appointed by Parliament to deal with complaints from individuals concerning their rights under the Access to Information Act. The Information Commissioner may appear in Federal Court on behalf of a complainant who has applied for review of a decision by a government institution to refuse access under the Act. In addition to making annual reports, the Information Commissioner may make special reports to Parliament at any time.

International Centre for Ocean Development (ICOD)

5670 Spring Garden Road, 9th Floor
Halifax, Nova Scotia
B3J 1H6

Other Office: Ottawa.

Information: Halifax (902) 426-1512; Ottawa (613) 954-1920; Vancouver (604) 641-1206.

Minister responsible:
Minister for External Relations

ICOD 1
Management of ocean resources: this Crown corporation was established in 1985 in the wake of the 1982 United Nations Conference on the Law of the Sea, which introduced a global plan for the sharing of the world's ocean resources. ICOD's mission is to co-operate with and support developing countries in the management of their ocean resources. Its objectives are to support improved and innovative approaches to the use of ocean resources by developing countries; to foster the development of Canadian expertise in ocean use management and to make this available to developing countries; to provide training programs, technical assistance and advisory services; to develop and distribute information; and, to a limited extent, to sponsor research consistent with ICOD's mandate. Many Canadian training and research centres already have strong links with foreign institutions and international development projects. ICOD's initiatives are meant to complement their work and the work of other national and international organizations involved in ocean development.

International Development Research Centre (IDRC)

250 Albert Street
(PO Box 8500)
Ottawa, Ontario
K1G 3H9

Regional Office: Vancouver.

Other Offices: Bogota, Cairo, Dakar, Nairobi, New Delhi, Singapore.

Information: Ottawa/Hull (613) 598-0569; regional office *see* Part II *under* Vancouver.

The objectives of the Centre are to stimulate and financially support research for the benefit of developing countries.
Minister responsible:
Secretary of State for External Affairs

IDRC 1
Developing countries/research: the Centre provides funding to promote research collaboration between groups in Canada and those in the developing world. Projects should deal with priority problems of Third World development. Co-operative Programs. Inquiries: Ottawa/Hull (613) 598-0540.

IDRC 2
International development/research library: the Centre library provides information to the Canadian research and international development community on the social and economic aspects of Third World development. Searches on the Centre's data bases are possible on-line through most Canadian university libraries. Inquiries: Ottawa/Hull (613) 236-6163 ext 2255.

IDRC 3
International development/research fellowships: the Centre offers research awards to graduate students of Canadian universities for a one-year tenure with a research institution in a developing country. Application forms are available through most Canadian university offices of research or graduate studies. Inquiries: Ottawa/Hull (613) 598-0542.

International Joint Commission (IJC)

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Regional Office: Windsor.

Information: Ottawa/Hull (613) 995-2984; regional office *see* Part II *under* Windsor.

Minister responsible:
Secretary of State for External Affairs

IJC 1
The International Joint Commission was established under the 1909 Boundary Waters Treaty to assist in the solution and prevention of disputes on questions arising along the common frontier of Canada and the United States. It consists of three Canadian and three United States commissioners who adjudicate applications for construction and operation of works that would affect water levels and flows on boundary and transboundary waters. The Commission also investigates problems referred by the two governments, including water quality issues, particularly those relating to the 1978 Great Lakes Water Quality Agreement. Another aspect of the Commission's mandate is to alert both governments of air quality problems in boundary areas.
Under the 1978 Great Lakes Water Quality Agreement, the Commission has certain monitoring responsibilities relating to municipal waste treatment works. It also monitors municipal treatment works in the Red, Rainy and St Croix Rivers.

Investment Canada (IC)

C D Howe Building
5th Floor West
235 Queen Street
(PO Box 2800, Station D
Ottawa, Ontario
K1P 6A5)

Information: Ottawa/Hull (613) 995-7920.

Minister responsible:
Minister of Regional Industrial Expansion
(Legislation is under way to create the Department of Industry, Science and Technology. When passed, Investment Canada will fall under this Ministers' jurisdiction.)

IC 1
The Agency encourages and facilitates investment in Canada by Canadians and non-Canadians by offering information and other investment services, in collaboration with other departments and agencies of the federal and provincial governments and with the private sector in Canada and abroad. The Agency also provides advice and assistance to the Minister responsible for Investment Canada concerning investment proposals that are subject to review under the Investment Canada Act.

Department of Justice Canada (JUST)

Head Office
Justice Building
239 Wellington Street
Ottawa, Ontario
K1A 0H8

Regional Offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Saskatoon, Winnipeg, Toronto, Montreal, Halifax.

Information: Ottawa/Hull (613) 957-4222; for the Statute Revision Commission *see* JUST 16 below; regional offices *see* Part II *under* cities listed above.

The Department is responsible for the legal affairs of the federal government and for ensuring that federal laws, bills and regulations are effectively administered, fair and responsive to Canadian needs. Justice Canada also serves as legal advisor to the Governor General, represents the Crown in litigation and provides legal counsel to all federal departments and agencies.
Minister responsible:
Minister of Justice and Attorney General of Canada

Funding (JUST 1 - JUST 11)

JUST 1
Consultation and Development Fund: this fund assists individuals and organizations with legal research and publication projects; consultations in the areas of civil, family and administrative law; and non-government conferences of specific interest to the Department. Programs and Projects Administration Section. Inquiries: Ottawa/Hull (613) 957-3537.

JUST 2
Funding/criminal law reform: the Department makes contributions through the Criminal Law Reform Fund to support the development of demonstration projects to assess the impact of proposed law reforms. Funding is also available for conferences and seminars as well as the production of information materials. Programs and Projects Administration Section. Inquiries: Ottawa/Hull (613) 957-4342.

JUST 3
Human Rights Law Fund: this program provides financial assistance to groups and individuals who inform Canadians about the Charter of Rights and Freedoms, human rights legislation and the international human rights obligations of Canada. Human Rights Law Fund Co-ordination. Inquiries: Ottawa/Hull (613) 957-4934.

JUST 4
Funding/legal aid: the Department, through the Special Projects - Legal Aid Program, encourages experimental and research work in the delivery of legal aid. Policy, Programs and Research Branch. Inquiries: Ottawa/Hull (613) 957-9592.

Department of Justice Canada *(continued)*
Funding *(continued)*

JUST 5
Adult Criminal Legal Aid: this program ensures a minimum level of legal aid in criminal matters across Canada. It is administered by the provinces, which undertake to provide legal aid to all eligible persons for indictable offences, some summary conviction offences and offences under some federal statutes. Inquiries: Ottawa/Hull (613) 957-7661 or any regional office *see* Part II *under* the cities listed above.

JUST 6
Young offenders/legal aid: this program supports the legal aid services provided by each province to eligible young offenders for matters that come under the Young Offenders Act. Inquiries: Ottawa/Hull (613) 957-7661 or any regional office *see* Part II *under* the cities listed above.

JUST 7
Young offenders/policy and programs: the Department aims to develop and improve juvenile justice policy and programs in Canada. To achieve this objective, it takes part in research and evaluation pertaining to the Young Offenders Act and related policies, supports information systems development as well as innovative community-based programs and projects, and contributes to a broad array of juvenile justice services through federal-provincial cost-sharing programs. Programs and Policy Directorate. Inquiries: Ottawa/Hull (613) 957-4344 or 957-4341.

JUST 8
Criminal injuries compensation: in recognition of the special circumstances and needs of crime victims, the Department has entered into cost-sharing agreements with all provinces and territories except Prince Edward Island. The corresponding criminal injuries compensation programs, which are provincially legislated and administered, provide financial assistance to innocent victims (or their dependants) who have been injured or killed in trying to prevent a crime or arrest an offender or as a result of a crime committed by another person. Programs and Policy Directorate. Inquiries: Ottawa/Hull (613) 957-9580 or 957-7663.

JUST 9
Funding/legal research: the Consultation and Development Fund makes contributions for legal research and publication projects, consultations in the area of civil and administrative law, and non-government conferences of interest to the Department. The Access to Legal Information Fund provides start-up funding to public legal education organizations, community associations and public legal education and information organizations that provide information to special groups, such as the disabled, women, native people, youth or visible minorities. Policy, Programs and Research Branch. Inquiries: Ottawa/Hull (613) 957-7663.

JUST 10
Grants/native peoples: the Legal Studies for Aboriginal People Program provides financial assistance to Métis and non-status native students who wish to become lawyers, with the objective of encouraging aboriginal representation in the legal profession. Inquiries: Ottawa/Hull (613) 957-9637.

JUST 11
Native Courtworkers Program: native courtworkers assist native adults or young offenders charged with an offence under a federal or provincial statute or municipal by-law. They help their clients to understand their legal rights and to obtain legal assistance. The Department supports native courtworkers through cost-shared agreements with all provinces and territories except Saskatchewan, New Brunswick, Nova Scotia and Prince Edward Island. Program Policy Directorate. Inquiries: Ottawa/Hull 957-9639.

Lawyer and law student programs (JUST 12 – JUST 15)

JUST 12
Employment/lawyers: the Department recruits lawyers for federal departments and agencies. Staffing. Inquiries: Ottawa/Hull (613) 996-8661.

JUST 13
Scholarships: the Duff-Rinfret Scholarship Program offers six scholarships to Canadian law graduates for pursuit of a Master's degree in federal law at a Canadian law school. Program Management and Administration Section. Inquiries: Ottawa/Hull (613) 957-9582.

JUST 14
Fellowships: the Department offers fellowships in legislative drafting to law graduates at the University of Ottawa. Legislation Section. Inquiries: Ottawa/Hull (613) 957-0005.

JUST 15
Civil Law/Common Law Exchange: this program fosters a better knowledge of the civil law and common law systems through a law student exchange involving 40 students from across Canada. It promotes bilingualism by holding the civil law course in French at the University of Sherbrooke and the common law course in English at Dalhousie University. Program Management and Administration Section. Inquiries: Ottawa/Hull 957-9582.

Department of Justice Canada *(continued)*

Statute Revision Commission (JUST 16)

West Memorial Building
Room 2078
344 Wellington Street
Ottawa, Ontario
K1A 0H8

JUST 16
Statute Revision Commission: the Commission is responsible for the revision and consolidation of federal statutes and regulations. It consists of a chairman and two other members, all Department of Justice employees. Inquiries: Ottawa/Hull (613) 957-0056.

Labour Canada (LC)

Headquarters
Place du Portage
165 Hôtel de Ville Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0J2)

Regional Offices: Vancouver, Winnipeg, Toronto (Willowdale), Montréal, Moncton.

District Offices: throughout Canada.

Federal Mediation and Conciliation Service Field Offices: Vancouver, Winnipeg, Toronto, Montréal, Halifax, St John's.

Information: Ottawa/Hull (819) 997-2617; Bureau of Labour Information, call toll-free 1-800-567-6866 (in Ottawa/Hull, 997-3117); regional and field offices *see* Part II *under* cities listed above; district offices *see* Part II *under* nearest town.

The Department promotes stable industrial relations by maintaining a balanced legislative framework; by providing assistance in overcoming industrial relations problems, by establishing appropriate standards for wages, conditions of employment, and occupational safety and health; by providing non-legislative programs designed to achieve understanding and co-operation in industrial relations; and by strengthening the Canadian contribution to the improvement of labour conditions throughout the world.
Minister responsible:
Minister of Labour

Arbitration/mediation/labour laws (LC 1 – LC 3)

LC 1
Arbitration: the Department appoints arbitrators and adjudicators in grievance disputes and maintains an arbitral award indexing and retrieval system for the public. Inquiries: Ottawa/Hull (819) 997-3293 or any Federal Mediation and Conciliation Service field office *see* Part II *under* cities listed above.

LC 2
Labour disputes: the Department provides conciliation and mediation assistance in collective bargaining disputes in enterprises subject to the industrial relations provisions of the Canada Labour Code. Inquiries: Ottawa/Hull (819) 997-3292 or any Federal Mediation and Conciliation Service field office *see* Part II *under* cities listed above.

LC 3
Labour laws: the Department reports on situations, trends and anomalies in labour legislation to provide a better basis of information for enacting and modifying labour laws.

Labour Canada *(continued)*

Working conditions (LC 4 – LC 7)

LC 4
Employment conditions: the Department is responsible for the enforcement of standards governing conditions of work, including the minimum wage, maternity and child care leave, bereavement leave and paid holidays. It also provides advice regarding compliance in enterprises subject to the labour standards provisions of the Canada Labour Code. Inquiries: Ottawa/Hull (819) 997-3900, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

LC 5
Research/conditions of work: employee-employer collaboration and participation regarding working conditions and employment relations are encouraged through the provision of information and funding for conferences, seminars, workshops and workplace experiments.

LC 6
Safety and health standards: the Department is responsible for ensuring the application of occupational safety and health standards (including accident prevention education) in enterprises subject to the Canada Labour Code. Inquiries: Ottawa/Hull (819) 953-0223, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

LC 7
Equal pay for work of equal value: the Department promotes the elimination of sex discrimination in pay within industries under federal jurisdiction. Inquiries: Ottawa/Hull (819) 997-2861, or any regional office *see* Part II *under* cities listed above.

Work benefits (LC 8 – LC 9)

LC 8
Pay and benefits recovery: the Department collects pay and benefits owing to workers under federal jurisdiction who have left their jobs without receiving their full remuneration, and strives to restore the money to the rightful owners. Inquiries: Ottawa/Hull (819) 997-1137.

LC 9
Workers' compensation: the Department is responsible for compensation for job-related injuries and illnesses for federal government employees, merchant seafarers and federal penitentiary inmates. Inquiries: Ottawa/Hull (819) 997-2281, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Funding (LC 10 – LC 15)

LC 10
Grants/labour education: financial assistance is available to unions in Canada for educational programs that enable members to perform their duties and responsibilities in the union movement more effectively. Inquiries: Ottawa/Hull (819) 997-2865, or any regional office *see* Part II *under* cities listed above.

LC 11
Labour Outreach Initiative: this program consists of two major components, the Labour Assignment Program (LAP) and the Technology Impact Program (TIP), and includes the Labour Issues Assistance Fund *see* LC 12 – LC 14 below. More than $9 million have been allocated to this project for the period from 1987 to 1992.

LC 12
Technology Impact Program: this component of the Labour Outreach Initiative replaced the Technology Impact Research Fund on 31 March 1987. It provides support for research and demonstration projects of labour organizations and interest groups, including women's groups, that deal with the social effects of technological change. Emphasis is on projects concerning productivity and health and safety. Inquiries: Ottawa/Hull (819) 997-5470.

LC 13
Labour Assignment Program: this component of the Labour Outreach Initiative replaced the Labour-Government Employee Secondment Program on 31 March 1987. It encourages the temporary assignment of staff between labour organizations and the federal public service and the assignment of staff from either labour or government to joint labour-management organizations, such as the Canadian Steel Trade Conference. Inquiries: Ottawa/Hull (819) 997-3117.

LC 14
Labour Issues Assistance Fund: this component of Labour Canada's Labour Outreach Initiative offers limited financial assistance, totalling $62 000 per year, to promote the participation of organized labour in public policy issues and to enhance labour-government and labour-management relations. Proposals for special studies, conferences, seminars and publications that meet relevancy and quality criteria may receive up to $25 000 in funding under this program. Inquiries: Ottawa/Hull (819) 994-4204, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Labour Canada *(continued)*
Funding *(continued)*

LC 15
Women's Bureau Grants Program: this program, with an annual budget of $25 000, was established in 1985 to provide financial assistance for projects that contribute to equity for women in the workplace. It supplies grants to a maximum of $5000 to individuals, women's organizations, unions and other interested groups to assist in the study of workplace and related women's issues, to defray the costs of holding or attending conferences and seminars and to permit the publication of materials dealing with women's workplace issues. Federal, territorial and municipal government or agency projects are not eligible for funding. The Women's Bureau gives preference to projects that focus on issues in federal jurisdiction. An evaluation form is required from successful applicants within two months of completion of the project. Women's Bureau. Inquiries: Ottawa/Hull (819) 953-0056 or 997-1550, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Labour information services (LC 16 – LC 19)

LC 16
Bureau of Labour Information: this is a one-stop service designed to meet the information needs of individuals and organizations involved in collective bargaining and industrial relations. Inquiries: Ottawa/Hull (819) 997-3117; or toll-free 1-800-567-6866.

LC 17
Women in the work force: the Women's Bureau provides information regarding equal opportunities and the status of women in the work force. Inquiries: Ottawa/Hull (819) 997-1550.

LC 18
Organized labour data: the Bureau of Labour Information provides policy and research data on strikes, lockouts, wage rates, collective agreement expiry dates and working conditions in Canada. Inquiries: Ottawa/Hull (819) 997-3117 or toll-free 1-800-567-6866.

LC 19
Labour library: the Department maintains a comprehensive library that focusses on labour matters and includes a computerized literature research facility. Researchers in unions, industries and universities may make use of this resource in person or through interlibrary loans. Inquiries: Ottawa/Hull (819) 997-3540.

Fire Commissioner of Canada (LC 20)

LC 20
Fire prevention: the Fire Commissioner of Canada is responsible for the fire safety provisions of the Canada Labour Code, and for providing fire protection service to departments and agencies in the federal public service. The Fire Prevention Branch carries out fire protection engineering, inspection, education and training, investigations and the compilation and publication of statistics related to fires and fire losses in Canada. Inquiries: Ottawa/Hull (819) 998-3622, or any regional office *see* Part II *under* cities listed above, or nearest district office *see* Part II.

Law Reform Commission of Canada (LRC)

Head Office
Varette Building
7th Floor
130 Albert Street
Ottawa, Ontario
K1A 0L6

Regional Office: Montréal.

Information: Ottawa/Hull (613) 996-7844; regional office *see* Part II *under* Montréal.

Minister responsible:
Minister of Justice

LRC 1
Research: the Commission carries out research in the areas of criminal law, criminal procedure, administrative law, protection of life and legislative drafting. Parliamentary reports, working papers and study papers are available free of charge to the public on written request.

Library of Parliament (LP)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A9

Information: Ottawa/Hull (613) 995-1166.

The Library makes available to parliamentarians an extensive collection of resources as well as expert professional staff to support their information and research needs.
Members responsible:
Speaker of the Senate and
Speaker of the House of Commons

LP 1
Library services for parliamentarians: the Library of Parliament offers reference, research and information services and resources to parliamentarians. Its collection includes books, periodicals, official publications, microfilms, videotapes, indexes, bibliographies and an extensive collection of clipping files. A daily selection of national press clippings (*Quorum*) is provided to each Senator and Member of Parliament when Parliament is in session. The Library has access to over 400 computerized data bases in addition to its own DOBIS on-line catalogue of collection resources. Research officers (including lawyers, economists, natural scientists and political scientists) prepare research studies, current issue reviews and background papers for parliamentarians and also provide briefings and assistance to parliamentary committees.

LP 2
Legislative information: the Library provides current legislative information to parliamentarians by means of a daily record of the status of federal legislation in progress (*Status of Bills*) and an index to current Senate committee proceedings and debates.

Livestock Feed Board of Canada (LFBC)

Head Office
5180 Queen Mary Road, Room 400
(Mail: PO Box 177, Snowdon Station,
Montréal, Québec H3X 3T4)

Regional Office: Surrey.

Information: Montréal (514) 283-7505; regional office *see* Part II *under* Surrey.

The Board aims to ensure that feed grain is available to meet the needs of livestock feeders, that adequate storage space is available in Eastern Canada and that stability and fair equalization in the price of feed grains prevail within Eastern Canada, British Columbia, and Yukon and the Northwest Territories.
Minister responsible:
Minister of State (Cereals and Oilseeds)

LFBC 1
Feed Freight Assistance Program: this program subsidizes a portion of the transportation costs involved in movement of Canadian feed grain for use by livestock feeders in feed-grain deficit areas of the country.

LFBC 2
Market monitoring: the Board assesses feed-grain requirements and the need for storage space in Eastern Canada and British Columbia, and monitors matters related to the storage, handling, transportation and cost of feed grains. The Board is also responsible for reporting feed grain prices and market conditions.

LFBC 3
Publications: the Board publishes *Grain Facts*, a bi-weekly review of the feed grain market including a statistical section on prices, stocks and replacement values. The Board also publishes an annual report and annual reviews of the domestic feed grain market. Pamphlets describing the role and functions of the Board, sources of feed grain supplies for livestock producers, and other aspects of the domestic feed grain market are available on request. The following publications are also available: *An Overview of the North American Grain and Livestock Industries* ($5), *Economics of On-Farm Feed Processing* ($5), *British Columbia Feed Grain Supply and Demand* ($5), *Grain Market Summary* ($7), and the *Livestock and Poultry Summary* ($7).

Marine Atlantic Inc (MA)

Head Office
100 Cameron Street
Moncton, New Brunswick
E1C 5Y6

Regional Offices: Charlottetown, St John's.

Other Office: Halifax.

Information: Moncton (506) 858-3600; regional and other offices *see* Part II *under* cities listed above or *see* the Toll-free Telephone Service section, page 17.

Minister responsible:
Minister of Transport

MA 1
Ferry transportation: Marine Atlantic Inc is an independent Crown corporation operating passenger, auto and freight ferry services throughout Atlantic Canada and to the state of Maine. The company provides year-round transportation between Bar Harbor (Maine) and Yarmouth (NS); Digby (NS) and Saint John (NB); Cape Tormentine (NB) and Borden (PEI); North Sydney (NS) and Port-aux-Basques (Nfld). A summer-only service runs between North Sydney and Argentia (Nfld). In addition, Marine Atlantic operates a fleet of smaller passenger and freight vessels, which sail seasonally along the coast of Newfoundland and into Labrador. Marine Atlantic manages these services under operating contracts with the federal government through the Minister of Transport. Services are funded through the contract payments and user revenue. Marine Atlantic ferries carry more than two million passengers and one million vehicles annually.
In 1986, Marine Atlantic made two major acquisitions: the Newfoundland Dockyard in St John's, and Coastal Transport Ltd, which operates a ferry service in southern New Brunswick. Both operations became Marine Atlantic's subsidiaries, while remaining autonomous.

Medical Research Council of Canada (MRC)

Jeanne Mance Building, 20th Floor
Tunney's Pasture
Ottawa, Ontario
K1A 0W9

Information: Ottawa/Hull (613) 954-1812.

Minister responsible:
Minister of National Health and Welfare

MRC 1
Grants and scholarships/health sciences: the Council provides grants to help defray the cost of basic, applied, experimental or clinical research, and provides salary support to a limited number of investigators and research trainees in Canadian universities. It sponsors a number of programs to develop research in highly productive fields where major contributions may be expected, and in areas where research is not adequately developed. The Council makes available limited support for approved symposia and workshops, and for the exchange of scientists in universities and industry.

Ministry of State for Science and Technology (MOSST)

C D Howe Building
240 Sparks Street
Ottawa, Ontario
K1A 1A1

Information: Ottawa/Hull (613) 990-6121.

The Ministry is responsible for formulating policies and providing advice to the government on science and technology and for developing comprehensive strategies to achieve them.
Minister responsible:
Minister of State for Science and Technology

Note: A new organization, announced in the autumn of 1987, the Department of Industry, Science and Technology, will incorporate many of the functions of the present Ministry of State for Science and Technology and the Department of Regional Industrial Expansion. This new national industry department represents federal commitment to a competitive and technologically-advanced industrial economy. The Minister responsible will be the Minister of Industry, Science and Technology.

MOSST 1
Research/government and universities: MOSST assists the federal government in co-ordinating and managing effectively its research and development expenditures and its support of university research. The Secretary of MOSST also chairs the Inter-Council Co-ordinating Committee responsible for co-ordinating the activities of the councils that fund research related to science and humanities at Canadian universities. The three councils are the Natural Sciences and Engineering Research Council, the Social Sciences and Humanities Research Council and the Medical Research Council. Inquiries: Ottawa/Hull (613) 990-4300.

MOSST 2
National science and technology policy: MOSST co-ordinates and participates in the development and implementation of long-range policies and programs to improve the integration of federal and provincial science and technology projects. The Ministry identifies areas that are science and technology intensive that will have a significant impact on the Canadian economy and society, and that affect international relations and national defence. The Secretary of MOSST acts as Chief Science Advisor to the federal government. Inquiries: Ottawa/Hull (613) 998-6717.

MOSST 3
Industry, trade and technology: MOSST promotes better management and co-ordination of federal programs that help industry to increase its level of research and development, to exploit and develop strategic technologies, and to improve the links between government, industry and academic institutions. Inquiries: Ottawa/Hull (613) 998-5261.

Ministry of State for Science and Technology
(continued)

MOSST 4
Space policy: the Ministry promotes the effective management and co-ordination of Canada's Space Program through the development of space research and development policies and strategies, and the management and co-ordination of federal space programs. Inquiries: Ottawa/Hull (613) 993-0325.

MOSST 5
Biotechnology: MOSST provides the secretariat for the National Biotechnology Advisory Committee, and co-ordinates the federal effort to implement the National Biotechnology Strategy. Inquiries: Ottawa/Hull (613) 990-6322.

MOSST 6
National Advisory Board on Science and Technology: this Board was created in October 1986. Chaired by the Prime Minister, NABST advises the Prime Minister on domestic and international developments in science, technology and innovation that affect industry. The Board also advises on how to co-ordinate the efforts of governments, universities and the private sector to respond to international competitiveness facing Canada. The Board liases with private industry to review federal science and technology programs and to advise on priorities in these fields for industry.

MOSST 7
Publications: recent Ministry publications include *The Government of Canada's Support for Technology Development, 1987*; *The National Science and Technology Policy*; *InnovAction – The Canadian Strategy for Science and Technology*; *Technology Venturing in Canada*; and *Strengthening the Private Sector/University Research Partnership – the Matching Policy Rules*. Inquiries: to order copies, Ottawa/Hull (613) 990-6142.

National Advisory Council on Aging (NACA)

Jeanne Mance Building
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-1968.

Minister responsible:
Minister of National Health and Welfare

NACA 1
The 18-member National Advisory Council on Aging is a citizens' advisory body, which counsels the Minister of National Health and Welfare on programs relating to the quality of life of Canada's aging population. In addition, the Council reviews the needs and problems of older people and recommends remedial action; it consults with institutions and groups involved in aging or representing the aged, publishes reports, helps in information dissemination and stimulates public discussion on aging.

National Archives of Canada (NARC)

Head Office
395 Wellington Street
Ottawa, Ontario
K1A 0N3

Federal Records Centres: Vancouver (Burnaby), Edmonton, Winnipeg, Toronto (Etobicoke), Ottawa, Montréal, Halifax.

Information: Ottawa/Hull (613) 995-5138; Federal Records Centres *see* Part II *under* cities listed above.

As a research institution, the National Archives of Canada is responsible for acquiring important records of any kind concerning the different aspects of Canadian life and the country's development. The National Archives also provides the services and facilities needed to make these records accessible to the public across Canada.
Minister responsible:
Minister of Communications

NARC 1
Historical papers and records: the Archives collects, preserves and makes available private papers from individuals, records from organizations of national significance, certain pre-1867 public records and copies of documents in foreign archives relating to Canadian history. It also promotes the collection of material on ethnic groups in Canada. Manuscript Division. Inquiries: Ottawa/Hull (613) 995-8094; Genealogy (613) 996-7458.

NARC 2
Cartographic and Architectural Archives: this collection contains over one million early and current maps of Canada and foreign countries, plans, architectural drawings of private and public buildings, atlases and globes. Inquiries: Ottawa/Hull (613) 995-1077.

NARC 3
Documentary Art and Photography: this collection consists of approximately 11 million photographs and over 100 000 paintings, drawings, prints, posters and medals which are available to the public for research purposes. Inquiries: Ottawa/Hull (613) 992-3884.

NARC 4
Canadian Centre for Information and Documentation on Archives: this Centre is responsible for information services, bibliographic research and dissemination to professional archivists, students and the general public. Public Programs Branch. Inquiries: Ottawa/Hull (613) 996-7686.

NARC 5
Moving Image and Sound Archives: historical films, television and sound recordings, and videotapes of national interest are collected and conserved; viewing, reproduction, consultation and documentation services are available. Moving Image and Sound Archives. Inquiries: Ottawa/Hull (613) 995-1311.

NARC 6
Government Archives/unpublished: the Archives is responsible for the acquisition, appraisal, custody and servicing of unpublished historical records in textual or computerized form, created and received by federal government departments and agencies. Government Archives Division. Inquiries: Ottawa/Hull, Textual Records (613) 996-8507; Machine-Readable (Computer) Records (613) 996-0689.

NARC 7
Personnel records/public service and the armed forces: the Archives retains personnel records of former federal public servants and the armed forces, which are used to substantiate individual claims and to respond to inquiries under current Access to Information and Privacy legislation. Personnel Records Centre. Inquiries: Ottawa/Hull (613) 954-4135.

NARC 8
Archival Community Relations: this section is responsible for promoting and supporting the development of a Canadian archival network and for co-ordinating the provision of specialized advice, training and on-site assistance by National Archives of Canada staff to other archival repositories. Public Programs Branch. Inquiries: Ottawa/Hull (613) 996-7591.

NARC 9
Conference facilities: National Archives of Canada makes available conference facilities for public use. Inquiries: Ottawa/Hull (613) 995-8665.

National Arts Centre (NAC)

1 Confederation Square
(PO Box 1534, Station B)
Ottawa, Ontario
K1P 5W1

Information: Ottawa/Hull (613) 996-5051.

Minister responsible:
Minister of Communications

NAC 1
The National Arts Centre Corporation is responsible for the operation of the National Arts Centre in Ottawa and the development of the performing arts in the National Capital Region. It contributes to artistic life in the Regional Municipality of Ottawa-Carleton, from which it receives a grant each year. The NAC also assists the Canada Council in developing the performing arts throughout Canada.

The National Battlefields Commission (NBC)

390 De Bernières Avenue
Québec, Québec
G1R 2L7

Information: Québec (418) 648-3506.

The National Battlefields Commission was established to acquire, conserve, and develop the historic battlefields of the city of Québec, and to create a national battlefields park.

Minister responsible:
Minister of the Environment

NBC 1
Public sites and facilities: the Commission's main property holdings are the 100 ha National Battlefields Park (better known as the Plains of Abraham) and the six hectare Des Braves Park, which take in 18 km of roads and paths. Also under the Commission's authority are Martello Tower No 4 on Lavigueur Street and two large avenues, Des Braves and De Laune. In addition, the Commission maintains St Denis Park, east of the Québec Citadel. Organizations and groups may use the park sites and facilities for social, recreational and cultural activities.

NBC 2
Visitor Reception Centre: the Commission provides information on the use of the battlefields site from the start of the original colony to the present day, the creation of the park and the history of the Commission, and the services currently offered. The centre features a relief model of the battlefields park and a video on its history.

NBC 3
Martello towers: an exhibition in Martello Tower No 2 informs visitors about the history and architecture of the Martello towers. Guided tours are offered. An exhibition housed in Martello Tower No 1 reviews the Battle of the Plains of Abraham (1759), the Battle of Sainte-Foy (1760) and the American invasion (1775). Guided tours of this tower are also available.

NBC 4
Bus service: from June to September, the Commission offers a bus tour (with onboard commentary) of the battlefields park. Tour length is approximately 20 minutes, and visitors can disembark at any of the 13 stops along the route.

NBC 5
Guided tours: the Commission offers guided tours of the battlefields park, the visitor reception centre and the Martello towers every day from early June to early September. Over the rest of the year, guided tours are available to groups by appointment.

The National Battlefields Commission *(continued)*

NBC 6
Publications: the Commission provides visitors with free publications on the battlefields park, the Martello towers and available services, as well as a tourist map of the park.

NBC 7
Sports and cultural activities: National Battlefields Park and Des Braves Park offer a number of facilities for sports and recreation, including football, soccer and baseball fields, a bicycle path, an approved 10-km running track, footpaths and cross-country ski trails. A tree tour of the parks, guided by an explanatory folder, is also available. In the Joan of Arc Garden, many of the flower species are marked, and a sundial on the site of the old Québec astronomical observatory displays daylight savings time from May to October.

National Capital Commission (NCC)

Head Office
161 Laurier Avenue West
Ottawa, Ontario
K1P 6J6

Visitor Centres: Ottawa, Hull, Old Chelsea (Gatineau Park), Sainte-Cécile-de-Masham (seasonal office). The NCC also manages an Infotent on Parliament Hill from June to August inclusive, and satellite centres at the Ottawa bus and train terminals in July and August.

Information: tourist information office, 14 Metcalfe Street, (613) 239-5000 or toll-free 1-800-267-0450; recorded messages (613) 232-1234; visitor centres *see* Part II *under* Ottawa, Hull, Old Chelsea and Sainte-Cécile-de-Masham.

The NCC's purpose is to enhance the role of the National Capital in the lives of all Canadians by making it a national meeting place and a focus for the nation's diverse cultural life and to preserve the Capital's heritage.
Minister responsible:
Minister of Public Works

Use of NCC land (NCC 1 – NCC 8)

NCC 1
Recreational pathways: about 100 kilometres of recreational urban pathways and 200 kilometres in the Gatineau Park are maintained by the NCC on federal land.

NCC 2
Greenbelt: the NCC maintains the Greenbelt, which includes conservation areas offering trails, such as Mer Bleue, a bog area near Ottawa; the Stony Swamp Nature Centre; and the Log Farm, a 40 hectare farm typical of those of 1875, which has been restored. Interpretive programs are conducted on-site. Inquiries: Stony Swamp Interpretation Centre (613) 828-3620; Log Farm (613) 825-4352; NCC Information Centre (613) 992-5473 or toll-free 1-800-267-0450.

NCC 3
Gatineau Park: the NCC maintains Gatineau Park, an area of 35 600 hectares, on the Québec side of the National Capital Region. For summer activities, there are about 300 campsites in two different sectors within the Park, several picnic areas, five supervised beaches, boat rentals, an eight-kilometre bicycle path and a 32 kilometre network of scenic parkways leading to lookouts, the Mackenzie King Estate and other points of interest. The Park offers a variety of nature programs, including guided tours, and reservations may be made for groups. For winter activities, there are winter campgrounds, two toboggan runs and over 200 kilometres of ski trails. The Park is the site of an annual international ski race, the Gatineau 55. Inquiries: Gatineau Park Visitor Centre, Old Chelsea (819) 827-2020.

National Capital Commission *(continued)*
Use of NCC land *(continued)*

NCC 4
Golf courses: two public golf courses are maintained by the NCC. Champlain Public Golf Course is on Route 148, Aylmer, Québec; Capital Golf Course is on Highway 31 (Bank Street), Gloucester, Ontario. Inquiries: Champlain Public Golf Course (819) 777-0449; Capital Golf Course (613) 521-2612.

NCC 5
Facilities for public use: the public may use some federal lands and facilities for group social and recreational events, after acquiring permission from the NCC. Inquiries: Ottawa/Hull (613) 239-5440.

NCC 6
Camping: Camp LeBreton, which is within walking distance of Parliament Hill, aims to help young people explore the National Capital Region by providing them with inexpensive accommodation. Preference is given to cyclists and hikers, but travellers using other means of transportation are accommodated as space permits. The camp is open from mid-June to Labour Day. There are also about 300 campsites available in the Gatineau Park.

NCC 7
Skating rinks: the NCC maintains two public skating rinks, an artificial one at Place du Portage in Hull, and the Rideau Canal, which is the longest natural rink in the world (7.8 kilometres). Inquiries: for information on ice conditions during the skating season (613) 232-1234.

NCC 8
Ski trails: there are over 200 kilometres of groomed and patrolled ski trails in Gatineau Park, north of Hull, and about 60 kilometres in the Greenbelt, south of Ottawa. All the recreational pathways along the Ottawa River and the Rideau Canal become ski trails in the winter. Inquiries: Gatineau Park Visitor Centre, Old Chelsea (819) 827-2020; Ottawa/Hull (613) 239-5000.

NCC events (NCC 9 – NCC 12)

NCC 9
Shows and concerts: throughout the summer free shows and concerts are held at various NCC parks. *Sound and Light* is an extravaganza of light, music and voice-overs depicting Canadian history on Parliament Hill every summer evening. The NCC sponsors historical vignettes, dramatic interpretations of segments of Canadian history performed by actors on the grounds of the Parliament Buildings. The NCC also provides free entertainment in National Capital area parks throughout the summer. Inquiries: for group reservations (613) 239-5000.

NCC 10
Festivals: various festivals co-sponsored by the NCC during the summer months are the Festival of Spring (mid-May), which includes the National Capital Marathon, the Rideau Canal flotilla and fireworks; the Franco-Ontarian Festival (mid-June), which includes music, food, arts and crafts; the Italian Festival (early June); the Jazz Festival (early July); Canada Day (1 July), which includes concerts, craft fairs, fireworks and other entertainment; the Hull Cycling Festival (August), a sporting event; and Fall Rhapsody (end of September to mid-October), which celebrates autumn colours with fall tours and interpretation programs in both the Gatineau Park and Greenbelt.

NCC 11
Winterlude: the NCC sponsors Winterlude, a ten-day festival of sport and cultural activities that is mainly concentrated on the Rideau Canal in Ottawa and in Jacques Cartier Park in Hull. All local municipalities actively participate in this event. During Winterlude, two cross-country ski races are held in the Gatineau Park: The Gatineau 55 (during the third week in February), and the Worldloppet, which is the only worldloppet event held in Canada. Inquiries: Ottawa/Hull (613) 239-5000; Gatineau Park (819) 827-2020.

NCC 12
New Year's Eve in Canada's capital: the NCC has started a new tradition. In front of the Parliament buildings, Canadians welcome the New Year with a fantasy of brightly coloured fireworks and festive outdoor entertainment.

Services (NCC 13 – NCC 17)

NCC 13
Special Events: the mandate of this program is to enhance and promote opportunities for involvement as well as to ensure access for disabled persons to every special event that the NCC sponsors. For example, during Winterlude the NCC provides information to the blind in Braille as well as audio cassettes to describe guided tours. The NCC also provides outdoor areas with services and equipment specifically for the disabled, including the Sarsparilla Trail in the Greenbelt and the Hickory Trail and Mulvihill Lake in the Gatineau Park. Paved paths and picnic facilities beside the lake as well as interpreted nature walks enable the disabled to participate in outdoor activites. Inquiries: Ottawa/Hull (613) 239-5035.

NCC 14
Guided tours: in summer, the NCC offers guided, one-hour mini-bus tours of Hull, departing from 14 Metcalfe Street. A step-on guide service is offered for all non-profit bus tours (for seniors and students, for example). The Commission also conducts one-hour guided walking tours of Parliament Hill and the Mile of History. Inquiries: Ottawa/Hull (613) 239-5000, or (819) 778-2229, or toll-free 1-800-267-0450.

National Capital Commission *(continued)*
Services *(continued)*

NCC 15
Visitor Centres: the Centres provide information on events and attractions in the National Capital Region, including free brochures, city maps and (at 14 Metcalfe Street only) a continuous audiovisual show. Also, the 14 Metcalfe Street Centre organizes guided, mini-bus tours of Hull during the summer and offers a step-on guide service for non-profit bus tours, as well as summer walking tours from 14 Metcalfe Street. Inquiries: Ottawa Visitor Centre, 14 Metcalfe Street, (613) 239-5000 or toll-free 1-800-267-0450 (Canada only); Hull Visitor Centre, Maison du citoyen, 25 Laurier Street, (819) 778-2229; Old Chelsea Visitor Centre, Gatineau Park, Meech Lake Road, (819) 827-2020; Lac Philippe Visitor Centre, Sainte-Cécile-de-Masham (open daily from the third weekend in June to the first weekend in September and on weekends during the rest of the year) (819) 456-2259. The NCC also manages an Infotent on Parliament Hill from June to August inclusive, as well as satellite centres in the Ottawa bus and train terminals in July and August.

NCC 16
Publications: both free and priced publications including a map of the National Capital Region are available by phoning or writing any of the Visitor Centres. Inquiries: Ottawa/Hull (613) 239-5000 (Distribution Officer).

National Council of Welfare (NCW)

Brooke Claxton Building, Room 566
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2961.

Minister responsible:
Minister of National Health and Welfare

NCW 1
The Council is a citizens' advisory body to the Minister of National Health and Welfare. It publishes and makes available, free of charge, reports on poverty and social policy relating to the aged, community organizing, employment policy, income security, legal services, low-income consumers, medicare, nutrition, pension reform, poverty lines and statistics, social services, taxation, and women and children in poverty.

Department of National Defence (DND)

Headquarters
101 Colonel By Drive
Ottawa, Ontario
K1A 0K2

Canadian Forces Recruiting Centres: Vancouver, Edmonton, Calgary, Saskatoon, Winnipeg, Toronto (Willowdale), Sudbury, Ottawa, London, Hamilton, Saint-Jérôme, Rimouski, Québec, Montréal, Saint John, Halifax, St John's.

Canadian Forces Recruiting Centre Detachments: Victoria, Kamloops, Regina, Windsor, Kitchener, St Catharines, Peterborough, North Bay, Kingston, Hull, Trois-Rivières, Sherbrooke, Sept-Îles, Rouyn–Noranda, Chicoutimi, Bathurst, Moncton, Charlottetown, Sydney, Corner Brook.

Offices of Information: Victoria, Edmonton, Westwin, Belleville, Hornell Heights, Toronto (Willowdale), Ottawa, Saint-Hubert, Halifax.

Information: Ottawa/Hull (613) 995-2534 or 996-2353 (media calls); Offices of Information *see* Part II *under* cities listed above.

The Department controls and manages the Canadian Armed Forces and all matters relating to national defence, including civil defence. It is responsible for the construction and maintenance of all defence establishments and facilities required for the defence of Canada.
Minister responsible:
Minister of National Defence

Armed forces careers (DND 1 – DND 6)

DND 1
Armed forces careers: the Department handles enrolment in the Canadian Armed Forces, the reserves (naval, air, militia and communications), and military colleges. Recruitment in the reserves is handled by local reserve organizations; if none are nearby, recruitment is handled by the nearest Canadian Forces Recruiting Unit.

DND 2
Military colleges: Canada's military colleges develop and train officers to serve in the land, sea and air elements of the Canadian Forces. There are three institutions: the Royal Military College (RMC) in Kingston, renowned for its engineering programs; Royal Roads Military College (RRMC) in Victoria, specializing in physics and physical oceanography courses; and the Collège militaire royal de Saint-Jean (CMR), which offers courses in arts and administration as well as science. Candidates wishing to take a specialized degree course not offered at a military college may be sponsored to attend a recognized Canadian postsecondary institution under the Regular Officer Training Plan. The Reserve Entry Training Plan provides education and training to individuals who wish to serve in the Reserve Forces, but who are not yet committed to a career in the regular forces. They receive the same education, but must pay fees and certain expenses and take summer military training. Inquiries: any Canadian Forces Recruiting Centre or the Directorate of Recruiting and Selection, National Defence Headquarters, Ottawa, Ontario K1A 0K2.

DND 3
Teaching positions abroad: information on teaching at the elementary and secondary DND dependants' schools in Europe is available through the Department.

DND 4
Cadet services: cadet corps, open to anyone from age 13 to 18, are sponsored by local boards of education (school corps) or by units of the Canadian Armed Forces, service clubs or similar organizations in cities and towns across Canada. Inquiries: Directorate of Cadets, Ottawa/Hull (613) 992-3384, any local cadet corps or squadron, or nearest DND office of information *see* Part II *under* cities listed above.

DND 5
Education grants: bursaries and education assistance are available for military and ex-military personnel. The Department also maintains grants, scholarships and educational programs through the Lord Strathcona Trust and Royal Canadian Air Force Association grants.

DND 6
Military decorations: the Department is responsible for decisions on entitlement to and recommendations for military decorations. It also makes decisions concerning the replacement of military decorations for long service, to released personnel.

Civil defence (DND 7 – DND 8)

DND 7
Emergencies/military aid: the Department is responsible for all matters relating to national defence, including aid to civil authorities. In times of emergency, airlifts and medical evacuations can be conducted for non-defence agencies and other sectors of the population. National Defence airbases, aircraft and disaster assistance are also available to these groups under such circumstances.

Department of National Defence *(continued)*
Civil defence *(continued)*

DND 8
Explosives: the Department investigates suspected explosive objects discovered on private and military property.

Services for civilians (DND 9 - DND 16)

DND 9
Civilian use of military property: the Department makes available information regarding the use of National Defence facilities and property (records, titles, deeds, leases, expropriations and grazing rights).

DND 10
Military accommodation for civilians: the Department may authorize accommodation at National Defence base camps and stations for government and civilian personnel.

DND 11
Armouries: armouries are sometimes made available to the public for private occasions.

DND 12
Armed forces addresses: listings of addresses of military bases, camps, stations and units both in Canada and abroad are available from the Department.

DND 13
Military history: the Department makes available historical information on the Canadian Armed Forces.

DND 14
Military bands, exhibitions and displays: military bands and equipment may be authorized for official ceremonies, state occasions and specific functions. Military exhibitions and displays are also available.

DND 15
Visits to military installations and Canadian Armed Forces bases, establishments and ships may be arranged through the Department.

DND 16
The Changing of the Guard ceremony on Parliament Hill in Ottawa is organized by DND.

Claims/air infractions (DND 17 - DND 18)

DND 17
Claims against the military: the Department is responsible for the settlement of claims against the Crown (military damage to private property and other claims).

DND 18
Military air infractions: the Department is responsible for investigating and reporting on military flying infractions. It also investigates complaints regarding aircraft and airport noise and sonic booms.

Insurance and retirement savings plans (DND 19 - DND 20)

DND 19
Service Income Security Insurance Plan (SISIP): this is a life insurance plan for members of the Canadian Armed Forces, their spouses and dependants. In the case of a member's death, the plan will provide monthly benefits, indexed to the cost of living, to the member's spouse. Benefits are also provided in the case of long-term disability. Coverage under the plan continues after a member's release from the armed forces.

DND 20
Serviceman's Retirement Savings Plan: information concerning this plan for Canadian Armed Forces personnel and their spouses can be obtained from any branch of Canada Trust.

National Energy Board (NEB)

Head Office
Trebla Building
473 Albert Street
Ottawa, Ontario
K1A 0E5

Reserves Office: Calgary.

Information: Ottawa/Hull (613) 998-7204; reserves office *see* Part II *under* Calgary.

The Board regulates specific areas of the oil, gas and electrical industries in the public interest, and advises the government on matters relating to the development and use of energy resources.
Minister responsible:
Minister of Energy, Mines and Resources

Oil/gas/petroleum/electric power (NEB 1 - NEB 5)

NEB 1
Electric power lines/certification: the Board issues certificates for the construction and operation of international electric power lines and certain interprovincial lines, as designated by the Governor in Council.

NEB 2
Export licenses/orders for oil, natural gas, electric power: the Board considers applications for licenses and orders for the export of oil, natural gas and electric power, and the import of natural gas.

NEB 3
Oil export/advice: the Board reports monthly to the Minister of Energy, Mines and Resources on oil export matters involving the Western Accord.

NEB 4
Reserves/information: NEB's reserves office in Calgary, which is part of the Energy Supply Branch, provides information on reserves of crude oil and natural gas. Inquiries: Calgary (403) 292-6700.

NEB 5
Forecasts/energy supply and demand: the Board prepares long-term forecasts of energy supply and demand.

Pipelines (NEB 6 - NEB 10)

NEB 6
Pipelines/certification: the Board issues certificates for the construction and operation of international and interprovincial pipelines carrying oil, natural gas or petroleum products.

NEB 7
Pipeline crossing: the Board grants to utilities the authority to permit pipelines to cross or be crossed by other installations. Note: At time of publication, legislation governing this program was being amended.

NEB 8
Pipelines/Northern Pipeline Act: under the Act, which authorizes construction of the Alaska Highway gas pipeline, the Board's responsibilities relate mainly to financing and tariffs, approval of pipe specifications, granting of leave-to-open orders, and regulation of the operation of the line.

NEB 9
Pipelines/safety regulations: the Board issues regulations and orders to promote pipeline safety, and carries out on-site inspections.

NEB 10
Pipelines/tariff regulations: the Board regulates the tolls and tariffs of pipeline companies under federal jurisdiction.

National Farm Products Marketing Council (NFPMC)

Martel Building
13th Floor
270 Albert Street
(PO Box 3430, Station D)
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 995-2297.

Minister responsible:
Minister of Agriculture

NFPMC 1
The Council advises the Minister of Agriculture on the establishment and operation of national agricultural marketing agencies, and works with these agencies and provincial governments in promoting more effective marketing of farm products. Marketing agencies for table eggs, turkey, chicken and broiler hatching eggs have already been established.

National Film Board (NFB)

Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent, Québec
(Mail: PO Box 6100, Station A,
Montréal, Québec H3C 3H5)

Head Office
150 Kent Street
Ottawa, Ontario
K1A 0M9

Regional Distribution Offices: Vancouver, Winnipeg, Toronto, Ottawa, Montréal, Halifax.

Other offices: throughout Canada.

Regional English Program (Production) Offices: Vancouver, Edmonton, Winnipeg, Toronto, Montréal, Halifax.

Regional French Program (Production) Offices: Winnipeg, Toronto, Montréal, Moncton.

Information: Ottawa/Hull (613) 996-4259; Montréal (514) 283-9253 (Communications); regional or other offices *see* Part II *under* cities listed above or *under* nearest city.

The National Film Board initiates and promotes the production, marketing and distribution of films and other audiovisual materials designed to interpret Canada to Canadians and other nations.
Minister responsible:
Minister of Communications

NFB 1
Films and other audiovisual materials/distribution: the National Film Board markets and distributes 16 mm films, video cassettes and other audiovisual materials both in Canada and abroad. It accomplishes this through direct and indirect sale, rental, loan and contract bookings to cinemas, television and commercial distributors. Inquiries: Montréal, English Program Branch (514) 283-9409; French Program Branch (514) 283-9468; or any National Film Board office *see* Part II.

NFB 2
Research: the National Film Board researches and develops projects to advance the art and technology of audiovisual communication. Service Branch, Technical and Production Services. Inquiries: Montréal (514) 283-9149.

National Gallery of Canada (NGC)

380 Sussex Drive
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 990-1985.

Minister responsible:
Minister of Communications

NGC 1
The National Gallery of Canada opens its new building on Sussex Drive in Ottawa on 21 May 1988. The three-story building will contain three interior courts, glassed Great Hall, hallways and ramps, an auditorium, seminar rooms, restaurants and a parking garage. Special features, unique to the National Gallery, are the skylights, which introduce natural light to both the upper and lower levels of the Canadian and European galleries, and the reconstructed 19th century Rideau Chapel with its fan-vaulted blue and gold ceiling occupying the centre of the Canadian galleries. The various and wide-ranging collections on Canadian historic art, European, American and Asian art, contemporary art, European, American and Canadian prints and drawings, photographs and Inuit art include 40 000 works of art.

National Library of Canada (NLC)

395 Wellington Street
Ottawa, Ontario
K1A 0N4

Information: Ottawa/Hull (613) 995-7969.

The National Library's mandate is to promote the development of library and information resources and services and to facilitate their access; to ensure acquisition, preservation and access concerning the published heritage of Canada; and to support Canadian studies for the benefit of all Canadians.
Minister responsible:
Minister of Communications

Holdings and collections (NLC 1 – NLC 9)

NLC 1
Canadian library holdings: union catalogues list the holdings (books, official publications, newspapers, periodicals, special format materials for the print impaired, music and sound recordings) of over 350 Canadian libraries. Inquiries: Ottawa/Hull (613) 995-9481; inquiries from libraries: books (613) 996-3246, serials (613) 993-6129.

NLC 2
Canadiana: Canada's national bibliography provides a comprehensive list of publications since 1950 that are of Canadian origin or interest. The bibliography is available for purchase in printed form, in microfiche format, or on magnetic tape. Since January 1986, all records are created directly on the DOBIS on-line data base and thus are also available immediately on-line via the DOBIS Search Service. Also available on microfiche and on-line is the first segment of the retrospective national bibliography, covering monographs of Canadian origin or interest published between 1867 and 1900. Inquiries: Ottawa/Hull (819) 994-6918.

NLC 3
Canadiana collection: a collection of publications of Canadian interest or origin (books, government publications, newspapers, serials and theses) is available to researchers at the National Library or on interlibrary loan. Inquiries: Ottawa/Hull (613) 995-9481.

NLC 4
Canadian Indian Rights Collection: the National Library offers reference and bibliographic services relating to native land claims, rights and law. Inquiries: Ottawa/Hull (613) 992-6628.

NLC 5
Rare books: collections of rare books in the National Library include retrospective Canadiana, Canadian limited editions, Canadian livres d'artistes and Hebraica. They are for reference only. Inquiries: Ottawa/Hull (613) 996-1318.

National Library of Canada *(continued)*
Holdings and collections *(continued)*

NLC 6
Legal deposit: the Library receives from publishers copies of all new Canadian books, periodicals, music scores, sound recordings with a Canadian connection, educational kits and microforms. Inquiries: Ottawa/Hull (819) 997-9565.

NLC 7
Manuscript collections: the Library has available manuscripts and papers from Canadian writers and Canadian individuals and organizations in fields such as publishing and the book arts, librarianship and bookselling. Inquiries: Ottawa/Hull (613) 995-3364.

NLC 8
Books in non-official languages: reading materials in non-official languages are available on long-term loan to Canadian public libraries through designated provincial deposit centres, to improve services to Canada's ethnocultural communities. Inquiries: Ottawa/Hull (819) 997-9930.

NLC 9
Theses: microfiches of postgraduate theses completed at Canadian universities are available for purchase, consultation or interlibrary loan. Bibliographies and lists of Canadian theses are also available. Inquiries: Ottawa/Hull (613) 995-9481; to purchase (819) 997-7055.

Reference and information services (NLC 10 – NLC 15)

NLC 10
Official publications: reference and information services for a collection of Canadian federal and provincial government publications and a collection of foreign and international publications are available to the public and to libraries. Inquiries: both Canadian and foreign and international official publications, Ottawa/Hull (613) 996-3842.

NLC 11
Canadian studies/reference services: reference, information, consultation and bibliographic services are provided by telephone, Telex, electronic or regular mail, or in person to other libraries and the public for Canadian studies, particularly in the social sciences and humanities. Other aspects of these services include computerized, retrospective literature searches and current-awareness services. Inquiries: Ottawa/Hull (613) 995-9481.

NLC 12
Children's literature: the National Library offers consultative, reference and bibliographic services on children's literature, especially Canadian children's literature. These services include the preparation of bibliographies. Inquiries: Ottawa/Hull (613) 996-7774.

NLC 13
Music: reference and bibliographic services supported by a collection of musical Canadiana and an international reference collection are provided to the public and libraries. Inquiries: Ottawa/Hull (613) 996-3377.

NLC 14
Newspapers: reference and information services for a collection of Canadian and foreign newspapers, many of which are in microform, are provided to the public and libraries. Inquiries: Ottawa/Hull (613) 996-1338.

NLC 15
Service for disabled persons: the National Library offers information and consultation concerning Canadian library services for disabled persons. It also maintains a union catalogue of special format materials (braille, large print and talking books), including works in progress, to improve information access for visually impaired persons. Inquiries: Ottawa/Hull (613) 992-7811.

Interlibrary services (NLC 16 – NLC 22)

NLC 16
Interlibrary loan: this service provides books and other library materials to the public through local libraries, as well as information on where these materials may be found. Inquiries from libraries: Ottawa/Hull (613) 996-3566.

NLC 17
Lending and document delivery: National Library collections are available, with some exceptions, through interlibrary loan, to users requesting material through their local library and to researchers at the National Library who are eligible to use the collections on the premises. The National Library participates in a variety of document delivery services which ensure prompt delivery of loaned items. Inquiries: Ottawa/Hull (613) 996-3566.

NLC 18
DOBIS Search Service: the National Library's on-line data base, DOBIS, containing more than 4.7 million records of library materials, is available to libraries and information centres across Canada. Inquiries: Ottawa/Hull (819) 997-7000.

NLC 19
Canadian Conspectus Search Service: through this service, librarians and researchers have access to the Canadian Conspectus data base, an on-line inventory which contains assessments of the collections of participating Canadian libraries. Inquiries: Ottawa/Hull (819) 997-7000.

NLC 20
Library Documentation Centre: the Centre provides services to libraries, librarians and the public in the field of library and information science, and provides information about libraries in Canada. Inquiries: Ottawa/Hull (613) 995-8717.

National Library of Canada *(continued)*
Interlibrary services *(continued)*

NLC 21
The Federal Libraries Liaison Office provides a link to all federal department libraries and provides a permanent secretariat to the Council of Federal Libraries. Inquiries: Ottawa/Hull (819) 997-9780.

NLC 22
Canadian Book Exchange Centre: the Centre accepts unwanted materials from federal government and other libraries and redistributes them to libraries that need them. Inquiries: Ottawa/Hull (613) 995-2317.

Cataloguing services (NLC 23 – NLC 24)

NLC 23
Cataloguing in publication: designated libraries across Canada provide Canadian publishers with pre-publication cataloguing records to be printed in their forthcoming books. The information is distributed promptly to libraries and booksellers, here and abroad, through the "Forthcoming Books" insert to *Quill & Quire, Livre d'ici*, and through all the bibliographic products of the National Library of Canada. Inquiries: Ottawa/Hull (819) 994-6881; Vancouver (604) 228-6838; Winnipeg (204) 474-9476; Toronto (416) 978-6716; Montréal (514) 873-7608; Halifax (902) 424-3645.

NLC 24
ISBN and ISSN: standard identification numbers are assigned to books (ISBN) and serial publications (ISSN) published in Canada. ISBN numbers for federal publications are assigned by the Canadian Government Publishing Centre *see* SSC 12 *under* Supply and Services Canada. Inquiries: Ottawa/Hull, ISSN (819) 994-6895; ISBN (819) 997-9565.

Library facilities, cultural activities, research, publications (NLC 25 – NLC 30)

NLC 25
Conference and auditorium facilities: the National Library and National Archives conference facilities are available on a limited basis for public use. Inquiries: Ottawa/Hull (613) 995-8665.

NLC 26
Group visits: group tours of the National Library can be arranged in advance throughout the year. Inquiries: Ottawa/Hull (613) 993-6618.

NLC 27
Exhibits: regular exhibits from National Library collections are presented at the Library. Inquiries: Ottawa/Hull (613) 993-6618 and 993-6657.

NLC 28
Cultural events: the National Library runs a cultural events program throughout the year to make Canada's literary and musical heritage known and to support Canadian studies. The program consists of exhibitions, authors' readings, lectures, musical events and films. Inquiries: Ottawa/Hull (613) 993-6618.

NLC 29
Network development: the National Library facilitates the development of decentralized, electronic Canadian library and information networking through research in computer and telecommunications technology; development of library applications of these technologies; design and co-ordination of pilot projects to test applications developed; and provision of networking co-ordination and liaison. Inquiries: Ottawa/Hull (819) 994-6834.

NLC 30
Publications: the Publications Section produces a variety of documents to publicize the services, products, activities and collections of the National Library (bibliographies, brochures, exhibition catalogues, monographs and periodicals). Inquiries: Ottawa/Hull (613) 995-7969.

National Museum of Natural Sciences (NMNS)

McLeod Street at Elgin Street
P O Box 3443, Station D
Ottawa, Ontario
K1P 6P4

Information: Ottawa/Hull (613) 996-3102

Minister responsible:
Minister of Communications

NMNS 1
The National Museum of Natural Sciences maintains collections and conducts research in the fields of botany, zoology, mineral sciences and paleobiology. Its natural history displays are presented in six permanent halls as well as in temporary and travelling exhibitions. Knowledge derived from the Museum's research and collections is made available through a variety of popular and scientific publications, educational programs, loans of specimens, films, workshops, conferences, performances and nature excursions. Inquiries: Ottawa/Hull (613) 996-3102.

National Museum of Science and Technology (NMST)

1867 St Laurent Boulevard
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 998-4566

The National Museum of Science and Technology is dedicated to the collection, preservation and public display of scientific and technological objects. The National Aviation Museum and the Agriculture Museum fall under its auspices.
Minister responsible:
Minister of Communications

NMST 1
The National Museum of Science and Technology: collects and preserves objects and data relating to Canadian scientific and technological history and development. Both permanent and temporary exhibits that emphasize visitor participation comprise the Museum's chief dissemination vehicle. Artifacts, text and audiovisuals along with innovative designs and displays correlate scientific principles and discoveries to technological development. Current major subject areas are: pure science (mathematics, physics, chemistry), astronommy, transportation, communications and space, agriculture, forestry, fishing, extractive industries, industrial technology, energy, marine technology, fire technology, civil and structural engineering, computer technology, meteorology, graphic arts technology, medical technology and photography.

Educational programs are developed and conducted by a staff of educators, featuring general or special topics for all ages. The museum contains an observatory that houses Canada's largest refracting telescope, used for evening educational programes. Public programming activities and services include star-gazing, artifact demonstrations, regional science fairs, special tours and films, travelling exhibits and publications. A leader in computer applications to facilitate Museum activities, the Museum shares its expertise with other cultural institutions and agencies. NMST maintains in-house restoration and exhibits fabrication facilities, some of which are on public view.

National Museum of Science and Technology
(continued)

NMST 2
The National Aviation Museum: the new museum, which will open in June 1988, houses a gallery of more than 100 aircraft; a memorial to the Royal Canadian Air Force entitled the "Place of Tribute"; and the main exhibit hall featuring a "Walkway of Time" that guides the visitor through the eras of aviation from the turn of the century to the present. National Museum of Science and Technology.
The National Aviation Museum is located at the Rockcliffe Airport near St Laurent Blvd and its opening hours are: from Labour Day to April 30, daily from 9:00 a.m. to 5:00 p.m., closed Monday except on public holidays and from May 1st to Labour Day, daily from 10:00 a.m. to 8:00 p.m. Inquiries: Ottawa/Hull (613) 993-4328; by mail – National Aviation Museum, Rockliffe Air Base, Ottawa, Ontario K1A 0M8.

NMST 3
Agriculture Museum: was opened in 1983 under the joint control of NMST and Agriculture Canada. Housed in the historic dairy barn of the Central Experimental Farm in Ottawa, the Museum features two permanent exhibitions *Haying in Canada* and *An Ontario Barn in the 1920's*, assembled with restored artifacts from the NMST's National Agricultural Collection. Inquiries: Ottawa/Hull; (613) 998-4566; by mail – Agriculture Museum, Central Experimental Farm, Ottawa, Ontario K1A 0M8.

National Parole Board (NPB)

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0R1

Regional Offices: Vancouver (Burnaby), Saskatoon, Kingston, Montréal, Moncton.

Information: Ottawa/Hull (613) 995-1308; regional offices *see* Part II *under* cities listed above.

The National Parole Board is responsible for granting, denying or revoking parole for inmates of all federal institutions and inmates of provincial institutions in the Prairie and Atlantic provinces. It may also revoke mandatory supervision of federal inmates. The Board's work includes establishing eligibility criteria for conditional release, conditions of release, implementation of procedural safeguards, pardon recommendations, and communication and consultation with other components of the criminal justice system.
Minister responsible:
Solicitor General of Canada

NPB 1
Parole: the Board has absolute discretion to grant, refuse or revoke parole for inmates in federal institutions and in the provincial institutions in the seven provinces and two territories that have not established their own paroling authority.

NPB 2
Day parole: day parole is a limited form of parole designed to help inmates re-enter society on a gradual basis by enabling them to participate in treatment programs, take additional training or seek employment.

NPB 3
Temporary absences: the Board has authority over the granting of all unescorted temporary absences to inmates of federal institutions for medical or humanitarian reasons.

NPB 4
Review of Parole Board decisions: the Appeal Committee carries out internal re-examination of Parole Board decisions, if requested to do so by an inmate, when parole has been denied or revoked, or when mandatory supervision has been revoked.

NPB 5
Pardon/federal offences: pardon may be granted under the Criminal Records Act to assist people who have been found guilty of a criminal offence and who, having satisfied the sentence imposed, have subsequently shown that they are law-abiding citizens. The Clemency and Pardons Section of the Board conducts the investigation required for each case, after which the Board submits a recommendation to the Solicitor General on whether a pardon should be granted. Inquiries: Ottawa/Hull (613) 995-1308, ext 156.

National Parole Board *(continued)*

NPB 6
Mandatory supervision: Canadian law gives inmates of federal penitentiaries the right to serve the last third of a sentence in the community, under mandatory supervision, with the exception of those considered likely to commit an offence causing death or serious harm to another person before the end of their sentence.

National Research Council Canada (NRC)

Head Office
Montréal Road
Ottawa, Ontario
K1A 0R6

Other offices: *see* below *under* individual programs.

Information: Ottawa/Hull (613) 993-9101.

The NRC was established in 1916 to promote scientific and industrial research under a mandate conferred by parliament in the NRC Act. Guided by its industry-led Council, NRC has become Canada's leading national science and technology institution helping Canadian firms to compete in world markets. With more than 3000 employees and a budget of approximately $400 million, NRC's nation-wide laboratories, technology advisors and industrial assistance offices support the efforts of Canadian research and development performers and firms involved with the application of technology.
Minister responsible:
Minister of State for Science and Technology (Legislation is underway to create the Department of Industry, Science and Technology. When passed, National Research Council Canada will fall under the new Minister's jurisdiction.)

Science and technology/research and development (NRC 1 – NRC 9)

NRC 1
Chemistry: the research programs of the Division are concerned with materials – their formation, characterization, preservation, modification and use. The Division has been restructured into three laboratories: the Laboratory for Advanced Material Science identifies, prepares, modifies, characterizes and evaluates new or improved materials with superior performance and extended service life, and assists Canadian industry in incorporating this knowledge in novel and useful technologies. The Laboratory for Chemical and Process Technologies identifies new processes and other technologies, and develops their application in Canadian industry. Currently, emphasis is on separation process and combustion technologies, and relevant innovations are being introduced to the Canadian minerals, fuels, chemical and utility industries. The Laboratory for Molecular Science improves the understanding of chemical, photochemical and physical processes at the molecular level with advanced experimental and theoretical studies in specific areas such as medicine and health. Inquiries: Ottawa/Hull (613) 993-2330.

National Research Council Canada *(continued)*
Science and technology/research and development *(continued)*

NRC 2
Physics: the Division focusses on the field of metrology, on the understanding and resolution of physical problems relevant to the application of high technology to industry, and on certain areas of basic physics research.
As the National Standards Laboratory for Canada, the Division disseminates, maintains and improves the basic standards of measurement. In addition to the six basic measurement quantities (length, mass, time, temperature, electrical and light units), the Division maintains a number of derived standards, such as those for ionizing radiation, acoustics, colour and pressure. Calibration services for measuring instruments directly related to the other standards are provided for industry, universities and government agencies. As a public service, the NRC provides the exact time of day via radio and television. The Division supports research in physics, or the resolution of materials problems, in areas of relevance to high-technology industry. Other programs support industrial or social development. The Division also operates major national facilities for the industrial and scientific communities. Inquiries: Ottawa/Hull, general (613) 993-1208; exact time of day – (613) 993-2181.

NRC 3
Biological sciences: the Division collaborates with private industry to further technology development and transfer in the field of biotechnology. Work in the Division is organized into three laboratories. The Carbohydrate Laboratory deals mostly with carbohydrate antigens, vaccines, and diagnostics for human and veterinary pathogens, and with microbiological and enzymatic conversions of or to useful products related to carbohydrates. The Medical Biosciences Laboratory studies socially and commercially significant problems of abnormal physiology at the whole-animal, cellular and molecular levels. The Protein Laboratory is involved in studies of the properties, design and modification of proteins with novel, industrially important functions. Division of Biological Sciences. Inquiries: Ottawa/Hull (613) 990-0884.

NRC 4
Electrical engineering: this Division undertakes a wide range of work, from basic research and the acquisition of engineering knowledge to applied research and development. The term "electrical engineering" is used in its broadest sense and includes the frequency spectrum from DC to optical wavelengths, electronics (digital and analogue), computer technology and biomedical engineering. The range of applications includes industrial technology, energy, metrology and health (both instrumentation and aids to disabled persons, as well as national and international health standards). The Division serves a broad clientele of manufacturers, health care institutions, electrical utilities and other government agencies by providing information, calibration and testing. Inquiries: Ottawa/Hull (613) 993-9010.

NRC 5
Medical engineering: one of the laboratories of the Division of Electrical Engineering, the medical engineering section provides a centre for the creation, dissemination, application and use of biomedical engineering knowledge and techniques in support of life quality and health care concerns. Areas of research include habilitation/rehabilitation engineering, the effects of non-ionizing radiation on the biological system, orthopaedic engineering and biological information enhancement. The section publishes a biennial inventory of bioengineering projects in Canada and an inventory of rehabilitation research in Canada. Inquiries: Ottawa/Hull (613) 993-0330, 993-9287.

NRC 6
Rehabilitation technology: the unit develops technical aids for disabled persons by obtaining prototypes from the original developer and then co-ordinating production. Co-ordination includes production engineering, identifying manufacturers, and testing and evaluating pre-production units. Inquiries: Toronto (416) 499-3222.

NRC 7
Public Security Program: the Public Security Program provides a focal point for all law enforcement research projects carried out at the NRC. Through the Soliciter General of Canada, a Canadian Program of Science and Technology in Support of Law Enforcement has been established, whereby the RCMP as lead agency and the NRC as research performer co-operate to work on problems facing the Canadian police community. Inquiries: Ottawa/Hull (613) 993-3737.

NRC 8
Canadian Institute of Industrial Technology (CIIT): this Institute, located in Winnipeg, is a new type of NRC laboratory where all projects are industry-defined and applicationsoriented. It has been designed as a complete research environment for technical teams from industry, university and government, being a national centre for information on industrial technology. Inquiries: Winnipeg (204) 983-7693.

NRC 9
Mechanical engineering: research and development activities cover thermodynamics, applied mechanics and hydrodynamics. The Division of Mechanical Engineering works closely with Canadian industry to address problems of both long- and short-term concern. The main research effort is related to Canadian transportation problems while another significant program concentration is the development and application of technology to increase industrial productivity. Vital to all application areas is a continuing accumulation of basic engineering data and expertise as well as the operation of several national facilities for engineering research and development. The Division operates eight laboratories in Ottawa and one in Vancouver. Inquiries: Ottawa/Hull (613) 993-2424; Vancouver (604) 666-2623.

National Research Council Canada *(continued)*

Space Division (NRC 10 – NRC 14)

NRC 10

Space Division: the recently established Space Division consolidates all space-related activities of the NRC. Incorporating the activities of the Space Technology Program of the National Aeronautical Establishment and the Canada Centre for Space Science, the Division focusses on research and development in space science and space technology. Note: current government plans for the creation of a Canadian Space Agency may lead to a relocation of the NRC's Space Division. Inquiries: Ottawa/Hull (613) 993-5494.

NRC 11

Space Science and Facilities Program: the office provides opportunities for Canadian scientists to participate in national and international space programs. Canadian space industries may participate in the development of state-of-the-art technology. Technology transfer from the scientists in the program to industry is a major facet of the program. The office also provides the facilities required for space science along with the planning and evaluation processes required to use them effectively. Engineering support for space experiments and project management for the development and construction of major new facilities are provided. Work funded by the program is contracted to Canadian industries. Project funding for scientific research comes from participating universities or government agencies, or from the Natural Sciences and Engineering Research Council.

The office is developing new space science instruments in co-operation with agencies in Sweden, France, Japan and the United States. Some of these instruments will fly with SPACELAB, the European Space Agency contribution to the NASA Space Shuttle program; others will fly in orbiting satellites. Projects currently in progress include WISP (Waves In Space Plasma); WINDII (WIND Imaging Interferometer); VIKING (Viking ultraviolet imager on a Swedish satellite); WAMDII (Wide Angle Michelson Doppler Imaging Interferometer); CANOPUS (Canadian Auroral Network for the Open Program Unified Study: CANOPUS is the Canadian contribution to the International Solar Terrestrial Physics Program); HILAT; and SMS. Inquiries: Ottawa/Hull (613) 990-0809; by mail – 100 Sussex Drive, Ottawa, Ontario K1A 0R6.

NRC 12

Canadian Astronaut Program: this includes the management of the program, the selection and training of astronauts and the development of space physiology experiments and associated equipment. Following the sucessful flight of Marc Garneau in 1984, preparations are under way for Canadian astronauts to be involved in future flights, one to undertake a space vision system experiment, and a second to do life-science experiments. Inquiries: Building M-60, Montreal Road, Ottawa, Ontario K1A 0R6.

NRC 13

User Development Program: the program encourages the development of Canadian industrial capabilities to use the Space Station for space-based manufacturing (processing of materials in space). Inquiries: Ottawa/Hull (613) 990-0800; by mail – 100 Sussex Drive, Ottawa, Ontario K1A 0R6.

NRC 14

Space Station Program: this office designs, develops, tests, builds and operates the Mobile Servicing System, the Canadian contribution to the International Space Station Project. NASA and its international partners (Canada, European Space Agency, Japan) are developing the Space Station to be assembled in space and permanently manned by 1994. The Mobile Servicing System is a sophisticated sub-system of the Space Station, consisting of a moveable base with a servicing bay capable of accommodating and transporting large payloads, advanced control systems, a powerful robotic manipulator, dexterous manipulators to allow handling of a variety of specialized tasks, specialized tools, power and data systems and a work station for astronauts during extra-vehicular activities. Inquiries: Ottawa/Hull (613) 993-0137; by mail – Building R-105, Montreal Road, Ottawa, Ontario K1A 0R6.

Research institutes and laboratories (NRC 15 – NRC 24)

NRC 15

The Herzberg Institute of Astrophysics operates and maintains astronomical observatories as national facilities available to all interested scientists. The Institute conducts its own research programs in the fields of astronomy, space science and molecular spectroscopy, and is engaged in the development of new techniques and instruments for collecting and assessing observational data. Inquiries: Ottawa/Hull (613) 990-0907; (613) 996-1455 (solar) or 821-2480 (meteor); other offices *see* Part II *under* Victoria, Penticton, Saskatoon and Lake Traverse.

NRC 16

Plant Biotechnology Institute: a key component in the national biotechnology network, the Institute carries out research to find new exploitable methods for genetic alteration of plants and for biochemical control of plant development in agriculture, forest tree production, medicinal products and industrial processes. The cell and molecular biology of higher plants are the basis for genetic engineering projects at PBI. Collaboration with other research organizations is actively promoted and sought by the Institute. Inquiries: Saskatoon (306) 975-4191.

National Research Council Canada *(continued)*
Research institutes and laboratories *(continued)*

NRC 17
Biotechnology Research Institute: a component of the national biotechnology network, the Institute conducts generic research in biochemical engineering, genetic engineering, enzyme engineering, cell fusion and molecular immunology. Its objective is to establish, in partnership with Canadian industries and universities, a strong national research program that will have extensive and eventually dominant private-sector involvement. The program is designed to sustain industrial activity, make commercialization easier and support the rapid expansion of a range of competitive biotechnology products. Inquiries: Montréal (514) 496-6100.

NRC 18
Institute for Research in Construction: the Institute carries out studies to develop the technology needed for the design, construction and use of buildings in a cold climate. Research on the properties of materials, building design, energy efficiency, climatic loads and geotechnical areas is particularly important in preventing problems such as deterioration, condensation, air leakage and structural instability. Other studies are carried out on fire safety design, sound insulation and acoustics, air quality, building systems and services, and the economics of construction and rehabilitation. The Canadian Construction Research Board assesses, on a continuing basis, the knowledge and research needs of the construction industry in Canada and provides policy and program direction to the Institute. The Institute also provides technical support for the National Building Code for Canada, the National Fire Code for Canada, the Measures for Energy Conservation in New Buildings, Building Standards for the Handicapped, Residential Standards and the Canadian Plumbing Code. The national model codes are published on a five-year cycle for adoption by provincial and municipal authorities. Inquiries: Ottawa/Hull (613) 993-2607; other offices *see* Part II *under* Vancouver, Revelstoke, Saskatoon and Halifax.

NRC 19
Industrial Materials Research Institute: the Institute is responsible for research and development projects in the industrial and manufacturing sectors in Canada, dealing with metals, glass, ceramics, concrete and plastics. The Institute carries out research either internally or in co-operation with industry for the solution of difficult problems; provides technical assistance and advice; maintains a repository of technical information; and transfers technology to industry via contracts and secondment of personnel; and provides laboratory facilities and specialized testing equipment for industrial firms. A significant per cent of the Institute's budget is available for contracting out research to industry, universities and other research institutes. Inquiries: Montréal (514) 641-2280.

NRC 20
Institute for Marine Dynamics: the Institute for Marine Dynamics (IMD), in St John's, Newfoundland, devises testing programs for ships and offshore structures. Its facilities include a towing tank, an ice tank, a cavitation tunnel, an advanced seakeeping basin and a computer-controlled milling machine. These facilities make IMD one of the most important research institutes for marine hydrodynamics in the world. The IMD is active in the design of vessels, model construction and performance trials, including "scaling-up" of results to be applied to full-sized ships. Inquiries: Ottawa/Hull (613) 993-2265; St John's (709) 772-2469.

NRC 21
The National Aeronautical Establishment (NAE) pursues research and development objectives in support of the Canadian aerospace community. Its five laboratories are Low Speed, High Speed, Unsteady Aerodynamics, Aerospace Structures and Materials, and Flight Research. The Division's expertise is directed not only to matters of aeronautical and aerospace concern, but also to programs related to airborne research, safety, industrial aerodynamics and wind engineering. NAE also maintains a number of national facilities including various sizes of wind tunnel, specially equipped research aircraft and structural test equipment that may be used on a commercial fee-for-service basis as well as for research and development projects. Inquiries: Ottawa/Hull (613) 993-0141.

NRC 22
Tribiology and Applied Mechanics, Western Laboratory: the Laboratory specializes in scaled tests that simulate end-use conditions of friction and wear in the materials and components of mechanical systems that involve sliding, rolling and impact motion. Experiments are conducted on brake friction in a vacuum; rolling contact wear of railway wheels and rails; sliding wear of gas-turbine seal materials; impact/fretting wear of metals; and boundary lubrication effectiveness of oils and lubricant additives for machine tool ways. The Laboratory also performs work in the development and assessment of novel mechanical devices suitable for small-scale, decentralized economic development, such as equipment for small-scale farming and logging operations. Inquiries: Vancouver (604) 666-2623.

NRC 23
Atlantic Research Laboratory: the Laboratory performs research and development mainly in marine sciences and on industrial materials and processes relevant to the economy of the Atlantic provinces. The marine-related research includes studies of the biology, biotechnology and chemistry of organisms, particularly marine plants, and the development of marine analytical chemistry methodologies and standards. Research and development on materials and processes focus primarily on the development and use of specialized ceramics in industry. Other research includes studies of the ecology and physiology of fungi with emphasis on their role in agricultural systems. Inquiries: Halifax (902) 426-8278.

National Research Council Canada *(continued)*
Research institutes and laboratories *(continued)*

NRC 24
Canada Institute for Scientific and Technical Information (CISTI): CISTI is responsible for building and maintaining the national collection of international scientific, technical and medical literature. The collection consists of about three million titles, including books, conference proceedings, journals, technical reports, theses and reference works. CISTI holds over 45 000 journal titles, including 32 000 active subscriptions. More than two million technical reports are held on microfiche. In addition, the Institute operates a wide range of services, including document delivery, on-line information retrieval systems, reference and referral services, and publications. Inquiries: Ottawa/Hull (613) 993-1600, 993-2441, or 993-2528.

Industrial research assistance (NRC 25 – NRC 26)

NRC 25
Industry Development Office (IDO): the IDO provides formal programs and channels for interaction between government and university laboratories and specialized technology centres on the one hand, and industrial firms on the other. Its particular goal is to generate and apply technical knowledge and information in Canadian industry. The major element of IDO is the Industrial Research Assistance Program (IRAP). IRAP's mandate is to increase economic growth in Canada by encouraging research and development and by increasing the use of science and technology. Typical work ranges from assistance in solving manufacturing difficulties to encouraging a major research and development project involving a dozen or more company researchers for several years. Through IRAP, the scientific, technical and management resources of the NRC and other federal government research organizations assist industry to increase its research and development and to use available technology more effectively. Various provincial research organizations collaborate with the IRAP office to complement and enhance federal/provincial resources and to enable IRAP services to be effectively delivered across Canada. Under existing arrangements, staff members of the participating provincial research organizations provide services in conjunction with NRC field staff. Inquiries: Ottawa/Hull (613) 993-2012; field offices *see* Part II *under* Vancouver (Burnaby), Calgary, Edmonton, Saskatoon, Regina, Winnipeg, Windsor, London, Waterloo, Welland, Mississauga, Toronto (Scarborough), Montréal, Trois-Rivières, Sherbrooke, Québec, Chicoutimi, Rimouski, Fredericton, Saint John, Moncton, Wolfville, Dartmouth, Charlottetown and St John's.

NRC 26
Technical assistance: NRC provides industrial troubleshooting assistance to industries in Canada that lack sophisticated technical resources, particularly small and medium-sized firms. A sound basis for technology transfer is provided by experienced staff who maintain close liaison with client firms. In addition, NRC provides assistance to firms seeking solutions to short-term scientific, engineering and technological problems, through the work of in-plant university or technical college students who are supervised by professional personnel. Inquiries: Ottawa/Hull (613) 993-3431; field offices *see* Part II *under* Vancouver (Burnaby), Calgary, Edmonton, Saskatoon, Regina, Winnipeg, Windsor, London, Waterloo, Welland, Mississauga, Toronto (Scarborough), Montréal, Trois-Rivières, Sherbrooke, Québec, Chicoutimi, Rimouski, Fredericton, Saint John, Moncton, Wolfville, Dartmouth, Charlottetown and St John's.

National Facilities (NRC 27 – NRC 30)
The National Research Council supports a number of Canadian research projects and facilities. In general, these facilities are partially funded by NRC and managed and operated by outside agencies. These co-operative ventures are described below. Inquiries for all National Facilities programs (NRC 27 – NRC 30): Ottawa/Hull (613) 993-6543.

NRC 27
Canada–France–Hawaii Telescope (CFHT): operated by the CFHT Corporation and built on the summit of Mauna Kea in the Hawaiian Islands, the 3.6 m telescope is shared by the three member nations and used by astronomers from around the world.

NRC 28
Canadian Synchrotron Radiation Facility (CSRF): located near Madison, Wisconsin at the Synchrotron Radiation Facility Centre (SRC) of the Physical Sciences Laboratory, University of Wisconsin, the CSRF provides a world-class source of synchrotron light for Canadians whose work requires special properties of radiation. CSRF is a national facility owned and managed by the National Research Council, funded by the Natural Sciences and Engineering Research Council, and operated by a team of scientists from the University of Western Ontario.

NRC 29
Omni-Purpose Apparatus for LEP (OPAL): the OPAL experiment examines the interactions among the recently discovered "Z" and "W" particles. It involves the design and construction of a detector to be installed at one of the intersecting regions of a new colliding-beam accelerator called LEP (Large Electron Positron) at the Centre européen pour la recherche nucléaire (CERN) in Geneva, Switzerland. The project involves 25 research institutions in nine countries. Canadian funding is shared between the National Research Council and the Natural Sciences and Engineering Research Council.

National Research Council Canada *(continued)*
National Facilities *(continued)*

NRC 30
Tri-University Meson Facility (TRIUMF): The TRIUMF cyclotron, at the University of British Columbia (UBC), is a unique national facility for sub-atomic physics. Operated as a joint venture by UBC, Simon Fraser University, the University of Victoria and the University of Alberta, the cyclotron is used for particle research, the analysis of mineral ores and for medical applications. Inquiries: Vancouver (604) 228-4711 or Ottawa/Hull (613) 993-1000.

National Search and Rescue Secretariat (NSS)

Journal Tower South, 17th Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (Executive Director's Office)
(613) 992-0054

Minister responsible:
Lead Minister for Search and Rescue
(Minister of National Defence)

NSS 1
National search and rescue: in 1986, following the inquiry of the Royal Commission on the Ocean Ranger Marine Disaster, the federal government decided to set up a distinct program to manage search and rescue activities in Canada. The Secretariat is responsible for the new National Search and Rescue Program. It also develops search and rescue policy and supports the Minister of Defence in his role as Lead Minister for Search and Rescue. Inquiries: Ottawa/Hull (613) 992-0054.

National Transportation Agency (NTA)

Head Office
Les Terrasses de la Chaudière
Room 1910
Hull, Québec
(Mail: Ottawa, Ontario K1A 0N9)

Western Division Headquarters: Saskatoon.

Regional Offices: Vancouver, Calgary, Winnipeg, Toronto, Montréal, Moncton.

Information: Ottawa/Hull (819) 997-0344; Saskatoon (306) 975-5201; regional offices *see* Part II *under* cities listed above.

The Agency performs all the functions vested in it by the National Transportation Act, 1987. It is responsible for the economic regulation of all aspects of the transportation sector in Canada under federal jurisdiction, including transport by rail, air, water and commodity pipeline, as well as certain types of interprovincial commercial motor transport. The NTA regulates railway safety; Transport Canada regulates all other modes of transport.
Minister responsible:
Minister of Transport

NTA 1
Subsidies: the Agency administers a number of subsidy and related programs to support transportation services, including subsidies for uneconomic railway branch lines, uneconomic railway passenger services (other than those operated by VIA), contracting for essential air services, subsidies for eastern grain and flour transportation, establishing western grain transportation rates and subsidies for truck transportation in Atlantic Canada and eastern Québec.

NTA 2
Rail Network Rationalization: under this program, the Agency evaluates applications from railway companies to abandon branch lines and to make other adjustments to their networks, and makes rulings allowing abandonment, authorizing subsidization or recommending other courses of action provided for under the National Transportation Act, 1987.

NTA 3
Dispute Resolution: NTA assists in the resolution of disputes over rates and services between carriers and shippers or travellers, through a variety of mechanisms, including formal and informal investigations, mediation and final offer arbitration. Inquiries: Ottawa/Hull (819) 953-4653.

NTA 4
Tariffs and Official Filings: the Agency analyses and maintains a wide range of tariffs, agreements and other documents dealing with rates and conditions of carriage. These include confidential contracts between railways and shippers; tariffs filed by rail, water and motor vehicle carriers in support of subsidy claims; shipping conference agreements and marine pilotage tariffs.

NTA 5
Transportation of Disabled People: NTA conducts inquiries and makes regulations concerning the removal of undue obstacles to the mobility of disabled travellers.

NTA 6
Market Entry: under this program, the Agency licenses domestic and international air carriers with respect to their operations in Canada, and water carriers as they affect northern re-supply operations. NTA also investigates the availability of registered Canadian vessels in response to applications from foreign-registered vessels to engage in the coasting trade in Canadian waters. Inquiries: Ottawa/Hull (819) 953-5074.

NTA 7
Industry Monitoring and Analysis: the Agency monitors the impact of economic regulations on the transport industry, and provides information to governments and others who are involved in the analysis and formulation of transport policy, including an annual report to Parliament. Inquiries: Ottawa/Hull (819) 953-5074.

NTA 8
Rail Safety: the Agency makes regulations concerning the safety of rail operations and monitors compliance on the part of rail carriers. It also investiges rail accidents to determine the causes and prescribe future preventative actions.

Natural Sciences and Engineering Research Council of Canada (NSERC)

200 Kent Street
Ottawa, Ontario
K1A 1H5

Information: Ottawa/Hull (613) 995-5992.

Minister responsible:
Minister of State for Science and Technology

NSERC 1
The Natural Sciences and Engineering Research Council is a federal agency that supports advanced research and development in the natural sciences and engineering at Canadian universities. It also encourages collaboration between the academic and industrial sectors. In 1987-88, the Council will invest $338 million in university research and researcher training.

Northern Canada Power Commission (NCPC)

Head Office
7909 51st Avenue
(PO Box 5700, Station L)
Edmonton, Alberta
T6C 4J8

District Offices: Yellowknife, Iqaluit (Frobisher Bay).

Information: Edmonton (403) 465-3377; district offices *see* Part II *under* Yellowknife and Iqaluit (Frobisher Bay).

The Northern Canada Power Commission is a Crown corporation that operates under the authority of the Northern Canada Power Commission Act. It is concerned with the planning, construction and management of public utilities, primarily electrical, on a commercial basis.
Minister responsible:
Minister of Indian and Northern Affairs

NCPC 1
Public utilities/planning and construction: the Commission is empowered to survey utility requirements and construct utility plants in the Northwest Territories and, subject to the approval of the Governor in Council, elsewhere in Canada.

NCPC 2
Public utilities/operation: the Commission is the principal producer and provider of electricity to communities north of 60 degrees. It operates the main transmission networks in the Northwest Territories. It also runs heat, water and sewerage service utilities at Inuvik, and provides wholesale heat supply to the Northwest Territories government for distribution at Iqaluit (Frobisher Bay). Residual heat recovery systems are operated at several locations. It also provides power to the residents of Field, British Columbia.

Northern Pipeline Agency Canada (NPAC)

Centennial Towers, Station 210
200 Kent Street
Ottawa, Ontario
K1A 0E6

Information: Ottawa/Hull (613) 993-7466.

Minister responsible:
Minister of Transport

NPAC 1
The Agency was established to oversee the planning and construction, by Foothills Pipe Lines (Yukon) Ltd, of the Alaska Highway gas pipeline from the Alaska-Yukon border to the lower 48 states. The aim of its activities is to maximize economic benefits and minimize adverse effects on people and the environment along the route.

Office of the Superintendent of Financial Institutions (OSFI)

Head Office
Kent Square
255 Albert Street
Ottawa, Ontario
K1A 0H2

Regional offices: Vancouver, Winnipeg, Toronto, Montréal.

Information: Ottawa/Hull (613) 993-1677; regional offices *see* Part II *under* cities listed above.

The Office of the Superintendent of Financial Institutions is the federal organization responsible for the supervision of all federally registered or licensed financial institutions including chartered banks. The Office also has responsibility for the supervision of employer-sponsored pension plans relative to employments under federal jurisdiction. In addition, the Office provides actuarial services and advice to other federal government departments.
Minister responsible:
Minister of State for Finance (under the authority of the Minister of Finance)

OSFI 1
The Office of the Superintendent of Financial Institutions is responsible for the supervision of chartered banks as well as federally registered or licensed insurance, trust, loan and investment companies, fraternal benefit societies and co-operative credit societies. The Office is also responsible for the supervision of employee pension plans subject to the Pension Benefits Standards Act, 1985, the administration of the Civil Service Insurance Act and the administration of Part I of the Excise Tax Act. Inquiries: Ottawa/Hull (613) 993-1677; Civil Service Insurance Act and Part I, Excise Tax Act (613) 990-7604.

OSFI 2
The Office is responsible for the provision of actuarial advice to other departments and performs extensive actuarial services in the valuation of government pension and insurance programs. Inquiries: Ottawa/Hull (613) 990-7985.

Official Languages, Office of the Commissioner of (OCOL)

Head Office
110 O'Connor Street
Ottawa, Ontario
K1A 0T8

Regional Offices: Edmonton, Winnipeg, Toronto, Sudbury, Montréal, Moncton.

Information: Ottawa/Hull (613) 996-6368 (collect calls are accepted); regional offices *see* Part II *under* cities listed above.

The Commissioner of Official Languages ensures that Canada's two official languages, English and French, enjoy equality of status and equal rights and privileges in all federal institutions.

The Commissioner reports directly to Parliament.

OCOL 1
Information on official languages: information is provided on any matter related to the Official Languages Act, the Commissioner's mandate, language of service or of work, and equitable participation of anglophones and francophones in federal institutions.

OCOL 2
Complaints: the Office of the Commissioner of Official Languages receives complaints from the general public and public servants concerning English and French as languages of work and their use in providing service to the public. It also conducts inquiries into complaints involving the implementation of the Official Languages Act in federal departments and institutions. Complaints Service. Inquiries: Ottawa/Hull (613) 996-6368, or any regional office *see* Part II *under* cities listed above (collect calls are accepted.)

1988 Olympic Winter Games, Government of Canada Office for the (OWG)

Headquarters
255 Albert Street
Suite 602
Ottawa, Ontario
K1A 0K9

Regional Office: Calgary.

Information: Ottawa/Hull (613) 990-1988; regional office *see* Part II *under* Calgary.

Minister responsible:
Minister of State for Fitness and Amateur Sport

OWG 1
The Government of Canada Office for the 1988 Olympic Winter Games is responsible for co-ordinating all federal activities in support of the 1988 Winter Olympics, and for liaison and negotiation with the key bodies associated with the organization of the Games.

Pension Appeals Board (PAB)

PO Box 8567
Postal Terminal
Ottawa, Ontario
K1G 3H9

Information: Ottawa/Hull (613) 995-0612.

Minister responsible:
Minister of Health and Welfare

PAB 1
The Pension Appeals Board is a tribunal that was created by Parliament following an agreement with the government of Québec. It hears appeals arising from decisions of the Minister of National Revenue and the Minister of National Health and Welfare under the Canada Pension Plan Act (CPP), from decisions of the Minister of Revenue of Québec under the Québec Pension Plan Act (QPP), and in some circumstances, from decisions of the Commission des affaires sociales, also under the Québec Pension Plan Act.

Petro-Canada (PC)

Head Office
150 6th Avenue South West
(PO Box 2844)
Calgary, Alberta
T2P 3E3

Other Office: Ottawa.

Information: Calgary (403) 296-5850 (Public Affairs); Ottawa/Hull (613) 238-8951.

Petro-Canada is Canada's national energy corporation.
Minister responsible:
Minister of Energy, Mines and Resources

PC 1
Petro-Canada is a fully integrated oil and gas corporation with activities in all aspects of oil and gas, including frontier exploration, conventional oil and gas production, heavy oil production, oil sands mining, pipelining, refining, and marketing through a national retail service station chain. The Corporation participates in environmental protection concerns such as the campaign against misfueling initiated by the Petroleum Association for the Conservation of the Canadian Environment and Environment Canada. Petro-Canada has two operating divisions, Petro-Canada Resources and Petro-Canada Products, and one main wholly-owned subsidiary, Petro-Canada International Assistance Corporation.

Petro-Canada Resources (PC 2)

Head Office
150 6th Avenue South West
(PO Box 2844)
Calgary, Alberta
T2P 3E3

Nova Scotia Office: Halifax.

Off-Shore Logistics Office: St John's.

Information: Calgary (403) 296-5850 (Public Affairs); regional office *see* Part II *under* Halifax; off-shore logistics office *see* Part II *under* St John's.

Petro-Canada *(continued)*
Petro-Canada Resources *(continued)*

PC 2
Petro-Canada Resources is the exploration and production arm of Petro-Canada owning and managing natural gas reserves, oil fields and off-shore oil and gas deposits. The Corporation adjusts its marketing activities, production and exploration of energy supplies according to the demands of world oil prices and domestic and export markets. Petro-Canada Resources has part-ownership of oil sands projects (Syncrude 17 per cent and Wolf Lake 50 per cent), and actively increases reserves with the purchase of additional holdings such as Sousa and Shekilie.
The Corporation's domestic explorations have been recently focused on lower-cost western Canadian supply sources. However, the 11-year exploration program off Canada's east coast has continued with the drilling of more wells. Petro-Canada continues to evaluate discovered fields and to delineate their development. In April 1987, the Canada/Newfoundland Offshore Petroleum Board approved the Hibernia Development Plan. An international exploration program in Columbia, Ecuador and Papua New Guinea aims at finding significant reserves of low-cost crude oil to add to the reserves of Petro-Canada.

Petro-Canada Products (PC 3)

Head Office
150 - 6th Avenue South West
Calgary, Alberta
T2P 3E3

Regional Offices: Calgary, Toronto (Don Mills), Montréal.

District and Marketing Offices: Vancouver, Winnipeg, Halifax.

Information: Calgary (403) 296-5850 (Public Affairs); regional, district and marketing offices *see* Part II *under* cities listed above.

PC 3
Petro-Canada Products is the refining and marketing arm of Petro-Canada being responsible for the integration of supply, refining, research and development, wholesale marketing, the management of market outlets, and product distribution and transportation. In April 1986, the Corporation purchased the Gulf Oil Refinery at Edmonton, a dedicated processing facility for synthetic crude oil. The refinery produces mainly gasoline, aviation fuels, solvents, diesels and by-products such as propane, butane and coke. Product development focuses on the production of goods for both commercial and industrial consumers such as super unleaded gas and lubricants. The Division maintains the Petro-Canada service station and retail outlet network throughout Canada.

Petro-Canada International Assistance Corporation (PC 4)

Head Office
150 - 6th Avenue South West
Calgary, Alberta
T2P 3E3

Other Office: Ottawa.

Information: Calgary (403) 296-5850 (Public Affairs); Ottawa/Hull (613) 990-6000.

PC 4
Petro-Canada International Assistance Corporation (PCIAC) is a wholly-owned subsidiary of Petro-Canada that helps oil-importing countries to find and develop their own domestic oil and gas.

Ports Canada (PRC)

National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6

Local port corporations: Prince Rupert, Vancouver, Montréal, Québec, Halifax, Saint John, St John's.

Non-corporate ports: Churchill, Port Colborne, Prescott, Chicoutimi, Trois-Rivières, Sept-Îles, Belledune.

Information: Ottawa/Hull (613) 957-6787 (95-PORTS); individual ports *see* Part II *under* cities listed above.
Minister responsible:
Minister of Transport

PRC 1
Port administration and policy: Canada Ports Corporation operates a federal system of ports on a decentralized basis. Seven of the ports, (listed above) are local, autonomous port corporations that function in accordance with common commercial principles. The other non-corporate ports are directly administered by the Canada Ports Corporation. Nearly half of all Canadian port traffic and more than 95 per cent of container traffic are handled by the Canada Ports Corporation. Ports Canada is also responsible for implementing the national port policy, which provides for the services necessary to Canada's international shipping trade at national, regional and local levels.

Prairie Farm Rehabilitation Administration (PFRA)

Head Office
Motherwell Building
1901 Victoria Avenue
Regina, Saskatchewan
S4P 0R5

Liaison Office: Ottawa.

Alberta Affairs Office: Edmonton.

Manitoba Affairs Office: Winnipeg.

Geotechnical Division: Saskatoon.

Regional Engineering Divisions: Calgary, Regina, Winnipeg.

District Engineering Offices: Lethbridge.

Project Offices: Cutbank.

Senior Soil Conservationists: Winnipeg, Saskatoon, Edmonton.

Area Soil Conservationists: Lethbridge, Hanna, Peace River, Vegreville, Rosetown, Swift Current, Watrous, Weyburn, Brandon, Morden, Dauphin.

Area Soil and Water Conservation Offices: Hanna, Rosetown, Swift Current, Watrous, Weyburn, Brandon.

Local Soil and Water Conservation Offices: throughout the Prairie provinces.

Irrigation Division: Consul, Eastend, Maple Creek, Rush Lake, Swift Current, Val Marie.

Demonstration Centre: Outlook.

Tree Nursery Division: Indian Head.

Hydraulics Laboratory: Regina.

Community Pastures: throughout the Prairie provinces.

Bull stations: Maple Creek, McAuley.

Information: Regina (306) 780-5070 or 780-5071, or any office listed above *see* Part II *under* desired town.

PFRA activities are related to soil conservation, water development and land use adjustment in the Prairie provinces.
Minister responsible:
Minister of Agriculture

Prairie Farm Rehabilitation Administration *(continued)*

PFRA 1
Soil and water conservation: the Soil and Water Conservation Service operates irrigation projects, 88 community pastures, an irrigation demonstration farm and a tree nursery facility. It also provides technical and financial assistance for water development and soil conservation projects and programs. The community pastures maintained throughout the three Prairie provinces provide grazing for cattle and the use of breeding bulls on a cost-recovery basis. In southwest Saskatchewan the Service operates 23 water-storage projects and six irrigation projects, which permit the growth of forage crops for livestock in the local dryland farming area. The Rural Water Development Program provides technical and financial assistance for on-farm, group and small community wells, dugouts, dams, reservoirs and pipelines. The Saskatchewan Irrigation Development Centre at Outlook (Sask) provides information on irrigation techniques, irrigated crops and fertilizer use. The Tree Nursery provides tree and shrub seedlings for field, farmstead and roadside shelterbelts. Inquiries: nearest district or local Soil and Water Conservation office *see* Part II.

PFRA 2
Engineering services: the Engineering Service investigates development opportunities and carries through various works involving water development, irrigation and water infrastructure programs in the three Prairie provinces. Specialized activities in the areas of hydrology and geology encompass air photo interpretation, geotechnical services, hydraulic and structural design, and dam construction and safety evaluation. Inquiries: head office, regional and district engineering offices, or the Geotechnical Division office *see* Part II *under* cities listed above.

PFRA 3
Policy and analysis: the Policy and Analysis Service provides evaluation and performance measurement services for PFRA programs and policies; conducts environmental, social and economic studies; and operates an information program. Inquiries: Regina (306) 780-5070.

PFRA 4
Manitoba Affairs: the Manitoba Affairs Office represents all aspects of PFRA's activities in Manitoba with public, provincial and municipal officials and the federal government in Manitoba. Inquiries: Winnipeg (204) 949-3116 or Regina (306) 780-5070.

PFRA 5
Alberta Affairs: the Alberta Affairs Office represents all aspects of PFRA's activities in Alberta before public, provincial and municipal officials and the federal government in Alberta. Inquiries: Edmonton (403) 420-3307 or Regina (306) 780-5070.

Privacy Commissioner of Canada (PCC)

Place de Ville
Tower B, 14th Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410 or toll-free 1-800-267-0441.

The Privacy Act outlines the rights of individuals concerning the personal information held about them by government institutions. Complaints made under the Act and supervision of the information banks are the responsibility of the Privacy Commissioner.

The Privacy Commissioner of Canada reports directly to Parliament.

PCC 1
Complaints: the Privacy Commissioner is appointed by Parliament to investigate complaints by individuals who allege that the federal government has failed to comply with their rights to personal information.

PCC 2
Personal information/supervision: the Privacy Commissioner audits the collection, use, retention and disposal of personal information by the government institutions listed in the schedule to the Privacy Act.

PCC 3
Privacy/studies: at the request of the Minister of Justice, the Privacy Commissioner undertakes studies relating to the privacy of individuals, the extension of individual rights under the Privacy Act, and the treatment of personal information by institutions other than those under the legislative authority of Parliament. The Privacy Commissioner reports annually and may submit special reports to Parliament.

Public Service Commission (PSC)

Head Office
L'Esplanade Laurier, West Tower
300 Laurier Avenue West
Ottawa, Ontario
K1A 0M7

Regional and District Offices: Whitehorse, Yellowknife, Iqaluit (Frobisher Bay), Vancouver, Edmonton, Regina, Winnipeg, Toronto, Ottawa, Montréal, Québec (Sillery), Moncton, Halifax, Charlottetown, St John's.

Information: Ottawa/Hull (613) 996-5010; regional and district offices *see* Part II *under* cities listed above; for employment inquiries from within Ontario *see* the Toll-free Telephone Service section, page 17.

The Commission is the staffing arm of the federal public service. It handles a variety of matters, including appeal decisions and staff training.
Minister responsible:
Secretary of State

Careers (PSC 1 – PSC 10)

PSC 1
Employment opportunities: the PSC recruits, through annual competitions, qualified university graduates in demand disciplines, that is, in areas where such graduates may be in demand. Staffing Programs Branch. Inquiries: Ottawa/Hull (613) 992-4530 or any regional or district office *see* Part II *under* cities listed above.

PSC 2
Career-oriented summer employment: the PSC establishes policies and collects data on employment for the Career-Oriented Summer Employment Program, through which departments hire postsecondary students to work on career-related projects during the summer months. Recruitment and referral are the responsibility of Employment and Immigration Canada. Inquiries: Ottawa/Hull, Canada Employment Centre for Students (613) 993-5325 or nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service Section, page 17.

PSC 3
Non-career-oriented summer employment: the PSC establishes policies for summer placement of secondary and postsecondary students in clerical, secretarial and general labour jobs in federal departments. Recruitment and referral are the responsibility of Canada Employment Centres for students (Employment and Immigration Canada). Inquiries: Ottawa/Hull, Canada Employment Centre for Students (613) 996-5325 or nearest Canada Employment Centre *see* Part II or the Toll-free Telephone Service section, page 17.

PSC 4
CO-OP employment for students: the PSC is responsible for hiring students on CO-OP work terms in government departments. Several postsecondary institutions in Canada offer co-operative education programs allowing students to alternate terms of work and study. Staffing Programs Branch. Inquiries: Ottawa/Hull (613) 992-4530 or any regional or district office *see* Part II *under* cities listed above.

PSC 5
Foreign Service officer recruitment: the PSC recruits university graduates and graduating students for Foreign Service officer developmental positions in the Department of External Affairs. The recruitment competition is usually held in October each year. Staffing Programs Branch. Inquiries: Ottawa/Hull (613) 996-8011 or any regional or district office *see* Part II *under* cities listed above.

PSC 6
Career Assignment Program (CAP): through this program the PSC assesses the potential of candidates for senior management and executive positions and offers those selected an integrated program of education, counselling and work assignments. Inquiries: Ottawa/Hull (613) 996-7293 or any regional or district office *see* Part II *under* cities listed above.

PSC 7
Management category resourcing: the PSC is responsible for assisting and improving the management team of the public service through a comprehensive process of promotion, recruitment, selection, deployment and career counselling for executives and senior managers. Management Category Programs. Inquiries: Ottawa/Hull (613) 992-6295 or any regional or district office *see* Part II *under* cities listed above.

PSC 8
Interchange Canada: this program co-ordinates assignments of senior officers and professional people between the federal public service and organizations in the public and private sectors. Inquiries: Ottawa/Hull (613) 995-1141 or any regional or district office *see* Part II *under* cities listed above.

PSC 9
International Programs: the PSC maintains an inventory of Canadians interested in assignments with international organizations. Qualified applicants are nominated to compete for openings as they occur. Inquiries: Ottawa/Hull (613) 992-5902 or any regional or district office *see* Part II under cities listed above.

PSC 10
Business/Government Executive Exchange: this program arranges the temporary exchange of senior executives between the Public Service of Canada and the business community. The purpose of the program is to strengthen both the understanding and the relationship between government and business. Inquiries: Ottawa/Hull (613) 992-3937.

Public Service Commission *(continued)*

Equal opportunity programs (PSC 11 – PSC 17)

PSC 11
Native Employment: the Office of Native Employment and a network of regional and district Native Employment co-ordinators, provide assistance to native people seeking employment in the federal public service. Inquiries: Ottawa/Hull (613) 992-9965 or any regional or district office *see* Part II *under* cities listed above.

PSC 12
The Northern Careers Program provides training and development for native people residing north of 60 degrees latitude who would like to work with the federal public service in Yukon and the Northwest Territories. The National Indigenous Development Program provides similar opportunities throughout Canada for native people seeking positions at the officer, middle and senior management levels or advisory positions. Inquiries: Ottawa/Hull (613) 992-9965 or any regional or district office *see* Part II *under* cities listed above.

PSC 13
Services for disabled people: through its Program of Services to Disabled People, the PSC provides recruitment and referral for qualified persons with disabilities who seek employment in the federal public service. The Access Program for Disabled People provides on-the-job training to disabled persons who, though qualified in other respects, lack required work experience. Inquiries: Ottawa/Hull (613) 992-8181 or any regional or district office *see* Part II *under* cities listed above.

PSC 14
Affirmative Action for women: the PSC ensures that the same opportunities for employment are available equally to both men and women. Inquiries: any regional or district office *see* Part II *under* cities listed above.

PSC 15
The Women's Career Counselling and Referral Bureau offers counselling and referral services to ensure that women at the middle management level in the public service who have the potential to become senior managers are identified and have opportunities to advance their careers. Inquiries: Ottawa/Hull (613) 995-6591.

PSC 16
Women's Programs Centre: the mandate of the WPC is to promote the equitable representation of women in the public service who are below the senior management level. Among its initiatives is the collection of current information on women and employment. Using this information, the WPC sets up activities that foster the advancement of female public servants. Inquiries: Ottawa/Hull (613) 992-9029 or any regional or district office *see* Part II *under* cities listed above.

PSC 17
Services for visible minorities: the Visible Minority Employment Program promotes equal opportunity and equal access to public service employment for members of visible minorities. The program covers indeterminate appointments as well as determinate appointments to developmental positions. Office of Services for Visible Minority Groups. Inquiries: Ottawa/Hull (613) 992-4824 or any regional office *see* Part II *under* cities listed above.

Training (PSC 18 – PSC 19)

PSC 18
Language training: training in both official languages is available throughout Canada to federal public servants and to referred employees of various Crown corporations. Training Programs Branch. Inquiries: Ottawa/Hull (613) 996-5010 or any regional or district offfice *see* Part II *under* cities listed above.

PSC 19
Training courses and related services: the PSC offers courses in management and on selected, specialized and general subjects useful to federal public servants. Information on these courses is available through the central PSC information service. The PSC also provides consulting and advisory services on training and training technologies and methods. For public service managers and trainers who are facing a make-or-buy decision in training, a comprehensive on-line information service provides up-to-date information on training courses and services available across Canada from government departments and agencies, professional associations, universities, community colleges and commercial organizations. Training Programs Branch. Inquiries: Ottawa/Hull (613) 993-6111 or *see* Part II *under* Vancouver, Edmonton, Winnipeg, Toronto, Montréal and Halifax.

Information Services (PSC 20)

PSC 20
Information Centre: the Centre provides general and policy information on all matters under the authority of the Public Service Commission, including employment information and posters. Inquiries: Ottawa/Hull (613) 996-5010.

Staffing and political activities of public servants (PSC 21 – PSC 22)

PSC 21
Public Service Employment Act/staffing procedures: the PSC answers inquiries from government employees and the public on the Public Service Employment Act and on regulations, policies and directives. Staffing Programs Branch. Inquiries: Ottawa/Hull (613) 996-8999 or any regional or district office *see* Part II *under* cities listed above.

Public Service Commission *(continued)*
Staffing and political activities of public servants *(continued)*

PSC 22
Political activities/public servants: the PSC administers Section 32 of the Public Service Employment Act concerning the political activities of public servants. Executive Secretariat. Inquiries: Ottawa/Hull (613) 995-5923.

Appeals and investigations (PSC 23 - PSC 25)

PSC 23
Personal harassment: the PSC handles complaints from employees alleging personal harassment on the job. Investigations Directorate. Inquiries: Ottawa/Hull (613) 995-9126 or any regional or district office *see* Part II *under* cities listed above.

PSC 24
Appeals on staffing: the PSC handles appeals by federal government public servants against alleged breaches of the Public Service Employment Act and Regulations that may affect their career (appointment, promotion, demotion, release). Appeals Directorate. Inquiries: Ottawa/Hull (613) 996-4200 or any regional or district office *see* Part II *under* cities listed above.

PSC 25
Staffing investigations: the PSC investigates complaints from employees and the general public (relating to the application of the Public Service Employment Act and Regulations) for which there is no right of appeal. These complaints may relate to competitions open to the public, the administration of eligibility lists, rejection on probation, surplus status, layoff and resignation. Investigation Directorate. Inquiries: Ottawa/Hull (613) 995-9126 or any regional or district office *see* Part II *under* cities listed above.

Public Service Staff Relations Board (PSSRB)

C D Howe Building
West Tower, 6th Floor
240 Sparks Street
(PO Box 1525, Station B)
Ottawa, Ontario
K1P 5V2

Information: Ottawa/Hull (613) 990-1800.

The Board administers the Public Service Staff Relations Act, which governs collective bargaining, the grievance process and the adjudication procedure for the federal public service.
Minister responsible:
Secretary of State

PSSRB 1
Certification: the Board establishes bargaining units, certifies and decertifies bargaining agents.

PSSRB 2
Collective bargaining: the Board regulates collective bargaining, arbitration and mediation in the federal public service.

PSSRB 3
Grievances: the Board processes and resolves grievances that have been referred for adjudication.

PSSRB 4
Research on labour conditions: the Pay Research Bureau carries out research on rates of pay, employee earnings, conditions of employment and related practices both inside and outside the federal public service. Its findings are available to municipal governments. Inquiries: Ottawa/Hull (613) 990-1700.

PSSRB 5
Designated employees: the Board designates federal public servants whose duties are necessary to the safety or security of the public.

Public Works Canada (PWC)

Head Office
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Regional Offices: Vancouver, Edmonton, Toronto (Willowdale), Hull, Montréal, Halifax.

Field Offices: throughout Canada.

Information: Ottawa/Hull (613) 998-7724; regional offices *see* Part II *under* cities listed above; field offices *see* Part II *under* nearest town; research office and general information *see* the Toll-free Telephone Service section, page 17; Canada Lands Company *see* PWC 4 below; Harbourfront Corporation *see* PWC 5 below.

The Department is responsible for the management of the real property for the Government of Canada and to provide planning, design, construction and realty services to government institutions, departments and agencies. The Minister of Public Works is also responsible for the Canada Lands Company Limited (PWC 4), Toronto Harbourfront Corporation (PWC 5), as well as for the Canada Mortgage and Housing Corporation (*see* page 59), the National Capital Commission (*see* page 157) and the Canada Museums Construction Corporation (*see* page 60).
Minister responsible:
Minister of Public Works Canada

Accommodation (PWC 1 – PWC 2)

PWC 1
Accommodation: Public Works provides and maintains a comprehensive portfolio of office space and other accommodation needed to support government operations. This includes Crown-owned space that is owned by the federal government and managed by PWC; and leased space that is owned by the private sector, leased to PWC and then sublet, usually to federal client departments. The program is responsible for improvements to existing space and the acquisition of new space.

PWC 2
Emergency preparedness: the Department is responsible for the control and regulation of engineering and construction resources in a national emergency, and for plans and arrangements in collaboration with municipal and territorial governments for protection of the population against the wartime effects of radioactive fallout and other weapon effects. It is also responsible for the provision and maintenance of emergency operations centres for the Continuity of Government Program and for timely emergency response during peacetime and wartime emergencies.

Realty Services (PWC 3 – PWC 5)

PWC 3
Government realty assets support: the Department is responsible for managing and maintaining the federal land management policy, grants in lieu of taxes to local taxing authorities, emergency preparedness, and the design and construction of realty technology. The program is also responsible for special projects of a specialized or unique nature such as accessibility.

PWC 4
The Canada Lands Company is a corporate structure under which subsidiary Crown corporations have been established and assigned management and development responsibilities for the properties involved, under agreement with the Minister of Public Works. The subsidiaries are the Canada Lands Company (Vieux-Port de Montréal) Limited, which has a mandate to implement a plan to revitalize and manage lands owned by the Crown in Montréal in the area between Amherst Street and the Bonaventure Highway at the south of Commune Street, including the Cité du Havre; the Canada Lands Company (Vieux-Port de Québec) Inc, whose mandate is to implement a development framework for the revitalization of about 29 hectares of land and water lots in Québec City; the Canada Lands Company (Mirabel) Limited, whose mandate is to administer the Mirabel Peripheral Lands and to prepare and execute a plan for disposal of lands no longer required for the protection of the airport. Inquiries: Montréal (514) 283-5256, Québec (418) 692-0043, Mirabel (514) 258-2451.

PWC 5
Harbourfront Corporation: this Crown corporation, which reports directly to the Minister of Public Works, is responsible for operating, managing, maintaining and developing a 37-hectare site bordering Lake Ontario in Toronto. Inquiries: Toronto (416) 364-7127.

Architectural and Engineering Services (PWC 6 – PWC 10)

PWC 6
Architectural and Engineering Services (A&ES): this section provides project management expertise to federal clients for architectural and engineering projects. There are seven branches under A&ES: Business Management; Marine Transportation; Transportation; Buildings; Technology; Indian and Northern Affairs Canada and Environment Canada.

PWC 7
Marine Transportation Program: the Department provides, maintains and operates specific locks, dams and dry docks for the benefit of public and private sector users.

Public Works Canada *(continued)*
Architectural and Engineering Services *(continued)*

PWC 8
Transportation: the Department is responsible for the construction and maintenance of roads and bridges that come under the exclusive jurisdiction of the federal government, the most notable being the Northwest and Yukon Highway systems. It is also responsible for the construction of the Trans-Canada Highway through national parks, as well as for the federal government's share of the responsibility for the administration, design, construction and maintenance of international, interprovincial and extraprovincial bridges and tunnels. As part of the Services Program, the transportation group provides for supervision of roads and bridges constructed by other government departments, such as the construction of national parks roads and development roads in Yukon and the Northwest Territories.

PWC 9
Master Specifications Secretariat: the Secretariat serves the public and private sectors on matters pertaining to the National Master Specification (NMS). The NMS is not a standard specification; it contains most of the specifications required for buildings, marine and heavy civil engineering works. The NMS is stored on a computer and must be edited by the designer to suit individual project requirements. The Secretariat's services include the development, maintenance and update of the NMS; provision of computer tapes on the NMS (via Supply and Services Canada) to private-sector distributors for sale in hard copy or on diskettes (for word processors and minicomputers); provision of advice, assistance and training courses on NMS usage; and production of reports, schedules, manuals and the *Addenda* newsletter.

PWC 10
Documentation Centre: the Department prepares standards, guidelines and similar technical documents for architects, engineers and staff in the design and construction of buildings and in marine, road and bridge works. The Documentation Centre provides these documents to other departments and to the public on request.

Department of Regional Industrial Expansion (DRIE)

Head Office
C D Howe Building
235 Queen Street
Ottawa, Ontario
K1A 0H5

Regional Offices: Whitehorse, Yellowknife, Vancouver, Edmonton, Saskatoon, Winnipeg, Toronto, Montréal, Moncton, Halifax, Charlottetown, St John's.

Local Offices: throughout Canada.

Information: Ottawa/Hull (613) 995-8900; regional offices *see* Part II *under* cities listed above; local offices *see* Part II *under* nearest city.

Note: a new organization announced in the autumn of 1987, the Department of Industry, Science and Technology will incorporate many of the functions of the present Ministry of State for Science and Technology and Department of Regional Industrial Expansion. This new national industry Department represents federal commitment to a competitive and technologically-advanced industrial economy. The creation of this Department is part of a major restructuring of responsibilities that began with the creation of the Atlantic Canada Opportunities Agency and the Department of Western Economic Diversification (*see* pages 52 and 231). Regional development in Eastern Québec and Northern Ontario is now the responsibility of FEDNOR.
Ministers responsible:
Minister of Regional Industrial Expansion and
Minister of State for Small Businesses and Tourism

DRIE's mandate is to increase economic prosperity by promoting productive investments in industrial development and renewal in all regions of Canada and in particular in the economically less-privileged parts of the country. It encourages investment in viable industrial undertakings in manufacturing, resource processing and related service industries, tourism and small business.

Department of Regional Industrial Expansion
(continued)

Industrial and regional development (DRIE 1 – DRIE 8)

DRIE 1
Industrial and Regional Development Program (IRDP): this program provides direct financial assistance in the form of contributions and repayable contributions to Canadian manufacturers and processors for the development of new products or processes that increase industrial productivity and international competitiveness; for the establishment of new production facilities in regions with relatively high economic disparity; for modernization and expansion, including first-time installation of microelectronic devices; for marketing research and strategy studies; and for investments made to adjust to changing competitive conditions or to produce new, more viable, or more competitive products or services. The amount of assistance that firms may be eligible for varies according to the economic development needs of the region. DRIE administers the program through its regional offices, paying particular attention to the needs of small and medium-sized businesses. Inquiries: any regional office *see* Part II *under* cities listed above or nearest local office *see* Part II.

DRIE 2
Regional development/federal-provincial agreements: development and employment opportunities are identified and exploited jointly on a regional basis through cost-shared federal-provincial Economic and Regional Development Agreement (ERDA) sub-agreements. Individuals may apply under some of these programs, which vary from province to province. DRIE is responsible for ERDAs in Québec and Ontario as well as for all subsidiary agreements that relate to major industrial projects, deal with tourism or focus on restructuring industrial sectors in all of Canada. Inquiries: any regional office *see* Part II *under* cities listed above or nearest local office *see* Part II.

DRIE 3
Small business loans: small business enterprises in Canada whose gross revenues do not exceed $2 million per year in the year of application may receive guaranteed loans from chartered banks and other lenders in order to purchase fixed or movable equipment; to purchase or build premises; to modernize existing facilities; or to purchase land to operate a business. The total of outstanding loans to any one enterprise must not exceed $100 000. Loans must be secured and may be payable over a 10-year period. The maximum interest rate charged on these loans is the bank prime rate plus one per cent, the rate floating with the bank's prime during the term of the loan. Small Business Loans Administration. Inquiries: any regional office *see* Part II *under* cities listed above or nearest local office *see* Part II.

DRIE 4
Economic development agreements/native peoples: Special ARDA (Agricultural and Rural Development Act) Agreements have been signed jointly by DRIE and provincial agencies in British Columbia, Saskatchewan and Manitoba as well as by the governments of Yukon and Northwest Territories to help northern residents of native ancestry improve their economic circumstances. The agreements provide financial assistance for the capital costs of new or expanding business enterprises operated by or employing people of native ancestry, and to groups of primary producers engaged in hunting, trapping, fishing and forestry. Assistance is given for developing project plans, completing applications, for management and training required, and with counselling and other social adjustment measures so that native people may take advantage of economic and employment opportunities that are afforded by the agreements. Inquiries: Saskatoon (306) 975-4325.

DRIE 5
Native Economic Development Program (NEDP): this program promotes aboriginal business and economic development, being open to all Inuit, Métis, Status and non-Status Indians in Canada. The program provides direct financial assistance for aboriginal business and economic development initiatives, co-ordinates government efforts to increase aboriginal access to other federal programs, and provides advice on how such programs can benefit native enterprise. Financial assistance is provided in three ways: for the establishment of community-based, aboriginal economic or financial institutions that provide financial or other business development services to help native enterprises; for economic planning that will result in viable, community-based, economic development projects and commercial ventures; and for the establishment, modernization or expansion of aboriginal businesses. The last element also includes support for aboriginal marketing activities, product or process innovation, and the establishment of training and scholarship programs focussing on the development of aboriginal business skills. Inquiries: Ottawa/Hull (613) 954-4061.

DRIE 6
Market development: DRIE provides a broad range of industrial and market development services to the chemical, forest products, metals and minerals industries as well as to firms involved in biotechnology and advanced industrial materials in Canada. It serves as a focal point within the federal government for interface between companies, industry associations and provincial governments in regional industrial groups. Activities include the provision of expertise and analytical capability, the facilitation of industrial expansion and economic growth, and, in conjunction with the Department's regional offices, the formulation and direction of programs. Inquiries: Ottawa/Hull (613) 954-3079.

Department of Regional Industrial Expansion *(continued)*
Industrial and regional development *(continued)*

DRIE 7
Defence Industry Productivity Program (DIPP): DRIE offers financial assistance to Canadian companies and organizations involved in the development and production of defence-related products. It can cover eligible costs of projects relating to research and development, source establishment, capital financing and market feasibility studies. Inquiries: Ottawa/Hull, Airframe Systems Division (613) 954-3157; Propulsion and Aircraft Subsystems Division (613) 954-3292; Specialist Firms Section (613) 954-3297; Defence Electronics Division (613) 954-3338; Space Systems Division (613) 954-3299; Marine and Land Defence Development Division (613) 954-3148.

DRIE 8
Technology Outreach Program (TOP): under this program, the Canadian government provides technology centers with financial assistance to improve the productivity and competitiveness of Canadian industry, especially in small and medium-sized businesses. Information Technologies Branch. Inquiries: Ottawa/Hull (613) 954-5598.

Export and trade market development (DRIE 9 - DRIE 14)

DRIE 9
Program for Export Market Development (PEMD): this program helps develop and increase the export of Canadian goods and services by sharing the financial risks of entering new foreign markets with the business community. The program's activities cover specific project bidding; market identification; participation in trade fairs; incoming buyers; formation of export consortia; and export markets for agriculture, fisheries and food products. Although this program is administered by External Affairs Canada, it is delivered by DRIE at the regional level. Inquiries: any regional office *see* Part II *under* cities listed above, or nearest local office *see* Part II.

DRIE 10
Domestic marketing: at the request of individual companies, associations or industrial development organizations, the Market Information and Analysis Division conducts detailed analyses of imports to identify individual products or characteristics of products that could lead to new or expanded manufacturing in Canada. Results are shown in a series of publications entitled *Import Profile*, which outlines five-year import trends of individual products, and *Import Analysis*, which details the quantity, price, size and other marketing elements of specific products. Inquiries: Ottawa/Hull (613) 954-4970.

DRIE 11
Industrial Development promotion: the Department produces publications and films that are distributed domestically and abroad to promote Canada's industrial potential and activity in certain major industrial sectors. The periodical, *Canada Commerce*, which is distributed to all regions of Canada, provides the business and industrial communities with information on federal government activities, programs and services; productivity improvement; market development of both a domestic and foreign nature; licensing opportunities; financing; and so on. Inquiries: Ottawa/Hull (613) 995-8900 or any regional office *see* Part II *under* cities listed above.

DRIE 12
Technology Opportunities in Europe Program (TOEP): the objective of this program is to provide financial support for Canadian firms to explore opportunities to participate in Eureka projects, and to undertake collaborative research and development activities with European partners in these projects. Information Technologies Branch. Inquiries: Ottawa/Hull (613) 954-5598.

DRIE 13
Construction and consulting industries: the Construction and Capital Projects Directorate promotes productivity, efficiency and competitiveness in construction, real estate development and oil field services as well as in consulting engineering, architectural services, and surveying and mapping. It is also responsible for making easier increased industrial benefits from major Canadian capital projects and in the export of such projects. The Directorate develops and disseminates information on each subsector, assists industry in the resolution of operational problems and, where appropriate, encourages firms to diversify or specialize. The Directorate also actively promotes the export of capital projects in addition to construction and consulting services by organizing seminars and trade missions; updating knowledge on the business practices of major foreign competitors; sourcing Canadian suppliers of construction and consulting services for prospective foreign customers; and by providing advice on applications from industry for assistance under the Program for Export Market Development. Service Industries Branch. Inquiries: Ottawa/Hull (613) 954-2992.

DRIE 14
Basic Research Program on Services: the Service Industries Branch is responsible for the creation and management of this $2.4 million, two-year economic research program involving the structure, functioning and dynamics of the Canadian service sector. The Branch researches a range of issues of importance to this sector, including trade issues, financing of services, barriers to market access, applicability of program to services, and other matters affecting the business climate and activities of service industries. Planning and Analysis Division. Inquiries: Ottawa/Hull (613) 954-2975.

Department of Regional Industrial Expansion *(continued)*

Business services and awards (DRIE 15 – DRIE 20)

DRIE 15
Business/interfirm comparisons: under this program, businesses in selected sectors can assess their relative strengths and weaknesses by comparing their operations with those of other firms engaged in the same type of activity, in order to help improve productivity, profitability and competitiveness. Interfirm Comparisons. Inquiries: Ottawa/Hull (613) 954-4971.

DRIE 16
Business Opportunities Sourcing System (BOSS): the Department maintains a computer listing of Canadian manufacturers, international trading houses, freight forwarders and service firms, available for tracing sources for products and services. BOSS, Market Development Branch. Inquiries: Ottawa/Hull (613) 954-5031.

DRIE 17
Chemical manufacturers/information: the Department maintains an alphabetical listing of Canadian chemical manufacturing firms and plants, as well as a listing of the products produced. A cross-reference index between the two is also provided. Reference: *Canadian Chemical Register*, ISBN-10150-5; *Produits chimiques canadiens*, ISBN-0-660-90175-7; *Chemicals Directorate Statistical Review* (annual) ISBN-0708-4560 (shipments of chemicals and chemical products; trade by commodity and country). Inquiries: Ottawa/Hull (613) 954-3021.

DRIE 18
Service Industries and Consumer Goods Branch: this Branch provides the focal point for the interface between the services sector and a wide range of product groups. Branch coverage includes business, consulting and distribution services; fishery, animal and plant products; textiles, clothing and footwear; and other consumer goods such as furniture, leisure products and grocery products. Activities include developing and disseminating sector-related information; providing advice on improving marketing capabilities and performance in domestic and foreign markets; identifying and assessing emerging issues; and developing and implementing policies and programs required to support DRIE's industrial development objectives. Planning and Analysis Division. Inquiries: Ottawa/Hull (613) 954-2975.

DRIE 19
Small Business Office (SBO): established in 1977, the SBO supports the Minister of State for Small Businesses and Tourism in the role of small business advocate in the Cabinet. Working with provincial governments, the private sector, academics and professionals, initiatives and policies are developed that encourage the start-up, expansion and overall economic viability of small businesses across Canada. In this capacity, it conducts or commissions studies; and analyses and makes recommendations on small business policy issues, such as small business financing (including taxation policies), procurement, marketing, technology transfer and innovation, entrepreneurship and small business environmental issues; and puts forward small business policy options for review by the Minister or Cabinet. Inquiries: Director, Advocacy and Policy Co-ordination; Ottawa/Hull (613) 954-5445.

DRIE 20
Canada Awards for Business Excellence: these awards honour Canadian businesses that have a proven excellence in the following categories: innovation, invention, marketing, productivity, labour-management co-operation, industrial design, entrepreneurship and small business. Inquiries: Ottawa/Hull (613) 954-4079 or any regional office *see* Part II *under* cities listed above.

Tourism (DRIE 21 – DRIE 23)

DRIE 21
Tourism Research: the Research Branch of Tourism Canada is responsible for tourism research studies that provide information for market and product development initiatives for the Canadian tourism industry. Tourism documentation can be obtained through the Tourism Research and Data Centre (TRDC), which maintains the most comprehensive collection of tourism-related information in Canada. This Centre offers most services provided by any library: most books and reports may be borrowed for a two-week period, except reference material and rare publications; inter-library loans for users of Tourism Canada material and loans from other libraries for in-house users are arranged; and clients are referred to sources of supply if they want their own copies of a given report. Research Branch, Tourism Canada. Inquiries: Ottawa/Hull (613) 954-3943.

DRIE 22
Photographs/videos – Industry and Tourism: DRIE maintains a photograph library of 60 000 35-mm colour transparencies, 500 black-and-white photographs and a video cassette library of 200 titles. Current industrial and tourism subjects from all provinces and territories are represented in the collection. Material may be borrowed for the promotion of Canadian industry and tourism in domestic and international markets. Audio Visual Resource and Distribution Centre. Inquiries: Ottawa/Hull (613) 995-8900.

Department of Regional Industrial Expansion *(continued)*
Tourism *(continued)*

DRIE 23
Product Development, Tourism Canada: this Branch assists the tourism industry by stimulating the development of tourism products and services across Canada, such as accommodation facilities, events and attractions. It liaises with other government departments to promote policy supporting tourism industry growth. Working through DRIE Regional Offices, it delivers financial assistance to the industry through Canada/Province sub-agreements for tourism development. Programs to support the industry are sponsored such as: national and regional marketplaces that sell Canadian tourism products to international buyers; public awareness programs aimed at disseminating information on the tourism industry and its potential; and training programs on audio-visual financing and marketing management, directed at industry entrepeneurs. Another mandate of the Product Development Branch is to create a federal product development strategy along with product-specific information packages to foster the international competitiveness of the tourist industry. Inquiries: Ottawa/Hull (613) 954-3952.

Revenue Canada, Customs and Excise (RCCE)

Head Office
Connaught Building
Mackenzie Avenue
Ottawa, Ontario
K1A 0L5

Regional Offices: *Customs* – Vancouver, Calgary, Winnipeg, Windsor, Hamilton, Toronto, Ottawa, Montréal, Québec, Halifax; *Excise* – Vancouver, Calgary, Winnipeg, London, Toronto, Ottawa, Montréal, Québec, Halifax.

Other offices, including District and Customs Offices: throughout Canada.

Information: Ottawa/Hull (613) 957-0275; regional offices *see* Part II *under* cities listed above; other offices and ports of entry *see* Part II *under* nearest town.

Customs and Excise is responsible for assessing and collecting duties and taxes on imported and domestically produced goods, as well as on the transportation of persons by air. It controls the international movement of persons and goods, and provides Canadian industry with the protection to which it is entitled under the customs laws. The Customs Act, the Customs Tariff, the Special Import Measures Act, the Excise Act, and the Excise Tax Act and the Softwood Lumber Products Export Charge Act are administered by Customs and Excise, as are statutes of other government departments and agencies that relate to the international movement of persons and goods.
Minister responsible:
Minister of National Revenue

Anti-dumping (RCCE 1)

RCCE 1
Anti-dumping: the Department investigates complaints of material injury to Canadian producers arising from the alleged dumping of imports into Canada. It enforces the findings of the Canadian Import Tribunal and reappraises imports into Canada when importers file appeals against the assessment of an anti-dumping duty. Inquiries: Ottawa/Hull (613) 954-7269 or any regional customs office *see* Part II *under* cities listed above.

Customs (RCCE 2 – RCCE 28)

RCCE 2
Bonded carriers: the Department administers customs cargo control regulations relating to the control of the importation and exportation of international cargo in bonded carriers. Inquiries: nearest customs office *see* Part II.

Revenue Canada, Customs and Excise *(continued)*
Customs *(continued)*

RCCE 3
Bonded warehouses: the Department administers the regulations and procedures governing bonded warehouses as well as the regulations relating to ships' stores and the disposal of unclaimed goods at customs. Inquiries: nearest customs office *see* Part II.

RCCE 4
Bonding/custom-house brokers: the Department is responsible for the examination, licensing and bonding of custom-house brokers. Inquiries: nearest customs office *see* Part II.

RCCE 5
Customs automated systems: the Department maintains an automated cargo inventory, entry processing, and revenue collecting system for most goods imported into Canada. Inquiries: Ottawa/Hull (613) 954-7060 or any regional customs office except those in Ottawa, Québec and Halifax (call the Ottawa/Hull head office number).

RCCE 6
Customs documents: the Department responds to requests to reproduce and certify customs documents and to search for customs records. Inquiries: nearest customs office *see* Part II.

RCCE 7
Customs duty/allowances: information is available on regulations concerning duty-free goods brought into Canada by foreign students, non-residents, immigrants, Canadian students returning from study in a foreign country, and residents returning after a lengthy absence (at least one year). Inquiries: nearest customs office *see* Part II.

RCCE 8
Customs duty/request for redetermination and re-appraisal: the Department considers requests concerning tariff classification, the rate of customs duty applied, or the value placed on imported goods for the determination of customs duty. Inquiries: any regional customs office *see* Part II *under* cities listed above.

RCCE 9
Customs duty/Canadian goods returned: information is available on customs duty payable on exports that are later returned to Canada after having been repaired or processed abroad. Inquiries: any regional customs office *see* Part II *under* cities listed above.

RCCE 10
Customs duty/foreign bequests: the Department provides information on regulations governing allowances on goods received by Canadians from foreign countries as bequests, as a result of or in anticipation of death. Inquiries: nearest customs office *see* Part II.

RCCE 11
Customs duty/foreign postal parcels and gifts: information is available regarding allowances on gifts arriving in Canada by mail, and rates of duty on parcels arriving from outside Canada. Inquiries: nearest customs office *see* Part II.

RCCE 12
Customs duty/gifts from foreign countries: information is available on circumstances where duty is payable on gifts received from abroad. Inquiries: nearest customs office *see* Part II.

RCCE 13
Customs duty/rates: information is available on tariff classification and on rates of customs duty payable on imported foreign goods such as automobiles, furniture, antiques, works of art and machinery. Inquiries: nearest customs office *see* Part II.

RCCE 14
Customs duty/refund, remission, drawback: refunds, remissions or drawbacks of customs duties are available on specific exported or imported goods, including machinery, under the Machinery Program. Inquiries: Ottawa/Hull (613) 954-7100, or nearest customs office *see* Part II.

RCCE 15
Customs transportation control policy: customs transportation control policies include those directed towards controlling the use of foreign, non-duty-paid vessels, aircraft, containers, highway equipment and railway rolling stock. Inquiries: nearest customs office *see* Part II.

RCCE 16
Duty-free shops: the Department is responsible for the location of and regulations governing duty-free shops in Canada. Inquiries: Ottawa/Hull (613) 954-3218.

RCCE 17
Exports/identification: goods to be exported must be reported and identified. Inquiries: nearest customs office *see* Part II.

RCCE 18
Exports/regulations: information is available on regulations concerning the declaration of goods exported from Canada. Inquiries: nearest customs office *see* Part II.

RCCE 19
Imports/countervailing duty: the Department investigates complaints by Canadian producers who find they are being materially injured by subsidized, imported goods. It enforces the findings of the Canadian Import Tribunal and reappraises imports into Canada when importers file appeals against the assessment of a countervailing duty. Inquiries: Ottawa/Hull (613) 954-7269.

Revenue Canada, Customs and Excise *(continued)*
Customs *(continued)*

RCCE 20
Imports/currency: information is available on rates of exchange used for commercial importations into Canada, on daily rates, and on former rates. Inquiries: nearest customs office *see* Part II.

RCCE 21
Imports/exemptions/tourists: information is available on tourist regulations and exemptions on the importation of liquor and cigarettes. Inquiries: nearest customs office *see* Part II.

RCCE 22
Imports/importer numbers: requests for the issuance of importer numbers and verification of existing numbers should be directed to any regional customs office *see* Part II *under* cities listed above.

RCCE 23
Imports/maintenance of records: listings of all records and books must be maintained in Canada by importers. Inquiries: nearest customs office *see* Part II.

RCCE 24
Imports/prohibited goods: goods prohibited from entry into Canada include white phosphorus matches, used or second-hand motor vehicles, offensive weapons, counterfeit coins, the common mongoose, metallic trading checks, goods manufactured by prison labour, hate propaganda and obscene, seditious, or treasonable books, magazines, films or videotapes. Inquiries: any regional customs office *see* Part II *under* cities listed above or nearest customs office *see* Part II.

RCCE 25
Imports/security deposits: the Department responds to inquiries concerning security deposits for the payment of duty by uncertified cheque, as well as to those relating to the release of imported goods prior to the payment of duties and taxes and temporary entry of imported goods. Inquiries: nearest customs office *see* Part II.

RCCE 26
Imports/surtax: the Department is responsible for the enforcement of surtax imposed on imports into Canada. Inquiries: Ottawa/Hull (613) 954-7269.

RCCE 27
Imports/temporary: information is available concerning temporary entry of articles into Canada. Inquiries: nearest customs office *see* Part II.

RCCE 28
Imports/value for duty: information is available concerning the value for duty of imported goods. Inquiries: any regional customs office *see* Part II *under* cities listed above.

Excise (RCCE 29 – RCCE 34)

RCCE 29
Excise duties: the Department provides information relating to excise duties, which are payable under the provisions of the Excise Act and regulations. Inquiries: nearest excise office *see* Part II.

RCCE 30
Excise gasoline tax refunds and rebates: the Department is responsible for the refund program relating to the excise tax on gasoline and for the temporary program of rebate on gasoline or diesel fuel tax. Inquiries: nearest excise office *see* Part II.

RCCE 31
Sales tax/federal: the Department is responsible for the administration of federal sales and excise taxes payable under the Excise Tax Act and for regulations governing manufactured goods, tax liability and exemptions. Inquiries: Ottawa/Hull (613) 993-0040, or nearest excise office *see* Part II.

RCCE 32
Air Transportation Tax: the Department is responsible for the collection of tax from licensed air carriers under the provisions of the Excise Tax Act. Inquiries: nearest excise office *see* Part II.

RCCE 33
Telecommunication Programming Services Tax: the Department is responsible for the administration of this tax under the provisions of the Excise Tax Act. Inquiries: nearest excise office *see* Part II.

RCCE 34
Softwood Lumber Products Export Charge: the Department is responsible for the administration of this charge under the provisions of the Softwood Lumber Products Export Charge Act. Inquiries: nearest excise office.

Licenses and boat regulations (RCCE 35)

RCCE 35
Ship registration: the licensing of small vessels (boats) and registration of Canadian ships come under the jurisdiction of Customs and Excise. Inquiries: Ottawa/Hull (613) 993-0040, or nearest customs office *see* Part II.

Revenue Canada Taxation (RCT)

Head Office
875 Heron Road
Ottawa, Ontario
K1A 0L8

District Offices: all provincial capitals (except Fredericton) as well as Vancouver, Penticton, Calgary, Saskatoon, Thunder Bay, Sudbury, Hamilton, Windsor, London, Kitchener, St Catharines, Mississauga, Scarborough, Belleville (with a sub-office in Kingston), Ottawa, Rouyn, Laval, Montréal, Saint-Hubert, Sherbrooke, Québec (with sub-offices in Chicoutimi, Rimouski and Trois-Rivières), Saint John (with a sub-office in Bathurst), Sydney.

Information: any district taxation office *see* Part II *under* provincial capitals and other cities listed above or *see* the Toll-free Telephone Service section, page 17.

Revenue Canada Taxation administers the government's tax policy, which is initiated by the Department of Finance. It assesses and collects individual and corporate income taxes under the Income Tax Act of Canada. Individual income tax is collected for all provinces except Québec, and corporate tax is collected for all provinces except Québec, Ontario and Alberta. The Department also collects Canada Pension Plan contributions and unemployment insurance premiums.
Minister responsible:
Minister of National Revenue

Income tax collection (RCT 1 – RCT 5)

RCT 1
Income tax returns: Revenue Canada Taxation mails personalized Federal and Provincial Individual Income Tax Returns (T1 forms) automatically to previous filers. Either the T1 General or the T1 Special is sent, according to the information reported in the previous year's return. The T1 Special is available in the personalized format only, and is sent to taxpayers whose tax affairs appear uncomplicated. The T1 General is available in a non-personalized format from district taxation offices and post offices for taxpayers who have never filed a tax return, did not file a return for the previous year, can no longer use the T1 Special because of a change in their tax affairs, or have lost or did not receive their personalized T1 General or T1 Special.

RCT 2
Source deductions: most taxpayers pay their income tax through deductions from their pay cheques. Their employers remit these funds to Revenue Canada Taxation each month, either through their banks or directly to the taxation centre. The Department records all employer deductions on computer files.

RCT 3
Instalment payments: taxpayers must pay their income tax in instalments if tax is not deducted at source from at least three-quarters of their net income, and if their net federal tax payable for the current or preceding year exceeds $1000. An *Instalment Guide for Individuals* and *Instalment Guide for Farmers and Fishermen* are available from all district taxation offices.

RCT 4
Non-residents: with a few exceptions, individuals who are not resident in Canada must pay tax on certain income from Canadian sources, including interest, dividends, management fees, income from estates and trusts, rents, royalties, alimony, pensions and annuities. This tax is referred to as withholding tax, since the organization or individual making the payment to Revenue Canada Taxation is required to withhold the tax at source. The statutory rate of withholding tax is 25 per cent unless otherwise stated in a provision of the Income Tax Act or one of the many tax treaties concluded with foreign countries to prevent double taxation.

RCT 5
Collection of tax arrears: in fairness to the majority of taxpayers who pay their taxes by the due date, the Department takes a firm approach in dealing with those who do not. It sends delinquent remitter's letters to remind them of their debt and to request payment. If no response is received, it issues a demand for payment along with a written notice that describes the taxpayer's legal rights and provides information about contacting the Department to discuss the taxpayer's particular circumstances. If neither payment nor a mutually satisfactory arrangement is made as a result of this notice, collections officers will make every effort to contact the taxpayer directly, before proceeding with contemplated legal action. This prevents surprises and allows the taxpayer and the collections officer to work out an acceptable schedule for payment. When these efforts do not result in the settlement of a taxpayer's debt, taxes and other amounts owing may be collected by means of garnishment of wages, bank deposits and other income, or by means of seizure and sale of assets.

Income tax information and publications (RCT 6 – RCT 10)

RCT 6
Taxation publications: in addition to the income tax guide that accompanies each tax return, other guides designed to meet the needs of specific groups of taxpayers are available at all district taxation offices. Various series of publications in everyday language dealing with specific aspects of taxation, and technical interpretation bulletins, information circulars, and certain advance income tax rulings intended for accountants, lawyers, tax specialists, and individuals requiring more detailed explanations are also available from these offices. *Taxation Statistics*, an annual in-depth analysis of tax returns, is available from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9 or from associated bookstores *see* page 533.

Revenue Canada Taxation *(continued)*
Income tax information and publications *(continued)*

RCT 7
Media information: the Department prepares resource packages for daily and community newspapers and for certain foreign-language media serving areas with large ethnic populations. It also distributes public service announcements giving answers to common taxpayer questions or information on changes in tax legislation to radio and television stations during the filing period. In addition, it offers closed-captioned television programs on completing tax returns to TV stations across the country during the filing period. Inquiries: Public Affairs Officer at any district taxation office *see* Part II *under* cities listed above, or *see* the Toll-free Telephone Service section, page 17.

RCT 8
Films: the Department has produced several films dealing with various aspects of Canada's tax system, including animated films and feature-length dramas. All are available from local National Film Board offices *see* Part II.

RCT 9
Employer's kit: every district taxation office provides employer's kits for new employers. The kit explains the procedures for payroll deductions of income tax, Canada Pension Plan contributions and unemployment insurance premiums, and contains the registration form necessary to obtain an employer number.

RCT 10
Information on charities: taxpayers with questions about registration guidelines, departmental policies, and other administrative and legislative matters relating to registered charities and Canadian amateur athletic associations can contact the Charities Division of the Department by calling Ottawa/Hull, toll-free 1-800-267-2384.

Income tax services (RCT 11 – RCT 17)

RCT 11
Inquiry service: the Department answers all questions from taxpayers on tax deductions, exemptions, and credits; provides information on filing and the status of returns and refunds; and explains assessment notices through its telephone and counter inquiry service in all district taxation offices. From February to April, the public inquiries telephone service of all district taxation offices provides service beyond normal working hours. Inquiries: any district taxation office *see* the Toll-free Telephone Service section, page 17.

RCT 12
Seasonal tax offices: from February to April, Seasonal Tax Assistance Centres (STACs) provide an over-the-counter general tax and filing information service to residents of various communities at some distance from a district taxation office. Opening of the STACs is advertised in advance through the local media.

RCT 13
Assistance to the visually and hearing-impaired: all district taxation offices provide audiotape versions of the general tax guide for visually impaired taxpayers. Hearing-impaired taxpayers may obtain tax information and assistance by using a Telephone Device for the Deaf and calling 1-800-665-0354.

RCT 14
Volunteer Program: this program is designed to help taxpayers who cannot complete their own returns because of age, infirmity, language or other reasons. District taxation office staff offer special training sessions to teach representatives of community organizations and other interested individuals how to complete basic tax returns. These volunteers then assist other taxpayers free of charge. Inquiries: Public Affairs Officer at any district taxation office *see* Part II *under* cities listed above, or *see* the Toll-free Telephone Service section, page 17.

RCT 15
Native Peoples Outreach Program: this program trains volunteers of Indian and Métis communities to help members of their band complete their tax returns. Inquiries: Public Affairs Officer at any district taxation office *see* Part II *under* cities listed above, or *see* the Toll-free Telephone Service section, page 17.

RCT 16
Teaching Taxes Program: this program provides learning materials for students of economics, mathematics, business, social studies, consumer education – any subject related to taxation. Inquiries: Public Affairs Officer at any district taxation office *see* Part II *under* cities listed above, or *see* the Toll-free Telephone Service section, page 17.

RCT 17
Advance income tax rulings: on request, the Department will provide taxpayers with a binding ruling advising them how it will interpret specific provisions of the tax law that apply to transactions they are contemplating. However, the Department is unable to rule on certain matters. Requests should be sent to the Rulings Directorate, Revenue Canada Taxation, 875 Heron Road, Ottawa, Ontario K1A 0L8. There is a fee for this service.

Income tax audits and appeals (RCT 18 – RCT 20)

RCT 18
Audits: to ensure compliance with tax laws, the Department carries out random audits of individual and corporate returns filed and investigates suspected tax evaders.

Revenue Canada Taxation *(continued)*
Income tax audits and appeals *(continued)*

RCT 19
Voluntary disclosure: any person who has failed to file a return required under any section of the legislation administered by the Department, or who has filed incorrect returns and subsequently makes a voluntary disclosure pertaining to those returns that is substantially complete, will be permitted to settle any liability of tax with statutory interest and late-filing penalties. The Department will not prosecute such persons or impose civil penalties for gross negligence or willful evasion. The identity of anyone making a voluntary disclosure is held in confidence, as are all matters between the Department and persons filing returns.

RCT 20
Objections and appeals: taxpayers who receive a notice of assessment or reassessment that they disagree with should contact the nearest district taxation office for an explanation. If a difference of opinion persists after discussions with the district office, taxpayers may request an independent second opinion by filing a notice of objection. If they are still dissatisfied, they have the right to appeal to the Tax Court of Canada; the Federal Court of Canada, Trial Division; the Federal Court of Appeal; and, in some cases, the Supreme Court of Canada.

Canada Pension Plan and Unemployment Insurance (RCT 21 – RCT 22)

RCT 21
Canada Pension Plan: the Department determines eligibility of contributors to the Canada Pension Plan and collects contributions from employers and self-employed persons. Health and Welfare Canada administers benefits.

RCT 22
Unemployment Insurance: the Department determines eligibility of contributors for unemployment insurance and collects premiums from both employers and employees. Employment and Immigration Canada makes benefit payments.

Royal Canadian Mint (RCM)

Head Office
320 Sussex Drive
Ottawa, Ontario
K1A 0G8

Regional Offices: Winnipeg, Ottawa.

Information: Ottawa/Hull (613) 993-3500 (administration); to order Olympic gold coins call, in the Montréal area, 1-800-361-0170, and in the rest of Canada 1-800-267-1871; regional plants *see* Part II *under* Winnipeg and Ottawa.

The Mint produces Canada's coins, and also mints coinage for other countries.
Minister responsible:
Minister of Supply and Services

RCM 1
Gold: the Mint accepts deposits of gold to be refined. Inquiries: Ottawa/Hull (613) 993-1375.

RCM 2
Numismatic coins: the Mint produces Canadian numismatic coins for sale around the world. It maintains a mailing list for customers in North America and provides order forms and brochures on request. Numismatic coins are also struck for foreign countries. Inquiries: Ottawa/Hull, Canadian coins (613) 993-2595; foreign coins (613) 993-1826.

RCM 3
Medals and medallions: the Mint produces medals, medallions, tokens, trade dollars, plaques and badges for institutions, societies and federal government departments. Inquiries: Ottawa/Hull (613) 993-0253.

RCM 4
Bullion coin: the Mint produces the gold Maple Leaf bullion coin, which is not for direct sale to the public, but may be purchased from major banks, brokerage firms and coin dealers around the world. Inquiries: Ottawa/Hull (613) 993-0931.

RCM 5
Foreign coinage: the Mint produces circulating coins and blanks for foreign countries. Inquiries: Ottawa/Hull (613) 993-1826.

RCM 6
Tours: guided group tours of the Royal Canadian Mint in Ottawa and in Winnipeg are available, but must be booked in advance. Inquiries: Ottawa/Hull (613) 992-2348; Winnipeg (204) 257-3359.

Royal Canadian Mounted Police (RCMP)

Head Office
Headquarters Building
1200 Alta Vista Drive
Ottawa, Ontario
K1A 0R2

Local Offices and Detachments: throughout Canada.

Information: Ottawa/Hull (613) 993-9590; local offices and detachments *see* Part II *under* nearest town; *see also* the Toll-free Telephone Service section, page 17.

As the federal police force, the RCMP is responsible for the prevention and detection of offences committed against federal statutes and for the provision of investigative and protective services to federal departments and agencies.
Minister responsible:
Solicitor General of Canada

RCMP 1
Federal, provincial, territorial and municipal police services: the RCMP provides police services, under the terms of policing agreements, to the territories and all provinces except Ontario and Québec, and, under separate municipal policing agreements, to 186 municipalities in eight provinces. Under the terms of the policing agreements, the RCMP serves as a provincial police force to enforce the Criminal Code, provincial statutes or territorial ordinances, and as a municipal police force to enforce the Criminal Code, provincial statutes and municipal by-laws. Provisions within the Provincial Policing Agreements stipulate the population level at which a community must provide its own police service (in Saskatchewan, Nova Scotia, Alberta – 1500; New Brunswick – 2500; Manitoba, British Columbia and Prince Edward Island – 5000). Provincial legislation allows communities in excess of these population levels to either establish their own municipal police force or enter into a RCMP Municipal Policing Agreement, through an application to the Solicitor General of Canada. The current Provincial, Territorial and Municipal Policing Agreements cover the period from 1 March 1981 to 31 March 1991. The costs of all the agreements are shared between the province, territory or municipality and the federal government.

RCMP 2
The Canadian Police Information Centre comprises a nationwide police computer network shared by all accredited police agencies in Canada.

RCMP 3
Fingerprint searches for non-criminal reasons are carried out by the RCMP. They may be required, for example, to complete certain foreign travel and visa applications and certain employment applications. Inquiries: Ottawa/Hull (613) 998-6359.

RCMP 4
Firearms registration and index: the RCMP maintains an index of all firearms registered, lost, missing or stolen in Canada. Information regarding firearm registration and acquisition certificates is available from any RCMP office. Inquiries: Ottawa/Hull (613) 998-6363 or nearest local office or detachment *see* Part II.

RCMP 5
Identification services: the RCMP provides identification services (fingerprints, photographs, criminal records and fraudulent cheques) for accredited police agencies. Inquiries: Ottawa/Hull (613) 993-7267.

RCMP 6
Police training: the RCMP provides instruction to all accredited Canadian police agencies in matters dealing with law enforcement, administration and training. Inquiries: Ottawa/Hull (613) 993-9500.

RCMP 7
Publications/Musical Ride: RCMP publications are available from the Public Relations Branch. Inquiries: Ottawa/Hull (613) 993-1085. Information regarding the Musical Ride is available from the Equitation Office. Inquiries: Ottawa/Hull (613) 993-3752.

RCMP 8
RCMP employee information: the RCMP maintains information on employees (past and present), postings, service records and employment histories. Inquiries: Ottawa/Hull (613) 993-3691.

RCMP 9
Forensic laboratory services are provided by the RCMP to Canadian police agencies, other government agencies and the courts. Inquiries: Ottawa/Hull (613) 993-3800.

RCMP 10
Counterfeiting: the Counterfeit Section assists Canadian law enforcement agencies and solicits their assistance in the suppression of counterfeiting in Canada. It also distributes *The Counterfeit Detection Bulletin* for the information and use of both law enforcement agencies and the general public. Inquiries: Ottawa/Hull (613) 998-6066 or nearest office or detachment.

RCMP 11
RCMP pay and benefits: information may be obtained from any detachment or recruiting office *see* Part II.

The St Lawrence Seaway Authority (SLSA)

Head Office
Constitution Square
Suite 1400
360 Albert Street
Ottawa, Ontario
K1R 7X7

Regional Offices: Cornwall, St Catharines, Montréal (Saint-Lambert).

Information: Ottawa/Hull (613) 598-4600; regional offices *see* Part II *under* cities listed above; for The Seaway International Bridge Corporation, Ltd and The Jacques Cartier and Champlain Bridges Incorporated *see* SLSA 5 and SLSA 6 below.

The Authority was incorporated for the purposes of constructing, operating and maintaining, either on its own in Canada or in conjunction with works undertaken by an appropriate authority in the United States, a deep waterway between the Port of Montréal and Lake Erie; constructing, operating and maintaining alone or jointly or in conjunction with an appropriate authority in the United States, bridges connecting Canada with the United States; acquiring shares or property of any bridge company; and operating and managing bridges.
Minister responsible:
Minister of Transport

SLSA 1
Navigation/St Lawrence Seaway: The St Lawrence Seaway Authority provides navigational services through locks and canals on the St Lawrence River between the Port of Montréal and Lake Ontario, and through the Welland Canal.

SLSA 2
Seaway regulations: The St Lawrence Seaway Authority is responsible, in conjunction with the Saint Lawrence Seaway Development Corporation of the United States, for the establishment and enforcement of joint Canada–US regulations concerning the transit of vessels on the St Lawrence Seaway.

SLSA 3
Pleasure craft regulations: The St Lawrence Seaway Authority is responsible, in conjunction with the Saint Lawrence Seaway Development Corporation of the United States, for regulations governing the transit of pleasure craft through the locks and canals of the St Lawrence Seaway.

SLSA 4
Publications: The St Lawrence Seaway Authority provides information concerning the history, facilities and operation of the St Lawrence Seaway.

The Seaway International Bridge Corporation, Ltd (SLSA 5)

PO Box 836
Cornwall Island
Cornwall, Ontario
K6H 5T7

SLSA 5
A subsidiary of The St Lawrence Seaway Authority, this Corporation operates and maintains an international toll bridge between Cornwall (Ont) and Rooseveltown (NY). Inquiries: Cornwall (613) 932-6601.

The Jacques Cartier and Champlain Bridges Incorporated (SLSA 6)

Bienville Complex
Room 630
1000 De Serigny
Longueuil, Québec
J4K 5B1

SLSA 6
A subsidiary of The St Lawrence Seaway Authority, this Corporation operates and maintains the Jacques Cartier Bridge, the Champlain Bridge (toll) and a portion of the Bonaventure Autoroute. The bridges connect the Island of Montréal to the South Shore. Inquiries: Montréal (Longueuil) (514) 651-8771.

Science Council of Canada (SCC)

Berger Building
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Information: Ottawa/Hull (613) 992-1142.

The Science Council of Canada, created in 1966, is Canada's national advisory agency on science and technology policy.
Minister responsible:
Minister of State (Science and Technology)

SCC 1
Policy issues: the Science Council's primary functions are to analyse science and technology policy issues, recommend policy directions to government, alert Canadians to the impact of science and technology on their lives, and stimulate discussion of science and technology policy among governments, industry and academic institutions. The Council operates at arm's length from government, designing its own programs of research and publishing its findings at its own discretion.

SCC 2
Research/publications: the Council has produced reports, background studies and other research papers in the following areas: agriculture, aquaculture, biology, biotechnologies, communications, demography, education, emerging science and technologies, energy, environment, epidemiology, forestry, genetic predisposition to disease, health, industrial strategy, microelectronics, natural resources, the North, oceanography, research and development, science education, science policy, space, toxicology, transportation, university-industry interaction and water-use management.

SCC 3
Newsletter: the Council publishes a newsletter entitled *In Touch*, which describes Council activities and areas of research. It is available free of charge from the Publications Office.

Secretary of State (SS)

Head Office
Jules Léger Building
15 Eddy Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0M5)

Regional Offices: Vancouver, Edmonton, Regina, Winnipeg, Toronto, Montréal, Moncton, Halifax, St John's.

Local Offices and Courts of Canadian Citizenship: throughout Canada.

Information: Ottawa/Hull (819) 997-0055; regional offices *see* Part II *under* cities listed above; local offices and citizenship courts *see* Part II *under* nearest city; *see also* the Toll-free Telephone Service section, page 17.

The Secretary of State contributes to the development among Canadians of a sense of belonging to the nation, by promoting full citizenship and increasing opportunities for participating in the educational, economic and social life of a society defined by its bilingual and muticultural character. It also supports muticulturalism and encourages the use of the two official languages; provides assistance to native peoples, youth, the voluntary sector and women; promotes literacy; and has a central responsibility for the Canadian government's domestic human rights interests. Secretary of State is responsible for the administration of the Citizenship Act, for encouraging the development of a sense of Canadian identity, history and traditions, and for organizing and managing ceremonial and special occasions.
Minister responsible:
Secretary of State and Minister Responsible for Multiculturalism

Canadian citizenship and protocol (SS 1 – SS 2)

SS 1
Citizenship applications: the Citizenship Registration Branch is responsible for the interpretation and administration of the Citizenship Act. It receives applications for Canadian citizenship, conducts examinations of applications in the various citizenship courts, issues certificates and proof of citizenship, and provides advice to the public on citizenship. Inquiries: Ottawa/Hull (819) 994-1566 or nearest citizenship court *see* Part II or the Toll-free Telephone Service section, page 17.

Secretary of State *(continued)*
Canadian citizenship and protocol *(continued)*

SS 2
Protocol/rules and advice: the Department organizes state ceremonies and national events, establishes rules and provides advice on matters of precedence and protocol for affairs of state. It also plans the Canada Day celebrations and other anniversaries of national significance, and organizes exhibits about Canada for selected national exhibitions and regional fairs. Other responsibilities in protocol include Canadian symbols and all aspects of visits to Canada by members of the Royal Family. State Ceremonial Directorate. Inquiries: Ottawa/Hull (819) 994-3200 or 994-1616; Canada Day, (819) 994-0559.

Citizen participation (SS 3 – SS 8)

SS 3
Voluntary Action Program: this program supports the growth and diversity of the voluntary sector and promotes the concept of volunteerism by helping voluntary organizations obtain financial assistance and technical expertise and by developing financing techniques for their benefit. Voluntary Action Directorate. Inquiries: Ottawa/Hull (819) 994-2255.

SS 4
Human rights/grants: the Department makes grants to organizations, institutions and groups involved in human rights education and promotion activities. Human Rights Directorate. Inquiries: Ottawa/Hull (819) 994-2227.

SS 5
Status of Disabled Persons Secretariat: the Secretariat helps the Minister Responsible for the Status of Disabled Persons (the Secretary of State) in the role of advocate of the quality of life of disabled citizens. Through consultation, promotion activities and research, the Secretariat assists in the development of programs and policies concerning the status of disabled persons. It promotes public understanding of the rights and interests of disabled Canadians. It also works with all levels of government, the voluntary and private sectors, as well as with international bodies to co-ordinate activities relating to disabled persons. Inquiries: Ottawa/Hull (819) 997-2412 (voice and TDD); Saskatoon (306) 975-5298 (TDD); Regina (306) 780-7289 (TDD).

SS 6
Disabled Persons Participation Program: this program provides financial aid totalling $3.2 million per year as well as advice and information to disabled persons, voluntary organizations and advocacy groups that promote the integration and participation of disabled persons. The funding aims to allow disabled persons to represent their rights and responsibilites as Canadian citizens, to support community initiatives for overcoming attitudinal, institutional and informational barriers, and to support innovative approaches by disabled persons to participation in Canadian social and economic life. Citizenship Sector. Inquiries: Ottawa/Hull (819) 997-2413 (voice and TDD).

SS 7
National Literacy Secretariat: the Secretariat assists the Secretary of State in the role of lead minister in the development and implementation of a strategy to improve the level of literacy in Canada. The Secretariat co-ordinates these initiatives with other federal government departments, and liaises with provincial governments, the private sector, labour and media organizations, and establishes close contacts with national voluntary organizations working to improve Canadian literacy. The Secretariat also works with international organizations such as the United Nations to respond to interests of international literacy. Promotion and research are two important aspects of the Secretariat's activities. Inquiries: Ottawa/Hull (819) 953-5280.

SS 8
Canadian Studies Programs: financial assistance is available for projects and activities that encourage the development of learning materials in specific designated content areas; and for distance learning and public education projects. The Directorate offers a special private-sector matching dollar program, limited to $25 000 per project, designed to encourage Canadian corporations and foundations to support Canadian studies. All aspects of the programs involve competitive processes and external evaluation. Education Support Branch. Inquiries: Ottawa/Hull (819) 994-1544.

Native citizens (SS 9 – SS 14)

SS 9
Native Communications Program: professional and financial assistance is available to native communications societies to enable native people to develop and control modern communications networks. Native Citizens Directorate. Inquiries: Ottawa/Hull (819) 997-5411.

SS 10
Aboriginal Representative Organizations Program: financial assistance is available to provincial, territorial and national native associations to help their members make their concerns known and to enable them to participate in the political, social and economic institutions that control their collective destiny. Native Citizens Directorate. Inquiries: Ottawa/Hull (819) 994-5461.

SS 11
Native Social and Cultural Development Program: the Department is concerned with the social and cultural needs of native peoples, trying to ensure the preservation and development of native cultures and languages in the context of Canadian society. Native Citizens Directorate. Inquiries: Ottawa/Hull (819) 997-5142.

SS 12
Aboriginal Women's Program: this program supports and encourages projects and activities for the participation of native women in contemporary society. Native Citizens Directorate. Inquiries: Ottawa/Hull (819) 997-5302.

Secretary of State *(continued)*
Native citizens *(continued)*

SS 13
Native Friendship Centre Program: this program aims to help migrating native peoples adjust to an urban environment by, for example, providing capital funds for the purchase, renovation, or construction of friendship centre facilities. An essential aspect of the program is training, to ensure competent board and staff members for the friendship centres. Disabled projects funding is available to help friendship centres establish pilot projects that will improve the ability of local communities to assist disabled native persons. Native Citizens Directorate. Inquiries: Ottawa/Hull (819) 994-2121.

SS 14
Northern Native Broadcast Access Program: this program provides independent native communications societies in northern portions of seven provinces and the two territories with the resources to produce regional radio and television programming in the native languages and cultures of these regions. Native Citizens Directorate. Inquiries: Ottawa/Hull (819) 994-2067.

Youth and student loan programs (SS 15 – SS 16)

SS 15
Open House Canada Program: a year-round exchange program offers young Canadians the opportunity to travel and discover Canada. Youth Participation Directorate. Inquiries: Ottawa/Hull (819) 994-1313.

SS 16
Student loans/postsecondary education: financial assistance is available to full- and part-time postsecondary students through the Canada Student Loans Program. Student Assistance Directorate. Inquiries: Ottawa/Hull (819) 994-1844.

Official language programs (SS 17 – SS 23)

SS 17
Bilingualism in the private and non-federal public sectors: the Department promotes the use of both official languages in the private sector by providing advice and financial and technical assistance to voluntary organizations. To the non-federal public sector, the Department provides advice as well as financial and technical assistance. Promotion of Official Languages Programs. Inquiries: Ottawa/Hull (819) 994-2222.

SS 18
Official Language Fellowships: the Department offers language fellowships through provincial and territorial departments of education. Postsecondary students pursuing studies in their second official language, and students belonging to the minority official language community in a province or territory who wish to study in their mother tongue are eligible. Certain provinces also offer a travel allowance to students belonging to the official language minority community. Official Languages in Education. Inquiries: Ottawa/Hull (819) 994-3724; applications – provincial and territorial ministries of education.

SS 19
Official Language Monitor Program: departmental funds enable students enrolled full-time in a postsecondary educational institution to work part-time, assisting English second-language teachers and French second- and first-language teachers at all levels of the educational system. In semi-urban or rural areas, a number of monitors work full-time under this program. Official Languages in Education. Inquiries: Ottawa/Hull (819) 994-3724; applications – provincial and territorial ministries of education.

SS 20
Teacher bursaries: funded by the Department and awarded by provincial and territorial departments of education, bursaries are made available to second official language and minority official language teachers, or education students, for courses to improve their teaching and linguistic skills. Official Languages in Education. Inquiries: Ottawa/Hull (819) 994-3724; applications – provincial and territorial ministries of education.

SS 21
Summer Language Bursary Program: each summer, departmental funds enable postsecondary students to take a six-week immersion course in their second official language in accredited institutions either in their province of residence or in another province. Bursaries are also granted to francophone students outside Québec, eligible from their second to last year of high school, who wish to improve their skills in their own language. Official Languages in Education. Inquiries: Ottawa/Hull (819) 994-3724; applications – provincial and territorial ministries of education.

SS 22
Studies in the second official language/awards: the Queen Elizabeth Silver Jubilee Endowment Fund Awards Program, financed by the Department and administered on its behalf by the Association of Universities and Colleges of Canada (AUCC), provides awards to students who have successfully completed their first year of university and who intend to pursue their undergraduate studies in their second official language. Official Languages in Education. Inquiries: Ottawa/Hull (819) 994-3724; applications – universities.

Secretary of State *(continued)*
Official language programs *(continued)*

SS 23
Language Acquisition Development (LAD) Program: the Department makes contributions to voluntary organizations, professional associations and Canadian universities for the collection and dissemination of information on official languages in education and for the development and improvement of methods and techniques for teaching official languages. Official Languages in Education. Inquiries: Ottawa/Hull (819) 994-3724.

Multiculturalism (SS 24 – SS 30)

SS 24
The Canadian Multiculturalism Council: composed of citizens across Canada, the Council is appointed by the Minister responsible for Multiculturalism as a source of consultation for the government of Canada on all elements of society affecting multiculturalism. The Canadian government provides a full-time secretariat and meets general expenses. Inquiries: Ottawa/Hull (819) 994-2401.

SS 25
Multiculturalism Program: this program provides financial and technical assistance to individuals and groups for initiatives that integrate multiculturalism into all aspects of national life. In an effort to ensure equal opportunity for all Canadians in the economic, social, political and cultural life of Canada, the program enourages understanding and appreciation of our society's diversity. It promotes changes in various Canadian institutions (law enforcement, health, legal, educational, government and others). It tries to ensure that Canada's identity and institutions reflect fairly the heritage of all Canadians. It also helps members of racial and ethnocultural communities to establish themselves as full participants in Canadian life. Inquiries: Ottawa/Hull (819) 994-2020; Cultural and Educational Development (writing and publishing, performing and visual arts, scholarly research, heritage language instruction, multiculturalism in education) (819) 994-2157; community development and citizenship and community participation (819) 994-2124.

SS 26
Race relations: the Department promotes racial equality throught this Directorate, as per the recommendations of the *Equality Now!* report tabled by the all-party House of Commons Committee on Visible Minorities in Canadian Society and in response to the United Nations' plan for the elimination of racial discrimination, now in its second decade. Inquiries: Ottawa/Hull (819) 953-2134.

SS 27
Multiculturalism in the economy: the Department is dedicated to achieving equal economic opportunity for all Canadians through greater participation by members of ethnocultural communities and greater appreciation and use of their resources. Inquiries: Ottawa/Hull (819) 994-5644.

SS 28
Multiculturalism in education: the Department promotes an educational system that reflects Canada's diversity, eliminates stereotyping and assures students of all backgrounds equal access to educational opportunity. Inquiries: Ottawa/Hull (819) 994-2020.

SS 29
Immigrant and visible minority women: the Department supports community projects to help immigrant and visible minority women to acquire skills necessary for their full political, economic, social and cultural participation in Canadian society. Inquiries: Ottawa/Hull (819) 953-1880.

SS 30
Multiculturalism in broadcasting: the Department is working closely on a continuing basis with the Canadian Radio-television and Telecommunications Commission, the Department of Communications and other government agencies to build Canada's cultural and national identity through broadcasting. Inquiries: Ottawa/Hull (819) 994-5650.

Official language communities (SS 31 – SS 32)

SS 31
Official language communities/development of institutions: this program supports both the development of permanent structures in certain selective areas, and projects in the form of agreements with federal departments or cost-sharing agreements with the provinces. Support may be financial or technical. Promotion of Official Languages Program. Inquiries: Ottawa/Hull (819) 994-2222.

SS 32
Assistance to voluntary organizations: this program provides financial and technical assistance in such areas as education, legal rights and access to services, to the network of organizations created by minority communities, including lobbying and rights groups. It also assists organizations that provide direct services to minorities in their own language. Promotion of Official Languages Program. Inquiries: Ottawa/Hull (819) 994-2222.

Women's program (SS 33)

SS 33
Resources for women's groups: this program promotes the full participation of women in Canadian society by providing funding and technical assistance to women's groups and other voluntary organizations for activities to improve the status of women in Canada. Women's Program. Inquiries: Ottawa/Hull (819) 994-3202.

Secretary of State *(continued)*

Translation services (SS 34 – SS 36)

SS 34
Translation and interpretation: the Translation Bureau of the Department provides Parliament and the government of Canada with translation and interpretation services in French and English. It also provides services, as required, in any modern language in current use, to help the federal government with international communications and correspondence with Canada's ethnocultural groups and private citizens. Inquiries: Ottawa/Hull (819) 997-2193.

SS 35
Terminology: federal departments and agencies, provincial governments, institutions and specialized groups meeting certain conditions may have access to TERMIUM, the Canadian Government Terminology Bank, through a network of terminals. A phone-in service for proper names as well as terminological and linguistic information, known as the SVP Service, is also available. Client Services Directorate, Translation Bureau. Inquiries: Ottawa/Hull (819) 997-3712; SVP Service, (819) 997-4363.

SS 36
Sign language interpretation: federal public servants may call on the Translation Bureau's sign language interpretation services to help them communicate with Canadians who suffer from impaired hearing. Official Languages Conference Services, Translation Bureau. Inquiries: Ottawa/Hull, Visual Ear (Visuor) (819) 996-0921.

Social Sciences and Humanities Research Council of Canada (SSHRC)

255 Albert Street
(PO Box 1610)
Ottawa, Ontario
K1P 6G4

Information: Ottawa/Hull (613) 992-0691.

The Council's objective is to promote and assist research and scholarship in the social sciences and humanities.
Minister responsible:
Secretary of State

SSHRC 1
Grants: the Council offers grants for advanced research in the social sciences and humanities to Canadian university professors and to independent researchers, Canadian citizens, or permanent residents; strategic grants for research on themes or in areas of national interest; major research grants to groups of researchers, Canadian citizens or permanent residents to carry out large-scale projects or programs of research; general research grants to Canadian universities to cover minor internal research costs, and the cost of faculty travel to conferences; conference grants to Canadian universities or learned societies; and assistance to learned societies to cover administrative costs and to permit attendance at their annual meetings. Inquiries: Ottawa/Hull, research grants (613) 992-3145; strategic grants (613) 992-3027; research communication (613) 992-3131.

SSHRC 2
Scholarships and fellowships: through its objective of promoting and developing research in the humanities and social sciences, the Fellowships Division offers doctoral fellowships to Canadian citizens or permanent residents of at least one year's standing for doctoral studies at a Canadian or foreign university; the Queen's Fellowships to Canadian students of exceptional promise for a doctoral program in Canadian studies at a Canadian university; doctoral fellowships under the SSHRC/FCAR/NSERC Joint Initiative to encourage students to change their linguistic milieu and their place of study from Québec to another province, and vice versa; postdoctoral fellowships to enable scholars to pursue a specific research proposal in their field of interest; and Canada Research Fellowships to promote excellence in research and to expand career opportunities for promising researchers, through a cost-sharing arrangement involving the Council and the private sector. Inquiries: Ottawa/Hull (613) 992-3202.

Social Sciences and Humanities Research Council of Canada (SSHRC) *(continued)*

SSHRC 3
International travel grants: the Council supports travel for participants at international scholarly conferences through block grants to universities. It also promotes the representation of Canadians on planning boards and committees of international scholarly associations; offers assistance to the secretariats of international scholarly organizations in Canada and to the organizers of major international congresses in Canada; and provides limited support to institutions that directly assist Canadian scholars abroad. Inquiries: Ottawa/Hull (613) 992-3131.

SSHRC 4
Aid to scholarly publications: the Council supports Canadian learned journals. It makes block grants to the Social Science Federation of Canada and the Canadian Federation for the Humanities for the publication of scholarly manuscripts in the fields of social sciences and humanities. Inquiries: Ottawa/Hull (613) 992-3131.

Solicitor General Canada (SGC)

Central Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P8

Regional Offices: Vancouver, Edmonton, Saskatoon, Toronto, Montréal, Moncton.

Information: Ottawa/Hull (613) 990-2744; regional offices *see* Part II *under* cities listed above; Victims Resource Centre, toll-free 1-800-267-0454.

The Ministry of the Solicitor General comprises a Secretariat, the Royal Canadian Mounted Police, The Correctional Service of Canada, the National Parole Board and the Canadian Security Intelligence Service. The Ministry brings together the major operational elements of the federal government concerned with the administration of the criminal justice system under the direction and supervision of the Solicitor General, whether in policing, corrections, parole or national security.
Minister responsible:
Solicitor General of Canada

Library, documentation centre, publications (SGC 1 – SGC 3)

SGC 1
Ministry Library and Reference Centre: the Centre provides library and reference services to the Ministry of the Solicitor General and to individuals seeking information related to criminal justice, upon referral from their own affiliated library. It also provides upon referral a clearing house for unpublished documents originating within the Ministry Secretariat, The Correctional Service of Canada and the National Parole Board. Communications Group. Inquiries: Ottawa/Hull (613) 991-2787.

SGC 2
Victims Resource Centre: this national repository of information on victims permits automated access by federal, provincial, voluntary and community groups, and by interested people. The Centre's collection includes documents (books, periodicals, articles and so on) primarily of Canadian origin; an inventory of victim/witness programs across Canada and detailed information on the range of services provided at each location; descriptions of all the victim-related initiatives supported by the Ministry of the Solicitor General and Justice Canada (such as research and demonstration projects, conferences and workshops); an inventory of audiovisual information on victims; results of the Canadian Urban Victimization Survey (1982) and results of research related to victims; evaluation data related to victim services; and special information on victims via the Uniform Crime Reporting System. Inquiries: Ottawa/Hull 990-2756; toll-free 1-800-267-0454.

Solicitor General Canada *(continued)*
Library, documentation centre, publications *(continued)*

SGC 3
Publication Program: this program provides information on policies and programs of the Ministry to as wide an audience as possible. Publications are available upon request from the Communications Group. Inquiries: Ottawa/Hull (613) 990-2744.

RCMP and CSIS (Canadian Security Intelligence Service) (SGC 4 – SGC 7)

SGC 4
Public Complaints Commission: the RCMP's handling of public complaints related to the conduct of its members is reviewed by this body. The Commission investigates complaints and holds hearings, makes recommendations to the Commissioner of the RCMP and to the Solicitor General, and makes a final report to the Solicitor General. It reports annually to Parliament.

SGC 5
RCMP External Review Committee: the Committee makes recommendations to the Commissioner of the RCMP on the resolution of staff relations matters in the Force. It reports annually to Parliament.

SGC 6
Canadian Security Intelligence Service: CSIS was established in July 1984 to maintain internal security in Canada. Part of its work is to collect and analyse information on any activity that may constitute a threat to the internal security of Canada. It also provides security assessments to federal government departments and agencies (except the RCMP and the Department of National Defence). Inquiries: Ottawa/Hull (613) 993-9620.

SGC 7
Office of the Inspector General: the Office is responsible for the independent review of Canadian Security Intelligence Service operations. It reports to the Deputy Solicitor General on CSIS' conformity to policy direction and its use of powers. Under the direction of the Security Intelligence Review Committee, the Office of the Inspector General also reviews specific CSIS activities and reports to the Committee on these. Inquiries: Ottawa/Hull (613) 990-3270.

Standards Council of Canada (STCC)

Head Office
350 Sparks Street
Suite 1200
Ottawa, Ontario
K1P 6N7

Information: Ottawa/Hull (613) 238-3222, or call toll-free 1-800-267-8220.

The Council promotes voluntary standardization in fields relating to the construction, manufacture, production, quality, performance and safety of buildings, structures, manufactured articles, products and other goods not expressly provided for by law.
Minister responsible:
Minister of Consumer and Corporate Affairs

STCC 1
Standards information: the Council offers free information on standards, certification systems, technical regulations and requirements in various areas, including information on the existence, availability, point of sale and scope of these technical specifications. The Council's information service is the official GATT (General Agreement on Tariffs and Trade) inquiry point for Canada, and provides information on National Standards of Canada, other Canadian standards, and on international and foreign national standards.

STCC 2
Sales of publications: the Standards Council is responsible for the sale, in Canada, of copies of the international standards of the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC), as well as the foreign national standards of 12 of Canada's major trading partners. Other publications are also available, including directories, indexes, handbooks and material relating to standards.

STCC 3
Subsidies for international participation: the Standards Council represents Canada in international standards activities, particularly in the work of the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC). It administers Canadian involvement in this work and subsidizes travel by Canadian experts from industry, government and the professions who serve on international technical committees.

Statistics Canada (SC)

Head Office
R H Coats Building
Tunney's Pasture
Ottawa, Ontario
K1A 0T6

Regional Offices: Vancouver, Edmonton, Calgary, Regina, Winnipeg, Toronto, Sturgeon Falls, Montréal, Halifax, St John's.

Information: Ottawa/Hull (613) 951-8116; regional offices *see* Part II *under* cities listed above; for statistical information and consultative services *see* the Toll-free Telephone Service section, page 17.

As Canada's central statistical agency, Statistics Canada collects, processes, analyses and disseminates data on virtually every aspect of the nation's society and economy, and provides inquiry and consultation services to statistical users. In addition, the agency co-operates in the statistical activities of other federal and provincial departments and fulfils a range of international statistical commitments.
Minister responsible:
Minister of Supply and Services

Statistics available (SC 1 – SC 43)

SC 1
Agriculture: statistics are available on key aspects of Canadian agriculture, such as land use, crop and livestock production, farm incomes and expenses, farm energy use and the socio-economic characteristics of the farm operator.

SC 2
Forestry: Statistics Canada provides key data on Canada's forest lands, logging and allied industries.

SC 3
Mining: Statistics Canada maintains data on the number of mines and on finances and production.

SC 4
Energy: statistics are available on the supply and demand for all types of fuels, household and industrial consumption, shipments and price levels.

SC 5
Science and technology: Statistics Canada maintains information on the resources devoted to research and development by federal and provincial governments, industry and non-profit organizations. It also maintains statistics on other indicators of science and technology activities, including the work of scientists and engineers, patents and international flows of technology.

SC 6
Population: data is available on basic demographic measures, such as geographic population distributions and family characteristics, as well as on language, education, ethnicity, income, industries and occupations. All data are available in printed, microfiche and machine-readable formats for diverse geographical census areas. Population estimates are revised five times a year in non-census years for Canada, the provinces and the territories. Also available are annual population estimates by age, sex and marital status for Canada and the provinces, and total population by age and sex for census divisions and census metropolitan areas.

SC 7
Migration: statistics are available on international and interprovincial migration, migration within provinces, and projections.

SC 8
Maps: maps depicting the boundaries of the various statistical areas associated with the Census of Population and maps of standard geographical areas are available. Machine-readable cartographic boundary files for many statistical areas are available to assist users in producing their own maps.

SC 9
Vital statistics: Statistics Canada records numbers of births, marriages, divorces, deaths and causes of death.

SC 10
Governments: nationally and internationally comparable statistics on the revenue, expenditures, assets, liabilities and employment of federal, provincial and local governments are available. Data on individual governments' involvement in the business sector may also be obtained.

SC 11
Justice: statistics are available on law enforcement, criminal and civil courts, juveniles, legal aid, correctional services and the costs of criminal prosecutions.

SC 12
Education: statistics are available on enrolment, graduates, teaching staff and finances for each level of education; minority and second language enrolment for elementary and secondary levels; and university tuition.

SC 13
Communications: statistics describing the finances and operations of radio and television broadcasting stations, cable television services and telecommunications carriers, including telephone companies, are available.

Statistics Canada *(continued)*
Statistics available *(continued)*

SC 14
Health: Statistics Canada maintains statistics on beds, services, staff and finances of hospitals, mental institutions, nursing homes and homes for the aged; the characteristics of in-patients in hospitals and mental institutions; registered nurses; therapeutic abortions; and disabled persons. It also has detailed information on cancer, tuberculosis and kidney disease in Canada. Statistics Canada houses the Canadian Nosology Reference Centre for classifications associated with health, such as diagnoses, accidents and medical procedures.

SC 15
Social security: data is available on the Canada Pension Plan, the Québec Pension Plan, Unemployment Insurance, Family Allowances, the child tax credit, Old Age Security, Guaranteed Income Supplement, Spouse's Allowance, social allowances and services, war veterans programs, workers' compensation, criminal injuries compensation, legal aid and others.

SC 16
Pensions: statistics are available on the income, expenditures and assets of all trusteed pension plans, and on the terms, conditions and coverage of all employer-sponsored plans.

SC 17
Culture: statistics are available on book publishing and distribution, newspapers and periodicals, the media, films, the performing arts, heritage institutions, Canada's artists (visual artists, writers, actors, dancers, musicians), the recording industry, government expenditures on culture and use of leisure time by Canadians.

SC 18
Recreation: statistics are maintained on participation in recreation and sports activities, and on personal ownership, production and sales of recreational equipment.

SC 19
Travel and tourism: statistics are kept concerning travel by Canadians in Canada and other countries, travel by visitors to Canada, travel to work, traveller accommodation, the travel price index and other tourism indicators.

SC 20
Trade, external: statistics on the type, quantity and value of exports and imports are available by country of destination or origin, in considerable commodity detail.

SC 21
Trade, domestic: statistics on retail sales of chain and independent stores are available by kind of business. Statistics on sales, inventories of wholesale merchants and consumer services trade are also available.

SC 22
Balance of payments: statistics are available on current and capital account transactions between Canada and other countries, and on year-end claims and liabilities of non-residents.

SC 23
Leading indicators: Statistics Canada maintains statistics on a group of economic indicators, such as automobile sales and the average work week in manufacturing, that often lead cyclical movements in the economy and illuminate future economic events. Statistics Canada's composite leading index summarizes these in a single monthly indicator.

SC 24
Gross Domestic Product: Statistics Canada publishes quarterly and annual estimates of the total value of production and consumption of goods and services at market prices and in inflation-adjusted dollars.

SC 25
Prices: the Department maintains information on price changes within various levels of the economy, including prices in construction, farming and manufacturing, and consumer prices.

SC 26
Income and expenditure/consumer: Statistics Canada maintains measures of income, expenditures and housing, and other indicators of the economic status of Canadian individuals and families.

SC 27
Input-output statistics: statistics are available, in current and constant prices, on commodities produced and used by domestic industries; gross domestic product by industry; and expenditure on gross domestic product.

SC 28
Domestic production: statistics are available, in inflation-adjusted dollars, on monthly domestic production generated within Canadian borders for all industries; and on the industrial production index, which measures the monthly output for all manufacturing industries, the mining and oil industries, and the electric power, gas and water utilities.

SC 29
Productivity: statistics on indexes of output per person, output per person-hour, and unit labour cost are available.

SC 30
Employment: statistics are maintained on all important aspects of the labour-force-related activities of Canadians, including levels and duration of periods of employment and unemployment; employee levels, hours and earnings in businesses, institutions and governments; industries and occupations; the labour market; and place of work in major urban areas.

Statistics Canada *(continued)*
Statistics available *(continued)*

SC 31
Labour unions: statistics describing the activities of labour unions in Canada and their associations with international unions, as reported under the Corporations and Labour Unions Returns Act (CALURA), are available.

SC 32
Multinational enterprises: Statistics Canada conducts statistical analyses of multinational firms.

SC 33
Foreign ownership and control: statistics on the level of foreign ownership and control of Canadian corporations and on inter-corporate ownership are produced from various surveys, including those under the Corporations and Labour Unions Returns Act (CALURA).

SC 34
Business: a wide range of data is available on finances, production, sales and inventories, as well as on employment, salaries and wages, industries and commodities.

SC 35
Manufacturing industries: statistics describing inventories, shipments, orders, capacity, utilization and materials used for all types of manufacturing are available.

SC 36
Financial statistics: Statistics Canada provides financial data and performance ratios for industrial corporations, financial institutions, certain unincorporated enterprises and government enterprises.

SC 37
Financial flows: statistics are kept on the borrowing and lending activities of the various sectors of the Canadian economy.

SC 38
Investment/public and private: statistics are available on capital and repair expenditures on construction, machinery and equipment for Canada and the provinces and for selected manufacturing industry groups in metropolitan areas.

SC 39
Construction: statistics are kept on building permits, housing starts and completions, the construction industry, private and public investment in Canada, and the stocks and industrial use of fixed assets.

SC 40
Housing: statistics are maintained on housing types, rooms per dwelling, values, rents, fuels, period of construction, household facilities, shelter expenditures and building permits.

SC 41
Standard classifications: Statistics Canada maintains classifications, including standard classifications for industries, occupations, commodities, and geography; and classifications associated with health, such as diagnoses and medical procedures.

SC 42
Transport: Statistics Canada provides data on the operations of air, rail, motor and water carriers, including passengers and cargoes carried, finances and traffic. It also has data on pipeline transport activities.

SC 43
Motor vehicles: statistics are available on registration by provincial and territorial governments, and on motor fuel sales.

Statistical services (SC 44 – SC 58)

SC 44
Inquiry and consultative services: advisory services staff in Statistics Canada's regional offices answer requests for statistical information and offer assistance in the use of statistics, handling referrals as necessary. They also offer educational services, such as seminars and workshops, and can arrange direct access to CANSIM. Certain special services are provided on a cost-recovery basis. Study areas and photocopying facilities in the regional offices are available to visitors.

SC 45
CANSIM: the Canadian Socio-Economic Information Management System is a statistical data bank accessible to the public through computer terminals and on computer tapes. It contains more than 400 000 time series data, a bank of socio-economic data, and all data from the 1976 and 1981 census of population. A folder for potential users describing this service is available on request.

SC 46
Telichart: this service provides colour graphics of key economic series from CANSIM on personal computer or Telidon terminals. It is particularly useful to businesses and research organizations. CANSIM. Inquiries: Ottawa/Hull (613) 951-8200; regional offices *see* Part II *under* cities listed above.

SC 47
Library: Statistics Canada's library maintains a comprehensive collection of publications on statistical topics and social and economic issues. Visitors are welcome. Inquiries: Ottawa/Hull (613) 951-8219, Coats Building, 2nd Floor, Tunney's Pasture, Ottawa K1A 0T6.

Statistics Canada *(continued)*
Statistical services *(continued)*

SC 48
Custom tabulations/unpublished data: statistics not available through Statistics Canada's standard products, screened to prevent disclosure of confidential information, can be provided through the regional offices or from certain contact points within the agency. A directory listing this information, titled *Statistics Canada Directory to Microdata and Special Tabulations, 1984*, is available.

SC 49
Microdata tapes/individual records: for some programs, including the Census of Population and Housing, Statistics Canada provides unaggregated records of individual respondents on computer tape. These records, which are presented in formats that strictly prevent the identification of any respondent, allow users to perform cross-tabulations that fit their needs.

SC 50
Publications/microfiches/computer tape: Statistics Canada prepares and issues more than 500 publication titles a year, representing annually 2500 publications. These include *The Statistics Canada Daily*, official release vehicle for statistical information; the *Infomat*, a weekly review of the most important statistics of the week; the monthly *Canadian Statistical Review* and *Current Economic Analysis*; the periodical, *Survey Methodology*; compendia such as the *Canada Year Book* and *Canada Handbook*; and research works on important social and economic issues. Most are available on microfilm, microfiche or computer tape. In addition, a range of publications, many of them directed specifically to various user groups, are available to assist in the location and use of statistics. Titles include *How Communities Can Use Statistics* and the *Index to Municipal Data*. Single copies of the *Current Publications Index*, which lists all available titles and their prices, may be ordered from any regional office (copies are $10.00 each). Inquiries: Statistics Canada publications are generally available in major public and university libraries and at Statistics Canada regional offices, and some can be purchased from major bookstores across the country *see* the list of associated bookstore agents on page 533.

SC 51
Federal department and agency sharing: as a common service organization, Statistics Canada provides statistical services to other federal departments and agencies. It also conducts a statistical and paperburden review of new information collection plans, and provides consultative and advisory services as required.

SC 52
Liaison with user constituencies: specialized employees provide liaison with Statistics Canada's major user constituencies: academics, business, labour unions, federal departments and agencies, provincial and municipal governments, federal and provincial legislatures, Canadian and international statistical organizations, professional groups and the media. Inquiries: Statistics Canada regional advisory services staff can direct inquiries to the appropriate personnel in Ottawa.

SC 53
Geographical and mapping services: Statistics Canada conducts research projects to assist users by defining geographical areas that will be compatible with their needs. It also provides manual and computer-assisted mapping services, including thematic mapping and a custom geographical and demographical information retrieval service for census data.

SC 54
Statistical methodology: consultation is offered in survey design and development, questionnaire design, interpretation and analysis of statistical data, and time series methodology.

SC 55
Surveys, special: Statistics Canada designs, manages and implements special surveys for federal and provincial government departments, institutions and agencies.

SC 56
Models, statistical: Statistics Canada maintains a variety of social and economic models for use by analysts in both public and private agencies. These include input-output and demographic models.

SC 57
Searches/pensions and citizenship: searches are carried out on behalf of persons needing documentation of proof of age, place of birth or length of residence in Canada for pension and citizenship purposes.

SC 58
Exhibitions: Statistics Canada displays its products and provides information on its services at appropriate conferences and exhibitions and in libraries throughout the nation.

Major data collection methods (SC 59 – SC 63)

SC 59
Census of Population and Housing: every five years Statistics Canada conducts a survey of all Canadians, which provides basic demographic data as well as information on language, education, labour force activity and characteristics of dwellings and households. Every 10 years, and for the first time in 1986, the census also produces information on ethnicity, immigration, occupation, income and shelter expenditures. This data is available in publications, microfiche and machine-readable printouts for various geographical census areas.

Statistics Canada *(continued)*
Major data collection methods *(continued)*

SC 60
Labour Force Survey: Statistics Canada's monthly Labour Force Survey provides a range of data on the labour force, including information on the employment and unemployment of Canadians aged 15 years and older.

SC 61
Census of Agriculture: this survey of all Canadian farms describes important aspects of the structure of farming in Canada, including land use and inventories of crops, livestock, buildings and machinery.

SC 62
Consumer Price Index: the CPI monitors retail prices for consumer goods and services by regularly recording the prices of a basket of typically purchased items. The basket is updated periodically to reflect changes in purchasing patterns over time. Statistics are made available each month.

SC 63
Small Area Data: this program responds to the identified needs of users by developing new small area data sets. These are being created primarily by adapting administrative records to statistical purposes and by using statistical estimation techniques that place no added burden on survey respondents. New data already produced or being developed include population estimates, labour market indicators, annual family income estimates and standardized municipal finance data. The publication entitled *Urban Forward Sortation Area and Rural Postal Code Summary Data, 1984* presents a demographic and socio-economic portrait of the taxfilers of 7000 specific postal code areas. The data presents population characteristics that include age group, sex, income and labour force status. The implementation of The Canada Conversion File is an important new tool that allows users to establish relationships between postal code areas and Statistics Canada's standard geographical areas.

Canadian Centre for Justice Statistics (SC 64)

SC 64
The Canadian Centre for Justice Statistics is a federal-provincial entity that co-ordinates resources directed towards compiling information and statistics on the entire Canadian justice system. Inquiries: Ottawa/Hull (613) 951-9023.

Status of Women Canada (SWC)

151 Sparks Street
Room 1005
Ottawa, Ontario
K1A 1C3

Information: Ottawa/Hull (613) 995-7835.

Minister responsible:
Minister responsible for the Status of Women

SWC 1
Status of women activities in the federal government: this office monitors federal department policies and programs to promote equality between the sexes. It co-ordinates measures at the federal level to improve the status of women, and ensures federal-provincial and non-governmental consultation on status of women questions.

Supply and Services Canada (SSC)

Head Office
Place du Portage
Phase III
11 Laurier Street
Hull, Québec
(Mail: Ottawa, Ontario K1A 0S5)

Regional Offices: Vancouver (Richmond), Edmonton, Winnipeg, Toronto (Etobicoke), Ottawa, Montréal, Québec, Dartmouth.

Other Offices: throughout Canada.

Crown Assets Distribution Centres: Vancouver (Richmond), Edmonton, Winnipeg, Mississauga, Ottawa, Hull, Montréal, Dartmouth.

Associated bookstores: *see* Part II, page 533.

Information: Ottawa/Hull (819) 997-6363; Crown Assets Distribution Centres, Ottawa/Hull (819) 994-0074; regional offices *see* Part II *under* cities listed above; other offices *see* Part II *under* nearest town; for superannuation and public service insurance plans call toll-free 1-800-561-7930; for the Canadian General Standards Board *see* SSC 17 below.

Supply and Services Canada is the chief purchasing agent and central accountant for the government of Canada.
Minister responsible:
Minister of Supply and Services

Supply Program (SSC 1 – SSC 16)

SSC 1
Provision of goods and services: Supply and Services Canada acquires goods and services for federal departments and agencies. It purchases professional and specialized services as well as goods and services of a scientific, technical and commercial nature, including film and video. Other supply responsibilities include printing and publishing, advertising management, expositions, equipment maintenance and repair, and disposal of surplus government material. Inquiries: concerning the *Suppliers' Guide*, which includes an application for source listing and a list of major goods and services purchased by Supply and Services Canada on behalf of departments and agencies of the Canadian Government, Ottawa/Hull (819) 997-2686; by mail – Supplier Relations Section, Statistical Information and Data Management Branch, Supply and Services Canada, Ottawa, Ontario K1A 0S5; information on the purchase of policy manuals covering the supply program can be obtained from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Canada K1A 0S9.

SSC 2
Federal procurement/method of acquisition: to fill federal government requirements, Supply and Services Canada solicits bids from firms listed on its headquarters or regional source lists. Firms registered on a regional list must have an office or a branch within the geographical area covered by the SSC regional office concerned. A separate list of firms and organizations capable of conducting scientific activities is also maintained. This list is based on a key-word system and provides profiles of experience, expertise and special capabilities. Inquiries: Ottawa/Hull (819) 997-2686; by mail – Supplier Relations Section, Statistical Information and Data Management Branch, Supply and Services Canada, Ottawa, Ontario K1A 0S5.

SSC 3
Business opportunities/federal contracts: Supply and Services Canada publishes a weekly *Bulletin of Business Opportunities*, which contains information on contracts, business opportunities and Government of Canada publications, as well as news items and feature stories of interest to the business community. The monthly *Research and Development Bulletin* contains information on contracts awarded and on the scientific and technological needs of federal departments and agencies. Content also covers case studies, statistical analyses of the contracts awarded, special features and statistics. Inquiries: *Bulletin of Business Opportunities*, Ottawa/Hull (819) 997-2686; by mail – Editor, *Bulletin of Business Opportunities*, Supplier Relations Section, Statistical Information and Data Management Branch, Supply and Services Canada, Ottawa, Ontario K1A 0S5; *Research and Development Bulletin*, Ottawa/Hull (819) 997-7676; by mail – Editor, *Research and Development Bulletin*, Science and Professional Services Directorate, Supply and Services Canada, Ottawa, Ontario K1A 0S5.

Supply and Services Canada *(continued)*
Supply Program *(continued)*

SSC 4

Unsolicited Proposals Program: an adjunct to the federal government's contracting-out policy in science and technology, this program allows Canadian private-sector and commercial industry the opportunity to submit, on their own initiative, proposals for scientific work or for demonstration of new technologies in operational settings. Individuals, private organizations and commercial industries that reside in Canada, are incorporated (or recognized as such) under federal or provincial legislation, and that are carrying out activities in Canada are eligible. Included non-profit organizations, universities, public institutions, such as provincial research organizations, and industrial research institutes jointly operated by groups of commercial enterprises. An unsolicited proposal must be sponsored by a government department, have scientific merit and technical feasibility, and contain unique ideas or special capabilities or offer opportunities that justify waiving the normal competitive procedures. All proposals are evaluated by an interdepartmental committee chaired by Supply and Services Canada. If an unsolicited proposal is accepted by a sponsoring department whose budget cannot totally support it, Supply and Services Canada will provide assistance from its Unsolicited Proposals Fund until the sponsor can assume financial responsibility. Inquiries: for guidelines for preparing and submitting unsolicited proposals, or more information, Ottawa/Hull (819) 956-1784; by mail – Director, Science Programs Branch, Science and Professional Services Directorate, Supply and Services Canada, Ottawa, Ontario K1A 0S5.

SSC 5

Public Awareness Program for Science and Technology: this program provides funding assistance for projects or activities that promote public awareness and understanding of science and technology. Financial assistance provided is a contribution to partially cover the costs of a project. In exceptional circumstances, the program may award long-term financial support to well-established organizations. In these cases, the contribution should not form the major source of income. Eligible organizations (preferably legally constituted) include non-profit organizations, associations or societies; various media organizations (for example, publishers of magazines and periodicals, producers of films and radio or television programs); as well as producers of unique exhibits, seminars, workshops or other popular science activities. Educational institutions are also eligible, provided the project proposed is outside the normal teaching and research activities of the institution. Government departments or agencies are not eligible for these awards.
Project proposals are selected by a committee of representatives from the private sector on the basis of project quality, feasibility and financial considerations. The results of a competition are usually available within two or three months. Program changes may occur prior to the competition. Inquiries: Ottawa/Hull (819) 997-7366; by mail – Program Officer, Science Programs Branch, Science and Professional Services Directorate, Place du Portage, Phase III, 12C1, 11 Laurier Street, Hull, Québec K1A 0S5.

SSC 6

The Canadian Government Expositions and Audio-Visual Centre provides federal departments and agencies with a range of exhibit, film, video and photographic services to support their communications objectives. These services include research and design; project management for exhibits; film and video products; fabrication and refurbishment of exhibits and displays; and signage services conforming to the Federal Identity Program guidelines. It also provides other departments with consulting, programming, production and administrative services in the audiovisual arts. These services are provided by in-house facilities as well as purchased from the private-sector both in Canada and abroad. Inquiries: Ottawa/Hull (613) 993-9566 or 996-7722; by mail – Canadian Government Expositions and Audio-Visual Centre, Supply and Services Canada, 440 Coventry Road, Ottawa, Ontario K1A 0T1.

Supply and Services Canada *(continued)*
Supply Program *(continued)*

SSC 7
Atlantic Opportunities Program: the aim of this program is long-term growth, industrial stability and future prosperity for Atlantic Canada. By 1990, the program expects to bring the value of federal government contracting in the region up to $2.2 billion, an increase of $600 million. Of this amount, $200 million will be goods and services purchased to meet on-going requirements of federal departments, and $400 million will be expenditures relating to major Cabinet-approved procurement projects. Atlantic Region Directorate. Inquiries: Halifax (902) 426-9333; for information on becoming registered as a supplier – contact the regional offices in Halifax, Moncton, Charlottetown or St John's *see* Part II.

SSC 8
Publications: through the Canadian Government Publishing Centre, the Department publishes, markets and sells the publications of federal departments and agencies, both in Canada and abroad. These publications may be consulted at depository libraries in Canada (for a list of libraries *see* page 543) and are also sold through bookstores associated with the Canadian Government Publishing Centre *see* page 455. Inquiries: information and telephone orders, Ottawa/Hull (819) 997-2560; mail orders – Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9; for permission to reproduce a part of a federal publication (written requests only) – Canadian Government Publishing Centre, Co-publishing Section Supply and Services Canada, Ottawa, Ontario K1A 0S9.

SSC 9
Depository libraries: the Depository Services Program enables designated libraries across Canada to obtain Government of Canada publications free of charge. Full depository libraries automatically receive one free copy of all publications appearing in the *Weekly Checklist of Canadian Government Publications* (a listing of parliamentary and departmental publications that have been released during the week by the Canadian Government Publishing Centre). Selective depository libraries are entitled to receive, upon request, one free copy of any title listed in that publication. Canadian Government Publishing Centre. Inquiries: Ottawa/Hull (819) 953-4652.

SSC 10
Printing services: Canadian Government Printing Services is responsible for supplying Parliament and federal government departments and agencies with a wide range of graphic arts services. These are supplied both through the Canadian Government Printing Services' printing facilities and through commercial suppliers. Inquiries: Ottawa/Hull (819) 953-3949; by mail – Canadian Government Printing Services, Supply and Services Canada, Printing Bureau Building, 45 Sacré-Coeur Boulevard, Hull, Québec K1A 0S9.

SSC 11
Canada Gazette and *Unclaimed Balances*: the *Canada Gazette* is published in English and French in three parts sold individually and by subscription. *Part I*, published every Saturday, contains material that federal statute or regulation requires to be published in the *Canada Gazette* (other than items identified for parts II and III). *Part II*, published every second Wednesday, contains statutory regulations and other classes of statutory instruments and documents. *Part III* contains the public acts of Parliament and their enactment proclamations. It is published at irregular intervals as soon as possible after royal assent. The publication *Unclaimed Balances* gives a list of persons whose accounts with domestic Canadian banks have remained dormant for nine years. It is published once a year. Inquiries: Ottawa/Hull (819) 956-1470.

SSC 12
ISBN/federal publications: the Canadian Government Publishing Centre assigns international standard book numbers (ISBN) to all books published by the federal government. Inquiries: Ottawa/Hull (819) 997-5365; by mail – Depository Services Program, Documentation Section, Canadian Government Publishing Centre, Supply and Services Canada, Printing Bureau Building, Room B-1001, 45 Sacré-Coeur Boulevard, Hull, Québec K1A 0S9.

SSC 13
Advertising services/contract management: the Communications Services Procurement Branch manages contracts for advertising services, on behalf of federal departments and agencies. Its activities include contracting for advertising agency services and for the purchase of media space and time through the Agency of Record; performing central auditing, account payment and billing services; and maintaining an advertising management information system. The Branch is also responsible for contracting for all public relations, public opinion research and related communications services. Inquiries: Ottawa/Hull (819) 997-7266.

SSC 14
Communications planning services: the Communications Planning Services Branch of the Communications Service Directorate provides a customized service to support the communications programs of client departments. This service covers all aspects of communications programs or projects, from the development of a marketing strategy through to implementation, monitoring and evaluation. Inquiries: Ottawa/Hull (613) 990-2943; by mail – Client Services Group, Communications Services Directorate, Supply and Services Canada, Caplan Building, 135 Rideau Street, Ottawa, Ontario K1A 0S5.

Supply and Services Canada *(continued)*
Supply Program *(continued)*

SSC 15
Marketing Assistance Program: the Account Management Group conducts a number of activities that assist Canadian suppliers of the Office Automation, Services and Information Systems (OASIS) Directorate with their marketing efforts in government. These activities include advance notice of potential government procurement, provision of lists of strategic contact persons in the federal government, and individual and group consultations on the procurement process and the Directorate's marketing initiatives.
To keep federal departments and agencies informed on new technologies and to increase business opportunities, the Account Management Group also regularly organizes trade shows, product presentations and productivity enhancement seminars. Product, Technology and Account Management Branch. Inquiries: Ottawa/Hull (819) 956-1014.

SSC 16
Crown Assets Distribution Centres: at these Centres, federal government surplus equipment and material is for sale to the general public, private industry and to other governments and agencies in Canada and abroad. Inquiries: Ottawa/Hull (Headquarters) (819) 994-0074; BC/Yukon region (604) 272-9058; Alberta/NWT region (403) 420-3704; Manitoba region (204) 949-6112; Ontario region (416) 678-6481; Ottawa (613) 993-0861; Québec region (514) 283-0716; Atlantic region (902) 426-2140.

Canadian General Standards Board (SSC 17)

SSC 17
The Canadian General Standards Board, (CGSB): accredited by the Standards Council of Canada as a national standards writing organization, the CGSB regularly develops new standards and revises existing ones. The standards are developed for use by the three levels of government and the private sector. Since these standards are developed through a concensus, the Board welcomes the participation, in preparing them, of manufacturers, consumers, retailers, governments, educational institutions, business associations, and research and testing bodies. CGSB also maintains a list of products and services that are certified as meeting the requirements of standards. The listing process involves CGSB as a third party and permits manufacturers or contractors to demonstrate their ability to conform to the requirements of a specific standard. Standards may be obtained from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Canada K1A 0S9. Inquiries: Ottawa/Hull (613) 994-5373.

Services Program (SSC 18 – SSC 23)

SSC 18
Accounting services: on behalf of the Receiver General for Canada, the Services Program receives public funds and issues all payments from the Consolidated Revenue Fund. It reconciles all cheques and other bills paid by the government, keeps up-to-date, central accounts of federal government finances, and produces monthly financial statements and the annual *Public Accounts of Canada*.
The Department also provides the following services to government departments and agencies: maintenance of the public service payroll and superannuation systems, financial management reporting systems, and central personnel records; and provision of accounting, administrative support and advisory services in management consulting, auditing and computing. Inquiries: Superannuation, Moncton-Shediac (506) 532-1700, or toll-free 1-800-561-7930.

SSC 19
Audit Services Bureau: the Bureau performs all types of audits, including contract audits, contribution audits, electronic data processing audits, internal audits and special audits, such as personnel audits. Its services are available on request, on a fee-for-service basis, to all federal departments, Crown corporations, agencies, boards and commissions, as well as to provincial governments and international agencies. It has a professional staff of 250 auditors that is supplemented by private-sector firms when the workload warrants it. Inquiries: Ottawa/Hull (613) 995-6341; by mail – Director General, Audit Services Bureau, Jackson Building, 8th Floor, 122 Bank Street, Ottawa, Ontario K1A 0S5.

SSC 20
Armed Forces pensions: the Canadian Forces Pension Office answers inquiries concerning pensions for former members of the Armed Forces and for the spouses of deceased Armed Forces personnel, and concerning education allowances for children of deceased personnel. Veterans Affairs handles inquiries on veterans' pensions and benefits related to death or disability resulting from active service (Disability and Survivors' Pensions). Inquiries: Ottawa/Hull (613) 996-0755 or 996-4577, or toll-free 1-800-267-0350; in BC, 1-800-267-0350; by mail – Canadian Forces Pension Office, National Capital Region Service Office, Supply and Services Canada, 350 King Edward Avenue, Ottawa, Ontario K1A 0S5.

Supply and Services Canada *(continued)*
Services Program *(continued)*

SSC 21
Bureau of Management Consulting (BMC): this office offers specific consulting services on a fee-for-service basis to all federal departments, agencies, boards, commissions and corporations of the government of Canada, as well as to the provincial governments. The Bureau also undertakes international consulting assignments on behalf of federal departments and agencies.
BMC publishes a quarterly publication entitled *OPTIMUM – A Forum for Management*, which carries a wide variety of articles dealing with management practices. *OPTIMUM* may be obtained from any associated bookstore agent *see* page 533, or from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9.

Canada Service Bureau Program (SSC 22 – SSC 23)

Head Office
Place du Portage
Phase III, 3C1
11 Laurier Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0S5)

Reference Canada Offices: Whitehorse, Vancouver, Edmonton, Regina, Winnipeg, Toronto, North Bay, Ottawa, Montréal, Québec, Fredericton, Halifax, Charlottetown, St John's.

Information: Ottawa/Hull (819) 956-3344 or *see* the Reference Canada section, page 15.

SSC 22
Reference Canada: the Canada Service Bureau Program operates toll-free telephone referral services across Canada to help the public find answers to questions concerning the federal government. In some cases, the telephone referral services operate in conjunction with a province or territory to direct people to the appropriate office. In these cases the name of the provincial or territorial inquiry centre is used, but the service is the same.

SSC 23
Publications: the Canada Service Bureau Program is responsible for the annual issue of the *Index to Federal Programs and Services*, a reference source containing descriptions of the programs and services of federal departments, agencies and Crown corporations. The *Index* also lists the addresses and phone numbers of local, district and regional federal government offices. The public can find the *Index* in libraries and some post offices. The Canada Service Bureau Program also produces the *Citizen's Guide*, which contains common questions and answers concerning federal government programs and services.

Tariff Board (TRFB)

Journal Tower South
365 Laurier Avenue West
Ottawa, Ontario
K1A 0G7

Information: Ottawa/Hull (613) 990-2452.
Minister responsible:
Minister of State for Finance

TRFB 1
Commission of Inquiry: the Board acts as an independent commission of inquiry when conducting studies on tariffs and trade as directed by the Minister of State for Finance. It also investigates safeguard petitions pertaining to imports of dutyfree goods from the Commonwealth Caribbean countries (CARIBCAN) and imports entering at reduced General Preferential Tariff rates.

TRFB 2
Court of Record: the Board acts as a court of record that hears appeals on decisions previously made by the Minister or the Deputy Minister of National Revenue for Customs and Excise. Appeals are heard from a variety of sources: from a decision of the Minister of National Revenue regarding the assessment or determination of tax under section 51.19 of the Excise Tax Act; a person may appeal decisions of the Deputy Minister regarding tariff classification or value for duty under section 67 of the Customs Act; and appeals under section 61 of the Special Import Measures Act and of section 65.18 of the Energy Administration Act can be heard.
Under section 70 of the Customs Act, the Deputy Minister may refer to the Board for its opinion on questions relating to the tariff classification or value for duty of any goods or class of goods. The Board also gives its opinion on questions about valuation or tariff classification referred from the Deputy Minister.

Telefilm Canada (TFC)

Head Office
National Bank of Canada Tower, 14th Floor
600 De la Gauchetière Street West
Montréal, Québec
H3B 4L2

Regional Offices: Vancouver, Toronto, Halifax, Los Angeles (USA), Paris (France), London (England).

International offices: Los Angeles (213) 859-0268, 144 South Beverly Drive, Suite 400, Beverly Hills, California, USA 90212; Paris (33) 45.63.70.45, 15 De Berri Street, 75008 Paris, France; London (44) 437-8308, 55/59 Oxford Street, 4th Floor, London, England WIR IRD.

Information concerning programs: Montréal (514) 283-6363; Toronto, Vancouver and Halifax regional offices *see* Part II; international offices *see* above.

Telefilm Canada is a Crown Corporation with a mandate to develop Canada's film, television and video industry.
Minister responsible:
Minister of Communications

TFC 1
Funding programs: Telefilm Canada provides support, as a partner, to the private sector for the production of film and broadcast material, either in the form of investment funds or through a variety of resources at Telefilm's disposal. The Corporation meets the diverse needs of this industry through a wide range of funds, participating in over three hundred projects in 1986-1987. Support is available at all stages of the process, from screenplay development to final production as well as the distribution and marketing of the finished product in Canada and abroad. Funds provided are as follows: Canadian Broadcast Program Development Fund; Feature Film Fund; Interim Financing Fund; Versioning Assistance Fund; National Distribution Assistance Fund; International Marketing Assistance Fund; Industrial and Professional Development Fund; Grants to Canadian Film and Video Festivals Fund; Closed Captioning for the Hearing Impaired; Long Term Corporate Loans; Canadian Participation at International Film Events; and Official Co-productions, Coventures, Production Packages and Twinning Arrangements with Canada.

TFC 2
Film promotion: Telefilm Canada's goal is to strengthen the competitive position of Canadian films, television programs and videos, to encourage exports for Canadian companies and to assist them in developing marketing and promotion strategies. Telefilm also co-ordinates Canada's participation in international festivals and administers a program of grants to Canadian festivals.

TFC 3
Co-productions: Telefilm Canada is resposible for managing the co-production agreements for film or television programs signed by Canada with foreign countries (France, Israel, Italy, the Federal Republic of Germany, the United Kingdom, Belgium, Algeria, Morocco, Spain, China, Hungary, Czechoslovakia, New Zealand and Switzerland). Among other provisions, the agreements stipulate that a co-production is treated exactly as a domestic production in each of the partner countries.

TFC 4
Publications: Telefilm Canada has published a series of bilingual brochures for the benefit of its clientele, describing the policies and procedures for a number of its funds. The brochures, and any other information desired, may be obtained from all Telefilm Canada's offices in Canada and abroad. Inquiries: Montréal (512) 283-6363; regional offices *see* Part II; for international offices *see* above listing (addresses and telephone numbers).

Textile and Clothing Board (TCB)

257 Slater Street
Ottawa, Ontario
(Mail: 235 Queen Street,
Ottawa, Ontario,
K1A 0H5)

Information: Ottawa/Hull (613) 954-2771.

Minister responsible:
Minister of Regional Industrial Expansion
(Legislation is under way to create the Department of Industry, Science and Technology. When passed, the Textile and Clothing Board will fall under this Minister's jurisdiction.)

TCB 1
Protection of Canadian producers: the Textile and Clothing Board conducts inquiries to determine whether imports of textiles and clothing are causing or threatening to cause serious injury to Canadian production and employment. It also examines Canadian producers' plans to increase their ability to meet international competition in Canada, and makes recommendations to the federal government as to whether or not special measures of protection are warranted against certain imports.

Transport Canada (TC)

Head Office
Transport Canada Building
Place de Ville
Tower C, 21st Floor
330 Sparks Street
Ottawa, Ontario
K1A 0N5

Regional Offices: *Aviation Group* and *Airports Authority Group*: Vancouver, Edmonton, Winnipeg, Toronto (Willowdale), Montréal (Dorval), Moncton; *Marine Group*: Vancouver, Toronto, Québec, Dartmouth, St John's; *Surface Group*: Sainte-Thérèse (Blainville) (motor vehicle testing); *Transport Dangerous Goods*: Vancouver, Saskatoon, Winnipeg, Toronto, Montréal, Halifax; *Policy and Co-ordination Group*: Vancouver, Edmonton, Winnipeg, Toronto, Montréal (Dorval), Moncton, St John's.

Pilotage Authority Offices: Vancouver, Cornwall, Montréal, Halifax.

Other offices: throughout Canada

Information: Ottawa/Hull (613) 990-2309; regional offices and pilotage authority offices *see* Part II *under* cities listed above; other offices *see* Part II *under* nearest town; for Coast Guard/marine emergencies (search and rescue) and information, environmental emergencies and airport flight services *see* the Toll-free Telephone Service section, page 17.

The jurisdiction of the Department covers all federally regulated railways, as well as the Aviation, Airports Authority, Marine and Surface Groups.
Minister responsible:
Minister of Transport

TC 1
Air Transportation Tax: this tax is one of several direct sources of revenue used to help pay for Canadian aviation facilities and services. Rate Economics Branch. Inquiries: Ottawa/Hull (613) 990-3850 or 995-0081.

Aviation Group (TC 2 – TC 29)

TC 2
Aviation careers: Transport Canada offers career opportunities for air traffic controllers, flight service station operators, civil aviation inspectors and other technical aviation personnel. Inquiries: any regional office *see* Part II *under* cities listed above.

Transport Canada *(continued)*
Aviation Group *(continued)*

Air safety (TC 3 – TC 7)

TC 3
Aeronautical flight safety aids: electronic navigational aids, communications, VFR (Visual Flight Rules) flight planning, aeronautical and meteorological briefings, search and rescue support services, and other safety services and facilities are provided for the aviation community through flight service stations. Air Navigation, Air Traffic Services. Inquiries: Ottawa/Hull (613) 998-6630.

TC 4
Air carrier operating certificates: the Aviation Group issues operation certificates which certify that the carrier is adequately equipped and able to conduct a safe operation. Inquiries: Ottawa/Hull (613) 990-1099 or any regional office *see* Part II *under* cities listed above.

TC 5
Flight safety/standards: the Department sets guidelines for sponsors of special aviation events, and standards and recommended practices for both aircraft and public safety. Aviation Regulation Directorate, Aircraft Licensing and Special Flight Operations Section. Inquiries: Ottawa/Hull (613) 990-1117.

TC 6
Aviation safety information and education: the Aviation Safety Programs Branch undertakes analytical studies to identify and define aviation safety deficiencies. The Branch provides the aviation community with educational programs and the services of its regional aviation safety officers. It also provides safety-of-flight literature and audiovisual material. Inquiries: Ottawa (613) 993-6785 or any regional office *see* Part II *under* cities listed above.

TC 7
Navigation aids: the department provides information on air transportation administration and radar traffic observation. It also provides VHF (Very High Frequency) direction-finding assistance, on request, to aircraft operating within the range of equipped stations. Airspace and Procedures Division. Inquiries: Ottawa/Hull (613) 998-6577 or any regional office *see* Part II *under* cities listed above.

Air traffic (TC 8 – TC 12)

TC 8
Air traffic control: the Aviation Group is responsible for the movement of air traffic and provides air traffic control service to aircraft operating in Canadian controlled airspace and in international controlled airspace for which Canada has accepted responsibility. Inquiries: Ottawa/Hull (613) 998-6627.

TC 9
Airport terminal and area control service: air traffic control service is provided by control towers to aircraft operating on and in the vicinity of airports, and by terminal control units and area control centres to aircraft operating in controlled airspace under the Instrument Flight Rules or Controlled Visual Flight Rules. Inquiries: Ottawa/Hull (613) 998-6627.

TC 10
Airspace: the Aviation Group is responsible for the development of Canada's airspace, navigation aids and aeronautical communication facilities in order to meet the forecast demands of the aviation public. Inquiries: Ottawa/Hull (613) 990-3966.

TC 11
Airspace reservation service: services and information are provided by air traffic control to reserve airspace for specified air operations in controlled airspace. Airspace Reservation Service. Inquiries: Ottawa/Hull (613) 957-6341.

TC 12
Direct aviation activity forecasting models: the Department maintains a set of models for the purpose of forecasting future levels of direct aviation activity for the Canadian Civil Aviation system. Forecasts, produced with the aid of these models, include those for aircraft movements and for passenger and cargo activity on a national basis and at individual airports. Inquiries: Ottawa/Hull (613) 991-6358.

Telecommunications (TC 13)

TC 13
Flight service stations: the Aviation Group is responsible for providing preflight, inflight and postflight information services to assist aviation pilots in completing their flights in safety. Services, such as VFR Flight Following and Alerting, the Aviation Weather Information Service (AWIS) and VHF/DF Navigation Services are provided upon request by users. Inquiries: Ottawa/Hull (613) 990-3947.

Flight training and licensing (TC 14 – TC 18)

TC 14
Civil aviation personnel licensing: the Licensing Division of the Aviation Regulation Directorate is responsible for the requirements for issue and endorsement of civil aviation personnel licenses. Inquiries: any regional manager of aviation licensing *see* Part II *under* cities listed above.

TC 15
Aviation personnel licenses/guides: study and reference guides are available for aviation personnel applying to write examinations. Aviation Regulation Directorate, Flight Training and Aviation Education Section. Inquiries: any regional office *see* Part II *under* cities listed above.

Transport Canada *(continued)*
Aviation Group *(continued)*
Flight training and licensing *(continued)*

TC 16
Flight instructor courses: the Flight Training and Aviation Education Section offers refresher courses to civil flight instructors. Aviation Regulation Directorate. Inquiries: any regional office *see* Part II *under* cities listed above.

TC 17
Pilot and aircraft engineer licensing examinations: written examinations for licensing of pilots and aircraft engineers may be taken by qualified applicants through regional offices and some sub-offices. Aviation Regulation Directorate, Flight Training and Aviation Education Section. Inquiries: any regional office *see* Part II *under* cities listed above.

TC 18
Flight test standards and guides: the Aviation Group sets flight test guides for fixed and rotary wing pilot license applicants obtaining private or commercial licenses, and for multi-engine endorsement applicants. Aviation Regulation Directorate, Flight Training and Aviation Education Section. Inquiries: any regional office *see* Part II *under* cities listed above.

Aircraft licensing and registration (TC 19 – TC 23)

TC 19
Aircraft, Canadian/multiple ownership: the Department provides information for co-owners of registered Canadian aircraft. Aviation Regulation Directorate, Aircraft Licensing and Special Flight Operations Section. Inquiries: Ottawa/Hull (613) 990-1117 or any regional office *see* Part II *under* cities listed above.

TC 20
Aircraft journey log: the Aircraft Licensing and Special Flight Operations Section maintains records of flying times and aircraft serviceability in accordance with Canadian Air Regulation 826. Aviation Regulation Directorate. Inquiries: legal and policy – Ottawa/Hull (613) 990-1117; general inquiries – any regional office *see* Part II *under* cities listed above.

TC 21
Aircraft/licensing: information on the importation and subsequent registration of aircraft in Canada is available from the Aviation Regulation Directorate, Aircraft Licensing and Special Flight Operations Section. Inquiries: Ottawa/Hull (613) 990-1117 or any regional office *see* Part II *under* cities listed above.

TC 22
Amateur-built aircraft: the Aircraft Licensing and Special Flight Operations Section is responsible for registration and operation restrictions involving ultra-light, amateur-built aircraft. Aviation Regulation Directorate. Inquiries: legal and policy – Ottawa/Hull (613) 990-1117; general inquiries – any regional office *see* Part II *under* cities listed above.

TC 23
Civil aircraft register: the Aviation Group publishes the civil aircraft register, an alphabetical listing of all registered owners by owner's name and address, aircraft registration mark and aircraft type. The register is maintained on microfiche and can be produced weekly for a nominal fee. Aviation Regulation Directorate, Aircraft Licensing and Special Flight Operations Section. Inquiries: Ottawa/Hull (613) 990-1117.

Regulations and procedures (TC 24 – TC 29)

TC 24
Aeronautical information service: the Aviation Group provides printed information on aeronautical rules and regulations, procedures, airspace, airports, navigation and communication facilities, services, maps and aeronautical charts, hazards and other information used by pilots for preflight planning and inflight navigation. Inquiries: Ottawa/Hull (613) 991-9950.

TC 25
Air shows: special aviation events come under the jurisdiction of the Aviation Regulation Directorate, Aircraft Licensing and Special Flight Operations Section. Inquiries: legal and policy – Ottawa/Hull (613) 990-6213; general inquiries and copies of the *Special Aviation Events Handbook* – any regional office *see* Part II *under* cities listed above.

TC 26
Aviation Enforcement Program: the Department is responsible for deterring violations of the Air Regulations and Air Navigation Orders through monetary penalties, license suspensions and prosecutions, and by enforcing the provisions of Part IV of the Canada Labour Code and the Aviation Occupational Safety and Health Regulations. Aviation Regulation Directorate, Aviation Enforcement Division. Inquiries: any regional office *see* Part II *under* cities listed above.

TC 27
Airworthiness/aircraft: the Aviation Regulation Directorate, Airworthiness Branch, is responsible for standards, procedures and approval of aircraft, engine and aeronautical product design; the issuance of certificates of airworthiness, flight permits and other flight authorizations; standards, procedures, approval and control of aeronautical product manufacturers, maintenance organizations and personnel; in-service difficulty investigations and the issuance of airworthiness directives and other airworthiness information; and the design and maintenance requirements and procedures required by the Air Regulations and Air Navigation Orders. Inquiries: any regional office *see* Part II *under* cities listed above.

Transport Canada *(continued)*
Aviation Group *(continued)*
Regulations and procedures *(continued)*

TC 28
Parachuting: regulations on parachuting, in accordance with Canadian Air Regulation 515, come under the jurisdiction of the Aviation Regulation Directorate, Aircraft Licensing and Special Flight Operations Section. Inquiries: legal and policy – Ottawa/Hull (613) 990-1117; general inquiries – any regional office *see* Part II *under* cities listed above.

TC 29
Navigation aid flight inspection: the Aviation Group is responsible for navigation aid flight inspection services for instrument landing systems, VHF, omni-ranges (VOR), and radar and non-directional beacons (NDB) facilities owned and operated by the Department. Aviation Regulation Directorate, Operations and Inspection Division. Inquiries: Ottawa/Hull (613) 991-9982.

Airports Authority Group (TC 30 – TC 37)

TC 30
The Professional and Technical Services Directorate of the Airports Authority Group provides standards and technical advice regarding the planning, design, costing, scheduling, construction, procurement, operation and maintenance of airport-related facilities, mobile equipment and environment. Inquiries: any regional office *see* Part II *under* cities listed above.

TC 31
Crash, firefighting and rescue (CFR) services: at designated Canadian airports the National CFR Program provides crash, firefighting and rescue services for the protection of persons, aircraft and property. At the municipal level the program offers mutual-aid fire protection, cross-training of firefighters between municipal and industrial departments, disaster emergency planning and exercising, and fire prevention education and tours. Inquiries: Ottawa/Hull (613) 990-3709.

TC 32
Commercial Development Program: the Commercial Development Directorate of the Airports Authority Group establishes policies, standards and guidelines for commercial developments at airports. In particular, it is responsible for a national program for the commercial development of airport products, services, facilities and revenue generating contracts and initiatives. It also administers fees, charges and various customer-related programs. Leasing arrangements with municipalities, the operation of municipal airports and other operational matters affecting municipal governments, such as ground transportation, also come under the Directorate's authority. Inquiries: Ottawa/Hull (613) 998-5153 or any regional office *see* Part II *under* cities listed above.

TC 33
Airport operations/simulation models: the Airports Authority Group maintains and applies a number of computerized simulation models that assist in airport planning and operations. They permit the analysis of gate utilization under varying operational rules and gate assignment strategies; simulation of passenger and baggage flow through variable terminal configurations; and vehicular flow and parking demand on the airport road system and parking facilities. Inquiries: Ottawa/Hull (613) 990-1359.

TC 34
Airport security: at designated Canadian airports, the National Airport Policing and Security Program provides policing and security services to ensure civil aviation security, protection of assets, and the safety and regularity of airport operations. Its traffic and law enforcement services support the safe and orderly movement of people, goods, vehicles and aircraft. Inquiries: Ottawa/Hull (613) 990-3701.

TC 35
Airport services programs: the Operations Directorate develops operational requirements, standards, guidelines and programs for the provision of safe and efficient airport services. Inquiries: Ottawa/Hull (613) 990-3700.

TC 36
Local/Local-Commercial Airports Financial Assistance Program: this program provides financial assistance, as directed by the Minister of Transport, for planning and capital improvement projects at local or local commercial airports not owned by Transport Canada or other federal government departments. Since 1981, 90 municipalities and other public organizations have received capital contributions under this program. Actual expenditures between 1981 and 1986 have totalled approximately 20 million. Inquiries: Ottawa/Hull (613) 990-5419, or any regional Airports Authority Group office *see* Part II *under* cities listed above.

TC 37
Transport Canada security matters: the Director General, Security and Emergency Planning, is responsible for co-ordinating and directing the Transport Canada security program. Inquiries: Ottawa/Hull (613) 990-3651 (Public Affairs).

Marine Group (TC 38 – TC 78)

Arctic programs (TC 38 – TC 40)

TC 38
Icebreaking: the Canadian Coast Guard provides ice information and icebreaking services for commercial shipping in Canadian waters. Fleet Systems Branch. Inquiries: Ottawa/Hull (613) 998-1577.

Transport Canada *(continued)*
Marine Group *(continued)*
Artic programs *(continued)*

TC 39
Sealift: the Canadian Coast Guard is responsible for the co-ordination of the Eastern Arctic sealift operation (except in Keewatin, which is the responsibility of the Nunasi and IDC Inuit Development Corporation) on behalf of the federal, provincial and Northwest Territories governments, the United States Air Force, and commercial and private shippers. Coast Guard Northern Branch. Inquiries: Ottawa/Hull (613) 998-6569.

TC 40
Canarctic: the federal government owns a controlling interest in the Canarctic Shipping Company, which operates the icebreaking cargo ship, the MV *Arctic*. The remaining shares in Canarctic are owned by North Water Navigation Limited. The company's head office is in Ottawa and company operations are managed by the executive vice-president. The government's interest in the company is co-ordinated through the office of the Assistant Deputy Minister, Marine. Inquiries: Ottawa/Hull (613) 234-8414.

Licensing/examinations (TC 41 – TC 44)

TC 41
Air cushion vehicle design approval and vehicle certification: the Canadian Coast Guard administers standards relating to the design and construction of air cushion vehicles, approves designs, establishes safety certification criteria, and inspects and certifies air cushion vehicles. Ship Safety Directorate, Design and Construction Directorate. Inquiries: Ottawa/Hull (613) 992-8227.

TC 42
Air cushion vehicle licensing: the Canadian Coast Guard enforces regulations pertaining to the licensing of air cushion vehicle operators and maintenance engineers. Ship Safety Directorate, Certification and Training Directorate. Inquiries: Ottawa/Hull (613) 998-0621.

TC 43
Marine engineers/examination: the Canadian Coast Guard awards Certificates of Competency for engineers on ships registered in Canada. Ship Safety Directorate, Training and Certification Division. Inquiries: Ottawa/Hull (613) 998-0621.

TC 44
Masters, mates and crews/examination and certification: the Canadian Coast Guard is responsible for the service, training and examination requirements for masters, mates and crews of ships registered in Canada. Ship Safety Directorate, Training and Certification Division. Inquiries: Ottawa/Hull (613) 991-3161.

Navigation aids/water levels (TC 45 – TC 51)

TC 45
Lake Ontario/water levels: on behalf of the International Joint Commission, the Canadian Coast Guard assists in the control of water levels and outflows of Lake Ontario. Its work benefits riparian, navigation and electric power companies on the lake and the downstream portion of the St Lawrence River. Aids and Waterways Directorate, Waterways Development. Inquiries: Ottawa/Hull (613) 990-5617.

TC 46
Marine aids to navigation: the Canadian Coast Guard is responsible for visual, aural and radio aids for marine navigation. Aids and Waterways Directorate. General and policy inquiries: any Canadian Coast Guard regional office *see* Part II *under* cities listed above or *see* the Toll-free Telephone Service section, page 17.

TC 47
Radio aids to marine navigation: the Canadian Coast Guard maintains for use by mariners a detailed listing of the characteristics, geographical location, and services provided by the Coast Guard radio station system and electronic navigation facilities operated in Canada. Telecommunications and Electronics Directorate, Fields Services. Inquiries: Ottawa/Hull (613) 998-1501 or any Canadian Coast Guard regional office *see* Part II *under* cities listed above.

TC 48
Navigation/list of lights/signals: the Canadian Coast Guard maintains a detailed list of characteristics and the geographical position of all lighted aids and sound signals in Canada. Aids and Waterways Directorate, Vessel Traffic Services. Inquiries: Ottawa/Hull (613) 990-3016 or nearest Canadian Coast Guard office *see* Part II.

TC 49
St Lawrence/ice control: the Canadian Coast Guard maintains ice booms and artificial islands in the St Lawrence below Montréal to control ice in the shipping lanes, alleviate flooding and assist in winter navigation. Aids and Waterways Directorate, Waterways Development. Inquiries: Ottawa/Hull (613) 990-5617.

TC 50
St Lawrence River water levels: water depth forecasts are available for commercial shipping in the St Lawrence River at and downstream from Montréal. Canadian Coast Guard, Aids and Waterways Directorate, Waterways Development Division. Inquiries: Ottawa/Hull (613) 990-5617.

TC 51
St Lawrence and Saguenay rivers/navigation: to improve and maintain the navigation channel in the St Lawrence and Saguenay rivers, the Canadian Coast Guard sounds and dredges the rivers to specified depths. Aids and Waterways Directorate, Waterways Development Division. Inquiries: Ottawa/Hull (613) 990-5617.

Transport Canada *(continued)*
Marine Group *(continued)*

Regulations and standards (TC 52 – TC 61)

TC 52
Marine cargo inspection: the Canadian Coast Guard is responsible for implementing and administering the requirements and standards for the safe carriage of marine cargoes and freight containers. Mandatory loading inspections of grain, mineral concentrates and timber deck cargoes are performed by port wardens. Ship Safety Directorate, Cargoes and Containers. Inquiries: Ottawa/Hull (613) 992-0242.

TC 53
Ship registration and tonnage measurement: the Canadian Coast Guard is responsible for legislation respecting the registration of ships, the registration of marine mortgages, the transfer of ownership (title) of ships, the approval of names of registered ships, the measurement of ships for tonnage, and the licensing of small vessels (boats). These programs are administered in conjunction with Revenue Canada, Customs and Excise. Ship Safety Directorate, Ship Registration and Tonnage Measurement. Inquiries: Ottawa/Hull (613) 998-0624.

TC 54
Ship electrical standards and regulations: the Canadian Coast Guard is responsible for standards concerning marine electrical construction, and for inspection standards and regulations related to the safety of ships. Ship Safety Branch, Design and Construction Division. Inquiries: Ottawa/Hull (613) 991-3159.

TC 55
Ship hull standards and regulations: the Canadian Coast Guard is responsible for the regulation, approval, inspection and certification of ship hulls, with respect to safety of life and property, as well as for the design, construction and operation of ships, marine materials and equipment. Ship Safety Directorate, Design and Construction Division. Inquiries: Ottawa/Hull (613) 991-3176.

TC 56
Fishing vessel standards and regulations: the Canadian Coast Guard is responsible for the safety regulation, approval, inspection and certification of fishing vessels. Ship Safety Directorate, Design and Construction Division. Inquiries: Ottawa/Hull (613) 991-3159.

TC 57
Ship machinery standards and regulations: the Canadian Coast Guard is responsible for the regulation, approval, inspection and certification of ship machinery, with respect to safety of life and property, as well as for the design, construction and operation (including fire protection) of ship machinery installations. Ship Safety Directorate, Design and Construction Division. Inquiries: Ottawa/Hull (613) 998-0638.

TC 58
Mobile offshore drilling units/standards and regulations: the Canadian Coast Guard is responsible for the safety regulation, approval, inspection and certification of mobile offshore drilling units. Ship Safety Directorate, Design and Construction Division. Inquiries: Ottawa/Hull (613) 991-3159.

TC 59
Ship pollution regulations: the Canadian Coast Guard is responsible for the administration and enforcement of regulations to control or prohibit the discharge of oil, garbage and other pollutants from ships into Canadian waters and fishing zones. Ship Safety Directorate, Pollution Prevention Division. Inquiries: Ottawa/Hull (613) 991-3167.

TC 60
Ship radio inspection: the Canadian Coast Guard is responsible for the inspection and certification of ships required to carry radio equipment by the Canada Shipping Act regulations. Telecommunications and Electronics Directorate, Policy and Regulations. Inquiries: Ottawa/Hull (613) 998-1564.

TC 61
Small vessel regulations: the Canadian Coast Guard is responsible for the administration of small vessel regulations, including calculation of safe-load and engine power ratings, standards for small vessel construction, the issue of construction compliance decals and capacity plates, the regulation of safety equipment for small vessels, and the approval of lifejackets and personal flotation devices. Ship Safety Directorate, Small Vessels. Inquiries: Ottawa/Hull (613) 991-3117.

Safety/search and rescue (TC 62 – TC 68)

TC 62
Marine radio communication service: the Canadian Coast Guard is responsible for the operation of 44 radio stations providing communications coverage in all coastal waters, adjacent ocean areas and certain navigable inland waters. These stations provide a 24-hour safety service that gives information on the latest weather and ice conditions and aids to navigation. They monitor international distress frequencies, act as links between vessels and rescue co-ordination centres and transmit shipping and ice information. They also provide the communications network for the Eastern Canada vessel traffic system (ECAREG) and the Northern Canada vessel traffic system (NORDREG). Canadian Coast Guard radio stations handle messages or telephone conversations between ship and shore, acting as an extension of the public telephone and telex systems. This service can be accessed at all times, and collect calls are accepted. Telecommunications and Electronics Directorate, Field Services. Inquiries: Ottawa/Hull (613) 998-1501 or any Canadian Coast Guard regional office *see* Part II *under* cities listed above; for specific radio stations *see* Part II *under* nearest coastal town in British Columbia or the Maritimes, or nearest town on the Great Lakes/St Lawrence, or in the North.

Transport Canada *(continued)*
Marine Group *(continued)*
Safety/search and rescue *(continued)*

TC 63
Marine accidents: the Canadian Coast Guard is responsible for the administration of laws governing marine wrecks. Aids and Waterways Directorate, Navigable Waters Protection. Inquiries: Ottawa/Hull (613) 998-1415.

TC 64
Navigation/marine safety notices: the Canadian Coast Guard provides information, chart amendments and associated nautical publications required by mariners for safe navigation. Aids and Waterways Directorate, Vessel Traffic Services. Inquiries: Ottawa/Hull (613) 990-3021 or 990-3017, or nearest Canadian Coast Guard office *see* Part II.

TC 65
Ship safety system (navigation safety): the Canadian Coast Guard administers regulations, standards, guidelines, ship safety bulletins, publications, and codes and procedures respecting the safe, efficient and effective manning, management, operation, navigation and conduct of ships. It is also responsible for ship safety communications, the equipping of ships with navigational and radio equipment and the regulation of restricted waters. Ship Safety Directorate, Navigation Safety. Inquiries: Ottawa/Hull (613) 991-3135.

TC 66
Search and rescue service/marine: the Canadian Coast Guard maintains a search and rescue service to respond to distress calls originating in Canada's area of responsibility and to promote safety awareness through education concerning small craft operations. Search and Rescue Branch. Inquiries: Ottawa/Hull (613) 990-3119 or any Canadian Coast Guard regional office *see* Part II *under* cities listed above or *see* the Toll-free Telephone Service section, page 17.

TC 67
Ship electronic equipment: the Canadian Coast Guard is responsible for the administration of regulations and standards concerning the performance characteristics, inspection and installation of shipborne electronic equipment used for communications and navigation. Telecommunications and Electronics Directorate, Ship Electronics and Avionics. Inquiries: Ottawa/Hull (613) 998-1554.

TC 68
Ships/survival equipment: the Canadian Coast Guard is responsible for the standards and inspection of survival systems, lifesaving equipment and emergency safety operations and procedures on passenger and other commercial vessels and on marine offshore drilling units. It ensures safe working practices and cargo-handling equipment on ships. Ship Safety Directorate, Equipment and Operations. Inquiries: Ottawa/Hull (613) 998-0664 or nearest Canadian Coast Guard Ship Safety office *see* Part II.

Marine traffic and transportation services (TC 69 – TC 73)

TC 69
Ship movement/services: the Canadian Coast Guard regulates and ensures the safety of vessel traffic in Canadian waters, and provides mariners with navigation safety and ice information. Aids and Waterways Directorate, Vessel Traffic Services. Inquiries: nearest Canadian Coast Guard office *see* Part II, or *see* the Toll-free Telephone Service section, page 17.

TC 70
Shipping notices: the Canadian Coast Guard releases information covering the establishment and change of condition of marine facilities, services, procedures and hazards. Aids and Waterways Directorate, Vessel Traffic Services. Inquiries: Ottawa/Hull (613) 990-3023 or nearest Canadian Coast Guard office *see* Part II.

TC 71
Port facilities: the Canadian Coast Guard provides public facilities at approximately 389 locations for berthing and servicing of vessels and handling of cargoes. (Nine other harbours at Port Alberni, Nanaimo, Fraser River, North Fraser, Thunder Bay, Windsor, Hamilton, Toronto and Oshawa, operate autonomously under harbour commissions and report direct to the Minister of Transport.) Harbours and Ports Directorate. Inquiries: Ottawa/Hull (613) 990-3014 or any Canadian Coast Guard regional office *see* Part II *under* the cities listed above.

TC 72
Marine transportation/regulations: a pocket-size, consolidated publication of the Canada Shipping Act and Regulations, including an amendment service, has been developed for the marine industry and is also available to the private sector. Inquiries: Ottawa/Hull (613) 990-5880.

TC 73
Construction in navigable waters: under the Navigable Waters Protection Act, individuals wishing to construct works in navigable water must apply to the Canadian Coast Guard, Aids and Waterways Directorate. Parks Canada administers the Navigable Waters Protection Act on behalf of Transport Canada for minor works in the Trent-Severn Waterway, Sault Ste Marie Waterway, and on the Rideau Canal. Inquiries: applications – Chief, Navigable Waters Protection Act, Canadian Coast Guard, Department of Transport, Place de Ville, Tower A, 6th Floor, Ottawa, Ontario K1A 0N7, (613) 998-1417; general inquiries – nearest Canadian Coast Guard office *see* Part II; for the Trent-Severn Waterway, Peterborough (705) 742-9267; Sault Ste Marie Waterway, Sault Ste Marie (705) 942-6262; Rideau Canal, Smiths Falls (613) 283-5170.

Transport Canada *(continued)*
Marine Group *(continued)*

Pollution/oil spills (TC 74 – TC 75)

TC 74
Marine emergencies, non-SAR: the Canadian Coast Guard responds to non-search-and-rescue marine emergencies, particularly oil spills. Emergencies Division. Inquiries: Ottawa/Hull (613) 992-9743 or *see* the Toll-free Telephone Service section, page 17.

TC 75
Maritime Pollution Claims Fund: this fund, established under the Canada Shipping Act, compensates individuals who, because of an oil spill, have suffered damage or loss of income that cannot be legally recovered from the owner of the responsible ship. A form for notice of claim for the damage or loss can be obtained from The Administrator, Maritime Pollution Claims Fund, Transport Canada, Ottawa, Ontario K1A 0N5 (613) 996-8065.

Canadian Coast Guard College (TC 76)

TC 76
The Canadian Coast Guard College trains recruits from across Canada. Inquiries: Sydney (902) 564-3660.

Pilotage authorities (TC 77)

TC 77
There are four pilotage authorities, all of which are Crown corporations. They ensure the safe and orderly passage of ships into and out of ports in waters designated as compulsory pilotage waters. The Atlantic Pilotage Authority is responsible for Canadian waters on the east coast; the Laurentian Pilotage Authority, for the Gulf and St Lawrence River and connecting waters as far as the entrance to the Seaway at St Lambert Lock; the Great Lakes Pilotage Authority Limited, from St Lambert Lock to the head of the Great Lakes and in the Port of Churchill; and the Pacific Pilotage Authority, for Canadian waters on the west coast. Pilotage standards and regulations are set by the Marine Group, which establishes the minimum professional qualifications for pilots, and ensures liaison with the pilotage authorities, the private sector, industry, the United States Coast Guard and other interested parties, domestic and foreign. Inquiries: Ottawa/Hull (613) 998-0695 or any Pilotage Authority office *see* Part II *under* Vancouver, Cornwall, Montréal, and Halifax.

Central Registry of Seamen (TC 78)

TC 78
Records of Sea Service: the Central Registry of Seamen contains names, dates, places of birth, records of vessels and periods of service for merchant seamen in the Canadian Merchant Navy. The records cover the period from 1939 to the present, including World War II and the Korean Conflict, 1950 to 1953 (ten specific ships). They are in constant use by individuals and organizations requesting confirmation of sea service, such as veterans, next-of-kin, Veterans Affairs Canada, the Canadian Pension Commission, the Bureau of Pensions Advocates, Supply and Services Canada Superannuation, the Royal Canadian Legion, the Last Post Fund and the Solicitor General Clemency Review Committee. Inquiries: for confirmation of sea service Central Registry of Seamen, Department of Transport, Place de Ville, Tower A, 9th Floor, 320 Queen Street, Ottawa, Ontario K1A 0N7; Ottawa/Hull (613) 998-0635.

Transport Canada *(continued)*

Surface Group (TC 79 – TC 93)

Transport of dangerous goods (TC 79 – TC 81)

TC 79
Dangerous goods/regulations: regulations and awareness programs with respect to the handling, offering for transport, and transportation of dangerous goods throughout Canada and by all modes of transport are the responsibility of the Surface Group, Transport Dangerous Goods Directorate. Inquiries: Ottawa/Hull (613) 992-4624 (24 hours a day).

TC 80
Transport of dangerous goods/inspection: inspection activities for the transport of dangerous goods are carried out by the Surface Group, Transport Dangerous Goods Directorate, for shippers of dangerous goods and manufacturers of containers and packagings; by the Canadian Coast Guard, Ship Safety Branch, for marine transportation; by the Aviation Group, Operations and Inspections Division, for air transportation; by the National Transportation Agency, for rail transportation; and by the provincial governments, for highway transportation. Inquiries: Ottawa/Hull, shippers and manufacturers of containers and packagings (613) 998-6540, or any Transport Dangerous Goods office *see* Part II *under* cities listed above; marine transportation (613) 993-7628, or any regional Canadian Coast Guard office *see* Part II; air transportation (613) 990-1060, or any regional Aviation Group office *see* Part II *under* cities listed above; rail transportation (613) 997-7077, or any regional National Transportation Agency office *see* Part II; highway transportation, call the ministry of transport in the province concerned.

TC 81
CANUTEC: this 24-hour-a-day centre for emergencies involving dangerous goods provides scientific and emergency response information, co-ordination of services, and communication linkages for the handling of dangerous goods accidents. The centre is also a source of information on dangerous goods regulations and support programs. Inquiries: Surface Group, Transport Dangerous Goods Directorate. Ottawa/Hull, dangerous goods emergencies (613) 996-6666 (24 hours a day; collect calls accepted); dangerous goods program information (613) 992-4624.

Railway safety (TC 82 – TC 83)

TC 82
Railway safety: the regulation of railway safety is currently carried out by the National Transportation Agency under the provisions of the Railway Act. A new Railway Safety Act was introduced in the House of Commons in January; it consolidates all railway safety regulations, including those of the Railway Relocation and Crossing Act, in a single piece of legislation under the direct control of the Minister of Transport. Inquiries: Ottawa/Hull (613) 998-2984.

TC 83
Railway relocations and crossings/safety: the Railway Relocation and Crossing Act provides funding for relocation of railway tracks in urban areas and for grade separations for improved safety at railway grade crossings. Applications may be made by a province or by a municipality on behalf of the province. Since current funding is limited, urgent grade separation projects are given priority. Inquiries: Ottawa/Hull (613) 993-7392.

Road safety (TC 84 – TC 93)

TC 84
Motor vehicles/defects: the Road Safety Directorate is responsible for the investigation of defects in the construction, design or function of motor vehicles or their components that may affect the safe operation of the vehicle. Inquiries: Ottawa/Hull (613) 993-9851.

TC 85
The *Fuel Consumption Guide*, which is published by the Road Safety Directorate, shows the fuel rating of new vehicles sold in Canada. The Directorate also responds to inquiries and public complaints about vehicle fuel economy. Inquiries: Ottawa/Hull (613) 998-2655.

TC 86
Motor vehicle safety regulations: the Road Safety Directorate is responsible for developing and enforcing motor vehicle safety and emissions standards on motor vehicles manufactured in Canada or commercially imported into Canada. It also answers inquiries about safety standards for all types of on-road vehicles. Inquiries: Ottawa/Hull, new standards (613) 998-1956; enforcement and safety (613) 998-2174; emissions (613) 998-2669.

TC 87
Motor vehicle tire safety regulations: the Road Safety Directorate is responsible for enforcing motor vehicle tire safety standards on motor vehicle tires manufactured in Canada or commercially imported into Canada. It also answers inquiries about safety standards for all types of on-road vehicle tires. Inquiries: Ottawa/Hull (613) 998-2157.

TC 88
Motor vehicle safety standards/privately imported vehicles: the Road Safety Directorate is responsible for enforcing regulations concerning the private importation of motor vehicles. Inquiries: Ottawa/Hull (613) 998-2507.

TC 89
Motor vehicles/Vehicle Recall Register: this register lists motor vehicle recalls involving safety-related defects or non-compliance with Canadian motor vehicle safety standards. Road Safety Directorate. Inquiries: Ottawa/Hull (613) 993-9542.

Transport Canada *(continued)*
Surface Group *(continued)*
Road Safety *(continued)*

TC 90
Tire defects: the Road Safety Directorate is responsible for the investigation of defects in the construction, design or function of motor vehicle tires that may affect the safe operation of the vehicle. Inquiries: Ottawa/Hull (613) 993-9851.

TC 91
Tire Recall Register: this register lists motor vehicle tire recall campaigns for safety-related defects or for non-compliance with Canadian motor vehicle tire safety standards. Road Safety Directorate. Inquiries: Ottawa/Hull (613) 993-9542.

TC 92
Child car seats: the Road Safety Directorate is responsible for safety standards affecting motor vehicle child restraints. The Directorate also responds to complaints concerning the safety of child restraints. Inquiries: standards (613) 998-1964; complaints (613) 993-9851.

TC 93
Motor vehicle testing: the Motor Vehicle Test Centre in Blainville (Qué) was established to undertake the testing necessary for enforcement of federal motor vehicle safety and fuel economy standards. It offers a wide range of vehicle test facilities to government, industry and private research agencies. Inquiries: Motor Vehicle Test Centre (514) 430-7981 or *see* Part II *under* Sainte-Thérèse.

Policy and Co-ordination Group (TC 94 – TC 102)

Transportation of disabled persons (TC 94)

TC 94
Elderly and disabled travellers: this program deals with the accessibility to elderly and disabled travellers of all forms of transportation under federal jurisdiction, including air transportation, VIA Rail, the Roadcruiser bus in Newfoundland, east coast ferries that receive federal subsidies, rural transportation undertakings that receive federal capital assistance, extraprovincial bus undertakings and commuter rail. The program can also provide some information on urban paratransit services, vehicle identification, special parking privileges, restraint systems and research and development. Co-ordination Group. Inquiries: Ottawa/Hull (613) 991-6412 or TDD (613) 991-6412.

Transportation Development Centre (TC 95)

TC 95
Transportation Development Centre: the Centre develops and promotes technology relating to Canadian air, marine and surface transportation. Inquiries: Montréal (514) 283-0000.

Ferry services (TC 96)

TC 96
Ferry services: the Marine Policy and Programs Directorate subsidizes Marine Atlantic passenger and vehicle ferry services, (*see* the Marine Atlantic section, page 152) as well as a number of privately owned ferry services, including a year-round passenger and vehicle service between Black's Harbour and Grand Manan. Other subsidized passenger and vehicle services during the ice-free season of the year run between St Barbe (Nfld) and Blanc-Sablon (Qué), Wood Islands (PEI) and Caribou (NS), and Souris (PEI) and Îles-de-la-Madeleine (Qué). The Directorate also subsidizes local services between three isolated communities on Placentia Bay and Argentia (Nfld), and between Jackson's Arm and Harbour Deep (Nfld). Inquiries: Ottawa/Hull (613) 998-1841.

Surface passenger transportation (TC 97)

TC 97
Surface passenger transportation: the Passenger Policy and Programs Branch is responsible for policy development and analysis regarding surface passenger transportation in Canada. This involves the development and administration of rail passenger legislation and regulations, as well as federal policies and programs for intercity bus and urban transportation. The Branch reviews and administers a program of operating and capital subsidies for VIA Rail Canada Inc. Other specific programs and projects managed by the Branch include those for labour assistance, commuter rail modernization and the railbus demonstration. Inquiries: Ottawa/Hull (613) 998-1929.

Railway and grain transportation (TC 98 – TC 102)

TC 98
Railway freight: the Railway Freight Policy Branch monitors railway freight services and analyses railway capacity, efficiency and effectiveness. The Branch also participates in studies on a wide range of special topics, including railway electrification, railway access, joint track usage and environmental concerns. Inquiries: Ottawa/Hull (613) 998-2688.

TC 99
Newfoundland Railway – Revitalization Program: the main thrust of this program to revitalize the railway system in Newfoundland is the conversion of railway freight boxcars into intermodal containers that provide a safe, reliable, efficient and door-to-door service to Newfoundland shippers and receivers. Transport Canada assisted CN with the development of intermodal container terminals at Corner Brook, Grand Falls and St John's. Railway Freight Programs. Inquiries: Ottawa/Hull (613) 998-2691.

Transport Canada *(continued)*
Policy and Co-ordination Group *(continued)*
Railway and grain transportation *(continued)*

TC 100
Grain transportation: the Railway Freight Programs Branch identifies and analyses grain transportation and handling problems, provides advice and guidelines on grain transportation and industries relating to this activity, and manages the Branch Line Rehabilitation Program. Inquiries: Ottawa/Hull (613) 998-2695.

TC 101
Branch Line Rehabilitation Program: under this program, Prairie branch lines are upgraded to handle modern railway grain cars. Railway Freight Programs. Inquiries: Ottawa/Hull (613) 998-2992.

TC 102
Grain transportation/co-ordination: the Grain Transportation Administrator is responsible for the co-ordination and allocation of grain cars to the Canadian Wheat Board and to the grain industry. The Administrator must also facilitate the movement of grain and ensure that the grain transportation system is efficient, reliable and effective in maximizing returns to the producer.
Under the System Improvement Reserve Program, the Administrator funds innovative alternatives to branch lines to improve the long-term efficiency of the grain transportation system. Grain Transportation Agency. Inquiries: Winnipeg (204) 983-3212.

Treasury Board of Canada (TB)

L'Esplanade Laurier
140 O'Connor Street
Ottawa, Ontario
K1A 0R5

Information: Ottawa/Hull (613) 957-2400; Comptroller General of Canada *see* TB 6 below.

The Treasury Board of Canada is a committee of six members of the Queen's Privy Council, including the President of the Treasury Board and the Minister of Finance. The Board advises Cabinet on the selection of programs and projects that will achieve the government's objectives in the most effective manner in accordance with its priorities, and it promotes the efficient use of the human, financial and material resources needed by departments and agencies to carry out their programs and projects.
Minister responsible:
President of the Treasury Board

TB 1
The Treasury Board Secretariat: as the operational arm of the Board, the Secretariat examines all proposed spending programs and keeps them under review; is responsible for administrative policies, official languages and real property management in the public service; proposes personnel management policy; and, as the employer, negotiates collective agreements with public service bargaining agents.

TB 2
Official languages: the Treasury Board Secretariat oversees the implementation of the Official Languages Program in the federal public service, which includes producing general guidelines and criteria to provide direction to departments and agencies; auditing and evaluating departmental official languages activities; and monitoring the progress of the public service toward the achievement of language reform. Official Languages Branch. Inquiries: Ottawa/Hull (613) 952-2900.

TB 3
Directory of bilingual offices: the Treasury Board Secretariat publishes a list of federal department and agency offices in Canada that have a capacity to serve the public in both official languages. Inquiries: Ottawa/Hull (613) 952-2845.

TB 4
Federal Identity Program (FIP): through this program, the government aims to identify federal activities in a consistent manner; to improve service to the public by facilitating access to federal programs and services; to project the equality of status of the two official languages consistent with the *Official Languages Act*; to effect cost savings through standardization of the program's application; and to promote quality of graphic design in all applications of the federal identity. Inquiries: Ottawa/Hull (613) 957-2542.

Treasury Board of Canada *(continued)*

TB 5
Access to information and privacy: the Treasury Board Secretariat prepares and distributes publications describing government institutions and their information holdings, enabling the public to obtain access to this information. It is also responsible for issuing policies and regulations to federal government institutions on the operation of the Access to Information and Privacy Acts. The *Access Register*, the *Personal Information Index* (a brochure explaining the Acts) and request forms are available at public, university and college libraries, federal government libraries and offices open to the public, post offices or municipal offices in rural areas and Indian band offices. The *Access Register* (BT 51-2/2-1987E) and *Personal Information Index* (BT 51-2/1-1987E) are available at the above locations for reference only. They can be purchased for $10 per copy by mail from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9, or by phone, (819) 997-2560, and from government-associated bookstore agents *see* Part II, page 533.

TB 6
Comptroller General of Canada: the position of Comptroller General of Canada, created in 1978, is responsible to the President of the Treasury Board. The Office of the Comptroller General (OCG) sees to the establishment and maintenance of sound management practices in the federal government. OCG officials work with program managers and departmental specialists to establish policy and to give advice on management practices, particularly in areas such as financial and management accounting and reporting, internal audit and program evaluation.

TB 7
Crown corporations: the Crown Corporations Directorate serves jointly the President of the Treasury Board and the Minister of Finance, advising both ministers on matters pertaining to Crown corporations and acting as the main liaison point between the federal government and Crown corporations. The Directorate analyses the corporate plans and budgets of Crown corporations in order to advise Treasury Board ministers during their annual review of corporate plans and approval of budgets; monitors compliance with the reporting requirements of Part XII of the Financial Administration Act; recommends legislative amendments, when appropriate, and develops regulations to complement the legislation; and makes policy recommendations on cross-corporation issues. Inquiries: Ottawa/Hull (613) 957-0111.

Veterans Affairs (VA)

The Veterans Portfolio is composed of the Department of Veterans Affairs and three associated agencies: the Bureau of Pensions Advocates, the Canadian Pension Commission, and the Veterans Appeal Board.
Minister responsible:
Minister of Veterans Affairs
The Minister of Veterans Affairs is also the Canadian agent for the Commonwealth War Graves Commission.

Department of Veterans Affairs (VA 1 – VA 2)

Head Office

Daniel J MacDonald Building
161 Grafton Street
(PO Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Operations Branch
East Memorial Building, 5th Floor 284 Wellington Street
Ottawa, Ontario K1A 0P4

Information: Charlottetown (902) 566-8457; Ottawa/Hull (613) 992-4234.

The Department of Veterans Affairs provides support for the economic, social, mental and physical wellbeing of veterans, certain civilians and their dependants.

VA 1
Lost war medals and decorations: veterans of World Wars I and II who have lost medals or decorations can buy replacements through application to the Department. The veteran's regimental number and full signature are necessary on the application. Public Affairs. Inquiries: for applications, by mail – Veterans Affairs Canada, Honours and Awards Section, 284 Wellington Street, Ottawa, Ontario K1A 0P4; by telephone – Ottawa/Hull (613) 995-5003.

Veterans Land Administration (VA 2)

Head Office
Federal Building
Queen Street
(PO Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Regional Offices: Saskatoon, Toronto, Saint John.

District Offices: throughout Canada.

Information: Charlottetown (902) 566-8434; regional offices *see* Part II *under* cities listed above; district offices *see* Part II *under* nearest town.

Veterans Affairs *(continued)*
Veterans Land Administration *(continued)*

VA 2
Land sale agreements: this branch of the Department of Veterans Affairs administers land sale agreements concluded with veterans or their heirs or representatives. Lending activities were discontinued on 31 March 1977, but the branch continues to be responsible for outstanding loans and the carrying out of requisite property management.

Pensions, Health and Social Services Branch (VA 3 – VA 4)

Daniel J MacDonald Building, 4th Floor
161 Grafton Street
(PO Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Regional Offices: Vancouver, Winnipeg, Toronto, Montréal, Dartmouth.

District Offices: throughout Canada.

Information: Charlottetown (902) 566-8089; regional offices *see* Part II *under* cities listed above; district offices *see* Part II *under* nearest town.

VA 3
Benefits: this branch of the Department of Veterans Affairs provides benefits to eligible veterans and their dependants and survivors. These services include medical and dental care, provision of prosthetic appliances, income support programs, emergency financial assistance and counselling, educational assistance for veterans and orphans, and burial grants for veterans. Further assistance is available under the Veterans Independence Program to enable eligible veterans to continue to live independently and comfortably in their own homes.

VA 4
Army Benevolent Fund: this fund provides a one-time maximum grant of up to $300 to assist army veterans who served between 1939 and 1946, who are experiencing financial hardship and who cannot obtain help through veterans' legislation or other social services. The Army Benevolent Fund also administers the Canadian Army Welfare Fund, which provides one-time grants of last resort of up to $500 to assist veterans who served between 1946 and 1968, and the Canadian Forces Personnel Assistance Fund, which will provide loans of last resort to former or current members of the Canadian Forces who are under financial duress. Inquiries: for applications, any Veterans Services regional office *see* Part II *under* cities listed above or nearest district office *see* Part II; general inquiries, Ottawa/Hull (613) 996-6150.

Bureau of Pensions Advocates (VA 5)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(PO Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

District Offices: Victoria, Vancouver, Edmonton, Calgary, Saskatoon, Regina, Winnipeg, North Bay, London, Hamilton, Toronto, Kingston, Ottawa, Montréal, Québec, Saint John, Halifax, Charlottetown, St John's.

Information: Charlottetown (902) 566-8641 or nearest district office *see* Part II *under* cities listed above.

VA 5
Legal assistance: the Bureau provides free legal service to applicants and pensioners in accordance with the Pension Act and related statutes and orders. This service includes counselling and the preparation and presentation of claims to adjudicating bodies, the Canadian Pension Commission and the Veterans Appeal Board.

Canadian Pension Commission (VA 6)

Head Office
Daniel J MacDonald Building, 2nd Floor
(PO Box 9900)
Charlottetown, Prince Edward Island
C1A 8V6

District Offices: provincial capitals (except Fredericton) as well as Vancouver, Calgary, Saskatoon, Hamilton, London, Peterborough, Kingston, North Bay, Ottawa, Montréal, Saint John.

Information: Charlottetown (902) 566-8851 or 566-8869, or nearest district office *see* Part II *under* cities listed above.

VA 6
Pensions: the Commission has responsibility for veterans' pensions as compensation for disability or death related to military service and as compensation to former prisoners of war.

Veterans Appeal Board (VA 7)

Head Office
Daniel J MacDonald Building
PO Box 7700
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8620.

VA 7
Appeals/pension and allowance: The Veterans Appeal Board, which replaces the War Veterans Allowance Board and the Pension Review Board, acts as a court of appeal for dissatisfied allowance and pension applicants and recipients. The Board makes its decisions based on specific sections of legislation under which it has sole jurisdiction. It also interprets pertinent acts and regulations and advises the Minister of Veterans Affairs on such regulations.

Commonwealth War Graves Commission (VA 8)

Canadian Agency
East Memorial Building, 1st Floor
284 Wellington Street
Ottawa, Ontario
K1A 0P4

Information: Ottawa/Hull (613) 992-3224.

VA 8
Commonwealth war graves and memorials: the Commission's duties are to mark and maintain the graves of members of the Commonwealth Forces who died in the two World Wars, to build memorials to those whose graves are unknown, and to keep records and registers. The Canadian agency carries out these duties in North America. It also provides information to the public on the location of Commonwealth war graves and memorials throughout the world.

VIA Rail Canada Inc (VIA)

Head Office
2 Place Ville Marie
(PO Box 8116)
Montréal, Québec
H3B 2G6

Regional Offices: Vancouver, Winnipeg, Toronto, Montréal, Moncton.

Information: Montréal (514) 871-6000; regional offices *see* Part II *under* cities listed above; in British Columbia and Nova Scotia *see* the Toll-free Telephone Service section, page 17.

Minister responsible:
Minister of Transport

VIA 1
VIA Rail Canada: this Corporation manages all rail passenger services in Canada, with the exception of commuter train service. Its network extends from coast to coast serving over 700 communities across the country. Services range from the transcontinental trains to the fast intercity trains in parts of Eastern Canada. VIA also offers a range of escorted and unescorted tours, and can offer personal services to passengers with special needs.
VIA's fleet of rolling stock includes conventional trains (locomotives, coaches, sleeping cars, meal service cars) and the modern LRC (light, rapid, comfortable) trains. The corporation also owns station and maintenance facilities across Canada, and it negotiates contracts with CN and CP Rail for the use of their tracks.

Department of Western Economic Diversification (WED)

Head Office
Cornerpoint Building, Suite 604
10179 105th Street
Edmonton, Alberta
T5N 3N1

Regional Offices: Vancouver, Winnipeg, Saskatoon, Regina, Ottawa (Liaison Office).

Information: Head Office, Edmonton (403) 420-4164; Ottawa Liaison Office (613) 952-9378; regional offices *see* Part II *under* cities listed above.

The Department is responsible for federal economic activities in Western Canada, particularly those aimed at developing new businesses, industries and related business infrastructure. The essential requirement which will determine the acceptability of proposals under the Program will be the contribution each project or activity would make to the diversification of the Western economy.
Minister responsible:
Minister, Western Economic Diversification

WED 1
Co-ordination of business development: Western Economic Diversification helps to make easier the creation of new enterprises and businesses consistent with federal international trade policy. It represents western Canadian interests in the development of national policies and the design of national programs, and ensures that Western Canada is effectively linked with decision-making in Ottawa.

WED 2
The Western Diversification Fund: this fund which represents a committment of $1.2 billion is designed to assist projects of strategic importance to the West. Help will be given to projects which would not proceed without support from the Department. A key feature of the Program is that service and resource-related industries as well as non-profit business organizations will be eligible for funding.

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Bathurst, New Brunswick
Belleville, Ontario
Charlottetown, Prince Edward Island
Edmonton, Alberta
Halifax, Nova Scotia
Hull, Québec
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Regina, Saskatchewan
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Adjudication Directorate

Hamilton, Ontario
Hull, Québec
Mississauga, Ontario
Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Windsor, Ontario

Agriculture Employment Services

Abbotsford, British Columbia
Armstrong, British Columbia
Athens, Ontario
Aylmer, Ontario
Belleville, Ontario
Black Cape, Québec
Brandon, Manitoba
Brooks, Alberta
Calgary, Alberta
Camrose, Alberta
Cap-de-la-Madeleine, Québec
Cayuga, Ontario
Charlottetown, Prince Edward Island
Chatham, Ontario
Chesterville, Ontario
Chicoutimi, Québec
Chilliwack, British Columbia
Dauphin, Manitoba
Delhi, Ontario
Drumheller, Alberta
Duncan, British Columbia
Edmonton, Alberta
Fergus, Ontario
Grande Prairie, Alberta
Grand Falls, New Brunswick
Joliette, Québec
Kelowna, British Columbia
Kentville, Nova Scotia
La Pocatière, Québec
Leamington, Ontario
Lethbridge, Alberta
Moose Jaw, Saskatchewan
Newmarket, Ontario
Nicolet, Québec
North Battleford, Saskatchewan
O'Leary, Prince Edward Island
Owen Sound, Ontario
Penticton, British Columbia
Pictou, Nova Scotia
Portage la Prairie, Manitoba
Port Perry, Ontario
Prince Albert, Saskatchewan
Québec, Québec
Red Deer, Alberta
Rimouski, Québec
Rock Forest, Québec
Rouyn-Noranda, Québec
St Catharines, Ontario
Saint-Eustache, Québec
Saint-Georges, Québec
Saint-Hyacinthe, Québec
Saint-Rémi, Québec
Saskatoon, Saskatchewan
Selkirk, Manitoba
Steinbach, Manitoba
Stittsville, Ontario
Summerside, Prince Edward Island
Sussex, New Brunswick
Tillsonburg, Ontario
Vankleek Hill, Ontario
Vegreville, Alberta
Vernon, British Columbia
Victoria, British Columbia
Wetaskiwin, Alberta
Weyburn, Saskatchewan
Winkler, Manitoba
Winnipeg, Manitoba
Yorkton, Saskatchewan

Canada Employment Centres

Abbotsford, British Columbia
Acton-Vale, Québec
Ajax, Ontario
Alma, Québec
Amherst, Nova Scotia
Amos, Québec
Amqui, Québec
Antigonish, Nova Scotia
Arnprior, Ontario
Asbestos, Québec
Atikokan, Ontario
Aylmer, Ontario
Baddeck, Nova Scotia
Baie-Comeau, Québec
Baie-du-Poste, Québec
Bancroft, Ontario
Banff, Alberta
Barrie, Ontario
Bathurst, New Brunswick
Beauharnois, Québec
Bedford, Nova Scotia
Bedford, Québec
Belleville, Ontario
Beloeil, Québec
Berthierville, Québec
Betsiamites, Québec
Blairmore, Alberta
Blind River, Ontario
Bonnyville, Alberta
Bracebridge, Ontario
Brampton, Ontario
Brandon, Manitoba
Brantford, Ontario
Bridgetown, Nova Scotia
Bridgewater, Nova Scotia
Brockville, Ontario
Brooks, Alberta
Buckingham, Québec
Buctouche, New Brunswick
Buffalo Narrows, Saskatchewan
Burlington, Ontario
Cache Creek, British Columbia
Caledonia, Nova Scotia
Calgary, Alberta
Cambridge, Ontario
Campbellford, Ontario
Campbell River, British Columbia
Campbell's Bay, Québec
Campbellton, New Brunswick
Camrose, Alberta
Canso, Nova Scotia
Cap-aux-Meules, Québec
Cap-de-la-Madeleine, Québec
Caraquet, New Brunswick
Carleton Place, Ontario
Causapscal, Québec
Chambly, Québec
Chandler, Québec
Channel – Port-aux-Basques,
Newfoundland
Chapleau, Ontario
Charlottetown, Prince Edward Island
Châteauguay, Québec
Chatham, New Brunswick
Chatham, Ontario
Chelmsford, Ontario
Chester, Nova Scotia
Chéticamp, Nova Scotia
Chetwynd, British Columbia
Chibougamau, Québec
Chicoutimi, Québec
Chilliwack, British Columbia
Chisasibi, Québec
Churchill, Manitoba
Church Point, Nova Scotia
Clarenville, Newfoundland
Coaticook, Québec
Cobourg, Ontario
Cochrane, Ontario
Collingwood, Ontario
Contrecoeur, Québec
Corner Brook, Newfoundland

Employment and Immigration Canada *(continued)*
Canada Employment Centres *(continued)*

Cornwall, Ontario
Courtenay, British Columbia
Cowansville, Québec
Cranbrook, British Columbia
Creighton, Saskatchewan
Creston, British Columbia
Dalhousie, New Brunswick
Dartmouth, Nova Scotia
Dauphin, Manitoba
Dawson Creek, British Columbia
Digby, Nova Scotia
Doaktown, New Brunswick
Dolbeau, Québec
Donnacona, Québec
Dorion, Québec
Drumheller, Alberta
Drummondville, Québec
Dryden, Ontario
Duncan, British Columbia
Dunnville, Ontario
East-Angus, Québec
Edmonton, Alberta
Edmundston, New Brunswick
Edson, Alberta
Elliot Lake, Ontario
Espanola, Ontario
Estevan, Saskatchewan
Exeter, Ontario
Farnham, Québec
Fernie, British Columbia
Flin Flon, Manitoba
Florenceville, New Brunswick
Forestville, Québec
Fort Erie, Ontario
Fort Frances, Ontario
Fort McMurray, Alberta
Fort Nelson, British Columbia
Fort Qu'Appelle, Saskatchewan
Fort St John, British Columbia
Fort Simpson, Northwest Territories
Fort Smith, Northwest Territories
Fredericton, New Brunswick
Gananoque, Ontario
Gander, Newfoundland
Gaspé, Québec
Gatineau, Québec
Gentilly, Québec
Georgetown, Ontario
Geraldton, Ontario
Gimli, Manitoba
Glace Bay, Nova Scotia
Goderich, Ontario
Golden, British Columbia
Granby, Québec
Grand Centre, Alberta
Grande Cache, Alberta
Grande Prairie, Alberta
Grand Falls, New Brunswick
Grand Falls, Newfoundland
Grand Forks, British Columbia
Grand-Mère, Québec
Guelph, Ontario
Guysborough, Nova Scotia
Halifax, Nova Scotia
Hamilton, Ontario
Hanna, Alberta
Happy Valley – Goose Bay, Newfoundland
Harbour Grace, Newfoundland
Hawkesbury, Ontario
Hay River, Northwest Territories
Hearst, Ontario
High Level, Alberta
High Prairie, Alberta
Hinton, Alberta
Hope, British Columbia
Houston, British Columbia
Hull, Québec
Humboldt, Saskatchewan
Huntingdon, Québec
Ingersoll, Ontario
Inuvik, Northwest Territories
Inverness, Nova Scotia
Iqaluit, Northwest Territories
Jasper, Alberta
Joliette, Québec
Jonquière, Québec
Kamloops, British Columbia
Kapuskasing, Ontario
Kedgwick, New Brunswick
Kelowna, British Columbia
Kenora, Ontario
Kentville, Nova Scotia
Kimberley, British Columbia
Kingston, Ontario
Kirkland Lake, Ontario
Kitchener, Ontario
Kitimat, British Columbia
Kuujjuaq, Québec
La Baie, Québec
Labrador City, Newfoundland
Lachine, Québec
Lachute, Québec
Lac-Mégantic, Québec
La Malbaie, Québec
Langley, British Columbia
L'Annonciation, Québec
La Pocatière, Québec
La Ronge, Saskatchewan
La Salle, Québec
La Sarre, Québec
La Tuque, Québec
Laval, Québec
Leaf Rapids, Manitoba
Leamington, Ontario
Lethbridge, Alberta
Lévis, Québec
Lindsay, Ontario
Listowel, Ontario
Liverpool, Nova Scotia
Lloydminster, Saskatchewan
London, Ontario
Longueuil, Québec
Louisbourg, Nova Scotia
Louiseville, Québec
Lunenburg, Nova Scotia
Lynn Lake, Manitoba
Mackenzie, British Columbia
Magog, Québec
Maniwaki, Québec
Maple Ridge, British Columbia
Marathon, Ontario
Markham, Ontario
Marystown, Newfoundland
Matane, Québec
Meadow Lake, Saskatchewan
Medicine Hat, Alberta
Melfort, Saskatchewan
Melville, Saskatchewan
Merritt, British Columbia
Middleton, Nova Scotia
Midland, Ontario
Millbrook, Nova Scotia
Milton, Ontario
Minto, New Brunswick
Mission, British Columbia
Mississauga, Ontario
Moncton, New Brunswick
Montague, Prince Edward Island
Mont-Joli, Québec
Mont-Laurier, Québec
Montmagny, Québec
Montmorency, Québec
Montréal, Québec
Moose Jaw, Saskatchewan
Moosonee, Ontario
Morden, Manitoba
Mount Pearl, Newfoundland
Mulgrave, Nova Scotia
Murdochville, Québec
Nanaimo, British Columbia
Napanee, Ontario
Neepawa, Manitoba
Neguac, New Brunswick
Nelson, British Columbia
Newcastle, New Brunswick
New Glasgow, Nova Scotia
New Liskeard, Ontario
Newmarket, Ontario
New Richmond, Québec
New Waterford, Nova Scotia
New Westminster, British Columbia
Niagara Falls, Ontario
Nipawin, Saskatchewan
North Battleford, Saskatchewan
North Bay, Ontario
North Sydney, Nova Scotia
Oakville, Ontario
O'Leary, Prince Edward Island
100 Mile House, British Columbia
Orangeville, Ontario
Orillia, Ontario
Oshawa, Ontario
Ottawa, Ontario
Owen Sound, Ontario
Parry Sound, Ontario
Peace River, Alberta
Pembroke, Ontario
Penticton, British Columbia
Perth, Ontario
Perth-Andover, New Brunswick
Peterborough, Ontario
Picton, Ontario
Pictou, Nova Scotia
Pierreville, Québec
Placentia, Newfoundland
Plessisville, Québec
Pointe Claire, Québec
Portage la Prairie, Manitoba
Port Alberni, British Columbia
Port-Cartier, Québec
Port Colborne, Ontario
Port Hardy, British Columbia
Port Hawkesbury, Nova Scotia
Port Hope, Ontario
Poste-de-la-Baleine, Québec
Powell River, British Columbia
Prescott, Ontario
Prince Albert, Saskatchewan
Prince George, British Columbia

Employment and Immigration Canada *(continued)*
Canada Employment Centres *(continued)*

Prince Rupert, British Columbia
Princeton, British Columbia
Québec, Québec
Quesnel, British Columbia
Rankin Inlet, Northwest Territories
Red Deer, Alberta
Regina, Saskatchewan
Renfrew, Ontario
Repentigny, Québec
Revelstoke, British Columbia
Richibucto, New Brunswick
Richmond, Québec
Rimouski, Québec
Rivière-du-Loup, Québec
Roberval, Québec
Rocky Harbour, Newfoundland
Rocky Mountain House, Alberta
Rouyn-Noranda, Québec
Sackville, New Brunswick
Sacré-Coeur – Saguenay, Québec
St Anthony, Newfoundland
St Catharines, Ontario
Sainte-Agathe, Québec
Sainte-Anne-des-Monts, Québec
Sainte-Marie-de-Beauce, Québec
Sainte-Thérèse, Québec
Saint-Eustache, Québec
Saint-Gabriel-de-Brandon, Québec
St George, New Brunswick
Saint-Georges, Québec
Saint-Hubert, Québec
Saint-Hyacinthe, Québec
Saint-Jean-sur-Richelieu, Québec
Saint-Jérôme, Québec
Saint John, New Brunswick
St John's, Newfoundland
St Mary's, Ontario
St Paul, Alberta
Saint-Quentin, New Brunswick
St Stephen, New Brunswick
St Thomas, Ontario
Salluit, Québec
Salmon Arm, British Columbia
Sarnia, Ontario
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sechelt, British Columbia
Selkirk, Manitoba
Senneterre, Québec
Sept-Îles, Québec
Shawinigan, Québec
Shediac, New Brunswick
Sheet Harbour, Nova Scotia
Shelburne, Nova Scotia
Sherbrooke, Nova Scotia
Sherbrooke, Québec
Shippagan, New Brunswick
Simcoe, Ontario
Slave Lake, Alberta
Smithers, British Columbia
Smiths Falls, Ontario
Snow Lake, Manitoba
Sorel, Québec
Souris, Prince Edward Island
Springdale, Newfoundland
Springhill, Nova Scotia
Squamish, British Columbia
Steinbach, Manitoba
Stephenville, Newfoundland
Stettler, Alberta
Stoney Creek, Ontario
Stony Mountain, Manitoba
Stratford, Ontario
Strathroy, Ontario
Sturgeon Falls, Ontario
Sudbury, Ontario
Summerside, Prince Edward Island
Sundance, Manitoba
Surrey, British Columbia
Sussex, New Brunswick
Swan River, Manitoba
Swift Current, Saskatchewan
Sydney, Nova Scotia
Terrace, British Columbia
Terrebonne, Québec
The Pas, Manitoba
Thetford-Mines, Québec
Thompson, Manitoba
Thunder Bay, Ontario
Tignish, Prince Edward Island
Tillsonburg, Ontario
Timmins, Ontario
Toronto, Ontario
Tracadie, New Brunswick
Trail, British Columbia
Trenton, Ontario
Trois-Rivières, Québec
Truro, Nova Scotia
Val-d'Or, Québec
Valleyfield, Québec
Vancouver, British Columbia
Vanderhoof, British Columbia
Vernon, British Columbia
Victoria, British Columbia
Victoriaville, Québec
Ville-Marie, Québec
Wainwright, Alberta
Walkerton, Ontario
Wallaceburg, Ontario
Waterloo, Québec
Welland, Ontario
Wellington, Prince Edward Island
Wetaskiwin, Alberta
Weyburn, Saskatchewan
Whitby, Ontario
Whitehorse, Yukon Territory
Williams Lake, British Columbia
Windsor, Nova Scotia
Windsor, Ontario
Winnipeg, Manitoba
Woodstock, New Brunswick
Woodstock, Ontario
Yarmouth, Nova Scotia
Yellowknife, Northwest Territories
Yorkton, Saskatchewan

Canada Employment Centres on Campus

Antigonish, Nova Scotia
Bathurst, New Brunswick
Brandon, Manitoba
Calgary, Alberta
Charlottetown, Prince Edward Island
Chatham, Ontario
Chicoutimi, Québec
Church Point, Nova Scotia
Drummondville, Québec
Edmonton, Alberta
Fredericton, New Brunswick
Gaspé, Québec
Granby, Québec
Halifax, Nova Scotia
Hamilton, Ontario
Hautrive, Québec
Hull, Québec
Joliette, Québec
Jonquière, Québec
La Pocatière, Québec
La Salle, Québec
Laval, Québec
Lennoxville, Québec
Lévis, Québec
London, Ontario
Matane, Québec
Moncton, New Brunswick
Montréal, Québec
Moose Jaw, Saskatchewan
Ottawa, Ontario
Peterborough, Ontario
Prince Albert, Saskatchewan
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Rivière-du-Loup, Québec
St Catharines, Ontario
Sainte-Anne-de-Bellevue, Québec
Sainte-Thérèse, Québec
Saint-Hyacinthe, Québec
Saint-Jean-sur-Richelieu, Québec
Saint-Jérôme, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sept-Îles, Québec
Shawinigan, Québec
Sherbrooke, Québec
Sorel, Québec
Sudbury, Ontario
Sydney, Nova Scotia
Thetford-Mines, Québec
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Valleyfield, Québec
Vancouver, British Columbia
Victoria, British Columbia
Victoriaville, Québec
Windsor, Ontario
Winnipeg, Manitoba
Wolfville, Nova Scotia

Industrial Adjustment Services

Charlottetown, Prince Edward Island
Drummondville, Québec
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
London, Ontario
Montréal, Québec
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Sudbury, Ontario
Thunder Bay, Ontario
Toronto, Ontario
Victoria, British Columbia
Winnipeg, Manitoba

Employment and Immigration Canada
(continued)

Canada Immigration Centres

Aldergrove, British Columbia
Armstrong, Québec
Bathurst, New Brunswick
Belleville, Ontario
Brampton, Ontario
Brandon, Manitoba
Brantford, Ontario
Calgary, Alberta
Carway, Alberta
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Cornwall, Ontario
Coutts, Alberta
Cranbrook, British Columbia
Dawson Creek, British Columbia
Douglas, British Columbia
Edmonton, Alberta
Edmundston, New Brunswick
Elmsdale, Nova Scotia
Emerson, Manitoba
Fort Erie, Ontario
Fort Frances, Ontario
Fort McMurray, Alberta
Fredericton, New Brunswick
Gander, Newfoundland
Grande Prairie, Alberta
Guelph, Ontario
Halifax, Nova Scotia
Hamilton, Ontario
Hull, Québec
Huntingdon, British Columbia
Kamloops, British Columbia
Kelowna, British Columbia
Kentville, Nova Scotia
Kingsgate, British Columbia
Kingston, Ontario
Kitchener, Ontario
Lansdowne, Ontario
Lethbridge, Alberta
London, Ontario
Mirabel, Québec
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Nanaimo, British Columbia
New Glasgow, Nova Scotia
New Westminster, British Columbia
Niagara Falls, Ontario
North Portal, Saskatchewan
Orillia, Ontario
Oshawa, Ontario
Osoyoos, British Columbia
Ottawa, Ontario
Philipsburg, Québec
Pigeon River, Ontario
Prescott, Ontario
Prince Albert, Saskatchewan
Prince George, British Columbia
Prince Rupert, British Columbia
Québec, Québec
Red Deer, Alberta
Regina, Saskatchewan
Rock-Island, Québec
Saint-Bernard-de-Lacolle, Québec
Saint John, New Brunswick
St John's, Newfoundland
St-Léonard, New Brunswick
St Stephen, New Brunswick
Sarnia, Ontario
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sept-Îles, Québec
Sherbrooke, Québec
Sudbury, Ontario
Surrey, British Columbia
Sydney, Nova Scotia
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Val-d'Or, Québec
Vancouver, British Columbia
Victoria, British Columbia
Whitehorse, Yukon Territory
Windsor, Ontario
Winnipeg, Manitoba
Woodstock, New Brunswick
Woodstock, Ontario
Yarmouth, Nova Scotia
Yellowknife, Northwest Territories

Immigration Appeals Offices

Montréal, Québec
Toronto, Ontario
Vancouver, British Columbia

Energy, Mines and Resources Canada

Calgary, Alberta
Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Prince Albert, Saskatchewan
Québec, Québec
Resolute, Northwest Territories
St John's, Newfoundland
Saskatoon, Saskatchewan
Toronto, Ontario
Tuktoyaktuk, Northwest Territories
Vancouver, British Columbia
Winnipeg, Manitoba

Canada Centre for Mineral and Energy Technology (CANMET)

Devon, Alberta
Elliot Lake, Ontario
Ottawa, Ontario
Sydney, Nova Scotia

Canada Centre for Remote Sensing

Prince Albert, Saskatchewan

Conservation and Renewable Energy Offices

Charlottetown, Prince Edward Island
Corner Brook, Newfoundland
Edmonton, Alberta
Halifax, Nova Scotia
Moncton, New Brunswick
Montréal, Québec
St John's, Newfoundland
Saskatoon, Saskatchewan
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Energy Programs Sector

Calgary, Alberta
Ottawa, Ontario

Explosives Branch

Calgary, Alberta
Halifax, Nova Scotia
Ottawa, Ontario
Québec, Québec
Vancouver, British Columbia

Geological Survey of Canada

Calgary, Alberta
Dartmouth, Nova Scotia
Penticton, British Columbia
Priddis, Alberta
Sidney, British Columbia
Vancouver, British Columbia
Yellowknife, Northwest Territories

Heatline Energy Advisory Service

Ottawa, Ontario

Surveys and Mapping Branch

Amherst, Nova Scotia
Edmonton, Alberta
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Sherbrooke, Québec
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Environment Canada

Dartmouth, Nova Scotia
Edmonton, Alberta
Hull, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Toronto, Ontario
Vancouver, British Columbia

Atmospheric Environment Service

Atikokan, Ontario
Bedford, Nova Scotia
Bella Coola, British Columbia
Big Trout Lake, Ontario
Blue River, British Columbia
Brandon, Manitoba
Broadview, Saskatchewan
Buffalo Narrows, Saskatchewan
Burns Lake, British Columbia
Calgary, Alberta
Cape Dorset, Northwest Territories
Castlegar, British Columbia
Charlottetown, Prince Edward Island
Chetwynd, British Columbia
Chibougamau, Québec
Churchill, Manitoba
Clyde River, Northwest Territories
Coral Harbour, Northwest Territories
Cree Lake, Saskatchewan
Dauphin, Manitoba
Dease Lake, British Columbia
Dryden, Ontario
Edmonton, Alberta

Environment Canada *(continued)*
Atmospheric Environment Service
(continued)

Elbow, Saskatchewan
Elmsdale, Nova Scotia
Estevan, Saskatchewan
Flin Flon, Manitoba
Fort Nelson, British Columbia
Fort St James, British Columbia
Fort St John, British Columbia
Fredericton, New Brunswick
Gander, Newfoundland
Geraldton, Ontario
Gillam, Manitoba
Gimli, Manitoba
Gore Bay, Ontario
Grande Prairie, Alberta
Hall Beach, Northwest Territories
Hamilton, Ontario
Hay River, Northwest Territories
Hope, British Columbia
Hudson Bay, Saskatchewan
Ikaluktutiak, Northwest Territories
Inuvik, Northwest Territories
Iqaluit, Northwest Territories
Jasper, Alberta
Kamloops, British Columbia
Kelowna, British Columbia
Kindersley, Saskatchewan
Kingston, Ontario
Kitchener, Ontario
Lansdowne House, Ontario
Lethbridge, Alberta
London, Ontario
Lytton, British Columbia
Mackenzie, British Columbia
Meadow Lake, Saskatchewan
Mirabel, Québec
Moncton, New Brunswick
Montréal, Québec
Moosonee, Ontario
Nipawin, Saskatchewan
North Bay, Ontario
Norway House, Manitoba
Ottawa, Ontario
Penticton, British Columbia
Peterborough, Ontario
Pickle Lake, Ontario
Pond Inlet, Northwest Territories
Port Alberni, British Columbia
Port Hardy, British Columbia
Powell River, British Columbia
Prince Albert, Saskatchewan
Prince George, British Columbia
Princeton, British Columbia
Québec, Québec
Red Lake, Ontario
Regina, Saskatchewan
Resolute, Northwest Territories
Revelstoke, British Columbia
St Catharines, Ontario
Saint-Hubert, Québec
Saint John, New Brunswick
St John's, Newfoundland
Sarnia, Ontario
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sept-Îles, Québec
Shelburne, Nova Scotia
Sherbrooke, Québec
Sidney, British Columbia
Sparwood, British Columbia
Squamish, British Columbia
Stewart, British Columbia
Sudbury, Ontario
Sydney, Nova Scotia
Terrace, British Columbia
The Pas, Manitoba
Thompson, Manitoba
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Truro, Nova Scotia
Val-d'Or, Québec
Vancouver, British Columbia
Vernon, British Columbia
Victoria, British Columbia
Wawa, Ontario
Westwin, Manitoba
Whistler, British Columbia
Whitehorse, Yukon Territory
Windsor, Ontario
Winnipeg, Manitoba
Wynyard, Saskatchewan
Yellowknife, Northwest Territories

Canadian Wildlife Service

Bridgewater, Nova Scotia
Burlington, Ontario
Dartmouth, Nova Scotia
Delta, British Columbia
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
Hull, Québec
London, Ontario
North Bay, Ontario
Ottawa, Ontario
Qualicum Beach, British Columbia
Québec, Québec
Sackville, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Environmental Assessment Review Office

Halifax, Nova Scotia
Hull, Québec
Ottawa, Ontario
Vancouver, British Columbia

Environmental Protection

Burlington, Ontario
Charlottetown, Prince Edward Island
Dartmouth, Nova Scotia
Edmonton, Alberta
Fredericton, New Brunswick
Hull, Québec
Inuvik, Northwest Territories
Iqaluit, Northwest Territories
Montréal, Québec
Ottawa, Ontario
Regina, Saskatchewan
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Historic Sites and Monuments Board of Canada

Hull, Québec
Ottawa, Ontario

Inland Waters and Lands

Burlington, Ontario
Calgary, Alberta
Charlottetown, Prince Edward Island
Corner Brook, Newfoundland
Cornwall, Ontario
Cranbrook, British Columbia
Dartmouth, Nova Scotia
Fort St John, British Columbia
Fort Simpson, Northwest Territories
Fort Smith, Northwest Territories
Fredericton, New Brunswick
Guelph, Ontario
Hull, Québec
Inuvik, Northwest Territories
Kamloops, British Columbia
Kenora, Ontario
Moncton, New Brunswick
Montréal, Québec
Nanaimo, British Columbia
Nelson, British Columbia
New Westminster, British Columbia
North Bay, Ontario
Ottawa, Ontario
Peace River, Alberta
Penticton, British Columbia
Prince Albert, Saskatchewan
Prince George, British Columbia
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Saskatoon, Saskatchewan
Terrace, British Columbia
The Pas, Manitoba
Thompson, Manitoba
Thunder Bay, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Williams Lake, British Columbia
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Parks

Abernethy, Saskatchewan
Alma, New Brunswick
Amherstburg, Ontario
Annapolis Royal, Nova Scotia
Aulac, New Brunswick
Baddeck, Nova Scotia
Banff, Alberta
Batoche, Saskatchewan
Battleford, Saskatchewan
Calgary, Alberta
Cavendish, Prince Edward Island
Chambly, Québec
Charlottetown, Prince Edward Island
Churchill, Manitoba
Compton, Québec
Cornwall, Ontario
Coteau-du-Lac, Québec
Dalvay, Prince Edward Island
Dawson, Yukon Territory
Elgin, Ontario
Field, British Columbia

Environment Canada *(continued)*
Parks *(continued)*

Fort Langley, British Columbia
Fort St James, British Columbia
Fort Saskatchewan, Alberta
Fort Simpson, Northwest Territories
Fort Smith, Northwest Territories
Gaspé, Québec
Glovertown, Newfoundland
Grand Pré, Nova Scotia
Gravenhurst, Ontario
Haines Junction, Yukon Territory
Halifax, Nova Scotia
Honey Harbour, Ontario
Hull, Québec
Île-aux-Noix, Québec
Ingonish Beach, Nova Scotia
Jasper, Alberta
Kingston, Ontario
Kitchener, Ontario
Kouchibouguac, New Brunswick
L'Anse aux Meadows, Newfoundland
Leamington, Ontario
Lévis, Québec
Louisbourg, Nova Scotia
Maitland Bridge, Nova Scotia
Mallorytown Landing, Ontario
Manotick, Ontario
Maple Creek, Saskatchewan
Marathon, Ontario
Mingan Islands, Québec
Montréal, Québec
Newcastle, New Brunswick
Niagara-on-the-Lake, Ontario
Ormstown, Québec
Ottawa, Ontario
Pangnirtung, Northwest Territories
Peterborough, Ontario
Placentia, Newfoundland
Point-à-la-Croix, Québec
Port aux Choix, Newfoundland
Port Royal, Nova Scotia
Prescott, Ontario
Québec, Québec
Radium Hot Springs, British Columbia
Revelstoke, British Columbia
Richards Landing, Ontario
Rocky Harbour, Newfoundland
Rocky Mountain House, Alberta
Rocky Point, Prince Edward Island
Saint John, New Brunswick
St John's, Newfoundland
Saint-Joseph, New Brunswick
St Peter's, Nova Scotia
Sault Ste Marie, Ontario
Selkirk, Manitoba
Shawinigan, Québec
Smiths Falls, Ontario
Spy Hill, Saskatchewan
Trois-Rivières, Québec
Ucluelet, British Columbia
Val Marie, Saskatchewan
Vancouver, British Columbia
Victoria, British Columbia
Ville-des-Laurentides, Québec
Ville-Marie, Québec
Wasagaming, Manitoba
Waskesiu Lake, Saskatchewan
Waterton Park, Alberta
Whitehorse, Yukon Territory
Winnipeg, Manitoba

Export Development Corporation

Calgary, Alberta
Halifax, Nova Scotia
London, Ontario
Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

External Affairs Canada

Halifax, Nova Scotia
Ottawa, Ontario

Regional Passport Office

Calgary, Alberta
Edmonton, Alberta
Fredericton, New Brunswick
Hamilton, Ontario
Hull, Québec
London, Ontario
Montréal, Québec
Ottawa, Ontario
Québec, Québec
St John's, Newfoundland
Saskatoon, Saskatchewan
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Farm Credit Corporation Canada

Abbotsford, British Columbia
Arborg, Manitoba
Arthabaska, Québec
Assiniboia, Saskatchewan
Athabasca, Alberta
Barrhead, Alberta
Barrie, Ontario
Brandon, Manitoba
Brooks, Alberta
Calgary, Alberta
Campbellford, Ontario
Camrose, Alberta
Cap-de-la-Madeleine, Québec
Carlyle, Saskatchewan
Carman, Manitoba
Charlottetown, Prince Edward Island
Chatham, Ontario
Cornwall, Ontario
Dauphin, Manitoba
Dawson Creek, British Columbia
Drumheller, Alberta
Drummondville, Québec
Edmonton, Alberta
Essex, Ontario
Evansburg, Alberta
Fairview, Alberta
Falher, Alberta
Fredericton, New Brunswick
Goderich, Ontario
Granby, Québec
Grande Prairie, Alberta
Grand Falls, New Brunswick
Guelph, Ontario
Hanna, Alberta
Hull, Québec
Humboldt, Saskatchewan
Joliette, Québec
Kelowna, British Columbia
Kentville, Nova Scotia
Killarney, Manitoba
Kindersley, Saskatchewan
Kingston, Ontario
Lacombe, Alberta
Lambeth, Ontario
Lethbridge, Alberta
Lindsay, Ontario
Listowel, Ontario
Meadow Lake, Saskatchewan
Medicine Hat, Alberta
Moncton, New Brunswick
Moose Jaw, Saskatchewan
Morden, Manitoba
Neepawa, Manitoba
New Liskeard, Ontario
North Battleford, Saskatchewan
North Bay, Ontario
Olds, Alberta
Ottawa, Ontario
Owen Sound, Ontario
Peace River, Alberta
Portage la Prairie, Manitoba
Prince Albert, Saskatchewan
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Roberval, Québec
Rock Forest, Québec
Rosetown, Saskatchewan
Saint-Georges, Québec
Saint-Hyacinthe, Québec
Saint-Jean-sur-Richelieu, Québec
Saint-Jérôme, Québec
St John's, Newfoundland
St Paul, Alberta
Saskatoon, Saskatchewan
Simcoe, Ontario
Stettler, Alberta
Stratford, Ontario
Summerside, Prince Edward Island
Sussex, New Brunswick
Swift Current, Saskatchewan
Tisdale, Saskatchewan
Truro, Nova Scotia
Valleyfield, Québec
Vegreville, Alberta
Vermilion, Alberta
Vineland Station, Ontario
Virden, Manitoba
Wainwright, Alberta
Walkerton, Ontario
Westlock, Alberta
Wetaskiwin, Alberta
Weyburn, Saskatchewan
Winnipeg, Manitoba
Woodstock, New Brunswick
Woodstock, Ontario
Wynyard, Saskatchewan
Wyoming, Ontario
Yorkton, Saskatchewan

Federal Business Development Bank

Barrie, Ontario
Bathurst, New Brunswick
Brandon, Manitoba
Bridgewater, Nova Scotia

Federal Business Development Bank
(continued)

Calgary, Alberta
Campbell River, British Columbia
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Corner Brook, Newfoundland
Cranbrook, British Columbia
Drummondville, Québec
Edmonton, Alberta
Edmundston, New Brunswick
Fort St John, British Columbia
Fredericton, New Brunswick
Granby, Québec
Grande Prairie, Alberta
Grand Falls, Newfoundland
Halifax, Nova Scotia
Hamilton, Ontario
Hull, Québec
Kamloops, British Columbia
Kelowna, British Columbia
Kenora, Ontario
Kingston, Ontario
Kitchener, Ontario
Langley, British Columbia
Laval, Québec
Lethbridge, Alberta
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Nanaimo, British Columbia
New Westminster, British Columbia
North Bay, Ontario
Oshawa, Ontario
Ottawa, Ontario
Peterborough, Ontario
Prince Albert, Saskatchewan
Prince George, British Columbia
Québec, Québec
Red Deer, Alberta
Regina, Saskatchewan
Rimouski, Québec
Rouyn-Noranda, Québec
St Catharines, Ontario
Saint-Jérôme, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sept-Îles, Québec
Sherbrooke, Québec
Stratford, Ontario
Sudbury, Ontario
Terrace, British Columbia
Thunder Bay, Ontario
Timmins, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Truro, Nova Scotia
Vancouver, British Columbia
Vernon, British Columbia
Victoria, British Columbia
Whitehorse, Yukon Territory
Williams Lake, British Columbia
Windsor, Ontario
Winnipeg, Manitoba
Yellowknife, Northwest Territories

CASE Offices

Brandon, Manitoba
Calgary, Alberta
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Corner Brook, Newfoundland
Cranbrook, British Columbia
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
Hamilton, Ontario
Kamloops, British Columbia
Kelowna, British Columbia
Kitchener, Ontario
Langley, British Columbia
Laval, Québec
Lethbridge, Alberta
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Nanaimo, British Columbia
New Westminster, British Columbia
North Bay, Ontario
Oshawa, Ontario
Ottawa, Ontario
Prince George, British Columbia
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
St John's, Newfoundland
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sherbrooke, Québec
Sydney, Nova Scotia
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Federal Court of Canada

Calgary, Alberta
Charlottetown, Prince Edward Island
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Federal Judicial Affairs, Office of the Commission

Ottawa, Ontario

Federal-Provincial Relations Office

Ottawa, Ontario

Finance Canada, Department of

Ottawa, Ontario

Fisheries and Oceans

Agassiz, British Columbia
Alberton, Prince Edward Island
Alert Bay, British Columbia
Annapolis Royal, Nova Scotia
Antigonish, Nova Scotia
Arichat, Nova Scotia
Baddeck, Nova Scotia
Baie-Comeau, Québec
Barrington Passage, Nova Scotia
Bay Roberts, Newfoundland
Bella Coola, British Columbia
Bickerton West, Nova Scotia
Blanc-Sablon, Québec
Bonaventure, Québec
Bonavista, Newfoundland
Bridgewater, Nova Scotia
Brig Bay, Newfoundland
Burlington, Ontario
Calgary, Alberta
Campbell River, British Columbia
Canso, Nova Scotia
Cap-aux-Meules, Québec
Caraquet, New Brunswick
Carbonear, Newfoundland
Catalina, Newfoundland
Channel – Port-aux-Basques, Newfoundland
Charlottetown, Prince Edward Island
Chester, Nova Scotia
Chilliwack, British Columbia
Clarenville, Newfoundland
Clark's Harbour, Nova Scotia
Clearwater, British Columbia
Corner Brook, Newfoundland
Courtenay, British Columbia
Deer Island, New Brunswick
Deer Lake, Newfoundland
Dewdney, British Columbia
Digby, Nova Scotia
Duncan, British Columbia
Edmonton, Alberta
Ellerslie, Prince Edward Island
Fanny Bay, British Columbia
Fort Erie, Ontario
Fredericton, New Brunswick
Gander, Newfoundland
Gaspé, Québec
Glace Bay, Nova Scotia
Grand Bank, Newfoundland
Grande-Entrée, Québec
Grande-Rivière, Québec
Grand Falls, Newfoundland
Grand Manan, New Brunswick
Granisle, British Columbia
Gunton, Manitoba
Guysborough, Nova Scotia
Haines Junction, Yukon Territory
Halifax, Nova Scotia
Happy Valley – Goose Bay, Newfoundland
Hay River, Northwest Territories
Ingonish Beach, Nova Scotia
Inuvik, Northwest Territories
Iqaluit, Northwest Territories
Kamloops, British Columbia
Kentville, Nova Scotia
Kingston, Ontario

Fisheries and Oceans *(continued)*

Kitimat, British Columbia
Ladysmith, British Columbia
L'Anse au Loup, Newfoundland
Likely, British Columbia
Lillooet, British Columbia
Liverpool, Nova Scotia
Lockeport, Nova Scotia
Louisbourg, Nova Scotia
Lunenburg, Nova Scotia
Madeira Park, British Columbia
Masset, British Columbia
Meadow Lake, Saskatchewan
Merritt, British Columbia
Meteghan, Nova Scotia
Miminegash, Prince Edward Island
Mission, British Columbia
Moncton, New Brunswick
Montague, Prince Edward Island
Montréal, Québec
Morell, Prince Edward Island
Moser River, Nova Scotia
Musquodoboit Harbour, Nova Scotia
Nanaimo, British Columbia
Nass Camp, British Columbia
New Hazelton, British Columbia
New Westminster, British Columbia
North Sydney, Nova Scotia
Ottawa, Ontario
Parrsboro, Nova Scotia
Pemberton, British Columbia
Pictou, Nova Scotia
Port Alberni, British Columbia
Port aux Choix, Newfoundland
Port Hardy, British Columbia
Powell River, British Columbia
Prince Albert, Saskatchewan
Prince George, British Columbia
Prince Rupert, British Columbia
Pubnico, Nova Scotia
Qualicum Beach, British Columbia
Québec, Québec
Queen Charlotte, British Columbia
Quesnel, British Columbia
Rankin Inlet, Northwest Territories
Richibucto, New Brunswick
Rivière-au-Renard, Québec
St Andrews, New Brunswick
Sainte-Anne-de-Bellevue, Québec
Sainte-Anne-des-Monts, Québec
Sainte-Flavie, Québec
Saint George's, Newfoundland
Saint John, New Brunswick
St John's, Newfoundland
Salmon Arm, British Columbia
Sandspit, British Columbia
Sault Ste Marie, Ontario
Sept-Îles, Québec
Shediac, New Brunswick
Sheet Harbour, Nova Scotia
Shelburne, Nova Scotia
Sherbrooke, Nova Scotia
Shippagan, New Brunswick
Shubenacadie, Nova Scotia
Smithers, British Columbia
Souris, Prince Edward Island
Squamish, British Columbia
Stephenville, Newfoundland
Summerside, Prince Edward Island
Sydney, Nova Scotia
Tantallon, Nova Scotia
Terrace, British Columbia
Thompson, Manitoba
Thunder Bay, Ontario
Tignish, Prince Edward Island
Tiverton, Nova Scotia
Tofino, British Columbia
Toronto, Ontario
Tracadie, New Brunswick
Truro, Nova Scotia
Vancouver, British Columbia
Victoria, British Columbia
Wedgeport, Nova Scotia
West Pubnico, Nova Scotia
Wheatley, Ontario
Whitehorse, Yukon Territory
Williams Lake, British Columbia
Windsor, Ontario
Winnipeg, Manitoba
Yarmouth, Nova Scotia
Yellowknife, Northwest Territories

Ocean Science and Surveys

Burlington, Ontario
Dartmouth, Nova Scotia
Sidney, British Columbia

Fitness and Amateur Sport Canada

Ottawa, Ontario

Foreign Claims Commission

Ottawa, Ontario

Freshwater Fish Marketing Corporation

Edmonton, Alberta
Winnipeg, Manitoba

Health and Welfare Canada

Edmonton, Alberta
Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Health Protection Branch

Brandon, Manitoba
Calgary, Alberta
Charlottetown, Prince Edward Island
Edmonton, Alberta
Halifax, Nova Scotia
Hamilton, Ontario
Hull, Québec
Kelowna, British Columbia
London, Ontario
Montréal, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sherbrooke, Québec
Sudbury, Ontario
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Health Promotion Directorate

Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Income Security Programs

Amherst, Nova Scotia
Antigonish, Nova Scotia
Barrie, Ontario
Bathurst, New Brunswick
Brandon, Manitoba
Bridgewater, Nova Scotia
Calgary, Alberta
Campbell River, British Columbia
Charlottetown, Prince Edward Island
Chatham, Ontario
Chicoutimi, Québec
Chilliwack, British Columbia
Corner Brook, Newfoundland
Drummondville, Québec
Edmonton, Alberta
Edmundston, New Brunswick
Fredericton, New Brunswick
Gatineau, Québec
Glace Bay, Nova Scotia
Guelph, Ontario
Halifax, Nova Scotia
Hamilton, Ontario
Inverness, Nova Scotia
Kamloops, British Columbia
Kelowna, British Columbia
Kentville, Nova Scotia
Kingston, Ontario
Kitchener, Ontario
Laval, Québec
Lethbridge, Alberta
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Nanaimo, British Columbia
New Glasgow, Nova Scotia
New Westminster, British Columbia
Oshawa, Ontario
Ottawa, Ontario
Penticton, British Columbia
Peterborough, Ontario
Port Hawkesbury, Nova Scotia
Prince George, British Columbia
Québec, Québec
Red Deer, Alberta
Regina, Saskatchewan
Rimouski, Québec
St Catharines, Ontario
Saint John, New Brunswick
St John's, Newfoundland
Sarnia, Ontario
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sept-Îles, Québec
Sherbrooke, Québec
Sudbury, Ontario
Sydney, Nova Scotia
Thunder Bay, Ontario

Health and Welfare Canada *(continued)*
Income Security Programs *(continued)*

Timmins, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Truro, Nova Scotia
Val-d'Or, Québec
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba
Yarmouth, Nova Scotia

Medical Services

Atikameg, Alberta
Bonnyville, Alberta
Brocket, Alberta
Calgary, Alberta
Carway, Alberta
Charlottetown, Prince Edward Island
Chateh, Alberta
Churchill, Manitoba
Cold Lake, Alberta
Driftpile, Alberta
Edmonton, Alberta
Fort Chipewyan, Alberta
Fort Qu'Appelle, Saskatchewan
Fort Vermilion, Alberta
Fox Lake, Alberta
Fredericton, New Brunswick
Frog Lake, Alberta
Gleichen, Alberta
Goodfish Lake, Alberta
Halifax, Nova Scotia
Hobbema, Alberta
Hythe, Alberta
Inuvik, Northwest Territories
Lethbridge, Alberta
Montréal, Québec
Moose Factory, Ontario
Morley, Alberta
North Battleford, Saskatchewan
Ottawa, Ontario
Prince Albert, Saskatchewan
Prince George, British Columbia
Prince Rupert, British Columbia
Regina, Saskatchewan
Rocky Mountain House, Alberta
Saddle Lake, Alberta
St John's, Newfoundland
Sioux Lookout, Ontario
Standoff, Alberta
Thompson, Manitoba
Thunder Bay, Ontario
Toronto, Ontario
Valleyview, Alberta
Vancouver, British Columbia
Victoria, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Social Service Programs

Charlottetown, Prince Edward Island
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
Kitchener, Ontario
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Winnipeg, Manitoba

Immigration Appeal Board

Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Indian and Northern Affairs Canada

Amherst, Nova Scotia
Brantford, Ontario
Calgary, Alberta
Campbell River, British Columbia
Edmonton, Alberta
Fort Frances, Ontario
Fort McMurray, Alberta
Fort Qu'Appelle, Saskatchewan
Fort Simpson, Northwest Territories
Fort Smith, Northwest Territories
Fredericton, New Brunswick
Geraldton, Ontario
Halifax, Nova Scotia
Hazelton, British Columbia
High Level, Alberta
Hull, Québec
Igloolik, Northwest Territories
Inuvik, Northwest Territories
Iqaluit, Northwest Territories
Kenora, Ontario
Lethbridge, Alberta
London, Ontario
Meadow Lake, Saskatchewan
Moose Factory, Ontario
Nanaimo, British Columbia
North Battleford, Saskatchewan
Ohsweken, Ontario
Ottawa, Ontario
Peterborough, Ontario
Prince Albert, Saskatchewan
Prince George, British Columbia
Québec, Québec
Rankin Inlet, Northwest Territories
Regina, Saskatchewan
St Paul, Alberta
Saskatoon, Saskatchewan
Sept-Îles, Québec
Shellbrook, Saskatchewan
Sioux Lookout, Ontario
Southampton, Ontario
Sudbury, Ontario
Sydney, Nova Scotia
Terrace, British Columbia
Thompson, Manitoba
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories
Yorkton, Saskatchewan

Information Commissioner of Canada, Office of the

Ottawa, Ontario

International Centre for Ocean Development

Halifax, Nova Scotia
Ottawa, Ontario
Vancouver, British Columbia

International Development Research Centre

Ottawa, Ontario
Vancouver, British Columbia

International Joint Commission

Ottawa, Ontario
Windsor, Ontario

Investment Canada

Ottawa, Ontario

Justice Canada, Department of

Edmonton, Alberta
Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Regina, Saskatchewan
Saskatoon, Saskatchewan
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Labour Canada

Calgary, Alberta
Edmonton, Alberta
Halifax, Nova Scotia
Hull, Québec
Kelowna, British Columbia
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Prince George, British Columbia
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Saskatoon, Saskatchewan
Sydney, Nova Scotia
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba

Federal Mediation and Conciliation Service

Halifax, Nova Scotia
Montréal, Québec
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Law Reform Commission of Canada

Montréal, Québec
Ottawa, Ontario

Library of Parliament

Ottawa, Ontario

Livestock Feed Board of Canada

Montréal, Québec
Surrey, British Columbia

Marine Atlantic Inc

Argentia, Newfoundland
Borden, Prince Edward Island
Cape Tormentine, New Brunswick
Channel – Port-aux-Basques, Newfoundland
Charlottetown, Prince Edward Island
Digby, Nova Scotia
Halifax, Nova Scotia
Happy Valley – Goose Bay, Newfoundland
Lewisporte, Newfoundland
Moncton, New Brunswick
North Sydney, Nova Scotia
Saint John, New Brunswick
St John's, Newfoundland
Yarmouth, Nova Scotia

Medical Research Council of Canada

Ottawa, Ontario

Ministry of State for Science and Technology

Ottawa, Ontario

National Advisory Council on Aging

Ottawa, Ontario

National Archives of Canada

Dartmouth, Nova Scotia
Edmonton, Alberta
Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

National Arts Centre

Ottawa, Ontario

National Battlefields Commission, The

Québec, Québec

National Capital Commission

Hull, Québec
Old-Chelsea, Québec
Ottawa, Ontario
Sainte-Cécile-de-Masham, Québec

National Council of Welfare

Ottawa, Ontario

National Defence, Department of

Aldergrove, British Columbia
Bathurst, New Brunswick
Belleville, Ontario
Calgary, Alberta
Charlottetown, Prince Edward Island
Chatham, New Brunswick
Chilliwack, British Columbia
Comox, British Columbia
Cornwallis, Nova Scotia
Dartmouth, Nova Scotia
Edmonton, Alberta
Gander, Newfoundland
Greenwood, Nova Scotia
Halifax, Nova Scotia
Happy Valley – Goose Bay, Newfoundland
Holberg, British Columbia
Hornell Heights, Ontario
Kamloops, British Columbia
Masset, British Columbia
Moncton, New Brunswick
Oromocto, New Brunswick
Ottawa, Ontario
Prince George, British Columbia
Rimouski, Québec
Saint-Hubert, Québec
St John's, Newfoundland
Shearwater, Nova Scotia
Summerside, Prince Edward Island
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Westwin, Manitoba

Canadian Forces Recruiting Centres

Bathurst, New Brunswick
Calgary, Alberta
Charlottetown Prince Edward Island
Chicoutimi, Québec
Corner Brook, Newfoundland
Edmonton, Alberta
Halifax, Nova Scotia
Hamilton, Ontario
Hull, Québec
Kamloops, British Columbia
Kingston, Ontario
Kitchener, Ontario
London, Ontario
Moncton, New Brunswick
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Peterborough, Ontario
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Rouyn-Noranda, Québec
St Catharines, Ontario
Saint-Jérôme, Québec
Saint John, New Brunswick
St John's, Newfoundland
Sarnia, Ontario
Saskatoon, Saskatchewan
Sept-Îles, Québec
Sherbrooke, Québec
Sudbury, Ontario
Sydney, Nova Scotia
Toronto, Ontario
Trois-Rivières, Québec
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

National Energy Board

Calgary, Alberta
Ottawa, Ontario

National Farm Products Marketing Council

Ottawa, Ontario

National Film Board

Charlottetown, Prince Edward Island
Chicoutimi, Québec
Halifax, Nova Scotia
Kingston, Ontario
London, Ontario
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Rimouski, Québec
Toronto, Ontario

English and French Programs

Edmonton, Alberta
Halifax, Nova Scotia
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Marketing Office

Calgary, Alberta
Corner Brook, Newfoundland
Edmonton, Alberta
Kitchener, Ontario
Moncton, New Brunswick
Québec, Québec
Regina, Saskatchewan
Rouyn-Noranda, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sherbrooke, Québec
Sydney, Nova Scotia
Thunder Bay, Ontario
Trois-Rivières, Québec
Vancouver, British Columbia
Victoria, British Columbia
Winnipeg, Manitoba

National Gallery of Canada

Ottawa, Ontario

National Library of Canada

Ottawa, Ontario

National Museum of Natural Sciences

Ottawa, Ontario

National Museum of Science and Technology

Ottawa, Ontario

National Parole Board

Kingston, Ontario
Moncton, New Brunswick

National Parole Board *(continued)*

Montréal, Québec
Ottawa, Ontario
Saskatoon, Saskatchewan
Vancouver, British Columbia

National Research Council Canada

Halifax, Nova Scotia
Ottawa, Ontario
Saskatoon, Saskatchewan
Vancouver, British Columbia

Biotechnology Research Institute

Montréal, Québec

Canadian Institute of Industrial Technology

Winnipeg, Manitoba

Herzberg Institute of Astrophysics

Lake Traverse, Ontario
Ottawa, Ontario
Penticton, British Columbia
Victoria, British Columbia

Industrial Research Assistance Program

Calgary, Alberta
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Dartmouth, Nova Scotia
Edmonton, Alberta
Fredericton, New Brunswick
Kitchener, Ontario
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sherbrooke, Québec
Toronto, Ontario
Trois-Rivières, Québec
Vancouver, British Columbia
Welland, Ontario
Windsor, Ontario
Winnipeg, Manitoba
Wolfville, Nova Scotia

Institute for Marine Dynamics

St John's, Newfoundland

Institute for Research in Construction

Halifax, Nova Scotia
Revelstoke, British Columbia
Saskatoon, Saskatchewan
Vancouver, British Columbia

Tri-University Meson Facility (TRIUMF)

Vancouver, British Columbia

National Search and Rescue Secretariat

Ottawa, Ontario

National Transportation Agency

Hull, Québec
Ottawa, Ontario
Saskatoon, Saskatchewan
Toronto, Ontario

Market Entry and Analysis Branch

Edmonton, Alberta
Moncton, New Brunswick
Montréal, Québec
Vancouver, British Columbia
Winnipeg, Manitoba

Rail Safety Branch

Calgary, Alberta
Moncton, New Brunswick
Montréal, Québec
Vancouver, British Columbia
Winnipeg, Manitoba

Natural Sciences and Engineering Research Council

Ottawa, Ontario

Northern Canada Power Commission

Edmonton, Alberta
Iqaluit, Northwest Territories
Yellowknife, Northwest Territories

Northern Pipeline Agency Canada

Ottawa, Ontario

Office of the Superintendent of Financial Institutions Canada

Montréal, Québec
Ottawa, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Official Languages, Office of the Commissioner of

Edmonton, Alberta
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Sudbury, Ontario
Toronto, Ontario
Winnipeg, Manitoba

Olympic Winter Games, Government of Canada Office for the 1988

Calgary, Alberta
Ottawa, Ontario

Pension Appeals Board

Ottawa, Ontario

Petro-Canada

Calgary, Alberta
Ottawa, Ontario

Petro-Canada Products

Calgary, Alberta
Halifax, Nova Scotia
Montréal, Québec
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Petro-Canada Resources

Calgary, Alberta
Halifax, Nova Scotia
St John's, Newfoundland

Ports Canada

Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Prince Rupert, British Columbia
Québec, Québec
Saint John, New Brunswick
St John's, Newfoundland
Vancouver, British Columbia

Canada Ports Corporation

Belledune, New Brunswick
Chicoutimi, Québec
Churchill, Manitoba
Ottawa, Ontario
Port Colborne, Ontario
Prescott, Ontario
Sept-Îles, Québec
Trois-Rivières, Québec

Prairie Farm Rehabilitation Administration

Edmonton, Alberta
Frobisher, Saskatchewan
Indian Head, Saskatchewan
Maple Creek, Saskatchewan
McAuley, Manitoba
Ottawa, Ontario
Outlook, Saskatchewan
Regina, Saskatchewan
Weyburn, Saskatchewan
Winnipeg, Manitoba

Community Pastures

Admiral, Saskatchewan
Alonsa, Manitoba
Arborg, Manitoba
Birsay, Saskatchewan
Boissevain, Manitoba
Bowsman, Manitoba
Bracken, Saskatchewan
Brock, Saskatchewan
Broderick, Saskatchewan
Cadillac, Saskatchewan
Ceylon, Saskatchewan
Claydon, Saskatchewan
Consul, Saskatchewan
Davidson, Saskatchewan
Delisle, Saskatchewan
Dundurn, Saskatchewan
East Selkirk, Manitoba
Elrose, Saskatchewan
Empress, Alberta
Eriksdale, Manitoba
Ethelbert, Manitoba
Forget, Saskatchewan
Frobisher, Saskatchewan
Gallivan, Saskatchewan
Gardenton, Manitoba
Gladstone, Manitoba
Hazel Dell, Saskatchewan

Prairie Farm Rehabilitation Administration *(continued)*
Community Pastures *(continued)*

Homefield, Saskatchewan
Hoosier, Saskatchewan
Ituna, Saskatchewan
Kelvington, Saskatchewan
Kerrobert, Saskatchewan
Kindersley, Saskatchewan
Langham, Saskatchewan
Langruth, Manitoba
Leask, Saskatchewan
Macoun, Saskatchewan
Major, Saskatchewan
Maple Creek, Saskatchewan
Mayfair, Saskatchewan
McAuley, Manitoba
McCreary, Manitoba
Medicine Hat, Alberta
Milestone, Saskatchewan
Narcisse, Manitoba
Neepawa, Manitoba
Netherhill, Saskatchewan
Nokomis, Saskatchewan
Orkney, Saskatchewan
Ormiston, Saskatchewan
Paynton, Saskatchewan
Plunkett, Saskatchewan
Poplar Point, Manitoba
Radville, Saskatchewan
Regina, Saskatchewan
Roblin, Manitoba
Robsart, Saskatchewan
Semans, Saskatchewan
Shamrock, Saskatchewan
Smiley, Saskatchewan
Spiritwood, Saskatchewan
Spy Hill, Saskatchewan
Swift Current, Saskatchewan
The Pas, Manitoba
Togo, Saskatchewan
Tompkins, Saskatchewan
Tuffnell, Saskatchewan
Tyvan, Saskatchewan
Val Marie, Saskatchewan
Virden, Manitoba
Watrous, Saskatchewan
Weyburn, Saskatchewan

Engineering Division

Calgary, Alberta
Regina, Saskatchewan
Saskatoon, Saskatchewan
Winnipeg, Manitoba

Soil and Water Conservation Offices

Brandon, Manitoba
Consul, Saskatchewan
Dauphin, Manitoba
Eastend, Saskatchewan
Gravelbourg, Saskatchewan
Hanna, Alberta
Lethbridge, Alberta
Maple Creek, Saskatchewan
Medicine Hat, Alberta
Melfort, Saskatchewan
Melville, Saskatchewan
Moose Jaw, Saskatchewan
Morden, Manitoba
North Battleford, Saskatchewan
Peace River, Alberta
Red Deer, Alberta
Regina, Saskatchewan
Rosetown, Saskatchewan
Rush Lake, Saskatchewan
Shaunavon, Saskatchewan
Swift Current, Saskatchewan
Val Marie, Saskatchewan
Vegreville, Alberta
Watrous, Saskatchewan
Westlock, Alberta
Weyburn, Saskatchewan

Privacy Commissioner of Canada, Office of the

Ottawa, Ontario

Public Service Commission

Charlottetown, Prince Edward Island
Edmonton, Alberta
Halifax, Nova Scotia
Iqaluit, Northwest Territories
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Public Service Staff Relations Board

Ottawa, Ontario

Public Works Canada

Amos, Québec
Calgary, Alberta
Charlottetown, Prince Edward Island
Churchill, Manitoba
Corner Brook, Newfoundland
Edmonton, Alberta
Fredericton, New Brunswick
Gander, Newfoundland
Halifax, Nova Scotia
Happy Valley - Goose Bay, Newfoundland
Hull, Québec
Kingston, Ontario
Lauzon, Québec
Lockport, Manitoba
London, Ontario
Moncton, New Brunswick
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Selkirk, Manitoba
Sherbrooke, Québec
Sudbury, Ontario
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Canada Lands Company

Mirabel, Québec
Montréal, Québec
Ottawa, Ontario
Québec, Québec

Harbourfront Corporation

Toronto, Ontario

Regional Industrial Expansion, Department of

Alma, Québec
Bathurst, New Brunswick
Calgary, Alberta
Charlottetown, Prince Edward Island
Corner Brook, Newfoundland
Drummondville, Québec
Edmonton, Alberta
Fredericton, New Brunswick
Glace Bay, Nova Scotia
Grand Falls, New Brunswick
Halifax, Nova Scotia
Happy Valley - Goose Bay, Newfoundland
London, Ontario
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Prince Albert, Saskatchewan
Prince George, British Columbia
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
St John's, Newfoundland
Saskatoon, Saskatchewan
Sept-Îles, Québec
Sherbrooke, Québec
Sudbury, Ontario
Sydney, Nova Scotia
Thompson, Manitoba
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Val-d'Or, Québec
Vancouver, British Columbia
Victoria, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Revenue Canada, Customs and Excise

Abercorn, Québec
Aden, Alberta
Amherst, Nova Scotia
Amos, Québec
Argentia, Newfoundland
Baie-Comeau, Québec
Bathurst, New Brunswick
Beebe-Plain, Québec
Big Beaver, Saskatchewan
Boissevain, Manitoba
Brandon, Manitoba
Brantford, Ontario
Brockville, Ontario
Burgeo, Newfoundland
Burin, Newfoundland

Revenue Canada, Customs and Excise
(continued)

Campobello, New Brunswick
Cap-aux-Meules, Québec
Caraquet, New Brunswick
Carievale, Saskatchewan
Carleton Place, Ontario
Cartwright, Manitoba
Carway, Alberta
Catalina, Newfoundland
Chartierville, Québec
Chatham, Ontario
Chief Mountain, Alberta
Churchill, Manitoba
Clarenceville, Québec
Climax, Saskatchewan
Coronach, Saskatchewan
Coulter, Manitoba
Coutts, Alberta
Covey Hill, Québec
Cowansville, Québec
Crystal City, Manitoba
Daaquam, Québec
Deer Island, New Brunswick
Del Bonita, Alberta
Digby, Nova Scotia
Drummondville, Québec
Dundee, Québec
East-Hereford, Québec
Elmsdale, Nova Scotia
Emerson, Manitoba
Estevan, Saskatchewan
Farnham, Québec
Fortune, Newfoundland
Fosterville, New Brunswick
Franklin Centre, Québec
Fredericton, New Brunswick
Frelighsburg, Québec
Gander, Newfoundland
Gaspé, Québec
Glen-Sutton, Québec
Goderich, Ontario
Goodlands, Manitoba
Granby, Québec
Grand Falls, New Brunswick
Grand Falls, Newfoundland
Gretna, Manitoba
Hamilton, Ontario
Happy Valley – Goose Bay, Newfoundland
Harbour Breton, Newfoundland
Harbour Grace, Newfoundland
Hemmingford, Québec
Herdman, Québec
Highwater, Québec
Jamieson's Line, Québec
Joliette, Québec
Kenora, Ontario
Kentville, Nova Scotia
Lachute, Québec
Lac-Mégantic, Québec
Lacolle, Québec
Lena, Manitoba
Lethbridge, Alberta
Lévis, Québec
Linière, Québec
Liverpool, Nova Scotia
Lunenburg, Nova Scotia
Lyleton, Manitoba
Marieville, Québec
Matane, Québec
Medicine Hat, Alberta
Middleton, Nova Scotia
Mirabel, Québec
Monchy, Saskatchewan
Montmagny, Québec
Montréal, Québec
Moose Jaw, Saskatchewan
Morse's-Line, Québec
Newcastle, New Brunswick
New Glasgow, Nova Scotia
Niagara Falls, Ontario
North Battleford, Saskatchewan
Northgate, Saskatchewan
North Portal, Saskatchewan
Noyan, Québec
Ottawa, Ontario
Oungre, Saskatchewan
Paspébiac, Québec
Pelee Island, Ontario
Pigeon River, Ontario
Piney, Manitoba
Pohénégamook, Québec
Port-Cartier, Québec
Port Hawkesbury, Nova Scotia
Prince Albert, Saskatchewan
Rainy River, Ontario
Red Deer, Alberta
Regina, Saskatchewan
Regway, Saskatchewan
Richmond, Québec
Rimouski, Québec
River de Chute, New Brunswick
Rivière-du-Loup, Québec
Rouyn-Noranda, Québec
St Andrews, New Brunswick
Sainte-Aurélie, Québec
Saint-Georges, Québec
Saint-Herménégilde, Québec
Saint-Hyacinthe, Québec
Saint-Jean-sur-Richelieu, Québec
Saint-Jérôme, Québec
Saint-Pamphile, Québec
St Stephen, New Brunswick
Sept-Îles, Québec
Shawinigan, Québec
Shelburne, Nova Scotia
Smiths Falls, Ontario
Snowflake, Manitoba
Sombra, Ontario
Sorel, Québec
Southampton, Ontario
South Junction, Manitoba
Sprague, Manitoba
Stanhope, Québec
Stephenville, Newfoundland
Sudbury, Ontario
Swift Current, Saskatchewan
Sydney, Nova Scotia
Thetford-Mines, Québec
Timmins, Ontario
Tolstoi, Manitoba
Torquay, Saskatchewan
Trois-Rivières, Québec
Trout-River, Québec
Truro, Nova Scotia
Val-d'Or, Québec
Valleyfield, Québec
Victoriaville, Québec
Walpole Island, Ontario
West Poplar River, Saskatchewan
Wild Horse, Alberta
Willow Creek, Saskatchewan
Windygates, Manitoba
Winkler, Manitoba
Woburn, Québec
Woodstock, New Brunswick
Yarmouth, Nova Scotia

Customs

Aldergrove, British Columbia
Arnprior, Ontario
Barrie, Ontario
Beaver Creek, Yukon Territory
Belleville, Ontario
Bloomfield, New Brunswick
Bracebridge, Ontario
Brampton, Ontario
Calgary, Alberta
Cambridge, Ontario
Campbell River, British Columbia
Carson, British Columbia
Cascade, British Columbia
Centreville, New Brunswick
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Chopaka, British Columbia
Clair, New Brunswick
Cobourg, Ontario
Collingwood, Ontario
Corner Brook, Newfoundland
Cornwall, Ontario
Courtenay, British Columbia
Cranbrook, British Columbia
Dalhousie, New Brunswick
Dawson Creek, British Columbia
Delta, British Columbia
Douglas, British Columbia
Edmonton, Alberta
Edmundston, New Brunswick
Forest City, New Brunswick
Fort Erie, Ontario
Fort Frances, Ontario
Georgetown, Ontario
Grand Manan, New Brunswick
Guelph, Ontario
Halifax, Nova Scotia
Hamilton, Ontario
Hanover, Ontario
Huntingdon, British Columbia
Kamloops, British Columbia
Kelowna, British Columbia
Kingsgate, British Columbia
Kingston, Ontario
Kitchener, Ontario
Kitimat, British Columbia
Lansdowne, Ontario
Leamington, Ontario
Lindsay, Ontario
Listowel, Ontario
London, Ontario
McAdam, New Brunswick
Midland, Ontario
Midway, British Columbia
Moncton, New Brunswick
Montréal, Québec
Nanaimo, British Columbia
Nelway, British Columbia
Newmarket, Ontario
New Westminster, British Columbia
North Bay, Ontario
Oakville, Ontario
Orangeville, Ontario

Revenue Canada, Customs and Excise *(continued)*

Customs *(continued)*

Orillia, Ontario
Oshawa, Ontario
Osoyoos, British Columbia
Ottawa, Ontario
Owen Sound, Ontario
Paterson, British Columbia
Pembroke, Ontario
Pender Island, British Columbia
Penticton, British Columbia
Perth, Ontario
Perth-Andover, New Brunswick
Peterborough, Ontario
Philipsburg, Québec
Pleasant Camp, British Columbia
Port Alberni, British Columbia
Powell River, British Columbia
Prescott, Ontario
Prince George, British Columbia
Prince Rupert, British Columbia
Québec, Québec
Regina, Saskatchewan
Renfrew, Ontario
Rock-Island, Québec
Roosville, British Columbia
Rykerts, British Columbia
St Catharines, Ontario
Saint John, New Brunswick
St John's, Newfoundland
St-Léonard, New Brunswick
St Thomas, Ontario
Sarnia, Ontario
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sherbrooke, Québec
Sidney, British Columbia
Simcoe, Ontario
Stratford, Ontario
Summerside, Prince Edward Island
Surrey, British Columbia
Thunder Bay, Ontario
Tillsonburg, Ontario
Toronto, Ontario
Trail, British Columbia
Trenton, Ontario
Vancouver, British Columbia
Vernon, British Columbia
Victoria, British Columbia
Wallaceburg, Ontario
Waneta, British Columbia
Welland, Ontario
Whitehorse, Yukon Territory
Windsor, Ontario
Winnipeg, Manitoba
Woodstock, Ontario

Excise

Barrie, Ontario
Calgary, Alberta
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Corner Brook, Newfoundland
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
Hamilton, Ontario
Kingston, Ontario
Kitchener, Ontario
London, Ontario
Moncton, New Brunswick
Montréal, Québec
New Westminster, British Columbia
North Bay, Ontario
Ottawa, Ontario
Port Colborne, Ontario
Québec, Québec
Regina, Saskatchewan
St Catharines, Ontario
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sherbrooke, Québec
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Revenue Canada Taxation

Bathurst, New Brunswick
Belleville, Ontario
Calgary, Alberta
Charlottetown, Prince Edward Island
Chicoutimi, Québec
Edmonton, Alberta
Halifax, Nova Scotia
Hamilton, Ontario
Kingston, Ontario
Kitchener, Ontario
Laval, Québec
London, Ontario
Montréal, Québec
Ottawa, Ontario
Penticton, British Columbia
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Rouyn-Noranda, Québec
St Catharines, Ontario
Saint-Hubert, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sherbrooke, Québec
Sudbury, Ontario
Sydney, Nova Scotia
Thunder Bay, Ontario
Toronto, Ontario
Trois-Rivières, Québec
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Royal Canadian Mint

Ottawa, Ontario
Winnipeg, Manitoba

Royal Canadian Mounted Police

Abbotsford, British Columbia
Agassiz, British Columbia
Airdrie, Alberta
Aiyansh, British Columbia
Aklavik, Northwest Territories
Alberton, Prince Edward Island
Alert Bay, British Columbia
Alexis Creek, British Columbia
Alma, New Brunswick
Altona, Manitoba
Amaranth, Manitoba
Amherst, Nova Scotia
Amos, Québec
Anahim Lake, British Columbia
Andrew, Alberta
Antigonish, Nova Scotia
Arborg, Manitoba
Arichat, Nova Scotia
Armstrong, British Columbia
Ashcroft, British Columbia
Ashern, Manitoba
Assiniboia, Saskatchewan
Athabasca, Alberta
Atlin, British Columbia
Avonlea, Saskatchewan
Baddeck, Nova Scotia
Baie-Comeau, Québec
Baie Ste Anne, New Brunswick
Baie Verte, Newfoundland
Baker Lake, Northwest Territories
Balcarres, Saskatchewan
Banff, Alberta
Barachois Brook, Newfoundland
Barrhead, Alberta
Barrie, Ontario
Barrière, British Columbia
Barrington, Nova Scotia
Bashaw, Alberta
Bassano, Alberta
Bathurst, New Brunswick
Bay d'Espoir, Newfoundland
Bay Roberts, Newfoundland
Beausejour, Manitoba
Beauval, Saskatchewan
Beaver Creek, Yukon Territory
Beaverlodge, Alberta
Bedford, Québec
Beiseker, Alberta
Bella Bella, British Columbia
Bella Coola, British Columbia
Belleville, Ontario
Bell Island, Newfoundland
Bengough, Saskatchewan
Biggar, Saskatchewan
Big River, Saskatchewan
Birch Hills, Saskatchewan
Blaine Lake, Saskatchewan
Blairmore, Alberta
Boissevain, Manitoba
Bonavista, Newfoundland
Bonnyville, Alberta
Borden, Prince Edward Island
Boston Bar, British Columbia
Botwood, Newfoundland
Bow Island, Alberta
Boyle, Alberta
Brandon, Manitoba
Breton, Alberta
Bridgetown, Nova Scotia
Bridgewater, Nova Scotia
Broadview, Saskatchewan
Brockville, Ontario
Brooks, Alberta
Broughton Island, Northwest Territories
Buchans, Newfoundland
Buctouche, New Brunswick
Buffalo Narrows, Saskatchewan
Burgeo, Newfoundland
Burin, Newfoundland

Royal Canadian Mounted Police
(continued)

Burns Lake, British Columbia
Cabri, Saskatchewan
Calgary, Alberta
Cambridge Bay, Northwest Territories
Campbell River, British Columbia
Campbellton, New Brunswick
Camrose, Alberta
Canmore, Alberta
Canora, Saskatchewan
Canso, Nova Scotia
Cap-aux-Meules, Québec
Cape Dorset, Northwest Territories
Cap-Pelé, New Brunswick
Caraquet, New Brunswick
Carberry, Manitoba
Carcross, Yukon Territory
Cardston, Alberta
Carleton, Québec
Carlyle, Saskatchewan
Carmacks, Yukon Territory
Carman, Manitoba
Carmanville, Newfoundland
Carnduff, Saskatchewan
Carrot River, Saskatchewan
Cartwright, Newfoundland
Cassiar, British Columbia
Castlegar, British Columbia
Cavendish, Prince Edward Island
Channel - Port-aux-Basques, Newfoundland
Charlottetown, Prince Edward Island
Chase, British Columbia
Chatham, Ontario
Chemainus, British Columbia
Chester, Nova Scotia
Chéticamp, Nova Scotia
Chetwynd, British Columbia
Chicoutimi, Québec
Chilliwack, British Columbia
Chipman, New Brunswick
Churchill, Manitoba
Clarenville, Newfoundland
Claresholm, Alberta
Clearwater, British Columbia
Clinton, British Columbia
Clyde River, Northwest Territories
Coaticook, Québec
Cochrane, Alberta
Cole Harbour, Nova Scotia
Colonsay, Saskatchewan
Consort, Alberta
Consul, Saskatchewan
Coppermine, Northwest Territories
Coral Harbour, Northwest Territories
Corner Brook, Newfoundland
Coronach, Saskatchewan
Coronation, Alberta
Courtenay, British Columbia
Craik, Saskatchewan
Cranberry Portage, Manitoba
Cranbrook, British Columbia
Creighton, Saskatchewan
Creston, British Columbia
Cross Lake, Manitoba
Crystal City, Manitoba
Cumberland House, Saskatchewan
Cut Knife, Saskatchewan
Dauphin, Manitoba
Dawson, Yukon Territory
Dawson Creek, British Columbia
Dease Lake, British Columbia
Deer Lake, Newfoundland
Deloraine, Manitoba
Desmarais, Alberta
Devon, Alberta
Didsbury, Alberta
Digby, Nova Scotia
Doaktown, New Brunswick
Drayton Valley, Alberta
Drumheller, Alberta
Drummondville, Québec
Duncan, British Columbia
Eastend, Saskatchewan
Edmonton, Alberta
Edmundston, New Brunswick
Edson, Alberta
Elbow, Saskatchewan
Elkford, British Columbia
Elk Point, Alberta
Elmsdale, Nova Scotia
Elphinstone, Manitoba
Emerson, Manitoba
Enderby, British Columbia
Eskimo Point, Northwest Territories
Esterhazy, Saskatchewan
Estevan, Saskatchewan
Eston, Saskatchewan
Ethelbert, Manitoba
Evansburg, Alberta
Fairview, Alberta
Falcon Lake, Manitoba
Falkland, British Columbia
Faro, Yukon Territory
Faust, Alberta
Fernie, British Columbia
Ferryland, Newfoundland
Field, British Columbia
Fillmore, Saskatchewan
Fisher Branch, Manitoba
Flin Flon, Manitoba
Florenceville, New Brunswick
Flower's Cove, Newfoundland
Foam Lake, Saskatchewan
Fogo, Newfoundland
Foremost, Alberta
Forestburg, Alberta
Fort Chipewyan, Alberta
Forteau, Newfoundland
Fort Frances, Ontario
Fort Franklin, Northwest Territories
Fort Good Hope, Northwest Territories
Fort Liard, Northwest Territories
Fort Macleod, Alberta
Fort McMurray, Alberta
Fort McPherson, Northwest Territories
Fort Nelson, British Columbia
Fort Norman, Northwest Territories
Fort Providence, Northwest Territories
Fort Qu'Appelle, Saskatchewan
Fort Resolution, Northwest Territories
Fort St James, British Columbia
Fort St John, British Columbia
Fort Saskatchewan, Alberta
Fort Simpson, Northwest Territories
Fort Smith, Northwest Territories
Fort Vermilion, Alberta
Fox Creek, Alberta
Fraser Lake, British Columbia
Fredericton, New Brunswick
Fruitvale, British Columbia
Gabriola, British Columbia
Gagetown, New Brunswick
Gander, Newfoundland
Ganges, British Columbia
Gaspé, Québec
Gibsons, British Columbia
Gillam, Manitoba
Gillies Bay, British Columbia
Gimli, Manitoba
Gjoa Haven, Northwest Territories
Glace Bay, Nova Scotia
Gladstone, Manitoba
Glaslyn, Saskatchewan
Gleichen, Alberta
Glovertown, Newfoundland
God's Lake, Manitoba
Golden, British Columbia
Gold River, British Columbia
Goodsoil, Saskatchewan
Granby, Québec
Grand Bank, Newfoundland
Grand Centre, Alberta
Grande Cache, Alberta
Grande Prairie, Alberta
Grand Falls, New Brunswick
Grand Falls, Newfoundland
Grand Forks, British Columbia
Grand Harbour, New Brunswick
Grand Marais, Manitoba
Grand Rapids, Manitoba
Grandview, Manitoba
Granisle, British Columbia
Gravelbourg, Saskatchewan
Green Lake, Saskatchewan
Grimshaw, Alberta
Grise Fiord, Northwest Territories
Gull Lake, Saskatchewan
Guysborough, Nova Scotia
Hafford, Saskatchewan
Haines Junction, Yukon Territory
Halifax, Nova Scotia
Hall Beach, Northwest Territories
Hamilton, Ontario
Hamiota, Manitoba
Hampton, New Brunswick
Hanley, Saskatchewan
Hanna, Alberta
Happy Valley - Goose Bay, Newfoundland
Harbour Breton, Newfoundland
Harbour Grace, Newfoundland
Hay River, Northwest Territories
Headingley, Manitoba
Hemmingford, Québec
High Level, Alberta
High Prairie, Alberta
High River, Alberta
Hillsborough, New Brunswick
Hinton, Alberta
Holyrood, Newfoundland
Hope, British Columbia
Hopedale, Newfoundland
Houston, British Columbia
Hudson Bay, Saskatchewan
Hudson's Hope, British Columbia
Humboldt, Saskatchewan
Igloolik, Northwest Territories
Île-à-la-Crosse, Saskatchewan
Imperial, Saskatchewan
Indian Head, Saskatchewan
Ingonish Beach, Nova Scotia

Royal Canadian Mounted Police
(continued)

Innisfail, Alberta
Inuvik, Northwest Territories
Invermere, British Columbia
Inverness, Nova Scotia
Iqaluit, Northwest Territories
Island Lake, Manitoba
Ituna, Saskatchewan
Jacquet River, New Brunswick
Jasper, Alberta
Joliette, Québec
Kamloops, British Columbia
Kamsack, Saskatchewan
Kananaskis, Alberta
Kapuskasing, Ontario
Kaslo, British Columbia
Kelowna, British Columbia
Kelvington, Saskatchewan
Kenora, Ontario
Keremeos, British Columbia
Kerrobert, Saskatchewan
Killam, Alberta
Killarney, Manitoba
Kimberley, British Columbia
Kindersley, Saskatchewan
Kingston, Nova Scotia
Kingston, Ontario
Kipling, Saskatchewan
Kirkland Lake, Ontario
Kitchener, Ontario
Kitimat, British Columbia
Kitscoty, Alberta
Kyle, Saskatchewan
Labrador City, Newfoundland
Lac du Bonnet, Manitoba
Lac la Biche, Alberta
Lac-Mégantic, Québec
Ladysmith, British Columbia
Lake Cowichan, British Columbia
Lake Harbour, Northwest Territories
Lake Louise, Alberta
La Loche, Saskatchewan
Lameque, New Brunswick
Langenburg, Saskatchewan
Langley, British Columbia
Lanigan, Saskatchewan
La Ronge, Saskatchewan
Leader, Saskatchewan
Leaf Rapids, Manitoba
Leduc, Alberta
Lethbridge, Alberta
Lewisporte, Newfoundland
Lillooet, British Columbia
Liverpool, Nova Scotia
Lloydminster, Saskatchewan
Logan Lake, British Columbia
London, Ontario
Loon Lake, Saskatchewan
Lower Sackville, Nova Scotia
Lumby, British Columbia
Lumsden, Saskatchewan
Lundar, Manitoba
Lunenburg, Nova Scotia
Lynn Lake, Manitoba
Lytton, British Columbia
Mackenzie, British Columbia
Magrath, Alberta
Maidstone, Saskatchewan
Manitou, Manitoba
Mankota, Saskatchewan
Manning, Alberta
Mannville, Alberta
Maple Creek, Saskatchewan
Maple Ridge, British Columbia
Mary's Harbour, Newfoundland
Marystown, Newfoundland
Masset, British Columbia
Mayerthorpe, Alberta
Mayo, Yukon Territory
McAdam, New Brunswick
McBride, British Columbia
McCreary, Manitoba
McLennan, Alberta
Meadow Lake, Saskatchewan
Medicine Hat, Alberta
Melfort, Saskatchewan
Melita, Manitoba
Melville, Saskatchewan
Merritt, British Columbia
Meteghan, Nova Scotia
Midway, British Columbia
Milestone, Saskatchewan
Milk River, Alberta
Minnedosa, Manitoba
Minto, New Brunswick
Mirabel, Québec
Mission, British Columbia
Mississauga, Ontario
Moncton, New Brunswick
Montague, Prince Edward Island
Mont-Laurier, Québec
Montmartre, Saskatchewan
Montréal, Québec
Moose Jaw, Saskatchewan
Moosomin, Saskatchewan
Morden, Manitoba
Morinville, Alberta
Morris, Manitoba
Morse, Saskatchewan
Mossbank, Saskatchewan
Musquodoboit Harbour, Nova Scotia
Naicam, Saskatchewan
Nain, Newfoundland
Nakusp, British Columbia
Nanaimo, British Columbia
Nanisivik, Northwest Territories
Nanton, Alberta
Neepawa, Manitoba
Neguac, New Brunswick
Nelson, British Columbia
Newcastle, New Brunswick
New Denver, British Columbia
New Hazelton, British Columbia
Newmarket, Ontario
New Minas, Nova Scotia
Niagara-on-the-Lake, Ontario
Nipawin, Saskatchewan
Nipigon, Ontario
Norman Wells, Northwest Territories
North Battleford, Saskatchewan
North Bay, Ontario
Norway House, Manitoba
Oakbank, Manitoba
Oakville, Ontario
Okotoks, Alberta
Old Crow, Yukon Territory
Olds, Alberta
Oliver, British Columbia
100 Mile House, British Columbia
Onion Lake, Saskatchewan
Orillia, Ontario
Oromocto, New Brunswick
Oshawa, Ontario
Osoyoos, British Columbia
Ottawa, Ontario
Outlook, Saskatchewan
Owen Sound, Ontario
Oxford, Nova Scotia
Oyen, Alberta
Pangnirtung, Northwest Territories
Parksville, British Columbia
Parrsboro, Nova Scotia
Peace River, Alberta
Pelican Narrows, Saskatchewan
Pelly, Saskatchewan
Pelly Crossing, Yukon Territory
Pemberton, British Columbia
Pembroke, Ontario
Pender Island, British Columbia
Penticton, British Columbia
Perth-Andover, New Brunswick
Peterborough, Ontario
Petitcodiac, New Brunswick
Piccadilly, Newfoundland
Pictou, Nova Scotia
Picture Butte, Alberta
Pierceland, Saskatchewan
Pinawa, Manitoba
Pincher Creek, Alberta
Pine House, Saskatchewan
Pineimuta, Manitoba
Pine Point, Northwest Territories
Placentia, Newfoundland
Plaster Rock, New Brunswick
Pond Inlet, Northwest Territories
Ponoka, Alberta
Ponteix, Saskatchewan
Porcupine Plain, Saskatchewan
Portage la Prairie, Manitoba
Port Alberni, British Columbia
Port Alice, British Columbia
Port Coquitlam, British Columbia
Port Elgin, New Brunswick
Port Hardy, British Columbia
Port Hawkesbury, Nova Scotia
Port McNeill, British Columbia
Port Saunders, Newfoundland
Powell River, British Columbia
Powerview, Manitoba
Prince Albert, Saskatchewan
Prince George, British Columbia
Prince Rupert, British Columbia
Princeton, British Columbia
Provost, Alberta
Pugwash, Nova Scotia
Punnichy, Saskatchewan
Quadra Island, British Columbia
Québec, Québec
Queen Charlotte, British Columbia
Quesnel, British Columbia
Radisson, Saskatchewan
Radium Hot Springs, British Columbia
Radville, Saskatchewan
Rae-Edzo, Northwest Territories
Rainbow Lake, Alberta
Rankin Inlet, Northwest Territories
Raymond, Alberta
Red Deer, Alberta
Red Earth Creek, Alberta
Redwater, Alberta
Regina, Saskatchewan

Royal Canadian Mounted Police
(continued)

Resolute, Northwest Territories
Revelstoke, British Columbia
Richibucto, New Brunswick
Rimbey, Alberta
Rimouski, Québec
Rivière-du-Loup, Québec
Roberval, Québec
Roblin, Manitoba
Rocky Harbour, Newfoundland
Rocky Mountain House, Alberta
Roddickton, Newfoundland
Rogersville, New Brunswick
Rosetown, Saskatchewan
Rose Valley, Saskatchewan
Rossburn, Manitoba
Rossland, British Columbia
Ross River, Yukon Territory
Rosthern, Saskatchewan
Rouyn-Noranda, Québec
Russell, Manitoba
Sachs Harbour, Northwest Territories
Sackville, New Brunswick
St Albert, Alberta
St Andrews, New Brunswick
St Anthony, Newfoundland
Ste Rose du Lac, Manitoba
St George, New Brunswick
Saint-Georges, Québec
Saint-Hyacinthe, Québec
Saint-Jean-sur-Richelieu, Québec
Saint-Jérôme, Québec
Saint John, New Brunswick
St John's, Newfoundland
St Lawrence, Newfoundland
St-Léonard, New Brunswick
St Paul, Alberta
St Peter's, Nova Scotia
St Pierre Jolys, Manitoba
Saint-Quentin, New Brunswick
St Stephen, New Brunswick
St Walburg, Saskatchewan
Salmo, British Columbia
Salmon Arm, British Columbia
Sandy Bay, Saskatchewan
Sanikiluaq, Northwest Territories
Sarnia, Ontario
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Sayward, British Columbia
Sechelt, British Columbia
Selkirk, Manitoba
Sept-Îles, Québec
Shaunavon, Saskatchewan
Shawnigan Lake, British Columbia
Shediac, New Brunswick
Sheet Harbour, Nova Scotia
Shelburne, Nova Scotia
Shellbrook, Saskatchewan
Sherbrooke, Nova Scotia
Sherbrooke, Québec
Sherwood, Prince Edward Island
Sherwood Park, Alberta
Shoal Lake, Manitoba
Sicamous, British Columbia
Sidney, British Columbia
Simcoe, Ontario
Slave Lake, Alberta
Smeaton, Saskatchewan
Smithers, British Columbia
Smoky Lake, Alberta
Snowdrift, Northwest Territories
Snow Lake, Manitoba
Sooke, British Columbia
Souris, Manitoba
Souris, Prince Edward Island
Southend, Saskatchewan
Southey, Saskatchewan
Sparwood, British Columbia
Spence Bay, Northwest Territories
Spences Bridge, British Columbia
Spirit River, Alberta
Spiritwood, Saskatchewan
Sprague, Manitoba
Springdale, Newfoundland
Spruce Grove, Alberta
Squamish, British Columbia
Steinbach, Manitoba
Stellarton, Nova Scotia
Stephenville, Newfoundland
Stettler, Alberta
Stewart, British Columbia
Stewiacke, Nova Scotia
Stonewall, Manitoba
Stony Plain, Alberta
Stony Rapids, Saskatchewan
Strasbourg, Saskatchewan
Stratford, Ontario
Strathmore, Alberta
Sturgis, Saskatchewan
Sudbury, Ontario
Summerland, British Columbia
Summerside, Prince Edward Island
Sundance, Manitoba
Sundre, Alberta
Surrey, British Columbia
Sussex, New Brunswick
Swan Hills, Alberta
Swan River, Manitoba
Swift Current, Saskatchewan
Sydney, Nova Scotia
Sydney Mines, Nova Scotia
Sylvan Lake, Alberta
Taber, Alberta
Tahsis, British Columbia
Tatamagouche, Nova Scotia
Terrace, British Columbia
Teslin, Yukon Territory
Teulon, Manitoba
The Pas, Manitoba
Thetford-Mines, Québec
Thompson, Manitoba
Thorsby, Alberta
Three Hills, Alberta
Thunder Bay, Ontario
Timmins, Ontario
Tisdale, Saskatchewan
Tofield, Alberta
Tofino, British Columbia
Toronto, Ontario
Torquay, Saskatchewan
Tracadie, New Brunswick
Trail, British Columbia
Treherne, Manitoba
Trepassey, Newfoundland
Trois-Rivières, Québec
Truro, Nova Scotia
Tuktoyaktuk, Northwest Territories
Tumbler Ridge, British Columbia
Turner Valley, Alberta
Turtleford, Saskatchewan
Twillingate, Newfoundland
Two Hills, Alberta
Ucluelet, British Columbia
Unity, Saskatchewan
Val-d'Or, Québec
Valemount, British Columbia
Valleyfield, Québec
Valleyview, Alberta
Val Marie, Saskatchewan
Vancouver, British Columbia
Vanderhoof, British Columbia
Vauxhall, Alberta
Vegreville, Alberta
Vermilion, Alberta
Vernon, British Columbia
Victoria, British Columbia
Viking, Alberta
Virden, Manitoba
Vonda, Saskatchewan
Vulcan, Alberta
Wabowden, Manitoba
Wadena, Saskatchewan
Wainwright, Alberta
Wakaw, Saskatchewan
Warman, Saskatchewan
Wasagaming, Manitoba
Waskesiu Lake, Saskatchewan
Waterton Park, Alberta
Watrous, Saskatchewan
Watson Lake, Yukon Territory
Wells, British Columbia
Wesleyville, Newfoundland
Westfield, New Brunswick
Westlock, Alberta
Wetaskiwin, Alberta
Weyburn, Saskatchewan
Whistler, British Columbia
Whitbourne, Newfoundland
Whitecourt, Alberta
Whitehorse, Yukon Territory
Whitemouth, Manitoba
White Rock, British Columbia
Wilkie, Saskatchewan
Williams Lake, British Columbia
Windsor, Nova Scotia
Windsor, Ontario
Winnipeg, Manitoba
Winnipegosis, Manitoba
Wollaston Lake, Saskatchewan
Woodstock, New Brunswick
Wynyard, Saskatchewan
Yarmouth, Nova Scotia
Yellowknife, Northwest Territories
Yorkton, Saskatchewan

St Lawrence Seaway Authority, The

Cornwall, Ontario
Montréal, Québec
Ottawa, Ontario
St Catharines, Ontario

Science Council of Canada

Ottawa, Ontario

Secretary of State

Calgary, Alberta
Charlottetown, Prince Edward Island
Edmonton, Alberta
Halifax, Nova Scotia

Secretary of State *(continued)*

Hamilton, Ontario
Hull, Québec
Kelowna, British Columbia
London, Ontario
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Saskatoon, Saskatchewan
Sudbury, Ontario
Sydney, Nova Scotia
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba
Yellowknife, Northwest Territories

Court of Canadian Citizenship

Calgary, Alberta
Edmonton, Alberta
Halifax, Nova Scotia
Hamilton, Ontario
Kelowna, British Columbia
Kingston, Ontario
Kitchener, Ontario
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
Oshawa, Ontario
Ottawa, Ontario
Prince George, British Columbia
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Saskatoon, Saskatchewan
Sudbury, Ontario
Surrey, British Columbia
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Social Sciences and Humanities Research Council

Ottawa, Ontario

Solicitor General Canada

Edmonton, Alberta
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Saskatoon, Saskatchewan
Toronto, Ontario
Vancouver, British Columbia

Standards Council of Canada

Ottawa, Ontario

Statistics Canada

Calgary, Alberta
Edmonton, Alberta
Halifax, Nova Scotia
Montréal, Québec
Ottawa, Ontario
Regina, Saskatchewan
St John's, Newfoundland
Sturgeon Falls, Ontario
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Status of Women Canada

Ottawa, Ontario

Supply and Services Canada

Hull, Québec
Ottawa, Ontario

Canadian Government Publishing Centre

Hull, Québec
Ottawa, Ontario

Regional Operations

Abbotsford, British Columbia
Alma, Québec
Burlington, Ontario
Charlottetown, Prince Edward Island
Dartmouth, Nova Scotia
Edmonton, Alberta
Fredericton, New Brunswick
Halifax, Nova Scotia
Happy Valley – Goose Bay, Newfoundland
Hull, Québec
Kingston, Ontario
Laval, Québec
London, Ontario
Mississauga, Ontario
Moncton, New Brunswick
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Pembroke, Ontario
Québec, Québec
Regina, Saskatchewan
Rimouski, Québec
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Shediac, New Brunswick
Shilo, Manitoba
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Whitehorse, Yukon Territory
Winnipeg, Manitoba

Supreme Court of Canada

Ottawa, Ontario

Tariff Board

Ottawa, Ontario

Tax Court of Canada

Montréal, Québec
Ottawa, Ontario
Québec, Québec
Toronto, Ontario

Telefilm Canada

Halifax, Nova Scotia
Montréal, Québec
Toronto, Ontario
Vancouver, British Columbia

Textile and Clothing Board

Ottawa, Ontario

Transport Canada

Dartmouth, Nova Scotia
Edmonton, Alberta
Moncton, New Brunswick
Montréal, Québec
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Airports Authority and Aviation Groups

Abbotsford, British Columbia
Baie-Comeau, Québec
Baker Lake, Northwest Territories
Boundary Bay, British Columbia
Bracebridge, Ontario
Brandon, Manitoba
Calgary, Alberta
Cambridge Bay, Northwest Territories
Campbell River, British Columbia
Castlegar, British Columbia
Charlo, New Brunswick
Charlottetown, Prince Edward Island
Churchill, Manitoba
Coral Harbour, Northwest Territories
Cranbrook, British Columbia
Dauphin, Manitoba
Dawson, Yukon Territory
Dawson Creek, British Columbia
Deer Lake, Newfoundland
Destruction Bay, Yukon Territory
Earlton, Ontario
Edmonton, Alberta
Elmsdale, Nova Scotia
Fort McMurray, Alberta
Fort Nelson, British Columbia
Fort St John, British Columbia
Fort Simpson, Northwest Territories
Fort Smith, Northwest Territories
Fredericton, New Brunswick
Gagnon, Québec
Gander, Newfoundland
Garson, Ontario
Gaspé, Québec
Gatineau, Québec
Gore Bay, Ontario
Grande Prairie, Alberta
Gravenhurst, Ontario
Hall Beach, Northwest Territories
Hamilton, Ontario
Happy Valley – Goose Bay, Newfoundland

Transport Canada *(continued)*
Airports Authority and Aviation Groups *(continued)*

Hay River, Northwest Territories
High Level, Alberta
Îles-de-la-Madeleine, Québec
Inukjuak, Québec
Inuvik, Northwest Territories
Iqaluit, Northwest Territories
Kamloops, British Columbia
Kapuskasing, Ontario
Kelowna, British Columbia
Kenora, Ontario
Kingston, Ontario
Kitchener, Ontario
Kugluktuk, Northwest Territories
Kuujjuaq, Québec
Kuujjuaraapik, Québec
La Baie, Québec
Labrador City, Newfoundland
La Grande, Québec
La Ronge, Saskatchewan
Lethbridge, Alberta
Lloydminster, Alberta
London, Ontario
Lynn Lake, Manitoba
Markham, Ontario
Matagami, Québec
Mayo, Yukon Territory
Medicine Hat, Alberta
Mirabel, Québec
Moncton, New Brunswick
Mont-Joli, Québec
Montréal, Québec
Nanaimo, British Columbia
Nanisivik, Northwest Territories
Norman Wells, Northwest Territories
North Battleford, Saskatchewan
North Bay, Ontario
Oshawa, Ontario
Ottawa, Ontario
Peace River, Alberta
Penticton, British Columbia
Pitt Meadows, British Columbia
Port Hardy, British Columbia
Prince Albert, Saskatchewan
Prince George, British Columbia
Prince Rupert, British Columbia
Québec, Québec
Quesnel, British Columbia
Rankin Inlet, Northwest Territories
Red Deer, Alberta
Red Lake, Ontario
Regina, Saskatchewan
Resolute, Northwest Territories
Roberval, Québec
Rouyn-Noranda, Québec
St Albert, Alberta
St Anthony, Newfoundland
St Catharines, Ontario
Saint-Honoré, Québec
Saint-Hubert, Québec
Saint-Jean-sur-Richelieu, Québec
Saint John, New Brunswick
St John's, Newfoundland
St-Léonard, New Brunswick
Sandspit, British Columbia
Saskatoon, Saskatchewan
Sault Ste Marie, Ontario
Schefferville, Québec
Sept-Îles, Québec
Sherbrooke, Québec
Sioux Lookout, Ontario
Smithers, British Columbia
Stephenville, Newfoundland
Swift Current, Saskatchewan
Sydney, Nova Scotia
Terrace, British Columbia
The Pas, Manitoba
Thompson, Manitoba
Thunder Bay, Ontario
Timmins, Ontario
Tofino, British Columbia
Toronto, Ontario
Tuktoyaktuk, Northwest Territories
Val-d'Or, Québec
Vancouver, British Columbia
Victoria, British Columbia
Watson Lake, Yukon Territory
Whitecourt, Alberta
Whitehorse, Yukon Territory
Wiarton, Ontario
Williams Lake, British Columbia
Windsor, Ontario
Winnipeg, Manitoba
Yarmouth, Nova Scotia
Yellowknife, Northwest Territories
Yorkton, Saskatchewan

Atlantic Pilotage Authority

Halifax, Nova Scotia
Saint John, New Brunswick

Canadian Coast Guard

Alert Bay, British Columbia
Amherstburg, Ontario
Baie-Comeau, Québec
Bamfield, British Columbia
Bathurst, New Brunswick
Bickerton West, Nova Scotia
Britt, Ontario
Cap-aux-Meules, Québec
Cardinal, Ontario
Channel – Port-aux-Basques, Newfoundland
Charlottetown, Prince Edward Island
Clark's Harbour, Nova Scotia
Collingwood, Ontario
Comox, British Columbia
Corner Brook, Newfoundland
Dartmouth, Nova Scotia
Gaspé, Québec
Halifax, Nova Scotia
Happy Valley – Goose Bay, Newfoundland
Hay River, Northwest Territories
Ikaluktutiak, Northwest Territories
Îles-de-la-Madeleine, Québec
Inuvik, Northwest Territories
Iqaluit, Northwest Territories
Iroquois, Ontario
Kenora, Ontario
Kingston, Ontario
Les Escoumins, Québec
Lewisporte, Newfoundland
Long Point Beach, Ontario
Louisbourg, Nova Scotia
Marystown, Newfoundland
Miscou Island, New Brunswick
Mitchell's Bay, Ontario
Montague, Prince Edward Island
Mont-Joli, Québec
Montréal, Québec
Mulgrave, Nova Scotia
Nanaimo, British Columbia
Newcastle, New Brunswick
Parksville, British Columbia
Parry Sound, Ontario
Pickering, Ontario
Placentia, Newfoundland
Port-Cartier, Québec
Port Hardy, British Columbia
Port Hawkesbury, Nova Scotia
Port Mouton, Nova Scotia
Port Severn, Ontario
Powell River, British Columbia
Prescott, Ontario
Prince Rupert, British Columbia
Québec, Québec
Resolute, Northwest Territories
Rimouski, Québec
Rivière-au-Renard, Québec
Rockport, Ontario
St Anthony, Newfoundland
St Catharines, Ontario
Saint John, New Brunswick
St John's, Newfoundland
St Lawrence, Newfoundland
Sandspit, British Columbia
Sarnia, Ontario
Sault Ste Marie, Ontario
Selkirk, Manitoba
Sept-Îles, Québec
Shediac, New Brunswick
Shippagan, New Brunswick
Snug Harbour, Ontario
Sorel, Québec
Souris, Prince Edward Island
Stephenville, Newfoundland
Sydney, Nova Scotia
Thunder Bay, Ontario
Tofino, British Columbia
Toronto, Ontario
Trenton, Ontario
Ucluelet, British Columbia
Vancouver, British Columbia
Victoria, British Columbia
Westport, Nova Scotia
Whitefish Falls, Ontario
Wiarton, Ontario
Williams Lake, British Columbia
Yarmouth, Nova Scotia

Great Lakes Pilotage Authority Limited

Cornwall, Ontario

Grain Transportation Agency

Thunder Bay, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Pacific Pilotage Authority

Prince Rupert, British Columbia
Vancouver, British Columbia
Victoria, British Columbia

Policy and Coordination

Edmonton, Alberta
Montréal, Québec
St John's, Newfoundland
Toronto, Ontario
Vancouver, British Columbia

Transport Canada *(continued)*

Surface Transportation Administration

Sainte-Thérèse, Québec
Toronto, Ontario

Transport of Dangerous Goods

Halifax, Nova Scotia
Montréal, Québec
New Westminster, British Columbia
Ottawa, Ontario
Saskatoon, Saskatchewan
Toronto, Ontario
Winnipeg, Manitoba

Treasury Board of Canada

Ottawa, Ontario

Veterans Affairs

Charlottetown, Prince Edward Island

Bureau of Pensions Advocates

Calgary, Alberta
Charlottetown, Prince Edward Island
Edmonton, Alberta
Halifax, Nova Scotia
Hamilton, Ontario
Kingston, Ontario
London, Ontario
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Toronto, Ontario
Victoria, British Columbia
Winnipeg, Manitoba

Canadian Pension Commission

Calgary, Alberta
Charlottetown, Prince Edward Island
Edmonton, Alberta
Halifax, Nova Scotia
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Québec, Québec
Regina, Saskatchewan
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Vancouver, British Columbia
Victoria, British Columbia
Winnipeg, Manitoba

Commonwealth War Graves Commission

Ottawa, Ontario

Department of Veterans Affairs

Brampton, Ontario
Brandon, Manitoba
Calgary, Alberta
Campbellton, New Brunswick
Charlottetown, Prince Edward Island
Corner Brook, Newfoundland
Dartmouth, Nova Scotia
Edmonton, Alberta
Gatineau, Québec
Halifax, Nova Scotia
Hamilton, Ontario
Kingston, Ontario
London, Ontario
Montréal, Québec
North Bay, Ontario
Ottawa, Ontario
Penticton, British Columbia
Peterborough, Ontario
Prince George, British Columbia
Québec, Québec
Regina, Saskatchewan
Saint John, New Brunswick
St John's, Newfoundland
Saskatoon, Saskatchewan
Sherbrooke, Québec
Sydney, Nova Scotia
Thunder Bay, Ontario
Toronto, Ontario
Vancouver, British Columbia
Victoria, British Columbia
Windsor, Ontario
Winnipeg, Manitoba

Veterans Appeal Board

Charlottetown, Prince Edward Island

VIA Rail Canada

Charlottetown, Prince Edward Island
Fredericton, New Brunswick
Halifax, Nova Scotia
Moncton, New Brunswick
Montréal, Québec
Saint John, New Brunswick
Sydney, Nova Scotia
Toronto, Ontario
Vancouver, British Columbia
Winnipeg, Manitoba

Western Economic Diversification, Department of

Edmonton, Alberta
Ottawa, Ontario
Saskatoon, Saskatchewan
Vancouver, British Columbia
Winnipeg, Manitoba

Office Addresses

Alberta

Aden (Area Code 403)

Revenue Canada, Customs and Excise

General Delivery
T0K 0A0
344-2244

Airdrie (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
905 Edmonton Trail South
Post Office Box 3460
T4B 2B7
948-5911

Andrew (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
5101 54th Avenue
Post Office Box 8
T0B 0C0
365-3533

Athabasca (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
4902 49th Street
Post Office Box 690
T0G 0B0
675-2129

Farm Credit Corporation Canada

Gilbart Building
4903 49th Street
Post Office Box 418
T0G 0B0
675-2513

Royal Canadian Mounted Police

NCO i/c
4806 46th Avenue
Post Office Box 1586
T0G 0B0
675-4252

Atikameg (Area Code 403)

Health and Welfare Canada

Medical Services
Atikameg Health Centre
General Delivery
T0G 0C0
767-3941

Banff (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
100 Buffalo Street
Post Office Box 1899
T0L 0C0
762-4200

Environment Canada

Parks
Banff National Park
Post Office Box 900
T0L 0C0
762-3324

Royal Canadian Mounted Police

NCO i/c
Post Office Box 959
T0L 0C0
762-2226

Barrhead (Area Code 403)

Farm Credit Corporation Canada

County of Barrhead Building
5304 49th Street
Post Office Box 498
T0G 0E0
674-4744

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1148
T0G 0E0
674-2696

Bashaw (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 516
T0B 0H0
372-3793

Bassano (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 337
T0J 0B0
641-3677

Beaverlodge (Area Code 403)

Agriculture Canada

Research Branch
Research Station
Post Office Box 29
T0H 0C0
354-2212

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1140
T0H 0C0
354-2485

Beiseker (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
75 North Road
Post Office Box 570
T0M 0G0
947-3496

Blairmore (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
20th Avenue and 27th Street
T0K 0E0
562-8118

Royal Canadian Mounted Police

NCO i/c
Crowsnest Pass Detachment
Post Office Box 1200
T0K 0E0
562-2866

Bonnyville (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Government of Canada Building
T0A 0L0

Health and Welfare Canada

Medical Services
Kehewin Health Centre
Post Office Box 550
T0A 0L0
826-2913

Royal Canadian Mounted Police

NCO i/c
Postal Bag R
T0A 0L0
Administration:
826-3350
Emergencies:
826-3358

Bow Island (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 779
T0K 0G0
545-2100

Boyle (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 58
T0A 0M0
689-3622

Breton (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 117
T0C 0P0
696-3502

Brocket (Area Code 403)

Health and Welfare Canada

Medical Services
Nurse-in-charge
Peigan Health Centre
Post Office Box 118
T0K 0H0
965-3822

Brooks (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
108 1st Street West
Post Office Box 1329
T0J 0J0
362-3539

Employment and Immigration Canada

Agriculture Employment Service
60 2nd Street West
Post Office Box 1630
T0J 0J0
362-5577

Canada Employment Centre
1308 2A Street
T0J 0J0
362-3488

Farm Credit Corporation Canada

408 1st Street West
Post Office Box 579
T0J 0J0
362-3181

Royal Canadian Mounted Police

NCO i/c
410 4th Street West
Post Office Box 279
T0J 0J0
362-5535

Calgary (Area Code 403)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
200 4th Avenue South East, Room 752
Post Office Box 2908, Station M
T2P 3C3
292-5635

Calgary *(continued)*
Agriculture Canada *(continued)*

Food Production and Inspection
Food Inspection Directorate
Lab Services Division
Western Laboratory
102 11th Avenue South East
T2G 0X5
292-5741

Food Production and Inspection
Veterinary Inspection Directorate
Regional Office
220 4th Avenue South East, Room 751
Postal Bag 2998, Station M
T2P 3C3
292-4301

Food Production and Inspection
Veterinary Inspection Directorate
District Office
Alberta Stockyards
2635 Portland Street South East
Room 210
T2G 4M8
292-5866
292-4687

Air Canada

530 8th Avenue South West, 7th Floor
T2P 3X3
298-9204
Reservations:
265-9555

Ticket Office
250 6th Avenue South West
120 9th Avenue South East
Reservations:
295-9555

Atomic Energy Control Board

Regional Office
Harry Hays Building, Suite 850
220 4th Avenue South East
Post Office Box 2948, Station M
T2P 2M7
292-5181

Bank of Canada

404 6th Avenue South West
Post Office Box 98
T2P 2H4
261-0080

Canada Mortgage and Housing Corporation

Local Office
708 11th Avenue South West
Post Office Box 2560
T2P 2N9
292-6200

Canada Oil and Gas Lands Administration

220 4th Avenue South East, Room 482
Post Office Box 2638, Station M
T2P 3C1
292-5631

Canada Post Corporation

207 9th Avenue South West, Suite 400
T2P 4G1
292-5502
Customer Service:
292-5434
Sales:
292-5456

Canadian Advisory Council on the Status of Women

Western Region Office
220 4th Avenue South East
Post Office Box 1390, Station M
T2P 2L6
292-6668

Canadian Broadcasting Corporation

English Services
1724 Westmount Boulevard Northwest
Post Office Box 2640
T2P 2M7
283-8361

Canadian Grain Commission

Bay 1, North End
6020 11th Street South East
T2H 2L7
292-4210

Canadian National Railways

CN Exploration Inc.
530 8th Avenue South West, Suite 1300
T2P 3S8
237-5900

Communications, Department of

District Office
Harry Hays Building, Room 820
220 4th Avenue South East
Postal Bag 2905, Station M
T2P 2M7
292-4207

Consumer and Corporate Affairs Canada

District Office
2919 5th Avenue North East
T2A 6T8
Bankruptcy:
292-5607
Consumer Products:
292-5604
Electricity and Gas:
292-5609
Intellectual Property:
292-5607
Marketing Practices:
292-5606
Product Safety:
292-5613
Weights and Measures:
292-5605

Defence Construction Canada

Currie Barracks
Canadian Forces Base Calgary
T3E 1T8
292-6118

Employment and Immigration Canada

Agriculture Employment Service
Agrimart Building, Room 106
2003 McKnight Boulevard North East
T2E 6L2
250-7977

Canada Employment Centre
Calgary East
4909 17th Avenue South East
Post Office Box 20, Station J
T2A 6M3
292-4821
292-5160

Canada Employment Centre
Calgary Metro
Harry Hays Building, Room 172
220 4th Avenue South East
Post Office Box 2530, Station M
T2P 2T7
292-4821
292-4020
292-4873
292-5128

Canada Employment Centre
Calgary North
Crestview Centre, Room 305
1701 Centre Street North West
Post Office Box 3999
T2M 4S4
292-4821
292-6305

Canada Employment Centre
Calgary South
Centre 70, Room 200
7015 MacLeod Trail South West
Post Office Box 5175, Station A
T2H 1X3
292-4821
292-4803

Canada Employment Centre on Campus
Southern Alberta Institute of Technology
Heritage Hall, Room M128
1301 16th Avenue North West
T2M 0L4
284-7002

Canada Employment Centre on Campus
University of Calgary
Science A Building, Room 144
2920 24th Avenue North West
T2N 1N4
292-5364
220-5554

Canada Immigration Centre
220 4th Avenue South East, Room 170
Post Office Box 2913, Station M
T2P 2M7
292-5724

Canada Immigration Centre
Calgary International Airport
2000 Airport Road North East
T2E 6W5
292-6380

Calgary *(continued)*

Energy, Mines and Resources Canada

Communications Branch
Regional Information Office
220 4th Avenue South East, Room 355
Post Office Box 2918, Station M
T2P 3M2
292-4488

Energy Programs Sector
Canadian Exploration and Development
Incentive Program
630 4th Avenue South West, 3rd Floor
T2P 0J9
292-5005

Explosives Branch
220 4th Avenue South East
Post Office Box 2868, Station M
T2P 3C2
292-4766

Geological Survey of Canada
Institute of Sedimentary and Petroleum
Geology
3303 33rd Street North West
T2L 2A7
284-0110

Environment Canada

Atmospheric Environment Service
Calgary Weather Office
750 Aviation Boulevard North East
T2E 7G2
275-3314
Calgary Weather Information Recording:
275-3300
Detailed Weather Information:
275-2760

Inland Waters and Lands
Harry Hays Building, Room 854
220 4th Avenue South East
Post Office Box 2909, Station M
T2P 2M7
292-5301
Water Resources Branch:
292-5317
Water Quality Branch:
292-5320

Parks
Regional Office
220 4th Avenue South East, Room 520
Post Office Box 2989, Station M
T2P 3H8
292-4444
Visitor Services:
292-4517

Export Development Corporation

Prairie and Northern Regional Office
Bow Valley Square III
Suite 2140
255 5th Avenue South West
T2P 3G6
294-0928

External Affairs Canada

Regional Passport Office
Harry Hays Building, Room 480
220 4th Avenue South East
T2G 4X3
292-5171
292-5172

Farm Credit Corporation Canada

2116 27th Avenue North East, Suite 317
T2E 7A6
292-6100

Federal Business Development Bank

Calgary Branch
Suncor Tower, Suite 1900
500 4th Avenue South West
T2P 2V9
292-5000

CASE Office
Suncor Tower, Suite 1900
500 4th Avenue South West
T2P 2V9
292-5000
291-4700

Federal Court of Canada

Local Office
Canadian Occidental Tower, 3rd Floor
635 8th Avenue South West
Post Office Box 16
T2P 3M3
292-5920

Fisheries and Oceans

Inspection Services Branch
Harry Hays Building, Room 852
220 4th Avenue South East
T2P 4C1
292-5858

Health and Welfare Canada

Health Protection Branch
Calgary District Office
220 4th Avenue South East, Room 282
Post Office Box 2958, Station M
T2P 3C3
292-4650
292-4645

Income Security Programs
220 4th Avenue South East, Room 278
Post Office Box 2678, Station M
T2P 3C1
Inquiries:
292-5559
292-5877 (Service in French)

Medical Services
Harry Hays Building, Room 634
Post Office Box 2997, Station M
T2P 3C3
292-5525
292-4308

Medical Services
Calgary Health Centre
Harry Hays Building
220 4th Avenue South East
Post Office Box 2996
T2P 3C3
292-4647

Indian and Northern Affairs Canada

Indian Minerals (West)
220 4th Avenue South East, Room 654
Post Office Box 2559, Station M
T2P 3K3
292-5625

Blackfoot/Stoney/Sarcee District
220 4th Avenue South East, Room 652
Post Office Box 2559, Station M
T2P 3K3
292-5901

Social Services Division
Southern Alberta District
Harry Hays Building, Room 652
220 4th Avenue South East
Post Office Box 2559, Station M
T2P 3K3
292-6090
Urban Social Services Office:
292-5808

Labour Canada

District Office
220 4th Avenue South East, Room 574
Post Office Box 2800, Station M
T2P 3C2
292-4566

National Defence, Department of

Canadian Forces Base Calgary
4225 Crowchild Trail South West
MPO 555
T3E 1T8
240-7311

Canadian Forces Recruiting Centre
Harry Hays Building
220 4th Avenue South East
Post Office Box 2949, Station M
T2P 2M7
292-4380

National Energy Board

Reserves Office
4500 16th Avenue North West
T3B 0M6
292-6700

National Film Board

Marketing Office
222 1st Street South East
Post Office Box 2959, Station M
T2P 3C3
292-5338
Film Library:
292-5414

Calgary *(continued)*

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
Alberta Research Council
6815 8th Street North East
T2E 7H7
297-2600

National Transportation Agency

Rail Safety Branch
District Safety Office – Prairie
220 4th Avenue South East
Post Office Box 2917, Station M
T2P 3C3
292-4811

Olympic Winter Games, Government of Canada Office for the 1988

Regional Office
Harry Hays Building, Room 653
220 4th Avenue South East
Mail: Post Office Box 1340, Station M
T2P 3C3
292-4888

Petro-Canada

Petro-Canada Products
Western Region Office
East Tower
111 5th Avenue South West
Post Office Box 2844
T2P 3E3
296-8000
Information:
296-5850

Petro-Canada Resources
Head Office
West Tower
150 6th Avenue South West
Post Office Box 2844
T2P 3E3
296-8000

Prairie Farm Rehabilitation Administration

Alberta Regional Engineering Division
Harry Hays Building, Room 832
220 4th Avenue South East
Post Office Box 2906, Station M
T2P 3C3
292-5638

Public Works Canada

District Office
Harry Hays Building, Room 632
220 4th Avenue South East
Post Office Box 2938, Station M
T2P 3C3
292-5715

Regional Industrial Expansion, Department of

Local Office
Harry Hays Building, Room 630
220 4th Avenue South East
T2P 3C3
292-4575

Revenue Canada, Customs and Excise

Regional Office
Customs
Harry Hays Building, Room 720
220 4th Avenue South East
Post Office Box 2910, Station M
T2P 2M7
292-4660

Regional Office
Excise
Harry Hays Building, Room 470
220 4th Avenue South East
Post Office Box 2525, Station M
T2P 3B7
292-5671

Revenue Canada Taxation

District Office
Federal Building, Room 250
220 4th Avenue South East
Post Office Box 2919, Station M
T2G 0L1
General Inquiries:
292-4101
Requests for Forms:
292-4225
Refund Inquiries:
292-4147

Royal Canadian Mounted Police

NCO i/c
920 16th Avenue North East
T2E 1K9
292-6483

Secretary of State

District Office Southern Alberta
Harry Hays Building, Room 254
220 4th Avenue South East
Post Office Box 2498, Station M
T2P 3C1
292-5541

Court of Canadian Citizenship
Harry Hays Building, Room 254
220 4th Avenue South East
Post Office Box 2498, Station M
T2P 3C1
292-5539

Statistics Canada

Southern Alberta Regional Office
Harry Hays Building, Room 245
220 4th Avenue South East
Mail: Post Office Box 2390
Station M
T2P 3C1
292-6717

Transport Canada

Airports Authority Group
Calgary International Airport
2000 Airport Road North East
T2E 6W5
Airport Management:
250-0205

Airports Authority Group
Old Air Terminal
750 Aviation Boulevard North East
T2E 7G2
Airworthiness (Mechanical Engineers - Room 202):
250-0257
Air Regulations (Pilots - Room 210):
250-0226

Airports Authority Group
Springbank Airport
Rural Route 2, Site 16
Post Office Box 1
T2P 2G5
Airport Management:
288-9476

Aviation Group
Air Traffic Services
Calgary International Airport
750 Aviation Boulevard North East
Post Office Box 1
T2E 7G2
250-0390

Aviation Group
Air Traffic Services
Springbank Airport
Rural Route 2, Site 16
Post Office Box 2
T2P 2G5
288-6900

Veterans Affairs

Bureau of Pensions Advocates
District Office
Sam Livingston Building, Room 102
510 12th Avenue South West
T2R 0X5
292-4816

Canadian Pension Commission
District Office
Sam Livingston Building, Room 102
510 12th Avenue South West
T2R 0X5
292-5344

Department of Veterans Affairs
Pensions, Health and
Social Services Bureau
District Office
Sam Livingston Building, Room 102
510 12th Avenue South West
T2R 0X5
265-4880

Camrose (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
4901 50th Avenue
Post Office Box 1657
T4V 1X6
672-3563

Camrose *(continued)*

Employment and Immigration Canada

Agriculture Employment Service
Federal Building
4901 50th Avenue
T4V 0S2
672-3121

Canada Employment Centre
Federal Building, Room 207
4901 50th Avenue
T4V 0S2
672-5597

Farm Credit Corporation Canada

4923 51st Street
T4V 1S4
672-2486

Royal Canadian Mounted Police

NCO i/c
5401 48th Avenue
T4V 0J6
672-3341

Canmore (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 370
T0L 0M0
678-5516

Cardston (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 669
T0K 0K0
653-4931

Carway (Area Code 403)

Employment and Immigration Canada

Canada Immigration Centre
Post Office Box 1240
Cardston
T0K 0K0
653-3077

Health and Welfare Canada

Medical Services
Blood Indian Hospital
Post Office Box 490
Cardston
T0K 0K0
653-3351

Revenue Canada, Customs and Excise

Mail: Post Office Box 699
Cardston
T0K 0K0
653-3009

Chateh (Area Code 403)

Health and Welfare Canada

Medical Services
Hay Lake Nursing Station
General Delivery
T0H 0S0
321-3971

Chief Mountain (Area Code 403)

Revenue Canada, Customs and Excise

Via Waterton Lakes
T0K 2M0
653-3009

Claresholm (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1209
T0L 0T0
625-4444

Cochrane (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
T0L 0W0
932-2211

Cold Lake (Area Code 403)

Defence Construction Canada

Post Office Box 2800
T0A 2M0
594-3395

Health and Welfare Canada

Medical Services
Cold Lake Health Centre
Post Office Box 1109
T0A 0V0
594-2473

Consort (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 458
T0C 1B0
577-3000

Coronation (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 579
T0C 1C0
578-3622

Coutts (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Customs and Immigration Building
Post Office Box 130
T0K 0N0
344-3808

Employment and Immigration Canada

Canada Immigration Centre
Post Office Box 157
T0K 0N0
344-3744

Revenue Canada, Customs and Excise

Post Office Box 220
T0K 0N0
344-3767

Del Bonita (Area Code 403)

Revenue Canada, Customs and Excise

General Delivery
T0K 0S0
653-2567

Desmarais (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
T0G 0T0
891-3765

Devon (Area Code 403)

Energy, Mines and Resources Canada

Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Devon Coal Research Centre
1 Oil Patch Drive
Postal Bag 1280
T0C 1E0
987-8211

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
Post Office Box 569
T0C 1E0
987-3413

Didsbury (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
T0M 0W0
335-3381

Drayton Valley (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 2550
T0E 0M0
542-4456

Driftpile (Area Code 403)

Health and Welfare Canada

Medical Services
Driftpile Health Centre
T0G 0V0
355-3931

Drumheller (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
196 3rd Avenue West
Post Office Box 1930
T0J 0Y0
823-2280

Correctional Service Canada

Drumheller Institution
Post Office Box 3000
T0J 0Y0
823-5101

Employment and Immigration Canada

Agriculture Employment Service
Federal Building
196 3rd Avenue West
Post Office Box 1660
T0J 0Y0
823-6064

Canada Employment Centre
Federal Building
196 3rd Avenue West
Post Office Box 550
T0J 0Y0
823-3365

Farm Credit Corporation Canada

Greentree Co-op Centre, 2nd Floor
Post Office Box 849
T0J 0Y0
823-4111

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1030
T0J 0Y0
823-2630

Edmonton (Area Code 403)

Note: during 1988, all Edmonton government telephone numbers with the prefix 420 will be changing to prefix 495.

Agriculture Canada

Agricultural Development Branch
Regional Office
Corner Point Building
10179 105th Street
T5J 1E2
420-4141

Farm Debt Review Board
Corner Point Building, 8th Floor
10179 105th Street
T5J 1E2
420-4764

Food Production and Inspection
Agricultural Inspection Directorate
District Office
Canada Place, 8th Floor
9700 Jasper Avenue
T5J 4C3
420-2800

Food Production and Inspection
Agricultural Inspection Directorate
Edmonton Public Stockyard
Western Stockyards Building
5301 127th Avenue
Post Office Box 1240
T5J 2M7
420-3333

Food Production and Inspection
Veterinary Inspection Directorate
Alberta Regional Office
5320 122nd Street, Suite 3037
T6H 3S5
435-7345

Air Canada

Ticket Office
Manulife Place
10180 101st Street
T5J 3S4
423-1222

Ticket Office
10303 Jasper Avenue, Suite 708
T5J 3N6
421-5411

Auditor General of Canada, Office of the

Regional Office
Pacific Plaza, Room 420
10909 Jasper Avenue
T5J 3L9
420-2028

Bank of Canada

Manulife Place
10180 101st Street
T5J 3S4
420-2033

Canada Mortgage and Housing Corporation

Local Office
Place 124, Suite 200
10216 124th Street
Post Office Box 1273
T5J 2M8
482-8700

Canada Post Corporation

Foothills Division
9828 104th Avenue, 4th Floor
T5J 2T7
Communications:
420-4636
Customer Service:
420-3065
Sales:
420-3038

Canadian Aviation Safety Board

Aviation Safety Investigation
14220 Yellowhead Trail, Suite 12
T5L 3C2
420-3999 (24-hour service)
420-3865

Canadian Broadcasting Corporation

English Services
Alberta Regional Office
Miller Building
4990 92nd Avenue
Post Office Box 555
T5J 2P4
469-2321
466-1914

French Services
Alberta Regional Office
8861 75th Street
Post Office Box 555
T5J 2P4
469-2321

Canadian Forestry Service

Northern Forestry Centre
5320 122nd Street
T6H 3S5
435-7202

Canadian Grain Commission

200 Hermitage Square Shopping Centre
2781 50th Street
T5A 4L8
495-5462

Canadian Human Rights Commission

Alberta and Northwest Territories
Regional Office
10506 Jasper Avenue, Room 401
T5J 2W9
420-4040
Visual Ear:
420-4108
(Collect calls are accepted.)

Canadian National Railways

Mountain Region Headquarters
10004 104th Avenue
T5J 0K2
421-6110

Communications, Department of

District Office
Canada Place, 15th Floor
9700 Jasper Avenue
T5J 4C3
420-2470

Edmonton *(continued)*

Consumer and Corporate Affairs Canada

District Office
Oliver Building
10225 100th Avenue
T5J 0A1
Bankruptcy:
420-2476
Consumer Products:
420-2485
Electricity and Gas:
420-2487
Intellectual Property:
420-2476
Marketing Practices:
420-2489
Product Safety:
420-2480
Weights and Measures:
420-2491

Correctional Service Canada

Edmonton Institution
Post Office Box 2290
T5J 3H7
973-9211

Parole Office
District Office Northern Alberta/NWT
9530 101st Ave, 2nd Floor
T5H 0B3
420-3374

Defence Construction Canada

Post Office Box 300
Lancaster Park
T0A 2H0
456-4040

Emergency Preparedness Canada

Regional Office (Alberta and Northwest Territories)
10420 157th Street
T5P 2V5
420-3005
(message service)

Employment and Immigration Canada

Regional Office
Alberta and Northwest Territories
Canada Place, 13th Floor
9700 Jasper Avenue
T5K 4C3
420-2424

Agriculture Employment Service
Dalton Square, Suite 9A
8103 127th Avenue
T5C 1R9
473-4021

Canada Employment Centre
Edmonton Metro
Canada Place
9700 Jasper Avenue
T5J 4C3
420-2280

Canada Employment Centre
Edmonton North
Dalton Square
8103 127th Avenue
T5C 1R9
471-3362

Canada Employment Centre
Edmonton South
6325 103rd Street
T6E 5H6
438-6610

Canada Employment Centre
Edmonton West
Family Life Centre, Suite 100
17420 Stony Plain Road
T5S 1K6
489-2277

Canada Employment Centre on Campus
Grant MacEwan Community College
7th Street Plaza Campus
10030 107 Street
T5J 3E4
483-4411

Canada Employment Centre on Campus
University of Alberta
Student Union Building, 4th Floor
89th Avenue and 114th Street
T6G 2J7
432-4291

Industrial Adjustment Services
Alberta/Northwest Territories Region
Canada Place, 13th Floor
9700 Jasper Avenue
T5J 4C2
420-2428

Canada Immigration Centre
Liberty Building, Room 200
10506 Jasper Avenue
T5J 2W9
420-2100

Canada Immigration Centre
Edmonton International Airport
Post Office Box 9879
T5J 2T2
955-8271

Energy, Mines and Resources Canada

Conservation and Renewable Energy Office
Canada Place, 6th Floor
9700 Jasper Avenue
T5J 4C3
Departmental Information Office:
420-4035

Surveys and Mapping Branch
Regional Office
9942 108th Street, Room 1010
T5K 2J5
420-2496
(Move expected in 1988)

Environment Canada

Western & Northern Regional Office
Twin Atria Building, 2nd Floor
4999 98th Avenue
T6B 2X3
468-8075

Atmospheric Environment Service
Regional Office
Twin Atria Building, 2nd Floor
4999 98th Avenue
T6B 2X3
420-3143

Atmospheric Environment Service
Alberta Weather Centre
Twin Atria Building
4999 98th Avenue
T6B 2X3
General Inquiries:
420-3143
Edmonton Weather:
468-7931

Atmospheric Environment Service
Arctic Weather Centre
Twin Atria Building, 2nd Floor
4999 98th Avenue
T6B 2X3
468-7922

Atmospheric Environment Service
Weather Office
Edmonton International Airport
Post Office Box 9860
T5J 2T2
955-8312
955-8313 (24 hour service)

Atmospheric Environment Service
Weather Office
Air Terminal Building
101 Airport Road
Municipal Airport
T5G 0W6
455-6176

Canadian Wildlife Service
Western and Northern Regional Office
Twin Atria Building, 2nd Floor
4999 98th Avenue
T6B 2X3
420-2525
General Inquiries:
420-2536

Environmental Protection
Western and Northern Region
Twin Atria Building, 2nd Floor
4999 98th Avenue
T6B 2X3
General Inquiries:
468-8001
Environmental Emergency Centre:
468-8020

External Affairs Canada

Regional Passport Office
Royal Bank Building, Suite 500
10117 Jasper Avenue
T5J 1W8
420-2622
420-2623

Farm Credit Corporation Canada

Alberta Regional Office
Continental Bank Building, Room 1550
10250 101st Street
T5J 3P4
420-4488

For telephone information services ***see*** **pages 15 to 39.**

Edmonton *(continued)*

Federal Business Development Bank

Principal Plaza, Suite 606
10303 Jasper Avenue
T5J 3N6
420-2277
Business Information Centre:
420-2952

CASE Office
Principal Plaza, Suite 606
10303 Jasper Avenue
T5J 3N6
420-2277

Federal Court of Canada

Local Office
Scotia Place, Tower I, 5th Floor
10060 Jasper Avenue
T5J 3R8
420-4651

Fisheries and Oceans

Inspection Services Branch
Alberta District Office
5320 122nd Street, Room 3021
T6H 3S5
435-7338

Freshwater Fish Marketing Corporation

11635 145th Street
T5M 1V9
455-8886

Health and Welfare Canada

Public Affairs
Canada Place, 8th Floor
9700 Jasper Avenue
T5J 4C3
420-2758

Health Protection Branch
Canada Place, 8th Floor
9700 Jasper Avenue
T5J 4C3
420-2626

Income Security Programs
Regional Office
Bank of British Columbia Building
7th Floor
10055 106th Street
T5J 2Z6
420-2673
Inquiries:
420-2630
420-2735 (service in French)

Medical Services
Regional Office
Edmonton Centre
Toronto-Dominion Tower
Room 401
T5J 2Z1
420-2703

Medical Services
Canada Place, 7th Floor
9700 Jasper Avenue
T5J 4C3
Northern Alberta Zone Headquarters:
420-2679
Southern Alberta Zone Headquarters:
420-2711

Medical Services
Indian Health Services
Edmonton Health Centre
Canada Place, Main Floor
9700 Jasper Avenue
T5J 4C3
420-2713

Social Service Programs
Canada Assistance Plan
Centre West Building
10035 108th Street
Mail: c/o Alberta Social Services and
Community Health
7th Street Plaza, South Tower
10030 107th Street
T5J 3E4
427-7940

Social Service Programs
New Horizons Program
Alberta, Yukon and Northwest Territories
Regional Office
Canada Place, 8th Floor
9700 Jasper Avenue
T5J 4C3
420-2754

Indian and Northern Affairs Canada

Alberta Regional Office
Canada Place, 6th Floor
9700 Jasper Avenue
T5J 4C3
420-2773

Social Development Division
Edmonton/Hobbema District
Canada Place, 6th Floor
9700 Jasper Avenue
T5J 4C3
420-2777

Justice Canada, Department of

Edmonton Regional Office
Edmonton Centre
Royal Trust Tower, Room 928
T5J 2Z2
420-2969

Labour Canada

District Office
Energy Square, 3rd Floor
10109 106th Street
T5J 3L7
420-2989
Inquiries:
420-2993

National Archives of Canada

Edmonton Federal Records Centre
8707 51st Avenue
T6E 5H1
420-3120

National Defence, Department of

Canadian Forces Base Edmonton
Lancaster Park
T0A 2H0
Public Relations Office:
973-4011
Search and Rescue:
973-4402

Canadian Forces Recruiting Centre
Canada Place, 1st Floor
9700 Jasper Avenue
T5J 4C3
420-3002

National Film Board

Marketing Office
Canada Place, Main Floor
9700 Jasper Avenue
T5J 4C3
Film Library:
420-3010

English Program
9722 102nd Street
T5K 0X4
420-3015

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
4445 Calgary Trail South
T6H 5R7
438-1555

National Transportation Agency

Market Entry and Analysis Branch
Enforcement Directorate
Pacific Plaza, Suite 304
10909 Jasper Avenue
T5J 3L9
420-2450

Northern Canada Power Commission

Head Office
7909 51st Avenue
Post Office Box 5700, Station L
T6C 4J8
465-3377

Official Languages, Office of the Commissioner of

Western Office
(Alberta, British Columbia, Yukon and
Northwest Territories)
Liberty Building, 11th Floor
10506 Jasper Avenue
T5J 2W9
420-3111
(Collect calls are accepted.)

Prairie Farm Rehabilitation Administration

Alberta Affairs Office
Canada Place, 16th Floor
9700 Jasper Avenue
T5J 4C3
420-3307

For telephone information services *see* pages 15 to 39.

Edmonton *(continued)*

Public Service Commission

Capital Place, 2nd Floor
9707 110th Street
T5K 2L9
420-3144

Public Works Canada

Western Regional Office
Corporate Communications
Canada Place, 10th Floor
9700 Jasper Avenue
T5J 4C3
420-3175

Alberta and Northwest Territories District Office
Oliver Building
10225 100th Avenue, 2nd Floor
T5J 0A1
420-3262

Regional Industrial Expansion, Department of

Regional Office
Canada Place, 5th Floor
9700 Jasper Avenue
T5J 4C3
420-2944

Revenue Canada, Customs and Excise

Customs
Donsdale Place, Room 312
10709 Jasper Avenue
T5J 4A6
Information and General Office:
420-3400

Excise
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
T5J 4C3
420-3420

Revenue Canada Taxation

District Office
Canada Place, Main Floor
9700 Jasper Avenue
T5J 4C3
General Inquiries:
420-3510
Inquiries in French:
420-3577
Requests for Forms:
420-3544
Refund Inquiries:
420-3500

Royal Canadian Mounted Police

Post Office Box 1320
T5J 2N1
471-9335
General Investigations (GIS):
471-9500

International Airport Detachment
Edmonton International Airport
Post Office Box 9865
T5J 2T2
955-8331

Secretary of State

Alberta and Northwest Territories
Regional Office and District Office
Northern Alberta
Canada Place, 2nd Floor
9700 Jasper Avenue
T5J 4C3
420-3350

Court of Canadian Citizenship
Canada Place, 2nd Floor
9700 Jasper Avenue
T5J 4C3
420-3355

Solicitor General Canada

Regional Office
Hillsborough Place, Suite 260
10149 109th Street
T5J 3M4
420-2222

Statistics Canada

Regional Office
Hys Centre
11010 101st Street, Room 215
T5H 4C5
Statistical information:
420-3027

Supply and Services Canada

Alberta/Northwest Territories Region
Corner Point Building, Suite 805
10179 105 Street
T5J 3N1
420-4001

Procurement
Alberta/Northwest Territories Region
15508 114th Avenue
T5M 3S8
420-3704

Transport Canada

Public Affairs
Regional Office
Canada Place, 12th Floor
9700 Jasper Avenue
T5J 4C3
420-3810

Airports Authority Group
Aviation Group
Western Regional Headquarters
Canada Place
9700 Jasper Avenue
T5J 4C3
420-3815
Aviation Safety Programs:
420-3861

Airports Authority Group
Edmonton International Airport
Post Office Box 9860
T5J 2T2
955-8324
Aviation Group
Air Traffic Services:
955-8300
Flight Service Station:
955-8309
Search and Rescue:
973-8402

Aviation Group
Air Traffic Control Centre
Edmonton International Airport
Post Office Box 9867
T5J 2T2
Airport Information:
955-8382
Flight Data:
955-8305

Aviation Group
Air Traffic Services
Edmonton Municipal Airport
31 Airport Road
T5G 0W6
454-6301
Tower:
454-6330

Aviation Group
Air Traffic Services
Regional Air Traffic Services School
Air Operations Centre
Edmonton International Airport
Post Office Box 9867
T5J 2T2
955-8302

Aviation Group
Facilities Engineering and System Development
Western Regional Office
Canada Place, 12th Floor
9700 Jasper Avenue
T5J 4C3
420-3950

Policy and Coordination
9820 107th Street
T5K 1G3
420-3816

Veterans Affairs

Bureau of Pensions Advocates
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
T5J 4C3
420-3750

Canadian Pension Commission
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
T5J 4C3
420-4054

For telephone information services *see* pages 15 to 39.

Edmonton *(continued)*
Veterans Affairs *(continued)*

Department of Veterans Affairs
Pensions, Health and
Social Services Bureau
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
T5J 4C3
420-3762

Department of Veterans Affairs
Veterans Land Administration
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
T5J 4C3
420-3756

Western Economic Diversification, Department of

Head Office
Corner Point Building, Suite 604
10179 105th Steet
T5J 3N1
420-4164

Edson (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
5005 5th Avenue
T0E 0P0
723-3326

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1478
T0E 0P0
723-4406

Elk Point (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 218
T0A 1A0
724-3829

Empress (Area Code 306)

Prairie Farm Rehabilitation Administration

Mantario Community Pasture
Post Office Box 158
T0J 1E0
882-4272

Evansburg (Area Code 403)

Farm Credit Corporation Canada

4918 50th Avenue
Post Office Box 277
T0E 0T0
727-3795

Royal Canadian Mounted Police

NCO i/c
Post Office Box 215
T0E 0T0
Administration:
727-3654
Emergency:
727-4446 (to Edson)

Fairview (Area Code 403)

Farm Credit Corporation Canada

Cunningham Building
937 2nd Avenue
Post Office Box 429
T0H 1L0
835-4020

Royal Canadian Mounted Police

NCO i/c
Post Office Box 610
T0H 1L0
835-2211

Falher (Area Code 403)

Farm Credit Corporation Canada

Notre-Dame College
Post Office Box 29
T0H 1M0
837-2333

Faust (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
T0G 0X0
355-3609

Foremost (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 457
T0K 0X0
867-3545

Forestburg (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 482
T0B 1N0
582-3767

Fort Chipewyan (Area Code 403)

Health and Welfare Canada

Medical Services
Fort Chipewyan Nursing Station
T0A 1G0
697-3650

Royal Canadian Mounted Police

NCO i/c
Post Office Box 328
T0P 1B0
697-3665

Fort Macleod (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
2210 2nd Avenue
Post Office Box 310
T0L 0Z0
553-4121

Royal Canadian Mounted Police

NCO i/c
562 21st Street
Post Office Box 1088
T0L 0Z0
553-4406

Fort McMurray (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
10020 Franklin Avenue, 2nd Floor
T9H 2K6
743-2258

Canada Immigration Centre
10020 Franklin Street
T9H 2K6
743-2339

Indian and Northern Affairs Canada

Fort McMurray District
9913 Biggs Avenue, Room 200
T9H 1S2
743-0071

Royal Canadian Mounted Police

NCO i/c
425 Gregoire Drive
T9H 4K7
743-2286

Transport Canada

Airports Authority Group
Post Office Box 5450
T9H 3G4
Airport Management:
743-2519
Aviation Group
Air Traffic Control Tower:
791-3212
Flight Service Station:
743-2511

Fort Saskatchewan (Area Code 403)

Environment Canada

Parks
Elk Island National Park
Site 4
Rural Route 1
T8L 2N7
998-3781

Royal Canadian Mounted Police

NCO i/c
9901 90th Street
T8L 3T1
998-3737

Fort Vermilion (Area Code 403)

Agriculture Canada

Research Branch
Experimental Farm
Post Office Box 126
T0H 1N0
927-3253

Health and Welfare Canada

Medical Services
Jean D'Or Health Centre
Post Office Box 124
T0H 1N0
759-3773

Royal Canadian Mounted Police

NCO i/c
Post Office Box 94
T0H 1N0
927-3255

Fox Creek (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 670
T0H 1P0
622-3740

Fox Lake (Area Code 403)

Health and Welfare Canada

Medical Services
Fox Lake Nursing Station
T0H 1R0
659-3667

Frog Lake (Area Code 403)

Health and Welfare Canada

Medical Services
Frog Lake Health Centre
T0A 1M0
943-3777

Gleichen (Area Code 403)

Health and Welfare Canada

Medical Services
Siksika Medicine Lodge
Post Office Box 100
T0J 1N0
734-3054

Royal Canadian Mounted Police

NCO i/c
Post Office Box 340
T0J 1N0
734-3923

Goodfish Lake (Area Code 403)

Health and Welfare Canada

Medical Services
Goodfish Lake Health Centre
General Delivery
T0A 1R0
636-3638

Grand Centre (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
4817 52nd Street
Post Office Box 1109
T0A 1T0
594-4475

Royal Canadian Mounted Police

NCO i/c
5710 48th Avenue
T0A 1T0
594-3301

Grande Cache (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Pine Plaza Mall
Post Office Box 1050
T0E 0Y0
827-2027

Royal Canadian Mounted Police

NCO i/c
Post Office Box 270
T0E 0Y0
827-3344

Grande Prairie (Area Code 403)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Federal Building, Suite 209
10001 1st Avenue
T8V 0X9
532-3202

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building, Room 222
Corner of 100th Street and 101st Avenue
T8V 0X9
532-4071

Communications, Department of

District Office
214 Place, 8th Floor
9909 102nd Street
T8V 2V4
532-3533

Consumer and Corporate Affairs Canada

Edmonton District Area Office
Federal Building, Room 212
T8V 0X9
Consumer Products:
532-7026

Employment and Immigration Canada

Agriculture Employment Service
10135 101st Avenue, Suite 101
T8V 0Y4
539-4268

Canada Employment Centre
10135 101st Avenue, Suite 202
T8V 0Y4
532-4411

Canada Immigration Centre
10135 101st Avenue, Suite 101
T8V 0Y4
532-1385

Environment Canada

Atmospheric Environment Service
Weather Station
Grand Prairie Airport
Route Rural 2
T8V 2Z9
532-2642

Farm Credit Corporation Canada

10712 100th Street, Room 102
T8V 3X8
532-4790

Federal Business Development Bank

O'Brion Building
10135 101st Avenue
Post Office Box 10
T8V 0Y4
532-8875

Royal Canadian Mounted Poilce

NCO i/c
Post Office Box 665
T8V 3A8
532-5700

Grande Prairie *(continued)*

Transport Canada

Airports Authority Group
Rural Route 2
T8V 2Z9
Airport Management:
539-5270
Aviation Group
Air Traffic Services:
532-1717
Flight Service Station:
539-5185

Aviation Group
Telecommunications and Electronics
Erjo Building
10006 101st Avenue, Room 204
T8V 0Y1
539-5246

Grimshaw (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
5002 Wilcox Road
Post Office Box 527
T0H 1W0
332-4666

Hanna (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
196 3rd Avenue West
Post Office Box 550
T0J 0Y0

Farm Credit Corporation Canada

Commercial Building
219 2nd Avenue West
Post Office Box 40
T0J 1P0
854-3612

Prairie Farm Rehabilitation Administration

Soil and Water Conservation Office
Area 1
302 Centre Street
Post Office Box 428
T0J 1P0
854-4448

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1209
T0J 1P0
854-3391

High Level (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Fahlman Building, Main Floor
Ist Avenue North
General Delivery
T0H 1Z0
926-3777

Indian and Northern Affairs Canada

Fort Vermilion District
Post Office Box 720
T0H 1Z0
926-3741

Royal Canadian Mounted Police

NCO i/c
Post Office Box 30
T0H 1Z0
926-2226

Transport Canada

Aviation Group
Flight Service Station
Post Office Box 273
T0H 1Z0
926-3606

High Prairie (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
5209 50th Street
Post Office Box 360
T0G 1E0
523-3331

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1230
T0G 1E0
523-3378

High River (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 310
T0L 1B0
652-2356

Hinton (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Hinton Centre Mall
211 Pembina Avenue
Post Office Box 996
T0E 1B0
865-7767

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
T0E 1B0
865-2455

Hobbema (Area Code 403)

Health and Welfare Canada

Medical Services
Hobbema Health Centre
Post Office Box 189
T0C 1N0
585-3982

Hythe (Area Code 403)

Health and Welfare Canada

Medical Services
Horse Lake Health Centre
Post Office Box 128
T0H 2C0
356-3013

Innisfail (Area Code 403)

Correctional Service Canada

Bowden Institution
Post Office Box 6000
T0M 1A0
227-3391

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
T0M 1A0
227-3341
Police Dog Services:
227-3346

Jasper (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Provincial Building
631 Patricia Street
Post Office Box 1388
T0E 1E0
852-4418

Environment Canada

Atmospheric Environment Service
Surface Weather Station
610 Connaught Drive
Post Office Box 706
T0E 1E0
852-3185

Parks
Jasper National Park
621 Patricia Street
Post Office Box 10
T0E 1E0
852-6161

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1800
T0E 1E0
852-4421

Kananaskis (Area Code 403)

Royal Canadian Mounted Police

Constable in Charge
Kananaskis Provincial Park Detachment
Mail: Seebe
T0L 1X0
591-7707
(summer only)

For telephone information services *see* pages 15 to 39.

Killam (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 239
T0B 2L0
385-3509

Kitscoty (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 239
T0B 2P0
846-2897

Lac la Biche (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 810
T0A 2C0
623-4380

Lacombe (Area Code 403)

Agriculture Canada

Research Branch
Post Office Box 1420
T0C 1S0
782-3316

Farm Credit Corporation Canada

Parkland Place, 2nd Floor
5033 52nd Street
Post Office Box 760
T0C 1S0
782-6678

Lake Louise (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 10
T0L 1E0
522-3811

Lancaster Park

see Edmonton

Leduc (Area Code 403)

Agriculture Canada

see under Edmonton

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1306
T9E 2Y7
986-2258

Lethbridge (Area Code 403)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 3015
T1J 4B1
327-3758

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building, Room 403
Corner of 4th Avenue and 7th Street
South
Post Office Box 267
T1J 0N8
382-3120
382-3121

Research Station
Post Office Box 3000
T1J 4B1
327-4561

Canada Mortgage and Housing Corporation

Local Office
901 Woodward Tower
Corner of 4th Avenue and 5th Street
South
Post Office Box 907
T1J 3Z8
328-5581

Canadian Grain Commission

540 36th Street North
T1H 5H6
328-6262

Consumer and Corporate Affairs Canada

Calgary District Area Office
3015A 12th Avenue North
T1H 5K9
Weights and Measures:
327-1166

Employment and Immigration Canada

Agriculture Employment Service
Federal Building, 2nd Floor
704 4th Avenue South
T1J 0N8
327-1822

Canada Employment Centre
Federal Building, 2nd Floor
419 7th Street South
Post Office Box 3017
T1J 4S9
Employment:
327-8535
Unemployment Insurance:
329-4321

Canada Immigration Centre
Government of Canada Building, Room
303
706 4th Avenue South
Post Office Box 2050
T1J 4K6
382-3141

Environment Canada

Atmospheric Environment Service
Weather Office
Lethbridge Airport
Kenyon Field
Post Office Box 790
T1J 3Z6
327-4334

Farm Credit Corporation Canada

Chancery Court, Suite 290
220 4th Street South
T1J 4J7
329-3009

Federal Business Development Bank

Professional Building, Suite 500
740 4th Avenue South
T1J 0N9
328-9681

CASE Office
Professional Building, Room 500
740 4th Avenue South
T1J 0N9
328-9681

Health and Welfare Canada

Income Security Programs
Deveta Place, Suite 100
410 Stafford Drive South
T1J 2L2
382-3125

Medical Services
Public Service Health Unit
Mail: c/o Agriculture Canada Research
Station
Post Office Box 3000
T1J 4B1
328-4809

Indian and Northern Affairs Canada

Southern Alberta District
Federal Building, Room 302
704 4th Avenue South
T1J 3Y2
382-3111

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
and District Engineering Office
Federal Building, Suite 203
T1J 0N8
Engineering Services:
382-3103
Water Development:
327-4340
Soils Division:
382-3100

Revenue Canada, Customs and Excise

Federal Building, Room 204
4th Avenue and 7th Street
T1J 3Y2
382-3118

Lethbridge *(continued)*

Royal Canadian Mounted Police

NCO i/c
427 Stafford Drive South
T1J 4G2
328-1734

Transport Canada

Airports Authority Group
Lethbridge Airport
Post Office Box 790
T1J 3Z6
Airport Management:
327-2421
Aviation Group
Flight Service Station:
328-1996

Aviation Group
Lethbridge Airport Control Tower
Post Office Box 1190
Raymond
T0K 2S0
328-6216

Lloydminster (Area Code 403)

see also Lloydminster, Saskatchewan

Agriculture Canada

Food Production and Inspection
4801 44th Street
Post Office Box 309
S9V 0Y2
825-2713

Transport Canada

Aviation Group
Flight Service Station
Mail: Post Office Box 1770
Lloydminster, Saskatchewan
S9V 1M6
875-3318

Magrath (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
T0K 1J0
758-3525

Manning (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 123
T0H 2M0
836-3007

Mannville (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 150
T0B 2W0
763-3790

Many Berries

see Wildhorse

Maple Ridge

see Edmonton

Mayerthorpe (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 359
T0E 1N0
786-2291
Emergency:
786-2800 (to Edson)

McLennan (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
4th Street and 5th Avenue
Post Office Box 419
T0H 2L0
324-3086

Medicine Hat (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
444 2nd Street South East, Room 7
T1A 0C3
526-3373

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
406 2nd Street South East
T1A 0C3
526-2825

Farm Credit Corporation Canada

River Centre
378 1st Street South East
T1A 0A6
526-3747

Prairie Farm Rehabilitation Administration

Suffield Community Pasture
1865 Dunmore Road South East, Room 210
T1A 1Z8
526-2429

District Soil and Water Conservation Office
1865 Dunmore Road South East, Suite 210
T1A 1Z8
526-2429

Revenue Canada, Customs and Excise

406 2nd Street South East
T1A 0C3
526-2567

Royal Canadian Mounted Police

NCO i/c
720 6th Street South West
T1A 4J5
527-8181

Transport Canada

Aviation Group
c/o 49 Viscount Avenue South West
T1A 5G4
Flight Service Station:
526-3040

Milk River (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 537
T0K 1M0
647-3955

Morinville (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Postal Bag 3
T0G 1P0
939-4520

Morley (Area Code 403)

Health and Welfare Canada

Medical Services
Stoney Health Centre
Post Office Box 8
T0L 1N0
881-3920 (long distance)

Nanton (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
2501 21st Street
Post Office Box 340
T0L 1R0
Administration:
646-5722
Emergency:
646-2444

Okotoks (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 910
T0L 1T0
938-4202

Olds (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Fiesta Plaza, Bay 1
4530 49th Avenue
Post Office Box 1329
T0M 1P0
556-3568

Farm Credit Corporation Canada

Shackleton Building
5221 46th Street, Bay 5
Post Office Box 3310
T0M 1P0
556-8177

Royal Canadian Mounted Police

NCO i/c
Post Office Box 548
T0M 1P0
556-3323

Oyen (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 539
T0J 2J0
664-3883

Peace River (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building
Post Office Box 1120
T0H 2X0
624-3222

Employment and Immigration Canada

Canada Employment Centre
9930B 102nd Street
T0H 2X0
624-4485

Environment Canada

Inland Waters and Lands
Hart Business Centre, 3rd Floor
Post Office Box 1347
T0H 2X0
624-3308

Farm Credit Corporation Canada

Hart Business Centre
10011 102nd Avenue
Post Office Box 425
T0H 2X0
624-2716
(message service)

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 3300
T0H 2X0
624-3386

Royal Canadian Mounted Police

NCO i/c
7701 98th Street
Postal Bag 500
T0H 2X0
624-2010

Transport Canada

Aviation Group
Flight Service Station
Post Office Box 2010
T0H 2X0
624-5142

Picture Butte (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 299
T0K 1V0
732-4429

Pincher Creek (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1118
T0K 1W0
627-4424

Ponoka (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1800
T0C 2H0
783-4471

Priddis (Area Code 403)

Energy, Mines and Resources Canada

Geological Survey of Canada
Geophysics Division
Geodynamic Section
PZT Observatory
Post Office Box 57
Midnapore
T0L 1J0
931-2111

Provost (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 567
T0B 3S0
753-2214

Rainbow Lake (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 360
Assumption Detachment
T0H 2Y0
321-3753

Raymond (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1130
T0K 2S0
752-3351

Red Deer (Area Code 403)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
4711 51 st Avenue, Suite 203
T4N 4H1
346-7033

Food Production and Inspection
Veterinary Inspection Directorate
4910 59th Street, Room 1
T4N 2N1
340-4204

Correctional Service Canada

Parole Office
5015 48th Street, Room 5
T4N 1S9
343-7333

Employment and Immigration Canada

Agriculture Employment Service
Skinner Centre, Room 201
4711 51st Avenue
Post Office Box 978
T4N 5H3
347-7877

Canada Employment Centre
Federal Building, 2nd Floor
4909 50th Street
T4N 1X8
342-1168

Canada Immigration Centre
4708 Gaetz Avenue
T4N 4A1
340-4214

Federal Business Development Bank

Riverside Office Plaza, Room 100
4919 59th Street
T4N 6C9
343-3232

Health and Welfare Canada

Income Security Programs
4708 50th Avenue
T4N 4A1
340-4222

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Skinner Building, Room 214
4711 51st Avenue
T4N 6H8
346-8958

For telephone information services *see* pages 15 to 39.

Red Deer *(continued)*

Revenue Canada, Customs and Excise

4711 51st Avenue
General Delivery
T4N 5E6
346-8644

Royal Canadian Mounted Police

Officer i/c
Postal Bag 5033
T4N 6A1
343-1161

Transport Canada

Aviation Group
c/o CFB Mynarski Park
Post Office Box 48
T0M 1N0
Air Traffic Control Tower (summer service only):
886-4334
Flight Service Station:
886-4547

Red Earth Creek (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
T0G 1X0
649-3990

Redwater (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 399
T0A 2W0
942-3600

Rimbey (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 919
T0C 2J0
843-2223

Rocky Mountain House (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Bighorn Plaza, No 10
4747 45th Street
Post Office Box 68
T0M 1T0
845-6099

Environment Canada

Parks
Rocky Mountain House National Historic Park
Post Office Box 2130
T0M 1T0
845-2412

Health and Welfare Canada

Medical Services
Rocky Mountain House Health Centre
Post Office Box 997
T0M 1T0
845-3660

Royal Canadian Mounted Police

NCO i/c
Postal Bag 5000
T0M 1T0
845-2881

Saddle Lake (Area Code 403)

Health and Welfare Canada

Medical Services
Saddle Lake Health Centre
Post Office Box 86
T0A 3T0
726-3929

St Albert (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 234
T8N 1N1
458-7700

Transport Canada

Airports Authority Group
Villeneuve Airport
Rural Route 1, Site 2
Post Office Box 30
T8N 1M8
Airport Management:
458-4841
Aviation Group
Air Traffic Control Tower:
458-5828

St Paul (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
4918 50th Avenue
Post Office Box 2139
T0A 3A0
645-4380

Employment and Immigration Canada

Canada Employment Centre
5105 50th Avenue
Post Office Box 309
T0A 3A0
645-4428

Farm Credit Corporation Canada

4341 50th Avenue
Post Office Box 946
T0A 3A0
645-3953

Indian and Northern Affairs Canada

St Paul District
4916 51st Avenue
Post Office Box 850
T0A 3A0
645-3313

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1720
T0A 3A0
645-4431

Sherwood Park (Area Code 403)

Royal Canadian Mounted Police

Officer i/c
913 Ash Street
T8A 2G3
467-7741

Slave Lake (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
106 Ist Street North East
Post Office Box 760
T0G 2A0
849-4153

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1667
T0G 2A0
849-3045

Smoky Lake (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 239
T0A 3C0
656-3691

Spirit River (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 420
T0H 3G0
864-3533

Spruce Grove (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
410 King Street
T7X 1X7
962-2222

Standoff (Area Code 403)

Health and Welfare Canada

Medical Services
Standoff Health Centre
Post Office Box 148
T0L 1Y0
737-3933

Stettler (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building
5104 50th Avenue
Mail: Post Office Box 1330
T0C 2L0
742-2970

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
5104 50th Avenue
T0C 2L0
742-4421

Farm Credit Corporation Canada

Federal Building
Corner of 50th Avenue and 51st Street
Post Office Box 1719
T0C 2L0
742-3165

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1298
T0C 2L0
742-3381

Stony Plain (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1230
T0E 2G0
963-2217

Strathmore (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 879
T0J 3H0
934-3535

Suffield (Area Code 403)

Defence Construction Canada

Post Office Box 120
Ralston
T0J 2N0
544-3777

Sundre (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 900
T0M 1X0
638-3655

Swan Hills (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 237
T0G 2C0
333-4450

Sylvan Lake (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 220
T0M 1Z0
887-3333

Taber (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 2185
T0K 2G0
223-4446

Thorsby (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 499
T0C 2P0
789-3950

Three Hills (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 520
T0M 2A0
443-5538

Tofield (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 247
T0B 4J0
662-3352

Turner Valley (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 389
T0L 2A0
933-4262

Two Hills (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
T0B 4K0
657-2760

Valleyview (Area Code 403)

Health and Welfare Canada

Medical Services
Sturgeon Lake Health Centre
Post Office Box 747
T0H 3N0
524-3717

Royal Canadian Mounted Police

NCO i/c
4802 51st Street
Post Office Box 1050
T0H 3N0
524-3343

Vauxhall (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Box 429
T0K 2K0
654-2411

Vegreville (Area Code 403)

Employment and Immigration Canada

Agriculture Employment Service
Banex Place
5337 50th Avenue
Post Office Box 220
T0B 4L0
632-3391

Farm Credit Corporation Canada

New Town Hall
4829 50th Street
Post Office Box 340
T0B 4L0
632-2858

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
5005 50th Avenue, 2nd Floor
Post Office Box 1079
T0B 4L0
632-2919

Royal Canadian Mounted Police

NCO i/c
4945 49th Avenue
Post Office Box 730
T0B 4L0
632-2155

Vermilion (Area Code 403)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Sub-District Office
Post Office Box 2020
T0B 4M0
853-4426

Food Production and Inspection
Veterinary Inspection Directorate
5038 50th Avenue
Post Office Box 1017
T0B 4M0
Afternoons:
853-5637 (message service)

Farm Credit Corporation Canada

Steward Building
5102 50th Avenue
Post Office Box 1408
T0B 4M0
853-5738

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1199
T0B 4M0
853-4441

Viking (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 209
T0B 4N0
336-3434

Vulcan (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 776
T0L 2B0
485-2266
Administration:
485-2267

Wainwright (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Government of Canada Building
309 10th Street
T0B 4P0
842-3389

Farm Credit Corporation Canada

Royal Bank Building
401 Main Street
Post Office Box 1208
T0B 4P0
842-3530

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1178
T0B 4P0
842-4461

Waterton Park (Area Code 403)

Environment Canada

Parks
Waterton Lakes National Park
Administration Building
215 Mount View Road
General Delivery
T0K 2M0
859-2262

Royal Canadian Mounted Police

NCO i/c
General Delivery
T0K 2M0
859-2244

Westlock (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Box 1537
9935 106th Street
T0H 2L0

Farm Credit Corporation Canada

10004 107th Street
Post Office Box 370
T0G 2L0
349-3202
Direct line to Edmonton:
421-0649

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
10016 106th Street
Post Office Box 579
T0G 2L0
349-3963

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1170
T0G 2L0
349-4491

Wetaskiwin (Area Code 403)

Agriculture Canada

Food Production and Inspection
Federal Building
4811 51st Street
Post Office Box 6507
T9A 2G2
352-3955

Employment and Immigration Canada

Agriculture Employment Service
Federal Building, 2nd Floor
4811 51st Street
T9A 1L1
352-6205

Canada Employment Centre
Federal Building, 2nd Floor
4811 51st Street
T9A 1L1
352-6081

Farm Credit Corporation Canada

Wetaskiwin Credit Union Building
5111 50th Avenue
Post Office Box 6506
T9A 2G2
352-3636

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
5002 48th Avenue
T9A 0M9
352-3383

NCO i/c
Rural Detachment
5604 48th Avenue
T9A 0P2
352-2218

Whitecourt (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 537
T0E 2L0
Administration:
778-2238

Transport Canada

Aviation Group
Post Office Box 119
T0E 2L0
Flight Service Station:
778-5333

Wild Horse (Area Code 406)

Revenue Canada, Customs and Excise

Mail: Rural Route 1, Manyberries
T0K 1L0
394-2361 (Montana Area Code)

British Columbia

Abbotsford (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
33827 South Fraser Way, Room B103
V2S 2C4
854-2548

Food Production and Inspection
Veterinary Inspection Directorate
33827 South Fraser Way, Room B101
V2S 2C4
854-2687

Research Branch
510 Clearbrook Road
Mail: Post Office Box 1000
Agassiz
V0M 1A0
853-1551

Correctional Service Canada

Pacific Regional Headquarters
32315 South Fraser Way, Room 600
Post Office Box 4500
V2T 4M8
854-2503

Regional Psychiatric Centre
33344 King Road
Post Office Box 3000
V2S 4P4
853-7464

Matsqui Institution
Post Office Box 2500
V2S 4P3
(Inmate Mail: Post Office Box 4000
V2S 5X8)
859-4841

Sumas Community Correctional Centre
Post Office Box 248
V2S 4N9
859-1516

District Parole Office
33119 South Fraser Way, Room 207
V2S 2A8
853-7781

Employment and Immigration Canada

Agriculture Employment Service
34252 Marshall Road, Suite 307
V2S 5E4
853-7471

Canada Employment Centre
32315 South Frazer Way
Suite 100
Matsqui
V2T 1W6
854-2400

Abbotsford *(continued)*

Farm Credit Corporation Canada

2760 Trethewey Street, Suite 206
V2T 3R1
859-7761

Royal Canadian Mounted Police

NCO i/c
34186 Marshall Road
V2S 1L9
859-6644
Emergencies:
859-4811

Supply and Services Canada

Abbotsford Purchasing Office
33344 King Road
Post Office Box 7000
V2S 6E3
854-2516

Transport Canada

Airports Authority Group
Post Office Box 9
V2S 4N7
853-1831
Aviation Group
Control Tower:
853-9092
Flight Service Station:
859-5385

Agassiz (Area Code 604)

Agriculture Canada

Research Branch
Research Station
6947 Highway 7
Post Office Box 1000
V0M 1A0
796-2221

Canadian Forestry Service

Forest Insect and Disease Survey
Post Office Box 692
V0M 1A0
796-2042

Correctional Service Canada

Kent Institution
Post Office Box 1500
(Inmate Mail: Post Office Box 2000)
V0M 1A0
796-2121

Mountain Institution
Post Office Box 1200
V0M 1A0
796-2231

Fisheries and Oceans

Salmonid Enhancement Program
Chehalis River Hatchery
16250 Morris Valley Road
V0M 1A0
796-2281

Royal Canadian Mounted Police

NCO i/c
2070 McCaffrey Road
Post Office Box 349
V0M 1A0
796-2211

Aiyansh (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
New Aiyansh Detachment
V0J 1A0
633-2222

Aldergrove (Area Code 604)

Employment and Immigration Canada

Canada Immigration Centre
Aldergrove Border Crossing
10 Highway 13
Rural Route 5
V0X 1A0
533-1716

National Defence, Department of

CFS Aldergrove
4000 272nd Street
Post Office Box 4000
V0X 1A0
856-3324

Revenue Canada, Customs and Excise

Customs
Aldergrove Border Crossing
10 Highway 13
Rural Route 1
V0X 1A0
856-2791

Alert Bay (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 9
V0N 1A0
974-5216

Royal Canadian Mounted Police

NCO i/c
Fir Street
Post Office Box 370
V0N 1A0
974-5544

Transport Canada

Canadian Coast Guard
Radio Station
Post Office Box 120
V0N 1A0
974-5413

Alexis Creek (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
V0L 1A0
394-4211

Anahim Lake (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Christensen Road
General Delivery
V0L 1C0
742-3211

Armstrong (Area Code 604)

Employment and Immigration Canada

Agriculture Employment Service
3380 Okanagan Street
Post Office Box 129
V0E 1B0
546-9626

Royal Canadian Mounted Police

NCO i/c
Post Office Box 558
V0E 1B0
546-3028

Ashcroft (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
720 Elm Street
Post Office Box 100
V0K 1A0
453-2216

Atlin (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
1st Avenue
Post Office Box 10
V0W 1A0
651-7511

Bamfield (Area Code 604)

Transport Canada

Canadian Coast Guard
Search and Rescue Station
V0R 1B0
728-3322

Barrière (Area Code 604)

Royal Canadian Mounted Police

Barrière Town Road
NCO i/c
Post Office Box 360
V0E 1E0
672-9918

Bella Bella (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Waglisla
V0T 1Z0
957-2388

Bella Coola (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Boreal Services
Post Office Box 244
V0T 1C0
982-2644

Fisheries and Oceans

Field Services
Post Office Box 130
V0T 1C0
799-5345

Salmonid Enhancement Program
Snootli Creek Hatchery
Highway 20
Post Office Box 95
V0T 1C0
982-2522

Royal Canadian Mounted Police

NCO i/c
Mackenzie Highway
Post Office Box 123
V0T 1C0
799-5363

Blue River (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 19
V0E 1J0
673-8315

Boston Bar (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Old Trans-Canada Highway
Post Office Box 340
V0K 1C0
867-9333

Boundary Bay (Area Code 604)

Transport Canada

Aviation Group
Boundary Bay Airport
Rural Route 1
Delta
V4K 3N2
Control Tower:
946-0710

Burnaby

see Vancouver

Burns Lake (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 117
V0J 1E0
692-7023

Royal Canadian Mounted Police

NCO i/c
8 4th Avenue
Post Office Box 759
V0J 1E0
692-7171

Cache Creek (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
1153 East Trans-Canada Highway
Post Office Box 819
V0K 1H0
457-6271

Campbell River (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
940 Alder Street
V9W 2P8
286-6212

Federal Business Development Bank

1260 Island Highway
V9W 2C8
287-9236

Fisheries and Oceans

Field Services
Federal Building, Room 215
950 Alder Street
V9W 2P8
287-2101

Salmonid Enhancement Program
Quinsam Hatchery
Argonaut Road
Post Office Box 467
V9W 5C1
287-9564

Health and Welfare Canada

Income Security Programs
c/o Canada Employment Centre
940 Alder Street
V9W 2P8
286-6212

Indian and Northern Affairs Canada

Campbell River District
1260 Island Highway, Room 2F
V9W 2C8
287-8834

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 115
950 Alder Street
V9W 2P8
287-3761

Royal Canadian Mounted Police

NCO i/c
908 Alder Street
V9W 2P6
286-6221

Transport Canada

Aviation Group
Flight Service Station
Campbell River Airport
301 St Annes Road
V9W 4C7
923-3942

Carson (Area Code 604)

Revenue Canada, Customs and Excise

Carson Border Crossing
Mail: Rural Route 1
Grand Forks
V0H 1H0
442-3415

Cascade (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Cascade Border Crossing
Post Office Box 210
Christina Lake
V0H 1E0
447-9244

Cassiar (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
V0C 1E0
778-7200

Castlegar (Area Code 604)

Environment Canada

Atmospheric Environment Service
Weather Office
SS1, Site 2, Compartment 8
V1N 3H7
365-3131

Royal Canadian Mounted Police

NCO i/c
875 Columbia Avenue
V1N 1H3
365-7721

Castlegar *(continued)*

Transport Canada

Airports Authority Group
Castlegar Airport
Post Office Box 906
Rural Route 1
V1N 3H7
365-5151
Aviation Group
Control Tower:
365-3211
Flight Service Station:
365-3013

Cawston

see Chopaka

Chase (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
226 Shuswap Avenue
Post Office Box 960
V0E 1M0
679-3221

Chemainus (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
9796 Willow Street
Post Office Box 10
V0R 1K0
246-3254

Chetwynd (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
5021 49th Avenue, Suite 9
Post Office Box 1540
V0C 1J0
788-3332

Environment Canada

Atmospheric Environment Service
Field Station
Normet Services
Post Office Box 1648
V0C 1J0
788-2450

Royal Canadian Mounted Police

NCO i/c
Post Office Box 117
V0C 1J0
788-9221

Chilliwack (Area Code 604)

Correctional Service Canada

Parole Office
9300 Nowell Street
V2P 4V7
792-8646

Defence Construction Canada

Post Office Box 269
V0X 1Z0
858-6434
858-3311, local 350

Employment and Immigration Canada

Canada Employment Centre
46229 Yale Road
V2P 2P4
792-1371

Agriculture Employment Service
46229 Yale Road
V2P 6V4
792-0648

Fisheries and Oceans

Field Services
45742A Yale Road West
V2P 2N4
792-1995

Salmonid Enhancement Program
Chilliwack Hatchery
Chilliwack Lake Road
Rural Route 8
Sardis
V2R 2P1
858-7227

Health and Welfare Canada

Income Security Programs
c/o Medical Services
9300 Nowell Street, Room 104
V2P 2M7
792-4121
(Part-time Office)

National Defence, Department of

CFB Chilliwack
Keith Wilson Road
Vedder Crossing
V0X 2E0
858-3311

Royal Canadian Mounted Police

Officer i/c
Municipal Detachment and Sub-Division
45924 Airport Road
V2P 1A2
792-4611
Sumas Freeway Patrol:
792-4611

Chopaka (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Mail: Rural Route 1
Cawston
V0X 1C0
499-2755

Christina Lake

see Cascade

Clearbrook

see Abbotsford

Clearwater (Area Code 604)

Fisheries and Oceans

Field Services
Station Road
Post Office 610
V0E 1N0
674-2633

Salmonid Enhancement Program
Clearwater River Hatchery
Post Office Box 2142
Rural Route 2
V0E 1N0
674-2544

Royal Canadian Mounted Police

NCO i/c
Dutch Lake Road
Post Office Box 338
V0E 1N0
674-2237

Clinton (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
1204 Kelly Lake Road
Post Office Box 417
V0K 1K0
459-2221

Comox (Area Code 604)

Defence Construction Canada

Post Office Box 280
V0R 2K0
339-2721
339-2211, local 486

National Defence, Department of

CFB Comox
Lazo
V0R 2K0
339-8900

Transport Canada

Canadian Coast Guard
Radio Station
Post Office Box 220
Lazo
V0R 2K0
339-3613

Coquitlam

see Port Coquitlam and Vancouver

Courtenay (Area Code 604)

Canada Mortgage and Housing Corporation

Inspection Office
625 England Street
Post Office Box 3337
V9N 5N5
338-8611

Canadian Forestry Service

Forest Insect and Disease Survey
Site 140, Rural Route 1
Comox
V9N 5N1
339-4722

Employment and Immigration Canada

Canada Employment Centre
730 Grant Avenue
V9N 2T3
334-3151

Fisheries and Oceans

Field Services
148 Port Augusta Street
Comox
V9N 7Z4
339-2031

Salmonid Enhancement Program
Puntledge River Hatchery
38 Powerhouse Road
Post Office Box 3111
V9N 5N3
338-7444
334-2112

Revenue Canada, Customs and Excise

Customs
375 Cliffe Avenue
V9N 5N9
334-3424

Royal Canadian Mounted Police

NCO i/c
800 Ryan Road
V9N 7T1
338-1321
Sub-Division HQ:
338-7421

Cranbrook (Area Code 604)

Canada Mortgage and Housing Corporation

Local Office
129 10th Avenue South, Suite 101
V1C 2N1
489-4111

Communications, Department of

District Office
101 10th Avenue South, Room 203
V1C 2N1
426-8908

Consumer and Corporate Affairs Canada

Kelowna District Area Office
101 10th Avenue South, Room 202
V1C 2N1
Consumer Products:
426-3113

Employment and Immigration Canada

Canada Employment Centre
1113 Baker Street
V1C 1A7
489-4101

Canada Immigration Centre
101 10th Avenue South
V1C 2N1
426-8924

Environment Canada

Inland Waters and Lands
Water Resources Branch
850 King Street
Post Office Box 691
V1C 4J2
426-4718

Federal Business Development Bank

30 11th Avenue South
V1C 2P1
426-7241

CASE Office
30 11th Avenue South
V1C 2P1
426-7241

Revenue Canada, Customs and Excise

Customs
101 10th Avenue South
V1C 2N1
426-2161

Royal Canadian Mounted Police

NCO i/c
31 11th Avenue South
V1C 2N9
489-3471

Transport Canada

Aviation Group
Flight Service Station
Cranbrook Airport
Post Office Box 130
V1C 4H7
426-6312

Creston (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
456 North West Boulevard
Post Office Box 217
V0B 1G0
428-2522

Food Production and Inspection
Veterinary Inspection Directorate
456 North West Boulevard
Post Office Box 1249
V0B 1G0
428-9861

Research Branch
456 Northwest Boulevard
Post Office Box 1249
V0B 1G0
428-9861

Employment and Immigration Canada

Canada Employment Centre
223B 10th Avenue North
Post Office Box 748
V0B 1G0
428-5366

Royal Canadian Mounted Police

NCO i/c
915 Pine Street
Post Office Box 400
V0B 1G0
428-9313

Dawson Creek (Area Code 604)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
1005 104th Avenue, Room 102
V1G 2H9
782-5682

Correctional Service Canada

Parole Office
Post Office Box 2135
V3G 4K9
782-9101

Employment and Immigration Canada

Canada Employment Centre
Federal Building, Room 201
10401 10th Street
V1G 4V1
782-5877

Canada Immigration Centre
1005 104th Avenue, Room 103
V1G 2H9
782-1271

Farm Credit Corporation Canada

1405 102nd Avenue, Suite 18
V1G 2E1
782-1346

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 101
1015 104th Avenue
V1G 2H9
782-7373

Dawson Creek *(continued)*

Royal Canadian Mounted Police

NCO i/c
1230 102nd Avenue
V1G 4V3
782-5264
Emergencies:
782-5211

Transport Canada

Aviation Group
Flight Service Station
c/o Dawson Creek Municipal Airport
Post Office Box 690
V1G 4H7
782-5375

Dease Lake (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
General Delivery
V0C 1L0
771-4351

Royal Canadian Mounted Police

NCO i/c
General Delivery
V0C 1L0
771-4111

Delta (Area Code 604)

Environment Canada

Canadian Wildlife Service
Pacific and Yukon Regional Office
5421 Robertson Road
Post Office Box 340
V4K 3Y3
946-8546

Revenue Canada, Customs and Excise

Boundary Bay Customs
4 56th Street
V4L 1Z2
943-2722

Dewdney (Area Code 604)

Fisheries and Oceans

Salmonid Enhancement Program
Inch Creek Hatchery
38620 Bell Road
Post Office Box 61
V0M 1H0
826-0244

Douglas (Area Code 604)

Employment and Immigration Canada

Canada Immigration Centre
Douglas Border Crossing
210 Deas Throughway
White Rock
V4B 5A8
536-7671

Revenue Canada, Customs and Excise

Customs
Douglas Border Crossing
Mail: 28 176th Street
Rural Route 8
Surrey
V3S 5J9
531-7581

Duncan (Area Code 604)

Employment and Immigration Canada

Agriculture Employment Service
191 Ingram Street
Post Office Box 22
V9L 3X1
748-3191

Canada Employment Centre
20 Coronation Avenue
V9L 2S7
748-5231

Fisheries and Oceans

Field Services
191 Ingram Street
Post Office Box 241
V9L 3X3
746-6221

Salmonid Enhancement Program
Cowichan River Hatchery
Post Office Box 880
V9L 3Y2
746-5741

Royal Canadian Mounted Police

NCO i/c
6060 Canada Avenue
V9L 1V3
746-4125

Elkford (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Alpine Way
Post Office Box 1319
V0B 1H0
865-2232

Enderby (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
George Street
General Delivery
V0E 1V0
838-6818

Esquimalt

see Victoria

Essondale

see Vancouver

Falkland (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Highway 97
Post Office Box 129
V0E 1W0
379-2311

Fanny Bay (Area Code 604)

Fisheries and Oceans

Fisheries Research Branch
Site 21, Compartment 9
Rural Route 1
V0R 1W0
335-2313

Fernie (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
602A 2nd Avenue
Post Office Box 760
V0B 1M0
423-6806

Royal Canadian Mounted Police

NCO i/c
496 13th Avenue
Post Office Box 430
V0B 1M0
423-4404

Field (Area Code 604)

Environment Canada

Parks
Yoho National Park
Post Office Box 99
V0A 1G0
343-6324

Royal Canadian Mounted Police

NCO i/c
Stephen Avenue
V0A 1G0
Administration:
343-6317
Emergency:
343-6316

Fort Langley (Area Code 604)

Environment Canada

Parks
Fort Langley National Historic Park
23433 Mavis Road
Post Office Box 129
V0X 1J0
888-4424

Fort Nelson (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Post Office Box 596
V0C 1R0
774-2727

Environment Canada

Atmospheric Environment Service
Weather Office
Airport Road
Rural Route 1
V0C 1R0
774-6461

Royal Canadian Mounted Police

NCO i/c
4804 McLeod Road
Post Office Box 900
V0C 1R0
774-2777

Transport Canada

Airports Authority Group
Fort Nelson Airport
Post Office Box 1
Rural Route 1
V0C 1R0
Airport Management:
774-6924
Aviation Group
Flight Service Station:
774-3124

Fort St James (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 732
V0J 1P0
996-7363

Parks
Fort St James National Historic Park
Post Office Box 1148
V0J 1P0
996-7191

Parks
Kitwanga National Historic Site
c/o Fort St James National Historic Park
Post Office Box 1148
V0J 1P0
996-7191

Royal Canadian Mounted Police

NCO i/c
178 Stewart Drive
Post Office Box 1510
V0J 1P0
996-8269

Fort St John (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
10139 101st Avenue
V1J 2B4
785-6166

Environment Canada

Atmospheric Environment Service
Weather Office
Fort St John Airport
Site 7, Compartment 14
Rural Route 1
V1J 4M6
785-4304

Inland Waters and Lands
Water Resources Branch
8820 100th Street
V1J 3W9
787-9130

Federal Business Development Bank

9900 100th Avenue, Suite 315
V1J 5S7
787-0622

Royal Canadian Mounted Police

NCO i/c
10648 100th Street
V1J 3Z6
785-6617

Transport Canada

Airports Authority Group
Fort St John Airport
Post Office Box 6490
V1J 4H9
Airport Management:
787-0427
Aviation Group
Air Traffic Services:
785-4949
Flight Service Station:
787-0434

Fraser Lake (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Carrier Crescent
Post Office Box 70
V0J 1S0
699-7777

Fruitvale (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
350 1st Avenue
Post Office Box 250
V0G 1L0
367-7544

Gabriola (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Gabriola Detachment
Post Office Box 100
V0R 1X0
247-8333

Ganges (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Fulford-Ganges Road
Post Office Box 160
V0S 1E0
537-5555

Gibsons (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
749 School Road
Post Office Box 800
V0N 1V0
886-2245

Gillies Bay (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Texada Island Detachment
Post Office Box 235
V0N 1W0
486-7717

Golden (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
412 6th Avenue East, Suite 7A
V0A 1H0
344-6411

Royal Canadian Mounted Police

NCO i/c
902 9th Street
Post Office Box 810
V0A 1H0
344-2221

Gold River (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
499 Muchalet Drive
Post Office Box 699
V0P 1G0
283-2227

Grand Forks (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Building
V0H 1H0
442-3942 (Seasonal Office)

Employment and Immigration Canada

Canada Employment Centre
475 73rd Avenue
Post Office Box 1409
V0H 1H0
442-2132

Revenue Canada, Customs and Excise

see Carson

Royal Canadian Mounted Police

NCO i/c
2140 Central Avenue
Post Office Box 370
V0H 1H0
442-8288

Granisle (Area Code 604)

Fisheries and Oceans

Salmonid Enhancement Program
Fulton River Hatchery
Post Office Box 9
V0J 1W0
697-2314
697-2424

Royal Canadian Mounted Police

NCO i/c
22 McDonald Road
Post Office Box 370
V0J 1W0
697-2333

Harrison Mills (Area Code 604)

Correctional Service Canada

Elbow Lake Institution
V0M 1L0
796-2101

Hazelton (Area Code 604)

Indian and Northern Affairs Canada

Hazelton District
Field Street
Post Office Box 227
V0J 1Y0
842-6551

Holberg (Area Code 604)

National Defence, Department of

CFS Holberg
V0N 1Z0
288-3321

Hope (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
777 Fraser Street
Post Office Box 69
V0X 1L0
869-9901

Environment Canada

Atmospheric Environment Service
Field Station
Hope Airport
Rural Route 2
V0X 1L0
869-5765

Royal Canadian Mounted Police

NCO i/c
690 Hope Princeton Highway
Post Office Box 40
V0X 1L0
869-5644

Houston (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Houston Shoppping Centre
Post Office Box 1269
V0J 1Z0
845-2602

Royal Canadian Mounted Police

NCO i/c
3384 11th Street
Post Office Box 490
V0J 1Z0
845-2204

Hudson's Hope (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 240
V0C 1V0
783-5241

Huntingdon (Area Code 604)

Employment and Immigration Canada

Canada Immigration Centre
Sumas Border Crossing
V0X 1M0
853-5945

Revenue Canada, Customs and Excise

Customs
Sumas Border Crossing
V0X 1M0
853-3377

Invermere (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
201 7th Avenue
Post Office Box 2220
V0A 1K0
342-9292

Kamloops (Area Code 604)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building, Room 201
317 Seymour Street
V2C 2E9
372-7646

Research Branch
3015 Ord Road
V2B 8A9
376-5565

Canada Mortgage and Housing Corporation

Local Office
Columbia Centre, Suite 470
546 St Paul Street
V2C 5T1
372-1711

Canadian Forestry Service

Forest Insect and Disease Survey
1379 Dominion Crescent
V2C 2X2
372-1241

Correctional Service Canada

Parole Office
Klapstock Building, Suite 705
235 First Avenue
V2C 3J4
374-6901

Employment and Immigration Canada

Canada Employment Centre
Federal Building
345 3rd Avenue
V2C 3M5
372-2515

Canada Immigration Centre
Federal Building, Room 206
317 Seymour Street
V2C 2E8
374-2171

Environment Canada

Atmospheric Environment Service
Weather Office
3035 Airport Drive
V2B 7X1
376-2160
Recorded information:
376-3044

For telephone information services *see* pages 15 to 39.

Kamloops *(continued)*

Inland Waters and Lands
Water Resources Branch
1251 12th Street
V2B 3C8
376-7353

Federal Business Development Bank

63 West Victoria Street, Room 100
V2C 6L3
374-2121

CASE Office
63 West Victoria Street, Room 100
V2C 6L3
374-2121

Fisheries and Oceans

Field Services
Federal Building, Room 202
317 Seymour Street
V2C 2E9
374-4322
Salmonid Enhancement Program Office:
374-9533

Health and Welfare Canada

Income Security Programs
Federal Building, Room 203
225 Seymour Street
V2C 2E7
372-0731

National Defence, Department of

CFS Kamloops
Box 4000
V2C 5R7
374-0371

Canadian Forces Recruiting Centre
Detachment
376 Seymour Street
V2C 2G2
374-3444

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 101
317 Seymour Street
V2C 2E8
372-3232

Royal Canadian Mounted Police

Officer i/c
Municipal Detachment
6 Seymour Street West
V2C 1E1
372-5511

1280 West Trans-Canada Highway
V2C 5Y5
Officer i/c
Sub-Division HQ:
828-3180
NCO i/c
Rural Detachment:
328-3111

Transport Canada

Airports Authority Group
Kamloops Airport
3035 Airport Drive
V2B 7X1
376-3613
Aviation Group
Control Tower:
376-2745
Flight Service Station:
376-7941

Kaslo (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
A Avenue
Post Office Box 632
V0G 1M0
353-2225

Kelowna (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
District Office
1921 Kent Road
V1Y 7S6
762-2458

Research Branch
Research Station
Mail: c/o Summerland
V0H 1Z0
861-4141

Canada Mortgage and Housing Corporation

Local Office
565 Bernard Avenue, Suite 104
V1Y 6N9
860-3613

Communications, Department of

District Office
Federal Building, Room 304
471 Queensway Avenue
V1Y 6S5
762-3342

Consumer and Corporate Affairs Canada

District Office
471 Queensway Avenue, Room 303
V1Y 6S5
Consumer Products, Weights and
Measures:
763-5902

Employment and Immigration Canada

Agriculture Employment Service
591 Lawrence Avenue
V1Y 6L8
860-8384

Canada Employment Centre
Federal Building, 2nd Floor
471 Queensway Avenue
V1Y 6S5
762-3018

Canada Immigration Centre
Federal Building, Room 102
471 Queensway Avenue
V1Y 6S5
763-8107

Environment Canada

Atmospheric Environment Service
Weather Office
Kelowna Airport
Highway 97 North
Rural Route 2
V1Y 7R1
765-6598

Farm Credit Corporation Canada

District and Regional Office
595 KLO Road, Suite 200
V1Y 8E7
762-2416

Federal Business Development Bank

Commerce I Building, Room 101
260 Harvey Avenue
V1Y 7S5
762-2035

CASE Office
Commerce I Building, Room 101
260 Harvey Avenue
V1Y 7S5
762-2035

Health and Welfare Canada

Health Protection Branch
Kelowna Centre, Room 315
478 Bernard Avenue
V1Y 6N7
763-9441

Income Security Programs
1475 Ellis Street, Room 101
V1Y 7V8
762-8744

Labour Canada

478 Bernard Street
Post Office Box 700, Station A
V1Y 7P4
763-5225

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 101
471 Queensway Avenue
V1Y 6S5
762-2237

Royal Canadian Mounted Police

NCO i/c
350 Doyle Avenue
V1Y 6V7
762-3300

Kelowna *(continued)*

Secretary of State

Local Office
1433 St Paul Street, Room 102
V1Y 2E4
763-5322

Court of Canadian Citizenship
1433 St Paul Street, Room 102
V1Y 2E4
763-5322

Transport Canada

Aviation Group
c/o Kelowna Municipal Airport
Highway 97 North
Mail: Rural Route 2
V1Y 7R1
765-5125
Telecom Station Maintenance:
765-9352
Control Tower:
765-8389
765-3958

Keremeos (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 340
V0X 1N0
499-5511

Kimberley (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
275 Wallinger Avenue
V1A 2Y5
427-4244

Royal Canadian Mounted Police

NCO i/c
436 Archibald Street
V1A 1N1
427-4811

Kingsgate (Area Code 604)

Employment and Immigration Canada

Canada Immigration Centre
Kingsgate Border Crossing
V0B 1V0
424-5424

Revenue Canada, Customs and Excise

Customs
V0B 1V0
424-5391

Kitimat (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, Room 311
450 City Centre
V8C 1T6
632-4691

Fisheries and Oceans

Field Services
Federal Building, Room 315
450 City Centre
V8C 1T6
632-4884

Salmonid Enhancement Program
Sandhill Hatchery
Post Office Box 197
V8C 2G7
639-9888

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 307
450 City Centre
V8C 1T6
632-7611

Royal Canadian Mounted Police

NCO i/c
888 Lahakas Boulevard
V8C 2H9
632-7111

Ladysmith (Area Code 604)

Fisheries and Oceans

Salmonid Enhancement Program
Nanaimo River Hatchery
271 Pine Street
V9R 2B7
245-7780

Royal Canadian Mounted Police

NCO i/c
336 Belaire Street
Post Office Box 280
V0R 2E0
245-2215

Lake Cowichan (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
70 Stanley Street
Post Office Box 1290
V0R 2G0
749-6668

Langley (Area Code 604)

Communications, Department of

District Office
3884 192nd Street East
Post Office Box 3396
V3A 4R7
576-8691

Employment and Immigration Canada

Canada Employment Centre
20621 Logan Avenue
V3A 7R3
533-1201

Federal Business Development Bank

20316 56th Avenue
V3A 3Y7
533-1221

CASE Office
20316 56th Avenue
V3A 3Y7
533-1221

Royal Canadian Mounted Police

NCO i/c
4914 222nd Street
V3A 2P4
534-4184

Likely (Area Code 604)

Fisheries and Oceans

Salmonid Enhancement Program
Quesnel River Hatchery
Post Office Box 4711
Williams Lake
V2G 2V7
790-2266

Lillooet (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 315
V0K 1V0
256-4525

Royal Canadian Mounted Police

NCO i/c
317 Main Street
Post Office Box 710
V0K 1V0
256-4244

Logan Lake (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
V0K 1W0
523-6222

Lumby (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
V0E 2G0
547-2151

Lytton (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 118
V0K 1Z0
455-2236

Royal Canadian Mounted Police

NCO i/c
655 Main Street
Post Office Box 69
V0K 1Z0
455-2225

Mackenzie (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Post Office Box 1870
V0J 2C0
997-6615

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 607
V0J 2C0
997-6234

Royal Canadian Mounted Police

NCO i/c
64 Centennial Drive
Post Office Box 280
V0J 2C0
997-3288

Madeira Park (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 10
V0N 2H0
883-2313

Maple Ridge (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
22335 Lougheed Highway
V2X 2T3
467-5515

Royal Canadian Mounted Police

NCO i/c
11990 Haney Place
V2X 9B8
463-6251

Masset (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 29
V0T 1M0
626-3316

National Defence, Department of

CFS Masset
Post Office Box 2000
V0T 1M0
626-3902

Royal Canadian Mounted Police

NCO i/c
Post Office Box 39
V0T 1M0
626-3991

McBride (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Corner of 3rd Avenue and King Street
Post Office Box 497
V0J 2E0
569-2626

Merritt (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
2090 Coutlee Avenue
Post Office Box 549
V0K 2B0
378-5151

Fisheries and Oceans

Salmonid Enhancement Program
Spius Creek Hatchery
Post Office Box 237
V0K 2B0
378-2992

Royal Canadian Mounted Police

NCO i/c
Rural Route 1
V0K 2B0
378-4262

Midway (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Midway Border Crossing
Post Office Box 97
V0H 1M0
449-2331

Royal Canadian Mounted Police

NCO i/c
F Street
Post Office Box 10
V0H 1M0
449-2244

Mission (Area Code 604)

Correctional Service Canada

Ferndale Institution
Post Office Box 50
V2V 4L8
854-2698

Mission Institution
Post Office Box 60
V2V 4L8
826-1231

Employment and Immigration Canada

Canada Employment Centre
Mission Place Mall, Room 209
33123 1st Avenue
V2V 1G5
826-1204

Fisheries and Oceans

Field Services
Post Office Box 3308
V2V 4J5
826-3664

Royal Canadian Mounted Police

NCO i/c
7171 Oliver Street
V2V 6H2
826-7161

Nakusp (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
211 6th Avenue
Post Office Box 247
V0G 1R0
265-3677

Nanaimo (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
60 Front Street, Room 201
V9R 5H7
754-0222

Canada Immigration Centre
60 Front Street, Room 304
V9R 5H7
754-0226

Environment Canada

Inland Waters and Lands
Water Resources Branch
3923 Victoria Avenue
V9T 2A1
758-7411

Federal Business Development Bank

190 Wallace Street
V9R 5B1
753-2471

CASE Office
190 Wallace Street
V9R 5B1
753-2471

Fisheries and Oceans

South Coast Division
3255 Stephenson Point Road
V9T 1K3
756-7280

Nanaimo *(continued)*
Fisheries and Oceans *(continued)*

Field Services
Federal Building, Room 305
60 Front Street
V9R 5H7
754-0240

Fisheries Research Branch
Pacific Biological Station
Hammond Bay Road
V9R 5K6
756-7000

Health and Welfare Canada

Income Security Programs
Client Service Centre
60 Front Street, Room 303
V9R 5H7
753-3321
(Part-time Office)

Indian and Northern Affairs Canada

Nanaimo District
Federal Building, Room 401
60 Front Street
V9R 5H7
754-0355

Revenue Canada, Customs and Excise

Customs
Federal Building
60 Front Street
V9R 5H7
754-0310
754-0341

Royal Canadian Mounted Police

NCO i/c
303 Prideaux Street
V9R 2N3
754-2345

Transport Canada

Aviation Group
Flight Service Station
Nanaimo Municipal Airport
Cassidy
V0R 1H0
245-4032

Canadian Coast Guard
Ship Safety
Federal Building
60 Front Street
V9R 5H7
754-0244

Nass Camp (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 29
V0J 3J0
633-2408

Nelson (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
514 Vernon Street
V1L 4E7
352-3155

Environment Canada

Inland Waters and Lands
Water Resources Branch
Federal Building
514 Vernon Street
V1L 4E0
352-2013

Royal Canadian Mounted Police

NCO i/c
602 Stanley Street
Post Office Box 120
V1L 1N4
354-4104

Nelway (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Nelway Border Crossing
Mail: Post Office Box 340
Salmo
V0G 1Z0
357-9940

New Aiyansh

see Aiyansh

New Denver (Area Code 604)

Canadian Forestry Service

Forest Insect and Disease Survey
Highway 6
Post Office Box 7
V0G 1S0
358-2264

Royal Canadian Mounted Police

NCO i/c
Slocan Avenue
Post Office Box 369
V0G 1S0
358-2222

New Hazelton (Area Code 604)

Fisheries and Oceans

Field Services
4429 10th Avenue
Post Office Box 490
V0J 2J0
842-6327

Royal Canadian Mounted Police

NCO i/c
Corner of McLeod Street and 11th Avenue
Post Office Box 279
V0J 2J0
842-5244

New Westminster (Area Code 604)

Agriculture Canada

Agriculture Development Branch
British Columbia Regional Office
80 6th Street, Room 307
V3L 5B3
666-6344

Farm Debt Review Board
80 6th Street, Room 307
V3L 5B3
666-6344

Food Production and Inspection
Agricultural Inspection Directorate
Regional Office
80 6th Street, Room 315
V3L 5B3
Regional Office:
666-6513
Dairy, Fruit and Vegetable Division:
666-0975
Livestock and Poultry Division:
666-0312
Plant Health and Plant Products
Directorate:
666-0593

Food Production and Inspection
Race Track Division
Federal Building, Room 200
549 Columbia Street
V3L 1B3
666-3556

Correctional Service Canada

Parole Office
549 Columbia Street, Room 410
V3L 1B3
666-2302

Employment and Immigration Canada

Canada Employment Centre
29 Sixth Street
V3L 2Y9
Employment:
526-4511
Unemployment Insurance:
525-8677

Canada Immigration Centre
Federal Building, Room 201
549 Columbia Street
V3L 1B3
666-7570

Environment Canada

Inland Waters and Lands
Water Resources Branch
632 Carnarvon Street
V3M 1E5

Federal Business Development Bank

New Westminster Branch
227 6th Street
V3L 3A5
525-1011

CASE Office
Pacific and Yukon Regional Office
227 6th Street
V3L 3A5
525-1011

Fisheries and Oceans

Field Services
80 Sixth Street, Room 301
V3L 5B3
666-8266

Health and Welfare Canada

Income Security Programs
625 Belmont Street
V3M 5Z8
666-8699

Revenue Canada, Customs and Excise

Customs
Federal Building
549 Columbia Street, Room 300
V3L 1B3
666-6106

Excise
District Office
549 Columbia Street, Suite 309
Post Office Box 787
V3L 4Z8
666-6844

Transport Canada

Canadian Coast Guard
Ship Safety
Federal Building, Room 302
549 Columbia Street
V3L 1B3
666-0445

Transport of Dangerous Goods
Pacific Region
549 Columbia Street, Suite 315
V3L 1B3
666-8771
666-6740

North Saanich

see Sidney

North Vancouver

see Vancouver

Oliver (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 429
V0H 1T0
498-3422

100 Mile House (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
305 South Birch Avenue
Post Office Box 1240
V0K 2E0
395-4013

Royal Canadian Mounted Police

NCO i/c
726 Alpine Road
Post Office Box 37
V0K 2E0
395-2456

Osoyoos (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Highway 97
Post Office Box 1300
V0H 1V0
495-6574

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Box 1300
V0H 1V0
495-2737

Employment and Immigration Canada

Canada Immigration Centre
Osoyoos Border Crossing
Rural Route 1
V0H 1V0
495-6545

Revenue Canada, Customs and Excise

Customs
Osoyoos Border Crossing
Rural Route 1
V0H 1V0
495-6531

Royal Canadian Mounted Police

NCO i/c
9501 78th Avenue
Post Office Box 960
V0H 1V0
495-7236

Parksville (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
727 West Island Highway
Post Office Box 1240
V0R 2S0
248-6111

Transport Canada

Canadian Coast Guard
Search and Rescue
Post Office Box 2410
V0R 2S0
248-2724

Paterson (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Paterson Border Crossing
Mail: Post Office Box 1030
Rossland
V0G 1Y0
362-5940

Pemberton (Area Code 604)

Fisheries and Oceans

Salmonid Enhancement Program
Birkenhead River Hatchery
Post Office Box 343
V0N 2L0
894-6044

Royal Canadian Mounted Police

NCO i/c
Post Office Box 65
V0N 2L0
894-6126

Pender Island (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Post Office Box 8
Bedwell Harbour
V0N 2M0
629-3363

Royal Canadian Mounted Police

NCO i/c
General Delivery
V0N 2M0
629-6171

Penticton (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 397
V2A 6K6
494-7711

Consumer and Corporate Affairs Canada

District Office
Federal Building, Room 316
277 Winnipeg Street
V2A 5M2
Electricity and Gas:
492-9425

Employment and Immigration Canada

Agriculture Employment Service
212 Main Street
V2A 5B2
493-3727

Canada Employment Centre
305 Main Street, Suite 203
V2A 6N5
492-3848

Penticton *(continued)*

Energy, Mines and Resources Canada

Geological Survey of Canada
Geophysical Observatory
Post Office Box 248
V2A 6K3
497-5321

Environment Canada

Atmospheric Environment Service
Weather Office
Penticton Airport
Site 30, Compartment 8
Rural Route 2
V2A 6J7
492-0539

Inland Waters and Lands
Water Resources Branch
2335 Government Street
V2A 4W5
493-0135

Health and Welfare Canada

Income Security Programs
Federal Building, Room 111
245 Winnipeg Street
V2A 5B9
492-0722

National Research Council Canada

Herzberg Institute of Astrophysics
Dominion Radio Astrophysical Observatory
Post Office Box 248
V2A 6K3
497-5321

Revenue Canada, Customs and Excise

Customs
Federal Building
245 Winnipeg Street, Room 106
V2A 5M2
492-3095
Airport:
492-0333

Revenue Canada Taxation

District Office
Federal Building
277 Winnipeg Street
V2A 1N6
General Inquiries:
492-9200
Requests for Forms:
492-4915
Refund Inquiries:
492-9450

Royal Canadian Mounted Police

Officer i/c
1101 Main Street
V2A 5E6
492-4300

Transport Canada

Airports Authority Group
Penticton Airport
Mail: Site 30, Compartment 2
Rural Route 2
V2A 6J7
492-6042
Aviation Group
Flight Service Station:
492-3001

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
246 Martin Street, Room 310
V2A 5K3
492-9494

Pitt Meadows (Area Code 604)

Transport Canada

Airports Authority Group
Pitt Meadows Airport
Post Office Box 70
V0M 1P0
465-8977
Aviation Group
Control Tower:
465-6255

Pleasant Camp (Area Code 907)

Revenue Canada, Customs and Excise

Customs
Mail: Post Office Box 4520
Whitehorse
Yukon Territory
Y1A 2R8
767-5540

Port Alberni (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
4877 Argyle Street
V9Y 1V9
724-0151

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 1098
V9Y 7L9
724-1333

Fisheries and Oceans

Field Services
3019 4th Avenue
V9Y 2B8
724-0195

Salmonid Enhancement Program
Robertson Creek Hatchery
Post Office Box 1118
V9Y 7L9
724-6521

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 208
4877 Argyle Street
V9Y 1V9
723-6612

Royal Canadian Mounted Police

Officer i/c
4110 6th Avenue
V9Y 4M9
723-2428
Emergency:
723-2424

Port Alice (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
1092 Maquinna Avenue
Post Office Box 99
V0N 2N0
284-3353

Port Coquitlam (Area Code 604)

Royal Canadian Mounted Police

Officer in Charge
Coquitlam Detachment
3000 Christmas Way
Coquitlam
V3C 2M3
464-3461

Port Hardy (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
8755 Granville Street
Post Office Box 700
V0N 2P0
949-7474

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 460
V0N 2P0
949-6559

Fisheries and Oceans

Field Services
Post Office Box 10
V0N 2P0
949-6731

Royal Canadian Mounted Police

NCO i/c
7355 Columbia Street
Post Office Box 86
V0N 2P0
949-6335

For telephone information services *see* pages 15 to 39.

Port Hardy *(continued)*

Transport Canada

Airports Authority Group
Port Hardy Airport
Post Office Box 460
V0N 2P0
949-6424
Aviation Group
Flight Service Station:
949-6331

Canadian Coast Guard
Radio Station
Post Office Box 1180
Port McNeil
V0N 2R0

Port McNeill (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
500 Haddington Crescent
Post Office Box 730
V0N 2R0
956-4441

Powell River (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
4812 Joyce Avenue
V8A 3B8
485-2721

Environment Canada

Atmospheric Environment Service
Field Station
7576 Duncan Street
V8A 1W7
485-6500

Fisheries and Oceans

Field Services
4488 Marine Avenue
V8A 2K2
485-7963

Revenue Canada, Customs and Excise

Customs
Federal Building
4812 Joyce Avenue
V8A 3B8
485-2243

Royal Canadian Mounted Police

NCO i/c
4690 Marine Avenue
V8A 2L1
485-6255

Transport Canada

Canadian Coast Guard
3330 Hernando Avenue
V8A 1B8
485-7511

Prince George (Area Code 604)

Agriculture Canada

Research Branch
Rural Route 8, RMD 6
V2M 4M6
963-9632

Canada Mortgage and Housing Corporation

Local Office
The Permanent Tower, Suite 300
299 Victoria Street
V2L 5B8
563-9216

Canadian Forestry Service

District Office
550 Victoria Street, Room 514
Mail: Post Office Box 687
V2L 4S8
561-5350

Communications, Department of

District Office
Canada Trust Tower, Room 707
299 Victoria Street
V2L 5B8
561-5291

Consumer and Corporate Affairs Canada

District Office
3477 15th Avenue
V2N 3Z3
Consumer Products, Weights and Measures:
561-5190

Correctional Service Canada

Parole Office
Royal Bank Building, Room 416
550 Victoria Street
V2L 2K1
561-5314

Employment and Immigration Canada

Canada Employment Centre
1395 6th Avenue
V2L 3M9
561-5200

Canada Immigration Centre
Royal Bank Building, Room 400
550 Victoria Street
V2L 2K1
561-5305

Environment Canada

Atmospheric Environment Service
Weather Office
Site 10, Compartment 4
Rural Route 8
V2N 4M6
963-7552

Inland Waters and Lands
Water Resources Branch
Federal Building, Room 202
1323 5th Avenue
V2L 3L6
561-5352

Federal Business Development Bank

The Permanent Tower, Room 200
299 Victoria Street
V2L 5B8
561-5323

CASE Office
The Permanent Tower, Room 200
299 Victoria Street
V2L 5B8
561-5323

Fisheries and Oceans

Field Services
2392 Ospika Boulevard
V2N 3N5
561-5366

Health and Welfare Canada

Income Security Programs
Redwood Square
1655 Victoria Street
V2L 2L4
564-1137

Medical Services
North East Zone
1294 3rd Avenue
V2L 3L4
561-5370

Indian and Northern Affairs Canada

Prince George District
Oxford Building, Room 209
280 Victoria Street
V2L 4X3
561-5121

Labour Canada

1294 3rd Avenue
Post Office Box 729
V2L 4T3
561-5399

National Defence, Department of

CFS Baldy Hughes
V0J 1C0
562-1141

Regional Industrial Expansion, Department of

District Office
The Canada Trust Tower, Room 706
299 Victoria Street
V2L 5B8
561-5158

Revenue Canada, Customs and Excise

Customs
Revenue Building
1323 5th Avenue
V2L 3L6
561-5281

Prince George *(continued)*

Royal Canadian Mounted Police

Officer i/c
999 Brunswick Street
V2L 2C3
562-3371

Secretary of State

Court of Canadian Citizenship
Royal Bank Building, Room 400A
550 Victoria Street
V2L 2K1
561-5303

Transport Canada

Airports Authority Group
Prince George Airport
Rural Route 8, Site 10, Compartment 6
V2N 4M6
963-8461
Aviation Group
Control Tower:
963-7770
Flight Service Station:
963-9621

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Royal Bank Building, Room 408
550 Victoria Street
V2L 2K1
561-5296

Prince Rupert (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Federal Building, Room B4
417, 2nd Avenue West
V8J 1G8
627-8818

Canadian Broadcasting Corporation

English Services
346 Stiles Place
V8J 3S5
624-2161

Canadian Grain Commission

Grain Inspection
Post Office Box 40
V8J 3P4
627-7181

Communications, Department of

District Office
Pride O'North Mall, Room 583
309 2nd Avenue West
V8J 3T1
627-1737

Employment and Immigration Canada

Canada Employment Centre
Pride O'North Mall, Room 420
309 2nd Avenue West
V8J 3T1
Employment:
624-9671
Unemployment Insurance:
624-4096

Canada Immigration Centre
Pride O'North Mall, Room 450A
309 2nd Avenue West
V8J 3T1
624-5032

Fisheries and Oceans

Field Services
Federal Building, Room 109
417 2nd Avenue West
V8J 1G8
624-9137

Health and Welfare Canada

Medical Services
North West Zone
Pride O'North Mall, Room 581
309 2nd Avenue West
V8J 3T1
627-1381

Ports Canada

Prince Rupert Port Corporation
110 3rd Avenue West
V8J 1K8
627-7545

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 105
417 2nd Avenue West
V8J 1G8
624-3313

Royal Canadian Mounted Police

Officer i/c Municipal Detachment
100 6th Avenue West
V8J 3Z3
624-2136

Officer Commanding Sub-Division
800 2nd Avenue West
V8J 3Y8
624-6787

Transport Canada

Airports Authority Group
Prince Rupert Airport
Postal Bag 4000
V8J 3S3
624-4288
Aviation Group
Flight Service Station:
624-2053

Canadian Coast Guard
Radio Station
Postal Bag 1900
V8J 4C2
627-7835

Canadian Coast Guard
Seal Cove Base
Postal Bag 3670
V8J 3R1
624-9146

Canadian Coast Guard
Ship Safety
Postal Bag 3670
V8J 3R1
627-0340

Pacific Pilotage Authority
335 3rd Avenue West
Post Office Box 373
V8J 3P9
624-5523

Princeton (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
185 Bridge Street
Post Office Box 880
V0X 1W0
295-6951

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 1932
V0X 1W0
295-7111

Royal Canadian Mounted Police

NCO i/c
Post Office Box 490
V0X 1W0
295-6911

Quadra Island (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 399
Quathiaski Cove
V0P 1N0
285-3631

Qualicum Beach (Area Code 604)

Environment Canada

Canadian Wildlife Service
Site 142, Compartment 14
Rural Route 1
V0R 2T0
752-9611

Fisheries and Oceans

Field Services
181 West Sunningdale Road
Post Office Box 1270
V0R 2T0
752-9712

Salmonid Enhancement Program
Big Qualicum River Hatchery
Rural Route 3
V0R 2T0
757-8412

Qualicum Beach *(continued)*
Fisheries and Oceans *(continued)*

Salmonid Enhancement Program
Little Qualicum River Hatchery
Compartment 29, Site 230
Rural Route 2
V0R 2T0
752-3231

Queen Charlotte (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 99
V0T 1S0
559-4413

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
V0T 1S0
559-4421

Quesnel (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
283 Reid Street
V2J 2M1
992-5538

Fisheries and Oceans

Field Services
1205 North Highway 97
V2J 2Y3
992-2434

Royal Canadian Mounted Police

NCO i/c
348 Reid Street
V2J 2M4
992-9211

Transport Canada

Airports Authority Group
Quesnel Airport
Post Office Box 4100
V2J 3J2
992-2208
Aviation Group
Flight Service Station:
992-6722

Radium Hot Springs (Area Code 604)

Environment Canada

Parks
Kootenay National Park
Post Office Box 220
V0A 1M0
347-9615

Royal Canadian Mounted Police

NCO i/c
General Delivery
V0A 1M0
347-9393

Revelstoke (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
313 3rd Street West
Post Office Box 2580
V0E 2S0
837-5106

Environment Canada

Atmospheric Environment Service
Weather Station
Revelstoke Airport
Post Office Box 1598
V0E 2S0
837-4164

Parks
Mount Revelstoke and Glacier National Parks
301 Campbell Avenue
Post Office Box 350
V0E 2S0
837-5155

National Research Council Canada

Institute for Research in Construction
Avalanche Research Station
109 East 2nd Street
V0E 2S0
837-2435

Royal Canadian Mounted Police

NCO i/c
320 Wilson Street
Post Office Box 1480
V0E 2S0
837-5255

Richmond

see Vancouver

Roosville (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Roosville Border Crossing
Mail: Post Office Box 72
Grasmere
V0B 1R0
887-3421

Rossland (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
2096 2nd Avenue
Post Office Box 880
V0G 1Y0
362-7353

Rykerts (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Post Office Box 1340
Creston
V0B 1G0
428-2575

Saanich

see Victoria

Salmo (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Corner of Main and Baker Streets
Post Office Box 550
V0G 1Z0
357-2212

Salmon Arm (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
191 Shuswap Street
Post Office Box 1510
V0E 2T0
832-8083

Fisheries and Oceans

Field Services
2521 TransCanada Highway
Post Office Box 1160
V0E 2T0
832-8037

Royal Canadian Mounted Police

NCO i/c
510 2nd Avenue North East
Post Office Box 369
V0E 2T0
832-6044

Sandspit (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 222
V0T 1T0
637-5340

Transport Canada

Aviation Group
Post Office Box 439
V0T 1T0
637-5313
Flight Service Station:
637-5311

Canadian Coast Guard
Flight Service Station and Radio Station
Post Office Box 212
V0T 1T0
637-5311

Sayward (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
V0P 1R0
282-5522

Sechelt (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
5704 Cowrie Street
Post Office Box 1520
V0N 3A0
885-2722

Royal Canadian Mounted Police

NCO i/c
Dolphin Street
Post Office Box 188
V0N 3A0
885-2266

Shawnigan Lake (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
2780 Shawnigan Lake Road
Post Office Box 95
V0R 2W0
743-5514

Sicamous (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 340
V0E 2V0
836-2878

Sidney (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Golden Nematode Laboratory
9600 Canora Road, Room 2
V8L 4R1
356-6634

Food Production and Inspection
Agricultural Inspection Directorate
Saanichton Plant Quarantine Station
8801 East Saanich Road
V8L 1H3
356-6640

Research Branch
8801 East Saanich Road
V8L 1H3
356-6650

Energy, Mines and Resources Canada

Geological Survey of Canada
Pacific Geoscience Centre
9860 West Saanich Road
Post Office Box 6000
V8L 4B2
356-6500

Environment Canada

Atmospheric Environment Service
Weather Office
Victoria International Airport
9600 Canora Road
Post Office Box 14
V8L 4R1
356-6629

Fisheries and Oceans

Ocean Science and Surveys
Institute of Ocean Sciences
9860 West Saanich Road
Post Office Box 6000
V8L 4B2
356-6511

Revenue Canada, Customs and Excise

Customs
Post Office Box 2548
V8L 4B9
356-6645

Royal Canadian Mounted Police

NCO i/c
2440B Sidney Avenue
V8L 1Y7
656-3931
Victoria Airport Security:
656-4313

Transport Canada

see under Victoria

Smithers (Area Code 604)

Canadian Forestry Service

Forest Insect and Disease Survey
East Yellowhead Highway 16
Post Office Box 2259
V0J 2N0
847-3174

Employment and Immigration Canada

Canada Employment Centre
1090 Main Street
Post Office Box 1028
V0J 2N0
847-3248

Fisheries and Oceans

Field Services
Post Office Box 578
V0J 2N0
847-2312

Royal Canadian Mounted Police

NCO i/c
3351 Yellowhead Highway 16
Post Office Box 2020
V0J 2N0
847-3233

Transport Canada

Airports Authority Group
Smithers Airport
Post Office Box 507
V0J 2N0
847-3664
Aviation Group
Flight Service Station:
847-2035

Sooke (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
2050 Drennan Street
Post Office Box 40
V0S 1N0
642-5241

Transport Canada

Canadian Coast Guard
see under Victoria

Sparwood (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Michelle Creek Road
Post Office Box 1477
V0B 2G0
425-0521

Royal Canadian Mounted Police

NCO i/c
Spruce Avenue
Post Office Box 1450
V0B 2G0
425-6233

Spences Bridge (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 9
V0K 2L0
458-2233

Squamish (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Chieftan Centre
1307 A Pemberton Avenue
Post Office Box 348
V0N 3G0
892-9012

Squamish *(continued)*

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 393
Garibaldi Highlands
V0N 1T0
898-9808

Fisheries and Oceans

Field Services
Post Office Box 85
V0N 3G0
892-3230

Salmonid Enhancement Program
Tenderfoot Hatchery
Lot 1, Midnight Way
Post Office Box 477
Brackendale
V0N 1H0
898-3657

Royal Canadian Mounted Police

NCO i/c
40439 Tantalus Road
Post Office Box 1880
V0N 3G0
898-9611

Stewart (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 548
V0T 1W0
636-2507

Royal Canadian Mounted Police

NCO i/c
8th Avenue
Post Office Box 158
V0T 1W0
636-2233

Summerland (Area Code 604)

Agriculture Canada

Research Branch
Research Station
V0H 1Z0
494-7711

Canadian Forestry Service

Forest Insect and Disease Survey
Post Office Box 487
V0A 1Z0
494-8742

Royal Canadian Mounted Police

NCO i/c
8709 Jubilee Road
Post Office Box 17
V0H 1Z0
494-7416

Surrey (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Customs and Immigration Building
28 176th Street, Rural Route 8
V3S 5J9
538-3656

Food Production and Inspection
Veterinary Inspection Directorate
17637 1st Avenue, Room 202
V3S 5J9
534-5114

Employment and Immigration Canada

Canada Employment Centre
10524 King George Highway, Room 300
V3T 2X2
588-5981

Canada Immigration Centre
10453 137th Street
V3T 5B1
585-3755

Livestock Feed Board of Canada

17655 57th Avenue
V3S 1H1
576-8144

Revenue Canada, Customs and Excise

Customs
Pacific Highway Border District
28 176th Street
V3S 5J9
538-3600

Royal Canadian Mounted Police

Officer i/c
Surrey Detachment
17695 56th Avenue
V3S 1E1
574-4122

Secretary of State

Court of Canadian Citizenship
10447 137th Street
V3T 5B1
585-5251

Tahsis (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
South Maquinna Drive
Post Office Box 490
V0P 1X0
934-6363

Terrace (Area Code 604)

Canada Mortgage and Housing Corporation

Inspection Office
4722 Lakelse Avenue, Room 302
V8G 1R6
635-3933

Canadian Forestry Service

Forest Insect and Disease Survey
4119 Munroe Street
Post Office Box 23
V8G 4A2
635-7660

Correctional Service Canada

Parole Office
4618 Lazelle Avenue, Room 222
V8G 1S5
638-8168

Employment and Immigration Canada

Canada Employment Centre
4630 Lazelle Avenue
V8G 1S6
635-7134

Environment Canada

Atmospheric Environment Service
Weather Office
Rural Route 4
V8G 4V2
635-3224

Inland Waters and Lands
Water Resources Branch
4721 Lazelle Avenue, Room 1
V8G 1T3
635-7533

Federal Business Development Bank

4641 Lazelle Avenue
V8G 1S8
635-4951

Fisheries and Oceans

Field Services
4721B Lazelle Avenue
V8G 1R6
635-2206

Indian and Northern Affairs Canada

North West District
3219 Eby Street
V8G 4R3
638-4100

Royal Canadian Mounted Police

Officer in Charge
3205 Eby Street, Room 3115
V8G 2X7
638-0333
Emergency only:
635-4911

Transport Canada

Airports Authority Group
Terrace Airport
Rural Route 4
V8G 4V2
635-2659
Aviation Group
Flight Service Station:
635-2110

Tofino (Area Code 604)

Fisheries and Oceans

Field Services
Post Office Box 48
V0R 2Z0
725-3468

Royal Canadian Mounted Police

NCO i/c
400 Campbell Avenue
General Delivery
V0R 2Z0
725-3242

Transport Canada

Aviation Group
Flight Service Station
(Seaplane Base)
Tofino Municipal Airport
Post Office Box 1119
Ucluelet
V0R 3A0
725-3384

Canadian Coast Guard
Search and Rescue
Post Office Box 40
V0R 2Z0
725-3231

Trail (Area Code 604)

Canada Mortgage and Housing Corporation

Inspection Office
1000 Rossland Avenue
Post Office Box 70
V1R 4L3
368-3811

Employment and Immigration Canada

Canada Employment Centre
835 Spokane Street
V1R 3W4
368-5566

Revenue Canada, Customs and Excise

Customs
835 Spokane Street
V1R 3W4
364-2534

Royal Canadian Mounted Police

NCO i/c
1418 Pine Avenue
V1R 4E8
364-2566

Tumbler Ridge (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
315 Founders Street
Post Office Box 710
V0C 2W0
242-5252

Ucluelet (Area Code 604)

Environment Canada

Parks
Pacific Rim National Park
Post Office Box 280
V0R 3A0
726-7721

Royal Canadian Mounted Police

NCO i/c
1712 Cedar Road
Post Office Box 969
V0R 3A0
726-7773

Transport Canada

Canadian Coast Guard
Radio Station
Post Office Box 345
V0R 3A0
726-7716

Canadian Coast Guard
Traffic Centre
Post Office Box 190
V0R 3A0
726-7777

Valemount (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
1433 6th Avenue
Post Office Box 159
V0E 2Z0
566-4466

Vancouver (Area Code 604)

Agriculture Canada

Finance and Administration Branch
Regional Office
1166 Alberni Street, Room 902
V6E 3Z3
666-3680

Personnel Administration Branch
1166 Alberni Street, Suite 201
V6E 3Z3
666-7024

Food Production and Inspection
Agricultural Inspection Directorate
Kingsway Plaza, Room 225
5000 Kingsway
Burnaby
V5H 2E4
District Office:
666-2891
Plant Health and Plant Products:
666-6291

Food Production and Inspection
Agricultural Inspection Directorate
Terminal Building
Vancouver International Airport
V7B 1T8
Plant Health and Plant Products:
666-7073

Food Production and Inspection
215 Commercial Drive
V5L 4X1
Plant Health and Plant Products:
666-8593
Ship and Commodity Inspection:
666-3837

Food Production and Inspection
Veterinary Inspection Directorate
Regional Office
Custom House, Room 801
1001 West Pender Street
V6E 2M7
666-0575

Food Production and Inspection
Veterinary Inspection Directorate
Custom House, Room 800
1001 West Pender Street
V6E 2M7
666-0841

Food Production and Inspection
Veterinary Inspection Directorate
Terminal Building
Vancouver International Airport
V7B 1T8
Animal Health Division:
666-7042

Research Branch
Research Station
6660 North West Marine Drive
V6T 1X2
224-4355

Air Canada

Regional Administration Office
Board of Trade Tower, 2nd Floor
1177 West Hastings Street
V6E 2K4
666-7400

Ticket Offices:
1040 West Georgia Street
Oakridge Shopping Centre, Room 602
688-5515

Auditor General of Canada, Office of the

Sinclair Centre, Suite 250
757 West Hastings Street
V6C 1A1
666-3596

Bank of Canada

Vancouver Agency
Bank of Canada Building
900 West Hastings Street
V6C 1E6
643-6100

Canada Harbour Place Corporation

World Trade Centre, Suite 690
999 Canada Place
V6C 3C1
682-7200

Vancouver *(continued)*

Canada Labour Relations Board

Western Region
800 Burrard Street, Suite 1660
V6Z 2G7
666-6001

Canada Mortgage and Housing Corporation

British Columbia and Yukon Regional Office
1500 West Georgia Street, Suite 800
V6G 3A1
666-2516

Local Office
South Granville Centre, Room 400
2600 Granville Street
V6H 3V7
731-5733

Canada Post Corporation

Pacific Division
1010 Howe Street
V6B 4Z3
Communications:
662-1387
Customer Service:
662-1551
Postal Code Information and Postal Rates:
684-9466
Priority Post:
666-2008
Sales:
662-1526

Canadian Aviation Safety Board

Aviation Safety Investigation
3071 Number 5 Road, Room 8
Richmond
V6X 2T4
666-5826

Canadian Broadcasting Corporation

British Columbia Regional Office
English and French Services
700 Hamilton Street
Post Office Box 4600
V6B 4A2
662-6000

Canadian Grain Commission

Price Waterhouse Building, Room 300
601 West Hastings Street
V6B 5A6
666-0406

Canadian Human Rights Commission

Western Regional Office
609 West Hastings Street, Suite 600
V6B 4W4
666-2251
Visual Ear:
666-3071
(Collect calls are accepted.)

Canadian National Railways

First City Building, Room 2000
777 Hornby Street
V6Z 1S4
665-4263

Canadian Radio-television and Telecommunications Commission

Regional Office
Pacific Centre, Suite 1130
700 West Georgia Street
Post Office Box 10105
V7Y 1C6
666-2111

Canadian Wheat Board

Vancouver Office
Marine Building, Room 650
355 Burrard Street
V6C 2G8
666-2992

Communications, Department of

Pacific Regional Office
800 Burrard Street, Room 1700
V6Z 2J7
666-5423

District Office
800 Burrard Street, Room 1700
V6Z 2J7
666-5468

Consumer and Corporate Affairs Canada

Pacific Regional Office
800 Burrard Street, Room 1400
V6Z 2H8
Regional Consumer Consultant:
666-5019
Bankruptcy:
666-5507
Competition:
666-3072
Consumer Services:
666-5018
Intellectual Property:
666-5007
Marketing Practices and Product Safety:
666-5003

District Office
3625 Lougheed Highway
V5M 2A6
Consumer Products:
666-3326
Electricity and Gas:
666-0837
Weights and Measures:
666-3834

Correctional Service Canada

Community Correctional Centre
Robson Centre
1301 Robson Street
V6E 1C6
666-2236

District Parole Office
594 East 15th Avenue
V5T 2R5
666-3731

Employment and Immigration Canada

Regional Office
Royal Centre
1055 West Georgia Street
Post Office Box 11145
V6E 2P8
666-2282

Adjudication Directorate
Sandwell Building
1550 Alberni Street
V6G 2X5
666-0485

Canada Employment Centre
Sinclair Centre, 3rd Floor
757 West Hastings Street
V6C 1A1
681-8253
Service in French:
666-8549

Canada Employment Centre
125 10th Avenue East
V5T 1Z3
872-7431
Service in French:
666-6260

Canada Employment Centre
3701 East Hastings Street, Room 201
Burnaby
V5C 5Z5
294-4828

Canada Employment Centre
Marlborough Mall, Room 411
5021 Kingsway
Burnaby
V5H 4C1
Employment:
437-3761
Unemployment Insurance:
437-4441

Canada Employment Centre
3020 Lincoln Avenue, Room 200
Coquitlam
V3B 6B5
464-7144

Canada Employment Centre
126 East 15th Street
North Vancouver
V7L 2P9
988-1151

Canada Employment Centre
6511 Buswell Street
Richmond
V6Y 3B5
273-6431

Canada Employment Centre
Vancouver South
5550 Fraser Street
V5W 3W1
324-1142

For telephone information services *see* pages 15 to 39.

Vancouver *(continued)*
Employment and Immigration Canada
(continued)

Canada Employment Centre
Vancouver West
1755 West Broadway, Suite 200
V6J 4S5
732-1311

Canada Employment Centre
Temporary Workers Office
6 East 2nd Avenue
V5T 1B1
879-7154

Canada Employment Centre on Campus
British Columbia Institute of Technology
3700 Willingdon Avenue
Burnaby
V5G 3H2
432-8333

Canada Employment Centre on Campus
Simon Fraser University
3044 West Concourse, Room AQ 3044
Burnaby
V5A 1S6
291-3105

Canada Employment Centre on Campus
University of British Columbia
Brock Memorial Hall, Room 214
1874 East Mall
V6T 1W5
228-6473

Industrial Adjustment Services
Royal Centre
1055 West Georgia Street
Post Office Box 11145
V6E 2P8
666-2267

Canada Immigration Centre
Sandwell Building
1550 Alberni Street
V6G 2X5
666-2171

Canada Immigration Centre
Vancouver International Airport
Level 1, Room 1001
Richmond
V7B 1T8
273-4113

Immigration Appeals Office
Royal Centre
1055 West Georgia Street
Post Office Box 11145
V6E 2P8
666-3130

Energy, Mines and Resources Canada

Regional Information Office
Sun Tower Building, Room 305
100 West Pender Street
V6B 1R8
666-8350

Conservation and Renewable Energy Office
100 West Pender Street, Room 200
V6B 1R8
666-5863

Explosives Branch
Sun Tower Building, 7th Floor
100 West Pender Street
V6B 1R8
666-0366

Geological Survey of Canada
Sun Tower Building
100 West Pender Street
V6B 1R8
666-0271

Surveys and Mapping Branch
Regional Office
800 Burrard Street, Room 1300
V6Z 2J4
666-5313

Environment Canada

Pacific and Yukon Regional Office
Kapilano 100, 3rd Floor
100 South Park Royal
West Vancouver
V7T 1A2
Communications Directorate:
666-5900

Atmospheric Environment Service
Pacific Weather Centre
1200 West 73rd Avenue, Suite 200
V6P 6H9
666-0523

Atmospheric Environment Service
Weather Office
Air Terminal Building, Room 4111
Vancouver International Airport
Richmond
V7B 1T8
276-6109
Aviation Weather:
276-6108

Federal Environmental Assessment Review Office
750 Cambie Street, Suite 510
V6B 2P2
666-2431

Environmental Protection
Pacific Regional Office
Kapilano 100 Building, 3rd Floor
100 South Park Royal
West Vancouver
V7T 1A2
666-6711
Environmental Emergency Centre:
666-6100

Inland Waters and Lands
Pacific and Yukon Regional Office
Customs Building, Room 502
1001 West Pender Street
V6E 2M9
666-3357
Lands:
666-5923

Inland Waters and Lands
Water Resources Branch
Customs Building, Room 502
1001 West Pender Street
V6E 2M9
666-3605

Parks
St Roch National Historic Site
1905 Ogden Avenue
V6J 1A3
666-3201

Export Development Corporation

British Columbia and Yukon Regional Office
1 Bentall Centre, Suite 1030
505 Burrard Street
V7X 1M5
688-8658

External Affairs Canada

Regional Passport Office
Sinclair Centre, Suite 240
757 West Hastings Street
V6C 1A1
666-0221

Federal Business Development Bank

British Columbia Regional Office
Bank of Canada Building, 12th floor
900 West Hastings Street
V6C 1E7
666-7800

North Vancouver Branch
221 West Esplanade, Room 6
V7M 3J3
666-7703

CASE Office
Bank of Canada Building, 5th Floor
900 West Hastings Street
V6C 1E7
687-1300

CASE Office
North Vancouver Branch
221 West Esplanade, Room 6
V7M 3J3
666-7703

Federal Court of Canada

Local Office
Pacific Centre
700 West Georgia Street
Post Office Box 10065
V7Y 1B6
666-3232

Fisheries and Oceans

Pacific Regional Office
1090 West Pender Street
V6E 2P1
666-3545

Field Services
555 West Hastings Street
V6B 5G3
District Office:
666-0583
Commercial Openings and Closures:
666-0583
Fishing Vessel Insurance Program:
666-3607
Small Craft Harbours Branch:
666-6271
Sports Fishing Information:
666-0383

For telephone information services *see* pages 15 to 39.

Vancouver *(continued)*
Fisheries and Oceans *(continued)*

Field Services
Fish Inspection Division
2250 Boundary Road
Burnaby
V5M 4L9
298-4114

Fisheries Research Branch
West Vancouver Laboratory
4160 Marine Drive
West Vancouver
V7V 1N6
926-2614

Salmonid Enhancement Program
Capilano Hatchery
4500 Capilano Park Road
North Vancouver
V7R 4L3
987-1411

Health and Welfare Canada

Public Affairs
757 West Hastings Street, Room 245
V6C 1A1
666-2083

Health Protection Branch
Western Regional Office
3155 Willingdon Green
Burnaby
V5G 4P2
666-3350

Health Services and Promotion Branch
Health Promotion Directorate
Pacific Regional Office
560 West Broadway, Room 202
V5Z 1E9
666-6061

Income Security Programs
Sinclair Centre
757 West Hastings Street, Room R205
V6C 1A1
666-3040

Income Security Programs
Client Service Centre
5625 Imperial Street, Room 101
Burnaby
V5J 1E9
666-3040

Income Security Programs
221 West Esplanade Avenue, Room 5
North Vancouver
V7M 3J3
666-3040

Medical Services
Pacific Region
757 West Hastings Street, Suite 540
V6C 3E6
666-3235

Medical Services
South Mainland Zone
757 West Hastings Street, Suite 515
V6C 3E6
666-6196

Social Service Programs
New Horizons Program
Regional Office
1525 West 8th Avenue
Room 104
V6J 1T5
666-2729

Immigration Appeal Board

800 Burrard Street, Room 1600
Post Office Box 1600
V6Z 2J9
666-5946

Indian and Northern Affairs Canada

British Columbia Regional Office
800 Burrard Street
Post Office Box 1000
V6Z 2J3
666-5116

Vancouver District
757 West Hastings Street, Room 210
V6C 3E3
666-3151

Comprehensive Claims Branch
1055 West Georgia Street, Room 1800
V6E 3P3
666-7027

Specific Claims Branch
800 Burrard Street, Room 920
Post Office Box 1000
V6Z 2J3
666-5302
666-5296

International Centre for Ocean Development

Information (by mail or telephone only):
c/o 999 Canada Place, Suite 666
V6C 3E1
641-1206

International Development Research Centre

University of British Columbia Campus
5990 Iona Drive
V6T 1L4
666-0346

Justice Canada, Department of

Regional Office
Royal Centre, 28th Floor
1055 West Georgia Street
Post Office Box 11118
V6E 3P9
666-2061

Labour Canada

Regional Office and
District Office
Centennial Building, 7th Floor
750 Cambie Street
V6B 2P2
666-0656

Federal Mediation and Conciliation Service
750 Cambie Street, 7th Floor
V6B 2P2
666-0241

National Archives of Canada

Vancouver Records Centre
2751 Production Way
Burnaby
V5A 3G7
666-8243

National Defence, Department of

Militia Area Pacific
4050 West 4th Avenue
V6R 1P6
666-4333

Canadian Forces Recruiting Centre
Sinclair Centre, Suite R125
757 West Hastings Street
V6C 1A1
666-3136

National Film Board

English Program
736 Granville Street, Room 801
V6Z 1G3
666-3838

Marketing Office
1161 West Georgia Street
V6E 3G4
Office:
666-0718
Film Library:
666-0716

National Parole Board

Pacific and Yukon Regional Office
4664 Lougheed Highway, Room 230
Burnaby
V5C 5T5
666-2121

National Research Council Canada

Division of Mechanical Engineering
Western Laboratories
3650 Wesbrook Mall
V6S 2L2
666-2623

Industrial Research Assistance Program
Field Advisory Service
Simon Fraser University
Burnaby
V5A 1S6
666-8280

Industrial Research Assistance Program
Field Advisory Service
University of British Columbia Campus
3650 Wesbrook Mall
V6S 2L2
666-7034

Institute for Research in Construction
3650 Westbrook Mall
V6S 2L2
Construction:
666-6735
666-8899
Avalanche Research:
666-6741

Vancouver *(continued)*
National Research Council Canada
(continued)

Tri-University Meson Facility (TRIUMF)
4004 Wesbrook Mall
University of British Columbia Campus
V6T 2A3
228-4711

National Transportation Agency

Market Entry and Analysis Branch
Enforcement Directorate
Royal Centre, Room 1836
1055 West Georgia Street
Post Office Box 11148
V6E 3P3
666-2050

Rail Safety Branch
District Safety Office Pacific
Royal Centre, Room 1740
1055 West Georgia Street
Post Office Box 11148
V6E 3P3
666-0011

Office of the Superintendent of Financial Institutions Canada

800 Burrard Street, Room 980
V6Z 2G7
666-5335

Petro-Canada

Petro-Canada Products
Wholesale Marketing
1066 West Hastings Street, Suite 660
V6E 3E4
684-9424

Petro-Canada Products
Retail Marketing
Lougheed Commerce Court, Room 408
4190 Lougheed Highway
Burnaby
V5C 3Y5
298-1709

Ports Canada

Vancouver Port Corporation
200 Granville Street
Suite 1900
V6C 2P9
666-8978

Public Service Commission

757 West Hastings Street, 5th Floor
V6C 3G4
666-0350

Public Works Canada

Pacific Regional Office
Corporate Communications
1166 Alberni Street
V6E 3W5
666-8268

Regional Industrial Expansion, Department of

Regional Office
Bentall Tower IV, Room 1101
1055 Dunsmuir Street
Post Office Box 49178
Bentall Postal Station
V7X 1K8
666-0434
Business Information Centre:
666-2255

Revenue Canada, Customs and Excise

Customs
Regional Customs Office
Customs Building
1001 West Pender Street
V6E 2M8
666-0545

Customs
International Mail Branch
685 Hamilton Street
V6B 2R4
666-3392

United Terminal
7867 Express Street
Burnaby
V5A 1S7
420-5812

Excise
Pacific Regional Office
4664 Lougheed Highway
Burnaby
V5C 6C2
666-4664

Excise
Softwood Lumber Export Office
125 East 10th Avenue
V5T 1Z3
666-4590

Revenue Canada Taxation

District Office
Taxation Building
1166 West Pender Street
V6E 3H8
General Inquiries:
689-5411
General Inquiries, Service in French:
666-6236
Requests for Forms:
666-0337
Refund Inquiries:
689-8671

Royal Canadian Mounted Police

Officer Commanding Sub-Division
657 West 37th Avenue
V5Z 1K6
264-2222
Community Policing Crime Prevention:
264-2233
Information Division:
264-3111
Native Policing Liaison:
264-2227

NCO i/c
Airport Detachment
Vancouver AMF
Richmond
V7B 1T0
276-5700

NCO i/c
Burnaby Detachment
6355 Gilpin Street
Burnaby
V5G 2J2
294-7922
Emergency:
299-8822

NCO i/c
Fairmont Academy
4949 Heather Street
V5Z 1K6
666-2901

NCO i/c
Dease Island Freeway Patrol
Post Office Box 94337
Richmond Postal Station
V6Y 2A8
277-1171

Officer i/c
North Vancouver Detachment
160 East 13th Street
Post Office Box 86427
V7L 4K8
985-1311

NCO i/c
Port Mann Freeway Patrol
9060 Stormont Avenue
Burnaby
V3N 4G6
526-9744

Officer i/c
Richmond Township Detachment
6900 Minoru Boulevard
Richmond
V6Y 1Y3
278-1212

NCO i/c
University Detachment
2990 Wesbrook Mall
V6T 2B7
224-1322

Secretary of State

Pacific Regional Office
1525 West 8th Avenue, Room 207
V6J 1T5
666-0176

Court of Canadian Citizenship
757 West Hastings Street, Suite 200
V6C 1A1
666-2315

Solicitor General Canada

Regional Office
800 Burrard Street, Suite 1320
V6Z 2J5
666-5307

Vancouver *(continued)*

Statistics Canada

Regional Office
757 Hastings Street West, Suite 440F
V6C 3C9
Statistical information:
666-3691

Supply and Services Canada

British Columbia/Yukon Region
1133 Melville Street, 8th Floor
V6E 4E5
666-7760

Crown Assets Distribution Centre
British Columbia/Yukon Region
12171 Horseshoe Way
Richmond
V7A 4Z6
272-9056

British Columbia/Yukon Region
Purchasing Group
12171 Horseshoe Way
Richmond
V7A 4Z6
272-9015

Telefilm Canada

Regional Office
1188 West Georgia Street, Suite 1200
V6E 4E6
684-7262

Transport Canada

Public Affairs
Regional Office
800 Burrard Street, 6th Floor
V6Z 2J8
984-3705

Airports Authority Group
Aviation Group
Pacific Regional Office
800 Burrard Street, Room 220
V6Z 2J8
General Inquiries:
666-5551
Licensing:
666-5571

Airports Authority Group
Vancouver International Airport
V7B 1T6
276-6208
Aviation Safety Programs:
276-5520
Aviation Group
Control Tower:
276-5604
Flight Service Station:
276-5403
Vancouver Area Control Centre:
276-5601 (VFR Flight planning)
276-5602 (IFR Flight planning)

Aviation Group
Vancouver Harbour Control Tower
200 Granville Street
Post Office Box 18
V6C 1S4
688-9254

Canadian Coast Guard
Western Regional Office
224 West Esplanade
North Vancouver
V7M 3J7
984-3700

Canadian Coast Guard
Harbours and Ports
224 West Esplanade, 6th Floor
North Vancouver
V7M 3J7
984-3800

Canadian Coast Guard
100 Park Royal
West Vancouver
V7T 1A2
Emergency Centre:
926-0962

Canadian Coast Guard
Kitsilano Search and Rescue Base
1661 Whyte Avenue
V6J 1A9
666-0146

Canadian Coast Guard
Radio Station
Vancouver International Airport
4611 Cowley Crescent, Room 109
Richmond
V7B 1B9
666-2066

Canadian Coast Guard
Ship Safety
District Office
224 West Esplanade, 3rd Floor
North Vancouver
V7M 3J7
666-3636

Grain Transportation Agency
Royal Centre, Suite 1836
Post Office Box 11148
V6E 3P3
666-2633

Pacific Pilotage Authority
Regional Office
1199 West Hastings Street, Suite 300
V6E 4G9
666-6771

Policy and Coordination Group
800 Burrard Street, 6th Floor
V6C 2L1
666-5859

Veterans Affairs

Canadian Pension Commission
District Office
750 Cambie Street, Suite 640
V6B 5E5
666-3603

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
Pacific Regional Office and District Office
750 Cambie Street, Suite 540
V6B 5E5
666-3603

Department of Veterans Affairs
Veterans Land Administration
District Office
750 Cambie Street, Suite 540
V6B 2P2
666-3870

VIA Rail Canada

1150 Station Street, Room 300
V6A 2X7
687-3029
Reservations:
1-800-665-8630
1-800-361-6180 (Service in French)

Western Economic Diversification, Department of

200 Granville Street, Suite 138
V6C 1S4
666-6256

Vanderhoof (Area Code 604)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
1809 Stewart Street
Post Office Box 1460
V0J 3A0
567-4795

Royal Canadian Mounted Police

NCO i/c
181 East Columbia Street
Post Office Box 650
V0J 3A0
567-2222

Vernon (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Federal Building, 2nd Floor
3205 32nd Street
V1T 5M7
549-5171

Correctional Service Canada

Parole Office
3131 Seymour Street, Suite 202
V1T 5A3
542-0341

Employment and Immigration Canada

Agriculture Employment Service
2802 30th Street, Room 202A
V1T 8G7
542-9565

Canada Employment Centre
Federal Building, 2nd Floor
3202 31st Street
V1T 5J1
545-2125

Vernon *(continued)*

Environment Canada

Atmospheric Environment Service
Field Station
Commonage Road
Post Office Box 670
V1T 6M6
542-8000

Federal Business Development Bank

3303 30th Street
V1T 5E4
545-7215

Revenue Canada, Customs and Excise

Customs
3101 32nd Avenue
V1T 2M2
542-3194

Royal Canadian Mounted Police

NCO i/c
3402 30th Street
V1T 5E5
545-7171

Victoria (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
District Office
Canada Custom House, Room 116
816 Government Street
V8W 1W9
388-3421

Food Production and Inspection
Veterinary Inspection Directorate
Canada Custom House, Room 114
816 Government Street
V8W 1W9
388-3618

Air Canada

Ticket Office
20 Centennial Square
V8W 1P7
382-9242

Canada Mortgage and Housing Corporation

Local Office
1007 Fort Street
Post Office Box 5066, Station B
V8R 6N3
388-3103

Canadian Forestry Service

Pacific Forestry Centre
506 West Burnside Road
V8Z 1M5
388-0600

Communications, Department of

District Office
Canada Custom House, Room 224
816 Government Street
V8W 1W9
388-3805

Consumer and Corporate Affairs Canada

District Office
Federal Building, Room 401
1230 Government Street
V8W 1Y3
Consumer Products:
388-3604
Weights and Measures:
388-3605

Correctional Service Canada

William Head Institution
Post Office Box 4000, Postal Station A
V8X 3Y8
380-4642

District Parole Office
Canada Custom House, Room 323
816 Government Street
V8W 1W9
388-3267

Defence Construction Canada

Pacific Regional Office
3939 Quadra Street, Suite 202
V8X 1J5
388-0223

CFB Esquimalt
Building 575
c/o Fleet Mail Office
V0S 1B0
380-2348

Emergency Preparedness Canada

British Columbia Regional Office
(British Columbia and Yukon)
Canada Custom House, Room 111
816 Government Street
V8W 1W9
388-3621

Employment and Immigration Canada

Agriculture Employment Service
2661 Douglas Street
V8T 4M5
382-7201

Canada Employment Centre
810 Fort Street
V8W 3A9
388-3481

Canada Employment Centre
3962 Borden Street
Saanich
V8P 3H8
727-6551

Canada Employment Centre on Campus
Camosun College
3100 Foul Bay Road
V8P 4X8
592-1281

Canada Employment Centre on Campus
University of Victoria
Campus Services Building, Room 136
Post Office Box 1700
V8W 2Y2
721-8421

Industrial Adjustment Services
3962 Borden Street
V8P 3H8
388-3113

Canada Immigration Centre
Canada Custom House, Room 377
816 Government Street
V8W 1W9
388-3614

Environment Canada

Atmospheric Environment Service
Field Station
302 Denison Road
V8S 4K3
388-3350

Parks
Fisgard Lighthouse National Historic Site
603 Fort Rodd Hill Road
V9C 2W8
380-4662

Parks
Fort Rodd Hill National Historic Park
603 Fort Rodd Hill Road
V9C 2W8
380-4662

External Affairs Canada

Regional Passport Office
Custom House, Room 228
816 Government Street
V8W 1W8
388-0213

Federal Business Development Bank

990 Fort Street
V8V 3K2
388-0161

CASE Office
990 Fort Street
V8V 3K2
388-0161

Fisheries and Oceans

Field Services
Federal Building, Room 423
1230 Government Street
V8W 1Y3
388-3252

Health and Welfare Canada

Health Protection Branch
Canada Custom House, Room 231
816 Government Street
V8W 1W9
388-3166

Income Security Programs
Federal Building
1230 Government Street
V8W 2P1
388-5355

Victoria *(continued)*
Health and Welfare Canada *(continued)*

Medical Services
Vancouver Island Zone
Federal Building, Room 510
1230 Government Street
V8W 1Y3
388-3387

Social Services Programs
Canada Assistance Plan
Canada Custom House, Room 239
816 Government Street
V8W 1W9
388-3285

National Defence, Department of

DND Office of Information
Canadian Forces Base Esquimalt
Fleet Mail Office Victoria
V0S 1B0
380-2174

CFB Esquimalt
FMO Victoria
V0S 1B0
380-2000

Canadian Forces Recruiting Centre
Detachment
614 Yates Street
V8W 1K9
388-3717

National Film Board

Marketing Office
811 Wharf Street
V8W 1T2
Film Library:
388-3868

National Research Council Canada

Herzberg Institute of Astrophysics
Dominion Astrophysical Observatory
5071 West Saanich Road
V8X 4M6
388-0007

Regional Industrial Expansion, Department of

District Office
990 Fort Street, Room 200
V8V 3K2
388-3181

Revenue Canada, Customs and Excise

Customs
Custom House, Room 107
816 Government Street
V8W 1X1
388-3339

Excise
District Office
1230 Government Street, Room 404
V8W 1R3
388-3339

Revenue Canada Taxation

District Office
1415 Vancouver Street
V8V 3W4
General Inquiries:
388-0121
Requests for Forms:
388-3291
Refund Inquiries:
388-0120

Royal Canadian Mounted Police

Officer Commanding
Victoria Sub-Division Headquarters
2881 Nanaimo Street
V8T 4Z8
380-6161

NCO i/c
Colwood Detachment
2785 Millstream Road
V9B 3S5
474-2264

Victoria Airport Security
see Sidney

Secretary of State

Local Office
Custom House, Room 105
816 Government Street
V8W 1W9
388-0219

Court of Canadian Citizenship
Custom House, Room 105
816 Government Street
V8W 1W9
388-3464

Supply and Services Canada

Victoria District Office
775 Topaz Avenue
Mail: Post Office Box 5000
Postal Station E
V8W 2Z4
388-3502

Victoria District Office
Purchasing
Canada Custom House
816 Government Street
V8W 1X2
388-3160

Esquimalt Printing Plant
Building 63, CFB Esquimalt
FMO Victoria
V0S 1B0
380-2881

Transport Canada

Airports Authority Group
Victoria International Airport
9600 Canora Road, Unit 12
Sidney
V8L 4R1
656-0721
Aviation Group
Control Tower:
656-4431
Flight Service Station:
656-6824

Canadian Coast Guard
25 Huron Street
V8V 4V9
District Office:
388-3303
Ship Safety:
388-3646

Canadian Coast Guard
Radio Station
Western Region
7316 McMillan Road
Post Office Box 490
Sooke
V0S 1N0
642-3431

Pacific Pilotage Authority
211 Dallas Road
V8V 1A1
388-3878

Veterans Affairs

Bureau of Pensions Advocates
District Office
Canada Custom House, Room 206
816 Government Street
V8W 1W9
388-3691

Canadian Pension Commission
District Office
Canada Custom House, Room 232
816 Government Street
V8W 3B3
388-3836

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Canada Custom House, Room 232
816 Government Street
V8W 3B3
388-3836

Waglisla

see Bella Bella

Waneta (Area Code 604)

Revenue Canada, Customs and Excise

Customs
Waneta Border Crossing
Mail: 835 Spokane Street
Trail
V1R 3W4
367-9656

Wasa (Area Code 604)

Canadian Forestry Service

Forest Insect and Disease Survey
Post Office Box 120
V0B 2K0
422-3465

Wells (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
Highway 26
Post Office Box 70
V0K 2R0
994-3314

West Vancouver

see Vancouver

Whistler (Area Code 604)

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 574
V0N 1B0
932-5413

Royal Canadian Mounted Police

NCO i/c
Post Office Box 38
V0N 1B0
932-3044

White Rock (Area Code 604)

Royal Canadian Mounted Police

NCO i/c
15299 Pacific Avenue
V4B 1R1
531-5527

Williams Lake (Area Code 604)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building, Room 102
153 Borland Street
V2G 1R1
392-4845

Canadian Forestry Service

Forest Insect and Disease Survey
North Lakeside Road
Post Office Box 4354
V2G 2B4
392-6067

Employment and Immigration Canada

Canada Employment Centre
383 Oliver Street, Room 201
V2G 1M4
Employment:
392-4184
Unemployment Insurance:
392-6528

Environment Canada

Inland Waters and Lands
Water Resources Branch
260F North Broadway
V2G 2X9
392-7033

Federal Business Development Bank

94 1st Avenue North
V2G 1Y6
398-8233

Fisheries and Oceans

Field Services
260D North Broadway
V2G 2X9
398-6544

Royal Canadian Mounted Police

NCO i/c
487 Borland Street
V2G 1R9
392-6211

Transport Canada

Airports Authority Group
Williams Lake Airport
Post Office Box 4690
V2G 2V7
989-4713
Aviation Group
Flight Service Station:
989-4415

Canadian Coast Guard
Loran-C Station
Post Office Box 4568
V2G 2V8
659-5611

Winfield (Area Code 604)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Bottom Woods Lake Road
766-2377

Manitoba

Alonsa (Area Code 204)

Prairie Farm Rehabilitation Administration

Alonsa Community Pasture
Post Office Box 116
R0H 0A0
767-2147

Altona (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 450
R0G 0B0
324-6970

Amaranth (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0H 0B0
843-2391

Arborg (Area Code 204)

Farm Credit Corporation Canada

Arborg Office Building
Ardal Avenue North
Post Office Box 460
R0C 0A0
376-5291

Prairie Farm Rehabilitation Administration

Sylvan – Dale Community Pasture
Post Office Box 309
R0C 0A0
364-2332

Royal Canadian Mounted Police

NCO i/c
Post Office Box 280
R0C 0A0
376-2324

Ashern (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 400
R0C 0E0
768-2324

Beausejour (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1770
R0E 0C0
268-1234

Boissevain (Area Code 204)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building
Post Office Box 696
R0K 0E0
534-6288

Prairie Farm Rehabilitation Administration

Turtle Mountain Community Pasture
Post Office Box 1077
R0K 0E0
534-2333

Revenue Canada, Customs and Excise

Post Office Box 1150
R0K 0E0
534-6336

Royal Canadian Mounted Police

NCO i/c
Post Office Box 25
R0K 0E0
534-7621

Bowsman (Area Code 204)

Prairie Farm Rehabilitation Administration

Lenswood and Birch River Community Pastures
Post Office Box 3, Group B
Rural Route 1
R0L 0H0
236-4380

Brandon (Area Code 204)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
1039 Princess Avenue, Room 240
R7A 1A8
725-3717

Food Production and Inspection
Veterinary Inspection Directorate
3300E Victoria Avenue West
R7B 0N2
725-0370

Research Branch
Brandon Research Station
Corner of 18th Street North and Valley Road
Post Office Box 610
R7A 5Z7
728-7234

Canada Mortgage and Housing Corporation

Inspection Office
Rosser Avenue, Unit G-435
R7A 6S2
725-2587

Communications, Department of

Sub-Office
Post Office Building, Room 229
1039 Princess Avenue
R7A 0P7
727-5227

Consumer and Corporate Affairs Canada

Winnipeg District Area Office
Federal Building, Room 228
153 11th Street
R7A 4J5
727-7003

Correctional Service Canada

Parole Office
217 10th Street
R7A 4E9
727-2438

Employment and Immigration Canada

Agriculture Employment Services
Federal Building, Room 3
1040 Princess Street
R7A 1T9
727-4386

Canada Employment Centre
153 11th Street
Post Office Box 1178
R7A 6E2
727-0583

Canada Employment Centre on Campus
Assiniboine Community College
1430 Victoria Avenue East
Post Office Box 935
R7A 5Z9
727-4530

Canada Employment Centre on Campus
Brandon University
270 18th Street
R7A 6A9
728-9520

Canada Immigration Centre
Federal Building, Room 217
153 11th Street
R7A 1A8
727-3102

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 505
R7A 5Z4
728-7345

Farm Credit Corporation Canada

Thomas Mall
724 18th Street
R7A 5B5
727-4030

Federal Business Development Bank

940 Princess Avenue
R7A 0P6
727-8415

CASE Office
940 Princess Avenue
R7A 0P6
727-8415

Health and Welfare Canada

Health Protection Branch
Federal Building, Room 227
153 11th Street
R7A 1A8
727-6577

Income Security Programs
153 11th Street, Suite B
R7A 4J5
727-0471

Prairie Farm Rehabilitation Administration

Soil and Water Conservation Area 6
244 10th Street
Post Office Box 275
R7A 5Z2
727-0601

Revenue Canada, Customs and Excise

Federal Building, Room 231
11th and Princess Streets
R7A 4J5
727-8777

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1040
R7A 6A3
728-2250

Transport Canada

Aviation Group
Brandon Airport
Post Office Box 505
R7A 5Z4
Airport Control Tower:
728-7913
Flight Service Station:
728-7169

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
153 11th Street, Room 242
Post Office Box 1567
R7A 6N3
727-0727

Carberry (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
R0K 0H0
834-2131

Carman (Area Code 204)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
19 Main Street
Post Office Box 569
R0G 0J0
745-2292

Farm Credit Corporation Canada

Dufferin Credit Union Building
7 1st Avenue South West
Post Office Box 697
R0G 0J0
745-6759

Royal Canadian Mounted Police

NCO i/c
Post Office Box 310
R0G 0J0
745-6773

Cartwright (Area Code 204)

Revenue Canada, Customs and Excise

R0K 0L0
529-2437

Churchill (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Service
Federal Building
Mail: North Centre Mall
13 Station Road, Room 118
Thompson
R8N 0L3
778-4471 (Thompson)

Environment Canada

Atmospheric Environment Service
Upper Air Station
Post Office Box 790
R0B 0E0
675-1313

Parks
Fort Prince of Wales National Historic Park
Post Office Box 127
R0B 0E0
675-8863

Parks
York Factory National Historic Park
Post Office Box 127
R0B 0E0
675-8863

Health and Welfare Canada

Medical Services
Northwest Territories Region
Keewatin Zone
James Bay Street
R0B 0E0
675-8881

Ports Canada

Canada Ports Corporation
Port of Churchill
Post Office Box 217
R0B 0E0
675-8823

Public Works Canada

Churchill Sub-District
Post Office Box 1000
R0B 0E0
675-2197

Revenue Canada, Customs and Excise

General Delivery
R0B 0E0

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
R0B 0E0
675-8821

Transport Canada

Airports Authority Group
Churchill Airport
Post Office Box 1059
R0B 0E0
675-8868
Aviation Group
Flight Service Station:
675-8847

Coulter (Area Code 204)

Revenue Canada, Customs and Excise

General Delivery
R0M 0G0
649-2355

Cranberry Portage (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
103 Ramsey Street
Post Office Box 69
R0B 0H0
472-3611

Cross Lake (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0B 0J0
676-2345

Crystal City (Area Code 204)

Revenue Canada, Customs and Excise

General Delivery
R0K 0N0
873-2250

Royal Canadian Mounted Police

NCO i/c
Post Office Box 430
R0K 0N0
873-2413

Darlingford

see Windygates

Dauphin (Area Code 204)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
21 2nd Avenue Northwest
R7N 1H1
638-4211

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building, Room 202
317 Main Street North
R7N 1C5
638-3322

Employment and Immigration Canada

Agriculture Employment Services
317 Main Street North, Room 100
R7N 1C5
638-8031

Canada Employment Centre
135 2nd Avenue North East
R7N 0Z6
638-3711

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 237
R7N 2V1
638-4902

Farm Credit Corporation Canada

Post Office Building, Room 203
317 Main Street North
Post Office Box 160
R7N 2V1
638-6816

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Federal Building, Room 200
R7N 1C5
638-6108

Royal Canadian Mounted Police

NCO i/c
Dauphin Detachment
Post Office Box 550
R7N 2V4
638-4501

Transport Canada

Aviation Group
Dauphin Airport
Post Office Box 237
R7N 2V1
Flight Service Station:
638-4021

Deloraine (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 403
R0M 0M0
747-2575

East Selkirk (Area Code 204)

Prairie Farm Rehabilitation Administration

Libau Community Pasture
Rural Route 1
R0E 0M0
482-5233

Elphinstone (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 70
R0J 0N0
625-2138

Emerson (Area Code 204)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building
11 Main Street
Post Office Box 146
R0A 0L0
373-2346

Employment and Immigration Canada

Canada Immigration Centre
Customs-Immigration Highway Building
Highway 29 (Emerson West)
Post Office Box 425
R0A 0L0
373-2197

Revenue Canada, Customs and Excise

Highway 75
R0A 0L0
373-2342
Emerson West – traffic from North Dakota (Interstate 29):
373-2524
Emerson East – traffic from Minnesota (Highway 75):
373-2210

Royal Canadian Mounted Police

NCO i/c
Post Office Box 421
R0A 0L0
373-2428

Eriksdale (Area Code 204)

Prairie Farm Rehabilitation Administration

Mulvihill Community Pasture
Post Office Box 112
R0C 0W0
739-5536

Ethelbert (Area Code 204)

Prairie Farm Rehabilitation Administration

Dauphin – Ethelbert Community Pasture
Duck Mountain Community Pasture
Post Office Box 203
R0L 0T0
742-3530

Royal Canadian Mounted Police

NCO i/c
Post Office Box 66
R0L 0T0
742-3371

Falcon Lake (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Falcon Beach Detachment
R0E 0N0
349-2588

Fisher Branch (Area Code 204)

Royal Canadian Mounted Police

Post Office Box 400
R0C 0Z0
372-6240

Flin Flon (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, Room 201
54 Main Street
Post Office Box 730
R8A 1N5
687-8231

Environment Canada

Atmospheric Environment Service
Flin Flon Municipal Air Board
Post Office Box 100
R8A 1M6
687-7447

Royal Canadian Mounted Police

NCO i/c
96 Hapnot Street
R8A 1L6
687-3491

Gardenton (Area Code 204)

Prairie Farm Rehabilitation Administration

Gardenton and Pansy Community Pastures
R0A 0M0
Gardenton:
425-3362
Pansy:
427-2543

Gillam (Area Code 204)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 97
R0B 0L0
652-2077

Royal Canadian Mounted Police

NCO i/c
Post Office Box 309
R0B 0L0
652-2200

Gimli (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Taylor Pharmacy Building
80 6th Avenue
Post Office Box 1770
R0C 1B0
642-5193

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 1320
R0C 1B0
642-8256

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1500
R0C 1B0
642-5104

Gladstone (Area Code 204)

Prairie Farm Rehabilitation Administration

Westbourne Community Pasture
Post Office Box 138
R0J 0T0
386-2143

Royal Canadian Mounted Police

Post Office Box 230
NCO i/c
R0J 0T0
385-2142

Glenlea (Area Code 204)

Agriculture Canada

Research Branch
Experimental Farm
Mail: Winnipeg Research Station
195 Dafoe Road
R3T 2M9
883-2169

God's Lake (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0B 0M0
335-2464

Goodlands (Area Code 204)

Revenue Canada, Customs and Excise

R0M 0R0
658-3516

Grand Marais (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0E 0T0
754-2300

Grand Rapids (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0C 1E0
639-2222

Grandview (Area Code 204)

Royal Canadian Mounted Police

Post Office Box 280
NCO i/c
R0L 0Y0
546-2217

Gretna (Area Code 204)

Revenue Canada, Customs and Excise

R0G 0V0
327-5370

Gunton (Area Code 204)

Fisheries and Oceans

Rockwood Experimental Fish Hatchery
R0C 1H0
738-4613

Gypsumville

see Pineimuta

Hamiota (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 428
R0M 0T0
764-2345

Headingley (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0H 0J0
888-8620

Island Lake (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0B 0T0
456-2626

Killarney (Area Code 204)

Farm Credit Corporation Canada

317 South Railway Street
Post Office Box 399
R0K 1G0
523-7551

Royal Canadian Mounted Police

NCO i/c
Post Office Box 490
R0K 1G0
523-7255

Lac du Bonnet (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 280
R0E 1A0
345-8685

Langruth (Area Code 204)

Prairie Farm Rehabilitation Administration

Lakeview Community Pasture
Post Office Box 128
R0H 0N0
445-2014

Le Pas

see The Pas

Leaf Rapids (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Service
Town Centre, Suite 13
Post Office Box 850
R0B 1W0
473-2448

Royal Canadian Mounted Police

NCO i/c
Muhekan Road
R0B 1W0
473-2900

Lena (Area Code 204)

Revenue Canada, Customs and Excise

R0K 1H0
523-8450

Lockport (Area Code 204)

Public Works Canada

St Andrews Lock and Dam
R0C 1W0
757-2241

Lundar (Area Code 204)

Royal Canadian Mounted Police

Post Office Box 220
NCO i/c
R0C 1Y0
762-5678

Lyleton (Area Code 204)

Revenue Canada, Customs and Excise

R0M 1G0
649-2255

Lynn Lake (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Sherritt Avenue
R0B 0W0
356-8300

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1120
R0B 0W0
356-2494

Transport Canada

Aviation Group
Lynn Lake Airport
Post Office Box 100
R0B 0W0
Flight Service Station:
356-2242

Manitou (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 159
R0G 1G0
242-2121

McAuley (Area Code 204)

Prairie Farm Rehabilitation Administration

St-Lazare Bull Station
Post Office Box 247
R0M 1H0
722-2249

Ellice – Archie Community Pasture
Post Office Box 247
R0M 1H0
722-2249

McCreary (Area Code 204)

Prairie Farm Rehabilitation Administration

McCreary Community Pasture
Post Office Box 159
R0J 1B0
835-2014

Royal Canadian Mounted Police

NCO i/c
Post Office Box 399
R0J 1B0
835-2461

Melita (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 327
R0M 1L0
522-3213

Minnedosa (Area Code 204)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building
Post Office Box 37
R0J 1E0
867-3241

Royal Canadian Mounted Police

Post Office Box 1319
NCO i/c
R0J 1E0
867-2751

Morden (Area Code 204)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
101 8th Street
Post Office Box 571
R0G 1J0
822-3266

Research Branch
Morden Research Station
Post Office Box 3001
R0G 1J0
822-4471

Employment and Immigration Canada

Canada Employment Centre
150 Stephen Street
Post Office Box 1418
R0G 1J0
822-4491

Farm Credit Corporation Canada

The Market Place
108 8th Street
Post Office Box 998
R0G 1J0
822-4461

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 1047
R0G 1J0
822-4078

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1388
R0G 1J0
822-5469

Morris (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 579
R0G 1K0
746-2323

Narcisse (Area Code 204)

Prairie Farm Rehabilitation Administration

Narcisse Community Pasture
R0C 2H0
278-3445

Neepawa (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
225 Ellen Street
Post Office Box 598
R0J 1H0
476-3371

Farm Credit Corporation Canada

Neepawa Building
333 Mountain Avenue
Post Office Box 236
R0J 1H0
476-5855

Prairie Farm Rehabilitation Administration

Langford Community Pasture
Post Office Box 1198
R0J 1H0
476-2442

Royal Canadian Mounted Police

NCO i/c
Post Office Box 549
R0J 1H0
476-3315

Norway House (Area Code 204)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 188
R0B 1B0
359-6241

Royal Canadian Mounted Police

NCO i/c
R0B 1B0
359-6715

Oakbank (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 309
R0E 1J0
444-3391

Pinawa (Area Code 204)

Atomic Energy of Canada Limited

Research Company
Whiteshell Nuclear Research Establishment
R0E 1L0
753-2311

Royal Canadian Mounted Police

NCO i/c
Post Office Box 238
R0E 1L0
753-2919

Pineimuta (Area Code 204)

Royal Canadian Mounted Police

Gypsumville Detachment
Post Office Box 70
R0C 1J0
659-2682

Piney (Area Code 204)

Revenue Canada, Customs and Excise

R0A 1K0
423-2153

Poplar Point (Area Code 204)

Prairie Farm Rehabilitation Administration

Portage Community Pasture
Post Office Box 189
R0H 0Z0
243-2681

For telephone information services *see* pages 15 to 39.

Poplar Point *(continued)*
Prairie Farm Rehabilitation Administration *(continued)*

Woodlands Community Pasture
Post Office Box 67
R0H 0Z0
243-2103

Portage la Prairie (Area Code 204)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building, Room 207
Post Office Box 925
R1N 3C4
857-4171

Research Branch
Portage la Prairie Research Sub-Station
River Road
Post Office Box 517
R1N 3B9
857-4441

Defence Construction Canada

Post Office Box 74
R0H 1N0
428-3267

Employment and Immigration Canada

Agriculture Employment Services
Federal Building, Room 210
10 1st Street West
Post Office Box 746
R1N 3C2
857-7809

Canada Employment Centre
211 Saskatchewan Avenue East
Post Office Box 1117
R1N 3C5
239-1212

Farm Credit Corporation Canada

Town and Country Mall
Highway 1A West
Post Office Box 1058
R1N 3C5
857-8729

Royal Canadian Mounted Police

NCO i/c
Rural and City Detachment
340 Lorne Avenue East
R1N 3M8
857-8767

Powerview (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
R0E 1P0
367-2222

Roblin (Area Code 204)

Prairie Farm Rehabilitation Administration

Bield Community Pasture
Rural Route 2
R0L 1P0
937-4704

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1024
R0L 1P0
937-2164

Rossburn (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 280
R0J 1V0
859-2132

Russell (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
R0J 1W0
773-2105

Ste Rose du Lac (Area Code 204)

Royal Canadian Mounted Police

Post Office Box 419
R0L 1S0
447-2513

St Pierre Jolys (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 430
R0A 1V0
433-7433

Selkirk (Area Code 204)

Employment and Immigration Canada

Agriculture Employment Services
387 Main Street
R1A 1T7
482-6739

Canada Employment Centre
237 Manitoba Avenue, 2nd Floor
R1A 1T6
Employment:
482-3323
Unemployment Insurance:
785-2110

Environment Canada

Parks
Lower Fort Garry National Historic Park
Post Office Box 37, Group 343
Rural Route 3
R1A 2A8
983-6341

Parks
Regional Restoration Workshop
Post Office Box 183
R1A 2B2
482-4387

Public Works Canada

Main Street
Post Office Box 386
R1A 2B3
482-4141

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
310 Christie Avenue
R1A 2L6
482-3322

NCO i/c
Rural Detachment
66 Eveline Street
R1A 1K6
482-8114

Transport Canada

Canadian Coast Guard
Lot 70, North Main
Post Office Box 216
R1A 2B2
482-5813

Shilo (Area Code 204)

Defence Construction Canada

Canadian Forces Base Shilo
Post Office Box 130
R0K 2A0
765-4914

Supply and Services Canada

Shilo Purchasing Office
Post Office Box 160
R0K 2A0
765-4779

Shoal Lake (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 298
R0J 1Z0
759-2344

Snowflake (Area Code 204)

Revenue Canada, Customs and Excise

R0G 2K0
876-4705

Snow Lake (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Community Council Building
687-8231 (Flin Flon)

Royal Canadian Mounted Police

NCO i/c
77 Balsam Street
Post Office Box 280
R0B 1M0
358-7722

Souris (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 880
R0K 2C0
483-2123

South Junction (Area Code 204)

Revenue Canada, Customs and Excise

R0A 1Y0
437-2266

Sprague (Area Code 204)

Revenue Canada, Customs and Excise

Post Office Box 20
R0A 1Z0
437-2361

Royal Canadian Mounted Police

NCO i/c
R0A 1Z0
437-2135

Steinbach (Area Code 204)

Employment and Immigration Canada

Agriculture Employment Services
Victoria Plaza
Highway 12
R0A 2A0
326-4426

Canada Employment Centre
Steinbach Place
323 Main Street
Post Office Box 1149
R0A 2A0
326-1371

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
Post Office Box 2018
R0A 2A0
326-3475

NCO i/c
Rural Detachment and Highway Patrol
Post Office Box 490
R0A 2A0
326-9846

Stonewall (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
413 Main Street
Post Office Box 903
R0C 2Z0
467-5591

Stony Mountain (Area Code 204)

Correctional Service Canada

Rockwood Institution
Post Office Box 72
R0C 3A0
453-5541

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Stony Mountain Institution
Post Office Box 4500
R0C 3A0
983-4275 (Winnipeg)

Sundance (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
General Delivery
Limestone
R0B 2A0
486-2685

Royal Canadian Mounted Police

NCO i/c
R0B 2A0
486-2244

Swan River (Area Code 204)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Building
Post Office Box 146
R0L 1Z0
734-3295

Employment and Immigration Canada

Canada Employment Centre
Federal Building
203 5th Avenue North
R0L 1Z0
734-3483

Royal Canadian Mounted Police

NCO i/c
10th Avenue North, Room 105
R0L 1Z0
734-3454

Teulon (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 559
R0C 3B0
886-2244

The Pas (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
151 Fischer Avenue
Post Office Box 660
R9A 1K7
623-3453
Unemployment Insurance:
623-7871

Environment Canada

Atmospheric Environment Service
Weather Station
The Pas Airport
Post Office Box 4200
R9A 1N3
624-5264

Inland Waters and Lands
168 2nd Street West
R9A 1K8
623-2232

Prairie Farm Rehabilitation Administration

Pasquia Community Pasture
Post Office Box 1266
R9A 1L2
623-5000

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
Post Office Box 1708
R9A 1L5
623-6491

NCO i/c
Rural Detachment
Post Office Box 1498
R9A 1L3
623-6441

Transport Canada

Airports Authority Group
The Pas Airport
Post Office Box 4200
R9A 1R2
624-5233
Aviation Group
Flight Service Station:
624-5222

Thompson (Area Code 204)

Canada Mortgage and Housing Corporation

Representative Office
City Centre Mall
300 Mystery Lake Road
Mail: Post Office Box 755
R8N 0M2
778-8375

Canadian Broadcasting Corporation

English Services
North Country
7 Selkirk Avenue
R8N 0M4
677-2454
677-2307

Correctional Service Canada

Parole Office
83 Churchill Drive, Room 302
R8N 0L6
778-8010

Employment and Immigration Canada

Canada Employment Centre
North Centre Mall, Room 118
3 Station Road
R8N 0N3
778-4471

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 37
R8N 1M9
677-4670

Inland Waters and Lands
103 Selkirk Avenue
R8N 1M9
677-9537

Fisheries and Oceans

Thompson Station
103 Selkirk Drive
R8N 0M5
778-5470

Health and Welfare Canada

Medical Services
Manitoba Region
Northern Zone
83 Churchill Drive, Room 202
R8N 0L6
778-7391

Indian and Northern Affairs Canada

Thompson Area Advisory Centre
83 Churchill Drive
Post Office Box 1240
R8N 1P1
778-8324

Regional Industrial Expansion, Department of

Northern Development Office
Evergreen Place, Room 210
74 Cree Road
R8N 0B8
778-4486

Royal Canadian Mounted Police

NCO i/c
122 Selkirk Avenue
R8N 0M9
677-2344

Transport Canada

Aviation Group
Air Traffic Services
Airport Control Tower
Thompson Airport
Post Office Box 1047
R8N 1N7
778-8793

Aviation Group
Air Traffic Services
Flight Service Station
Thompson Airport
Post Office Box 369
R8N 1P1
677-4043

Tolstoi (Area Code 204)

Revenue Canada, Customs and Excise

R0A 2E0
427-2076

Treherne (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 150
R0G 2V0
723-2345

Virden (Area Code 204)

Farm Credit Corporation Canada

Virden Credit Union Building
Lower Level
291 Nelson Street West
Post Office Box 760
R0M 2C0
748-1306

Prairie Farm Rehabilitation Administration

Wallace Community Pasture
Post Office Box 2110
R0M 2C0
748-1466

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
R0M 2C0
748-2135

Wabowden (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 250
R0B 1S0
689-2152

Wasagaming (Area Code 204)

Environment Canada

Parks
Riding Mountain National Park
R0J 2H0
848-2811

Royal Canadian Mounted Police

NCO i/c
Post Office Box 62
R0J 1N0
848-2442

Westwin (Area Code 204)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 210
R2R 0T0
786-4291

National Defence, Department of

DND Office of Information
Canadian Forces Base Winnipeg
R3J 0T0
895-5277
895-5352

Whitemouth (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 249
R0E 2G0
348-2322

Windygates (Area Code 204)

Revenue Canada, Customs and Excise

Mail: Rural Route 1
Darlingford
R0G 0L0
246-2201

Winkler (Area Code 204)

Employment and Immigration Canada

Agricultural Employment Services
Winkler Civic Centre
Main Street
R0G 2X0
325-4389

Revenue Canada, Customs and Excise

Rural Route 1
R6W 4A1
325-8503

Winnipeg (Area Code 204)

Agriculture Canada

Agriculture Development Branch
Kensington Building, Room 303
275 Portage Avenue
R3B 2B3
983-3032

Animal Pathology Laboratory
269 Main Street, Room 408
R3C 1B2
983-2205

Farm Debt Review Board
209 Notre Dame Avenue, Room 302
R3B 1M9
983-8621

Farm Income Services
Western Grain Stabilization Administration
Canadian Grain Commission Building
Room 935
303 Main Street
R3C 3H5
983-3384

Food Production and Inspection
Agricultural Inspection Directorate
Regional Office
Federal Building, Room 624
269 Main Street
R3C 1B2
983-3856

Food Production and Inspection
Agricultural Inspection Directorate
Livestock Exchange Building, Room 302
780 Marion Street
St Boniface
R2J 0K5
983-2214
983-2215

Food Production and Inspection
Veterinary Inspection Directorate
Regional Office
Federal Building, Room 613
269 Main Street
R3C 1B2
983-2200

Food Production and Inspection
Veterinary Inspection Directorate
Livestock Exchange Building, Room 101
780 Marion Street
St Boniface
R2J 0K5
983-2218

Food Production and Inspection
Veterinary Inspection Directorate
145 McDermot Avenue, Room 401
R3B 0R9
983-2219

Food Production and Inspection
Veterinary Inspection Directorate
Airport Inspection Office
Winnipeg International Airport
R2R 0S6
983-7683

Research Branch
Winnipeg Research Station
195 Dafoe Road
R3T 2M9
269-2100

Air Canada

Ticket Office
Richardson Building, Concourse
355 Portage Avenue
983-9361

Auditor General of Canada, Office of the

Regional Office
180 Main Street, 2nd Floor, Room 203
R3C 1A6
983-2426

Bank of Canada

161 Portage Avenue East
R3B 0Y4
983-5530

Canada Labour Relations Board

Central Region
One Lakeview Square, Suite 1040
155 Carlton Street
R3C 3H8
983-3145

Canada Mortgage and Housing Corporation

District Office
870 Portage Avenue
Post Office Box 964
R3C 2V2
983-5600

Canada Post Corporation

Midwest Division
266 Graham Avenue
R3C 0K0
Communications:
983-2228
Customer Service:
983-3718
Sales:
983-7342

Canadian Advisory Council on the Status of Women

Local Office
Western Region
269 Main Street, Suite 600
R3C 1B2
983-3140

Canadian Aviation Safety Board

Aviation Safety Investigation
550 Century Street, Room 355
R3H 0Y1
983-5548

Canadian Broadcasting Corporation

English Services
Manitoba Regional Office
541 Portage Avenue
Post Office Box 160, Terminal
R3C 2H1
775-8351

French Services
Manitoba Regional Office
491 Portage Avenue
Post Office Box 160
R3C 2H1
775-8351

French Services (Radio)
607 Langevin Street
St Boniface
Mail: Post Office Box 160
R3C 2H1
775-8351

Canadian Forestry Service

District Office
Northern Forestry Centre
180 Main Street, Room 104
R3C 1A6
983-4817

Canadian Grain Commission

Head Office
303 Main Street, Suite 600
R3C 3G8
983-2770

Canadian Human Rights Commission

Prairie Regional Office
275 Portage Avenue, Room 718
R3B 2B3
983-2189
Visual Ear:
983-2882
(Collect calls are accepted.)

Canadian International Grains Institute

Head Office
303 Main Street, Suite 1000
R3C 3G7
983-3291

Canadian National Railways

Prairie Regional Headquarters
CN Station
123 Main Street
R3C 2P8
944-9300
Public Affairs:
946-2444

Canadian Radio-television and Telecommunications Commission

Midwest Regional Office
Kensington Building
275 Portage Avenue, Suite 1810
R3B 2B3
983-6306

Winnipeg *(continued)*

Canadian Wheat Board

423 Main Street
Post Office Box 816
R3C 2P5
General Information:
983-3416
Information Services:
983-8620

Communications, Department of

Central Regional Office
386 Broadway Avenue, 2nd Floor
R3C 3Y9
983-5590

District Office
386 Broadway Avenue, Room 200
R3C 3Y9
983-5590

Consumer and Corporate Affairs Canada

Prairie Regional Office
260 St Mary Avenue
R3C 0M6
983-2366

Winnipeg District Office
260 St Mary Avenue, Room 201
R3C 0M6
Regional Consumer Consultant:
983-2826
Bankruptcy:
983-3229
Consumer Products:
983-2220
Electricity and Gas:
983-3803
Intellectual Property:
983-3229
Marketing Practices:
983-5567
Product Safety:
983-2846
Weights and Measures:
983-3804

Correctional Service Canada

Community Correctional Centre
Osborne Centre
45 Edmonton Street
R3C 1P8
983-2315

Stony Mountain Institution
Post Office Box 4500
R3C 3W8
453-5541

Parole Office
District Office
662 St James Street
R3G 3J5
983-6975

Defence Construction Canada

Prairie Regional Office
Canadian Forces Base Winnipeg
Building 4, Room 101
Mail: Post Office Box 166
Westwin
R3J 0T0
983-8019

Emergency Preparedness Canada

Manitoba Regional Office
391 York Avenue, Suite 306A
R3C 0P4
983-6730

Employment and Immigration Canada

Regional Office
Eaton Place, Room 710
330 Graham Avenue
R3C 4B9
983-2231

Agriculture Employment Services
Eaton Place, Room 710
330 Graham Avenue
R3C 4B9
983-2602

Canada Employment Centre
Core Area Employment Counselling
320 Donald Street
R3B 2H3
983-3040

Canada Employment Centre
Winnipeg East
220 Hespeler Avenue
R2L 2C4
983-5392

Canada Employment Centre
Winnipeg Metro
MacDonald Building
344 Edmonton Street
Post Office Box 8850
R3C 3E6
983-5363
Winnipeg Centre:
983-6378

Canada Employment Centre
Winnipeg North
1841 Main Street
R2V 2A4
983-2307

Canada Employment Centre
Winnipeg South
1048 Pembina Highway
R3T 1Z8
983-6670

Canada Employment Centre
Winnipeg West
1822 Portage Avenue
R3J 0G5
983-5301

Canada Employment Centre
170 Marion Street
St. Boniface
R2H 0T4
983-5966

Canada Employment Centre
Temporary Employment Office
455 Hargrave Street
R3A 0X4
983-5398

Canada Employment Centre on Campus
Red River Community College
Building C, Room 211
2055 Notre Dame Avenue
R3H 0J9
633-9186

Canada Employment Centre on Campus
University of Manitoba
University Centre, Room 139
R3T 2N2
983-4402
983-4491

Industrial Adjustment Service
Eaton Place, Room 710
330 Graham Avenue
R3C 4B9
983-2291

Canada Immigration Centre
Paris Building, 4th Floor
259 Portage Avenue
R3B 2A9
983-2043

Canada Immigration Centre
Winnipeg International Airport
2000 Wellington Avenue
R2R 0S6
983-8836

Energy, Mines and Resources Canada

Regional Information Office
213 Notre Dame Avenue, Room 1002
R3B 1N3
983-4536

Conservation and Renewable Energy Office
213 Notre Dame Avenue, Room 1003
R3B 1N3
983-4266

Surveys and Mapping Branch
Regional Office
Kensington Building, Room 305
275 Portage Avenue
R3B 2B3
983-4954

Environment Canada

Atmospheric Environment Service
Regional Office
266 Graham Avenue, Suite 1000
R3C 3V4
983-2061

Atmospheric Environment Service
Prairie Weather Centre
266 Graham Avenue, 9th Floor
R3C 3V4
983-2080

Atmospheric Environment Service
Winnipeg Weather Office
2000 Wellington Avenue
R2R 0S7
786-4151

For telephone information services *see* pages 15 to 39.

Winnipeg *(continued)*
Environment Canada *(continued)*

Atmospheric Environment Service
Weather Station
Post Office Box 26, Group 12
Rural Route 1C
St Andrews
R3C 2E4
339-6600

Canadian Wildlife Service
501 University Crescent
R3T 2N6
983-5259

Environmental Protection
District Office
Kensington Building, Room 800
275 Portage Avenue
R3B 2B3
983-2961

Inland Waters and Lands
269 Main Street
R3C 1B2
Water Quality Branch:
983-5035
Water Resources Branch:
983-2434

Parks
Prairie Regional Office
391 York Avenue, 4th Floor
R3C 4B7
983-2120

Parks
Riel House National Historic Site
330 River Road
Post Office Box 73
St Vital
R2M 4A5
257-1783

Export Development Corporation

Manitoba/Saskatchewan District Office
330 Portage Avenue, Suite 707
R3C 0C4
943-3938

External Affairs Canada

Regional Passport Office
Revenue Building, Suite 308
391 York Avenue
R3C 0P4
983-2190

Farm Credit Corporation Canada

Regional Office
5 Donald Street, Room 400
R3L 2T4
983-4039

District Office
Newdale Plaza, Room 202
2989 Pembina Highway
R3T 2H5
261-0611

Federal Business Development Bank

Prairie and Northern Regional Office
155 Carlton Street, Suite 1200
Bank of Canada Building
R3C 3H8
983-7811

155 Carlton Street, Suite 1100
R3C 3H8
983-7900

CASE Office
155 Carlton Street, Suite 1100
R3C 3H8
983-7900

Federal Court of Canada

Local Office
Imperial Broadway Tower
363 Broadway Street, 4th Floor
R3C 3N9
983-2509

Fisheries and Oceans

Central and Arctic Region Office
501 University Crescent
R3T 2N6
983-5000

Manitoba District Office
153 Lombard Avenue, Room 112
R3B 0T4
983-4067
983-6092

Small Craft Harbours Branch
153 Lombard Avenue, Room 112
R3B 0T4
983-4061

Freshwater Fish Marketing Corporation

Head Office
1199 Plessis Road
R2C 3L4
983-6600

Health and Welfare Canada

Communications Directorate
Eaton Place, Room 505
330 Graham Avenue
R3C 4C8
983-2508

Health Protection Branch
Central Regional Office
269 Main Street, Room 310
R3C 1B2
983-3854

Health Services and Promotion Branch
Health Promotion Directorate
Prairie Regional Office
213 Notre Dame Avenue, Room 603
R3B 1N3
983-2554

Income Security Programs
Client Service Centre
Eaton Place, Main Floor
330 Graham Avenue
R3C 4C8
983-3783

Medical Services
Manitoba Region
303 Main Street, Room 500
R3C 0H4
983-4172

Medical Services
South Zone
275 Portage Avenue, Room 600
R3B 2B3
983-3172

Social Service Programs
Canada Assistance Plan
c/o Department of Social Services
270 Osborne Street North
R3C 1V7
945-3286

Social Service Programs
New Horizons Program
Regional Office
Eaton Place
340 Graham Avenue
R3C 4C2
983-2833

Immigration Appeal Board

303 Main Street, Room 300
R3C 3G7
983-3553

Indian and Northern Affairs Canada

Manitoba Regional Office
275 Portage Avenue, Room 1100
R3B 3A3
983-2842

Justice Canada, Department of

Regional Office
Centennial House, Room 301
310 Broadway Avenue
R3C 0S6
983-2391

Labour Canada

Central Regional Office
Canadian Grain Commission Building
Room 400
303 Main Street
R3C 3G7
983-6375

Manitoba District Office
1 Wesley Avenue, Room 304
R3C 4C6
983-2409

Federal Mediation and Conciliation Service
Canadian Grain Commission Building
Room 400
303 Main Street
R3C 3G7
983-2418

National Archives of Canada

Winnipeg Federal Records Centre
201 Weston Street
R3E 3H4
983-4492

National Defence, Department of

see also under Westwin

Winnipeg *(continued)*
National Defence, Department of
(continued)

Canadian Forces Recruiting Centre
Post Office Building, Suite 2M7
266 Graham Avenue
R3C 0J8
983-3680

National Film Board

Regional Office
Marketing Office
245 Main Street
R3C 1A7
983-3160
Film Library:
983-4131

English Program
245 Main Street
R3C 1A7
983-4697

French Program
245 Main Street
R3C 1A7
983-3194

National Research Council Canada

Canadian Institute of Industrial Technology
435 Ellice Avenue
R3B 1Y6
983-7692

Industrial Research Assistance Program
Field Advisory Service
244 Ellice Building
R3T 2N2
983-8966

Industrial Research Assistance Program
Industrial Technology Centre
1329 Niakwa Road
R2J 3T4
945-6619

National Transportation Agency

Market Entry and Analysis Branch
Enforcement Directorate
433 Main Street, Room 702
R3B 1B3
983-2968

Rail Safety Branch
District Safety Office – Central
433 Main Street, Room 700
R3B 1B3
983-4214

Office of the Superintendent of Financial Institutions Canada

One Lakeview Square, Suite 307
155 Carlton Street
R3C 3H8
983-4140

Official Languages, Office of the Commissioner of

Prairie Office
(Saskatchewan and Manitoba)
Centre-Ville Building
131 Provencher Boulevard, Room 200
St Boniface
R2H 0G2
983-2111
(Collect calls are accepted.)

Petro-Canada

Petro-Canada Products
Marketing
Post Office Box 945
R3C 2T3
775-8224

Prairie Farm Rehabilitation Administration

Manitoba Affairs Office
Century Plaza Complex, Room 401
1 Wesley Avenue
R3C 4C6
983-3107

Manitoba Regional Engineering Division
Century Plaza Complex, Room 401
1 Wesley Avenue
R3C 4C6
983-2241

Public Service Commission

Prairie Regional Office
Revenue Canada Building, Suite 400
391 York Avenue
R3C 4G8
983-2486

Public Works Canada

Manitoba District Office
Federal Building, Room 201
269 Main Street
R3C 1B2
983-3731

Regional Industrial Expansion, Department of

Regional Office
330 Portage Avenue, Room 608
Post Office Box 981
R3C 2V2
983-4090

Revenue Canada, Customs and Excise

Customs
Central Regional Office
Winnipeg Airport
2000 Wellington Avenue
R2R 0S6
983-6714
Bilingual interpreter service:
983-6715
Cargo Terminal:
983-7310
Tourist inquiries and boat licensing:
983-6004

Customs
269 Main Street
R3C 1B3
983-3759

Excise
Central Regional Office
Revenue Canada Building, Room 410
391 York Avenue
Post Office Box 1022
R3C 2W2
983-4016

Revenue Canada Taxation

District Office
391 York Avenue
R3C 0P5
General Inquiries, Service in English:
983-6350
General Inquiries, Service in French:
983-6188
Requests for Forms:
983-3942
Refund Inquiries:
983-3933

Royal Canadian Mint

Winnipeg Plant
520 Lagimodire Boulevard
R2J 3E7
983-6400
Tours:
257-3359

Royal Canadian Mounted Police

Winnipeg Headquarters
1091 Portage Avenue
Post Office Box 5650
R3C 3K2
983-5461

NCO i/c
Airport Detachment
Administration Building 604
2000 Wellington Avenue
R2R 0S6
786-4153

Secretary of State

Manitoba Regional Office
Canadian Grain Commission Building
Room 201
303 Main Street
R3C 3G7
983-3601

Translation Bureau
Revenue Building, Room 407
391 York Avenue
R3C 0P4
983-3195

Court of Canadian Citizenship
Canadian Grain Commission Building
Room 200
303 Main Street
R3C 3G7
983-3792

Winnipeg *(continued)*

Statistics Canada

Regional Office
General Post Office, 6th Floor
266 Graham Avenue
R3C 0K4
Statistical information:
983-4020

Supply and Services Canada

Manitoba Region
MacDonald Building, 3rd Floor
344 Edmonton Street
R3B 2Y1
983-4071

Manitoba Region Supply Centre
100 Otter Street
R3T 0M8
983-6111

Crown Assets Distribution Centre
Manitoba Region
100 Otter Street
R3T 0M8
983-6112

Transport Canada

Manitoba Regional Headquarters
333 Main Street, 22nd Floor
Post Office Box 8550
R3C 0P6
Public Affairs:
983-3152
Policy and Coordination:
983-7495

Airports Authority Group
Aviation Group
Regional Office
333 Main Street
Post Office Box 8550
R3C 0P6
Information:
983-3076
Aviation Safety Programs
983-2926
Licensing and Inspection:
983-4341
Public Affairs:
983-5152

Airports Authority Group
Winnipeg International Airport
2000 Wellington Avenue
R2R 0S7
786-4111
Airport Manager:
786-4105
Aviation Group
Air Traffic Control Centre:
786-4255
Air Traffic Control Tower:
786-4244
Flight Service Station:
786-4157
Telecommunications:
786-4242

Airports Authority Group
St Andrews Airport
Post Office Box 1, Group 6A
Rural Route 1B
R3C 2E4
338-8260
Airport Control Tower:
339-8630

Aviation Group
Facility Engineering and Systems Development
333 Main Street
Post Office Box 8550
R3C 0P6
983-5556

Grain Transportation Agency
135 Lombard Avenue
R3B 0T4
983-3212

Transport of Dangerous Goods
Prairies Region
391 York Avenue
3rd Floor, Room 305
R3C 0P4
983-8839
983-5969

Veterans Affairs

Bureau of Pensions Advocates
District Office
180 Main Street, Suite 101
R3C 1A6
983-5598

Canadian Pension Commission
District Office
180 Main Street, Suite 101
R3C 1A6
983-5945

Department of Veterans Affairs
Pension, Health and Social Services Bureau
Prairie Regional Office
Eaton Place, Room 610
330 Graham Avenue
Post Office Box 6050
R3C 4G5
983-4163

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
180 Main Street, 1st Floor
R3C 1A6
983-4163

Department of Veterans Affairs
Veterans Land Administration
District Office
180 Main Street, 1st Floor
R3C 1A6
983-5312

VIA Rail Canada

VIA West
Wawanesa Building, 7th Floor
191 Broadway
R3C 3T8
944-9440
Reservations:
947-2290

Western Economic Diversification, Department of

240 Graham Avenue, Room 712
R3C 0J7
983-4472

Winnipegosis (Area Code 204)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 369
R0L 2G0
656-4421

New Brunswick

Alma (Area Code 506)

Environment Canada

Parks
Fundy National Park
Post Office Box 40
E0A 1B0
887-2000

Royal Canadian Mounted Police

NCO i/c
General Delivery
E0A 1B0
887-2971
(summer service only)

Aulac (Area Code 506)

Environment Canada

Parks
Fort Beauséjour National Historic Park
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
648-4010 (Saint John)
648-4606 (Saint John)
648-4957 (Saint John)

Baie Ste Anne (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
General Delivery
E0C 1A0
228-3335
(summer service only)

Bathurst (Area Code 506)

Communications, Department of

Sub-Office
159 Main Street
Post Office Box 155
E2A 3Z2
548-7480

Consumer and Corporate Affairs Canada

Saint John Sub-District Office
159 Main Street, Suite 204
Post Office Box 724
E2A 1A6
Consumer Products Weights and Measures:
548-2437

Bathurst *(continued)*

Correctional Service Canada

Area Parole Office
Keystone Place, 5th Floor
270 Douglas Avenue
E2A 1M9
546-9936

Employment and Immigration Canada

Canadian Government Annuities Office
Post Office Box 12000
E2A 4T6
548-7972

Employer Registration Division
Nicholas Denys Building
Post Office Box 11000
E2A 4T5
548-7906

Canada Employment Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 4000
E2A 1R6
548-7941

Canada Employment Centre on Campus
New Brunswick Community College
Bathurst Campus
725 College Street
Post Office Box I
E2A 3Z2
548-4591

Canada Immigration Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 720
E2A 3Z6
548-7985

Federal Business Development Bank

Keystone Place
270 Douglas Avenue
Post Office Box 780
E2A 4A5
548-3345

Health and Welfare Canada

Income Security Programs
161 Main Street
E2A 1A6
548-7486

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
219 Main Street
E2A 1A9
548-7425
(collect calls accepted)

Regional Industrial Expansion, Department of

Local Office
Keystone Place, 4th Floor
270 Douglas Avenue
Post Office Box 700
E2A 3Z6
548-7420

Revenue Canada, Customs and Excise

475 King Avenue
Post Office Box Q
E2A 3Z4
548-7461

Revenue Canada Taxation

786 King Avenue
E2A 1R5
548-7100

Royal Canadian Mounted Police

NCO i/c
900 Vanier Boulevard
E2A 3N2
548-7771

NCO i/c
Sub-Division
159 Main Street
E2A 1A6
548-7780

Transport Canada

Canadian Coast Guard
Ship Safety
Post Office Box 1207
E2A 4J1
548-7491

Belledune (Area Code 506)

Ports Canada

Canada Ports Corporation
Port of Belledune
c/o National Office
99 Metcalfe Street
Ottawa, Ontario
K1A 0N6

Bloomfield (Area Code 506)

Revenue Canada, Customs and Excise

Customs
Rural Route 2
Lakeville Post Office
E0J 1S0
328-3872

Buctouche (Area Code 506)

Agriculture Canada

Research Branch
Senator Hervé J Michaud Experimental Farm
Post Office Box 667
E0A 1G0
743-2464

Employment and Immigration Canada

Canada Employment Centre
Place Le Bourg
Post Office Box 400
E0A 1G0
743-2700

Royal Canadian Mounted Police

NCO i/c
Post Office Box 219
E0A 1G0
743-2488

Campbellton (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
3 Andrew Street
Post Office Box 5002
E3N 3L3
753-7771

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
31 Roseberry Street
E3N 2G3
753-7718

NCO i/c
County Detachment
53 Arran Street
E3N 1L3
753-7656

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
City Centre, Room 501
157 Water Street
Post Office Box 310
E3N 3G7
753-6777

Campobello (Area Code 506)

Revenue Canada, Customs and Excise

Welshpool Post Office
E0G 3H0
752-2091

Canturbury

see Fosterville

Cape Tormentine (Area Code 506)

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
538-7654

Cap-Pelé (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
E0A 1J0
577-4343

Caraquet (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Lanteigne Building
127 St Peter Boulevard West
Post Office Box 730
E0B 1K0
727-3407

Fisheries and Oceans

Protection Office
Post Office Box 155
E0B 1K0
727-3038

Revenue Canada, Customs and Excise

Post Office Box 148
E0B 1K0
727-3184

Royal Canadian Mounted Police

NCO i/c
Post Office Box 390
E0B 1K0
727-3439

Centreville (Area Code 506)

Revenue Canada, Customs and Excise

Customs
Rural Route 5
E0J 1H0
276-3519

Charlo (Area Code 506)

Transport Canada

Aviation Group
Flight Service Station
Postal Bag 1001
E0B 1M0
684-5405

Chatham (Area Code 506)

Defence Construction Canada

Post Office Box 266
E1N 3A6
773-4327

Employment and Immigration Canada

Canada Employment Centre
Federal Building
175 Duke Street
Post Office Box 400
E1N 3A8
773-5847

National Defence, Department of

Canadian Forces Base
Curtis Park
E0C 2E0
773-4421

Chipman (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 218
E0E 1C0
339-6649

Clair (Area Code 506)

Revenue Canada, Customs and Excise

Customs
356 Main Street
E0L 1B0
992-2124

Dalhousie (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
480 Adelaide Street
Post Office Box 1720
E0K 1B0
684-3367

Revenue Canada, Customs and Excise

Adelaide Street Customs
Post Office Box 809
E0K 1B0
684-2296

Deer Island (Area Code 506)

Fisheries and Oceans

Fishermen's Services Office
Leonardville
E0G 2G0
747-2171

Revenue Canada, Customs and Excise

Lord's Cove Post Office
E0G 2J0
747-2954

Doaktown (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Nagle Building
Main Street
E0C 1G0
365-7775
(every 3rd Wednesday of the month)

Royal Canadian Mounted Police

NCO i/c
General Delivery
E0C 1G0
365-7953

Dorchester (Area Code 506)

Correctional Service Canada

Dorchester Penitentiary
Post Office Box A
E0A 1M0
857-6363

Westmorland Institution
Post Office Box 130
E0A 1M0
857-6363

East Riverside – Kinghurst

see Saint John

Edmundston (Area Code 506)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Carrefour Assomption
121 Church Street
Post Office Box 36
E3V 3K7
735-5263

Employment and Immigration Canada

Canada Employment Centre
Federal Building
22 Emmerson Street
E3V 1R7
739-8314

Canada Immigration Centre
12 Bridge Street
E3V 1K5
735-5192

Federal Business Development Bank

121 Church Street
Post Office Box 610
E3V 3L2
739-8311

Health and Welfare Canada

Income Security Programs
Carrefour Assomption, Room 301
121 Church Street
E3V 1J9
735-8431

Revenue Canada, Customs and Excise

Customs
12 Bridge Street
E3V 1K5
735-7114

Royal Canadian Mounted Police

NCO i/c
135 Martin Street
E3V 2N3
735-5581

Florenceville (Area Code 506)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 6
E0J 1K0
392-5566

Employment and Immigration Canada

Canada Employment Centre
McCain Produce Building
Main Street
E0J 1K0
392-5537

Revenue Canada, Customs and Excise

see under River de Chute

Royal Canadian Mounted Police

NCO i/c
Post Office Box 24
E0J 1K0
392-5513

Forest City (Area Code 506)

Revenue Canada, Customs and Excise

Customs
Rural Route 1
Canterbury
E0H 1C0
894-2452

Fosterville (Area Code 506)

Revenue Canada, Customs and Excise

Rural Route 1
Canterbury
E0H 1C0
894-2281

Fredericton (Area Code 506)

Agriculture Canada

Agriculture Development Branch
633 Queen Street, Room 209
E3B 1C3
452-3706

Farm Debt Review Board
633 Queen Street, 2nd Floor
E3P 1C3
452-3691

Food Production and Inspection
Agricultural Inspection Directorate
Fredericton Research Station
Post Office Box 2222
E3B 5G4
452-3260

Food Production and Inspection
Veterinary Inspection Directorate
District Office
Fredericton Research Station, Room 104
Post Office Box 20280
E3B 4Z7
452-4962

Food Production and Inspection
Veterinary Inspection Directorate
c/o Chippin Brothers Ltd
Wilsey Road
Post Office Box 305
E3B 4Y9
452-6872

Research Branch
Fredericton Research Station
850 Lincoln Road
Post Office Box 20280
E3B 4Z7
452-3260

Air Canada

Reservations
Lord Beaverbrook Hotel
Post Office Box 545
E3B 5A6
458-8561
Service in French:
1-800-333-3926

Atlantic Canada Opportunities Agency

590 Brunswick Street
Post Office Box 578
E3B 5A6
452-3184

Canada Mortgage and Housing Corporation

Branch Office
King's Place, Room 370
440 King Street
Post Office Box 158
E3B 5R2
452-3050

Canadian Broadcasting Corporation

English Services New Brunswick
1160 Regent Street
Post Office Box 2200
E3B 5G4
452-8974

Canadian Forestry Service

Maritime CFS
College Hill
Post Office Box 4000
E3B 5P7
452-3500

Canadian National Railways

CNCP Telecommunications
526 Queen Street
E3B 1B9
458-9221

Consumer and Corporate Affairs Canada

District Office
Federal Building, 2nd Floor
633 Queen Street
E3B 1C3
Consumer Products:
452-3047
Electricity and Gas:
452-3046

Correctional Service Canada

Area Parole Office
500 Beaverbrook Court, 2nd Floor
E3B 5X4
452-3275

Emergency Preparedness Canada

New Brunswick Regional Office
590 Brunswick Street
E3B 1H5
452-3020

Employment and Immigration Canada

Canada Employment Centre
Regional Office
615 Prospect Street West
Post Office Box 2600
E3B 5V6
452-3763

Canada Employment Centre
King's Place Complex, 5th Floor
440 King Street
Post Office Box 12000
E3B 5G4
452-3650

Canada Employment Centre on Campus
University of New Brunswick
Annex B, Room 3
Post Office Box 4400
E3B 5A3
452-3745

Industrial Adjustment Service
615 Prospect Street West
Post Office Box 2600
E3B 5V6
452-3148

Canada Immigration Centre
King's Place Complex
440 King Street
Post Office Box 55
E3B 4Y2
452-3090

Canada Immigration Centre
Regional Office
615 Prospect Street West
Mail: Post Office Box 2600
E3B 5V6
452-3707

Environment Canada

Atmospheric Environment Service
633 Queen Street
E3B 1C3
452-3837

Atmospheric Environment Service
Weather Office
Fredericton Airport
Rural Route 1
Post Office Box 9
E3B 4X2
357-8722
Recorded Weather Forecast:
357-9801 (English)
357-2775 (French)

Fredericton *(continued)*
Environment Canada *(continued)*

Canadian Wildlife Service
Post Office Building
527 Queen Street
Post Office Box 400
E3B 4Z9
452-3086

Environmental Protection
District Office
364 Argyle Street
E3B 4Z9
452-3286
Environmental Emergencies:
Call Dartmouth (902) 426-6200
or toll free to 24-hour Pollution Reporting
(Canadian Coast Guard):
Zenith 40000

Inland Waters and Lands
Water Resources Branch
633 Queen Street, Room 214
E3B 1C3
452-3095

External Affairs

Regional Passport Office
King's Place, Suite 601
440 King Street
E3B 5H8
452-3900
452-3902

Farm Credit Corporation Canada

VLA Office
Suite 210
633 Queen Street
E3B 1C3
452-3965

Federal Business Development Bank

King's Place Complex, Room 644
440 King Street
Post Office Box 1235
E3B 5C8
452-3030

CASE Office
King's Place Complex, Room 644
440 King Street
Post Office Box 1235
E3B 5C8
452-3022

Federal Court of Canada

Local Office
Supreme Court of New Brunswick
Justice Building, Room 201
Queen Street
Post Office Box 6000
E3B 5H1
452-3016

Fisheries and Oceans

Fisheries Operations Branch
Post Office Building
Post Office Box 277
E3B 4Y9
452-3018

Mactaquac Fish Culture Station
Rural Route 6
E3B 4X7
363-3022

Health and Welfare Canada

Income Security Programs
New Brunswick Regional Office
Federal Building
633 Queen Street
Post Office Box 250
E3B 4Z6
452-3300

Medical Services
New Brunswick and Prince Edward Island Zone
Chestnut Complex
500 Beaverbrook Court
E3B 5X4
452-3017

Social Service Programs
Canada Assistance Plan
c/o Department of Income Assistance
Carleton Place, 6th Floor
520 King Street
Post Office Box 6000
E3B 5H1
452-3344

Indian and Northern Affairs Canada

New Brunswick District
500 Beaverbrook Court
Post Office Box 1327
E3B 5E5
452-3350

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
Research and Productivity Council
College Hill Road
E3B 5H1
452-3831

Public Works Canada

District Office
633 Queen Street
E3B 1C3
452-3397

Regional Industrial Expansion, Department of

Local Office
590 Brunswick Street
Post Office Box 578
E3B 5A6
452-3124

Revenue Canada, Customs and Excise

Customs & Excise
633 Queen Street
Post Office Box 190
E3B 4Y9
452-3274

Excise
Information only:
452-3000

Royal Canadian Mounted Police

Commanding Officer
J Division
Post Office Box 3900
E3B 4Z8
Information:
452-3438

Supply and Services Canada

New Brunswick Region
Scotia Place, 5th Floor
440 King Street
E3B 5H8
Mail: Post Office Box 5000
E3B 5G6
452-3980

Transport Canada

Airports Authority Group
Airports and Properties
Fredericton Airport
Rural Route 1
Box 1, Site 15
E3B 4X2
446-6200

Aviation Group
Flight Service Station
Fredericton Airport
Rural Route 1
Box 6, Site 15
E3B 4X2
446-6230

VIA Rail Canada

Reservations:
1-800-561-3952

Gagetown (Area Code 506)

Defence Construction Canada

Post Office Box 67
E2V 2G4
422-2379
357-6291

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
E0G 1V0
488-2273

Grand Falls (Area Code 506)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 609
E0J 1M0
473-1162

Employment and Immigration Canada

Agriculture Employment Services
Post Office Box 2
E0J 2C0
473-4285

Grand Falls *(continued)*
Employment and Immigration Canada *(continued)*

Canada Employment Centre
General Delivery, Sub-Station 2
E0J 2E0
473-1873

Farm Credit Corporation Canada

337 Broadway Street
Post Office Box 1890
E0J 1M0
473-3853

Regional Industrial Expansion, Department of

166 Broadway Street
Post Office Box 2439
E0J 1M0
473-5556

Revenue Canada, Customs and Excise

Post Office Box 1300
E0J 1M0
473-3553

Gillespie Portage
Post Office Box 1300
Rural Route 1
E0J 1M0
473-3553

Royal Canadian Mounted Police

NCO i/c
Condon Road
Post Office Box 3500
E0J 1M0
473-3137

Grand Harbour (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
General Delivery
E0G 1X0
662-8484

Grand Manan (Area Code 506)

Fisheries and Oceans

Conservation and Protection
Post Office Box 309
North Head
E0G 2M0
662-3151

Fishermen's Services Office
Seal Cove
E0G 3B0
662-8307

Revenue Canada, Customs and Excise

Customs
Post Office Box 70
North Head
E0G 2M0
662-3232

Hampton (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 180
E0G 1Z0
832-5566

Hartland (Area Code 506)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 446
E0J 1N0
375-4314

Hillsborough (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 140
E0A 1X0
734-2310

Jacquet River (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
E0B 1T0
237-2816

Kedgwick (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Provincial Building
Welfare Office
E0K 1C0
284-3035 (every Wednesday)

Kouchibouguac (Area Code 506)

Environment Canada

Parks
Kouchibouguac National Park
Kent County
E0A 2A0
876-2443

Lameque (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Mail: Post Office Box 980
Shippagan
E0B 2P0
344-2254

McAdam (Area Code 506)

Revenue Canada, Customs and Excise

Customs
Rural Route 1
St Croix
E0H 1K0
784-2225

Royal Canadian Mounted Police

NCO i/c
Post Office Box 231
E0H 1K0
784-2295

Minto (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Main Street
Post Office Box 370
E0E 1J0
327-3339

Royal Canadian Mounted Police

NCO i/c
Post Office Box 159
E0E 1J0
327-3351

Miscou Island (Area Code 506)

Transport Canada

Canadian Coast Guard
Miscou Island Lighthouse
E0B 1Y0
344-2486

Moncton (Area Code 506)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Moncton Field Office
310 Baig Boulevard
E1E 1C8
857-7676

Food Production and Inspection
Agricultural Inspection Directorate
Federal Building, 4th Floor
30 Highfield Street
Post Office Box 6088
E1C 8R2
857-7400

Food Production and Inspection
Veterinary Inspection Directorate
Atlantic Region
Federal Building, 4th Floor
30 Highfield Street
E1C 8R2
857-7652

Moncton *(continued)*
Agriculture Canada *(continued)*

Food Production and Inspection
Veterinary Inspection Directorate
District Office
310 Baig Boulevard
Post Office Box 1065
E1C 8P2
857-7654

Food Production and Inspection
Veterinary Inspection Directorate
c/o Hub Meat Packers Ltd
144 Edinburgh Drive
E1E 2K7
858-8361

Air Canada

Reservations
995 Main Street
E1C 1G9
857-1021

Atlantic Canada Opportunities Agency

Headquarters
770 Main Street, 10th Floor
Post Office Box 6051
E1C 9J8
857-6523

Canada Council

207 Robinson Street, Suite 11
E1C 5C5
857-6090
(Collect calls are accepted.)

Canada Mortgage and Housing Corporation

Branch Office
236 St George Street
Post Office Box 5008
E1C 8R2
857-6116

Canadian Aviation Safety Board

Aviation Safety Investigation
175 Edinburgh Drive
E1E 2K9
857-7141

Canadian Broadcasting Corporation

English and French Services
250 Archibald Street
Post Office Box 950
E1C 8N8
853-3061

Canadian National Railways

Atlantic Region Headquarters
CN Terminal Building
1234 Main Street
E1C 1H7
853-2121

CNCP Telecommunications
1210 Main Street
E1C 1H5
853-2772

Communications, Department of

Atlantic Regional Office
Terminal Plaza Building
1222 Main Street
Post Office Box 5090
E1C 8R2
857-6525

Sub-Office
Terminal Plaza Building
1222 Main Street
Post Office Box 5090
E1C 8R2
857-6525

Consumer and Corporate Affairs Canada

District Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
Post Office Box 457
E1C 8L9
Consumer Products:
857-6637
Product Safety:
857-6638
Weights and Measures:
857-6637

Correctional Service Canada

Atlantic Regional Headquarters
Terminal Plaza Building, 2nd Floor
1222 Main Street
E1C 1H6
857-6377

Area Parole Office
95 Foundry Place, Suite 311
E1C 5H7
857-6350

Defence Construction Canada

Post Office Box 2788
E1C 8T8
857-6060

Employment and Immigration Canada

Sub-Regional Office
1133 St George Boulevard
Post Office Box 6044
E1C 9G8
857-6846

Canada Employment Centre
77 Vaughan Harvey Boulevard
Post Office Box 5003
E1C 8R5
857-6678
Youth Employment Services:
857-6678

Canada Employment Centre on Campus
New Brunswick Community College
Moncton Campus
1234 Mountain Road
Post Office Box 2100, Station A
E1C 8H9
857-6722

Canada Employment Centre on Campus
University of Moncton
Taillon Building
E1A 3E9
857-6711

Canada Immigration Centre
MacSpear Building
77 Vaughan Harvey Boulevard
Post Office Box 1049
E1C 8P2
857-6780

Energy, Mines and Resources Canada

Conservation and Renewable Energy Office
835 Champlain Street
Dieppe
E1A 1P6
857-6070

Environment Canada

Atmospheric Environment Service
1222 Main Street
E1C 1H6
857-6036

Atmospheric Environment Service
Weather Office
c/o Transport Canada
Airport Bag Service 5006
Moncton Airport
E1C 8R2
446-6240
Recorded Weather Forecast:
857-6610 (English)
857-6191 (French)

Inland Waters and Lands
Water Quality Branch
Federal Building
1075 Main Street
Post Office Box 861
E1C 8N6
857-6606

Farm Credit Corporation Canada

Regional and District Office
Boulevard Plaza, Phase I, Suite 230
1133 St George Boulevard
E1E 4E1
857-6595

Federal Business Development Bank

860 Main Street
Post Office Box 1090
E1C 8P6
857-6120

CASE Office
860 Main Street
E1C 1G2
857-6000

Fisheries and Oceans

Gulf Region Headquarters and Fisheries Centre
343 Archibald Street
Post Office Box 5030
E1C 9B6
857-7747

Moncton *(continued)*

Health and Welfare Canada

Income Security Programs
Client Service Centre
Terminal Plaza Building, 3rd Floor
1222 Main Street
E1C 1H6
857-7000

Social Service Programs
New Horizons Program
Regional Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
E1C 1H6
857-7007
(collect calls accepted)

Labour Canada

Atlantic Regional Office
Professional Arts Building, 4th Floor
100 Arden Street
Post Office Box 2967, Station A
E1C 8T8
857-6640

District Office
Professional Arts Building, 5th Floor
100 Arden Street
E1C 4B7
857-7424

Marine Atlantic

100 Cameron Street
E1C 5Y6
858-3600

National Defence, Department of

Canadian Forces Base
E1C 8K4
853-3320

Canadian Forces Recruiting Centre
Detachment
Highfield Square
1100 Main Street
E1C 1H4
857-8630
(collect calls accepted)

National Film Board

Marketing Office
Terminal Plaza Building
1222 Main Street
E1C 1H6
Information:
857-6104
Film Library:
857-6101

French Program
Terminal Plaza Building
1222 Main Street
E1C 1H6
857-6104

National Parole Board

Atlantic Regional Office
777 Main Street, 3rd Floor
E1C 1E9
857-6345

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
University of Moncton, Science and Engineering
E1A 3E9
857-6147

National Transportation Agency

Market Entry and Analysis Branch
Enforcement Directorate
95 Foundry Street
Suite 301
E1C 5H7
857-6949

Rail Safety Branch
District Safety Office - Atlantic Heritage Court, 3rd Floor
95 Foundry Street
E1C 5H7
857-7040

Official Languages, Office of the Commissioner of

Atlantic Office
(New Brunswick, Prince Edward Island, Nova Scotia and Newfoundland)
Heritage Court, Suite 303
95 Foundry Street
E1C 5H7
857-7047
(Collect calls are accepted.)

Public Service Commission

Central and Eastern Trust Building
Suite 603
860 Main Street
E1C 1G2
857-6616

Public Works Canada

District Office
Heritage Court, 4th Floor
95 Foundry Street
Post Office Box 1189
E1C 8P9
857-6141

Regional Industrial Expansion, Department of

Regional Office
Assumption Place
770 Main Street
Post Office Box 1210
E1C 8P9
857-6400

Revenue Canada, Customs and Excise

Customs
1133 St George Boulevard
E1E 4E1
857-7020

Excise
District Office
77 Vaughan Harvey Boulevard
Post Office Box 1070
E1C 8P2
857-7015

Royal Canadian Mounted Police

NCO i/c
161 MacBeath Avenue
Post Office Box 5800
E1C 8R2
857-6155

Moncton Airport Detachment
c/o Transport Canada
Postal Bag 5006
E1C 8R2
857-7121

NCO i/c
Riverview Municipal Detachment
391 Coverdale Road
Riverview
E1B 3J6
387-4888

Secretary of State

New Brunswick and Prince Edward Island Regional Office
860 Main Street, Room 504
E1C 1G2
857-7066

Translation Bureau
Commerce House, Room 100
236 St George Street
E1C 1W1
857-6058

Court of Canadian Citizenship
860 Main Street, Room 504
E1C 1G2
857-7050

Solicitor General Canada

Atlantic Region Office
1075 Main Street, Room 205
E1C 1H2
857-6368

Supply and Services Canada

New Brunswick Region
Toronto-Dominion Building, 2nd Floor
770 Main Street
Mail: Post Office Box 746
E1C 8M9
857-6065

Moncton Purchasing Office
Toronto-Dominion Building
770 Main Street, 2nd Floor
Mail: Post Office Box 370
E1C 8L4
857-6020

Superannuation Division
see under Shediac

Transport Canada

New Brunswick Regional Office
95 Foundry Street
Post Office Box 42
E1C 8K6
Public Affairs:
857-7314
Policy and Coordination:
857-7570

Moncton *(continued)*

Transport Canada *(continued)*

Airports Authority Group and Aviation Group
Atlantic Regional Office
95 Foundry Street
Post Office Box 42
E1C 8K6
General Inquiries:
857-7200
Airports Authority Group:
857-7315
Aviation Regulation:
857-7220
Aviation Safety Programs:
857-7110
Air Traffic Services:
857-7180
Personnel Administration:
857-7300
Public Affairs:
857-7314

Airports Authority Group
Moncton Airport
Postal Bag 5006
E1C 8R2
857-7172
Aviation Group
Flight Service Station:
857-7528

Aviation Group
Air Traffic Control Centre
222 Old Coach Road
Riverview
E1C 8R2
857-7381

VIA Rail Canada

777 Main Street
E1C 1E9
Reservations:
857-9830
Administration:
853-6300

Neguac (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Village Hall
Main Road
E0C 1S0
776-8462

Royal Canadian Mounted Police

NCO i/c
E0C 1S0
776-8338

Newcastle (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
155 Pleasant Street
Post Office Box 1030
E1V 3V5
622-3421

Environment Canada

Parks
Beaubears Island National Historic Park
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
674-2663
648-4010 (Saint John)
648-4957 (Saint John)

Revenue Canada, Customs and Excise

305 Pleasant Street
Post Office Box 336
E1V 1Y8
622-0275

Royal Canadian Mounted Police

NCO i/c
626 Chaplin Island Road
Post Office Box 454
E1V 3M6
622-3460

Transport Canada

Canadian Coast Guard
Harbours and Ports
Public Warehouse
Newcastle Wharf
Post Office Box 32
E1V 3M2
622-0918

North Head

see Grand Manan

Oromocto (Area Code 506)

National Defence, Department of

Canadian Forces Base
Gagetown
E0G 2P0
422-2000

Royal Canadian Mounted Police

NCO i/c
Post Office Box 175
E2V 2G4
357-8471

Pacquetville (Area Code 506)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
c/o Salaison Gauvin Ltd
E0B 2B0

Perth-Andover (Area Code 506)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 486
E0J 1V0
273-2227

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Social Service Building
Main Street
E0J 1V0
273-6308
(every 2nd Wednesday)

Revenue Canada, Customs and Excise

Customs
Rural Route 5
E0J 1V0
273-2073

Royal Canadian Mounted Police

NCO i/c
Post Office Box 279
E0J 1V0
273-2990

Petitcodiac (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
E0A 2H0
756-3378

Plaster Rock (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 510
E0J 1W0
356-2632

Pointe-du-Chêne

see Shediac

Port au Caraquet

see Caraquet

Port Elgin (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 89
E0A 2K0
538-2311

Renous (Area Code 506)

Correctional Service Canada

Renous Area Office
Post Office Box 74
E0C 1X0
622-8393
Atlantic Institution:
622-2894

Richibucto (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Place Cartier
Post Office Box 5004
E0A 2M0
523-4437

Fisheries and Oceans

Protection Office
Post Office Box 427
E0A 2M0
Protection:
523-4435
Inspection:
523-6809

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
E0A 2M0
523-4411

River de Chute (Area Code 506)

Revenue Canada, Customs and Excise

Rural Route 2
Florenceville
E0J 1K0
276-4784

Riverview

see Moncton

Rogersville (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 300
E0A 2T0
775-6542

Sackville (Area Code 506)

Agriculture Canada

Food Production and Inspection
Health of Animals Directorate
Animal Pathology Division
10 Salem Street
Post Office Box 1410
E0A 3C0
536-0135

Air Canada

Reservations, schedules, fares:
857-1021
(direct line to Moncton)

Employment and Immigration Canada

Canada Employment Centre
5 Robson Avenue
Post Office Box 930
E0A 3C0
536-0753

Environment Canada

Canadian Wildlife Service
Atlantic Regional Office
31 West Main Street
Post Office Box 1590
E0A 3C0
536-3025

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1020
E0A 3C0
536-0681

St Andrews (Area Code 506)

Fisheries and Oceans

Biological Research Program
Fisheries Biological Station
E0G 2X0
529-8854

Revenue Canada, Customs and Excise

Federal Building
E0J 1K0
529-3198

Royal Canadian Mounted Police

NCO i/c
49 King Street
Post Office Box 456
E0G 2X0
529-3638

St Croix

see McAdam

Saint-François-de-Madawaska (Area Code 506)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
c/o Nadeau Poultry Farm Ltd.
E0L 1J0

St George (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Federal Building
E0G 2Y0
755-3220
(Thursdays from 1pm to 3pm)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 390
E0G 2Y0
755-3308

Saint John (Area Code 506)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Customs Building, Room 240
189 Prince William Street
Post Office Box 6219, Station A
E2L 4R7
648-4568

Food Production and Inspection
Veterinary Inspection Directorate
Customs Building, Room 311
189 Prince William Street
Post Office Box 6698, Station A
E2L 4S2
648-4987
648-4550

Air Canada

Reservations
44 Prince William Street
E2L 2A9
652-8550
Customer Relations:
632-1560

Bank of Canada

75 Prince William Street
Post Office Box 6068, Station A
E2L 4R5
634-3400

Canada Mortgage and Housing Corporation

Atlantic Regional Office
Brunswick House, Suite 1200
44 Prince William Street
Post Office Box 7320, Station A
E2L 4S7
648-4460

Local Office
Trade and Convention Centre
1 Market Square
Lobby Entrance, 2nd Floor
Post Office Box 2235
E2L 3V1
648-4988

Canadian Broadcasting Corporation

English Services
560 Main Street
Post Office Box 2358
E2L 3V6
642-7710

Canadian National Railways

279 Rothesay Avenue
E2J 2B8
632-2610

CNCP Telecommunications
77 Germain Street
E2L 2E8
652-3140

Saint John *(continued)*

Communications, Department of

District Office
Customs Building, Room 337
189 Prince William Street
Post Office Box 7285, Station A
E2L 4S6
648-4889

Consumer and Corporate Affairs Canada

District Office
Standards Building
295 Bayside Drive
E2J 1B1
Consumer Products:
648-4299
Electricity and Gas:
(506) 452-3046 (Fredericton)
Weights and Measures:
648-4591

Correctional Service Canada

Parrtown Correctional Centre
19-25 Hazen Ave
E2L 3G6
648-4764

Area Parole Office
61 Union Street, 5th Floor
E2L 1A2
648-4795

Employment and Immigration Canada

Canada Employment Centre
Chesley Place
400 Main Street
Post Office Box 7000, Station A
E2L 4V4
648-4919

Canada Employment Centre on Campus
New Brunswick Community College
Saint John Campus
Grandview Avenue
Post Office Box 2270, Station C
E2L 3V1
696-5020

Canada Employment Centre on Campus
University of New Brunswick
Post Office Box 5050
E2L 4L5
648-5680
648-4813

Canada Immigration Centre
Customs Building
189 Prince William Street
Post Office Box 6248, Station A
E2L 4R7
648-4587

Environment Canada

Atmospheric Environment Service
Weather Office
4180 Loch Lomond Road
E2N 1L7
Weather Inquiries:
648-4939
Recorded Weather Forecast:
648-4991 (English)
648-4969 (French)
Recorded Marine Forecast:
648-4986

Parks
Carleton Martello Tower National Historic Park
Mail: Post Office Box 3946, Station B
E2M 5E6
674-2663

Federal Business Development Bank

75 Prince William Street
Post Office Box 7173, Station A
E2L 4S6
648-4751

Federal Court of Canada

Local Office
Provincial Building, Room 427
110 Charlotte Street
Post Office Box 5001
E2L 2J4
648-4990

Fisheries and Oceans

Conservation and Protection
Customs Building
Post Office Box 6476, Station A
E2L 4R9
648-4441
648-4831

Resource Branch
Saint John Fish Culture Station
1700 Loch Lomond Road
E2J 2A3
696-2534

Health and Welfare Canada

Health Protection Branch
District Office
189 Prince William Street
Room 517
Postal Station A
E2L 4R8
648-4860

Income Security Programs
Client Service Centre
Chesley Place
400 Main Street
E2K 4N5
648-4527

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
648-4048

National Defence, Department of

Canadian Forces Recruiting Centre
189 Prince William Street
Post Office Box 7409, Station A
E2L 4S7
648-4973

National Film Board

Distribution Office
1 Market Square
E2L 4Z6
648-4996

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
University of New Brunswick
Tucker Park Road
E2L 4Z5
648-5599

Ports Canada

Saint John Port Corporation
133 Prince William Street
Post Office Box 6429, Station A
E2L 4R8
648-4869

Public Works Canada

District Office
Customs Building
189 Prince William Street
Post Office Box 7350, Station A
E2L 4J4
648-4523

Revenue Canada, Customs and Excise

Customs
Customs Building
189 Prince William Street
Post Office Box 6640, Station A
E2L 4G3
648-4904

Excise
District Office
Customs Building
189 Prince William Street
Post Office Box 6865, Station A
E2L 4S3
648-4909

Revenue Canada Taxation

District Office
65 Canterbury Street
E2L 4H9
General Inquiries:
648-4600
Requests for Forms:
648-4618

Royal Canadian Mounted Police

NCO i/c
General Delivery, Station B
E2M 4X6
648-4914

Saint John *(continued)*

Supply and Services Canada

New Brunswick Region
Customs Building, Room 229
189 Prince William Street
E2L 2B9
648-4895

Transport Canada

Airports Authority Group
Saint John Airport
4180 Loch Lomond Road
E2N 1L7
648-3950
Aviation Group
Flight Service Station and Radio Station:
648-3950

Atlantic Pilotage Authority
Saint John District Office
Post Office Box 6515, Station A
E2L 4R9
648-4864

Canadian Coast Guard
Ward Street
Post Office Box 7730, Station A
E2L 4X6
District Office:
648-4701
648-4733 (after 4:30)
Vessel Traffic Centre (Fundy):
648-4696

Veterans Affairs

Bureau of Pensions Advocates
District Office
Chesley Place, 3rd Floor
400 Main Street
Post Office Box 1406
E2L 4J7
648-4994

Canadian Pension Commission
District Office
Chesley Place, 2nd floor
400 Main Street
Post Office Box 1406
E2L 4J7
648-4435

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Chesley Place, 2nd Floor
400 Main Street
Post Office Box 1406
E2L 4J7
648-4815

Department of Veterans Affairs
Veterans Land Administration
Atlantic Division
Chesley Place, 3rd Floor
400 Main Street
Post Office Box 6907, Station A
E2L 4S3
648-4854

VIA Rail Canada

125 Station Street
E2L 4X4
633-9582
Reservations:
642-2916

Saint-Joseph (Area Code 506)

Environment Canada

Parks
Survival of the Acadians
National Historic Sites
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
758-9783
674-2663 (Saint John)

St-Léonard (Area Code 506)

Employment and Immigration Canada

Canada Immigration Centre
Customs and Immigration Building
Bridge Street
Post Office Box 388
E0L 1M0
423-6462

Revenue Canada, Customs and Excise

Customs
Post Office Box 420
E0L 1M0
423-6282

Royal Canadian Mounted Police

NCO i/c
Post Office Box 418
E0L 1M0
423-6347

Transport Canada

Airports Authority Group
St-Léonard Airport
Post Office Box 518
E0L 1M0
423-7571

Saint-Quentin (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Government of Canada Building
193 Canada Street
Post Office Box 549
E0K 1J0
235-2615

Royal Canadian Mounted Police

NCO i/c
Post Office Box 760
E0K 1J0
235-2149

St Stephen (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
93 Milltown Boulevard
Post Office Box 5004
E3L 3B4
466-1460

Canada Immigration Centre
Highway Inspection Building
Ferry Point Bridge
Post Office Box 400
E3L 2X3
466-2345

Revenue Canada, Customs and Excise

204 Milltown Boulevard
Post Office Box 160
E3L 2X1
466-2363
466-3124

Royal Canadian Mounted Police

NCO i/c
41 Lisgar Street
E3L 2T6
466-2477

Seal Cove

see Grand Manan

Shediac (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Centre-Ville Mall
E0A 3G0
532-6633

Fisheries and Oceans

Conservation and Protection
Post Office Box 1120
E0A 3G0
532-6631

Royal Canadian Mounted Police

NCO i/c
Post Office Box 458
E0A 3G0
532-2496

Supply and Services Canada

Superannuation Branch
10 Weldon Street
Mail: Post Office Box 5010
Moncton
E1C 8Z5
General Inquiries:
532-1982
Insurance:
532-1800
Customer Relations and Superannuation:
532-1700

Shediac *(continued)*

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Pointe-du-Chêne Post Office
E0A 3G0
532-6414
(summer service only)

Shippagan (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
Place de la Gestion
239 J D Gauthier Boulevard
Post Office Box 4000
E0B 2P0
336-2231

Fisheries and Oceans

Post Office Box 358
E0B 2P0
Inspection Service:
336-2271
Protection:
336-8712

Transport Canada

Canadian Coast Guard
CCGC Shippagan
Post Office Box 680
E0B 2P0
336-2296

Sussex (Area Code 506)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
c/o Canada Packers Inc
Post Office Box 9
E0E 1P0

Employment and Immigration Canada

Agriculture Employment Services
Sussex Mall
Post Office Box 1478
E0E 1P0
433-1734

Canada Employment Centre
Winter Street
Post Office Box 1670
E0E 1P0
433-4920

Farm Credit Corporation Canada

New Brunswick Milk Marketing Board
Building
Post Office Box 751
Roachville
E0E 1P0
433-3708

Royal Canadian Mounted Police

NCO i/c
Post Office Box 370
E0E 1P0
433-2571

Tracadie (Area Code 506)

Employment and Immigration Canada

Canada Employment Centre
3395 Principale Street
Post Office Box 4000
E0C 2B0
395-3309

Fisheries and Oceans

Eastern New Brunswick Area Office
3490 Principale Street
Post Office Box 1670
E0C 2B0
395-6321

Royal Canadian Mounted Police

NCO i/c
Post Office Box 788
E0C 2B0
395-4322

Welshpool

see Campobello

Westfield (Area Code 506)

Royal Canadian Mounted Police

NCO i/c
Rural Route 2
E0G 3J0
635-1035

Woodstock (Area Code 506)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
District Office
Federal Post Office Building
680 Main Street
Post Office Box 429
E0J 2B0
328-2172

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Regent Street
Post Office Box 2001
E0J 2B0
328-2398
328-9170

Canada Immigration Centre
Rural Route 3
E0J 2B0
328-8833

Farm Credit Corporation Canada

CJCJ Radio Building
131 Queen Street, 2nd Floor
Post Office Box 1180
E0J 2B0
Every Monday:
328-8427

Revenue Canada, Customs and Excise

680 Main Street
E0J 2B0
328-6874

Woodstock Road
Rural Route 3
E0J 2B0
328-9988

Royal Canadian Mounted Police

NCO i/c
113 Stiles Street
Post Office Box 1198
E0J 2B0
328-9911

Newfoundland

Argentia (Area Code 709)

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
227-2311

Revenue Canada, Customs and Excise

Dalfens Mall
Placentia
A0B 1W0
227-2691

Baie Verte (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 69
A0K 1B0
532-4221

Barachois Brook (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
General Delivery
A0N 1B0
646-2691

Bay d'Espoir (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 99
Milltown
A0H 1W0
882-2230

Bay Roberts (Area Code 709)

Fisheries and Oceans

Post Office Box 837
A0A 1G0
Resource Management:
786-3960
Inspection Services:
786-3953

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
A0A 1G0
786-2118

Bell Island (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1179
A0A 4H0
488-3312

Bonavista (Area Code 709)

Fisheries and Oceans

Post Office Box 902
A0C 1B0
Resource Management:
468-7470

Royal Canadian Mounted Police

NCO i/c
Post Office Box 850
A0C 1B0
468-7333

Botwood (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 179
A0H 1E0
257-2312

Brig Bay (Area Code 709)

Fisheries and Oceans

Post Office Box 55
Plum Point
A0K 4A0
247-2054

Buchans (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 249
A0H 1G0
672-3944

Burgeo (Area Code 709)

Revenue Canada, Customs and Excise

Federal Building
General Delivery
A0M 1A0
886-3330

Royal Canadian Mounted Police

NCO i/c
Post Office Box 219
A0M 1A0
886-2241

Burin (Area Code 709)

Revenue Canada, Customs and Excise

Post Office Box 277
A0E 1E0
891-1210

Royal Canadian Mounted Police

NCO i/c
Post Office Box 368
A0E 1E0
891-1653

Carbonear (Area Code 709)

Fisheries and Oceans

Post Office Box 130
A0A 1T0
Fishing Vessel Insurance Program:
596-6837

Carmanville (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 190
A0G 1N0
534-2686

Cartwright (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 122
Labrador
A0K 1V0
938-7218

Castlehill

see Placentia

Catalina (Area Code 709)

Fisheries and Oceans

Post Office Box 100
A0C 2J0
Inspection Services:
469-2881

Revenue Canada, Customs and Excise

Main Street
Post Office Box 70
A0C 1J0
469-2202

Channel – Port-aux-Basques (Area Code 709)

Agriculture Canada

Food Production and Inspection
Post Office Box 1088
A0M 1C0
695-2822

Employment and Immigration Canada

Canada Employment Centre
Grand Bay Mall
Post Office Box 849
A0M 1C0
695-3091

Fisheries and Oceans

Post Office Box 850
A0M 1C0
695-2632

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
695-2124

Royal Canadian Mounted Police

NCO i/c
Post Office Box 820
A0M 1C0
695-2149

Transport Canada

Canadian Coast Guard
Vessel Traffic Centre
Port-aux-Basques Centre
Post Office Box 99
A0M 1C0
695-2167

Clarenville (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Cormack Building
Memorial Drive
Post Office Box 940
A0E 1J0
466-3246

Fisheries and Oceans

Post Office Box 64
A0E 1J0
Fishing Vessel Insurance Program:
466-7056
Resource Management:
466-7334

Royal Canadian Mounted Police

NCO i/c
43 Memorial Drive
Post Office Box 400
A0E 1J0
466-3211

Corner Brook (Area Code 709)

Agriculture Canada

Food Production and Inspection
New Federal Building, Room 204
Fisher Hill, Main Street
Post Office Box 146
A2H 6C7
637-4388

Food Production and Inspection
Veterinary Inspection Directorate
Newfoundland Farm Products Corporation
Post Office Box 305
A2H 6C9

Corner Brook *(continued)*

Air Canada

Reservations, schedules, fares
(direct line to Stephenville):
634-4376

Canada Mortgage and Housing Corporation

Herald Towers, Room 403
4 Herald Avenue
Post Office Box 548
A2H 6E6
637-4555

Canadian Broadcasting Corporation

English Services
162 Premier Drive
Post Office Box 610
A2H 6G1
634-3141

Communications, Department of

Sub-office
Federal Building
Main Street
Post Office Box 811
A2H 6H6
637-4480

Consumer and Corporate Affairs Canada

St John's Sub-District Office
Canada Post Building Station C
Post Office Box 1107
A2H 6T2
Consumer Products:
637-4575
Weights and Measures:
637-4577

Correctional Service Canada

Cornerbrook Area Office
Milbrook Mall, Suite 324
Post Office Box 986
A2H 6J3
452-3275

Employment and Immigration Canada

Canada Employment Centre
Herald Towers
4 Herald Avenue
Post Office Box 2004
A2H 6J6
637-4200

Energy, Mines and Resources Canada

Conservation and Renewable Energy Office
West Newfoundland
Herald Towers, Suite 405
4 Herald Avenue
A2H 4B4
637-4488

Environment Canada

Inland Waters and Lands
Bank of Commerce Building, 2nd Floor
Main Street
A2H 6C1
637-4380

Federal Business Development Bank

Herald Towers
4A Herald Avenue
Post Office Box 790
A2H 6G7
637-4515

CASE Office
Herald Towers, 1st Floor
4A Herald Avenue
Post Office Box 835
A2H 6H6
637-4513

Fisheries and Oceans

Western Newfoundland and Southern Labrador Area Office
Gulf Region
Herald Towers
4 Herald Avenue
Post Office Box 2009
A2H 6Z6
637-4317
Inspection:
637-4341
Regulations and Enforcement:
637-4332
Research:
637-4352
Resource Allocation and Development:
637-4308
Small Craft Harbours:
637-4325

Health and Welfare Canada

Income Security Programs
Herald Towers, Room 301
4 Herald Avenue
A2H 4B4
637-4366

National Defence, Department of

Canadian Forces Recruiting Centre Detachment
4 Herald Avenue, Suite 407
A2H 4B4
639-8927

National Film Board

10 Main Street
A2H 1C1
637-4499

Public Works Canada

Post Office Box 869
A2H 6H6
637-4395
637-4396

Regional Industrial Expansion, Department of

Local Office
Herald Towers, Suite 505
4 Herald Avenue
A2H 4B4
637-4477

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 201
Main Street
A2H 1B9
637-4494

Excise
Information only:
637-4490

Royal Canadian Mounted Police

NCO i/c
Post Office Box 960
A2H 6J3
637-4433

Transport Canada

Canadian Coast Guard
Ship Safety
Millbrook Mall, 3rd Floor
Post Office Box 22
A2H 6C3
637-4390

Veterans Affairs

Department of Veterans Affairs
Pensions, Health and Social Services Bureau
District Office
Herald Towers, 2nd Floor
4 Herald Avenue
Post Office Box 1156
A2H 4B4
637-4377
637-4374

Deer Lake (Area Code 709)

Fisheries and Oceans

Post Office Box 9
A0K 2E0
635-2883

Royal Canadian Mounted Police

NCO i/c
Post Office Box 239
A0K 2E0
635-2173

Transport Canada

Airports Authority Group
Deer Lake Airport
Post Office Box 490
A0K 2E0
635-3601

Aviation Group
Post Office Box 520
A0K 2E0
Flight Service Station:
635-2848

Ferryland (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 70
A0A 2H0
432-2440

Flower's Cove (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
A0K 2N0
456-2500

Fogo (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 208
A0G 2B0
266-2251

Forteau (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 10
Labrador
A0K 2P0
931-2790

Fortune (Area Code 709)

Revenue Canada, Customs and Excise

Bayview Street
Post Office Box 189
A0E 1P0
832-2000

Gander (Area Code 709)

Air Canada

Ticket Office
Gander International Airport
256-3921

Canadian Broadcasting Corporation

English Services
98 Sullivan Avenue
Post Office Box 369
A1V 1W7
256-4311

Canadian National Railways

Terra Nova Telecommunications
3 Terra Nova Drive
A1V 2K6
651-3700

Consumer and Corporate Affairs Canada

St John's Sub-District Office
110 Airport Boulevard
Post Office Box 442
A1V 1W8
Weights and Measures:
651-4109

Employment and Immigration Canada

Canada Employment Centre
McCurdy Building
Post Office Box 347
A1V 1W7
256-6525

Canada Immigration Centre
International Terminal
Gander International Airport
Frazer Road
Post Office Box 130
A1V 1W5
256-6570

Environment Canada

Atmospheric Environment Service
Weather Centre
Post Office Box 370
A1V 1W7
256-6111

Fisheries and Oceans

Post Office Box 218
A1Z 1W6
Inspection Services:
256-6587
Resource Management:
651-2960

National Defence, Department of

CFS Gander
Post Office Box 6000
A1V 1X1
256-7151

Public Works Canada

Bennett Drive
Post Office Box 392
A1V 1W8
256-6598

Revenue Canada, Customs and Excise

Gander International Airport
320 Elizabeth Drive
Post Office Box 350
A1V 1W7
256-4528
256-4551

Royal Canadian Mounted Police

NCO i/c
34 Elizabeth Drive
A1V 1G6
256-4026

Gander Airport Detail
Post Office Box 415
A1V 1W8
256-6720

Transport Canada

Airports Authority Group
Gander International Airport
Post Office Box 400
A1V 1W8
256-6668
Gander Area Control Centre:
256-6767
Aviation Group
Flight Service Station:
256-6756

Glovertown (Area Code 709)

Environment Canada

Parks
Terra Nova National Park
A0G 2L0
533-2801

Royal Canadian Mounted Police

NCO i/c
Post Office Box 269
A0G 2L0
533-2828

Goose Bay

see Happy Valley – Goose Bay

Grand Bank (Area Code 709)

Fisheries and Oceans

Post Office Box 580
A0E 1W0
Area Manager (Southern):
832-1491
Inspection Services:
832-0565
Licensing:
832-0580
Resource Management:
832-1301

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
A0E 1W0
832-1260

Grand Falls (Area Code 709)

Agriculture Canada

Food Production and Inspection
Post Office Box 335
A2A 2J7
489-4257

Air Canada

Reservations, schedules, fares
(direct line to Gander):
489-6300

Grand Falls *(continued)*

Canadian Broadcasting Corporation

English Services
2 Harris Avenue
Post Office Box 218
A2A 2J7
489-2102

Correctional Service Canada

Resident Parole Office
Federal Building, 2nd Floor
High Street
Post Office Box 271
A2A 2J7
489-5124

Employment and Immigration Canada

Canada Employment Centre
22-24 High Street
Post Office Box 709
A2A 2K2
489-6671

Federal Business Development Bank

42 High Street
Post Office Box 744
A2A 2M4
489-2181

Fisheries and Oceans

Post Office Box 459
A2A 2J8
Area Manager (Central):
489-6613
Fishing Vessel Insurance Program:
489-2263
Inspection Services:
489-6611
Resource Management:
489-5601
Small Craft Harbours:
489-5603
Statistics:
489-2114

Revenue Canada, Customs and Excise

Federal Building
Post Office Box 217
A2A 2J7
489-2166

Royal Canadian Mounted Police

NCO i/c
Post Office Box 420
A2A 2J8
489-2121

Happy Valley – Goose Bay
(Area Code 709)

Canadian Broadcasting Corporation

English Services
171 Hamilton River Road
Post Office Box 3015, Station B
Labrador
A0P 1E0
896-2911

Employment and Immigration Canada

Canada Employment Centre
Tarrington Building
Tarrington Lane
Post Office Box 3010, Station B
Labrador
A0P 1E0
896-3323

Fisheries and Oceans

Post Office Box 7003, Station A
Labrador
A0P 1S0
Inspection Services:
896-2927
Resource Management:
896-2924

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
896-2253

National Defence, Department of

CFS Goose Bay
Postal Station A
Labrador
A0P 1S0
896-7381

Public Works Canada

Goose Bay Project
Post Office Box 520, Station A
Labrador
A0P 1S0
896-5191

Regional Industrial Expansion, Department of

Local Office
Goose Bay Airport
Post Office Box 730, Station A
Labrador
A0P 1S0
896-2741

Revenue Canada, Customs and Excise

Building 412
Post Office Box 790, Station A
Labrador
A0P 1S0
896-3290

Royal Canadian Mounted Police

NCO i/c
Post Office Box 3005, Station C
Labrador
A0P 1C0
896-3383

Supply and Services Canada

Goose Bay Purchasing Office
Post Office Box 7001, Station A
Labrador
A0P 1S0
896-5911

Transport Canada

Airports Authority Group
Goose Bay Airport
Post Office Box 901, Station A
Labrador
A0P 1S0
896-2902

Aviation Group
Flight Service Station
Post Office Box 250
Labrador
A0P 1C0
896-3242

Canadian Coast Guard
District Office
Post Office Box 28, Station C
Labrador
A0P 1C0
896-2569

Canadian Coast Guard
Radio Station
Post Office Box 610, Station A
Labrador
A0P 1S0
896-2252

Harbour Breton (Area Code 709)

Revenue Canada, Customs and Excise

Post Office Box 8
A0H 1P0
885-2353

Royal Canadian Mounted Police

NCO i/c
Post Office Box 119
A0H 1P0
885-2320

Harbour Grace (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 1900
A0A 2M0
596-7011

Revenue Canada, Customs and Excise

Water Street
Post Office Box 40
A0A 2M0
596-3481

Royal Canadian Mounted Police

NCO i/c
Post Office Box 550
A0A 2M0
596-5014

Holyrood (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Post Office Box 119
A0A 2R0
229-3892

Hopedale (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Labrador
A0P 1G0
Labrador residents:
Dial 0 and ask Operator to call 820, Labrador
Outside Labrador:
933-3820

Jerseyside

see Placentia

Kilbride

see St John's

Labrador City (Area Code 709)

Canadian Broadcasting Corporation

English Services
Post Office Box 576
Labrador
A2V 2L3
944-3616

Employment and Immigration Canada

Canada Employment Centre
Bruno Plaza, 1st Floor
118 Humphrey Road
Labrador
A2V 2J8
944-3655

Royal Canadian Mounted Police

NCO i/c
Post Office Box 543
A2V 2K7
944-6825

Transport Canada

Aviation Group
Wabush Airport
Post Office Box 880
Wabush, Labrador
A0R 1B0
282-5412
Flight Service Station:
282-6224

L'Anse au Loup (Area Code 709)

Fisheries and Oceans

Post Office Box 40
Labrador
A0K 3L0
927-5582

L'Anse aux Meadows (Area Code 709)

Environment Canada

Parks
L'Anse aux Meadows National Historic Park
Post Office Box 70
St Lunaire – Griquet
A0K 2X0
Office:
623-2608

Lewisporte (Area Code 709)

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
535-6876

Royal Canadian Mounted Police

NCO i/c
Post Office Box 310
A0G 3A0
535-8637

Transport Canada

Canadian Coast Guard
Ship Safety
District Office
Post Office Box 237
A0G 3A0
535-2503

Canadian Coast Guard
Telecommunications and Electronics
Post Office Box 88
A0G 3A0
Decca Station:
261-2320

Mary's Harbour (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Labrador
A0K 3P0
921-6229

Marystown (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Ville-Marie Drive
Postal Bag 160
A0E 2M0
279-1064

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1240
A0E 2M0
279-3001

Transport Canada

Canadian Coast Guard
Ship Safety
District Office
Post Office Box 476
A0E 2M0
279-2201

Mount Pearl (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
655 Topsail Road
Post Office Box 2510
A1N 2Z9
772-4700

Nain (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Labrador
A0P 1L0
922-2862

Piccadilly (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
Lourdes
A0N 1R0
642-5316

Placentia (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 339
A0B 2Y0
227-3753

Environment Canada

Parks
Castle Hill National Historic Park
Post Office Box 10
Jerseyside
A0B 2G0
227-2401
227-5614

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
A0B 2Y0
227-2000

Transport Canada

Canadian Coast Guard
Vessel Traffic Centre
Post Office Box 389
A0B 2Y0
227-2181

Port-aux-Basques

see Channel – Port-aux Basques

Port aux Choix (Area Code 709)

Environment Canada

Parks
Port au Choix National Historic Park
Post Office Box 70
St Lunaire – Griquet
A0K 2X0
623-2608

Fisheries and Oceans

Post Office Box 119
A0K 4C0
861-3944

Port Saunders (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
General Delivery
A0K 4H0
861-3555

Rocky Harbour (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Main Road
Post Office Box 100
A0K 4N0
458-2624

Environment Canada

Parks
Gros Morne National Park
Post Office Box 130
A0K 4N0
458-2417

Royal Canadian Mounted Police

NCO i/c
Post Office Box 70
A0K 4N0
458-2222

Roddickton (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 159
A0K 4P0
457-2468

St Anthony (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Viking Mall
Post Office Box 99
A0K 4S0
454-3560

Royal Canadian Mounted Police

NCO i/c
Post Office Box 117
A0K 4S0
454-3543

Transport Canada

Airports Authority Group
St Anthony Airport
Post Office Box 40
St Anthony East
A0K 4T0
454-3192

Canadian Coast Guard
Radio Station
Post Office Box 693
A0K 4S0
454-3852

Saint George's (Area Code 709)

Fisheries and Oceans

Post Office Box 460
A0N 1Z0
647-3807

St John's (Area Code 709)

Agriculture Canada

Agricultural Development Branch
354 Water Street, 2nd Floor
Post Office Box 1878
A1C 5R4
772-4063

Farm Debt Review Board
354 Water Street, 2nd Floor
A1C 5R4
772-2306

Food Production and Inspection
District Office
Sir Humphrey Gilbert Building
165 Duckworth Street
Post Office Box 5609
A1C 5W8
772-5030

Food Production and Inspection
Veterinary Inspection Directorate
Sir Humphrey Gilbert Building, Room 414
165 Duckworth Street
Post Office Box 5519
A1C 5W4
772-5540

Food Production and Inspection
Veterinary Inspection Directorate
Newfoundland Farm Products Corporation
Post Office Box 9311
A1A 2Y3

Research Branch
Research Station
Brookfield Road
Post Office Box 7098
A1E 3Y3
772-4604

Air Canada

Ticket Office
726-7880
1-800-563-5151
(all other points)

Atlantic Canada Opportunities Agency

Alantic Place
215 Water Street
Box 67, Suite 805
A1C 6C9
772-4126

Canada Mortgage and Housing Corporation

Prince Charles Building
120 Torbay Road
Post Office Box 9400, Station B
A1A 3V6
772-4400

Canada Oil and Gas Lands Administration

Canada-Newfoundland Offshore Petroleum Board
Toronto-Dominion Building, 5th Floor
140 Water Street
A1C 6H6
778-1400

Canadian Broadcasting Corporation

English Services
Newfoundland Regional Office
Post Office Box 12010, Station A
A1B 3T8
737-4140

Canadian Forestry Service

Newfoundland Forestry Centre
Building 304
Mail: Post Office Box 6028
Pleasantville
A1C 5X8
772-4683

Canadian National Railways

TerraTransport
495 Water Street West
Post Office Box 310, Station C
A1C 5K1
737-5900

Canadian Saltfish Corporation

Torbay Road
Post Office Box 6088
A1C 5X8
General Inquiries:
772-6080
Pricing and Accounts:
772-6071

Communications, Department of

District Office
Sir Humphrey Gilbert Building, Room 612
165 Duckworth Street
Post Office Box 5277
A1C 5W1
772-4889

St John's *(continued)*

Consumer and Corporate Affairs Canada

District Office
Sir Humphrey Gilbert Building, 5th Floor
165 Duckworth Street
A1C 1G4
Consumer Products:
772-5518
Electricity and Gas:
772-5525
Marketing Practices:
772-5519
Weights and Measures:
772-5517

Correctional Service Canada

Newfoundland District and Area Office
102 Churchill Avenue
A1A 1N1
772-5359

Emergency Preparedness Canada

Newfoundland Regional Office
Sir Humphrey Gilbert Building
2nd Floor
165 Duckworth Street
A1C 1G4
772-5522

Employment and Immigration Canada

Regional Office
167 Kenmount Road
Post Office Box 12051
A1B 3Z4
772-5331

Canada Employment Centre
St John's Centre
Viking Building
Crosbie Road
Post Office Box 8548, Station A
A1B 3P3
772-4700

Canada Employment Centre
Building 223
Post Office Box 4800
Pleasantville
A1C 5T8
St John's East:
772-4700
St John's Metro:
772-5303

Canada Employment Centre on Campus
Institute of Fisheries and Marine Technology
Pippy Place
Post Office Box 4920
A1C 5R3
778-0200

Canada Employment Centre on Campus
Memorial University
Thompson Student Centre, Room 2005
Elizabeth Avenue
A1C 5S7
772-5332

Canada Employment Centre on Campus
Newfoundland College of Trades and Technology
Prince Philip Parkway
Post Office Box 1693
A1C 5P7
778-2400

Industrial Adjustment Services
167 Kenmount Road
Post Office Box 12051
A1B 3Z4
772-2295

Canada Immigration Centre
Sir Humphrey Gilbert Building
165 Duckworth Street East
Post Office Box 5817
A1C 5X3
772-5388
772-5389

Energy, Mines and Resources Canada

Regional Information Office
215 Water Street, Suite 301
Post Office Box 65
A1C 6C9
772-4213

Conservation and Renewable Energy Office
East Newfoundland
Atlantic Place, Suite 301
215 Water Street
Post Office Box 65
A1C 6C9
772-5391
772-5353

Environment Canada

Atmospheric Environment Service
Weather Office
St John's Airport
Post Office Box 5670
A1C 5W8
Information:
772-5532
Marine Forecast (Conception Bay, St John's, South Coast - Tidal Information
772-4145
Recorded weather forecasts:
772-5534

Canadian Wildlife Service
Building 303
Pleasantville
Mail: Post Office Box 9158
A1A 2X9
General Inquiries:
772-4431
Wildlife Biologist:
772-5585

Environmental Protection
District Office
Post Office Box 5037
A1C 5V3
Environmental Emergencies:
772-5488
or call 24-hour Oil Pollution Reporting:
772-2083

Inland Waters and Lands
Sir Humphrey Gilbert Building, Room 601
165 Duckworth Street
Post Office Box 5280
A1C 5W1
772-4844

Parks
Cape Spear National Historic Park
Post Office Box 5879
A1C 5X4
772-5365

Parks
Signal Hill National Historic Park
Post Office Box 5879
A1C 5X4
772-5365

External Affairs Canada

Regional Passport Office
General Post Office Building, Room 404
354 Water Street
A1C 1C4
772-4616

Farm Credit Corporation Canada

c/o Mount Pearl Research Station
Post Office Box 7098
A1E 3Y3
772-4635

Federal Business Development Bank

Atlantic Place, 4th Floor
Post Office Box 520, Station C
A1C 5K4
772-5505
Business Information Centre:
772-4777

CASE Office
Atlantic Place, 4th Floor
Post Office Box 520, Station C
A1C 5K4
772-5515
Business Information Centre:
772-4777

Federal Court of Canada

Local Office
The Court House
Duckworth Street
Post Office Box 937
A1C 5M3
722-6524

St John's *(continued)*

Fisheries and Oceans

North-West Atlantic Fisheries Centre
Newfoundland Regional Office
Post Office Box 5667
A1C 5X1
Area Manager (Eastern):
772-5045
Communications, Inquiries:
772-4423
Development:
772-2371
Economics:
772-4446
Fishing Vessel Insurance Program:
772-4450
Inspection Services:
772-4424
Licencing:
772-4408
Marine Division:
772-4549
Research:
772-2027
Resource Management:
772-4543
Small Craft Harbours:
772-4459
Statistics:
772-4231

Health and Welfare Canada

Health Protection Branch
Sir Humphrey Gilbert Building
4th Floor
165 Duckworth Street
A1C 1G4
772-5536

Income Security Programs
Regional Office
310 Pleasantville
Post Office Box 9430
A1A 2Y5
772-5501

Income Security Programs
Client Service Centre
310 Pleasantville
Post Office Box 9430
A1A 2Y5
772-5501

Medical Services Branch
Sir Humphrey Gilbert Building, Room 410
165 Duckworth Street
A1C 1G4
772-5571

Social Service Programs
Canada Assistance Plan
c/o Department of Social Services
Confederation Building Annex
Post Office Box 4750
A1C 5T7
576-5175

Social Service Programs
New Horizons Program
Regional Office
Sir Humphrey Gilbert Building, Room 602
165 Duckworth Street
A1C 1G4
772-2279

Labour Canada

District Office
Sir Humphrey Gilbert Building, Room 626
165 Duckworth Street
Post Office Box 5278
A1C 5W1
772-5022

Federal Mediation and Conciliation Service
Sir Humphrey Gilbert Building
6th Floor
165 Duckworth Street
Post Office Box 5278
A1C 5W1
772-5022

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
1-800-563-7701

National Defence, Department of

CFS St John's
Post Office Box 2028
A1C 6B5
726-0212

Canadian Forces Recruiting Centre
Government of Canada Building
354 Water Street West
A1C 1C4
772-4554

National Film Board

Marketing Office
Building 205
Pleasantville
A1A 1S8
Information:
772-6210
Film Library:
772-5005

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Office
Viking Building
136 Crosbie Road
A1B 3K3
772-5228

Institute for Marine Dynamics
Memorial University Campus
Post Office Box 12093, Station A
A1B 3T5
772-2479

Petro-Canada

Petro-Canada Resources
Off-shore Logistics
Administration Office
Bally Rou Place
280 Torbay Road
Post Office Box 5190
A1C 6H2
753-6526

Ports Canada

St John's Port Corporation
3 Water Street
Post Office Box 6178
A1C 5X8
772-4582

Public Service Commission

Government of Canada Building West
2nd Floor
354 Water Street
A1C 1C4
772-4812

Public Works Canada

Building 301, Pleasantville
Post Office Box 4600
A1C 5T2
772-4361

Regional Industrial Expansion, Department of

Regional Office
Parsons Building
90 O'Leary Avenue
Post Office Box 8950
A1B 3R9
772-4053

Revenue Canada, Customs and Excise

Customs
District Office
Sir Humphrey Gilbert Building
165 Duckworth Street
Post Office Box 6086
A1C 5X8
772-5544

Excise
District Office
Sir Humphrey Gilbert Building
5th Floor
165 Duckworth Street
Post Office Box 5500
A1C 5W4
772-5333

Revenue Canada Taxation

District Office
Sir Humphrey Gilbert Building
165 Duckworth Street
A1C 5X6
General Inquiries:
772-2610
Inquiries in French:
772-4572
Requests for Forms:
772-5088
Refund Inquiries:
772-2660

St John's *(continued)*

Royal Canadian Mounted Police

NCO i/c
Post Office Box 9700, Station B
A1A 3T5
772-4636

NCO i/c
Airport Detachment
Post Office Box 9700, Station B
A1A 3T5
772-5470

Secretary of State

Regional Office
Atlantic Place
215 Water Street
Post Office Box 75
A1C 6C9
772-2483

Court of Canadian Citizenship
Atlantic Place
215 Water Street
Post Office Box 75
A1C 6C9
772-5521

Statistics Canada

Regional Office
Viking Building, 3rd Floor
Crosbie Road
A1B 3P2
Statistical information:
772-4073

Supply and Services Canada

Newfoundland Region
Mitchell Place
Building 205
Pleasantville
A1A 1S8
772-5396

St John's District Services Office
Building 102
Mail: Post Office Box 1314
A1C 5N5
772-5527

Transport Canada

Public Affairs
Regional Office
34 Harvey Road
Post Office Box 1300
A1C 6H8
772-4328

Airports Authority Group
St John's Airport
Post Office Box 5670
A1C 5W8
772-5588

Aviation Group
Aviation Regulation
District Office
Post Office Box 6143
East End Post Office
A1C 5X8
772-4136

Canadian Coast Guard
Newfoundland Regional Headquarters
Post Office Box 1300
A1C 6H8
Regional Office:
772-5150
General Inquiries:
772-5146
Harbour and Ports:
772-5154
Emergency Operations (oil spills):
772-5171
Vessel Traffic Service Centre (24 hour service):
772-2083

Canadian Coast Guard
Radio Station
Major's Path
Post Office Box 1300
A1C 6H8
772-2106

Canadian Coast Guard
Search and Rescue
Post Office Box 1300
A1C 6H8
772-5119
Marine Rescue Sub-Centre (South side)/
Emergency Centre (24 hour service):
772-5151

Canadian Coast Guard
Ship Safety
Post Office Box 1300
A1C 6H8
772-5165

Policy and Coordination
Fort William Building, Suite 2000
10 Factory Lane
A1C 5H6
772-2586

Veterans Affairs

Bureau of Pensions Advocates
District Office
Sir Humphrey Gilbert Building, Room 712
165 Duckworth Street
Post Office Box 5068
A1C 5V4
772-4886

Canadian Pension Commission
District Office
Sir Humphry Gilbert Building
165 Duckworth Street
Post Office Box 5068
A1C 5V4
General Inquiries:
772-4965
District Director:
772-4623

Department of Veterans Affairs
Pensions, Health and Social Services Bureau
Sub-Regional Office and District Office
Sir Humphrey Gilbert Building, Room 728
165 Duckworth Street
Post Office Box 5068
A1C 5V4
772-4716

St Lawrence (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 218
A0E 2V0
873-2450

Transport Canada

Canadian Coast Guard
Radio Station
Post Office Box 190
A0E 2V0
873-2931

St Lunaire – Griquet

see L'Anse aux Meadows

Springdale (Area Code 709)

Employment and Immigration Canada

Canada Employment Centre
Cohen Building
Main Street
Post Office Box 670
A0J 1T0
673-3841

Royal Canadian Mounted Police

NCO i/c
Post Office Box 128
A0J 1T0
673-3864

Stephenville (Area Code 709)

Air Canada

Ticket Office
Stephenville Airport
643-2154

Employment and Immigration Canada

Canada Employment Centre
Bruce Building
Post Office Box 690
A2N 3B5
643-2104

Fisheries and Oceans

Post Office Box 315
A2N 2Z5
643-5391

Revenue Canada, Customs and Excise

Main Street
Post Office Box 155
A2N 2Y9
643-2833

Royal Canadian Mounted Police

NCO i/c
Post Office Box 179
A2N 2Y9
643-2118

Stephenville *(continued)*

Transport Canada

Airports Authority Group
Stephenville Airport
13 Tennessee Drive
A2N 2Y3
643-3023
Aviation Group
Flight Service Station:
643-4792

Canadian Coast Guard
Harbours and Ports
District Office
Post Office Box 568
A2N 3B4
643-3632

Canadian Coast Guard
Radio Station
378 Alabama Drive
A2N 2X5
643-5516

Trepassey (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 29
A0A 4B0
438-2700

Twillingate (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 400
A0G 4M0
884-2811

Wesleyville (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 129
A0G 4R0
536-2419

Whitbourne (Area Code 709)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
A0B 3K0
759-2600

Northwest Territories

Aklavik (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 115
X0E 0A0
978-2296

Baker Lake (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0C 0A0
793-2922
Satellite call (ask Operator to place call)

Transport Canada

Airports Authority Group
Baker Lake Airport
X0C 0A0
793-2927
Aviation Group
Flight Service Station:
793-2931

Broughton Island (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0A 0B0
927-8967

Cambridge Bay (Area Code 403)

see also Ikaluktutiak

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 0C0
983-2111

Transport Canada

Airports Authority Group
Post Office Box 80
X0E 0C0
983-2511
Aviation Group
Flight Service Station:
983-2501

Cape Dorset (Area Code 819)

Environment Canada

Atmospheric Environment Service
Field Station
General Delivery
X0A 0C0
897-8930

Royal Canadian Mounted Police

NCO i/c
via Montréal AMF
X0A 0C0
897-8855

Clyde River (Area Code 819)

Environment Canada

Atmospheric Environment Service
Field Station
X0A 0E0
924-6344

Royal Canadian Mounted Police

NCO i/c
via Montréal AMF
X0A 0E0
924-6200

Coppermine (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 0E0
982-4111

Transport Canada

see under Kugluktuk

Coral Harbour (Area Code 819)

Environment Canada

Atmospheric Environment Service
Weather Station
X0C 0C0
925-9717

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0C 0C0
925-9954

Transport Canada

Airports Authority Group
Coral Harbour Airport
X0C 0C0
925-9712
Aviation Group
Flight Service Station:
925-9711

Eskimo Point (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0C 0E0
857-2822
Satellite call (ask Operator to place call)

Fort Franklin (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Franklin Detachment
General Delivery
X0E 0G0
589-3431

Fort Good Hope (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Good Hope Detachment
General Delivery
X0E 0H0
598-2222

Fort Liard (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Liard Detachment
General Delivery
X0G 0A0
770-4221

Fort McPherson (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
McPherson Detachment
Post Office Box 88
X0E 0J0
952-2551

Fort Norman (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Norman Detachment
General Delivery
X0E 0K0
588-4211

Fort Providence (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 0L0
699-3291

Fort Resolution (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 0M0
394-4111

Fort Simpson (Area Code 403)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Post Office Box 380
X0E 0N0
695-2238

Environment Canada

Inland Waters and Lands
Post Office Box 377
X0E 0N0
695-2259

Parks
Nahanni National Park Reserve
Postal Bag 300
X0E 0N0
695-3151

Indian and Northern Affairs Canada

District Office
Post Office Box 150
X0E 0N0
695-2626

Royal Canadian Mounted Police

NCO i/c
Simpson Detachment
Post Office Box 210
X0E 0N0
695-3111

Transport Canada

Airports Authority Group
Post Office Box 320
X0E 0N0
695-2471
Aviation Group
Flight Service Station:
695-2491

Fort Smith (Area Code 403)

Communications, Department of

Monitoring Station
Post Office Box 540
X0E 0P0
872-2348

Employment and Immigration Canada

Canada Employment Centre
Government of Canada Building
Post Office Box 1018
X0E 0P0
872-2747

Fort Smith *(continued)*

Environment Canada

Inland Waters and Lands
Post Office Box 43
X0E 0P0
872-2158

Parks
Wood Buffalo National Park
Post Office Box 750
X0E 0P0
872-2349

Indian and Northern Affairs Canada

Northwest Territories Regional Office
Post Office Box 7
X0E 0P0
920-8119

District Office
Highway 5
Post Office Box 658
X0E 0P0
872-2558

Royal Canadian Mounted Police

NCO i/c
Post Office Box 26
X0E 0P0
872-2107

Transport Canada

Airports Authority Group
Post Office Box 65
X0E 0P0
Airport Management:
872-2007
Aviation Group
Flight Service Station:
872-2376

Frobisher Bay

see Iqaluit

Gjoa Haven (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 1J0
360-6201

Grise Fiord (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
via Montréal AMF
X0A 0J0
980-9912

Hall Beach (Area Code 819)

Environment Canada

Atmospheric Environment Service
Field Station
Mail: c/o Felex Services Inc.
Dewline
570A Ferry Road
Winnipeg, Manitoba
R3H 0T7

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0A 0K0
928-8930

Transport Canada

Airports Authority Group
Hall Beach Airport
X0A 0K0
928-8919

Hay River (Area Code 403)

Canadian National Railways

NorthwesTel
71 Woodland Drive
Postal Bag 5001
X0E 0R0
874-6767

Employment and Immigration Canada

Canada Employment Centre
Federal Building, Room 202
Post Office Box 639
X0E 0R0
874-6739

Environment Canada

Atmospheric Environment Service
Field Station
Post Office Box 1827
X0E 0R0
874-2740

Fisheries and Oceans

Inspection
Post Office Box 1008
X0E 0R0
874-2331

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1006
X0E 0R0
874-6555

Transport Canada

Airports Authority Group
Postal Bag 4000
X0E 0R0
Airport Management:
874-2353
Aviation Group
Flight Service Station:
874-2441

Canadian Coast Guard
Aids and Waterways
Postal Bag 5002
X0E 0R0
874-2406

Igloolik (Area Code 819)

Indian and Northern Affairs Canada

Igloolik Research Centre
X0A 0L0
934-8836

Royal Canadian Mounted Police

NCO i/c
via Montréal AMF
X0A 0L0
934-8828

Ikaluktutiak (Area Code 403)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 60
Cambridge Bay
X0E 0C0
983-2254

Transport Canada

Canadian Coast Guard
Radio Station
Post Office Box 110
Cambridge Bay
X0E 0C0
983-2710
(July to September)

Inuvik (Area Code 403)

Canadian Broadcasting Corporation

English Service
Northern Service/Western Arctic
Mackenzie Road
Bag Service 8
X0E 0T0
979-7600

Canadian National Railways

NorthwesTel
Postal Bag 6
X0E 0T0
979-2906

Employment and Immigration Canada

Canada Employment Centre
Northern Lights Building
Post Office Box 1678
X0E 0T0
979-2122

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 1189
X0E 0T0
979-2460
Weather Station:
979-2475

Inuvik *(continued)*
Environment Canada *(continued)*

Environmental Protection
Sub-District Office
Federal Building
Post Office Box 1086
X0E 0T0
979-2313

Inland Waters and Lands
Water Resources Branch
Post Office Box 1693
X0E 0T0
979-2621

Fisheries and Oceans

Conservation and Protection
Post Office Box 1871
X0E 0T0
979-3314

Health and Welfare Canada

Medical Services
Northwest Territories Region, Inuvik Zone
Inuvik General Hospital
Bag Service 2
X0E 0T0
979-2955

Indian and Northern Affairs Canada

District Office
Post Office Box 2100
X0E 0T0
979-3361

Inuvik Scientific Resource Centre
Post Office Box 1430
X0E 0T0
979-3838

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1300
X0E 0T0
979-2935

Transport Canada

Airports Authority Group
Bag Service 11
X0E 0T0
Airport Management:
979-2467
Aviation Group
Flight Service Station:
979-2469

Canadian Coast Guard
Radio Station
Bag Service 11
X0E 0T0
979-2667
(May to October)

Iqaluit (Area Code 819)

Canadian Broadcasting Corporation

English Service
Northern Service/Eastern Arctic
Post Office Box 490
X0A 0H0
979-5353

Employment and Immigration Canada

Canada Employment Centre
Building 224
Post Office Box 639
X0A 0H0
979-5315

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 607
X0A 0H0
979-5854

Environmental Protection
District Office
Dublanco Building, Room 2
Post Office Box 384
X0A 0H0
979-6349

Fisheries and Oceans

Field Services Branch
Post Office Box 358
X0A 0H0
979-5966

Indian and Northern Affairs Canada

Baffin District Office
Post Office Box 100
X0A 0H0
979-4405

Iqaluit Research Laboratory
Post Office Box 100
X0A 0H0
979-6734

Northern Canada Power Commission

East District Office
Post Office Box 250
X0A 0H0

Public Service Commission

Northern Careers Program
Building 165
Lot 194-1
X0A 0H0
979-6268

Royal Canadian Mounted Police

NCO i/c
Post Office Box 500
X0A 0H0
979-5211

Transport Canada

Airports Authority Group
Post Office Box 320
X0A 0H0
979-5224

Aviation Group
Flight Service Station
Post Office Box 282
X0A 0H0
979-5865

Canadian Coast Guard
Radio Station
Post Office Box 189
X0A 0H0
979-5269
(July to September)

Kugluktuk (Area Code 403)

Transport Canada

Aviation Group
Flight Service Station
Coppermine
X0E 0E0
982-4131

Lake Harbour (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
via Montréal AMF
X0A 0N0
939-2333

Nanisivik (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 220
X0A 0X0
436-7474

Transport Canada

Airports Authority Group
Nanisivik Airport
Post Office Box 265
X0A 0X0
436-7449
Aviation Group
Flight Service Station:
436-7554

Norman Wells (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 0V0
587-2444

Transport Canada

Airports Authority Group
Bag Service 1000
X0E 0V0
587-2451
Aviation Group
Flight Service Station:
587-2555

Pangnirtung (Area Code 819)

Environment Canada

Parks
Auyuittuq National Park Reserve
X0A 0R0
473-8962

For telephone information services *see* pages 15 to 39.

Pangnirtung *(continued)*

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0A 0R0
473-8833

Pine Point (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 29
X0E 0W0
393-2848

Pond Inlet (Area Code 819)

Environment Canada

Atmospheric Environment Service
Field Station
General Delivery
X0A 0S0
899-8976

Royal Canadian Mounted Police

NCO i/c
via Montréal AMF
X0A 0S0
899-8822

Rae-Edzo (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Rae Detachment
Post Office Box 7
X0E 0Y0
392-6181

Rankin Inlet (Area Code 819)

Canadian Broadcasting Corporation

English Service
Northern Service/Kivalliq
X0C 0G0
645-2885

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 97
X0C 0G0
645-2853
(ask Operator to place call)

Fisheries and Oceans

Field Services Branch
Postal Bag 001
X0C 0G0
645-2871

Indian and Northern Affairs Canada

District Office
Post Office Box 129
X0C 0G0
645-2831

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
X0C 0G0
645-2822

Transport Canada

Airports Authority Group
Rankin Inlet Airport
X0C 0G0
Aviation Group
Flight Service Station:
645-2672

Resolute (Area Code 819)

Energy, Mines and Resources Canada

Polar Continental Shelf Project
X0A 0V0
252-3872
(February to September)

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 120
X0A 0V0
252-3835
Weather Station:
252-3824

Royal Canadian Mounted Police

NCO i/c
Resolute Bay Detachment
Post Office Box 230
X0A 0V0
252-3817

Transport Canada

Airports Authority Group
Post Office Box 30
X0A 0V0
252-3923

Aviation Group
Flight Service Station
X0A 0V0
252-3840

Canadian Coast Guard
Radio Station
Post Office Box 148
X0A 0V0
252-3656
(June to November)

Sachs Harbour (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 0Z0
690-4456

Sanikiluaq (Area Code 819)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0A 0W0
266-8812

Snowdrift (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 1A0
370-3311

Spence Bay (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
X0E 1B0
561-5201

Tuktoyaktuk (Area Code 403)

Energy, Mines and Resources Canada

Polar Continental Shelf Project
Postal Bag 2000
X0E 1C0
977-2333
(February to September)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 58
X0E 1C0
977-2351

Transport Canada

Airports Authority Group
Post Office Box 90
X0E 1C0
Airport Management:
977-2477
Aviation Group
Flight Service Station:
977-2469

Yellowknife (Area Code 403)

Canada Mortgage and Housing Corporation

Local Office
Precambrian Building, 8th Floor
Post Office Box 2460
X1A 2P8
873-2637

Canada Oil and Gas Lands Administration

Regional Office
Bellanca Building, 6th Floor
4914 50th Street
Post Office Box 1500
X1A 2R3
920-8175

Yellowknife *(continued)*

Canadian Broadcasting Corporation

English Service
Northern Service/Mackenzie
5002 Forrest Drive
Mail: Post Office Box 160
X1A 2N2
920-5400

Canadian National Railways

NorthwesTel
Postal Bag 790
X1A 2R3
920-3557

Communications, Department of

District Office
Precambrian Building, 10th Floor
Post Office Box 2700
X1A 2R1
920-6603

Correctional Service Canada

Parole Office
4908 49th Street
Post Office Box 2430
X1A 2P8
873-8411

Employment and Immigration Canada

Canada Employment Centre
Scotia Centre, 3rd Floor
5102 50th Avenue
Post Office Box 1170
X1A 2R3
920-8400

Canada Immigration Centre
Scotia Centre, 2nd Floor
5102 50th Avenue
Post Office Box 1170
X1A 2P5
920-8400

Energy, Mines and Resources Canada

Conservation and Renewable Energy Office
Precambrian Building, 10th Floor
4922 52nd Street
Post Office Box 68
X1A 2N1
920-8481

Geological Survey of Canada
Geophysical Observatory
Post Office Box 51
X1A 2N1
873-4573

Surveys and Mapping Branch
Bellanca Building, 8th Floor
Post Office Box 668
X1A 2N5
920-8295
Counter Sales Office:
920-8299

Environment Canada

Atmospheric Environment Service
Weather Office
Yellowknife Airport
Post Office Box 1199
X1A 2N8
873-4020

Canadian Wildlife Service
Post Office Box 637
X1A 2N5
920-8531

Environmental Protection
District Office
Bellanca Building, 9th Floor
Post Office Box 370
X1A 2N3
873-3456

Inland Waters and Lands
Water Resources Branch
Post Office Box 637
X1A 2N5
920-8501

Federal Business Development Bank

Scotia Centre, Suite 2030
5102 Franklin Avenue
Post Office Box 70
X1A 2N1
873-3565

Federal Court of Canada

Local Office
The Court House
Post Office Box 550
X1A 2N4
873-2044

Fisheries and Oceans

Northwest Territories District Office
Bellanca Building, 10th Floor
Post Office Box 2310
X1A 2P7
920-6640

Health and Welfare Canada

Medical Services
Northwest Territories Region
Lahmridge Tower
Postal Bag 7777
X1A 2R3
920-8466

Medical Services
Mackenzie Zone
4702 50th Avenue
Post Office Box 520
X1A 2N4
920-8466

Medical Services
Yellowknife Health Centre
4702 50th Avenue
Post Office Box 520
X1A 2N4
920-8466

Indian and Northern Affairs Canada

Indian and Inuit Affairs
Northwest Territories Regional Office
4914 50th Street
Post Office Box 2760
X1A 1R6
920-8283

District Office
Post Office Box 1500
X1A 2R3
920-8110

Justice Canada, Department of

Yellowknife Regional Office
Precambrian Building, 11th Floor
Post Office Box 8
X1A 2N1
920-8564

Northern Canada Power Commission

West District Office
Post Office Box 1860
X1A 2P4
873-4051

Public Service Commission

Precambrian Building, 9th Floor
4922 52nd Street
Post Office Box 2730
X1A 2R1
873-3525
Northern Careers Program:
873-3545

Public Works Canada

5013 51st Street
Post Office Box 518
X1A 2N4
873-4492

Regional Industrial Expansion, Department of

Regional Office
Precambrian Building, 10th Floor
Postal Bag 6100
X1A 1C0
920-8568

Royal Canadian Mounted Police

NCO i/c
5010 49th Avenue
Postal Bag 5000
X1A 2R3
920-8311

Secretary of State

District Office
Scotia Centre, Room 202
5102 Franklin Avenue
Post Office Box 610
X1A 2N5
920-8270

Transport Canada

Airports Authority Group
Airport Management
Post Office Box 548
X0E 1H0
873-4680

Yellowknife *(continued)*
Transport Canada *(continued)*

Aviation Group
Air Traffic Services
Post Office Box 1499
X1A 2P1
873-4973

Aviation Group
Aviation Regulation District Office
Post Office Box 998
X1A 2N7
Airworthiness:
873-3066

Aviation Group
Flight Service Station
Post Office Box 1949
X1A 2P5
873-4049

Nova Scotia

Amherst (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
98 Victoria Street
Post Office Box 248
B4H 3Z2
667-5163

Energy, Mines and Resources Canada

Surveys and Mapping Branch
Regional Surveyor
Government of Canada Building
40 Havelock Street
Post Office Box 368
B4H 3Z5
667-7249

Health and Welfare Canada

Income Security Programs
Federal Building
40 Havelock Street
Post Office Box 855
B4H 4C3
Each Wednesday and Thursday from
8:30am to 4pm:
667-5126

Indian and Northern Affairs Canada

Atlantic Regional Office
40 Havelock Street
Post Office Box 160
B4H 3Z3
667-3818

Revenue Canada, Customs and Excise

40 Prince Arthur Street
B4H 1V9
667-8655

Royal Canadian Mounted Police

NCO i/c
217 Victoria Street East
Post Office Box 700
B4H 4B9
667-3859

Annapolis Royal (Area Code 902)

Environment Canada

Parks
Fort Anne National Historic Park
St George Street
Post Office Box 9
B0S 1A0
532-2321

Annapolis Royal *(continued)*

Fisheries and Oceans

Conservation and Protection
Post Office Box 207
B0X 1A0
532-5269

Antigonish (Area Code 902)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Antigonish Abattoir Limited
Rural Route 4
B2G 2L2

Canada Post Corporation

National Philatelic Centre
B2G 2R8
1-800-565-4362

Employment and Immigration Canada

Canada Employment Centre
Federal Building
325 Main Street, 2nd Floor
B2G 2C3
863-6510

Canada Employment Centre on Campus
St Francis Xavier University
Bloomfield Centre, 4th Floor
Post Office Box 95
B2G 1C0
867-5100
(open from September to May)

Fisheries and Oceans

Fishermen's Service Office
202 Main Street
Post Office Box 1833
B2G 2M5
863-5670

Health and Welfare Canada

Income Security Programs
Federal Building
325 Main Street
Post Office Box 1745
B2G 2M5
863-3540

Royal Canadian Mounted Police

NCO i/c
4 Fairview Street
B2G 1R3
863-6500

Arichat (Area Code 902)

Fisheries and Oceans

Post Office Box 249
B0E 1A0
Conservation and Protection:
226-2610
Inspection:
226-2613

Royal Canadian Mounted Police

NCO i/c
Post Office Box 9
B0E 1A0
226-2533

Armdale

see Halifax

Baddeck (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Government of Canada Building
Chebucto Road and Queen Street
B0E 1B0
295-2623

Environment Canada

Parks
Alexander Graham Bell National Historic Park
Alexander Graham Bell Complex
Post Office Box 159
B0E 1B0
295-2069

Fisheries and Oceans

Conservation and Protection
Post Office Box 160
B0E 1B0
295-2557

Royal Canadian Mounted Police

NCO i/c
Post Office Box 400
B0E 1B0
295-2350

Barrington (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 38
B0W 1E0
637-2325

Barrington Passage (Area Code 902)

Fisheries and Oceans

Conservation and Protection:
Post Office Box 193
B0W 1G0
637-2944
Inspection:
Post Office Box 21
B0W 1G0
637-2270

Bedford (Area Code 902)

Agriculture Canada

Food Production and Inspection
Race Track Division
1600 Bedford Highway, Suite 416
B4A 1E8
426-9114

Employment and Immigration Canada

Canada Employment Centre
Bedford Place Mall, 2nd Floor
Post Office Box 217
B4A 2X2
426-9210

Environment Canada

Atmospheric Environment Service
Atlantic Regional Office
Bedford Tower, 5th Floor
1496 Bedford Highway
B4A 1E5
426-9120
Information:
425-9278

Atmospheric Environment Service
Maritimes Weather Centre
Bedford Tower, 6th Floor
1496 Bedford Highway
B4A 1E5
426-9200
Recorded Weather Forecasts:
426-9090(English)
426-9095(French)
Marine Forecasts:
426-9191
Weather Radio Service (Short Wave):
426-9166

Berwick (Area Code 902)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Larsen Packers
Post Office Box 160
B0P 1E0

Bickerton West (Area Code 902)

Fisheries and Oceans

Fishermen's Service Office
Post Office Box 64
B0J 1A0
364-2567

Transport Canada

Canadian Coast Guard
Cutter Bickerton
Post Office Box 70
B0J 1A0
364-2555

Bridgetown (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Federal Building
Granville Street West
B0S 1C0
825-4675 (Middleton)

Royal Canadian Mounted Police

NCO i/c
Granville Street East
Post Office Box 340
B0S 1C0
665-4481

Bridgewater (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
236 Dominion Street
Post Office Box 3100
B4V 3J1
543-9181

Environment Canada

Canadian Wildlife Service
236 Dominion Street
B4V 2K8
543-9232

Federal Business Development Bank

448 King Street
Post Office Box 540
B4V 2X6
543-7821

Fisheries and Oceans

Conservation and Protection Office
236 Dominion Street
B4V 2K8
543-7886

Health and Welfare Canada

Income Security Programs
South Shore Mall
40 North Street
B4V 2Z5
Every Thursday from 8:30am to 4pm:
543-8515

Royal Canadian Mounted Police

NCO i/c
130 Dominion Street
B4V 2K5
543-7841

Caledonia (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Electric Building
B0T 1B0
242-2800

Canso (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Phalen Hall
Union Street
B0H 1H0

Fisheries and Oceans

Fishermen's Service Office
Conservation and Protection:
Post Office Box 124
B0H 1H0
366-2004
Inspection:
Post Office Box 201
B0H 1H0
366-2618

Royal Canadian Mounted Police

NCO i/c
Post Office Box 187
B0H 1H0
366-2440

Chester (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Chester Professional Centre
Highway 3
Post OFfice Box 2000
B0J 1J0
275-4404

Fisheries and Oceans

Conservation and Protection Office
Post Office Box 261
B0J 1J0
275-3949

Royal Canadian Mounted Police

NCO i/c
Post Office Box 269
B0J 1J0
275-3583

Chéticamp (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Main Street
B0E 1H0
224-2017

Royal Canadian Mounted Police

NCO i/c
Post Office Box 45
B0E 1H0
224-2050

Church Point (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Credit Union Building
B0W 1M0
769-3371

Canada Employment Centre on Campus
Sainte Anne University
Post Office Box 26
B0W 1M0
769-3371

Clark's Harbour (Area Code 902)

Fisheries and Oceans

Fishermen's Service Office
B0W 1P0
745-2224

Transport Canada

Canadian Coast Guard
Cutter Clark's Harbour
Post Office Box 300
B0W 1P0
745-2433

Cole Harbour (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 2062
Dartmouth East
B2W 3X8
426-8130

Cornwallis (Area Code 902)

Defence Construction Canada

Post Office Box 11
B0S 1H0
638-8811

National Defence, Department of

CFB Cornwallis
B0S 1H0
638-8631

Dartmouth (Area Code 902)

Air Canada

Reservations, schedules, fares
Remax Building
111 Ilsley Avenue
B3B 1S8
429-7111 (direct line to Halifax)

Canada Labour Relations Board

Atlantic Region
Queen Square, 6th Floor
45 Alderney Drive
B2Y 2N6
426-7068

Dartmouth *(continued)*

Consumer and Corporate Affairs Canada

District Office
Windmill Place, Suite 1
1000 Windmill Road
B3B 1L7
Electricity and Gas:
426-3830
Consumer Products:
426-6055
Marketing Practices:
426-6002
Weights and Measures:
426-3831

Employment and Immigration Canada

Canada Employment Centre
Commerce Building, 5th Floor
73 Tacoma Drive
Post Office Box 2400, Station E
B2W 4A5
426-3194

Canada Employment Centre
48 Fielding Avenue
B3B 1E4
426-7439

Canada Employment Centre
Royal Bank Building, 2nd Floor
46 Portland Street
Post Office Box 9
B2Y 3Y2
426-5996

Energy, Mines and Resources Canada

Geological Survey of Canada
Atlantic Geoscience Centre
Bedford Institute of Oceanography
Post Office Box 1006
B2Y 4A2
426-2111

Environment Canada

Atlantic Regional Office
Queen Square, 5th Floor
45 Alderney Drive
B2Y 2N6
426-7231

Canadian Wildlife Service
Migratory Birds
Seabird Research Unit
c/o Bedford Institute of Oceanography
Post Office Box 1006
B2Y 4A2
426-2578

Environmental Protection
Atlantic Regional Office
Queen Square, 3th Floor
45 Alderney Drive
B2Y 2N6
426-2308
Environmental emergencies (24-hour service):
426-6200
or call toll free Canadian Coast Guard Emergency Operations:
Zenith 49000

Inland Waters and Lands
Atlantic Regional Office
Queen Square, 4th Floor
45 Alderney Drive
B2Y 2N6
426-6050
Water Planning and Management:
426-3266
Water Resources:
426-5778
Lands:
426-4196

Fisheries and Oceans

Ocean Science and Surveys
Atlantic Regional Office
Bedford Institute of Oceanography
Post Office Box 1006
B2Y 4A2
426-3246

National Archives Canada

Halifax Federal Records Centre
131 Thornhill Drive
B3B 1S2
426-5940

National Defence, Department of

Defence Research Establishment Atlantic
9 Grove Street
Post Office Box 1012
B2Y 3Z7
426-3100

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
100 Fenwick Street
Post Office Box 790
B2Y 3Z7
426-3138

Supply and Services Canada

Nova Scotia Region
Burnside Industrial Park
2 Morris Drive
B3B 1S6
426-2651

Transport Canada

Public Affairs
Maritimes Regional Office
Royal Bank Building, 7th Floor
46 Portland Street
Post Office Box 1013
B2Y 4K2
426-3589

Canadian Coast Guard
Maritime Regional Office
Royal Bank Building
46 Portland Street
Post Office Box 1013
B2Y 4K2
Aids and Waterways:
426-3939
Fleet Information:
426-6146
Harbours and Ports:
426-2588
Ship Safety:
426-2060
Search and Rescue – Information:
426-2292
Search and Rescue – Emergency Calls:
426-4282
(Collect calls are accepted.)
Telecommunications and Electronics:
426-3668

Canadian Coast Guard
District Office
Parker Street
Post Office Box 1000
B2Y 3Z8
426-3800

Canadian Coast Guard
Marine Traffic Centre Halifax
Post Office Box 1013
B2Y 4K2
426-9750

Royal Canadian Mounted Police

see under Cole Harbour

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services Bureau
Atlantic Regional Office
Queen Square
45 Alderney Drive
Post Office Box 1002
B2Y 3Z7
426-8936

Digby (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Evangeline Mall
Post Office Box 1540
B0V 1A0
245-4781

Fisheries and Oceans

Post Office Box 1330
B0V 1A0
Conservation and Protection:
245-2544
Inspection:
245-5354

Digby *(continued)*

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney
B2A 3M3
245-2116

Revenue Canada, Customs and Excise

9 Water Street
Post Office Box 458
B0V 1A0
245-4039

Royal Canadian Mounted Police

NCO i/c
King Street
Post Office Box 1149
B0V 1A0
245-2579

Elmsdale (Area Code 902)

Employment and Immigration Canada

Canada Immigration Centre
Halifax International Airport
c/o 5151 Terminal Road
Post Office Box 219, Station M
Halifax
B3J 2N5
426-1320

Environment Canada

Atmospheric Environment Service
Weather Office
Halifax International Airport
c/o 1496 Bedford Highway
Bedford
B4A 1E5
426-1310

Revenue Canada, Customs and Excise

Halifax International Airport
General Delivery
B0N 1M0
861-3079

Royal Canadian Mounted Police

NCO i/c
Halifax Airport Detachment
Postal Bag 640
B0N 1M0
426-1300

Transport Canada

Airports Authority Group
Halifax International Airport
Post Office Box 40
B0N 1M0
426-1200
Information Booth:
426-1223
Duty Manager:
426-1234
Aviation Group
Air Traffic Services:
426-1363 or
426-1360
Flight Service Station:
426-1365

Glace Bay (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
26 Marconi Street
Post Office Box 310
B1A 5V4
564-2455

Fisheries and Oceans

Post Office Box 2
B1A 5V1
Conservation and Protection:
564-2470
Inspection:
564-2420

Health and Welfare Canada

Income Security Programs
General Mining Building
26 Marconi Street
B1A 2P3
Monday to Thursday 8:30am to 4:30pm:
564-2565

Regional Industrial Expansion, Department of

DEVCO
Coal Division
General Mining Building
Mail: Post Office Box 2500
Sydney
B1P 6K9
564-2848

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
B1A 5V2
564-2922

Grand Pré (Area Code 902)

Environment Canada

Parks
Fort Edward National Historic Site
Mail: c/o Grand Pré National Historic Park
B0P 1M0
542-3631

Parks
Grand Pré National Historic Park
B0P 1M0
542-3631

Greenwood (Area Code 902)

Defence Construction Canada

Post Office Box 39
B0P 1N0
765-4020

National Defence, Department of

CFB Greenwood
B0P 1N0
765-3391

Guysborough (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Chedabucto Mall
Post Office Box 230
B0H 1N0
533-2119

Fisheries and Oceans

Post Office Box 119
B0H 1N0
Conservation and Protection:
533-3408
Inspection:
533-3381

Royal Canadian Mounted Police

NCO i/c
Post Office Box 85
B0H 1N0
533-3801

Halifax (Area Code 902)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Tower 1, Suite 316
7001 Mumford Road
B3L 4N9
426-3874

Food Production and Inspection
Veterinary Inspection Directorate
Ralston Building, Room B-19
1557 Hollis Street
Post Office Box 1153
B3J 2X1
426-2125

Research Branch
Atlantic Regional Office
1888 Brunswick Street, Suite 512
B3J 3J8
426-7111

Air Canada

Atlantic Canada Region
Scotia Square
Duke Tower, 5th Floor
B3J 1P4
420-6120

Halifax *(continued)*
Air Canada *(continued)*

Reservations Office
Scotia Square
429-7111

Atlantic Canada Opportunities Agency

The Brewery, Suite 3000
1489 Hollis Street
B3J 3M5
426-8361

Auditor General of Canada, Office of the

Regional Office
1888 Brunswick Street, Suite 301
B3J 3J8
426-7721

Bank of Canada

1583 Hollis Street
Post Office Box 127
B3J 2M5
422-8563

Canada Mortgage and Housing Corporation

Provincial Office
Tower 1, Suite 300
7001 Mumford Road
B3L 4N8
426-3530

Canada Oil and Gas Lands Administration

Regional Office
Scotia Square, Cogswell Tower
Suite 102
2000 Barrington Street
B3J 3K1
426-8570
Canada/Nova Scotia Offshore Oil and Gas Board:
426-8570

Canada Post Corporation

Atlantic Division
1713 Bedford Row
Post Office Box 1689
B3J 2B1
Communications:
426-6620
Customer Service:
426-7035
Sales:
426-2656

Philatelic Centre
Scotia Square Postal Station
5251 Duke Street
B3J 1P0
426-5398

Canadian Broadcasting Corporation

English Services, Radio
Maritime Regional Office
5600 Sackville Street
Post Office Box 3000
B3J 3E9
420-8311

English Services, Television
Maritime Regional Office
1840 Bell Road
Post Office Box 3000
B3J 3E9
420-8311

Canadian Human Rights Commission

Atlantic Regional Office
Halifax Insurance Building
5670 Spring Garden Road, Suite 300
Post Office Box 3545
South Postal Station
B3J 3J2
426-8380
Visual Ear:
426-9345
(Collect calls are accepted.)

Canadian National Railways

General Office
1161 Hollis Street
B3H 2P6
423-1111

CN Communications
2021 Brunswick Street
B3K 2Y6
Telegrams and Telepost:
423-8101

Canadian Radio-television and Telecommunications Commission

Regional Office
Scotia Square
Barrington Tower, Suite 428
1894 Barrington Street
B3J 2A8
426-7997

Communications, Department of

District Office
Willow Tree Tower, 9th Floor
6009 Quinpool Road
B3K 5J7
426-3810

Consumer and Corporate Affairs

Atlantic Regional Office
1489 Hollis Street, Suite 1500
B3J 3M5
Bankruptcy, Consumer Services, Intellectual Property, Product Safety:
426-6080
Regional Consumer Consultant:
see Charlottetown, PEI

Correctional Service Canada

Nova Scotia District Office
1888 Brunswick Street, Suite 605
B3K 2G7
426-7050

Defence Construction Canada

Atlantic Regional Office
Young Tower, Suite 205
6080 Young Street
Mail: Post Office Box 126, Station M
B3J 2M4
426-8340

Emergency Preparedness Canada

Nova Scotia Regional Office
6009 Quinpool Road, Suite 801
B3K 5J7
426-2082

Employment and Immigration Canada

Regional Office
Can Plan Building
1888 Brunswick Street
Post Office Box 2463
B3J 3E4
426-2988
(move expected in 1988)

Canada Employment Centre
Post Office Box 2990
Station Armdale
B3L 4N5
426-3204

Canada Employment Centre
5151 Terminal Road
Post Office Box 219
B3J 2N5
426-3211

Canada Employment Centre
Halifax West
Halifax Shopping Centre
7001 Mumford Road
Post Office Box 2990
Armdale Postal Station
B3L 4N5
426-7250
Specialized Youth Unit:
426-7445

Canada Employment Centre
Spryfield Mall
16 Dentith Road
B3R 2H9
426-2670

Canada Employment Centre
2089 Gottingen Street
B3K 3B2
426-3468

Canada Employment Centre
Second Career Assistance
Weapons Building S-15, Room 329
Fleet Mail Office Halifax
B3K 2X0
426-4571

Canada Employment Centre on Campus
Dalhousie University
Student Union Building, 4th Floor
6136 University Avenue
B3H 4J2
424-3537
(open from September to May)

Canada Employment Centre on Campus
Mount St Vincent University
Rosaria Centre, Room 111
166 Bedford Highway
B3M 2J6
443-4450, ext 156
(open from September to May)

For telephone information services *see* pages 15 to 39.

Halifax *(continued)*
Employment and Immigration Canada
(continued)

Canada Employment Centre on Campus
St Mary's University
O'Donnell and Hennessey Student Centre
4th Floor
B3H 3C3
426-9780, ext 2217 or 2218
(open from September to May)

Canada Employment Centre on Campus
Technical University of Nova Scotia
1190 Barrington Street
Post Office Box 1000
B3J 2X4
429-8300
(open from September to May)

Industrial Adjustment Service
Can Plan Building
1888 Brunswick Street
Post Office Box 2463
B3J 3E4
426-2760

Canada Immigration Centre
5151 Terminal Road
Post Office Box 219
B3J 2N5
426-3154

Energy, Mines and Resources Canada

Public Affairs Directorate Regional Office
Bank of Montréal Tower, Suite 503
5151 George Street
B3J 1M5
426-2183

Conservation and Renewable Energy Office
Bank of Montréal Tower, Suite 503
5151 George Street
B3J 1M5
426-8600

Explosives Branch
2000 Barrington Street, Suite 614 B
B3J 3K1
426-3599

Environment Canada

Atmospheric Environment Services
see under Elmsdale

Canada Wildlife Service
c/o Department of Biology
Dalhousie University
B3H 4J1
426-3430
426-6356

Federal Assessment Review Office
1318 Robie Street
B3H 3E3
424-7844

Parks
Atlantic Regional Office
Historic Properties
Upper Water Street
B3J 1S9
426-3436

Parks
Halifax Defence Complex:
Halifax Citadel National Historic Park
Prince of Wales Martello Tower
York Redoubt National Historic Site
George's Island
McNab's Island
Post Office Box 1480
North Postal Station
B3K 5H7
426-5080

Export Development Corporation

Atlantic Regional Office
Toronto-Dominion Tower, Suite 1003
1791 Barrington Street
B3J 3L1
429-0426

External Affairs Canada

Regional Passport Office
Scotia Square
Barrington Tower, Suite 1210
B3J 1P3
426-2770
426-2717

Federal Business Development Bank

Atlantic Regional Office
Cogswell Tower, Suite 1400
Scotia Square
B3J 3K1
426-7850

District Office
Cogswell Tower, Suite 1400
Scotia Square
B3J 3K1
426-7850
Business Information Centre:
426-2001

CASE Office
Cogswell Tower, Suite 710
B3J 3K1
426-2474

Federal Court of Canada

Anchorage House, Historic Properties
Suite 154
1869 Upper Water Street
B3J 1S9
426-3282

Fisheries and Oceans

Scotia/Fundy Region
1649 Hollis Street
Post Office Box 550
B3J 2S7
426-2373
Communications Division:
426-3555

Research Advisory Council Secretariat (FORAC)
5670 Spring Garden Road, 9th Floor
B3J 1H6
426-1564

Health and Welfare Canada

Public Affairs Directorate
1489 Hollis Street, Suite 304
B3J 1R9
426-2038
426-2668

Health Protection Branch
Atlantic Regional Office
Ralston Building, 5th Floor
1557 Hollis Street
B3J 1V5
426-2160

Health Protection Branch
Occupational and Environmental Health Directorate
3129 Kempt Road
B3K 5N6
426-3998

Health Promotion Directorate
Health Services and Promotion Branch
Atlantic Regional Office
Duke Tower, Suite 1110
5251 Duke Street
B3J 1P4
426-2700

Income Security Programs
Regional Office
Post Office Box 1687
Station M
B3J 2Z1
426-2342

Income Security Programs
Client Service Centre
West End Mall, Suite 111
6960 Mumford Road
B3L 4P1
426-3711
426-3720

Medical Services
Atlantic Region
Ralston Building, Room 439
1557 Hollis Street
B3J 1V6
426-7392

Medical Services
Nova Scotia and Newfoundland Zone
Ralston Building, Room 432
1557 Hollis Street
B3J 1V6
426-7190
Public Service Health Unit:
426-7606

Social Service Programs
Canada Assistance Plan
c/o Department of Social Services
Johnstone Building, 3rd Floor
5182 Prince Street
Post Office Box 696
B3J 2T7
424-6763

Halifax *(continued)*
Health and Welfare Canada *(continued)*

Social Service Programs
New Horizons Program
Regional Office
Halifax Insurance Building, 4th Floor
5670 Spring Garden Road
B3J 1H6
426-2741

Indian and Northern Affairs Canada

Nova Scotia District Office
Ralston Building, 3rd Floor
1557 Hollis Street
B3J 1V5
426-2543

International Centre for Ocean Development

5670 Spring Garden Road, 9th Floor
B3J 1H6
426-1512

Justice Canada, Department of

Atlantic Regional Office
Royal Bank Building, 4th Floor
5161 George Street
B3J 1M7
426-3260

Labour Canada

District Office
6009 Quinpool Road, Suite 300
Post Office Box 8628
B3K 5M3
426-3833

Federal Mediation and Conciliation Service
6009 Quinpool Road, 4th Floor
B3K 5J7
426-3833

Marine Atlantic

1791 Barrington Street, Suite 1400
B3J 3L1
426-1861
426-1869
Public Affairs:
426-1712

National Defence, Department of

DND Public Affairs
6080 Young Street, Suite 301
Fleet Mail Office Halifax
B3K 2X0
427-7084

Maritime Command
5217 South Street
Fleet Mail Office Halifax
B3K 2X0
427-6171
427-6174

Rescue Coordination Centre
Building D-14, Room 116
Fleet Mail Office Halifax
B3K 2X0
426-4730
426-4282

Second Career Assistance
Weapons Building S-15, Room 312
Fleet Mail Office Halifax
B3K 2X0
427-8343

Canadian Forces Recruiting Centre
Scotia Square, Suite 215
5251 Duke Street
B3J 1N9
427-4242

National Film Board

Marketing Office
1572 Barrington Street
B3J 1Z6
426-7350
Film Library:
426-6016

English and French Programs
1571 Argyle Street
B3J 2B2
426-6157

National Research Council Canada

Atlantic Research Laboratory
1411 Oxford Street
B3H 3Z1
426-8332

Institute for Research in Construction
Atlantic Regional Station
1411 Oxford Street
Mail: Post Office Box 548
Station M
B3J 2R7
426-8255

Petro-Canada

Petro-Canada Products
Atlantic District Office
Scotia Square
Cogswell Tower, Suite 1300
B3J 3K1
429-6400

Petro-Canada Resources
Scotia Square
Cogswell Tower, Suite 1300
B3J 3K1
429-0580

Ports Canada

Halifax Port Corporation
Ocean Terminals
Post Office Box 336
B3J 2P6
426-3643

Public Service Commission

1888 Brunswick Street, 7th Floor
B3J 1M8
426-2990

Public Works Canada

Atlantic Regional Office and
Nova Scotia District Office
Maritime Centre
1505 Barrington Street
Post Office Box 2247
B3J 3C9
426-2331

Regional Industrial Expansion, Department of

Regional Office
1496 Lower Water Street
Post Office Box 940, Station M
B3J 2V9
Information:
426-2018
Communications:
426-6687
Tourism Canada:
426-6790
Trade:
426-7540

Revenue Canada, Customs and Excise

Atlantic Regional Office
Customs
6169 Quinpool Road, 2nd Floor
Post Office Box 520, Station M
B3J 2R7
Operational Services:
426-2661
Regional Collector's Office:
426-2914

Atlantic Regional Office
Excise
6169 Quinpool Road, 2nd Floor
Post Office Box 1658
B3J 2Z8
426-2121

Revenue Canada Taxation

Atlantic Regional Office
Cogswell Tower, Suite 800
2000 Barrington Street
B3J 3K1
426-6370

District Office
Ralston Building, 1st Floor
1557 Hollis Street
Post Office Box 638
B3J 2T5
General Inquiries:
426-2210
Inquiries in French:
426-9310
Requests for Forms:
426-2151
Refund Inquiries:
451-1370

Royal Canadian Mounted Police

Airport Detachment
see under Elmsdale

For telephone information services *see* pages 15 to 39.

Halifax *(continued)*
Royal Canadian Mounted Police
(continued)

NCO i/c
H Division
3139 Oxford Street
Post Office Box 2286
B3J 3E1
426-7075
24-Hour Emergency Centre:
426-9111

Secretary of State

Nova Scotia Regional Office
5281 Duke Street
B3J 3M1
426-4334

Court of Canadian Citizenship
5281 Duke Street
B3J 3M1
426-2148

Statistics Canada

Regional Office
North American Life Centre
1770 Market Street
B3J 3M3
Statistical information:
426-5331

Supply and Services Canada

Atlantic Directorate
Ralston Building, 6th Floor
1557 Hollis Street
Mail: Post Office Box 937, Station M
B3J 2V9
426-9333

Nova Scotia Region
Ralston Building, 7th Floor
1557 Hollis Street
Mail: Post Office Box 1659
B2J 2Z9
426-2196

Halifax Purchasing Office
HMC Dockyard, Building D-155, 3rd Floor
B3K 2X0
426-4889

Halifax Printing Plant
2740 Barrington Street
B3K 2X3
426-3885

Telefilm Canada

Regional Office
Maritime Centre, Suite 1205
1505 Barrington Street
B3J 3K5
426-8425

Transport Canada

Atlantic Pilotage Authority
Head Office
Bank of Montreal Tower, Suite 1203
5151 George Street
B3J 1M5
426-2550

Canadian Coast Guard
Rescue Coordination Centre
Building D-14, Room 116
B3K 2X0
426-4730

Canadian Coast Guard
Halifax Coast Guard Radio
B0J 1X0
868-2345

Halifax International Airport
see under Elmsdale

Transport of Dangerous Goods
Atlantic Region
Halifax Insurance Building, 7th Floor
5670 Spring Garden Road
B3J 1H6
426-9351
426-9944

Veterans Affairs

Bureau of Pensions Advocates
District Office
Young Tower, 10th Floor
6080 Young Street
Post Office Box 8063
B3K 5L8
426-7400
(Collect calls accepted.)

Canadian Pension Commission
District Office
Young Tower, 10th Floor
6080 Young Street
Post Office Box 8063
B3K 5L8
426-7991
(Collect calls accepted.)

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Young Tower, 10th Floor
6080 Young Street
Post Office Box 8063
B3K 5L8
426-7931
426-2056
(Collect calls accepted.)

VIA Rail Canada

Ticket Office
1161 Hollis Street
B3H 2P6
429-8421

Ingonish Beach (Area Code 902)

Environment Canada

Parks
Cape Breton Highlands National Park
B0C 1L0
285-2270

Fisheries and Oceans

Conservation and Protection
Post Office Box 81
B0C 1L0
285-2408

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
B0C 1L0
285-2021

Inverness (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
250 Railway Street
Post Office Box 520
B0E 1N0
258-2995
258-2300

Health and Welfare Canada

Income Security Programs
Federal Building
Railway Street
B0E 1N0
Every Thursday from 11am to 4pm:
258-2995

Royal Canadian Mounted Police

NCO i/c
General Delivery
B0E 1N0
258-2213

Kentville (Area Code 902)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Kentville Agricultural Centre
B4N 1J5
678-2171

Food Production and Inspection
Veterinary Inspection Directorate
Kentville Agricultural Centre
B4N 1J5
678-2171, ext 264

Food Production and Inspection
Veterinary Inspection Directorate
Canada Packers Inc
Post Office Box 670
B4N 3X9

Food Production and Inspection
Veterinary Inspection Directorate
A.C.A. Co-op Limited
Post Office Box 97
B4N 3W2

Research Branch
Kentville Agricultural Centre
B4N 1J5
678-2171

Correctional Service Canada

Area Parole Office
Scotian Centre, 2nd Floor
35 Webster Street
B4N 1H4
678-1684

Kentville *(continued)*

Employment and Immigration Canada

Agriculture Employment Service
35 Webster Street
B4N 1H4
678-8585

Canada Employment Centre
495 Main Street, 2nd Floor
Post Office Box 150
B4N 3W5
678-7391

Canada Immigration Centre
495 Main Street
Post Office Box 150
B4N 3W5
678-8347

Farm Credit Corporation Canada

Kentville Agricultural Centre
Room 208
B4N 1J5
678-2171
(2nd Wednesday of the month)

Fisheries and Oceans

Conservation and Protection
33 Webster Street
B4N 1H4
678-2526

Health and Welfare Canada

Income Security Programs
c/o Canada Employment Centre
495 Main Street
Post Office Box 150
B4N 3W5
Every Thursday from 8:30am to 4pm:
678-3141

Revenue Canada, Customs and Excise

495 Main Street
Post Office Box 606
B4N 3X7
678-3410

Kingston (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 280
B0P 1R0
765-3317

Liverpool (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
164 Main Street
Post Office Box 1690
B0T 1K0
354-3471

Fisheries and Oceans

Conservation and Protection:
Post Office Box 190
B0T 1K0
354-3459
Inspection:
Post Office Box 460
B0T 1K0
354-5766

Revenue Canada, Customs and Excise

18 Market Street
Post Office Box 1226
B0T 1K0
354-3268

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1570
B0T 1K0
354-5721

Lockeport (Area Code 902)

Fisheries and Oceans

Fishermen's Service Office
Post Office Box 188
B0T 1L0
656-3428
Conservation and Protection:
656-2314
Inspection:
656-3041

Louisbourg (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Fire Hall
B0A 1M0
733-2393
(2nd Wednesday of the month from 10am to 3pm)
or 564-7210 (Sydney)

Environment Canada

Parks
Fortress of Louisbourg National Historic Park
Post Office Box 160
B0A 1M0
733-2280

Fisheries and Oceans

Fishermen's Service Office
Post Office Box 157
B0A 1M0
733-2255
Conservation and Protection, Inspection:
733-2115

Transport Canada

Canadian Coast Guard
Cutter Louisbourg
Post Office Box 415
B0A 1M0
733-2128

Lower Sackville (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
473 Cobequid Road
Post Office Box 446
B4C 3G4
865-6080

Lunenburg (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
121 Pelham Street
Post Office Box 849
B0J 2C0
634-8807

Fisheries and Oceans

Post Office Box 460
B0J 2C0
Conservation and Protection:
634-8833
Inspection:
634-8835

Revenue Canada, Customs and Excise

King Street
Post Office Box 519
B0J 2C0
634-4401

Royal Canadian Mounted Police

NCO i/c
Post Office Box 397
B0J 2C0
634-8674

Maitland Bridge (Area Code 902)

Environment Canada

Parks
Kejimkujik National Park
Post Office Box 36
B0T 1N0
242-2772

Meteghan (Area Code 902)

Fisheries and Oceans

Fishermen's Service Office
Post Office Box 5
B0W 2J0
645-2662
Conservation and Protection:
654-2045
Inspection:
645-3432

Royal Canadian Mounted Police

NCO i/c
Post Office Box 178
B0W 2J0
645-2326

Middleton (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
161 Commercial Street
Post Office Box 100
B0S 1P0
825-4675

Revenue Canada, Customs and Excise

275 Main Street
Post Office Box 686
B0S 1P0
825-3383

Millbrook (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Outreach Office
Millbrook Reserve
Post Office Box 634
Truro
B2N 5E5
895-4365

Moser River (Area Code 902)

Fisheries and Oceans

Conservation and Protection
c/o Moser River Post Office
B0J 2K0
347-2621

Mulgrave (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
Main Street
Post Office Box 99
B0E 2G0
747-2462

Transport Canada

Canadian Coast Guard
Emergency Services Centre
Post Office Box 69
B0E 2G0
747-3430

Canadian Coast Guard
Harbours and Ports
Post Office Box 58
B0E 2G0
747-3143

Musquodoboit Harbour (Area Code 902)

Fisheries and Oceans

Post Office Box 24
B0J 2L0
Conservation and Protection:
889-2844
Inspection:
889-3292

Royal Canadian Mounted Police

NCO i/c
Post Office Box 280
B0J 2L0
889-3300

Nappan (Area Code 902)

Agriculture Canada

Research Branch
Nappan Experimental Farm
B0L 1C0
667-3827

New Glasgow (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
35 Donald Street
B2H 4T9
752-0500

Canada Immigration Centre
Federal Building
35 Donald Street
B2H 4T9
752-0500

Health and Welfare Canada

Income Security Programs
Highland Square Mall
689 Westville Road
B2H 2J6
755-4430

Revenue Canada, Customs and Excise

Federal Building, Room 209
East River Road
Post Office Box 94
B2H 5E1
752-3153

New Minas (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
1004 Jones Road
B4N 3N1
678-3213

New Waterford (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Post Office Building
3400 Plummer Avenue
B1H 1Y9
564-3150

North Sydney (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
North Sydney Shopping Mall
116 King Street
B2A 3R7
564-3557

Fisheries and Oceans

Post Office Box 186
B2A 3M3
Conservation and Protection:
564-3572
Inspection:
564-3570

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
B2A 3M3
794-7203

Oxford (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Main Street
Post Office Box 8
B0M 1P0
447-2525

Parrsboro (Area Code 902)

Correctional Service Canada

Sand River Community Correctional Centre
Post Office Box 10
Rural Route 3
B0M 1S0
392-2731

Fisheries and Oceans

Conservation and Protection
Post Office Box 427
B0M 1S0
254-3368

Royal Canadian Mounted Police

NCO i/c
Post Office Box 399
B0M 1S0
254-2424

Pictou (Area Code 902)

Employment and Immigration Canada

Agriculture Employment Service
Federal Building
31 Front Street
B0K 1H0
485-8071

Canada Employment Centre
Federal Building
31 Front Street
B0K 1H0
485-4366

Fisheries and Oceans

Fishermen's Service Office
Front Street
Post Office Box 460
B0K 1H0
485-4401
Protection and Regulation:
485-5413

Pictou *(continued)*

Royal Canadian Mounted Police

NCO i/c
80 High Street
Post Office Box 100
B0K 1H0
485-4333

Port Bickerton

see Bickerton West

Port Hawkesbury (Area Code 902)

Atomic Energy of Canada Limited

Heavy Water – Maritime Sites
Post Office Box 698
B0E 2V0
625-1200

Employment and Immigration Canada

Canada Employment Centre
Chediac Plaza
Reeves Street
Post Office Box 699
B0E 2V0
625-2500
Unemployment insurance:
625-0860

Health and Welfare Canada

Income Security Programs
c/o Canada Employment Centre, Itinerant Service
Chediac Plaza
Reeves Street
Fridays from 9 am to 4pm:
625-2500

Revenue Canada, Customs and Excise

Granville Street
B0E 2V0
625-2850

Royal Canadian Mounted Police

NCO i/c
Post Office Box 758
B0E 2V0
625-2220

Transport Canada

Canadian Coast Guard
Ship Safety
District Office
Reeves Street
Post Office Box 2012
B0E 2V0
625-0803

Port Mouton (Area Code 902)

Transport Canada

Canadian Coast Guard
Cutter Port Mouton
Rural Route 1
B0T 1T0
683-2091

Port Royal (Area Code 902)

Environment Canada

Parks
Port Royal Habitation National Historic Park
Mail: Post Office Box 9
Annapolis Royal
B0S 1A0
532-2321

Pubnico (Area Code 902)

Fisheries and Oceans

Inspection
Post Office Box 68
West Pubnico
B0W 3S0
762-2414

Pugwash (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
B0K 1L0
243-2181

St Peter's (Area Code 902)

Environment Canada

Parks
St Peter's Canal National Historic Park
Post Office Box 8
B0E 3B0
535-2118

Royal Canadian Mounted Police

NCO i/c
Post Office Box 188
B0E 3B0
535-2002

Shearwater (Area Code 902)

Defence Construction Canada

Post Office Box 129
B0J 3A0
426-3291

National Defence, Department of

CFB Shearwater
B0J 3A0
463-5111

Sheet Harbour (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Fire Hall
B0J 3B0
885-2377
(1st Wednesday of the month)

Fisheries and Oceans

Conservation and Protection
Post Office Box 72
B0J 3B0
885-2660

Royal Canadian Mounted Police

NCO i/c
Post Office Box 241
B0J 3B0
885-2510

Shelburne (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 819
B0T 1W0
875-2452

Environment Canada

Atmospheric Environment Service
Upper Air Station
Post Office Box 758
B0T 1W0
875-3161

Fisheries and Oceans

Post Office Box 490
B0T 1W0
Conservation and Protection:
875-2360
Inspection:
875-3094

Revenue Canada, Customs and Excise

Federal Building
King and Mowatt Streets
B0T 1W0
875-2324

Royal Canadian Mounted Police

NCO i/c
Harriet Street
Post Office Box 339
B0T 1W0
875-2490

Sherbrooke (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Federal Building
Mail: Post Office Box 230
B0J 3C0
522-2854
(Wednesdays from 11am to 1pm)

Fisheries and Oceans

Conservation and Protection:
Post Office Box 274
B0J 3C0
522-2666
Inspection:
Post Office Box 287
B0J 3C0
522-2181

Sherbrooke *(continued)*

Royal Canadian Mounted Police

NCO i/c
Post Office Box 272
B0J 3C0
522-2200

Shubenacadie (Area Code 902)

Fisheries and Oceans

Conservation and Protection
Post Office Box 212
B0N 2H0
758-2847

Springhill (Area Code 902)

Correctional Service Canada

Springhill Institution
Post Office Box 2140
B0M 1X0
575-3755

Employment and Immigration Canada

Canada Employment Centre
68 Main Street
Post Office Box 2050
B0M 1X0
597-3791

Canada Employment Centre
Itinerant Office
Springhill Institution
McGee Street
Post Office Box 2140
B0M 1X0
597-3755, ext 251
(Wednesdays)

Stellarton (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
177 North Foord Street
Post Office Box 2320
B0K 1S0
755-4141

Stewiacke (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 10
B0N 2J0
639-2366

Sydney (Area Code 902)

Agriculture Canada

Food Production and Inspection
Arts Building
196 George Street
B1P 1J3
564-7399

Food Production and Inspection
Veterinary Inspection Directorate
Gainers Inc
Post Office Box 10
B1P 6J4

Air Canada

Reservations Office
16 Dorchester Street
B1P 5Y8
539-6600

Atlantic Canada Opportunities Agency

Enterprise Cape Breton
15 Dorchester Street
Mail: Post Office Box 2001
B1P 6K7
564-3614

Canada Mortgage and Housing Corporation

Branch Office
320 Esplanade Street
Post Office Box 1086
B1P 6J7
564-7840

Canadian Broadcasting Corporation

English Services
285 Alexandra Street
Post Office Box 700
B1P 6H7
539-5050

Communications, Department of

Sub-District Office
66 Wentworth Street
Post Office Box 1927
B1P 6W4
564-7000

Consumer and Corporate Affairs Canada

308 George Street
Post Office Box 1678
B1P 1J8
Consumer Products, Weights and Measures:
564-7025

Correctional Service Canada

Area Parole Office
50 Dorchester Street, 2nd Floor
B1P 5Z1
564-7300

Employment and Immigration Canada

Canada Employment Centre
49 Dorchester Street
Post Office Box 850
B1P 6J3
564-7200
Employment:
564-7210
Unemployment Insurance:
564-7200

Canada Employment Centre on Campus
University College of Cape Breton
Grand Lake Road
Post Office Box 5300
B1P 6L2
539-5300
(open from September to May)

Canada Immigration Centre
49 Dorchester Street
Post Office Box 850
B1P 6J3
564-7045

Energy, Mines and Resources Canada

Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Cape Breton Laboratory
Science Building
210 George Street
B1P 1J3
564-7670

Environment Canada

Atmospheric Environment Service
Weather Office
Sydney Airport
Post Office Box 670
B1P 6H7
564-7299

Federal Business Development Bank

CASE Office
48 Dorchester Street
Post Office Box 726
B1P 6H7
564-7700

Fisheries and Oceans

Scotia Fundy Region, Eastern Nova Scotia
Post Office Box 1085
B1P 6J7
564-7362

Health and Welfare Canada

Income Security Programs
58 Dorchester Street
B1P 5Z1
564-7350

Indian and Northern Affairs Canada

Nova Scotia District Sub-Office
Post Office Box 1264
B1P 6J9
564-7295

Labour Canada

District Office
Federal Building
308 George Street
B1P 1J8
564-7134

National Defence, Department of

Canadian Forces Recruiting Centre
Civic Centre, 3rd Floor
320 Esplanade Street
B1P 1A7
564-7060
(Collect calls are accepted.)

Sydney *(continued)*

National Film Board

Film Library
c/o University College of Cape Breton
Post Office Box 5300
B1P 6L2
564-7770

Regional Industrial Expansion, Department of

DEVCO
Industrial Development Division
Sydport Industrial Park
470 Gateway Avenue
Post Office Box 1750
B1P 6T7
564-3600

Revenue Canada, Customs and Excise

66 Wentworth Street
B1P 6T4
Customs:
564-7012
Excise (Information Only):
564-7050

Revenue Canada Taxation

Federal Building
60 Dorchester Street
Post Office Box 1300
B1P 6K3
General Inquiries:
564-7080
Inquiries in French:
564-7359
Requests for Forms:
564-7120
Refund Inquiries:
564-7085

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1280
B1P 6J9
564-7171

Secretary of State

295 Charlotte Street
Post Office Box 7000
B1P 6V6
564-7826

Transport Canada

Aviation Group
Sydney Airport
Post Office Box 670
B1P 6H7
564-7720

Canadian Coast Guard
Canadian Coast Guard College
1190 Westmount Road
Post Office Box 4500
B1P 6L1
564-3660

Canadian Coast Guard
Ship Safety
Co-operators Building, 3rd Floor
66 Wentworth Street
B1P 6T4
564-7002

Canadian Coast Guard
Telecommunications
Post Office Box 863
B1P 6J1
564-7750

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
Federal Building
308 George Street
B1P 1J8
564-7028

VIA Rail Canada

75 Dodd Street
B1P 1T7
539-3151
Reservations:
1-800-561-3952

Sydney Mines (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 39
B1V 2Y3
564-7375

Tantallon (Area Code 902)

Fisheries and Oceans

Conservation and Protection:
Post Office Box 3
B0J 3J0
826-2733
Inspection:
Post Office Box 5, Site 8
Rural Route 2
B0J 3J0
857-9395

Tatamagouche (Area Code 902)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 51
B0K 1V0
657-2040

Tiverton (Area Code 902)

Fisheries and Oceans

Fishermen's Service Office:
Post Office Box 690
B0V 1G0
839-2704
Inspection:
Post Office Box 688
B0V 1G0
839-2493

Truro (Area Code 902)

Agriculture Canada

Agriculture Development Branch
Bank of Montréal Building
35 Commercial Street, Suite 200
Post Office Box 698
B2N 5E5
895-1623

Farm Debt Review Board
35 Commercial Street, Suite 200
Post Office Box 1800
B2N 5E5
893-4747

Food Production and Inspection
Agricultural Inspection Directorate
Federal Building
Post Office Box 368
B2N 5C5

Food Production and Inspection
Veterinary Inspection Directorate
New Post Office Building
664 Prince Street
Post Office Box 368
B2N 5C5
895-5397

Canadian Forestry Service

District Office
664 Prince Street
Post Office Box 667
B2N 5E5
895-1621

Correctional Service Canada

Area Parole Office
46 Inglis Place
Post Office Box 1560
B2N 5V3
564-7300
Night:
895-3920

Employment and Immigration Canada

Canada Employment Centre
15 Arlington Place
B2N 3T8
895-1647

Environment Canada

Atmospheric Environment Service
Weather Station
29 Vimy Road
B2N 4J5
893-2229

Farm Credit Corporation Canada

664 Prince Street
B2N 1G6
895-5397
(every 2nd Tuesday afternoon)

Federal Business Development Bank

802 Prince Street, Suite 202
Post Office Box 1378
B2N 5N2
895-6377

Fisheries and Oceans

Conservation and Protection
Post Office Box 886
B2N 5G6
895-5456

Health and Welfare Canada

Income Security Programs
Truro Centre
14 Esplanade Street
B2N 2K3
895-4335

Revenue Canada, Customs and Excise

Federal Building, Room 203
664 Prince Street
Post Office Box 445
B2N 5C5
895-4639

Royal Canadian Mounted Police

NCO i/c
379 Prince Street
Post Office Box 748
B2N 5E8
895-1526

Wedgeport (Area Code 902)

Fisheries and Oceans

Fishermen's Service Office
B0W 2B0
663-2841

Westport (Area Code 902)

Transport Canada

Canadian Coast Guard
Cutter Westport
Post Office Box 1266
B0V 1H0
839-2270

West Pubnico (Area Code 902)

Fisheries and Oceans

Conservation and Protection
Post Office Box 68
B0W 3S0
762-2978

Windsor (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Windsor Mall
104 Water Street
B0N 2T0
798-5701

Royal Canadian Mounted Police

NCO i/c
Windsor Detachment
Post Office Box 2290
B0N 2T0
798-2207

NCO i/c
Windsor Municipal Detachment
Post Office Box 910
B0N 2T0
798-8366

Wolfville (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre on Campus
Acadia University
Student Centre, Suite 627
B0P 1X0
542-2201, ext 232
(open from September to May)

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
Acadia University
Post Office Box 1304
B0P 1X0
542-2201, ext 586

Yarmouth (Area Code 902)

Air Canada

Reservations
Post Office Box 277
B5A 4B2
742-2458 (direct line to Halifax)

Employment and Immigration Canada

Canada Employment Centre
13 Willow Street
Post Office Box 249
B5A 4B2
742-7102
742-7883

Canada Immigration Centre
Bluenose Ferry Terminal
58 Water Street
B5A 1K9
742-3061

Fisheries and Oceans

Scotia Fundy Region, Southwestern Nova Scotia
215 Main Street
B5A 1C6
742-1100

Health and Welfare Canada

Income Security Programs
Federal Building
15 Willow Street
B5A 1T8
Every Tuesday from 8:30 to 4pm:
742-8302

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney
B2A 3M3
742-3513

Revenue Canada, Customs and Excise

Bluenose Ferry Terminal
15 Willow Street
Post Office Box 430
B5A 4B3
742-7131

Royal Canadian Mounted Police

NCO i/c
Post Office Box 5050
B5A 4K6
742-9106

NCO i/c
Municipal Detachment
703 Main Street
B5A 1K7
742-9111

Transport Canada

Airports Authority Group
Yarmouth Airport
Post Office Box 266
B5A 4B2
742-4235

Aviation Group
Flight Service Station
Yarmouth Airport
Post Office Box 821
B5A 4K4
742-2586
Weather Information:
742-5260

Canadian Coast Guard
Harbours and Ports
Government Wharf
Water Street
Post Office Box 671
B5A 4B6
742-9749

Canadian Coast Guard
Ship Safety
76 Starrs Road
B5A 2T5
742-9161

Canadian Coast Guard
Coast Guard Radio Yarmouth
Post Office Box 15
B5A 4B1
742-9749

For telephone information services *see* pages 15 to 39.

Ontario

Agincourt

see Toronto

Ajax (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
50 Commercial Avenue
L1S 2H5
683-1273

Amherstburg (Area Code 519)

Environment Canada

Parks
Fort Malden National Historic Park
100 Laird Avenue
Post Office Box 38
N9V 2Z2
736-5416

Transport Canada

Canadian Coast Guard
370 Dalhousie Street
N9V 1X3
736-5449

Amherstview

see Kingston

Arnprior (Area Code 613)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
New Federal Building
90 Madawaska Street
Post Office Box 338
K7S 3H6
623-7303

Employment and Immigration Canada

Canada Employment Centre
68 Daniel Street North
K7S 2K5
623-3173

Revenue Canada, Customs and Excise

Customs
90 Madawaska Street
K7S 1S3
623-2921

Athens (Area Code 613)

Employment and Immigration Canada

Agriculture Employment Services
Post Office Box 338
K0E 1B0
924-2612

Atikokan (Area Code 807)

Employment and Immigration Canada

Canada Employment Centre
106 Main Street
Post Office Box 116
P0T 1C0
597-6374

Environment Canada

Atmospheric Environment Service
Weather Station
114 Saturn Avenue
Post Office Box 1016
P0T 1C0
Weather Forecasts:
597-2400

Aylmer (Area Code 519)

Employment and Immigration Canada

Agriculture Employment Services
52 Talbot Street East
N5H 1H4
773-5307

Canada Employment Centre
52 Talbot Street East
N5H 1H4
773-5354

Bancroft (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
8 Station Street
Post Office Box 1179
K0L 1C0
332-2528

Barrie (Area Code 705)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
370 Dunlop Street West, Unit 17
L4N 5R7
728-0161

Canada Mortgage and Housing Corporation

Local Office
70 Collier Street, Room 701
Post Office Box 578
L4M 4V1
728-4811

Correctional Service Canada

Parole Office
48 Owen Street, Room 305
Mail: 365 Evans Avenue
Room 501
Etobicoke
M8Z 1K2
726-5911

Employment and Immigration Canada

Canada Employment Centre
48 Owen Street
Post Office Box 2500
L4M 3B2
728-2468

Farm Credit Corporation Canada

89 Collier Street
L4M 1H2
728-2235

Federal Business Development Bank

151 Dunlop Street East
Post Office Box 876
L4M 4Y6
728-6072

Health and Welfare Canada

Income Security Programs
20 Anne Street South, Suite 14
L4N 2C6
726-6901

Revenue Canada, Customs and Excise

Customs
44 Collier Street
L4M 1G6
728-5450

Excise
District Office
48 Owen Street, Room 310
L4M 3H1
726-3810

Royal Canadian Mounted Police

NCO i/c
48 Owen Street, Suite 312
L4M 3H1
737-0671

Bath (Area Code 613)

Correctional Service Canada

Bath Institution
Post Office Box 1500
K0H 1G0
352-3371, ext 3601

Millhaven Institution
Post Office Box 280
K0H 1G0
352-3371

Belleville (Area Code 613)

Agriculture Canada

Food Production and Inspection
228 Dundas Street East, Room 224
K8N 1E9
General Inquiries:
968-3233
Veterinary Inspection Directorate:
968-9658

Communications, Department of

District Office
280 Pinnacle Street
Post Office Box 380
K8N 5A5
962-2593

Consumer and Corporate Affairs Canada

District Office
228 Dundas Street East
K8N 1E4
General Inquiries:
962-3439
Consumer Products:
962-9820
Electricity and Gas:
962-1172
Weights and Measures:
962-3430

Correctional Service Canada

Parole Office
232 Front Street
Mail: 201 Charlotte Street, 2nd Floor
Post Office Box 688
Peterborough
K9J 2T7
966-2944

Employment and Immigration Canada

Sub-Regional Office
494 Dundas Street East
Post Office Box 4500
K8N 5C1
968-4561

Agriculture Employment Services
Ontario Milk Marketing Board
Cheese Division Building
Wills Street
Post Office Box 1154
K8N 5E8
968-7622

Canada Employment Centre
228 Dundas Street East
Post Office Box 4800
K8N 5E2
962-8681

Canada Immigration Centre
228 Dundas Street East, Room 201
K8N 1E4
968-6885

Belleville *(continued)*

National Defence, Department of

DND Office of Information
Headquarters Canadian Forces Europe
Mail for Lahr, Germany:
CFPO 5000
K0K 3R0
Telephone inquiries – DND Office of Information, Ottawa:
(613) 996-2353

Revenue Canada, Customs and Excise

Customs
Port of Belleville
11 Station Street
K8N 2S2
962-1809

Revenue Canada Taxation

District Office
11 Station Street
K8N 2S3
General Inquiries:
962-8611
Requests for Forms:
962-4816
Refund Inquiries:
962-7344

Royal Canadian Mounted Police

NCO i/c
General Delivery
K8N 4Z8
968-5541

Big Trout Lake (Area Code 807)

Environment Canada

Atmospheric Environment Service
Weather Station
P0V 1G0
537-2373

Blind River (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
19 Woodward Avenue
Post Office Box 1929
P0R 1B0
356-9865

Borden (Area Code 715)

Defence Construction Canada

Post Office Box 400
L0M 1C0
424-0391
424-1200

Bowmanville (Area Code 416)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
New Federal Building
41 Temperance Street
L1C 3A5
623-5759

Bracebridge (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
98 Manitoba Street
P0B 1C0
645-2204

Revenue Canada, Customs and Excise

Customs
98 Manitoba Street, 2nd Floor
P0B 1C0
645-4642

Transport Canada

Aviation Group
Flight Service Station
Muskoka Airport
Post Office Box 1170
P0B 1C0
687-6214

Brampton (Area Code 416)

Agriculture Canada

Food Production and Inspection
20 Nelson Street West
L6X 2M5
451-4963

Correctional Service Canada

Parole Office
134 Queen Street East, 1st Floor
Mail: 365 Evans Avenue, Room 501
Etobicoke
M8Z 1K2
Part-time Office:
453-2125
259-4654

Employment and Immigration Canada

Canada Employment Centre
21 Queen Street East
L6W 3P1
451-1240

Canada Immigration Centre
110 Queen Street East
L6V 1B1
450-0023

Revenue Canada, Customs and Excise

Customs
24 Queen Street East, Suite 409
L6V 1A2
451-6774

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
37 George Street North, Suite 100
L6X 1R5
451-4630

Brantford (Area Code 519)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
Corner of Dalhousie and Queen Streets
Post Office Box 637
N3T 5P9
753-3478

Correctional Service Canada

Parole Office
58 Dalhousie Street, Room 317
N3T 2J2
756-7820

Employment and Immigration Canada

Canada Employment Centre
58 Dalhousie Street
N3T 2J2
756-6101

Canada Immigration Centre
58 Dalhousie Street, 2nd Floor
N3T 5V6
759-0710

Indian and Northern Affairs Canada

Brantford District
Post Office Box 160
Ohsweken
N0A 1M0
445-2253

Revenue Canada, Customs and Excise

58 Dalhousie Street
N3T 2J2
753-1719

Breslau

see Kitchener

Britt (Area Code 705)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

Brockville (Area Code 613)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
36 George Street
Post Office Box 578
K6V 5V7
342-2740
342-3682

Employment and Immigration Canada

Canada Employment Centre
Bethune Building
52 King Street East
K6V 1B1
342-4487

Revenue Canada, Customs and Excise

Federal Building, Room 202
36 George Street
K6V 3V5
342-3323

Royal Canadian Mounted Police

NCO i/c
19 Aldershot Avenue
K6V 2P7
342-3737

Burlington (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
760 Brant Street
L7R 2M1
637-3851

Environment Canada

Canadian Wildlife Service
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-4968

Environmental Protection
Wastewater Technology Centre
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-4599

Inland Waters and Lands
Ontario Regional Office
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-4531
Lands:
336-4551

Inland Waters and Lands
National Water Research Institute
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-4625

Fisheries and Oceans

Central and Arctic Regions
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-6023

Great Lakes Fisheries Research Branch
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-4568

Ocean Science and Surveys
Bayfield Laboratory
Canada Centre for Inland Waters
Central Region
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
336-4773

Supply and Services Canada

Burlington Purchasing Sub-Office
867 Lakeshore Road
Mail: Post Office Box 846
L7R 3Y7
336-4974

Cambridge (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
73 Water Street North
Post Office Box 250
N1R 5T8
621-7150

Revenue Canada, Customs and Excise

Customs
6 Dickson Street, 2nd Floor
N1R 1T4
621-0331

Campbellford (Area Code 705)

Correctional Service Canada

Warkworth Institution
Post Office Box 760
K0L 1L0
924-2210

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
Federal Building
Bridge Street
K0L 1L0
653-1847

Farm Credit Corporation Canada

71 Front Street North
Post Office Box 60
K0L 1L0
653-1760

Cardinal (Area Code 613)

Transport Canada

Canadian Coast Guard
Navigational Aids Test Establishment
Blair Road, Rural Route 1
K0E 1E0

Carleton Place (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
42 Bridge Street
K7C 3N9
257-3345

Revenue Canada, Customs and Excise

Port of Carleton Place
42 Bridge Street
K7C 2V1
257-3470

Cayuga (Area Code 416)

Employment and Immigration Canada

Agriculture Employment Services
14 Talbot Street
N0A 1E0
772-3397

Chalk River (Area Code 613)

Atomic Energy of Canada Limited

Chalk River Nuclear Laboratories
K0J 1J0
584-3311
687-5581

Canadian Forestry Service

Petawawa National Forestry Institute
K0J 1J0
589-2880

Chapleau (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Service
Federal Building, 2nd Floor
Corner of Lorne and Birch Streets
P0M 1K0
864-1622

Chatham (Area Code 519)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
48 5th Street
Post Office Box 392
N7M 5K5
352-4290

Chatham *(continued)*
Agriculture Canada *(continued)*

Food Production and Inspection
Veterinary Inspection Directorate
New Federal Building, Mezzanine
10 Centre Street, Room MZ104
Post Office Box 669
N7M 5K8
352-9510
352-9396

Canadian Grain Commission

Federal Building, Room 235
Post Office Box 158
N7M 5K3
352-8800

Employment and Immigration Canada

Agriculture Employment Services
Thames Lee Plaza
615 Grand Avenue West
N7L 1C5
354-8722

Canada Employment Centre
Federal Building, 2nd Floor
10 Centre Street
Post Office Box 2019
N7M 5L9
Employment:
354-9493
Unemployment Insurance:
354-9490

Canada Employment Centre on Campus
St Clair CAAT
Thames Campus
1001 Grand Avenue West
Post Office Box 2017
N7M 5W4
354-9493

Farm Credit Corporation Canada

435 Grand Avenue West
Post Office Box 787
N7M 5L1
352-1220

Health and Welfare Canada

Income Security Programs
Client Service Centre
Judy LaMarsh Building
65 William Street South
Post Office Box 2020
N7M 4S2
436-3000

Revenue Canada, Customs and Excise

Federal Building
10 Centre Street
N7M 5J9
352-3990

Royal Canadian Mounted Police

NCO i/c
General Delivery
N7M 5J9
354-1630

Chelmsford (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Shop Smart Mall
Post Office Box 1660
P0M 1L0
855-9037

Chesterville (Area Code 613)

Employment and Immigration Canada

Agriculture Employment Services
Durant's Flower Shop Building
173 Queen Street
Post Office Box 339
K0C 1H0
448-2311

Cobourg (Area Code 416)

Employment and Immigration Canada

Agriculture Employment Services
53 Albert Street
K9A 2P8
372-8737

Canada Employment Centre
39 Queen Street
K9A 1M8
372-3326

Revenue Canada, Customs and Excise

Customs
39 Queen Street, Room 211
K9A 1M8
372-7111

Cochrane (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
146 6th Avenue
General Delivery
P0L 1C0
272-5745

Collingwood (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Blue Mountain Mall
55 Mountain Road
L9Y 4M2
445-1010

Revenue Canada, Customs and Excise

Customs
44 Hurontario Street
L9Y 3Z3
445-3511

Transport Canada

Canadian Coast Guard
Ship Safety
Post Office Box 247
L9Y 3Z5
445-3320

Collins Bay

see Kingston

Cornwall (Area Code 613)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
45 2nd Street East
Post Office Box 1027
K6H 5V1
933-5825

Employment and Immigration Canada

Canada Employment Centre
111 Water Street East, Suite 100
K6H 6S4
938-5731

Canada Immigration Centre
111 Water Street East, Suite 110
K6H 6S2
938-5728

Environment Canada

Inland Waters and Lands
Ontario Region
Great Lakes/St Lawrence Study Office
New Federal Building, Suite 235
111 Water Street East
K6H 6S2
938-5725

Parks
Ontario Regional Office
111 Water Street East
K6H 6S3
938-5748

Farm Credit Corporation Canada

20 Montreal Road
K6H 1B1
932-0442
938-7385

Revenue Canada, Customs and Excise

Customs
45 2nd Street East
Post Office Box 1056
K6H 5V2
938-4752

St Lawrence Seaway Authority, The

202 Pitt Street
K6J 3P7
932-5170

Seaway International Bridge Corporation
Cornwall Island
Post Office Box 836
K6H 5T7
932-6601

Transport Canada

Great Lakes Pilotage Authority Limited
132 2nd Street East, 4th Floor
Post Office Box 95
K6H 5R9
933-2991

Cornwall Island

see Cornwall

Delhi (Area Code 519)

Agriculture Canada

Research Branch
Research Station
Post Office Box 186
N4B 2W9
582-1950

Employment and Immigration Canada

Agriculture Employment Services
Federal Building, 2nd Floor
94 Church Street West
N4B 1V8
582-3380

Don Mills

see Toronto

Downsview (Area Code 416)

Defence Construction Canada

Post Office Box 297
Station A
M3M 3A6
638-4627
638-4439

Dryden (Area Code 807)

Employment and Immigration Canada

Canada Employment Centre
41 Duke Street
P8N 1E6
223-2331

Environment Canada

Atmospheric Environment Service
Weather Station
Municipal Airport
Post Office Box 817
P8N 2Z4
937-4942

Dundas

see Hamilton

Dunnville (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
201 Broad Street East
N1A 1G1
774-7501

Earlton (Area Code 705)

Transport Canada

Airports Authority Group
Earlton Airport
Post Office Box 99
P0J 1E0
563-2215
Aviation Group
Flight Service Station:
563-2211

East York

see Toronto

Elgin (Area Code 613)

Environment Canada

Parks
Rideau Canal
Southern Area Office
Post Office Box 10
K0G 1E0
359-5377

Elliot Lake (Area Code 705)

Atomic Energy Control Board

Regional Office
Algo Mall
151 Ontario Avenue
P5A 2T2
848-7123

Employment and Immigration Canada

Canada Employment Centre
10 Elizabeth Walk
P5A 1Z3
848-2231

Energy, Mines and Resources Canada

Canada Centre for Mineral and Energy
Technology (CANMET)
Elliot Lake Laboratories
Post Office Box 100
P5A 2J6
848-2236

Espanola (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Espanola Mall, Suite 200
Post Office Box 2210
P0P 1C0
869-4552

Essex (Area Code 519)

Farm Credit Corporation Canada

360 Fairview Avenue West
N8M 1Y3
776-7135

Etobicoke

see Toronto

Exeter (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
414 Main Street South
N0M 1S0
235-0471

Fergus (Area Code 519)

Employment and Immigration Canada

Agriculture Employment Services
Wellington Place
Rural Route 1
N1M 2W3
846-5830

Fort Erie (Area Code 416)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
211 Concession Road
Post Office Box 96
L2A 5M6
871-4000
871-4046

Employment and Immigration Canada

Canada Employment Centre
Federal Building
55 Jarvis Street
L2A 5M5
871-3932

Canada Immigration Centre
224 Garrison Road
Post Office Box 1001, Station B
L2A 5N8
871-6960

Fisheries and Oceans

Erie East District
55 Jarvis Street
Post Office Box 366
L2A 5N1
871-4220

Revenue Canada, Customs and Excise

Customs
Peace Bridge Plaza
Walnut Street
L2A 5N7
871-3420

Fort Frances (Area Code 807)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
301 Scott Street
Post Office Box 456
P9A 3M8
274-5214

Fort Frances *(continued)*

Employment and Immigration Canada

Canada Employment Centre
210 First Street East
P9A 1K5
274-5307

Canada Immigration Centre
204 First Street East
P9A 1K5
274-3815

Indian and Northern Affairs Canada

Fort Frances District
Federal Building
301 Scott Street
Post Office Box 279
P9A 3M6
274-7503

Revenue Canada, Customs and Excise

Customs
301 Scott Street
Post Office Box 638
P9A 3M9
274-7341

Royal Canadian Mounted Police

NCO i/c
990 Scott Street
P9A 1J4
274-3278

Gananoque (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
5 Charles Street South
K7G 1V9
382-2124

Garson (Area Code 705)

Transport Canada

Aviation Group
Sudbury Airport
Rural Route 1
Garson
P0M 1V0
Air Traffic Control Tower:
693-3200
Flight Service Station:
693-2321

Georgetown (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
232 Guelph Street
L7G 4B1
877-6915

Revenue Canada, Customs and Excise

Customs
232A Guelph Street, Unit 4
L7G 4B1
877-3411

Geraldton (Area Code 807)

Employment and Immigration Canada

Canada Employment Centre
414 Main Street
P0T 1M0
Employment:
854-0635
Unemployment Insurance:
854-0902

Environment Canada

Atmospheric Environment Service
Weather Station
Geraldton Airport
Post Office Box 9
P0T 1M0
854-1841

Indian and Northern Affairs Canada

Nakina District
Federal Building
1st Avenue North
Post Office Box 1089
P0T 1M0
854-0252

Goderich (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
35 East Street
N7A 3Y4
524-8342

Farm Credit Corporation Canada

21 East Street, Suite 203
Post Office Box 155
N7A 3Z2
524-8381

Revenue Canada, Customs and Excise

Federal Building
35 East Street
N7A 3Y4
524-8461

Gore Bay (Area Code 705)

Environment Canada

Atmospheric Environment Service
Weather Station
Gore Bay Airport
Post Office Box 236
P0P 1H0
282-2083

Transport Canada

Airports Authority Group
Gore Bay – Manitoulin Airport
Post Office Box 236
P0P 1H0
Airport Manager:
282-2101
Weather information for pilots:
282-2083

Gravenhurst (Area Code 705)

Correctional Service Canada

Beaver Creek Institution
Post Office Box 1240
P0C 1G0
687-6641

Environment Canada

Parks
Bethune Memorial House
235 John Street
Post Office Box 2160
P0C 1G0
687-4261

Transport Canada

Airports Authority Group
Muskoka Airport
Post Office Box 2430
P0C 1G0
687-2194

Guelph (Area Code 519)

Agriculture Canada

Agricultural Development Branch
450 Speedvale Avenue West, Unit 104
N1H 7Y7
763-5433

Farm Debt Review Bord
456 Speedvale Avenue West, Suite 624
N1H 7Y9
836-8188

Food Production and Inspection
Animal Pathology Laboratory
110 Stone Road West
N1G 3W4
822-3300

Food Production and Inspection
Agricultural Inspection Directorate
70 Fountain Street East
Post Office Box 998
N1H 6N1
821-4160

Food Production and Inspection
Veterinary Inspection Directorate
70 Fountain Street East
N1H 3N6
Animal Health Division:
822-1931

Correctional Service Canada

Parole Office
40 Baker Street, Room 101
N1H 4G1
821-2250

Employment and Immigration Canada

Canada Employment Centre
147 Wyndham Street North
N1H 4E9
Employment:
822-3150
Unemployment Insurance:
821-2820

For telephone information services *see* pages 15 to 39.

Guelph *(continued)*
Employment and Immigration Canada *(continued)*

Canada Immigration Centre
147 Wyndham Street North, 3rd Floor
N1H 4E9
822-0471

Environment Canada

Inland Waters and Lands
Water Resources Branch
75 Farquhar Street
N1H 3N4
821-0110

Farm Credit Corporation Canada

Ontario Regional Office
450 Speedvale Avenue West
N1H 7G7
821-1330
District Office:
824-6360

Health and Welfare Canada

Income Security Programs
Ontario Region Client Services
75 Farquhar Street
N1H 3N4
821-1543

Revenue Canada, Customs and Excise

Customs
75 Farquhar Street
N1H 3N4
822-7041

Haileybury (Area Code 705)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
95 Meridian Avenue
Post Office Box 838
P0J 1K0
672-3031
672-2089

Food Production and Inspection
Veterinary Inspection Directorate
95 Meridian Street
Post Office Box 1178
P0J 1K0
672-2089

Hamilton (Area Code 416)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
1053 Main Street West, Room 211
L8S 1B7
572-2201

Food Production and Inspection
Veterinary Inspection Directorate
1053 Main Street West, Room 224
L8S 1B7
523-2343

Air Canada

Ticket Office
10 Hughson Street South
L8N 3Z4
528-7061

Canada Mortgage and Housing Corporation

Local Office
350 King Street E, Room 202
Post Office Box 56
L8N 3B1
572-2451

Canadian Centre for Occupational Health and Safety

250 Main Street East
L8N 1H6
572-2981

Communications, Department of

District Office
135 James Street South, Room 210
L8P 2Z6
572-2389

Consumer and Corporate Affairs Canada

District Office
10 John Street South, 6th Floor
L8N 4A7
Bankruptcy:
572-2847
Consumer Products:
572-2879
Corporate Services:
572-2847
Electricity and Gas:
572-2774
Marketing Practices:
572-2873
Product Safety:
572-2845

585 Wentworth Street North
L8L 5X5
Bankruptcy:
572-2847
Consumer Products:
572-2828
Electricity and Gas:
572-2774
Intellectual Property, Corporate Affairs:
572-2847
Marketing Practices:
572-2873
Product Safety:
572-2845
Weights and Measures:
572-2974

Correctional Service Canada

Parole Office
150 Main Street West, Room 411
L8P 1H8
572-2695

Employment and Immigration Canada

Adjudication Directorate
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
L8P 1A1
572-2359

Canada Employment Centre
150 Main Street West
Post Office Box 2066, Station A
L8P 1H8
572-4242

Canada Employment Centre
845 Upper James Street
Post Office Box 2070, Station A
L9J 3A3
387-3400

Canada Employment Centre
40 Wellington Street North
Post Office Box 2066, Station A
L8N 2A2
572-2805

Canada Employment Centre on Campus
McMaster University
Hamilton Hall, Room 409
1280 Main Street West
L8S 4K1
525-9140, ext 2300

Canada Employment Centre on Campus
Mohawk CAAT
135 Fennell Avenue West, Room C-24
Post Office Box 2034
L8N 3T2
572-2004

Canada Immigration Centre
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
L8P 1A1
572-2469

Environment Canada

Atmospheric Environment Service
Weather Office
Hamilton Civic Airport
Mount Hope
L0R 1W0
Weather Forecast (recording):
679-4153
Information:
524-2035

External Affairs Canada

Regional Passport Office
Standard Life Building, Suite 330
120 King Street West
L8P 4V2
572-2217

Federal Business Development Bank

8 Main Street East
Post Office Box 619
L8N 3K7
572-2954

Hamilton *(continued)*
Federal Business Development Bank *(continued)*

CASE Office
4 Hughson Street South, 9th Floor
Post Office Box 619
L8N 3K7
572-2954

Health and Welfare Canada

Health Protection Branch
National Revenue Building
150 Main Street West
L8P 1H8
572-2568

Income Security Programs
Century 21 Building, Suite 102
100 Main Street East
L8N 3W4
572-2292

National Defence, Department of

Canadian Forces Recruiting Centre
150 Main Street West
L8P 1H8
572-2751

Revenue Canada, Customs and Excise

Hamilton District
10 John Street South
Post Office Box 160
L8N 3C2
572-2318

Customs
Regional Office
10 John Street South
Post Office Box 989
L8N 3V8
572-2812

Excise
District Office
10 John Street South, 3rd Floor
Post Office Box 588
L8N 3K7
572-2312

Revenue Canada Taxation

District Office
National Revenue Building
150 Main Street West
L8N 3E1
General Inquiries:
522-8671
Requests for Forms:
572-2609
Refund Inquiries:
522-7902

Royal Canadian Mounted Police

NCO i/c
Post Office Box 487
L8N 3H8
572-2401

Secretary of State

District Office
150 Main Street West, Room 425
L8P 1H8
572-2356

Court of Canadian Citizenship
150 Main Street West, Room 412
L8P 1H8
572-2361

Transport Canada

Aviation Group
Air Traffic Control Tower
Hamilton Municipal Airport
Post Office Box 333
Mount Hope
L0R 1W0
679-6402

Veterans Affairs

Bureau of Pensions Advocates
District Office
First Place Building, Suite 205
350 King Street East
L8N 3Y3
572-2541

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
First Place Building, 2nd Floor
350 King Street East
L8N 3J9
572-2531

Hanover (Area Code 519)

Revenue Canada, Customs and Excise

Customs
Federal Building
501 9th Avenue
N4N 3C2
364-2570

Harrow (Area Code 519)

Agriculture Canada

Research Branch
Harrow Research Station
N0R 1G0
738-2251

Hawkesbury (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
268 Main Street East
K6A 1A5
632-2759

Hearst (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
63A 10th Street
General Delivery
P0L 1N0
362-4207

Honey Harbour (Area Code 705)

Environment Canada

Parks
Georgian Bay Islands National Park
Post Office Box 28
P0E 1E0
756-2415

Hornell Heights (Area Code 705)

Defence Construction Canada

CFB North Bay
Post Office Box 1554
P0H 1P0
474-5789
474-9292, ext 2623

National Defence, Department of

DND Office of Information
Canadian Forces Base North Bay
P0H 1P0
474-9292, ext 2630

Ingersoll (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
36 Charles Street West
N5C 2L6
485-0990

Iroquois (Area Code 613)

Transport Canada

Canadian Coast Guard
Radio Station
Rural Route 2
K0E 1K0
657-3147

Kanata

see Ottawa

Kapuskasing (Area Code 705)

Agriculture Canada

Research Branch
Kapuskasing Experimental Farm
P5N 2X9
335-6148

Employment and Immigration Canada

Canada Employment Centre
8 Queen Street
P5N 1G7
335-2337

Kapuskasing *(continued)*

Royal Canadian Mounted Police

NCO i/c
41 Kimberley Drive
P5N 1L7
335-2253

Transport Canada

Airports Authority Group
Kapuskasing Airport
Post Office Box 280
P5N 2Y4
335-2611
Aviation Group
Flight Service Station:
335-2615

Kenora (Area Code 807)

Canada Mortgage and Housing Corporation

Representative Office
Kenora Shoppers Mall
Railway Street
Post Office Box 2860
P9N 3X8
468-3464

Communications, Department of

Sub-Office
Federal Building, Room 146
100 Fourth Avenue South
P9N 1Y6
468-9041

Correctional Service Canada

Parole Office
Bergman Building, Room 11A
115 Chipman Street
P9N 3X5
468-6726

Employment and Immigration Canada

Canada Employment Centre
326 Second Street South
Post Office Box 5170
P9N 3X9
468-3301

Environment Canada

Inland Waters and Lands
Water Resources Branch
100 Park Street
P9N 1Y6
468-9401

Federal Business Development Bank

20 Main Street South
Post Office Box 259
P9N 3X3
468-5575

Indian and Northern Affairs Canada

Kenora District
Federal Building
100 Park Street
P9N 3X6
468-5541

Revenue Canada, Customs and Excise

Federal Building
100 Park Street
P9N 1Y6
468-7342
Kenora Airport Customs:
548-5926

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1210
P9N 3X7
468-9855

Transport Canada

Aviation Group
Kenora Airport
Post Office Box 1260
P9N 3X7
Air Traffic Control:
548-5460
Flight Service Station:
548-4111

Canadian Coast Guard
Lakeside Beach
Post Office Box 649
P9N 3X6
468-6441

Kingston (Area Code 613)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
New Federal Building, Room 203
Clarence Street
Post Office Box 50
K7L 4V6
545-8474
545-8519

Canada Mortgage and Housing Corporation

Local Office
259 King Street East, Suite 402
Post Office Box 730
K7L 4X6
545-8040

Communications, Department of

Sub-Office
Federal Building, Room 215
120 Clarence Street
Post Office Box 633
K7L 4X1
545-8057

Correctional Service Canada

Ontario Regional Headquarters
440 King Street West
Post Office Box 1174
K7L 4Y8
545-8211

Portsmouth Community Correctional Centre
508 Portsmouth Avenue
K7M 1V8
545-8360

Regional Treatment Centre
555 King Street West
Post Office Box 22
K7L 4V7
(Send inmates' mail to Kingston Penitentiary.)

Regional Supply Centre
455 Bath Road
Post Office Bag 1121
K7L 5G9

Collins Bay Institution
455 Bath Road
Post Office Box 190
K7L 4V9
545-8598

Frontenac Institution
455 Bath Road
Post Office Box 7500
K7L 5E6
545-8598

Joyceville Institution
Post Office Box 880
K7L 4X9
545-8598

Kingston Penitentiary
Post Office Box 22
555 King Street West
K7L 4V7
545-8460

Pittsburgh Institution
Post Office Box 4510
K7L 5E5
545-8581

Prison for Women
40 Sir John A Macdonald Boulevard
Post Office Box 515
K7L 4W7
547-4058

Parole Office
Princess Square
1440 Princess Street
K7M 3E5
545-8552

Defence Construction Canada

Building H-36
CFB Kingston
K7L 5L0
545-5297
545-5328

Employment and Immigration Canada

Canada Employment Centre
791 Princess Street
Post Office Box 210
K7L 5H5
Employment:
545-8559

Canada Employment Centre
Progress Square
731 Gardiners Road
K7M 3Y5
389-8742

Kingston *(continued)*
Employment and Immigration Canada *(continued)*

Canada Immigration Centre
Federal Building, Room 241
Corner of Bagot and Clarence Streets
Post Office Box 726
K7L 4X6
545-8086

Environment Canada

Atmospheric Environment Service
Weather Office
Kingston Airport
1041 Front Road
K7M 4M2
389-3252 (recording)
Information:
389-8349

Parks
Bellevue House National Historic Park
35 Centre Street
K7L 4E5
545-8666

Parks
Kingston Martello Towers
Post Office Box 54
K7L 4V6

Farm Credit Corporation Canada

Frontenac Mall
300 Bath Road, Suite 2
K7M 4X4
545-8357

Federal Business Development Bank

Plaza 16
16 Bath Road
Post Office Box 265
K7L 4V8
545-8636

Fisheries and Oceans

Eastern Ontario District Office
133 Dalton Avenue
Post Office Box 414
K7L 4W2
545-8358

Health and Welfare Canada

Income Security Programs
461 Princess Street
K7L 1C4
545-8333

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
395 Princess Street
K7L 1B9
545-5910

National Film Board

New Federal Building, Room 277
Clarence Street
K4L 1X0
Film Library:
545-8056

National Parole Board

Ontario Regional Office
86 Clarence Street
Post Office Box 620
K7L 4X1
545-8351

Public Works Canada

525 King Street West
K7L 2X9
545-8026

Revenue Canada, Customs and Excise

Customs
294 King Street East, 2nd Floor
K7L 3B2
545-8049

Excise
District Office
780 Midpark Drive
K7M 7G3
545-8151

Revenue Canada Taxation

385 Princess Street
K7L 1C1
General Inquiries:
545-8371
Refund Inquiries:
545-8385
Services in French:
545-8904

Royal Canadian Mounted Police

NCO i/c
1061 Johnson Street
K7M 2N3
545-8222

Secretary of State

Court of Canadian Citizenship
106 Clarence Street
K7L 1X3
545-8015

Supply and Services Canada

Kingston District Office
407 Counter Street
Postal Bag 6400
K7L 5J5
545-8058

Transport Canada

Aviation Group
Flight Service Station
Norman Rodgers Airport
1041 Front Road
K7M 4M1
389-8375

Canadian Coast Guard
Ship Safety
Federal Building, Room 235
Clarence Street
K7L 1X4
548-4451

Veterans Affairs

Bureau of Pensions Advocates
District Office
Federal Building, Room 212
106 Clarence Street
Post Office Box 7
K7L 4V6
545-8011

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Federal Building, Room 261
106 Clarence Street
Post Office Box 7
K7L 4V6
545-8111

Kirkland Lake (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
15 Government Road East
Post Office Box 576
P2N 3J8
567-9205

Royal Canadian Mounted Police

NCO i/c
54 Fourth Street
Mail: General Delivery
P2N 3H6
567-3757

Kitchener (Area Code 519)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
70 King Street North
Post Office Box 518
Waterloo
N2J 4A9
886-3210

Canada Mortgage and Housing Corporation

Local Office
Commerce House, 4th Floor
50 Queen Street North
Post Office Box 2067
N2H 6K8
743-5264

Communications, Department of

District Office
30 Duke Street West, 5th Floor
N2H 3W5
745-3082
745-7722

Employment and Immigration Canada

Canada Employment Centre
Commerce House
50 Queen Street North
Post Office Box 9011, Station C
N2G 4L6
579-1550

Kitchener *(continued)*
Employment and Immigration Canada *(continued)*

Canada Employment Centre
232 King Street North
Waterloo
N2J 2Y7
886-6610

Canada Immigration Centre
15 Duke Street East, Room 232
N2H 1A2
744-4161

Environment Canada

Atmospheric Environment Service
Weather Office
Waterloo-Guelph Regional Airport
Post Office Box 160
Breslau
N0B 1M0
648-2571

Parks
Woodside National Historic Park
528 Wellington Street North
N2H 5L5
742-5273

Federal Business Development Bank

Kitchener – Waterloo Branch
Commerce House, 4th Floor
50 Queen Street North
Post Office Box 2667, Station B
N2H 6N2
744-4186

CASE Office
Kitchener – Waterloo
Commerce House, 4th Floor
50 Queen Street North
Post Office Box 2667, Station B
N2H 6N2
744-4186

Health and Welfare Canada

Income Security Programs
Client Service Centre
Executive Building, 3rd Floor
151 Frederick Street
N2H 2M2
576-5750

Social Services Program
New Horizons Program
Regional Sub-Office
15 Duke Street East, 1st Floor
N2H 1A2
742-5866

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
29 Duke Street East
N2H 1A2
742-7511

National Film Board

Marketing Office
659 King Street East
N2G 2M4
Film Library:
743-4661

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
Needles Hall
University of Waterloo
N2L 3G1
Waterloo
888-4049

Revenue Canada, Customs and Excise

Customs
District Office
29 Duke Street East
Post Office Box 2157, Station B
N2H 6M1
745-9486

Excise
District Office
Waterloo Square Building, 3rd Floor
75 King Street South
Waterloo
N2J 1P2
886-3030

Revenue Canada Taxation

District Office
166 Frederick Street
N2G 4N1
General Inquiries:
579-2230
Request for Forms:
579-8951
Refund Inquiries:
745-6868

Royal Canadian Mounted Police

NCO i/c
44 Gaukel Street
Postal Station C
N2G 3W8
579-0010

Secretary of State

Court of Canadian Citizenship
70 King Street North
Waterloo
N2J 2X1
886-3120

Transport Canada

Aviation Group
Waterloo-Wellington Airport
Post Office Box 23
Breslau
N0B 1M0
Air Services and Control Tower:
648-2881

Lake Traverse (Area Code 613)

National Research Council Canada

Herzberg Institute of Astrophysics
Algonquin Radio Observatory
Sandlake Road
K0A 2L0
735-0141

Lambeth (Area Code 519)

Farm Credit Corporation Canada

5 Talbot Road South
Post Office Box 668
N0L 1S0
652-3259

Lansdowne (Area Code 613)

Employment and Immigration Canada

Canada Immigration Centre
Thousand Islands Bridge
K0E 1L0
659-2313

Revenue Canada, Customs and Excise

Customs
Saint Lawrence East
Thousand Islands Bridge
Mail: Post Office Box 40
Gananoque K7G 2T6
659-2444

Lansdowne House (Area Code 807)

Environment Canada

Atmospheric Environment Service
Weather Station
Mail: Lansdowne House
Via Pickle Lake
P0T 1Z0
479-2542

Leamington (Area Code 519)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
75 Erie Street South
Post Office Box 119
N8H 3W1
326-9047

Employment and Immigration Canada

Agriculture Employment Services
215 Talbot Street East
N8H 3X5
326-8688

Canada Employment Centre
72 Talbot Street West
Post Office Box 340
N8H 3W3
326-8695

Leamington *(continued)*

Environment Canada

Parks
Point Pelee National Park
Rural Route 1
N8H 3V4
322-2371
322-2365

Revenue Canada, Customs and Excise

Customs
72 Talbot Street West
N8H 3V9
326-9522

Lindsay (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
34 Cambridge Street South
K9V 3B8
324-3562

Farm Credit Corporation Canada

130 William Street North
K9V 4A8
324-5773

Revenue Canada, Customs and Excise

Customs
34 Cambridge Street South
K9V 3B8
324-4851

Listowel (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
210 Main Street East
N4W 2B7
291-2920

Farm Credit Corporation Canada

242 Inkerman Street East
Post Office Box 39
N4W 3H2
291-3450

Revenue Canada, Customs and Excise

Customs
210 Main Street East
N4W 2B7
291-2700

London (Area Code 519)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Dominion Public Building
457 Richmond Street
Post Office Box 577, Station B
N6A 4W8
679-4021

Food Production and Inspection
Veterinary Inspection Directorate
Dominion Public Building
457 Richmond Street, 4th Floor
Post Office Box 250
N6A 4V8
679-4025

Research Branch
London Research Centre
University Sub-Post Office
N6A 4V8
679-4452

Air Canada

Ticket Office
200 Queens Avenue, Main Floor
N6A 1J3
433-2311

Canada Mortgage and Housing Corporation

Local Office
285 King Street, 4th Floor
Post Office Box 2845, Station A
N6A 4H4
438-1731

Canada Post Corporation

Huron Division
955 Highbury Avenue
N5Y 1A3
Communications:
679-5050

Customer Service and Sales
255 Dufferin Avenue, Suite 703
N6A 5K6
432-7541

Communications, Department of

District Office
Federal Building, Room 1112
451 Talbot Street
N6A 5C9
679-4336

Consumer and Corporate Affairs Canada

District Office
Federal Building
451 Talbot Street
N6A 5C9
Bankruptcy, Corporate Services,
Intellectual Property:
679-4034
Consumer Products:
679-4045
Electricity and Gas:
679-4033
Marketing Practices:
679-4119
Weights and Measures:
679-4037

Defence Construction Canada

Post Office Box 7070
Station E
N5Y 4J9
679-5149

Employment and Immigration Canada

Canada Employment Centre
120 Queens Avenue
Post Office Box 5711, Station A
N6A 4S7
679-5175

Canada Employment Centre
120 Queens Avenue
Post Office Box 5711, Station A
N6A 4S7
679-4079

Canada Employment Centre on Campus
Fanshawe College of Applied Arts and Technology
1460 Oxford Street East
N5V 1W2
452-4100
679-5087

Industrial Adjustment Service
South-West District
217 York Street, 3rd Floor
N6A 1B7
679-4491

Canada Immigration Centre
451 Talbot Street, 9th Floor
N6A 5C9
679-4113

Environment Canada

Atmospheric Environment Service
Weather Office
London Airport
750 Crumlin Side Road
N5V 3B6
451-3172
451-4750
Weather Forecasts (recording):
451-3390

Canadian Wildlife Service
152 Newbold Court
N6E 1Z7
681-0486

Export Development Corporation

London District Office
451 Talbot Street, Suite 303
N6A 5C9
679-6523

External Affairs Canada

Regional Passport Office
Government of Canada Building
8th Floor
451 Talbot Street
N6A 5C9
679-4366

Federal Business Development Bank

197 York Street, Suite 1000
N6A 1B2
434-2144

CASE Office
197 York Street, Suite 1000
N6A 1B2
434-2144

London *(continued)*

Health and Welfare Canada

Health Protection Branch
451 Talbot Street, Room 707
N6A 5C9
679-4125

Income Security Programs
457 Richmond Street, Room 101
N6A 3E3
679-4121

Indian and Northern Affairs Canada

London District
457 Richmond Street, 2nd FLoor
Post Office Box 698
N6A 4Y4
679-4040

Labour Canada

District Office
Dominion Public Building, Room 505
457 Richmond Street
N6A 3E3
679-4047

National Defence, Department of

Canadian Forces Recruiting Centre
451 Talbot Street
N6A 5C9
660-5110

National Film Board

366 Oxford Street East
N6A 1V7
Film Library:
679-4120

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Office
Dominion Public Building, Room 401
457 Richmond Street
N6A 3E3
679-5279

Public Works Canada

Southwestern Ontario Region
451 Talbot Street
Post Office Box 668, Station B
N6A 4Y4
679-4290

Regional Industrial Expansion, Department of

Southwestern Ontario District Office
451 Talbot Street, Suite 303
N6A 5C9
679-5820

Revenue Canada, Customs and Excise

Customs
Federal Building
451 Talbot Street, 11th Floor
Post Office Box 5940, Station A
N6A 4T9
679-4164

Excise
Southwestern Ontario Regional Office
Dominion Public Building, 3rd Floor
457 Richmond Street
Post Office Box 5548, Station A
N6A 4R3
679-4164

Excise
District Office
Dominion Public Building, 6th Floor
457 Richmond Street
Post Office Box 638, Station B
N6A 4Y4
679-4145

Revenue Canada Taxation

District Office
Federal Building
451 Talbot Street
N6A 5E5
General Inquiries:
679-4211
Requests for Forms:
679-4244
Refund Inquiries:
679-4273

Royal Canadian Mounted Police

NCO i/c
451 Talbot Street, 8th Floor
N6A 5C9
679-4329

Secretary of State

District Sub-Office
Federal Building
451 Talbot Street
N6A 5C9
679-4335

Court of Canadian Citizenship
Federal Building
451 Talbot Street
N6A 5C9
679-4334

Supply and Services Canada

London District Office
45 Richmond Street
Post Office Box 3503
N6A 4K8
679-4433

London Purchasing Office
457 Richmond Street, Room 504
N6A 3E3
679-4035

Transport Canada

Airports Authority Group
London Airport
750 Crumlin Road
N5V 3B6
452-4015
Aviation Group
District Airworthiness Office:
452-4008
Flight Service Station and Air Traffic Control Tower:
452-4008

Veterans Affairs

Bureau of Pensions Advocates
District Office
Federal Building, 7th Floor
451 Talbot Street
Post Office Box 5337
Terminal A
N6A 4N9
679-4390

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
Victoria Hospital
Westminster Campus
777 Baseline Road East
Post Office Box 5337, Station A
N6A 4N9
686-7975

Long Point Beach (Area Code 519)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1" 3H3
(416) 831-2300

Mallorytown Landing (Area Code 613)

Environment Canada

Parks
St Lawrence Islands National Park
Rural Route 3
Post Office Box 469
K0E 1R0
923-5261

Manotick (Area Code 613)

Environment Canada

Parks
Rideau Canal
Northern Area Office
Post Office Box 400
K0A 2N0
692-2581

Marathon (Area Code 807)

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 958
P0T 2E0
229-0959

Environment Canada

Parks
Pukaskwa National Park
Post Office Box 550
P0T 2E0
229-0801

Markham (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
144 Main Street North
L3P 5T3
294-7424

Transport Canada

Aviation Group
Air Traffic Control Tower
Buttonville Airport
L3P 3J9
477-6576

Midland (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Mountainview Mall
Highway 93
Rural Route 2
L4R 4K4
526-2224

Revenue Canada, Customs and Excise

Customs
525 Dominion Avenue West
L4R 1P7
526-5221

Milton (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
310 Main Street East
L9T 1P4
Employment:
878-8418

Mississauga (Area Code 416)

Atomic Energy Control Board

Regional Office
6711 Mississauga Road, Suite 704
L5N 2W3
821-7760

Atomic Energy of Canada Limited

Engineering Company
Sheridan Park Research Community
L5K 1B2
823-9040

Employment and Immigration Canada

Adjudication Directorate
International Centre
6900 Airport Road, Suite 290
L4V 1E4
675-6373

Canada Employment Centre
165 Dundas Street West
L5B 2N6
279-4060

Canada Immigration Centre
165 Dundas Street West
6th Floor
L5B 2N6
270-7400

Canada Immigration Centre
Enforcement
6900 Airport Road
L4V 1E8
675-2730

Federal Business Development Bank

33 City Centre Drive, Room 145
L5B 2N5
273-9880

CASE Office
33 City Centre Drive, Room 145
L5B 2N5
273-9880

Health and Welfare Canada

Income Security Programs
National Bank Building
1140 Burnhamthorpe Road West
Suite 112
L5C 4E9
296-0311

Labour Canada

Toronto West District Office
6711 Mississauga Road, Suite 708
L5N 2W3
858-8615

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
Ontario Research Foundation
Sheraton Park Research Community
L5K 1B3
822-4111, ext 291

Royal Canadian Mounted Police

NCO i/c
Post Office Box 580
Streetville Postal Station
L5M 2C1
821-3821

NCO i/c
Pearson International Airport Detachment
Airway Centre, 2nd Floor, East Wing
5945 Airport Road
Post Office Box 6009, Toronto AMF
L5P 1B2
676-3058

Secretary of State

Court of Canadian Citizenship
Confederation Place
90 Dundas Street West
L5B 2T5
848-1900

Supply and Services Canada

Crown Assets Distribution Centre
Ontario Region Supply Centre
6227 Netherhart Road
L5T 1G5
678-6481

Mitchell's Bay (Area Code 519)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

Moose Factory (Area Code 705)

Health and Welfare Canada

Medical Services
Moose Factory Zone
c/o Moose Factory General Hospital
Post Office Box 34
P0L 1W0
658-4544

Indian and Northern Affairs Canada

James Bay District
Post Office Box 430
P0L 1W0
658-4595

Moosonee (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
1st Street
Post Office Box 188
P0L 1Y0
336-2278

Environment Canada

Atmospheric Environment Service
Weather Station
Feguson Road
Post Office Box 250
P0L 1Y0
336-2251

Atmospheric Environment Service
Weather Station
Mosonee Airport
Post Office Box 70
P0L 1Y0
336-2212

Mount Hope

see Hamilton

Napanee (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
New Federal Building, Room 207
120 Centre Street
K7R 1N3
354-3367

Nepean

see Ottawa

New Liskeard (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
83 Whitewood Avenue
Post Office Box 340
P0J 1P0
647-6741

Farm Credit Corporation Canada

18 Armstrong Street
Post Office Box 458
P0J 1P0
647-6050

Newmarket (Area Code 416)

Agriculture Canada

Food Production and Inspection
462 Park Avenue
L3Y 1W1
898-6825

Employment and Immigration Canada

Agriculture Employment Services
291 Davis Drive
L3Y 2N6
853-3744

Canada Employment Centre
330 Yonge Street South
Post Office Box 2001
L3Y 5V5
895-5134

Revenue Canada, Customs and Excise

Customs
180 Main Street South
L3Y 3Z2
895-9112

Royal Canadian Mounted Police

NCO i/c
679 Davis Drive, Room 322-North
L3Y 5G8
898-2421

Niagara Falls (Area Code 416)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
4551 Zimmerman Avenue
Post Office Box 35
L2E 6S8
357-5981

Food Production and Inspection
Veterinary Inspection Directorate
Queenston Bridge
Post Office Box 193
L2E 6T3
262-5331

Employment and Immigration Canada

Canada Employment Centre
5853 Peer Street
L2G 1X4
356-1551

Canada Immigration Centre
4867 Victoria Avenue
L2E 4C4
354-2741

Revenue Canada, Customs and Excise

4551 Zimmerman Avenue
Post Office Box 126
L2E 6T1
354-8121

Niagara-on-the-Lake (Area Code 416)

Environment Canada

Parks
Butler's Barracks
c/o Fort George National Historic Park
Post Office Box 787
L0S 1J0
468-4257

Parks
Fort George National Historic Park
Post Office Box 787
L0S 1J0
468-4257

Parks
Fort Mississauga
c/o Fort George National Historic Park
Post Office Box 787
L0S 1J0
468-4257

Parks
Queenston Heights and Brock's Monument
Post Office Box 787
L0S 1J0
468-4257

Royal Canadian Mounted Police

NCO i/c
General Delivery
St Davids
L0S 1P0
641-1540
(Niagara Detachment)

Nipigon (Area Code 807)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 156
P0T 2J0
887-2916

North Bay (Area Code 705)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
101 Worthington Street East
Post Office Box 85
P1B 8J8
474-3290

Food Production and Inspection
Veterinary Inspection Directorate
101 Worthington Street East
Post Office Box 5447
P1B 8J1
472-9570

Air Canada

Ticket Office
133 Main Street West
P1B 2T6
Administration:
472-3761
Ticket Reservations:
1-800-268-7240

Canada Mortgage and Housing Corporation

Local Office
593 Main Street East
Post Office Box 1260
P1B 8K5
472-7750

Communications, Department of

Sub-Office
222 McIntyre Street W, Room 408
Post Office Box 596
P1B 8J5
472-4465

Defence Construction Canada

see under Hornell Heights

Employment and Immigration Canada

Canada Employment Centre
101 Worthington Street East
P1B 1G5
472-3700

Environment Canada

Atmospheric Environment Service
Weather Office
579 Fraser Street
P1B 3X3
Information:
472-9182
472-9110 (English recorded)
Weather Forecasts (French recorded):
472-1167

Candian Wildlife Services
101 Worthington Street East
P1B 8G6
472-9428

Inland Waters and Lands
Water Resources Branch
1492 Main Street West
P1B 2X3
474-0380

Farm Credit Corporation Canada

591 Main Street East, Suite 204
P1B 1B7
474-4240

North Bay *(continued)*

Federal Business Development Bank

205 Main Street East
Post Office Box 925
P1B 8K1
476-4123

CASE Office
205 Main Street East
Post Office Box 925
P1B 8K1
476-4123

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
175 Main Street East
P1B 1A9
472-3710

DND Office of Information
see under Hornell Heights

National Film Board

195 First Avenue West
P1B 3B8
Film Library:
472-4740

Public Works Canada

101 Worthington Street East
Post Office Box 658
P1B 8J5
472-8440

Revenue Canada, Customs and Excise

Customs
101 Worthington Street East, Room 452
Post Office Box 927
P1B 8K1
472-9930

Excise
District Office
101 Worthington Street East, Room 425
Post Office Box 477
P1B 8J2
472-9270

Royal Canadian Mounted Police

NCO i/c
101 Worthington Street East
P1B 8G6
472-1460

Supply and Services Canada

North Bay District Office
147 McIntyre Street West
P1B 2Y5
474-6613

Transport Canada

Airports Authority Group
North Bay Airport
Post Office Box 68
P1B 8G8
474-3020

Aviation Group
Air Traffic Control Unit (TCU)
North Bay Airport
Post Office Box 506
P1B 8J1
472-6415

Aviation Group
Flight Service Station
North Bay Airport
Post Office Box 1380
P1B 8K5
474-5192

Veterans Affairs

Bureau of Pensions Advocates
District Office
Federal Building
101 Worthington Street East
Post Office Box 540
P1B 8J4
472-2000

Canadian Pension Commission
Sub-District Office
Federal Building
101 Worthington Street East
Post Office Box 540
P1B 8J4
472-2000

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Federal Building
101 Worthington Street East
Post Office Box 540
P1B 8J4
472-2000

Oakville (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
635 Fourth Line, Unit 33
L6L 5W4
Employment:
845-3891
Unemployment Insurance:
845-6204

Revenue Canada, Customs and Excise

Customs
197 Church Street
Post Office Box 68
L6J 1N3
845-4781

Royal Canadian Mounted Police

NCO i/c
Post Office Box 608
L6J 4Z4
827-9805

Ohsweken (Area Code 519)

Indian and Northern Affairs Canada

Brantford Education District
JC Hill Elementary School
N0A 1M0
445-2219

Orangeville (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
71 Broadway Avenue
L9W 1K1
941-0371

Revenue Canada, Customs and Excise

Customs
207 Broadway Avenue
L9W 1K4
941-3940

Orillia (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
17 Peter Street North
L3V 4Y8
326-7336

Canada Immigration Centre
78 West Street South
L3V 5G4
326-8588

Revenue Canada, Customs and Excise

Customs
25 Peter Street North
L3V 6H8
325-5151

Royal Canadian Mounted Police

NCO i/c
100 Coldwater Street East
General Delivery
L3V 5B4
325-7419

Oshawa (Area Code 416)

Canada Mortgage and Housing Corporation

Local Office
2 Simcoe Street South, Suite 200
Post Office Box 890
L1H 7N1
571-3200

Employment and Immigration Canada

Canada Employment Centre
44 Bond Street West
L1H 4H8
579-9402

Canada Immigration Centre
310 Simcoe Street South, 2nd Floor
L1H 4H7
579-2002

Oshawa *(continued)*

Federal Business Development Bank

22 King Street West
L1H 1A3
576-6800

CASE Office
22 King Street West
L1H 1A3
571-1355

Health and Welfare Canada

Income Security Programs
Bell Tower, 2nd Floor
Oshawa Shopping Centre
419 King Street West
L1J 2K5
1-800-387-5280

Revenue Canada, Customs and Excise

Customs
310 Simcoe Street South
L1H 4H7
725-6515

Royal Canadian Mounted Police

NCO i/c
Post Office Box 355
L1H 7L3
576-5766

Secretary of State

Court of Canadian Citizenship
310 Simcoe Street South
L1H 4H7
723-1216

Transport Canada

Aviation Group
Air Traffic Control Tower
Oshawa Municipal Airport
1000 Stevens Road North
Post Office Box 8
L1J 5P5
576-8146

Ottawa (Area Code 613)

Agriculture Canada

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
K1A 0C5
995-8963

Farm Income Services
Sir John Carling Building
930 Carling Avenue
K1A 0C5
995-5880

Farm Income Services
Agricultural Stabilization Board
Mail: 930 Carling Avenue
K1A 0C5
957-7078

Food Production and Inspection
Meriline Court
1301 Baseline Road
K2C 3S5
998-9926

Research Branch
Institutes and Ontario Administration
KW Neatby Building
Central Experimental Farm
960 Carling Avenue
K1A 0C6
995-3700

Air Canada

Ticket Office
75 Albert Street
K1P 5E7
237-5000

Atlantic Canada Opportunities Agency

270 Albert Street, 14th Floor
Mail: Post Office Box 3442, Station D
K1P 6N8
954-2422

Atomic Energy Control Board

Head Office
Martel Building
270 Albert Street
Post Office Box 1046
K1P 5S9
Public Information Office:
995-5894
Library:
995-1359

Atomic Energy of Canada Limited

Corporate Office
275 Slater Street
K1A 0S4
237-3270

Medical Products Division
413 March Road
Post Office Box 13140
Kanata
K2K 2B7
591-2100

Radiochemical Company
413 March Road
Post Office Box 13500
Kanata
K2K 1X8
592-2790

Research Company
Head Office
275 Slater Street, 17th Floor
K1A 1E5
237-3270

Auditor General of Canada, Office of the

Head Office
CD Howe Building
240 Sparks Street
9th Floor West
K1A 0G6
995-3766

Bank of Canada

Head Office
234 Wellington Street
K1A 0G9
782-8111

Currency Museum
245 Sparks Street
K1A 0G9
782-8914

Canada Council

Head Office
99 Metcalfe Street
Post Office Box 1047
K1P 5V8
598-4365
(Collect calls are accepted.)

Canada Deposit Insurance Corporation

Head Office
Place de Ville, Tower A, 22nd Floor
320 Queen Street
Post Office Box 2340, Station D
K1P 5W5
996-2081

Canada Labour Relations Board

Head Office
CD Howe Building, 4th Floor West
240 Sparks Street
K1A 0X8
996-9466

Canada Mortgage and Housing Corporation

Head Office
Montréal Road
K1A 0P7
748-2000
Publications:
748-2622

Local Office
1565 Carling Avenue, Suite 300
K1Y 4G1
728-6884

Canada Museums Construction Corporation, Inc

55 Murray Street
Post Office Box 395, Station A
K1N 8V4
230-4555

Canada Oil and Gas Lands Administration

Headquarters
Tower B, 14 – 16 Floors
355 River Road
Vanier
K1A 0E4
993-3760

Ottawa *(continued)*

Canada Post Corporation

Head Office
Sir Alexander Campbell Building
Confederation Heights
K1A 0B1
Customer Service:
952-1557
Sales:
952-1937
Communications:
995-4302

Rideau Division
Lancaster Road
K1A 1H6
Communications:
993-1891
Customer Service:
993-5598
General Information:
993-1304
Sales:
993-1199

Canadian Advisory Council on the Status of Women

Head Office
110 O'Connor Street, 9th Floor
Post Office Box 1541, Station B
K1P 5R5
992-4975
Publications:
992-4976

Canadian Aviation Safety Board

Head Office
Place du Portage, Phase II
Hull, Québec
Mail: c/o Post Office Box 9120
Alta Vista Terminal
K1G 3T8
(819) 994-3741

Canadian Broadcasting Corporation

Head Office
1500 Bronson Avenue
Post Office Box 8478
K1G 3J5
724-1200

National Capital Region
Post Office Box 3220, Station C
K1Y 1E4
724-1200

French Services
Post Office Box 3220, Station C
K1Y 1E4
724-1200

Northern Service
Post Office Box 3220, Station C
K1Y 1E4
724-1200

Canadian Commercial Corporation

50 O'Connor Street, 11th Floor
K1A 0S6
996-0034

Canadian Commission for Unesco

99 Metcalfe Street
Post Office Box 1047
K1P 5V8
598-4325

Canadian Dairy Commission

Pebb Building
2197 Riverside Drive
K1A 0Z2
998-9490

Canadian Forestry Service

Headquarters
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa K1A 1G5
General Inquiries:
(819) 997-1107
Publications:
(819) 953-2312

Canadian Human Rights Commission

National Office
Royal Bank Building
90 Sparks Street, 4th Floor
K1A 1E1
995-1151
Visual Ear:
996-5211
(Collect calls are accepted.)

National Capital Regional Office
Martel Building, Room 915
270 Albert Street
Post Office Box 2052, Station D
K1P 5W3
996-0026
Visual Ear:
998-5927
(Collect calls are accepted.)

Canadian Import Tribunal

Journal Tower South
19th Floor
365 Laurier Avenue West
K1A 0G5
993-4601

Canadian Institute for International Peace and Security

Post Office Box 3425
Station D
K1P 6L4
990-1593

Canadian International Development Agency

Head Office
Place du Centre
200 Promenade du Portage
Hull, Quebec
Mail: Ottawa K1A 0G4
General Inquiries:
(819) 997-5456
Consultant and Industrial Relations:
(819) 997-7775
Food Aid Co-ordination and Evaluation Centre:
(819) 997-9492
Non-governmental Organizations Division:
(819) 997-6202
Public Inquiries Centre:
(819) 997-5006

Canadian Judicial Council

130 Albert Street, Room 717
K1A 0W8
998-5182

Canadian Museum of Civilization

Victoria Memorial Museum Building
Corner of Metcalfe and McLeod Streets
K1A 0M8
992-3497
(Move expected in 1989.)

Canadian Patents and Development Limited

275 Slater Street, 19th Floor
K1A 0R3
990-6100

Canadian Radio-television and Telecommunications Commission

Les Terrasses de la Chaudière
Central Building
1 Promenade du Portage
Hull, Québec
Mail: Ottawa K1A 0N2
(819) 997-0313
Telecommunications Device for the Deaf:
(819) 994-0423

Canadian War Museum

330 Sussex Drive
K1A 0M8
992-2724

Communications, Department of

Head Office
Journal Tower North
300 Slater Street
K1A 0C8
990-4900

District Office
Trebla Building, Room 100B
473 Albert Street
K1R 5B4
998-4115

Canadian Audio-Visual Certification Office (CAVCO)
300 Slater Street, 3rd Floor
K1A 0C8
990-4090

Ottawa *(continued)*

Competition Tribunal

Royal Bank Building, Room 600
90 Sparks Street
Post Office Box 1899, Station B
K1P 5R5
957-7851

Consumer and Corporate Affairs Canada

Head Office
Place du Portage
50 Victoria Street
Hull, Québec
Mail: Ottawa K1A 0C9
(819) 997-2938
Marketing practices:
(819) 997-4282
Telecommunications Device for the Deaf:
(819) 994-0067

District Office
255 Argyle Avenue
K2P 1B8
Bankruptcy:
996-3964
Consumer Products:
992-4776
Electricity and Gas:
992-2775
Intellectual Property:
996-3964
Weights and Measures:
992-1976

Correctional Investigator, Office of the

Post Office Box 2324, Station D
K1P 5W5
990-2692

Correctional Service Canada

Head Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
K1A 0P9
992-8423

Parole Office
Trafalgar Building, 1st Floor
207 Queen Street
K1P 6E5
996-7011

Court Martial Appeal Court of Canada

Supreme Court of Canada Annex
Corner of Kent and Wellington Streets
K1A 0H9
957-6719

Defence Construction Canada

Head Office
Sir Charles Tupper Building
Riverside Drive, A Wing, 3rd Floor
K1A 0K3
998-9548

Building 8 (Canex Building)
CFB Ottawa South
K1A 0K5
998-3532
998-3491

Economic Council of Canada

Tower A, 16th Floor
333 River Road
Post Office Box 527, Station B
K1P 5V6
993-1253

Elections Canada

440 Coventry Road, 4th Floor
K1A 0M6
993-2975

Emergency Preparedness Canada

Head Office
Gillin Building, 2nd Floor
141 Laurier Avenue West
K1A 0W6
992-9988

Employment and Immigration Canada

Head Office
Place du Portage, Phase IV, 12th Floor
Hull, Québec
Mail: Ottawa K1A 0J9
(819) 994-6313

Adjudication Directorate
Head Office
Place du Portage
Phase IV, 9th Floor
Hull, Québec
Mail: Ottawa K1A 0J9
(819) 994-3996

Canada Employment Centre
Ottawa Metro
Caplan Building
135 Rideau Street
K1A 0J6
990-5111

Canada Employment Centre
Ottawa East
Place Vanier
Tower C, 8th Floor
25 McArthur Avenue
Vanier
K1L 6R3
993-9810

Canada Employment Centre
Ottawa South
2430 Bank Street
K1V 8F1
952-6888

Canada Employment Centre
Ottawa West
1301 Baseline Road
Post Office Box 5960
Station F
K2C 3W4
996-9860

Canada Employment Centre on Campus
Algonquin College of Applied Arts and Technology/Woodroffe Campus
1385 Woodroffe Avenue
K2G 1V8
727-7679

Canada Employment Centre on Campus
Carleton University
University Centre, Room 508
Colonel By Drive
K1S 5B6
996-9590
564-2600

Canada Employment Centre on Campus
University of Ottawa
Jock Turcot University Centre
85 Hastey Avenue, Suite 312
K1N 6N5
992-0228
564-3381

Canada Immigration Centre
Journal Tower South, 20th Floor
365 Laurier Aveunue West
Post Office Box 3436, Station D
K1P 6M3
995-8131

Energy, Mines and Resources Canada

Head Office
580 Booth Street
K1A 0E4
995-3065

Sales and Informaton Centre
580 Booth Street
K1A 0E4
995-4510

Canada Centre for Mineral and Energy Technology (CANMET)
555 Booth Street
K1A 0G1
995-4029

Energy Programs Sector
Canadian Exploration and Development Incentives Program
460 O'Connor Street, Room 417
K1A 0E4
995-0081

Energy Programs Sector
Petroleum Incentives Program
Canadian Ownership and Control Determination Program
West Memorial Building
344 Wellington Street
K1A 0E4
996-2611

Explosives Branch
580 Booth Street, 15th Floor
K1A 0E4
993-7211

Heatline Energy Advisory Service
Post Office Box 4510, Station E
K1S 5K3
995-1801

Surveys and Mapping Branch
Canada Map Office
615 Booth Street
K1A 0E9
952-7000

Ottawa *(continued)*

Environment Canada

Head Office
Les Terrasses de la Chaudière
27th Floor
10 Wellington Street
Hull, Québec
Mail: Ottawa K1A 0H3
(819) 997-2800

Atmospheric Environment Service
Ice Centre
Journal Tower South, 3rd Floor
365 Laurier Avenue West
K1A 0H3
Ice Forecast Information:
996-5236
Ice Climatological Information:
995-6730

Atmospheric Environment Service
Weather Office
Ottawa International Airport
50 Airport Road
K1V 9B4
Weather Information (recorded):
998-3439 (English)
998-8805 (French)
Weather Forecasts:
998-3440
Aviation Weather Briefings:
521-0850

Canadian Wildlife Service
Head Office
Place Vincent Massey, 17th Floor
351 Saint-Joseph Boulevard
Hull, Québec
Mail: Ottawa K1A 0H3
(819) 997-1095

Canadian Wildlife Service
Ontario Regional Office
1725 Woodward Drive
K1A 0H3
952-2417

Federal Environmental Assessment
Review Office
Fontaine Building, 13th Floor
200 Sacré-Coeur Boulevard
Hull, Québec
Mail: Ottawa K1A 0H3
(819) 997-1000

Environmental Protection
Head Office
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Québec
Mail: Ottawa K1A 0H3
(819) 997-1575

Historic Sites and Monuments Board
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Québec
Mail: Ottawa K1A 0H3
(819) 994-3222

Inland Waters and Lands
Head Office
Place Vincent Massey
351 Saint-Joseph Boulevard, 8th Floor
Hull, Québec
Mail: Ottawa K1A 0H3
(819) 993-6551
Publications:
(819) 997-2602

Parks
Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Québec
Mail: Ottawa K1A 1G2
Inquiries:
(819) 997-2800

Export Development Corporation

Head Office
151 O'Connor Street
Post Office Box 655
K1P 5T9
598-2500

Ottawa District Office
151 O'Connor Street
Post Office Box 655
K1P 5T9
598-2992

External Affairs Canada

Head Office
Lester B Pearson Building
125 Sussex Drive
K1A 0G2
Foreign Policy Information and
Publications:
996-3709
Inquiries:
996-9134
Trade Information Centre:
993-6435
1-800-267-8376
Visual Ear:
996-9136

Passport Office
Headquarters
Place du Centre, 6th Floor
200 Promenade du Portage
Hull, Quebec
Mail: Ottawa K1A 0G3
(819) 994-3500

Passport Office, Sub-office
Lester B Pearson Building
125 Sussex Drive
K1A 0G3
995-8826

Farm Credit Corporation Canada

Head Office
434 Queen Street
Post Office Box 2314, Postal Station D
K1P 6J9
996-6606

District Office
120 Robertson Road, Room 209
Nepean
K2H 5Z1
995-1291

Federal Business Development Bank

280 Albert Street, Ground Floor
K1P 5G8
995-0234

CASE Office
280 Albert Street
K1P 5G8
995-5068

Federal Court of Canada

Principal Office
Federal Court of Canada Annex
Corner of Kent and Wellington Streets
K1A 0H9
996-6795

Federal Judicial Affairs, Office of the Commission

110 O'Connor Street, 11th Floor
K1A 1E3
992-9175

Federal-Provincial Relations Office

Langevin Building
Mail: 59 Sparks Street
K1A 0A3
957-5300

Finance Canada, Department of

L'Esplanade Laurier, East Tower
140 O'Connor Street
K1A 0G5
992-1573

Fisheries and Oceans

Head Office
Centennial Towers
200 Kent Street
K1A 0E6
993-0600

Fitness and Amateur Sport Canada

Journal Tower South
365 Laurier Avenue West
K1A 0X6
992-8941

Foreign Claims Commission

Lester B Pearson Building
125 Sussex Drive
Post Office Box 432
K1N 8V5
992-0976

Health and Welfare Canada

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
K1A 0K9
957-2991

Ottawa *(continued)*
Health and Welfare Canada *(continued)*

Federal Centre for AIDS
301 Elgin Street, 2nd Floor
K1A 0L2
957-1772

Health Protection Branch
Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
K1A 0L2
957-2991

Health Protection Branch
Food and Drug Inspection
District Office
SBI Building, 11th Floor
2323 Riverside Drive
K1A 0L2
998-3845

Health Protection Branch
Bureau of Dangerous Drugs
Jackson Building, 3rd Floor
122 Bank Street
K1A 1B9
954-6522

Health Services and Promotion Branch
Head Office
Jeanne Mance Building, 4th Floor
Tunney's Pasture
K1A 1B4
954-8576

Income Security Programs
Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
K1A 0L4
957-2812

Income Security Programs
414 Cooper Street, 1st Floor
K1A 0L4
990-1500

Medical Services
Head Office
Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
K1A 0L3
957-7701

Medical Services
Ontario Region
1547 Merivale Road
Nepean
K1A 0L3
952-0086

Medical Services
District Health Unit
301 Elgin Street
K1A 0L3
Immigration Medicals:
954-6599
Immunization:
954-6594
Public Service Medical Centre:
954-6583

Medical Services
Overseas and National Capital Region
Bonaventure Building
301 Elgin Street
K1A 0L3
954-6542

Social Service Programs
Head Office
Brooke Claxton Building
Tunney's Pasture
K1A 1B5
957-2953

Social Service Programs
New Horizons Program
National Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
K1A 1B5
957-2880

Immigration Appeal Board

Head Office
116 Lisgar Street
K1A 0K1
995-6486

Indian and Northern Affairs Canada

Head Office
Les Terrasses de la Chaudière
North Tower
10 Wellington Street
Hull, Québec
Mail: Ottawa KIA 0H4
General Inquiries and Publications:
(819)997-0380

Indian Minerals (East)
Fontaine Building, Room 725
200 Sacré-Coeur Boulevard
Hull, Québec
Mail: Ottawa K1A 0H4
(819) 997-9272

Information Commissioner of Canada, Office of the

Place de Ville
Tower B, 3rd Floor
112 Kent Street
K1A 1H3
995-2410
1-800-267-0441
(Toll free throughout Canada.)

International Centre for Ocean Development

Ottawa Bureau
255 Argyle Avenue, Suite 100
K2P 1B8
954-1920

International Development Research Centre

Head Office
250 Albert Street
Post Office Box 8500
K1G 3H9
598-0569

International Joint Commission

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
K1P 5M1
995-2984

Investment Canada

CD Howe Building, 5th Floor West
235 Queen Street
Post Office Box 2800, Station D
K1P 6A5
995-7920

Justice Canada, Department of

Head Office
Justice Building
Wellington Street
K1A 0H8
957-4222

Statute Revision Commission
West Memorial Building, Room 2078
344 Wellington Street
K1A 0H8
957-0050

Labour Canada

Head Office
Place du Portage, Phase II
165 Hôtel-de-Ville Street
Hull, Québec
Mail: Ottawa K1A 0J2
(819) 997-2617

Regional Office
Billings Bridge Plaza
SBI Building, 7th Floor
2323 Riverside Drive
K1H 8L5
998-9083

Law Reform Commission of Canada

Head Office
Varette Building, 7th Floor
130 Albert Street
K1A 0L6
996-7844

Library of Parliament

Parliament Buildings
Wellington Street
K1A 0A9
Reference Inquiries:
995-1166

Medical Research Council of Canada

Jeanne Mance Building, 20th Floor
Tunney's Pasture
K1A 0W9
954-1812

Ottawa *(continued)*

Ministry of State for Science and Technology

West Tower, 7th Floor
CD Howe Building
240 Sparks Street
K1A 1A1
991-0284
Information:
990-6121
Publications:
990-6142

National Advisory Council on Aging

Jeanne Mance Building, Room 1042
Tunney's Pasture
K1A 0K9
957-1968

National Archives of Canada

Head Office
395 Wellington Street
K1A 0N3
995-5138
Loans:
996-8410
Reference and Research:
995-5168

Federal Records Centre
395 Wellington Street
K1A 0N3
993-4729

National Personnel Records Centre
395 Wellington Street
K1A 0N3
954-4135

National Arts Centre

1 Confederation Square
Post Office Box 1534, Station B
K1P 5W1
996-5051

National Capital Commission

Head Office
161 Laurier Avenue West
K1P 6J6
239-5000
Recorded message:
232-1234

Visitor Centre
14 Metcalfe Street
K1P 5L1
239-5000

National Council of Welfare

Brooke Claxton Building, Room 566
Tunney's Pasture
K1A 0K9
957-2961

National Defence, Department of

Headquarters
101 Colonel By Drive
K1A 0K2
992-4581

DND Office of Information
National Defence Headquarters
101 Colonel By Drive
K1A 0K2
992-4581
Media calls:
996-2353

Canadian Forces Recruiting Centre
360 Laurier Avenue West
K1P 5K3
996-1659

National Energy Board

Head Office
Trebla Building
473 Albert Street
K1A 0E5
998-7204

National Farm Products Marketing Council

Martel Building, 13th Floor
270 Albert Street
Post Office Box 3430, Station D
K1P 6L4
995-2297

National Film Board

Head Office
150 Kent Street
K1A 0M9
996-4259
Film Library:
996-4861

National Gallery of Canada

380 Sussex Drive
K1A 0M8
990-1985

National Library of Canada

395 Wellington Street
K1A 0N4
995-7969

National Museum of Natural Sciences

Victoria Memorial Museum Building
Corner of Metcalfe and McLeod Streets
Post Office Box 3443
K1P 6P4
996-3102

National Museum of Science and Technology

1867 St Laurent Boulevard
K1A 0M8
998-4566

Agriculture Museum
Central Experimental Farm
K1A 0M8
998-4566

National Aviation Museum
Rockcliffe Air Base
K1A 0M8
993-2010

National Museums

see also Canadian Museum of Civilization and Canadian War Museum

National Parole Board

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
K1A 0R1
995-1308

National Research Council Canada

Head Office
Montreal Road
K1A 0R6
993-9101
Canadian Astronaut Program:
993-5494
Industrial Research Assistance Program:
993-2012
IRAP Laboratory Network:
993-1790

Herzberg Institute of Astrophysics
Ottawa River Solar Observatory
Shirley's Bay
Mail: Herzberg Institute of Astrophysics
100 Sussex Drive
Ottawa K1A 0R6
996-1455
On cloudy days:
993-7395

Herzberg Institute of Astrophysics
Springhill Meteor Observatory
Springhill
821-2480

National Search and Rescue Secretariat

Journal Tower South, 17th Floor
365 Laurier Avenue West
K1A 0K2
992-0054

National Transportation Agency

Head Office
Les Terrasses de la Chaudière
Room 1910
15 Eddy Street
Hull, Québec
Mail: Ottawa K1A 0N9
General Inquiries:
(819) 997-0344

Natural Sciences and Engineering Research Council

200 Kent Street, 5th Floor
K1A 1H5
995-5992

Northern Pipeline Agency Canada

Centennial Towers, Station 210
200 Kent Street
K1A 0E6
993-7466

Office of the Superintendent of Financial Institutions Canada

Head Office
Jackson Building, 7th Floor
122 Bank Street
K1A 0G5
993-1677

For telephone information services *see* pages 15 to 39.

Ottawa *(continued)*

Official Languages, Office of the Commissioner of

Head Office
110 O'Connor Street
K1A 0T8
996-6368
(Collect calls are accepted.)

Olympic Winter Games, Government of Canada Office for the 1988

Headquarters
255 Albert Street, Suite 602
K1A 0K9
993-1988

Pension Appeals Board

Post Office Box 8567
Postal Terminal
K1G 3H9
995-0612

Petro-Canada

360 Albert Street, Suite 1600
K1R 7X7
238-8951

Petro-Canada International Assistance Corporation
Ottawa Office
360 Albert Street, Suite 1600
K1R 7X7
990-6000

Ports Canada

and Canada Ports Corporation
National Office
99 Metcalfe Street
K1A 0N6
957-6787

Prairie Farm Rehabilitation Administration

Liaison Office
Sir John Carling Building
930 Carling Avenue
K1A 0C5
995-2846

Privacy Commissioner of Canada, Office of the

Place de Ville
Tower B, 3rd Floor
112 Kent Street
K1A 1H3
995-2410
1-800-267-0441
(Toll-free throughout Canada)

Public Service Commission

Head Office
Esplanade Laurier
West Tower, Ground Floor
300 Laurier Avenue West
K1A 0M7
Information Centre:
996-5010
Vanguard Building, 2nd Floor
171 Slater Street
K1A 0M7
996-9676

Public Service Staff Relations Board

CD Howe Building
West Tower, 6th Floor
240 Sparks Street
Post Office Box 1525, Station B
K1P 5V2
990-1800

Public Works Canada

Head Office
Sir Charles Tupper Building
Riverside Drive
K1A 0M2
998-7724

National Capital Region Office
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Québec
Mail: Ottawa K1A 0M3
(819)997-7511

Canada Lands Company
Sir Charles Tupper Building
Riverside Drive
K1A 0N2
998-9564

Regional Industrial Expansion, Department of

Head Office
C D Howe Building
235 Queen Street
K1A 0H5
995-8900
Atlantic Enterprise:
954-5557

Southeastern Ontario District Office
Concorde Building, 1st Floor
280 Albert Street
K1P 5G8
993-4963

Small Business Office
235 Queen Street
K1A 0H5
995-9197
(Collect calls are accepted.)

Revenue Canada, Customs and Excise

Head Office
Public Relations Branch
Connaught Building, 2nd Floor
Mackenzie Avenue
K1A 0L5
957-0275

Customs
Regional Office
360 Coventry Road
K1K 2C6
993-0040

Excise
Ottawa Regional Office
360 Coventry Road
Post Office Box 8257
K1G 3H7
990-0040

Revenue Canada Taxation

Head Office
875 Heron Road
K1A 0L8

District Office
360 Lisgar Street
K1A 0L9
General Inquiries:
598-2275
Inquiries in French:
598-2298
Requests for Forms:
598-2300
Refund Inquiries:
598-2290

Royal Canadian Mint

Head Office
320 Sussex Drive
K1A 0G8
993-3500
Tours:
992-2348

Royal Canadian Mounted Police

Head Office
Headquarters Building
1200 Alta Vista Drive
K1A 0R2
993-7267
Public Relations:
993-1085

A Division
400 Cooper Street
K1A 0R4
998-6759

N Division
C Building
Corner of St Laurent Boulevard and Sandridge Road
Post Office Box 8900
K1G 3J2
993-0047

St Lawrence Seaway Authority, The

Head Office
Constitution Square, Suite 1400
360 Albert Street
K1R 7X7
598-4600

Science Council of Canada

Berger Building
100 Metcalfe Street
K1P 5M1
Public Affairs:
995-6954

Ottawa *(continued)*

Secretary of State

Head Office
Les Terrasses de la Chaudière
15 Eddy Street
Hull, Québec
Mail: Ottawa K1A 0M5
(819) 997-0055
Status of Disabled Persons Secretariat:
(819) 997-2412

District Office
150 Kent Street, Room 900
K1A 0M5
996-5978

Court of Canadian Citizenship
150 Kent Street, 9th Floor
K1A 0M5
992-7787

Social Sciences and Humanities Research Council

255 Albert Street
Post Office Box 1610
K1P 6G4
992-0682

Solicitor General Canada

Central Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
K1A 0P8
990-2744

Standards Council of Canada

350 Sparks Street, Suite 1200
K1P 6N7
238-3222

Statistics Canada

Central Inquiries Service
R H Coats Building, Lobby
Tunney's Pasture
K1A 0T6
Consumer Price Index Information
(recorded):
951-7431(English)
951-7432(French)
Statistical Information:
951-8116

Status of Women Canada

151 Sparks Street, Room 1005
K1A 1C3
995-7835

Supply and Services Canada

Head Office
Place du Portage, Phase III
11 Laurier Street
Hull, Québec
Mail: Ottawa K1A 0S5
(819) 997-6363
Communications Services
Procurement Branch:
(819)997-7266

Communications Services Directorate
Client Services Group
Communications Planning Services
Caplan Building
135 Rideau Street
K1N 5X5
990-2943

Science and Professional Services
Directorate
Science Programs Branch
Public Awareness Program for Science
and Technology
Place du Portage, Phase III
11 Laurier Street
Hull, Québec
Mail: Ottawa K1A 0S5
(819) 956-1772

Canadian General Standards Board
Place du Portage, Phase III, 9C1
11 Laurier Street
Hull, Québec
Mail: Ottawa K1A 1G6
(819) 994-5373

Canadian Government Expositions Centre
440 Coventry Road
K1A 0T1
993-9566

Canadian Government Publishing Centre
Documentation Section
Printing Bureau Building, Room A-2403-I
45 Sacré-Coeur Boulevard
Hull, Québec
Mail: Ottawa K1A 0S9
(819) 997-5365

Canadian Government Publishing Centre
Reference Services
Printing Bureau Building, Room 2200
45 Sacré-Coeur Boulevard
Hull, Québec
Mail: Ottawa K1A 0S9
Publications:
(819) 997-2560

Capital Region Supply Centre
1010 Somerset Street West
K1A 0T4
957-9982

House of Commons District Services
Office
Wellington Building, Room 300
180 Wellington Street
K1A 0A6
992-2755

National Capital Region Pay Operations
Central Pay Office
Finance Building, 2nd Floor
Tunney's Pasture
K1A 0T2
990-8491

National Capital Region Services Office
350 King Edward Avenue
K1A 0S5
992-3434

Ottawa Centre District Services Office
Jackson Building, 2nd Floor
257 Slater Street
K1A 0S5
996-4343

Ottawa South District Services Office
Billings Bridge Plaza
SBI Building, 8th Floor
2323 Riverside Drive
K1A 0S5
998-4232

RCMP District Services Office
RCMP Headquarters, Room G-202
1200 Alta Vista Drive
K1A 0S5
993-1057

Crown Assets Distribution Group
Place du Portage, Phase III, 6B1
11 Laurier Street
Hull, Québec
Mail: Ottawa K1A 0S5
(819) 994-0074

Crown Assets Distribution Centre
Capital Region Supply Centre
1730 Bantree Street
K1B 3W4
993-0861

National Capital Region Pay Operations
Jeanne Mance Building, Room 1415
Tunney's Pasture
K1A 1G7
990-8045

Supreme Court of Canada

Supreme Court of Canada Building
Wellington Street
K1A 0J1
995-4330

Tariff Board

Journal Tower South, 21st Floor
365 Laurier Avenue West
K1A 0G7
990-2452

Tax Court of Canada

Head Office
Centennial Towers
200 Kent Street
K1A 0M1
992-0901

Textile and Clothing Board

257 Slater Street
Mail: 235 Queen Street
K1A 0H5
954-2771

Transport Canada

Head Office
Place de Ville
Transport Canada Building
Tower C, 21st Floor
330 Sparks Street
K1A 0N5
Public Affairs:
996-5861

Ottawa *(continued)*
Transport Canada *(continued)*

Airports Authority Group
Ottawa International Airport
Terminal Building, Room 2272
50 Airport Road
Gloucester
K1V 9B4
998-8819
Aviation Group
Air Traffic Control Unit (TCU):
998-3032
Airworthiness:
998-3569
Flight Service Station:
998-3131

Aviation Group
Information Services
Place de Ville, Tower C
K1A 0N8
991-9970

Transport of Dangerous Goods
Place de Ville
K1A 0N5
992-4624

Treasury Board of Canada

L'Esplanade Laurier
140 O'Connor Street
K1A 0R5
957-2400

Veterans Affairs

Bureau of Pensions Advocates
District Office
Billings Bridge Plaza
SBI Building, 11th Floor
2323 Riverside Drive
K1A 0P5
998-8801

Canadian Pension Commission
District Office
Billings Bridge Plaza
10th Floor
SBI Building
2323 Riverside Drive
K1A 0P5
998-9189

Commonwealth War Graves Commission
Canadian Agency
East Memorial Building, Room 1008
284 Wellington Street
K1A 0P4
992-3224

Department of Veterans Affairs
Field Operations Branch
East Memorial Building, 5th Floor
284 Wellington Street
K1A 0P4
992-4237

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Billings Bridge Plaza
SBI Building, 10th Floor
2323 Riverside Drive
K1A 0P5
998-9460

Western Economic Diversification, Department of

Ottawa Liaison Office
Centennial Towers, 9th Floor, Area C
200 Kent Street
Mail: Post Office Box 2128, Station D
K1P 5W3
952-9378

Owen Sound (Area Code 519)

Agriculture Canada

Food Production and Inspection
Federal Building, Room 204
901 3rd Avenue East
Post Office Box 666
N4K 5R4
376-9772

Employment and Immigration Canada

Agriculture Employment Services
1689 2nd Avenue East
N4K 2J6
371-9522

Canada Employment Centre
330 9th Street East
N4K 1P1
376-4280

Farm Credit Corporation Canada

Federal Building
901 3rd Avenue East
N4K 2K7
376-6338

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 207
901 3rd Avenue East
N4K 5N9
376-0684

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1059
N4K 6K6
376-4358

Parry Sound (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
74 James Street
P2A 1T8
746-9374

Transport Canada

Canadian Coast Guard
Harbours and Ports
28 Waubeek Street
Post Office Box 310
P2A 2X4
746-2196

Pelee Island (Area Code 519)

Revenue Canada, Customs and Excise

N0R 1M0
724-2933

Pembroke (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
178 Pembrooke Street East
K8A 3J7
Employment:
735-0681
Unemployment Insurance:
735-3168

Revenue Canada, Customs and Excise

Customs
162 Pembroke Street East
K8A 3J7
732-7421

Royal Canadian Mounted Police

NCO i/c
679 Mackay Street
K8A 1G5
732-4022

Supply and Services Canada

Pembroke Purchasing Office
Peter White Building
215 Pembroke Street East
K8A 3J8
735-4158

Perth (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
13 Herriott Street
Post Office Box 336
K7H 3E4
267-1921

Revenue Canada, Customs and Excise

Customs
13 Herriott Street
K7H 1S8
267-2592

Petawawa (Area Code 613)

Defence Construction Canada

Post Office Box 130
K8H 2X2
687-4272
687-5511, ext 369

Peterborough (Area Code 705)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Animal Health Division
201 Charlotte Street, Suite 222
Post Office Box 491
K9J 6Z6
745-5613

Canada Mortgage and Housing Corporation

Local Office
251 Charlotte Street
Post Office Box 689
K9J 6Z8
743-3584

Consumer and Corporate Affairs Canada

Federal Building
Post Office Box 1226
K9J 7H4
Electricity and Gas:
745-1260

Correctional Service Canada

Parole Office
201 Charlotte Street, 2nd Floor
Post Office Box 688
K9J 2T7
742-8889

Employment and Immigration Canada

Canada Employment Centre
155 Charlotte Street
Post Office Box 1120
K9J 7H4
745-0551

Canada Employment Centre on Campus
Trent University
K9J 7B8
748-1385

Environment Canada

Atmospheric Environment Service
Weather Office
Peterborough Airport
Rural Route 5
K9J 6X6
743-5852

Parks
Trent-Severn Waterway
Ashburnham Drive
Post Office Box 567
K9J 6Z6
742-9267

Federal Business Development Bank

340 George Street North
Post Office Box 1419
K9J 7H6
748-3241

Health and Welfare Canada

Income Security Programs
Federal Building, Room 201
201 Charlotte Street
Post Office Box 845
K9J 7A2
743-6500

Indian and Northern Affairs Canada

Peterborough District
277 George Street North
Post Office Box 539
K9J 6Z6
748-2230

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
306 George Street North
K9J 3H2
748-2977

Revenue Canada, Customs and Excise

Customs
201 Charlotte Street
Post Office Box 598
K9J 6Z6
745-0528

Royal Canadian Mounted Police

NCO i/c
953 Clonsilla Avenue
Post Office Box 2410
K9J 7Y8
742-8805

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Federal Building, 2nd Floor
201 Charlotte Street
Post Office Box 1867
K9J 7X7
748-6381

Department of Veterans Affairs
Veterans Land Administration
District Office
Federal Building
201 Charlotte Street
Post Office Box 388
K9J 6Z3
748-6381

Pickering (Area Code 416)

Transport Canada

Canadian Coast Guard
Search and Rescue
1080 Brock Road South, Unit 15-16
L1W 3H3
831-2300

Pickle Lake (Area Code 807)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 149
P0V 3A0
928-2431

Picton (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
Town Mall
Main Street
Post Office Box 970
K0K 2T0
476-3227

Pigeon River (Area Code 807)

Employment and Immigration Canada

Canada Immigration Centre
Highway 61, Rural Route 7
P7C 5V5
964-2095

Revenue Canada, Customs and Excise

Rural Route 7
P7C 5V5
964-2093

Point Edwards

see Sarnia

Port Colborne (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
184 Elm Street
L3K 4N8
834-3629

Ports Canada

Canadian Ports Corporation
c/o National Office
99 Metcalfe Street
Ottawa K1A 0N6
(613) 957-6787

Revenue Canada, Customs and Excise

Excise
184 Elm Street
L3K 4N8
834-3513

Port Hope (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
Post Office Building
67 John Street
L1A 2Z4
885-6323

Port Perry (Area Code 416)

Employment and Immigration Canada

Agriculture Employment Services
170 Queen Street
L0B 1N0
985-3831

Port Severn (Area Code 705)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

Prescott (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
292 Centre Street
Post Office Box 1780
K0E 1T0
925-2808

Canada Immigration Centre
292 Centre Street, 2nd Floor
K0E 1T0
925-3900

Environment Canada

Parks
Battle of the Windmill
c/o Fort Wellington National Historic Park
Post Office Box 479
K0E 1T0
925-2896

Parks
Fort Wellington National Historic Park
370 Van Koughnet Street
Post Office Box 479
K0E 1T0
925-2896

Ports Canada

Canada Ports Corporation
Port of Prescott
River Road East
Post Office Box 520
K0E 1T0
925-4228

Revenue Canada, Customs and Excise

Customs
Post Office Box 400
K0E 1T0
925-2933

Transport Canada

Canadian Coast Guard
Prescott District Office
401 King Street West
Post Office Box 1000
K0E 1T0
925-2865

Rainy River (Area Code 807)

Revenue Canada, Customs and Excise

P0W 1L0
852-3341

Red Lake (Area Code 807)

Environment Canada

Atmospheric Environment Service
Weather Station
Red Lake Airport
Mail: General Delivery
Cochenour
P0V 1L0
662-2187

Transport Canada

Aviation Group
Post Office Box 190
Balmertown
P0V 1C0
662-2581

Renfrew (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
251 Raglan Street South
K7V 1R3
432-4878

Revenue Canada, Customs and Excise

Customs
249 Raglan Street South
K7V 1R3
432-3293

Richards Landing (Area Code 705)

Environment Canada

Parks
Fort St Joseph National Historic Park
Post Office Box 220
P0R 1J0
246-2664

Richmond Hill (Area Code 416)

Agriculture Canada

Food Production and Inspection
10077G Yonge Street
L4C 1T7
883-1600

Rockport (Area Code 613)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

St Catharines (Area Code 416)

Correctional Service Canada

Parole Office
55 King Street, Suite 200
L2R 3H5
684-4386

Employment and Immigration Canada

Agriculture Employment Services
12 Grote Street
L2N 2E7
937-7604

Canada Employment Centre
43 Church Street
Post Office Box 21
L2R 5C7
688-3663

Canada Employment Centre on Campus
Brock University
Schmon Tower, Room 411
L2S 3A1
688-5550, ext 368

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 551
L2R 6W8
688-1847

Federal Business Development Bank

43 Church Street, Suite 504
Post Office Box 1193
L2R 7A7
685-4804

Health and Welfare Canada

Income Security Programs
24 Ontario Street
L2R 7M3
684-6506

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
241 St Paul Street
L2R 3M7
684-4325

Revenue Canada, Customs and Excise

Customs
55 King Street, Suite 606
Post Office Box 68
L2R 6R4
682-5897

Excise
District Office
60 James Street
Post Office Box 697
L2R 6Y3
685-1347

Revenue Canada Taxation

District Office
32 Church Street
L2R 3B9
General Inquiries, Requests for Forms:
688-4000
Refund Inquiries:
688-4006

St Lawrence Seaway Authority, The

Western Regional Office
508 Glendale Avenue
L2R 6V8
641-1932

Transport Canada

Aviation Group
Air Traffic Control Centre
Niagara District Airport Commission
Post Office Box 551
L2R 6W8
688-4852

Canadian Coast Guard
Ship Safety
43 Church Street, Room 707
L2R 7E1
688-4360

St Mary's (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
29 Wellington Street South
N0M 2V0
284-3030

St Thomas (Area Code 519)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
15 St Catharine Street
Post Office Box 579
N5P 3V6
631-5330

Employment and Immigration Canada

Canada Employment Centre
10 Mary Street East
N5P 3T4
631-5470

Revenue Canada, Customs and Excise

Customs
Dominion Public Building
403 Talbot Street
N5P 1B7
631-1630

St Williams

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see Long Point Beach

Sarnia (Area Code 519)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
1 Bridge Street
Point Edward
Post Office Box 636
N7T 7J7
344-5571

Employment and Immigration Canada

Canada Employment Centre
112 Christina Street North
Post Office Box 936
N7T 7K2
332-0050

Canada Immigration Centre
100 South Front Street
Post Office Box 184
N7T 2M4
337-5419

Environment Canada

Atmospheric Environment Service
Weather Office
Terminal Building
Sarnia Airport
N7T 7N2
542-6051
Weather Forecasts (recorded):
542-8408

Health and Welfare Canada

Income Security Programs
100 Front Street South
N7T 2M4
344-5229

National Defence, Department of

Canadian Forces Recruiting Centre
Federal Building
100 Front Street South
N7T 2M4
336-2001

Revenue Canada, Customs and Excise

Customs
105 Christina Street South
Post Office Box 640
N7T 7J7
344-1261
Blue Water Bridge:
336-3096 (24-hour service)

Royal Canadian Mounted Police

NCO i/c
105 Christina Street South
Post Office Box 2748
N7T 7V9
337-7541

Transport Canada

Canadian Coast Guard
Federal Building, 2nd Floor
105 Christina Street South
Post Office Box 2928
N7T 7W2
Ship Safety:
336-8130

Canadian Coast Guard
Radio Station
Federal Building, Room 222
105 Christina Street South
Post Office Box 2778
N7T 7W1
336-4003

Sault Ste Marie (Area Code 705)

Agriculture Canada

Food Production and Inspection
New Dominion Building, Room 202
451 Queen Street East
Post Office Box 968
P6A 5N5
256-7451

Air Canada

Ticket Office
Windsor Park Hotel
601 Queen Street East
P6A 2A6
1-800-268-7240

Canada Mortgage and Housing Corporation

Local Office
Station Tower, 2nd Floor
421 Bay Street
Post Office Box 189
P6A 5L6
759-1116

Canadian Forestry Service

Forest Pest Management Institute
Great Lakes Forestry Centre
1219 Queen Street East
Post Office Box 490
P6A 5M7
949-9461

Communications, Department of

District Office
421 Bay Street
Post Office Box 727
P6A 5N3
254-7411

Correctional Service Canada

Parole Office
451 Queen Street East, 2nd Floor
Post Office Box 1078
P6A 5N7
942-3121

Sault Ste Marie *(continued)*

Employment and Immigration Canada

Canada Employment Centre
390 Bay Street
Post Office Box 2400
P6A 5N9
254-5101

Canada Immigration Centre
451 Queen Street East, Room 209
P6A 5L1
949-9060

Environment Canada

Atmospheric Environment Service
Weather Office
Rural Route 1
P6A 5K6
779-3144
Weather Forecasts (recorded):
779-2240 (English)
779-2042 (French)

Parks
Sault Ste Marie Ship Canal
Canal Drive
P6A 1P0
942-6262

Federal Business Development Bank

405 Queen Street East
P6A 1Z5
949-3680

CASE Office
405 Queen Street East
P6A 1Z5
949-3680

Fisheries and Oceans

Inspection Service
Northern Ontario District Office
285 Wilson Street
P6B 2K6
949-2210

Sea Lamprey Control Centre
Soo Ship Canal Post Office
Canal Drive
P6A 1P0
949-1102

Health and Welfare Canada

Income Security Programs
Station Tower, Main Floor
421 Bay Street
P6A 1X3
759-4512

Public Works Canada

Local Office
369 Queen Street East, 1st Floor
P6A 1Z4
949-1511

Revenue Canada, Customs and Excise

Customs
Bridge Plaza
125 Huron Street
P6A 1R3
949-2316

Royal Canadian Mounted Police

NCO i/c
451 Queen Street East
P6A 5L1
949-4650

Transport Canada

Airports Authority Group
Sault Ste Marie Airport
Post Office Box 6
Rural Route 1
P6A 5K6
779-3031
Aviation Group
Air Traffic Control Centre:
779-3707
Flight Service Station:
779-3382

Canadian Coast Guard
Soo Ship Canal Post Office
P6A 1P0
942-0466

Canadian Coast Guard
Radio Station
116 Industrial Park Crescent
P6B 5P2
Operations:
254-6777

Scarborough

see Toronto

Seaforth (Area Code 519)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
Main Street
Post Office Box 730
N0K 1W0
527-1470

Simcoe (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
122 Norfolk Street North
N3Y 3N8
426-5270

Farm Credit Corporation Canada

191 Queensway West
Post Office Box 401
N3Y 4L2
426-3312

Revenue Canada, Customs and Excise

Customs
122 Norfolk Street North
N3Y 3N8
426-0871

Royal Canadian Mounted Police

NCO i/c
General Delivery
N3Y 4K7
426-7730

Sioux Lookout (Area Code 807)

Health and Welfare Canada

Medical Services
Sioux Lookout Zone
Sioux Lookout Zone Hospital
Seventh Avenue North
Post Office Box 1500
P0V 2T0
737-3030

Indian and Northern Affairs Canada

Sioux Lookout District
45 Prince Street
Post Office Box 369
P0V 2T0
737-2800

Transport Canada

Aviation Group
Flight Service Station
Sioux Lookout Airport
Post Office Box 8
P0V 2T0
737-2819

Smiths Falls (Area Code 613)

Employment and Immigration Canada

Canada Employment Centre
17 Church Street East
K7A 1H1
283-4790

Environment Canada

Parks
Rideau Canal
Headquarters
12 Maple Avenue North
K7A 1Z5
283-5170

Parks
Rideau Canal
Central Area Office
72 Lombard Street
K7A 4G5
283-7206

Revenue Canada, Customs and Excise

Federal Building, Room 211
17 Church Street East
K7A 4S8
283-0548

Snug Harbour (Area Code 705)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

Sombra (Area Code 519)

Revenue Canada, Customs and Excise

General Delivery
N0P 2H0
892-3461

Southampton (Area Code 519)

Indian and Northern Affairs Canada

Bruce District
Post Office Box 640
N0H 2L0
797-2018

Revenue Canada, Customs and Excise

154 High Street
N0H 2L0
Thursdays only from 1 pm to 5 pm:
797-2114

Stittsville (Area Code 613)

Employment and Immigration Canada

Agriculture Employment Services
Post Office Box 899
Stanley Corners
K0A 3G0
836-5051

Stoney Creek (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
102 Highway 8
L8G 4H3
664-4494

Stratford (Area Code 519)

Agriculture Canada

Food Production and Inspection
New Federal Building
75 Waterloo Street
Post Office Box 307
N5A 6T3
271-9582

Employment and Immigration Canada

Canada Employment Centre
100 Albert Street
N5A 6S7
271-4122

Farm Credit Corporation Canada

Federal Building
Corner of Albert and Waterloo Streets
Post Office Box 26
N5A 6S8
271-0460

Federal Business Development Bank

1036 Ontario Street
N5A 6Z3
271-5650

Revenue Canada, Customs and Excise

Customs
75 Waterloo Street South
N5A 7B2
271-2040

Royal Canadian Mounted Police

NCO i/c
75 Waterloo Street South
N5A 7B2
271-0444

Strathroy (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
62 Centre Street West
N7G 1T8
245-3900

Sturgeon Falls (Area Code 705)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
48 William Street
P0H 2G0
753-0800

Statistics Canada

Regional Office
Civic Administration Centre, 2nd Floor
225 Holditch Street
P0H 2G0
Statistical Information:
753-4888

Sudbury (Area Code 705)

Air Canada

Ticket Office
96 Larch Street
P3E 1C1
675-3311
1-800-268-7240

Canada Mortgage and Housing Corporation

Local Office
Scotia Tower, Room 306
30 Cedar Street
Post Office Box 1300
P3E 4S7
675-2206

Canadian Broadcasting Corporation

English and French Services
15 MacKenzie Street
P3C 2A9
675-2451

Communications, Department of

Sub-Office
19 Lisgar Street, Room 301
Post Office Box 1120, Station B
P3E 4S6
675-0658

Consumer and Corporate Affairs Canada

District Office
1283 Sparks Street
P3A 2C7
Bankruptcy, Intellectual Property:
675-0636
Consumer Products:
675-0632
Electricity and Gas:
675-0634
Weights and Measures:
675-0633

127 Cedar Street
P3E 1B1
Bankruptcy:
675-0636

Correctional Service Canada

Parole Office
Federal Building, Room 309
19 Lisgar Street
P3E 3L4
675-0600

Employment and Immigration Canada

Canada Employment Centre
1349 LaSalle Boulevard, Suite 204
P3A 1Z2
566-4521

Canada Employment Centre
128 Larch Street, 4th Floor
P3E 5J8
Employment:
675-2211

Canada Employment Centre on Campus
Laurentian University
Ramsey Lake Road
P3E 2C6
673-6598
765-2211

Industrial Adjustment Service
128 Larch Street, 5th Floor
P3E 5J8
675-0670

Canada Immigration Centre
Federal Building, Room 327
19 Lisgar Street South
P3E 3L4
675-0725

Sudbury *(continued)*

Environment Canada

Atmospheric Environment Service
Weather Office
Sudbury Airport
Garson
P0M 1V0
693-4540
Weather Forecasts (recorded):
693-2717 (English)
693-4578 (French)

Federal Business Development Bank

1 Elm Street East
P3C 1R6
674-8347

Health and Welfare Canada

Health Protection Branch
New Federal Building, Room 317
19 Lisgar Street South
P3E 3L4
675-0606
675-0607

Income Security Programs
Federal Building
19 Lisgar Street South
P3E 3L4
675-0625

Indian and Northern Affairs Canada

Sudbury District
Times Square
1760 Regent Street South
P3E 3Z8
522-5100

National Defence, Department of

Canadian Forces Recruiting Centre
81 Larch Street
P3E 1B8
674-0838

Official Languages, Office of the Commissioner of

Northern Ontario Office
127 Cedar Street, Room 601
P3E 1B1
675-0656
(Collect calls are accepted.)

Public Works Canada

19 Lisgar Street South
P3E 3L4
675-0641

Regional Industrial Expansion, Department of

Northeastern Ontario District Office
30 Cedar Street, Suite 407
P3E 1A4
675-0711

Revenue Canada, Customs and Excise

1855 Lasalle Boulevard
Post Office Box 2275
P3A 4S1
560-1486

Revenue Canada Taxation

District Office
Federal Building
19 Lisgar Street South
P3E 3L5
Remittance:
Use Post Code P3A 5C1
General Inquiries:
675-0581
Inquiries in French:
675-0582
Requests for Forms:
675-0596
Refund Inquiries:
675-0500

Royal Canadian Mounted Police

NCO i/c
Post Office Box 2278, Station A
P3A 4S1
675-0645

Secretary of State

District Office
Federal Building, Room 326
19 Lisgar Street
P3E 3L4
675-0621

Court of Canadian Citizenship
Federal Building
19 Lisgar Street, Room 325
P3E 3L4
675-0621

Transport Canada

see under Garson

Thunder Bay (Area Code 807)

Agriculture Canada

Food Production and Inspection
307 Euclid Avenue
P7E 6G6
475-4453
475-7761

Food Production and Inspection
Veterinary Inspection Directorate
33 South Court Street, Room 203
P7B 2W6
345-1031

Research Branch
Thunder Bay Experimental Farm
Post Office Box 158
P7C 4V8
939-2523

Air Canada

Ticket Office
Arthur Square
215 Red River Road
P7B 1A5
623-3313
1-800-665-0520

Canada Mortgage and Housing Corporation

Local Office
28 North Cumberland Street
P7A 4K9
343-2010

Canadian Broadcasting Corporation

English Service
213 Miles Street East
P7C 1J5
623-5000

Canadian Grain Commission

Post Office Building, Room 210
221 North Archibald Street
Post Office Box 400
P7C 4V9
623-9229

Communications, Department of

Sub-Office
Federal Building, Room 330
33 South Court Street
P7B 2W6
345-1661

Consumer and Corporate Affairs Canada

430 South Waterloo Street
P7E 6E4
Consumer Products, Electricity and Gas,
Weights and Measures:
623-5265

Correctional Service Canada

Parole Office
95 North Cumberland Street
P7A 4M1
345-1231

Employment and Immigration Canada

Canada Employment Centre
Thunder Bay North
Federal Building
33 South Court Street
P7B 2W6
344-6601

Canada Employment Centre
Thunder Bay South
130 South Syndicate Avenue, 2nd Floor
P7E 1C7
623-2731

Canada Employment Centre on Campus
Lakehead University
955 Oliver Road
P7B 5E1
343-8110
344-0717

Industrial Adjustment Service
130 South Syndicate Avenue
3rd Floor
P7E 1C7
767-7211

Thunder Bay *(continued)*

Canada Immigration Centre
Federal Building, Room 305
130 South Syndicate Avenue
P7E 1C7
622-0669

Environment Canada

Atmospheric Environment Service
Weather Office
104 Princess Street
P7E 3N9
577-3921
Weather Forecasts (recorded):
475-4224

Inland Waters and Lands
Water Resources Branch
100 Main Street
Post Office Box 399
P7B 4V9
344-5971

Federal Business Development Bank

905 East Victoria Avenue
Post Office Box 878
P7C 4X7
623-2745

CASE Office
905 East Victoria Avenue
Post Office Box 878
P7C 4X7
623-2745

Fisheries and Oceans

Northwestern Ontario District Office
307 Euclid Avenue
P7E 6G6
475-4881

Health and Welfare Canada

Health Protection Branch
Public Building, Room 346
33 South Court Street
P7B 2W6
344-6521

Income Security Programs
244 Lincoln Street
P7B 5L2
344-9131

Medical Services
Thunder Bay Zone
Thunder Bay Hydro Building
28 North Cumberland Street
P7A 4L3
343-5310

Indian and Northern Affairs Canada

Lakehead District
905 East Victoria Avenue
P7C 1B3
623-3534

Thunder Bay Technical Services
200 Johnson Avenue
P7B 6C3
345-1345

Labour Canada

District Office
33 South Court Street, Room 337
P7B 2W6
345-5474

National Film Board

Marketing Office
910 Victoria Avenue
P7C 1B4
623-5224

Public Works Canada

Local Office
221 North Archibald Street
Room 110
P7C 3Y3
623-3033

Regional Industrial Expansion, Department of

Northwestern Ontario District Office
710 Victoria Avenue East, Suite 209
P7C 5P7
623-4436

Revenue Canada, Customs and Excise

Customs
33 South Court Street, Room 210
P7B 2W6
345-5422

Excise
District Office
33 South Court Street, Room 341
P7B 2W6
344-0781

Revenue Canada Taxation

District Office
201 North May Street
P7C 3P5
General Inquiries:
623-3443
Requests for Forms:
623-2751
Refund Inquiries:
623-2346

Royal Canadian Mounted Police

NCO i/c
Thunder Bay Detachment
430 South Waterloo Street
P7E 6E4
623-2791

Secretary of State

District Office
Federal Building, Room 234
33 South Court Street
P7A 2W6
345-2316

Court of Canadian Citizenship
33 South Court Street, Room 234
P7B 2W6
345-2316

Supply and Services Canada

Thunder Bay Purchasing Office
Government of Canada Building
Room 322
33 South Court Street
P7B 2W6
345-8252

Transport Canada

Airports Authority Group
Thunder Bay Airport
100 Princess Street
P7E 6N1
577-3143
Aviation Group
Air Traffic Control:
577-2535
Flight Service Station:
577-3343

Canadian Coast Guard
Federal Postal Building, Room M-11
244 Lincoln Street
P7B 5L2
Radio Station:
345-4618

Canadian Coast Guard
Keefer Terminal
Post Office Box 2746
P7B 5G2
345-6311

Canadian Coast Guard
Ship Safety
33 South Court Street, Room 315
P7B 2W6
345-6953

Grain Transportation Agency
33 South Court Street, Room 311
Post Office Box 2174, Station P
P7B 5E8
345-0222

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Public Building, Room 201
33 South Court Street
P7B 2W6
345-7552

Tillsonburg (Area Code 519)

Employment and Immigration Canada

Agriculture Employment Services
19 Baldwin Street, 2nd Floor
N4G 2K3
842-8436

Canada Employment Centre
4 Ridout Street East
N4G 2C5
842-5907

Tillsonburg *(continued)*

Revenue Canada, Customs and Excise

Customs
Federal Building
2 Ridout Street East
N4G 2C5
842-5561

Timmins (Area Code 705)

Air Canada

Ticket Office
Empire Motor Hotel
Post Office Box 1122
P4N 7H9
264-0058
1-800-268-7240

Canada Mortgage and Housing Corporation

Local Office
Pine Plaza
119 Pine Street South
Suite 212
P4N 2K3
267-1112

Communications, Department of

Sub-Office
120 Cedar Street South, Room 201
Post Office Box 1043
P4N 7H6
264-0119

Employment and Immigration Canada

Canada Employment Centre
Timcor Building
273 Third Avenue
P4N 1E2
267-6271

Federal Business Development Bank

83 Algonquin Boulevard West
Post Office Box 1240
P4N 7G5
267-6416

Health and Welfare Canada

Income Security Programs
70 Cedar Street South
P4N 2G6
264-9537

Revenue Canada, Customs and Excise

Federal Building, Room 203
120 Cedar Street South
P4N 2G8
264-8503

Royal Canadian Mounted Police

NCO i/c
339 Spruce Street North
Post Office Box 1458
P4N 7N2
264-4381

Transport Canada

Airports Authority Group
Timmins Airport
Rural Route 2
P4N 7C3
264-5805
Aviation Group
Airworthiness:
264-6703
Flight Service Station:
264-6006

Toronto (Area Code 416)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Ontario Regional Office
4900 Yonge Street, Room 1220
Willowdale
M2N 6G6
226-9262

Food Production and Inspection
Agricultural Inspection Directorate
Toronto District Office
150 Bridgeland Avenue, Room 111
M6A 3A6
781-6118

Food Production and Inspection
Agricultural Inspection Directorate
Ontario Food Terminal, Room 327
165 The Queensway
M8Y 1H8
259-5477

Food Production and Inspection
Agricultural Inspection Directorate
150 Bridgeland Avenue
M6A 3A6
781-6118

Food Production and Inspection
Agricultural Inspection Directorate
Ontario Stockyards
590 Keele Street, Room 322
M6N 3E3
762-8341

Food Production and Inspection
Agricultural Inspection Directorate
Plant Health Division
150 Bridgeland Avenue, Suite 104
M6A 3A6
781-6186

Food Production and Inspection
Veterinary Inspection Directorate
Toronto Airport
Post Office Box 11
Toronto AMF
L5P 1A2
676-2545

Air Canada

Regional Headquarters
130 Bloor Street West, 5th Floor
M5S 1P5
323-5300
Ticket Offices: 130 Bloor Street West
66 Wellington Street West
4900 Yonge Street
Canada Centre, 200 Town Centre Court
Yorkdale Shopping Centre
Service in English:
925-2311
Service in French:
925-2861

Bank of Canada

250 University Avenue
Post Office Box 550, Terminal A
M5W 1E8
593-2000

Canada Deposit Insurance Corporation

Regional Office
Toronto-Dominion Centre
79 Wellington Street West
Post Office Box 156
M5K 1H1
973-3887

Canada Development Investment Corporation

Corporate Executive Office
1 First Canadian Place, Room 4520
Post Office Box 138
M5X 1A4
864-0333

Canada Labour Relations Board

Ontario Region
Toronto-Dominion Centre
Toronto-Dominion Bank Tower, 19th floor
Room 1905
Post Office Box 190
M5K 1H6
973-3782

Canada Mortgage and Housing Corporation

Ontario Regional Office
Atria North, Room E222
2255 Sheppard Avenue East
Willowdale
M2J 4Y1
495-2000

Local Office
650 Lawrence Avenue West
M6A 1B2
781-2451

Canada Post Corporation

York Division
Waterpark Place
20 Bay Street
M5J 2N8
Communications:
973-3155
Customer Service:
973-5757
Sales:
973-5749
Service in French:
973-8974

Toronto *(continued)*

Canadian Aviation Safety Board

Aviation Safety Investigation
5075 Yonge Street, 8th Floor
Willowdale
M2N 6C6
224-3445
676-4509

Canadian Broadcasting Corporation

English Network Centre
1255 Bay Street
Post Office Box 500, Station A
M5W 1E6
975-3311

English Service
Ontario Regional Office
372 Jarvis Street, Annex
Post Office Box 500, Station A
M5W 1E6
975-3311

French Service
100 Carlton Street, 2nd Floor
Post Office Box 500, Station A
M5W 1E6
975-3311

CBC Enterprises
Regional Office
415 Yonge Street, 4th Floor
Post Office Box 500, Station A
M5W 1E6
975-3500

Canadian Human Rights Commission

Ontario Regional Office
55 St Clair Avenue East, Room 623
M4T 1M2
973-5527
Visual Ear:
973-8912
(Collect calls are accepted.)

Canadian National Railways

Great Lakes Region Headquarters
277 Front Street West
M5V 2X7
860-2000

CN Communications
151 Front Street West
M5J 1G1
860-2000

CN Tower
301 Front Street West
M5V 2T6
360-8500

Communications, Department of

Regional and District Offices
55 Saint Clair Avenue East, Room 909
M4T 1M2
973-6270

Consumer and Corporate Affairs Canada

Ontario Regional Office
Federal Building, 6th Floor
4900 Yonge Street
Willowdale
M2N 6B8
224-4031
Consumer Products:
224-4040
Electricity and gas:
224-4053
Marketing Practices:
224-4065
Product Safety:
224-4036
Weights and Measures:
224-4058

District Office
25 Saint Clair Avenue East, Room 701
M4T 1M2
Bankruptcy:
973-6441
Intellectual Property:
973-3710
Product Safety;
973-4075
Regional Consumer Consultant:
973-8124

5075 Yonge Street
M2N 6C6
Consumer Products:
224-3950

1859 Leslie Street
Don Mills
M3B 2M1
Electricity and Gas:
445-4220
Weights and Measures:
445-4130

200 Town Centre Court
Scarborough
M1P 4X8
Product Safety:
973-4705

Correctional Service Canada

Keele Community Correctional Centre
330 Keele Street, 2nd Floor
M6P 2K7

Parole Office
Central Ontario District Office
180 Dundas Street West
M5G 1Z8
973-3461

Parole Office
365 Evans Avenue, Suite 501
Etobicoke
M8Z 1K2
259-4654

Parole Office
200 Town Centre Court, Suite 820
Scarborough
M1P 4X8
973-4586

Defence Construction Canada

Ontario Regional Office
1107 Avenue Road, Room 223
M5N 2E4
973-5610

Emergency Preparedness Canada

Ontario Regional Office
60 St Clair Avenue East
Suite 900
M4T 1N5
973-6343

Employment and Immigration Canada

Regional Office
4900 Yonge Street, Suite 700
Willowdale
M2N 6A8
224-4888

Adjudication Directorate
136 Edward Street, 2nd Floor
M5G 2H8
973-2348

Canada Employment Centre
75 The Donway West
Don Mills
M3C 2E9
Employment:
449-8359
Unemployment Insurance.
449-1440

Canada Employment Centre
1111 Finch Avenue West, 2nd Floor
Downsview
M3J 2E5
736-4104

Canada Employment Centre
Dufferin Branch
1645 Dufferin Street
M6H 3L9
654-6259

Canada Employment Centre
1243 Islington Avenue, 4th Floor
Etobicoke
M8X 1Y9
236-1931

Canada Employment Centre
High Park
1678 Bloor Street West
M6P 1A9
763-3610

Canada Employment Centre
Long Branch Office
3253 Lakeshore Boulevard West
M8V 1M3
236-1931

Canada Employment Centre
Parkdale
1335 Dundas Street West
M6J 1Y3
535-7534

For telephone information services *see* pages 15 to 39.

Toronto *(continued)*
Employment and Immigration Canada *(continued)*

Canada Employment Centre
1620 Albion Road
Rexdale
M9V 4B4
745-9410

Canada Employment Centre
200 Town Centre Court
Scarborough
M1P 4X9
973-4400

Canada Employment Centre
689 Warden Avenue
Scarborough
M1L 4R6
691-1214

Canada Employment Centre
Toronto Central
2221 Yonge Street, 3rd Floor
M4S 3B8
973-7619

Canada Employment Centre
Toronto East Branch
811 Danforth Avenue
M4J 5A8
Employment:
461-3511
Unemployment Insurance:
449-1440

Canada Employment Centre
Toronto Metro
25 Saint Clair Avenue East, Room 601
Post Office Box 420, Station Q
M4T 2M9
973-6121

Canada Employment Centre
Toronto South
Toronto Star Building, 9th Floor
1 Yonge Street
M5E 1V6
973-3424

Canada Employment Centre
1747 Jane Street
Weston
M9N 2S5
247-8261

Canada Employment Centre
4900 Yonge Street, Main Floor
Willowdale
M2N 6A8
224-3777

Canada Employment Centre on Campus
Ryerson Polytechnical Institute
Jorgensen Hall, Room 410
350 Victoria Street
M5B 2K3
979-5177

Industrial Adjustment Service
Ontario Regional Office
4900 Yonge Street, Suite 700
Willowdale
M2N 6A8
224-4681
224-4430

Industrial Adjustment Service
2 St Clair Avenue West, Suite 12 A1
M4V 1L5
966-5612

Canada Immigration Centre
123 Edwards Street, 5th Floor
M5G 1E2
973-2605
973-2932

Canada Immigration Centre
Toronto Central Branch
443 University Avenue
M5G 2H6
973-3581

Canada Immigration Centre
Toronto East Branch
130 Bloor Street West, 8th Floor
M5S 2W1
973-8245

Canada Immigration Centre
Toronto West Branch
1243 Islington Avenue, 3rd Floor
M8X 2W5
239-8491

Canada Immigration Centre
Lester B Pearson International Airport
Post Office Box 6004
Toronto AMF
L5P 1B2
Terminal 1:
676-3911
Terminal 2:
676-3690

Immigration Appeals Office
443 University Avenue, Suite 502
M5G 2H6
966-5623

Energy, Mines and Resources Canada

Regional Information Office
55 Saint Clair Avenue East
M4T 1M2
973-5814
973-5679

Conservation and Renewable Energy Office
55 Saint Clair Avenue East, Room 606
M4T 1M2
973-8480

Surveys and Mapping Branch
Regional Office
25 Saint Clair Avenue East, Room 901
M4T 1M2
973-7503

Environment Canada

Ontario Regional Office
25 Saint Clair Avenue East, 6th Floor
M4T 1M2
973-6406

Atmospheric Environment Service
Head Office
4905 Dufferin Street
Downsview
M3H 5T4
Information Directorate:
667-4551
General Inquiries:
667-4882

Atmospheric Environment Service
Ontario Regional Office
25 Saint Clair Avenue East, Suite 301
M4T 1M2
973-6406

Atmospheric Environment Service
Pearson International Airport
Post Office Box 159
Toronto AMF
L5P 1B1
Weather Forecasts – Metropolitan Toronto (recorded English):
676-3066
Weather Forecasts – outside Toronto, international, marine:
676-4567
Aviation Weather Briefings:
676-3026
Weather Forecasts (recorded in French):
676-4671

Environmental Protection
Ontario Regional Office
25 Saint Clair Avenue East, 7th Floor
M4T 1M2
Environmental Emergency Centre:
973-5840
346-1971 (24 hours)

Export Development Corporation

Ontario Regional Office
150 York Street, 8th Floor
Post Office Box 810
M5H 3S5
364-0135

External Affairs Canada

Regional Passport Office
The Atrium on Bay, Suite 1031
20 Dundas Street West
M5G 2C2
973-3251

Regional Passport Office
200 Town Centre Court, Suite 828
M1P 4X6
973-4701

Regional Passport Office
Government of Canada Building
4900 Yonge Street, 2nd Floor
Willowdale
M2N 6A6
973-3251

For telephone information services *see* pages 15 to 39.

Toronto *(continued)*

Federal Business Development Bank

Ontario Regional Office
777 Bay Street, 29th Floor
M5G 2C8
973-1144
Toronto Branch:
973-0341

Toronto North Branch
7501 Keele Street, Suite 200
Concord
L4K 1Y2
738-1788

Scarborough Branch
55 Town Centre Court, Suite 516
Scarborough
M1P 4X4
296-0498

CASE Office
777 Bay Street, 29th Floor
M59 2C8
973-0341

CASE Office
Toronto North
7501 Keele Street, Suite 200
Concord
L4K 1Y2
738-1788

Federal Court of Canada

Local Office
Canada Life Building, 8th Floor
330 University Avenue
M5G 1R7
973-3356

Fisheries and Oceans

District Office
590 Keele Street, Room 410
M6N 3E3
763-1161

Health and Welfare Canada

Public Affairs
Regional Office
200 Town Centre Court, Suite 1110
Scarborough
M1P 4X8
973-4389

Health Protection Branch
Ontario Regional Office
2301 Midland Avenue
Scarborough
M1P 4R7
973-1430

Health Services and Promotion Branch
Health Promotion Directorate
Ontario Regional Office
221 Yonge Stree, Suite 605
M4S 2B4
973-6484

Income Security Programs
Regional Office and Scarborough Client Service Office
Scarborough Town Centre
200 Town Centre Court
Post Office Box 5100, Station D
Scarborough
M1R 5C8
296-0311

Income Security Programs
Toronto Mid-Town Client Service Centre
118 Eglinton Avenue West, 2nd Floor
M4R 2G4
296-0311

Income Security Programs
Etobicoke Client Service Office
Islington Towers, Room 701
1243 Islington Avenue
Etobicoke
M8X 1Y9
296-0311

Income Security Programs
North York Client Service Centre
Federal Building, Level 1
4900 Yonge Street
Willowdale
M2N 6B1
296-0311

Medical Services
Southern Ontario Zone
55 Saint Clair Avenue East, 3rd Floor
M4T 1M2
973-6241
Quarantine Program Inquiries:
973-6242

Social Service Programs
Canada Assistance Plan
c/o Ministry of Community and Social Services
Hepburn Block, 4th Floor
Queen's Park
M7A 1E9
965-5011

Social Service Programs
New Horizons Program
Regional Office
2300 Yonge Street, Room 1104
M4P 1E4
973-1999

Immigration Appeal Board

1235 Bay Street, 2nd Floor
M5R 3K4
973-6261

Indian and Northern Affairs Canada

Ontario Regional Office
25 Saint Clair Avenue East, 5th Floor
M4T 1M2
Information Services:
973-5544
Reception Services:
973-6234

Justice Canada, Department of

Regional Office
1 Front Street, 5th Floor
M5J 1A5
973-9242

Labour Canada

Great Lakes Regional Office
4211 Yonge Street, Suite 325
Willowdale
M2P 2A9
224-3850

Toronto East District Office
Canada Centre
200 Town Centre Court, 8th Floor
Scarborough
M1P 4X8
973-4500

Toronto North District Office
4211 Yonge Street, Suite 320
Willowdale
M2P 2A9
224-3040

Federal Mediation and Conciliation Service
4211 Yonge Street, 3rd Floor
Willowdale
M2P 2A9
224-3845

National Archives of Canada

Toronto Records Centre
190 Carrier Drive
Rexdale
M9W 5R1
667-4534

National Defence, Department of

DND Office of Information
Federal Building
4900 Yonge Street
Willowdale
M2N 6A4
224-4087

Canadian Forces Recruiting Centre
Federal Building, Suite 100
4900 Yonge Street
Willowdale
M2N 6A4
224-4015

National Film Board

1 Lombard Street
M5C 1J6
973-2235
Film Library:
973-9093

English Program
65 Adelaide Street East
M5C 1K6
973-3012

French Program
65 Adelaide Street East, 2nd Floor
M5C 1K6
973-2225

Toronto *(continued)*

National Research Council Canada

Industrial Research Assistance Program
Ontario Regional Office
200 Town Centre Court
Suite 1101
Scarborough
M1P 4X8
973-4484

National Transportation Agency

Market Entry and Analysis Branch
Enforcement Directorate
Canada Centre, Suite 218
200 Town Centre Court
Scarborough
M1P 4X8
973-4595

Rail Safety Branch
Ontario District Safety Office
20 Toronto Street, 5th Floor
M5K 2B8
369-4821

Office of the Superintendent of Financial Institutions

155 University Avenue, 14th Floor
M5H 3B7
973-9280

Official Languages, Office of the Commissioner of

102 Bloor Street West, 4th Floor
M5S 1M8
973-1903

Petro-Canada

Petro-Canada Products
Central Region Office
5140 Yonge Street, Suite 200
M2N 6L6
730-2000
Public Affairs:
730-2893

Public Service Commission

180 Dundas Street West
Suite 1100
M5G 2A8
973-3122

Public Works Canada

Ontario Regional Office
Government of Canada Building
4900 Yonge Street
Willowdale
M2N 6A6
224-4361

Harbourfront Corporation
410 Queen's Quay West, Suite 500
M5V 2Z3
364-7127

Regional Industrial Expansion, Department of

Regional Office
Dominion Public Building
1 Front Street West, 4th Floor
M5J 1A4
973-5000

Revenue Canada, Customs and Excise

Customs
1 Front Street West
Post Office Box 10, Station A
M5W 1A3
Information Services:
973-8022

Excise
Regional Office
25 Saint Clair Avenue East, Room 401
Post Office Box 100, Station Q
M4T 2L7
Information Services:
973-6561

Excise
Toronto Centre District Office
25 Saint Clair Avenue East, Room 308
Post Office Box 100, Station Q
M4T 2L7
973-6303

Excise
Toronto East District Office
200 Town Centre Court, 8th Floor
M1P 4X8
973-4620

Excise
Toronto West District Office
703 Evans Avenue, Room 101
Etobicoke
M9C 5E9
973-6561

Revenue Canada Taxation

District Office
36 Adelaide Street East
M5C 1J7
General Inquiries:
869-1500
Requests for Forms:
865-9469
Refund Inquiries:
368-7431
French Services:
973-3704

Scarborough District Office
200 Town Centre Court
Suite 900
M1P 4Y3
General Inquiries:
869-1500
Requests for Forms:
865-9469
Refund Inquiries:
368-7431
French Services:
973-3704

Royal Canadian Mounted Police

NCO i/c, O Division
225 Jarvis Street
Post Office Box 519
Adelaide Post Office
M5C 2M3
973-0111

Secretary of State

Ontario Regional Office
25 Saint Clair Avenue East, Suite 200
M4T 1M2
973-7541

District Office
720 Spadina Avenue, Room 100
M5S 2T9
973-5400

Citizenship Application Centre
200 Town Centre Court
Scarborough
M1P 4X8
973-4510

Court of Canadian Citizenship
1541 Bloor Street West, Main Floor
M6P 1A5
537-5656

Court of Canadian Citizenship
55 Saint Clair Avenue East
M4T 1M2
973-5636

Solicitor General Canada

Ontario Office
60 Saint Clair Avenue East, Suite 600
M4T 1N5
973-8107

Statistics Canada

Regional Office
Arthur Meighen Building, 10th Floor
25 Saint Clair Avenue East
M4T 1M4
973-6586
Consumer Price Index Information (recorded):
973-8302 (English)
973-5690 (French)
Labour Force Survey (recorded):
973-6359(English)
973-5690(French)
Publications Sales (no inquiries):
973-8018
Teledaily:
973-6340

Supply and Services Canada

Downsview Purchasing Office
Building 151
c/o CFB Toronto
Downsview
M3K 1Y7
635-4731

Toronto *(continued)*
Supply and Services Canada *(continued)*

North York Purchasing Office
c/o Atmospheric Environment Services
4905 Dufferin Street
Downsview
M3H 5T4
667-4929

Ontario Region
295 The West Mall, Suite 200
Etobicoke
M9C 5A4
626-4661

Ontario Region
200 Town Centre Court
Scarborough
Mail: Post Office Box 5555, Station D
M1R 5E1
973-4570

Tax Court of Canada

Sun Life Centre
Merrill Lynch Canada Tower
200 King Street West, Suite 902
M5H 3T4
973-9181

Telefilm Canada

Regional Office
130 Bloor Street West, Suite 901
M5S 1N5
973-6436

Transport Canada

Public Affairs
Regional Office
1 Yonge Street, Suite 805
M5E 1E5
973-1301

Airports Authority Group and Aviation Group
Ontario Regional Office
Federal Building, Room 300
4900 Yonge Street
Willowdale
M2N 6A5
224-3120
Aviation Regulations:
224-3177
Aviation Safety Program:
224-3594

Airports Authority Group
Lester B Pearson International Airport
Post Office Box 6003
Toronto AMF
L5P 1B5
976-3010
Public Affairs:
676-3096
Aviation Group
Air Traffic Control Centre:
676-3074
Flight Service Station:
676-3082

Aviation Group
Aeronautics Engineering Division
4900 Yonge Street, Room 300
Willowdale
M2N 6A5
224-3491

Aviation Group
Air Traffic Control Centre
Toronto Island Airport
Toronto Island
M5V 1A1
868-6942

Canadian Coast Guard
Central Regional Headquarters
Toronto Star Building, 20th Floor
1 Yonge Street
M5E 1E5
973-3635
Aids and Waterways:
973-2130
Harbours and Ports:
973-6709
Public Affairs:
973-3277
Search and Rescue:
973-9849
Ship Safety:
973-3056
Telecommunications and Electronics:
973-2301

Canadian Coast Guard
Ship Safety
56 Aberfoyle Crescent, 2nd Floor
M8X 2W4
231-8890

Policy and Coordination Group
Regional Office
4900 Yonge Street, Suite 300
M2N 6A5
224-3525

Surface Transportation Group
Road Safety Unit
1133 Sheppard Avenue West
Post Office Box 2000
Downsview
M3M 3B9
635-2000

Transport of Dangerous Goods
Central Region
Canada Centre, Room 830
200 Town Centre Court
Scarborough
M1P 4X8
973-4599

Transport of Dangerous Goods
Air Carrier Operations Division
4900 Yonge Street, Room 300
Willowdale
M2N 6A5
224-3176

Veterans Affairs

Bureau of Pensions Advocates
District Office
4900 Yonge Street, 5th Floor
Willowdale
M2N 6B2
224-4414

Department of Veterans Affairs
Pension, Health and Social Services Bureau
Ontario Regional Office
4900 Yonge Street, 5th Floor
Willowdale
M2N 6B2
224-4144

Department of Veterans Affairs
Pension, Health and Social Services Bureau
Toronto North District Office
Sunnybrook Medical Centre, K Wing
2075 Bayview Avenue
Post Office Box 750
Postal Station K
M4P 2H3
480-4879

Department of Veterans Affairs
Pension, Health and Social Services Bureau
Toronto South District Office
20 Toronto Street, Suite 230
M5C 2B8
973-3971

Department of Veterans Affairs
Veterans Land Administration
Ontario Regional Office and District Office
4900 Yonge Street, 5th Floor
Willowdale
M2N 6B2
224-4418

VIA Rail Canada

VIA Ontario Regional Office
20 King Street West
M5H 1C4
868-7211
Reservations:
366-8411

Trenton (Area Code 613)

Agriculture Canada

Research Branch
Smithfield Experimental Farm
Post Office Box 340
K8V 5R5
392-3527

Defence Construction Canada

Post Office Box 260
CFB Trenton
K0K 1B0
392-2811, ext 3897 or 2350

Employment and Immigration Canada

Canada Employment Centre
72 Front Street
K8V 4N3
492-6531

Trenton *(continued)*

Revenue Canada, Customs and Excise

Customs
70 Front Street
K8V 4N4
392-5423

Transport Canada

Canadian Coast Guard
Rescue Co-ordination Centre
CFB Trenton
Post Office Box 697
K8V 5W6
Search and Rescue:
392-2811, ext 3681

Vanier

see Ottawa

Vankleek Hill (Area Code 613)

Employment and Immigration Canada

Agriculture Employment Services
142 Main Street
K0B 1R0
678-2134

Vineland Station (Area Code 416)

Agriculture Canada

Research Branch
Research Station
L0R 2E0
562-4113

Farm Credit Corporation Canada

Inspection Services Building
Post Office Box 191
L0R 2E0
562-7355
562-7356

Walkerton (Area Code 519)

Agriculture Canada

Food Production and Inspection
1200 Yonge Street
Post Office Box 7
N0G 2V0
881-0804

Food Production and Inspection
Veterinary Inspection Directorate
1200 Yonge Street
Post Office Box 158
N0G 2V0
881-2431

Employment and Immigration Canada

Canada Employment Centre
100 Scott Street
N0G 2V0
881-2010

Farm Credit Corporation Canada

1315 Yonge Street
Post Office Box 428
N0G 2V0
881-1490

Wallaceburg (Area Code 519)

Employment and Immigration Canada

Canada Employment Centre
602 Wellington Street
N8A 2Y5
627-3348

Revenue Canada, Customs and Excise

Customs
Federal Building
602 Wellington Street
N8A 4L4
627-2131

Walpole Island (Area Code 519)

Revenue Canada, Customs and Excise

Rural Route 3
N0P 2N0
627-4242

Waterloo

see Kitchener

Wawa (Area Code 705)

Environment Canada

Atmospheric Environment Service
Wawa Weather Station
Highway 101
Post Office Box 1657
P0S 1K0
856-7414

Welland (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
225 Main Street East
L3B 3W7
735-3951

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
Niagara College
Woodlawn Road
L3B 5S2
735-2211

Revenue Canada, Customs and Excise

Customs
26 Division Street
L3B 3Z6
735-5732

Wheatley (Area Code 519)

Fisheries and Oceans

District Office
Post Office Box 219
N0P 2P0
825-4251

Whitby (Area Code 416)

Employment and Immigration Canada

Canada Employment Centre
209 Dundas Street East
L1N 2L9
668-6848

Whitefish Falls (Area Code 705)

Transport Canada

Canadian Coast Guard
Inshore Rescue Boat Unit
Inquiries: Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

Wiarton (Area Code 519)

Transport Canada

Aviation Group
Civil Aviation
Wiarton Airport
Post Office Box 368
N0H 2T0
534-0140
Flight Service Station:
534-0290

Canadian Coast Guard
Wiarton Airport
Post Office Box 550
N0H 2T0
534-2760

Willowdale

see Toronto

Windsor (Area Code 519)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
441 University Avenue West, Suite 208
N9A 5P9
252-6559

Food Production and Inspection
Veterinary Inspection Directorate
2000 Continental Avenue
N9E 3P1
969-1121
969-1128

Windsor *(continued)*

Air Canada

Ticket Office
Richelieu Inn
440 Ouellette Avenue
N9A 1B2
254-1111
1-800-268-7240

Canada Mortgage and Housing Corporation

Local Office
100 Ouellette Avenue, Suite 410
N9A 6T3
256-8221

Canadian Broadcasting Corporation

English and French Services
825 Riverside Drive West
Post Office Box 1609
N9A 1K7
255-3411

Communications, Department of

Sub-Office
880 Ouellette Avenue, Room 803
Post Office Box 450
N9A 6L7
254-4336

Consumer and Corporate Affairs Canada

London District Area Office
441 University Avenue West, Room 206
N9A 5P9
Electricity and Gas, Weights and Measures:
254-5543

Correctional Service Canada

Parole Office
441 University Avenue, Suite 205
N9A 5P9
252-4425
(Collect calls are accepted.)

Employment and Immigration Canada

Adjudication Directorate
467 University Avenue, 2nd Floor
N9A 5R2
977-5144

Canada Employment Centre
Central Office
467 University Avenue West
Post Office Box 1611
N9A 5R1
254-1611

Canada Employment Centre
East Office
2885 Lauzon Parkway
Post Office Box 1605
N9A 7A6
944-5000

Canada Employment Centre on Campus
St Clair College of Applied Arts and Technology
2000 Talbot Road West
N9A 6S4
966-1656
254-1611

Canada Immigration Centre
467 University Avenue West
N9A 5P9
254-1101

Environment Canada

Atmospheric Environment Service
Weather Office
Windsor Airport, Air Terminal
Rural Route 1
N9A 6J3
Information:
969-7585
969-2740 (recording)

External Affairs Canada

Regional Passport Office
Bank of Commerce Building
Room 504
100 Ouellette Avenue
N9A 6T3
253-3507

Federal Business Development Bank

500 Ouellette Avenue
N9A 1B3
254-8626

CASE Office
500 Ouellette Avenue
N9A 1B3
254-8626

Fisheries and Oceans

Southwestern Ontario District Office
1714 Huron Church Road, Room 1
Post Office Box 7252
N9C 3Z1
252-7844

Health and Welfare Canada

Health Protection Branch
185 Ouellette Avenue
N9A 1C7
252-5765

Income Security Programs
185 Ouellette Street, 2nd Floor
N9A 4H7
252-3438

International Joint Commission

Great Lakes Regional Office
100 Ouellette Avenue, 8th Floor
N9A 6T3
Calls from within Canada:
256-7821
Calls from within the USA:
(313) 226-2170

National Defence, Department of

Canadian Forces Recruiting Centre Detachment
441 University Avenue West
N9A 5P9
252-7615

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
c/o Innovations House
Sunset Avenue, Suite 200
University of Windsor
N9B 3P4
252-3380

Revenue Canada, Customs and Excise

Customs
South West Ontario Regional Office
185 Ouellette Avenue
N9A 4H8
254-9202

Excise
District Office
185 Ouellette Avenue, 6th Floor
Post Office Box 360
N9A 6L7
252-5785

Revenue Canada Taxation

District Office
185 Ouellette Avenue
N9A 5S8
General Inquiries:
258-8302
Requests for Forms:
252-3611

Royal Canadian Mounted Police

NCO i/c
General Delivery
Walkerville Post Office
N8Y 4R4
948-5287

Secretary of State

Court of Canadian Citizenship
467 University Avenue West
Room 201
N9A 5R2
252-7852

Transport Canada

Airports Authority Group
Windsor Airport
Rural Route 1
N9A 6J3
969-2430
Aviation Group
Flight Service Station:
969-2592
Air Traffic Control Centre:
969-3426

Windsor *(continued)*

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
185 Ouellette Avenue, 6th Floor
N9A 4H7
254-6478

Woodstock (Area Code 519)

Agriculture Canada

Food Production and Inspection
69 Light Street
Post Office Box 428
N4S 7Y5
539-8505

Employment and Immigration Canada

Canada Employment Centre
30 Reeve Street
N4S 3G2
539-8161

Canada Immigration Centre
Springbank Plaza
198 Springbank Avenue
N4S 7R3
537-6269

Farm Credit Corporation Canada

Courtview Building
69 Light Street
Post Office Box 455
N4S 7Y5
539-9839

Revenue Canada, Customs and Excise

Customs
Federal Building
480 Peel Street
N4S 7W4
537-8241

Wyoming (Area Code 519)

Farm Credit Corporation Canada

679 Broadway Street
Post Office Box 460
N0N 1T0
845-3309

Prince Edward Island

Albany (Area Code 902)

Agriculture Canada

Food Production and Inspection Branch
Agricultural Inspection Directorate
C0B 1A0
855-2118

Alberton (Area Code 902)

Agriculture Canada

Food Production and Inspection Branch
Agricultural Inspection Directorate
Post Office Box 207
C0B 1B0
853-3349

Fisheries and Oceans

Post Office Box 190
C0B 1B0
853-2297

Royal Canadian Mounted Police

NCO i/c
Church Street
Post Office Box 220
C0B 1B0
853-2255

Borden (Area Code 902)

Marine Atlantic

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
Terminal:
Post Office Box 160
C0B 1X0
855-2030

Royal Canadian Mounted Police

NCO i/c
General Delivery
C0B 1X0
855-2222

Cavendish (Area Code 902)

Environment Canada

Parks
Cavendish Campground
Mail: Post Office Box 487
Charlottetown
C1A 7L1
963-2375
672-2664 (Covehead)

Cavendish *(continued)*

Royal Canadian Mounted Police

NCO i/c
Cavendish Summer Detachment
General Delivery
Green Gables Post Office
C0A 1M0
963-2208
(summer service only – 15 June to 9 September)

Charlottetown (Area Code 902)

Agriculture Canada

Agricultural Development Branch
141 Kent Street, 2nd Floor
Post Office Box 2949
C1A 8C5
Information Officer:
566-7304

Farm Debt Review Board
97 Queen Street, Room 204
C1A 8C5
566-7302

Food Production and Inspection Branch
Agricultural Inspection Directorate
Dominion Building
97 Queen Street
Post Office Box 1205
C1A 7M8
566-7290

Food Production and Inspection Branch
Agricultural Inspection Directorate
Charlottetown Sub-District Office
Mount Edward Road, Building 19
Post Office Box 1240
C1A 7M8
566-7631

Food Production and Inspection
Veterinary Inspection Directorate
Dominion Building
97 Queen Street
Post Office Box 1206
C1A 7M8
566-7621

Food Production and Inspection
Veterinary Inspection Directorate
Garden Province Meats (1985) Inc.
Sherwood Industrial Park
MacAleer Drive
Post Office Box 670
C1A 7L6
894-3657

Research Branch
Charlottetown Research Station
440 University Avenue
Post Office Box 1210
C1A 7M8
892-5461

Air Canada

Ticket Office
Charlottetown Airport
Post Office Box 1749
C1A 7N4
892-1007
(toll free)

Atlantic Canada Opportunities Agency

134 Kent Street, Suite 503
C1A 8R8
566-7492

Canada Mortgage and Housing Corporation

Confederation Court Mall
134 Kent Street, Suite 200
C1A 1N2
566-7336

Canada Post Corporation

97 Queen Street
C1A 4A0
566-7070

Canadian Broadcasting Corporation

English Services
430 University Avenue
Post Office Box 2230
C1A 8B9
566-3591

Canadian Forestry Service

District Office
25 University Avenue
Post Office Box 190
C1A 7K2
566-7061

Canadian National Railways

281 University Avenue
C1A 4M3
894-5581

CN Communications
97 Queen Street
Post Office Box 2497
C1A 8C2
894-3816

Communications, Department of

District Office
Dominion Building, 3rd Floor, Suite 324
97 Queen Street
C1A 4A9
566-7000

Consumer and Corporate Affairs Canada

District Office
97 Queen Street, 3rd Floor
Post Office Box 575
C1A 7L1
Consumer Products:
566-7283
Electricity and Gas:
566-7286
Regional Consumer Consultant:
566-7280
Weights and Measures:
566-7281

Correctional Service Canada

Area Parole Office
97 Queen Street, Room 201
Post Office Box 2727
C1A 8C3
566-7177

Emergency Preparedness Canada

Prince Edward Island Regional Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 1175
C1A 7M8
566-7047

Employment and Immigration Canada

Regional Office
85 Fitzroy Street
Post Office Box 8000
C1A 8K1
566-7650

Agriculture Employment Services
The Farm Centre
420 University Avenue
C1A 4L4
892-8527

Canada Employment Centre
85 Fitzroy Street
Post Office Box 8000
C1A 8K1
566-7781

Canada Employment Centre on Campus
Holland College
147 Weymouth Street
C1A 4Z1
566-9518

Canada Employment Centre on Campus
University of Prince Edward Island
550 University Avenue
C1A 4P3
566-0529
(closed 15 May to 15 September)

Industrial Adjustment Services
85 Fitzroy Street
Post Office Box 8000
C1A 8K1
566-7687

Canada Immigration Centre
85 Fitzroy Street
Post Office Box 8000
C1A 8K1
566-7735

Charlottetown *(continued)*

Energy, Mines and Resources Canada

Conservation and Renewable Energy Office
Brecken-Yates Building
Queen Street
Mail: Post Office Box 2950
C1A 8C5
566-7373

Environment Canada

Atmospheric Environment Service
Weather Office
Dominion Building, Room 207
97 Queen Street
C1A 4A9
566-7060

Environmental Protection
District Office
Post Office Box 426
C1A 4A9
566-7042
Environmental emergencies:
426-6200 (Dartmouth)
or toll free to 24 Hour Pollution Reporting
(Canadian Coast Guard)
Zenith 49000

Inland Waters and Lands
Water Resources Branch
97 Queen Street, Room 308
C1A 4A9
566-7062

Parks
District Office
2 Palmers Lane
Post Office Box 487
C1A 7L1
566-7050

Parks
Province House National Historic Site
Richmond Street
Post Office Box 487
C1A 7L1
566-7050

Farm Credit Corporation Canada

281 University Avenue, 2nd Floor
C1A 4M3
566-7067

Federal Business Development Bank

180 Kent Street
Post Office Box 488
C1A 7L1
566-7454
Business Information Centre:
566-7435
(Collect calls are accepted)

CASE Office
180 Kent Street
Post Office Box 488
C1A 7L1
566-7460

Federal Court of Canada

Law Courts
42 Water Street
Post Office Box 2200
C1A 8B9
892-9900

Fisheries and Oceans

Gulf Region
Prince Edward Island Area
Albert Thomas Building, 1st Floor
Riverside Drive
Post Office Box 1236
C1A 7M8
566-7800

Health and Welfare Canada

Health Protection Branch
Kelly Building, Room 101
3 Harbourside Road
C1A 8R4
566-7871

Income Security Programs
Kelly Building, Room 101
3 Harbourside Road
Mail: Post Office Box 1238
C1A 7M9
566-7850
(toll free)

Medical Services Branch
Kelly Building, Room 101
3 Harbourside Road
C1A 8R4
566-7871

Social Service Programs
New Horizons Program
Regional Office
Kelly Building, Room 101
3 Harbourside Road
Mail: Post Office Box 1238
C1A 7M9
566-7857

Marine Atlantic

Regional Office
180 Kent Street
C1A 1N9
566-7059
Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
1-800-565-9470

National Defence, Department of

Prince Edward Island Militia District Headquarters
Queen Charlotte Armouries
Water Street
Post Office Box 1480
C1A 7N1
892-2612

721 Communications Regiment
Brighton Compound
Post Office Box 1480
C1A 7N1
892-3022

Provincial Warning Office
Dominion Building
Queen Street
Post Office Box 1480
C1A 7N1
566-7606

Canadian Forces Recruiting Centre
Confederation Court Mall
134 Kent Street
C1A 1N2
892-3460
892-3469

National Film Board

Film Library
202 Richmond Street
C1A 1J2
892-6612

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
141 Grafton Street
C1A 1K9
566-7642

Public Service Commission

Confederation Court Mall, Suite 302
134 Kent Street
C1A 8R8
566-7030

Public Works Canada

Local Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 1268
C1A 7M8
566-7514

Regional Industrial Expansion, Department of

Regional Office
Confederation Court Mall, Suite 400
134 Kent Street
Post Office Box 1115
C1A 7M8
566-7400
Atlantic Enterprise Program
566-7440
Tourism Canada
566-7440

Revenue Canada, Customs and Excise

Customs
Dominion Building, Room 329
97 Queen Street
Post Office Box 1266
C1A 7M8
566-7277

Excise
Information only:
566-7272

Charlottetown *(continued)*

Revenue Canada Taxation

District Office
Dominion Building
90 Richmond Street
C1A 8L3
Refund and General Inquiries:
566-7200 (service in English)
566-7225 (service in French)
Requests for Forms:
566-7250

Royal Canadian Mounted Police

NCO i/c
Charlottetown Detachment
450 University Avenue
Post Office Box 1360
C1A 7N1
566-7100

Secretary of State

Provincial Office
Dominion Building, Room 316
97 Queen Street
C1A 4A9
566-7188

Supply and Services Canada

Prince Edward Island Region
Dominion Building, 2nd Floor
97 Queen Street
Mail: Post Office Box 5000
C1A 7V6
566-7551

Charlottetown Purchasing Office
Lowden Building
17 Queen Street
C1A 4A2
566-7386

Transport Canada

Airports Authority Group
Charlottetown Airport
Post Office Box 69
C1A 7K2
566-7997
Airport Management:
566-7997
Crash, Fire, and Rescue Services:
566-7911
Aviation Group
Air Traffic Services Chief:
566-7909
Control Tower:
566-7919
Flight Service Station:
566-7900

Canadian Coast Guard
Post Office Box 1270
C1A 7M8
District Aids Superintendent:
566-7935
District Manager:
566-7930

Canadian Coast Guard
Harbours and Ports
Post Office Box 1270
C1A 7M8
566-7973

Veterans Affairs

Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
C1A 8M9
General Inquiries:
566-8888
Public Affairs:
566-8457

Bureau of Pensions Advocates
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 7700
C1A 8M9
566-8641

Bureau of Pensions Advocates
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1300
C1A 7M8
566-8677

Canadian Pension Commission
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 7700
C1A 8M9
566-8869

Department of Veterans Affairs
Pensions, Health and Social Services
Bureau
Head Office
Daniel J MacDonald Building, 4th Floor
161 Grafton Street
Post Office Box 7700
C1A 8M9
566-8888
566-8089

Department of Veterans Affairs
Pensions, Health and Social Services
Bureau
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1300
C1A 7M8
566-8677

Department of Veterans Affairs
Veterans Land Administration
Head Office
Dominion Building, 5th Floor
97 Queen Street
Post Office Box 7700
C1A 8M9
566-8433

Department of Veterans Affairs
Veterans Land Administration
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1296
C1A 7M8
566-8677

Veterans Appeal Board
Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
C1A 8M9
566-8080

VIA Rail Canada

308 Queen Street
C1A 4C2
892-7072

Dalvay (Area Code 902)

Environment Canada

Parks
Prince Edward Island National Park
Mail: Post Office Box 487
Charlottetown
C1A 7L1
672-2211
566-7050 (Charlottetown)

East Royalty

see Charlottetown

Ellerslie (Area Code 902)

Fisheries and Oceans

Ellerslie Fish Station
C0B 1J0
831-2933

Kensington (Area Code 902)

Agriculture Canada

Food Production and Inspection Branch
Agricultural Inspection Directorate
Post Office Box 687
C0B 1M0
836-3200

Miminegash (Area Code 902)

Fisheries and Oceans

Miminegash Research Station
C0B 1S0
882-2920
828-2567

Montague (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
44 Main Street North
Post Office Box 580
C0A 1R0
838-3315

Fisheries and Oceans

Post Office Box 340
C0A 1R0
838-2422
Inspection:
838-4025

Royal Canadian Mounted Police

NCO i/c
Post Office Box 550
C0A 1R0
838-2352

Transport Canada

Canadian Coast Guard
Radio Charlottetown
Rural Route 5
C0A 1R0
838-3722

Morell (Area Code 902)

Fisheries and Oceans

Conservation and Protection
Post Office Box 31
C0A 1S0
961-2251

O'Leary (Area Code 902)

Agriculture Canada

Food Production and Inspection Branch
Agricultural Inspection Directorate
Sub-area Office
Post Office Box 117
C0B 1V0
859-2404

Employment and Immigration Canada

Agriculture Employment Services
Main Street
Post Office Box 249
C0B 1V0
859-3460

Canada Employment Centre
West Prince Regional Service Centre
Post Office Box 8
C0B 1V0
859-2400

Rocky Point (Area Code 902)

Environment Canada

Parks
Fort Amherst/Port La Joye National
Historic Park
Mail: Post Office Box 487
Charlottetown
C1A 7L1
675-2220
566-7050 (Charlottetown)

Sherwood (Area Code 902)

Royal Canadian Mounted Police

Sherwood Parkdale Municipal Detachment
31 Gordon Drive
C1A 6B8
894-7383

Souris (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
Post Office Box 40
C0A 2B0
687-3161

Fisheries and Oceans

Conservation and Protection
Post Office Box 448
C0A 2B0
687-2019
Inspection:
687-3583

Royal Canadian Mounted Police

NCO i/c
Post Office Box 610
C0A 2B0
687-2027

Transport Canada

Canadian Coast Guard
Cutter Souris
Post Office Box 340
C0A 2B0
687-3279

Summerside (Area Code 902)

Agriculture Canada

Food Production and Inspection Branch
Agricultural Inspection Directorate
Sub-District Office
Post Office Box 1329
C1N 4K2
436-4203

Air Canada

Mail: Post Office Box 1749
Charlottetown
C1A 7N4
Ticket Office:
436-4888
(toll free)

Defence Construction Canada

Slemon Park
Post Office Box 150
C0B 2A0
436-7623

Employment and Immigration Canada

Agriculture Employment Services
216 Water Street
C1N 1B3
436-9105

Canada Employment Centre
57 Central Street
Post Office Box 2000
C1N 5P5
436-4821
(toll free)

Farm Credit Corporation Canada

FIDA Building
216 Water Street
Post Office Box 160
C1N 4Y8
436-6951

Fisheries and Oceans

Conservation and Protection
FIDA Building
216 Water Street
Post Office Box 1385
C1N 4K2
436-2238

National Defence, Department of

CFB Summerside
Slemon Park
C0B 2A0
436-2281

Prince Edward Island Militia B Squadron
33 Summer Street
C1N 3H6
436-2281

Revenue Canada, Customs and Excise

Customs
FIDA Building
216 Water Street
C1N 1B3
436-3231

Royal Canadian Mounted Police

NCO i/c
337 Central Street
C1N 3N2
436-9244

Tignish (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
Phillip Street
C0B 2B0
882-3099
Wednesday mornings
(24-hour answering service)

Tignish *(continued)*

Fisheries and Oceans

Post Office Box 117
C0B 2B0
Inspection:
882-3585
Protection:
882-2155

Wellington (Area Code 902)

Employment and Immigration Canada

Canada Employment Centre
Medical Arts Centre
Post Office Box 27
C0B 2E0
854-2083

Québec

Abercorn (Area Code 514)

Revenue Canada, Customs and Excise

J0E 1B0
538-2334

Acton-Vale (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
1185 Saint-André Boulevard
J0H 1A0
546-2794

Alma (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Jacques Gagnon Complex
100 St-Joseph Avenue South, 1st Floor
G8B 7A6
668-7981

Regional Industrial Expansion, Department of

Local Office
170 Saint-Joseph Street South
Room 203
G8B 3E8
668-3084

Supply and Services Canada

Alma Purchasing Office
170 St-Joseph Boulevard South
Suite 201
G8B 3E8
662-6613

Amos (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
22 1st Avenue West
J9T 1T8
732-3231

Public Works Canada

Local Office
4 1st Avenue West
J9T 1T0
732-9510

Revenue Canada, Customs and Excise

4 1st Avenue West, Suite 22
J9T 1T9
732-3641

Amos *(continued)*

Royal Canadian Mounted Police

NCO i/c
651 5th Avenue West
Post Office Box 156
J9T 1P5
732-5223

Amqui (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
12 Du Parc Avenue
G0J 1B0
629-2140

Armstrong (Area Code 418)

Employment and Immigration Canada

Canada Immigration Centre
Customs Building
South Beauce
Via Linière
G0M 1J0
597-3824

Arthabaska (Area Code 819)

Farm Credit Corporation Canada

702 Bois-Francs Boulevard South
G6P 5W6
357-9294
357-9295

Asbestos (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
280 1st Avenue
Post Office Box 180
J1T 3N1
879-5491

Bagotville (Area Code 418)

Defence Construction Canada

Post Office Box 50
Alouette
G0V 1A0
677-2040, local 2270

Transport Canada

see under La Baie

Baie-Comeau (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
166 Lasalle Boulevard
G4Z 1S5
296-4947

Fisheries and Oceans

District Office
9 Marquette Street
G4Z 1K4
296-5949

Revenue Canada, Customs and Excise

164 Lasalle Boulevard
G4Z 1S4
296-2548

Royal Canadian Mounted Police

NCO i/c
307 Lascelles Boulevard
Post Office Box 405
G4Z 2H2
296-2243

Transport Canada

Airports Authority Group
Baie-Comeau Airport
Pointe Lebel
G5C 2S6
589-8285

Aviation Group
Baie-Comeau Airport
Air Traffic Control Tower
Pointe-Lebel
G0H 1N0
589-2030

Canadian Coast Guard
Ship Safety
c/o Les Céréales Cargill Limitée
G4Z 2L6
296-3524

Baie-du-Poste (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Lac Mistassini
G0W 1C0
923-3285

Beauce

see Linière

Beauharnois (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
35 Saint-Laurent Street
J6N 1V1
429-4693

Bedford (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
71 Principale Street
J0J 1A0
248-7284

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1242
J0J 1A0
248-3369

Beebe-Plain (Area Code 819)

Revenue Canada, Customs and Excise

J0B 1E0
876-2119

Beloeil (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
597 Sir Wilfrid Laurier Boulevard
J3G 4J1
467-9314

Berthierville (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
690 Pierre de Lestage Street
Post Office Box 10
J0K 1A0
836-3793

Betsiamites (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
20 Messek Street
G0H 1B0
67-2265

Black Cape (Area Code 418)

Employment and Immigration Canada

Agriculture Employment Services
Post Office Box 9
G0C 1C0
392-4466

Blackpool

see Saint-Bernard-de-Lacolle

Blainville

see Sainte-Thérèse

Blanc-Sablon (Area Code 418)

Fisheries and Oceans

District Office
Route du Quai
G0C 1C0
461-2417

Bonaventure (Area Code 418)

Fisheries and Oceans

District Office
Hôtel-de-Ville Street
Post Office Box 879
G0C 1E0
534-4056

Brossard

see Longueuil

Buckingham (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
101 Maclaren Street East
J8L 1J9
986-3383

Campbell's Bay (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
Front Street
Post Office Box 399
J0X 1K0
648-2146

Cap-aux-Meules (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Principale Street
Post Office Box 1000
G0B 1B0
986-5415

Fisheries and Oceans

Magdalen Islands Area Office
Post Office Box 1058
G0B 1B0
986-2095

Revenue Canada, Customs and Excise

Post Office Box 383
G0B 1B0
986-3480

Royal Canadian Mounted Police

NCO i/c
Îles-de-la-Madeleine Detachment
Post Office Box 386
G0B 1B0
986-4124

Transport Canada

Canadian Coast Guargd
Harbours and Ports
Post Office Box 250
Îles-de-la-Madeleine
G0B 1B0
986-3785

Canadian Coast Guard
Lifeboat Station
Post Office Box 250
Îles-de-la-Madeleine
G0B 1B0
986-5333

Canadian Coast Guard
Radio Station Grindstone
Post Office Box 234
G0B 1B0
986-2740

Cap-de-la-Madeleine (Area Code 819)

Employment and Immigration Canada

Agriculture Employment Services
230 Vachon Street
G8T 8Y2
378-4033

Canada Employment Centre
435 Barkoff Street, 2nd Floor
G8T 2A5
379-6440

Farm Credit Corporation Canada

525 Barkoff Street
G8T 2A5
374-2418
374-2419

Carleton (Area Code 418)

Royal Canadian Mounted Police

NCO i/c
12 Tracadièche Street East
Post Office Box 336
G0C 1J0
364-7046

Causapscal (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
6 Saint-Jacques Street North
G0J 1J0
756-3464

Chambly (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
1465 Industriel Boulevard
J3L 4C4
658-0643

Environment Canada

Parks
Montréal District
1369 Bourgogne Street
J3L 1Y4
658-0681

Parks
Fort Chambly National Historic Park
2 Richelieu Street
Post Office Box 115
J3L 4B1
658-1585

Chandler (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
75 Grand Pabos Boulevard East
G0C 1K0
689-3381

Chartierville (Area Code 819)

Revenue Canada, Customs and Excise

J0B 1K0
656-2262

Châteauguay (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
105 Lauzon Street
J6K 4R8
691-4350

Chibougamau (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
333 3rd Street
G8P 1N4
748-6464

Environment Canada

Atmospheric Environment Service
Weather Office
Chibougamau Airport
Post Office Box 38
G8P 2K5
748-4272

Chicoutimi (Area Code 418)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
100 Lafontaine Street, Suite 201
G7H 6X2
545-3529

Canada Mortgage and Housing Corporation

Local Office
Le Petit-Mail Building, Room 100
326 Des Saguenéens Street
Post Office Box 34
G7H 5B5
549-2381

Canadian Broadcasting Corporation

French Services
500 Des Saguenéens Street
Post Office Box 790
G7H 5E7
696-6600

Communications, Department of

District Office
942 Chabanel Street
G7H 5W2
549-5781

Chicoutimi *(continued)*

Correctional Service Canada

Parole Office
222 Racine Street East
G7H 1R9
543-1234

Employment and Immigration Canada

Agriculture Employment Services
242 Riverin Street
G7H 4R4
549-7353

Canada Employment Centre
100 Lafontaine Avenue
Post Office Box 5010
G7H 5G4
549-8233

Canada Employment Centre on Campus
534 Jacques-Cartier Street East
G7H 1Z6
549-9520

Canada Immigration Centre
100 Lafontaine Avenue
1st Floor, Room 231
G7H 6X2
543-0228

Federal Business Development Bank

475 Des Champs-Elysées Street
G7H 5V7
545-1580

CASE Office
475 Des Champs-Elysées Street
G7H 5V7
545-1580

Health and Welfare Canada

Income Security Programs
100 Lafontaine Avenue, Suite 101
G7H 6X2
549-9382

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
114 Racine Street East
G7H 1R1
543-7927

National Film Board

530 Jacques-Cartier Street East
G7H 1Z5
543-0711

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
555 de l'Université Boulevard
G7H 2B1
545-5512

Ports Canada

Canada Ports Corporation
Port of Chicoutimi
Lafontaine Street
Post Office Box 760
G7H 5E1
543-0263

Revenue Canada, Customs and Excise

Customs
222 East Racine Street, Suite 204
Post Office Box 422
J7H 5C2
543-1545

Excise
Field Office
222 Racine Street East, Suite 208
Post Office Box 1236
G7H 5G7
543-7988

Revenue Canada Taxation

100 Lafontaine Avenue, Room 211
G7H 6X2
545-8026

Royal Canadian Mounted Police

NCO i/c
751 De Tracy Street
Post Office Box 398
G7H 5C2
549-2090

Chisasibi (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
Administrative Complex
Post Office Box 450
J0M 1E0
855-2675

Chomedey

see Lavel

Clarenceville (Area Code 514)

Revenue Canada, Customs and Excise

J0J 1B0
294-2288

Coaticook (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
57 Main Street East
J1A 1N1
849-2757

Royal Canadian Mounted Police

NCO i/c
240 Roy Street
Post Office Box 165
J1A 1J3
849-6369

Compton (Area Code 819)

Environment Canada

Parks
Louis S Saint-Laurent National Historic
Park
6 Principale Street South
Post Office Box 176
J0B 1L0
835-5448

Contrecoeur (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
5217 Marie-Victorin Street
Post Office Box 219
J0L 1C0
587-2039

Coteau-du-Lac (Area Code 514)

Environment Canada

Parks
Coteau-du-Lac National Historic Park
Post Office Box 550
J0P 1B0
763-5631

Covey Hill (Area Code 514)

Revenue Canada, Customs and Excise

Via Hemmingford
J0L 1H0
247-2914

Cowansville (Area Code 514)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
438 South Street
J2K 2X7
263-4384

Correctional Service Canada

Cowansville Institution
Post Office Box 5000
J2K 3N7
263-3073

Employment and Immigration Canada

Canada Employment Centre
224 Sud Street
J2K 2X4
263-0505

Revenue Canada, Customs and Excise

224 South Street
J2K 2X4
263-2282

Daaquam (Area Code 418)

Revenue Canada, Customs and Excise

G0R 3H0
244-3653

For telephone information services *see* pages 15 to 39.

Dolbeau (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
1201 Des Érables Street
G8L 1C2
276-0633

Donnacona (Area Code 418)

Correctional Service Canada

Donnacona Institution
1538, Route 138
G0A 1T0
285-2455

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
264 Notre-Dame Street
G0A 1T0
285-3302

Dorion (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
35 Saint-Charles Street
J7V 7K8
455-5717

Dorval

see Montréal

Drummondville (Area Code 819)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Hériot Building, Room 132
155 Saint-Jean Street
Post Office Box 337
J2B 6W3
474-3464

Correctional Service Canada

Drummond Institution
2025 Jean De Brebeuf Street
J2B 4T5
477-5112

Employment and Immigration Canada

Canada Employment Centre
350 St-Jean Street
J2B 5L4
477-4150

Canada Employment Centre on Campus
Drummondville CEGEP
960 Saint-Georges Street
J2C 6A2
478-4671

Industrial Adjustment Services
165 Saint-Jean Street, 2nd Floor
Post Office Box 903
J2B 6X1
477-6241

Farm Credit Corporation Canada

193 Lindsay Street
J2C 1N8
478-2561
478-2562
(Mondays only)

Federal Business Development Bank

1010 Des Galeries Boulevard
J2C 5W4
478-4951

Health and Welfare Canada

Income Security Programs
Surprenant Building, Room 105
400 Saint-Georges Street
J2C 4H4
478-4053

Regional Industrial Expansion, Department of

Local Office
Place du Centre, Room 502
150 Marchand Street
J2C 4N1
478-4664

Revenue Canada, Customs and Excise

155 Saint-Jean Street
J2B 5L1
478-1424
478-1425

Royal Canadian Mounted Police

NCO i/c
4 Newton Street
Post Office Box 904
J2B 6X1
474-4554

Dundee (Area Code 514)

Revenue Canada, Customs and Excise

8750 Highway 132
J0S 1L0
264-5709

East-Angus (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
61 Laurier Street
J0B 1R0
832-2443

East-Hereford (Area Code 819)

Revenue Canada, Customs and Excise

J0B 1S0
844-2243

Farnham (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
360 Principale Street East
J2N 1L7
293-3683

Revenue Canada, Customs and Excise

120 Principale Street East
J2N 1L7
293-4443

Forestville (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
51 2nd Avenue
G0T 1E0
587-2288

Franklin Centre (Area Code 514)

Revenue Canada, Customs and Excise

Highway 209
J0S 1E0
827-2323

Frelighsburg (Area Code 514)

Agriculture Canada

Research Branch
Experimental Farm
General Delivery
J0J 1C0
298-5315

Revenue Canada, Customs and Excise

J0J 1C0
298-5050

Gagnon (Area Code 418)

Transport Canada

Aviation Group
Flight Service Station
Post Office Box 1510
G0G 1K0

Gaspé (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
98 De la Reine Street
Post Office Box 980
G0C 1R0
368-3331

Canada Employment Centre on Campus
Gaspésie Campus
96 Jacques-Cartier Street
Post Office Box 590
G0C 1R0
368-2201

Environment Canada

Parks
Forillon National Park
Post Office Box 1220
G0C 1R0
368-5505

Gaspé *(continued)*
Environment Canada *(continued)*

Parks
Jacques-Cartier Monument
c/o Forillon National Park
Post Office Box 1220
G0C 1R0
368-5505

Fisheries and Oceans

Gaspé Area Office
Federal Building
118 De la Reine Street
Post Office Box 516
G0C 1R0
368-5559

Revenue Canada, Customs and Excise

Federal Building
98 De La Reine Street
G0C 1R0
368-3204

Royal Canadian Mounted Police

NCO i/c
194 Jacques-Cartier Street
Post Office Box 1339
G0C 1R0
368-1611

Transport Canada

Aviation Group
Flight Service Station
Post Office Box 2310
G0C 1R0
368-5661

Canadian Coast Guard
Ship Safety
Post Office Box 1519
G0C 1R0
368-2444

Gatineau (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
Promenades de l'Outaouais
1100 Maloney Boulevard West
Post Office Box 1080
J8P 7E3
953-4546

Health and Welfare Canada

Income Security Programs
Client Service Centre
149 De la Savane Road
Pointe-Gatineau
J8T 5C1
997-9030

Transport Canada

Aviation Group
Gatineau Airport
Flight Service Station
Post Office Box 3052
J8P 7G7
643-2026

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
358-B Maloney Boulevard East
J8P 1E4
663-3860

Gentilly (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
LaPrade Heavy Water Plant
4160 Bécancour Boulevard
G0X 1G0
298-3341

Glen-Sutton (Area Code 514)

Revenue Canada, Customs and Excise

Rural Route 1
J0E 1X0
538-3234

Granby (Area Code 514)

Correctional Service Canada

Parole Office
35 Dufferin Street, 2nd Floor, Room 20
J2G 4W5
372-5861

Employment and Immigration Canada

Canada Employment Centre
574 Principale Street
Mail: Post Office Box 5000
J2G 8J8
378-0171

Canada Employment Centre on Campus
Granby CEGEP
235 Saint-Jacques Street
J2G 3N1
372-6614

Farm Credit Corporation Canada

391 Principale Street, Room 109
J2G 2W7
378-4050

Federal Business Development Bank

161 Principale Street
J2G 2V5
372-5202

Revenue Canada, Customs and Excise

297 Principale Street
J2G 2W1
372-6692

Royal Canadian Mounted Police

NCO i/c
35 Dufferin Street
Post Office Box 10
J2G 8E2
375-5442

Grande-Entrée (Area Code 418)

Fisheries and Oceans

District Office
Municipal Building
Post Office Box 148
G0B 1H0
985-2942

Grande-Rivière (Area Code 418)

Fisheries and Oceans

District Office
84 Carrefour Street
Post Office Box 698
G0C 1V0
385-3979

Grand-Mère (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
570 6th Avenue
Post Office Box 420
G9T 5L1
538-3384

Grosse-Île

see Montmagny

Hautrive (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre on Campus
Baie-Comeau CEGEP
537 Blanche Boulevard
G5C 2B2
589-5707

Havre-aux-Maisons

see Îles-de-la-Madeleine

Havre-Saint-Pierre

see Mignan Islands

Hemmingford (Area Code 514)

Revenue Canada, Customs and Excise

Highway 219
J0L 1H0
247-2090

Royal Canadian Mounted Police

NCO i/c
9 De l'Église Street North
Post Office Box 370
Lacolle
J0J 1J0
246-3822

Herdman (Area Code 514)

Revenue Canada, Customs and Excise

Mail: c/o Athelstan
J0S 1H0
264-5606

Highwater (Area Code 514)

Revenue Canada, Customs and Excise

Rural Route 4
Mansonville
J0E 1X0
292-5995

Hull (Area Code 819)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Place du Portage, Phase II
165 Hôtel-de-Ville Street
Post Office Box 1604, Station B
J8X 3X1
997-2919

Canada Mortgage and Housing Corporation

Local Office
490 Saint-Joseph Boulevard
Post Office Box 1200
J8Y 6N6
770-1550

Canadian Aviation Safety Board

Head Office
Place du Portage, Phase II
Mail: Post Office Box 9120
Alta Vista Terminal
Ottawa, Ontario
K1G 3T8
994-3741

Canadian Forestry Service

Headquarters
Place Vincent Massey, 3rd Floor
351 Saint-Joseph Boulevard
Mail: Ottawa, Ontario K1A 1G5
997-1107

Canadian International Development Agency

Head Office
Place du Centre
200 Promenade du Portage
Mail: Ottawa, Ontario K1A 0G4
General Inquiries:
997-5456
Public Inquiries Centre:
997-5006
Consultant and Industrial Relations:
997-7775
Food Aid Co-ordination and Evaluation Centre:
997-9492
Non-governmental Organizations Division:
997-6207

Canadian Radio-television and Telecommunications Commission

Head Office
1 Promenade du Portage
Mail: Ottawa, Ontario K1A 0N2
997-0313
Telecommunications Device for the Deaf:
994-0423

Consumer and Corporate Affairs Canada

Head Office
Place du Portage
50 Victoria Street
Mail: Ottawa, Ontario K1A 0C9
997-2938
Marketing Practices:
997-4282
Telecommunications Device for the Deaf:
994-0067

Correctional Service Canada

Parole Office
15 Gamelin Boulevard, Room 102
J8Y 6N5
997-2662

Employment and Immigration Canada

Head Office
Place du Portage, Phase IV
Mail: Ottawa, Ontario K1A 0J9
994-6313

Adjudication Directorate
Head Office
Place du Portage
Phase IV, 9th Floor
Mail: Ottawa, Ontario K1A 0J9
994-3996

Canada Employment Centre
Village Place Cartier
425 Saint-Joseph Boulevard
Post Office Box 1500
J8X 4A2
953-2830

Canada Employment Centre on Campus
Outaouais College
333 Cité des Jeunes Boulevard
Post Office Box 5220
J8Y 6M5
770-4012

Canada Employment Centre on Campus
University of Québec
283 Alexandre-Taché Boulevard
Post Office Box 1250, Station B
J8X 3X7
595-2284

Canada Immigration Centre
Place du Portage, Phase II, 2nd Floor
165 Hôtel-de-Ville Street
J8X 3X2
997-2911

Environment Canada

Head Office
Les Terrasses de la Chaudière
27th Floor
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H3
997-2800

Communications Directorate
Departmental Inquiry Centre
351 St Joseph Boulevard, 6th Floor
Mail: Ottawa, Ontario K1A 0H3
997-2800

Canadian Wildlife Service
Head Office
Place Vincent Massey, 17th Floor
351 Saint-Joseph Boulevard
Mail: Ottawa, Ontario K1A 0H3
997-1095

Federal Environmental Assessment Review Office
Fontaine Building, 13th Floor
200 Sacré-Coeur Boulevard
Mail: Ottawa, Ontario K1A 0H3
997-1000

Environmental Protection
Head Office
Place Vincent Massey
351 Saint-Joseph Boulevard
Mail: Ottawa, Ontario K1A 1C8
997-2375

Historic Sites and Monuments Board of Canada
Les Terrasses de la Chaudière
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H3
997-4059

Inland Waters and Lands
Head Office
Place Vincent Massey, 8th Floor
351 Saint-Joseph Boulevard
Mail: Ottawa, Ontario K1A 0H3
997-2071
Lands:
997-1246
Publications:
997-2800

Parks
Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H3
997-2800
994-2534

External Affairs Canada

Passport Office
Headquarters
Place du Centre, 6th Floor
200 Promenade du Portage
Mail: Ottawa, Ontario K1A 0G3
994-3500

Farm Credit Corporation Canada

District Office
569 Saint-Joseph Boulevard
J8Y 4A1
771-1709

Hull *(continued)*

Federal Business Development Bank

975 St-Joseph Boulevard
Suite 200
J8Z 1W8
997-4434

Health and Welfare Canada

Health Protection Branch
Fontaine Building, Room 219
200 Sacré-Coeur Boulevard
J8X 4C6
997-3035

Indian and Northern Affairs Canada

Head Office
Terrasses de la Chaudière
North Tower
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H4
General Inquiries and Publications:
997-0380

Labour Canada

Head Office
Place du Portage, Phase II
165 Hôtel-de-Ville Street
Mail: Ottawa, Ontario K1A 0J2
997-2617

National Capital Commission

Visitor Centre
Maison du Citoyen
25 Laurier Street
J8X 4C8
778-2229

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
Place du Portage, Phase II
165 Hôtel-de-Ville Street
J8X 3X2
994-4337

National Transportation Agency

Head Office
Les Terrasses de la Chaudière
Room 1910
15 Eddy Street
Mail: Ottawa, Ontario K1A 0N9
General Inquiries:
997-0344

Public Works Canada

National Capital Region
Place du Portage, Phase IV
140 Promenade du Portage
Mail: Ottawa, Ontario
K1A 0M3
997-7511
Plans and specifications distribution:
997-7511
Tender results:
997-5673

Secretary of State

Head Office
Jules Léger Building
15 Eddy Street, 8th floor
Mail: Ottawa, Ontario K1A 0M5
997-0055
Status of Disabled Persons Secretariat:
997-2412

Supply and Services Canada

Head Office
Place du Portage, Phase III, 16A1
11 Laurier Street
Mail: Ottawa, Ontario K1A 0S5
997-6363
Communications Services
Procurement Branch:
997-7266

Canadian Government Publishing Centre
Documentation Section
Printing Bureau Building, Room 2109
45 Sacré-Coeur Boulevard
Mail: Ottawa, Ontario K1A 0S9
997-5365

Canadian Government Publishing Centre
Reference Services
Printing Bureau Building, Room 2100
45 Sacré-Coeur Boulevard
Mail: Ottawa, Ontario K1A 0S9
Publications:
997-2560

National Operations and Sector
Support Directorate
Regional Supply Branch
Crown Assets Disribution Group
Place du Portage, Phase III, 6B1
11 Laurier Street
K1A 0S5
994-0074

Science and Professional Services
Directorate
Science Program Branch
Public Awareness Program for Science
and Technology
Place du Portage, Phase III, 12C1
11 Laurier Street
Mail: Ottawa, Ontario
K1A 0S5
956-1772

Huntingdon (Area Code 514)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
27 Prince Street
Post Office Box 149
J0S 1H0
264-5400

Employment and Immigration Canada

Canada Employment Centre
27 Prince Street
J0S 1H0
264-3031

Île-aux-Noix (Area Code 514)

Environment Canada

Parks
Fort Lennox National Historic Park
Post Office Box 90
J0J 1G0
291-5700

Îles-de-la-Madeleine (Area Code 418)

Transport Canada

Airports Authority Group
Îles-de-la-Madeleine Airport
Post Office Box 1
Rural Route 1
Havre-aux-Maisons
G0B 1K0
969-4337

Aviation Group
Îles-de-la-Madeleine Airport
Flight Service Station
Post Office Box 9
Rural Route 1
Havre-aux-Maisons
G0B 1K0
969-4332

Canadian Coast Guard
Bird Rocks Light Station
Bird Rocks
G0B 1B0
Immediate area of the light station:
986-2740
986-5266

Île des Soeurs

see Montréal

Inukjuak (Area Code 819)

Transport Canada

Aviation Group
Flight Service Station and Coast Guard
Radio Station
J0M 1M0
254-8879

Jamieson's Line (Area Code 514)

Revenue Canada, Customs and Excise

Athelstan
J0S 1A0
264-5698

Joliette (Area Code 514)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
585 Archambault Street
Post Office Box 524
J6E 6H8
756-6013

Joliette *(continued)*

Employment and Immigration Canada

Agriculture Employment Services
110 Beaudry Street North
J6E 6A5
753-7486

Canada Employment Centre
389 Notre-Dame Street
Post Office Box 420
J6E 3H5
756-1094

Canada Employment Centre on Campus
Joliette CEGEP on Lanaudière
20 Saint-Charles Street South
J6E 4T1
759-1661, ext 146

Farm Credit Corporation Canada

400 Notre-Dame Street
J6E 3H4
753-7855

Revenue Canada, Customs and Excise

899 Papineau Street
J6E 2L6
756-4747

Royal Canadian Mounted Police

NCO i/c
152 Bernard Street
Post Office Box 9
J6E 2C5
759-1645

Jonquière (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
2487 Saint-Dominique Street
Post Office Box 160
G7X 7V9
542-8184

Canada Employment Centre on Campus
Jonquière CEGEP
2505 Saint-Hubert Street
G7X 7W2
547-2191

Kuujjuaq (Area Code 819)

Canadian Broadcasting Corporation

English Services
General Delivery
J0M 1C0
964-2473

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 72
J0M 1C0
964-2620

Transport Canada

Airports Authority Group
Kuujjuaq Airport
J0M 1C0
964-2968

Aviation Group
Flight Service Station
J0M 1C0
648-2841
648-2623

Kuujjuaraapik (Area Code 819)

Employment and Immigration Canada

see under Poste-de-la-Baleine

Transport Canada

Aviation Group
Flight Service Station and
Coast Guard Radio Station
Poste-de-la-Baleine
J0M 1G0
929-3246

La Baie (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
831 De la Grande-Baie Boulevard South
G7B 1C3
544-2871

Transport Canada

Airports Authority Group
Bagotville Airport
c/o Lavalin Inc
100 De l'Aéroport Road
Rural Route 3
G7B 3N8
677-2321

Lachine (Area Code 514)

see also Montréal

Employment and Immigration Canada

Canada Employment Centre
2920 Notre-Dame Street
H8S 2H1
637-4479

Lachute (Area Code 514)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
580 Principale Street
Post Office Box 53
J8H 1Y7
562-6001

Employment and Immigration Canada

Canada Employment Centre
505 Béthanie Street, Room 320
J8H 4A6
562-3791

Revenue Canada, Customs and Excise

580 Principale Street
J8H 1Y7
562-5995

Lac-Mégantic (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
5227 Frontenac Street
G6B 1H2
583-2200

Revenue Canada, Customs and Excise

5227 Frontenac Street
G6B 1H2
583-1826

Royal Canadian Mounted Police

NCO i/c
3563 Bernier Street
Post Office Box 10
G6B 2S5
583-0533

Lacolle (Area Code 514)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Highway 15
Post Office Box 486
J0J 1J0
246-3261

Revenue Canada, Customs and Excise

Highway 15 South
J0J 1J0
246-3932
Travellers' Service:
246-3833
Merchandise Service:
246-2145
Highway 221:
246-2121
Highway 223:
246-3570
Richelieu Wharf:
246-3871

La Grande (Area Code 418)

Transport Canada

Aviation Group
Flight Service Station
Post Office Box 480
Radisson
J0Y 2X0
638-8513

La Macaza

see L'Annonciation

La Malbaie (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
21 Patrick Morgan Street
G0T 1J0
665-3784

L'Annonciation (Area Code 819)

Correctional Service Canada

La Macaza Institution
321 Airport Road
J0T 1R0
275-2315

Parole Office
L'Annonciation Sector
224 Main Street South
2nd Floor
J0T 1T0
275-1262

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
224 Principale Street South
Post Office Box 730
J0T 1T0
275-3155

La Pocatière (Area Code 418)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 250
G0R 1Z0
856-4100

Research Branch
Experimental Farm
1542 2nd Line West
Post Office Box 400
G0R 1Z0
856-3141

Employment and Immigration Canada

Agriculture Employment Services
1208 6th Avenue
Post Office Box 100
G0R 1Z0
856-3044

Canada Employment Centre
201 9th Avenue
Post Office Box 1090
G0R 1Z0
856-2041

Canada Employment Centre on Campus
La Pocatière CEGEP
140 4th Avenue
G0R 1Z0
856-1525

La Salle (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
9000 Newman Boulevard
H8R 1Y8
365-9561

Canada Employment Centre on Campus
André-Laurendeau CEGEP
1111 Lapierre Street
Post Office Box 300
H8N 2J4
364-3320, ext 136

La Sarre (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
223 Principale Street
J9Z 1Y5
333-5444

L'Assomption (Area Code 514)

Agriculture Canada

Research Branch
Experimental Farm
Post Office Box 1070
J0K 1G0
589-4775

La Tuque (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
375 Saint-Joseph Street
Post Office Box 370
G9X 3P3
523-2781

Lauzon (Area Code 418)

Public Works Canada

Lorne and Champlain Dry Docks
395 Saint-Joseph Street
G6V 1G8
Lorne:
833-8048
Champlain:
833-7791

Laval (Area Code 514)

Canada Mortgage and Housing Corporation

Bank of Montréal Building, Suite 400
2 Place Laval
Post Office Box 1500
Vimont Postal Station
H7M 3Z2
663-9300

Correctional Service Canada

Québec Regional Headquarters
3 Place Laval, 2nd Floor
Chomedey
H7M 1A2
662-3333
Communications:
662-3351

Federal Training Centre
6099 Levesque Boulevard
Saint-Vincent-de-Paul
H7C 1P1
661-7786

Laval Institution
180 Montée Saint-François
H7C 1S1
661-9550

Leclerc Institution
400 Montée Saint-François
H7C 1P1
664-1320

Montée Saint-François Institution
200 Montée Saint-François
Saint-Vincent-de-Paul
H7C 1S6
661-9550

Parole Office
3131 De la Concorde Boulevard East
Room 512
Duvernay
H7E 4W4
661-8610

Parole Office
Fabre Sector
1717 St-Martin Boulevard West
Suite 230
Chomedey
H7S 1N2
687-7555

Employment and Immigration Canada

Canada Employment Centre
Laval Centre and West
3 Place Laval
H7N 1A3
663-5910

Canada Employment Centre
Laval East
3100 De la Concorde Boulevard East
2nd Floor
Duvernay
H7E 2B8
661-5564

Canada Employment Centre on Campus
Montmorency CEGEP
475 De l'Avenir Boulevard
H7N 5H9
667-5100

Federal Business Development Bank

3090 Le Carrefour Boulevard
Suite 700
Chomedey
H7T 2J7
687-4121

CASE Office
3090 Le Carrefour Boulevard
Suite 700
Chomedey
H7T 2J7
687-4121

Health and Welfare Canada

Income Security Programs
Place du Carrefour, Room 175
2525 Daniel-Johnson Boulevard
H7T 1S9
687-1324

Laval *(continued)*

Revenue Canada Taxation

District Office
3131 Saint-Martin Boulevard West
H7T 2A7
General Inquiries:
283-5300
Requests for Forms:
335-8658
Telerefund:
283-4714

Supply and Services Canada

Laval Purchasing Office
Building F32, 2nd Floor
250 Montée Saint-François
H7C 1S5
661-5987

Lennoxville (Area Code 819)

Agriculture Canada

Research Branch
Research Station
2000 Route 108 East
Post Office Box 90
J1M 1Z3
565-9171

Employment and Immigration Canada

Canada Employment Centre on Campus
Bishop's University
Post Office Box 2139
J1M 1Z7
569-9551

Les Escoumins (Area Code 418)

Transport Canada

Canadian Coast Guard
Post Office Box 370
G0T 1K0
Marine Traffic Control Centre:
233-2194
Telecom Maintenance:
233-2352

Lévis (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
98B Kennedy Highway
Post Office Box 3300
G6V 6X8
833-8200

Canada Employment Centre on Campus
Lévis-Lauzon CEGEP
205 Monseigneur Ignace Bourget Street
Lauzon
G6V 6Z9
833-5110

Environment Canada

Parks
Fort No 1, Lévis Point
c/o Artillery Park
2 D'Auteuil Street
Mail: Post Office Box 2474
Québec
G1K 7R3
648-4206

Revenue Canada, Customs and Excise

160 Commerciale Street
G6V 3P5
648-3186

Linière (Area Code 418)

Revenue Canada, Customs and Excise

Armstrong-Linière
Beauce County
G0M 1J0
597-3395

Longueuil (Area Code 514)

see also under Montréal

Employment and Immigration Canada

Canada Employment Centre
2400 Lapinière Boulevard
Brossard
J4Z 3P1
445-0411

Canada Employment Centre
Longueuil North
371 Saint-Jean Street, Suite 118
J4H 2X9
677-9471

Canada Employment Centre
1644 De Chambly Road
Longueuil South
J4J 5G2
463-0031

Louiseville (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
50 Saint-Aimé Street
Post Office Box 10
J5V 2L6
228-2761

Magdalen Islands

see Cap-aux-Meules and Îles-de-la-Madeleine

Magog (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
67 Principale Street East
Post Office Box 2500
J1X 5B9
843-3361

Maniwaki (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
116 King Street
J9E 2L3
449-4444

Mansonville

see Highwater

Marieville (Area Code 514)

Revenue Canada, Customs and Excise

1345 Du Pont Street
J0L 1J0
460-7411

Matagami (Area Code 819)

Transport Canada

Aviation Group
Flight Service Station
Post Office Box 430
J0Y 2A0
739-2922

Matane (Area Code 418)

Canadian Broadcasting Corporation

French Services
155 Saint-Sacrement Street
Post Office Box 2000
G4W 3P7
562-0290

Employment and Immigration Canada

Canada Employment Centre
Du Vieux-Port Galleries
750 Du Phare Avenue West
Suite 200
G4W 3W8
562-2876

Canada Employment Centre on Campus
Matane CEGEP
616 Saint-Rédempteur Avenue
G4W 3P7
562-1240

Revenue Canada, Customs and Excise

200 Saint-Jérôme Street, Room 202
G4W 3A2
562-1189

Mingan Islands (Area Code 418)

Environment Canada

Parks
Mingan Islands National Park Reserve
Post Office Box 1180
Havre-Saint-Pierre
G0G 1P0
538-3331

Mirabel (Area Code 514)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Administration Building, 5th Floor
Mirabel Airport
Post Office Box 23
J7N 1A2
476-3279

Food Production and Inspection
Veterinary Inspection Directorate
Administration Building, 5th Floor
Mirabel Airport
Post Office Box 145
J7N 1A2
476-3275

Employment and Immigration Canada

Canada Immigration Centre
Administration Building, 4th Floor
Mirabel International Airport
Post Office Box 30
J7N 1A6
476-2866

Environment Canada

Atmospheric Environment Service
Weather Office
Mirabel International Airport
Post Office Box 204
J7N 1A3
Information:
476-3028
Aviation forecasts:
476-3036
476-3027 (recorded)

Public Works Canada

Canada Lands Company
Canada Lands Company (Mirabel) Limited
9850 Belle Rivière Street
Post Office Box 180
Sainte-Scholastique
J0N 1S0
258-2451

Revenue Canada, Customs and Excise

Mirabel International Airport
Post Office Box 28
J7N 1A5
Travellers' Service:
476-2963
Merchandise Service:
476-3052

Royal Canadian Mounted Police

NCO i/c
Mirabel International Airport Detachment
Post Office Box 264
J4N 1A3
476-3131

Transport Canada

Airports Authority Group and Aviation Groups
Administration Building
Montréal International Airport/Mirabel
Post Office Box 1000
J7N 1A4
476-2875

Mont-Joli (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
1498 Jacques-Cartier Boulevard
G5H 2V4
775-8111

Transport Canada

Airports Authority Group
Mont-Joli Airport
Post Office Box 34
G5H 3K8
775-3447

Aviation Group
Flight Service Station
Post Office Box 250
G5H 3L1
775-7862

Canadian Coast Guard
Radio Station
Post Office Box 423
G5H 3L2
775-5392

Canadian Coast Guard
Telecommunications and Electronics
Mont-Joli Airport
Post Office Box 423
G5H 3L2
775-7862

Mont-Laurier (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
530 Dr Albiny Paquette Boulevard
J9L 3N5
623-5811

Royal Canadian Mounted Police

NCO i/c
295 Laviolette Street
Post Office Box 146
J9L 3G9
623-1100

Montmagny (Area Code 418)

Agriculture Canada

Food Production and Inspection
Health of Animals Directorate
Animal Pathology Division
Grosse-Île Experimental Station
G5V 3S2
248-2770

Food Production and Inspection
Veterinary Inspection Directorate
1 Place de l'Église, Room 401
Post Office Box 306
G5V 3S6
248-1091

Employment and Immigration Canada

Canada Employment Centre
115 De la Gare Avenue
G5V 2T2
248-1102

Revenue Canada, Customs and Excise

1 Place de l'Église, Room 302
G5V 2L9
248-2708

Montmorency (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
4096 Sainte-Anne Boulevard
G1C 2J4
661-9898

Montréal (Area Code 514)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Regional Office
Guy Favreau Complex
East Tower, Suite 1002
200 Dorchester Boulevard West
H2Z 1Y3
285-8888

Food Production and Inspection
Agricultural Inspection Directorate
Montréal District
150 Saint-Paul Street West
H2Y 1Z6
283-5686

Food Production and Inspection
Agricultural Inspection Directorate
805 Du Marché Central Street
Room 105
H4N 1K2
Poultry, animals, fruit, vegetables:
283-5173

Food Production and Inspection
Agricultural Inspection Directorate
Stockyards
316 Bridge Street, Room 110
H3K 2C4
283-7335

Food Production and Inspection
Veterinary Inspection Directorate
Québec Regional Office
Guy Favreau Complex
East Tower, Suite 1002
200 Dorchester Boulevard West
H2Z 1Y3
285-8888

Montréal *(continued)*

Air Canada

Headquarters
Place Air Canada
500 Dorchester Boulevard West
H2Z 1X5
879-7000

Ticket Offices:
2020 University Street
1155 Metcalfe Street, 16th Floor
393-3333 (destinations in Canada and U.S.)
393-3111 (other destinations)

Atomic Energy Control Board

Regional Office
2 Place Laval, Suite 220
Ville-Laval
H7N 5N6
667-6360

Atomic Energy of Canada Limited

Québec Operations
1155 Metcalfe Street, 2nd Floor
H3B 2V6
871-1116

Auditor General of Canada, Office of the

Regional Office
685 Cathcart Street, Room 1005
H3B 1M7
283-6086

Bank of Canada

901 Victoria Square
H2Z 1R2
866-4561

Canada Labour Relations Board

Québec Region
Guy Favreau Complex
East Tower, Suite 1202
200 Dorchester Boulevard West
H2Z 1X4
283-3258

Canada Mortgage and Housing Corporation

Québec Regional Office
Place du Canada, 9th Floor
1010 De La Gauchetière Street
H3B 2N2
283-4464

1111 Saint-Urbain Street, Room 201
H2Z 1Y6
283-2222

45 Place Charles-Lemoyne, Suite 101
Post Office Box 250
Longueuil Postal Station
J4K 1Z1
670-4600

Canada Post Corporation

Montréal Division
715 Peel Street
H3C 4M2
Customer Service:
283-2730
Sales:
283-7804
Communications:
283-8762

Canadian Advisory Council on the Status of Women

Eastern Region Office
2021 Union Avenue, Room 875
H3B 2C1
283-3123

Canadian Aviation Safety Board

Aviation Safety Investigation
185 Dorval Avenue, Suite 403
Dorval
H9S 5J9
633-3246

Canadian Broadcasting Corporation

Engineering Headquarters
7925 Côte Saint-Luc Road
H4W 1R5
485-1301

English Services
Québec Regional Office
1400 Dorchester Boulevard East
H2L 2M2
285-2206

French Network Centre
1400 Dorchester Boulevard East
H2L 2M2
285-3211

CBC Enterprises
Headquarters
La Tourelle, 13th Floor
1055 Dorchester Boulevard East
Post Office Box 6000, Station A
H3C 3A8
285-2206

Northern Service
Northern Québec Office
1400 Dorchester Boulevard East
7th Floor
H2L 2M2
285-2700

Radio-Canada International
La Tourelle
1055 Dorchester Boulevard East
H2L 4S5
285-2653

Canadian Grain Commission

Coristine Building, Room 200
410 Saint-Nicolas Street
H2Y 2P5
283-8350

Canadian Human Rights Commission

Québec Regional Office
1253 McGill College Avenue, Room 330
H3B 2Y5
283-5218
(Collect calls are accepted.)
Visual Ear:
283-1869

Canadian National Railways

Corporate Headquarters
935 De La Gauchetière Street West
Post Office Box 8100, Station A
H3C 3N4
399-5430

St Lawrence Region Headquarters
1060 University Street, 6th Floor
H3B 3A2
399-5430

CANAC Consultants Limited
700 Dorchester Boulevard West
5th Floor
Mail: Post Office Box 8100
Station A H3C 3N4
399-5741

CN Investment Division
Place Bonaventure, Mart F
57 Fundy Street
Mail: Post Office Box 155
Place Bonaventure
H5A 1A8
399-4811

CN Real Estate
700 Dorchester Boulevard West
5th Floor
H3B 1X8
H3B 2M9
399-4148

Canadian Radio-television and Telecommunications Commission

Regional Office
Guy Favreau Complex
East Tower, Suite 602
200 Dorchester Boulevard West
H2Z 1X4
283-6607

Canadian Wheat Board

Montréal Office
300 Saint-Sacrement Street
Room 312
H2Y 1X4
849-6261

Communications, Department of

District Office
Guy Favreau Complex
East Tower, Suite 1214
200 Dorchester Boulevard West
H2Z 1X4
283-5682
283-5685

Montréal *(continued)*
Communications, Department of
(continued)

Canadian Workplace Automation Research Centre (CWARC)
1575 Chomédey Boulevard
Laval
H7V 2X2
682-3405

Sound Recording Development Program
295 Saint-Paul Street East
H2Y 1H1
283-7737

Consumer and Corporate Affairs Canada

Québec Regional Office
Guy Favreau Complex
East Tower, Suite 502
200 Dorchester Boulevard West
H2Z 1X4
Bankruptcy:
283-6192
Consumer Products:
283-3109
Consumer Services:
283-5394
Intellectual Property:
283-7676
Marketing Practices
283-7712
Product Safety:
283-2825

District Office
2025 Fullum Street
H2K 3N5
Electricity and Gas:
283-6546
Weights and Measures:
283-6566

Correctional Service Canada

CCC Martineau
10345 Saint-Laurent Street
H3L 2B1
387-3716

CCC Ogilvy
435 Ogilvy Avenue
H3N 1M3
283-7870

CCC Pie IX
8900 Pie IX Boulevard
H1Z 3V1
325-5110

CCC Sherbrooke
2190 Sherbrooke Street East
H2K 1C7
283-1789

Parole Office
Montréal District Administration
1851 Sherbrooke Street East, Room 704
H2K 4L5
283-1776

Parole Office
Court Liaison Office
Palais de Justice, 5th Floor
Room 5-13B
1 Notre-Dame Street East
H2Y 1B6
283-1203

Parole Office
Lafontaine Sector
1851 Sherbrooke Street East
H2K 4L5
521-2331

Parole Office
Langelier Sector
Langelier Shopping Centre
7373 Langelier Boulevard
St-Léonard
H1S 1V7
253-2753

Parole Office
Longueuil Sector
174 Ste-Foy Boulevard, Room 202
Longueuil
J4J 1W9
651-9324

Parole Office
Ville-Marie Sector
5250 Decarie Boulevard
Ground Floor
H3X 2H9
283-1208

Defence Construction Canada

Québec Regional Office
233 Saint-Jean Street, Suite 1
Longueuil
J4H 2X4
283-7750
283-7751
283-7766

Employment and Immigration Canada

Regional Office
1441 Saint-Urbain Street
Post Office Box 7500, Station A
H3C 3L4
283-3964

Adjudication Directorate
980 Guy Street, 2nd Floor
H3H 2K3
283-5129

Canada Employment Centre
Managers, Professionals and University Graduates
305 Dorchester Boulevard West
Post Office Box 6050, Station A
H3C 4M3
283-5209

Canada Employment Centre
Montréal (Anjou)
7955 Louis Hippolyte Lafontaine Boulevard
H1K 4W2
355-3330

Canada Employment Centre
Montréal (Atwater)
4060 Sainte-Catherine Street West
4th Floor
H3Z 2V6
283-6655

Canada Employment Centre
Montréal (Broadway)
475 Broadway Avenue
H1B 5A9
645-2333

Canada Employment Centre
Montréal (Centre)
2085 Union Street, 2nd Floor
H3A 2C5
283-4444

Canada Employment Centre
Montréal (Clark)
9275 Clark Street
H2N 2H3
389-8021

Canada Employment Centre
Montréal (Crémazie)
3730 Crémazie Boulevard East
2nd Floor
H2A 1B5
374-3900

Canada Employment Centre
Montréal (Ferrier)
5250 Ferrier Street, Room 101
H4P 2P8
735-4781

Canada Employment Centre
6850 Sherbrooke Street East, 1st Floor
Montréal (Langelier)
H1N 3L9
255-9113

Canada Employment Centre
Montréal (Laurier)
201 Laurier Avenue East, Room 140
H2T 1G2
495-2696

Canada Employment Centre
Montréal (Frontenac)
2600 Ontario Street East, Suite 200
H2K 4K4
Employment:
521-0198
Unemployment Insurance:
521-0163

Canada Employment Centre
Montréal (Henri-Bourassa)
5801 Henri Bourassa Boulevard East
H1G 2V1
325-7890

Canada Employment Centre
Montréal (Jarry)
529 Jarry Street East, 3rd Floor
H2P 2Y6
495-1781

Canada Employment Centre
Montréal (Ontario)
3450 Ontario Street East
H1W 1R3
283-7729

Montréal *(continued)*
Employment and Immigration Canada *(continued)*

Canada Employment Centre
1205 Ducharme Avenue
Outremont
H2V 1E2
271-8888

Canada Employment Centre
Montréal (Saint-Denis – Rosemont)
5800 Saint-Denis Street
H2S 3L7
273-3311

Canada Employment Centre
790 Laurentien Boulevard, 3rd Floor
Saint-Laurent
H4M 2M6
748-5717

Canada Employment Centre
1055 Galt Avenue
Verdun
H4G 2R1
769-4501

Canada Employment Centre
Montréal (Viau)
7510 Viau Boulevard
Main Floor
H1S 2P3
722-2531

Canada Employment Centre
Manpower Office for Immigrants
1000 Guy Street, 2nd Floor
H3H 2K3
283-4651

Canada Employment Centre on Campus
Ahuntsic CEGEP
9155 Saint-Hubert Street
H2M 1Y8
381-1757

Canada Employment Centre on Campus
Bois-de-Boulogne CEGEP
10555 Bois-de-Boulogne Avenue
H4N 1L3
332-3000, ext 334

Canada Employment Centre on Campus
Concordia University
1455 De Maisonneuve Boulevard West
Room EN-106
H3G 1M8
283-5177

Canada Employment Centre on Campus
Dawson CEGEP
350 Selby Street
Westmount
H3Z 1W7
931-8731

Canada Employment Centre on Campus
École des hautes études commerciales
5255 Decelles Avenue
H3T 1V6
340-6169

Canada Employment Centre on Campus
École Polytechnique
University of Montréal Campus
Post Office Box 6179, Station A
H3C 3A7
340-4730

Canada Employment Centre on Campus
Édouard-Montpetit CEGEP
945 Chambly Road
Longueuil
J4H 3M6
679-2630

Canada Employment Centre on Campus
Maisonneuve CEGEP
3800 Sherbrooke Street East
H1X 2A2
254-7131

Canada Employment Centre on Campus
Marie-Victorin CEGEP
7000 Marie-Victorin Street
Montréal Nord
H1G 2J6
325-0150

Canada Employment Centre on Campus
McGill University
3637 Peel Street, Room 308
H3A 1X1
283-4411

Canada Employment Centre on Campus
Montréal University
2101 Édouard-Montpetit Boulevard
Post Office Box 6128, Station A
H3C 3J7
343-6736

Canada Employment Centre on Campus
Rosemont CEGEP
6400 16th Avenue
H1X 2S9
376-1620

Canada Employment Centre on Campus
Saint-Laurent CEGEP
625 Sainte-Croix Boulevard
Saint-Laurent
H4L 3X7
747-6521, ext 300

Canada Employment Centre on Campus
Vanier CEGEP
821 Sainte-Croix Boulevard
Saint-Laurent
H4L 3X9
333-3954

Canada Employment Centre on Campus
Vieux-Montréal CEGEP
Post Office Box 1444
H2X 3M8
284-7155

Industrial Adjustment Services
1441 Saint-Urbain Street
Post Office Box 7500, Station A
H3C 3L4
283-5910

Canada Immigration Centre
3730 Crémazie Boulevard East, 4th Floor
H2A 3P3
496-1064

Canada Immigration Centre
1616 Dorchester Boulevard West
H3H 1P8
283-0246

Canada Immigration Centre
Dorval International Airport
Post Office Box 366, Station AMF
H4Y 1B1
636-5983

Canada Immigration Centre
101 Place Charles-Lemoyne
Room 215
Longueuil
J4K 4Z1
651-8020

Canada Immigration Centre
Enforcement
980 Guy Street, 2nd Floor
H3H 2K3
283-5483

Immigration Appeals Office
Guy Favreau Complex
West Tower, Room 501
200 Dorchester Boulevard West
H2Z 1X4
283-7212

Energy, Mines and Resources Canada

Regional Departmental Information Office
Guy Favreau Complex
West Tower, Room 501
200 Dorchester Boulevard West
H2Z 1X4
283-5632

Conservation and Renewable Energy Office
Guy Favreau Complex
West Tower, Room 501
200 Dorchester Boulevard West
H2Z 1X4
283-5632

Environment Canada

Atmospheric Environment Service
Québec Regional Office and Weather Centre
100 Alexis-Nihon Boulevard
Saint-Laurent
H4M 2N8
283-1115

Atmospheric Environment Service
Weather Office
Air Terminal Building, Room 450
Dorval International Airport
Post Office Box 246
H4Y 1A8
General Inquiries:
636-3284
Aviation forecasts:
636-3361
636-3027 (recorded/English)
636-3079 (recorede/French)
Media Information:
636-5977
Recorded weather forecasts for Montréal:
636-3026 (English)
636-3302 (French)

Montréal *(continued)*
Environment Canada *(continued)*

Environmental Protection
Québec Regional Office
1179 De Bleury Street, 2nd Floor
H3B 3H9
283-4670
Environmental Emergency Centre:
283-0178

Environmental Protection
1001 Pierre-Dupuy Street
Longueuil
J4K 1A1
651-4249

Inland Waters and Lands
1001 Pierre-Dupuy Street
Longueuil
J4K 1A1
646-1037

Parks
Lachine Canal
200 Dorchester Boulevard West
Suite 25
H2Z 1X4
283-6054

Export Development Corporation

Québec Regional Office
Tour de la Bourse, Room 2724
800 Victoria Square
Mail: Post Office Box 124
Tour de la Bourse Postal Station
H4Z 1C3
878-1881

External Affairs Canada

Regional Passport Office
Guy Favreau Complex
West Tower, Room 215
200 Dorchester Boulevard West
H2Z 1X4
283-2152

Regional Passport Office
3300 Côte Vertu Road
H4Y 2B7
496-1343

Federal Business Development Bank

Head Office
800 Place Victoria
Post Office Box 335
Tour de la Bourse
H4Z 1L4
283-5904

550 Chambly Road
Suite 100
Longueuil
J4H 3L8
670-9550

Place Victoria Branch
800 Place Victoria, Main Floor
Post Office Box 187
H4Z 1C8
878-9571

Saint-Laurent Branch
3100 Côte Vertu Road
H4R 2J8
334-6560

6068 Sherbrooke Street East
H1N 1C1
255-2311

CASE Office
6068 Sherbrooke Street East
H1N 1C1
255-2311

CASE Office
550 Chambly Road
Suite 100
J4H 3L8
Longueuil
670-9550

CASE Office
Saint-Laurent
3100 Côte Vertu Road
H4R 2J8
334-6560

CASE Office
Tour de la Bourse, Room 1008
800 Place Victoria
Post Office Box 187
H4Z 1C8
878-9571

Federal Court of Canada

Court House, Room 11.10
1 Notre-Dame Street East
H2Y 1B6
283-4820

Fisheries and Oceans

Montréal Area Office
1001 Pierre-Dupuy Street
Longueuil
J4K 1A1
283-4967

Health and Welfare Canada

Public Affairs
Regional Office
Guy Favreau Complex
East Tower, Suite 206
200 Dorchester Boulevard West
H2Z 1X4
283-2306

Health Protection Branch
Regional Office
1001 Saint-Laurent Street West
Longueuil
J4K 1C7
283-5488

Health Services and Promotion Branch
Health Promotion Directorate
Québec Regional Office
Guy Favreau Complex
East Tower, Suite 210
200 Dorchester Boulevard West
H2Z 1X4
283-4587

Income Security Programs
Guy Favreau Complex
East Tower, Level 00, Room 10
200 Dorchester Boulevard West
H2Z 1X4
283-2228

Income Security Programs
Port-de-Mer Building, Room 217
101 Place Charles Lemoyne
Longueuil
J4K 4Z1
283-2653

Income Security Programs
4660 Jarry Street East
Saint-Léonard
H1R 1X3
376-1533

Medical Services
Regional Office
Guy Favreau Complex
East Tower, Room 202
200 Dorchester Boulevard West
H2Z 1X4
283-4774

Social Service Programs
New Horizons Program
Regional Office
Guy Favreau Complex
East Tower, Suite 212
200 Dorchester Boulevard West
H2Z 1X4
283-7306

Immigration Appeal Board

Guy Favreau Complex
East Tower, 1st Floor, Room 110
200 Dorchester Boulevard West
H2Z 1X4
283-7733

Justice Canada, Department of

Regional Office
Guy Favreau Complex
East Tower, 9th Floor
200 Dorchester Boulevard West
H2Z 1X4
283-4934

Labour Canada

Regional Office
Guy Favreau Complex
West Tower, Suite 101
200 Dorchester Boulevard West
H2Z 1X4
283-2808

Federal Mediation and Conciliation Service
Guy Favreau Complex
West Tower, Suite 103
200 Dorchester Boulevard West
H2Z 1X4
283-5731

Law Reform Commission of Canada

Place du Canada, Suite 310
1010 De la Gauchetière Street West
H3B 2N2
283-4283

Montréal *(continued)*

Livestock Feed Board of Canada

Head Office
5180 Queen Mary Road, Room 400
Mail: Post Office Box 177
Snowdon Station
H3X 3T4
283-7505

National Archives of Canada

Montréal Federal Records Centre
655A Montée de Liesse
Saint-Laurent
H4T 1P5
283-2272

National Defence, Department of

Canadian Forces Recruiting Centre
1420 Saint-Catherine Street West
H3G 1R3
283-2521

National Film Board

Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent
Mail: Post Office Box 6100, Station A
H3C 3H5
283-9000

Regional Office
Guy Favreau Complex
East Tower, Room 102
200 Dorchester Boulevard West
H2Z 1X4
283-4823

National Parole Board

Québec Regional Office
Guy Favreau Complex
West Tower, 2nd Floor
200 Dorchester Boulevard West
H2Z 1X4
283-4584

National Research Council Canada

Biotechnology Research Institute
6100 Royalmount Avenue
H4P 2R2
496-6100

Industrial Materials Research Institute
75 De Mortagne Boulevard
Boucherville
J4B 6Y4
641-2280

Industrial Research Assistance Program
Field Office
CRIQ
8475 Christophe-Colomb Avenue
H2P 2X1
283-8231

Industrial Research Assistance Program
École Polytechnique
University of Montréal
Post Office Box 6079
Station A
H3C 3A7
283-0639

National Transportation Agency

District Safety Office – Québec
Rail Safety Branch
Dominion Public Building, 7th Floor
685 Cathcart Street
H3B 1M7
283-5722

Market Entry and Analysis Branch
Enforcement Directorate
Dominion Public Building, 7th Floor
685 Cathcart Street
H3B 1M7
283-7620

Office of the Superintendent of Financial Institutions Canada

Guy Favreau Complex
West Tower, Room 909
200 Dorchester Boulevard West
H2Z 1X4
283-4836

Official Languages, Office of the Commissioner of

Québec Office
1179 Bleury Street, 4th Floor, Room 40
H3B 3H9
283-4996
(Collect calls are accepted.)

Petro-Canada

Petro-Canada Products
Eastern Region Office
1 Place Ville-Marie
H3B 4A9
878-7200
Public Affairs:
878-7505

Ports Canada

Montréal Port Corporation
Port of Montreal Building
Cité du Havre, Wing 1
H3C 3R5
283-7042

Public Service Commission

Guy Favreau Complex
West Tower, 8th Floor
200 Dorchester Boulevard West
H2Z 1X4
283-5776

Public Works Canada

Québec Regional Office
Guy Favreau Complex
East Tower, Suite 702-14
200 Dorchester Boulevard West
H2Z 1X4
283-4850
283-4906

Canada Lands Company
Canada Lands Company (Vieux-Port de Montréal) Limited
333 De la Commune Street West
H2Y 2E2
283-5256

Regional Industrial Expansion, Department of

Regional Office
Tour de la Bourse, Suite 3800
800 Place Victoria
Post Office Box 247
H4Z 1E8
283-8185

Revenue Canada, Customs and Excise

10765 Côte de Liesse Road
Pointe Claire – Dorval
H9P 2R9
631-4329

Montréal/Dorval International Airport
Pointe Claire – Dorval
H4Y 1A1
Travellers' Service:
636-3971
Merchandise Service:
636-3854

Customs
Regional Office
400 Place d'Youville
H2Y 2C2
283-2953

Excise
Regional Office
400 Place d'Youville, 7th Floor
Post Office Box 6092, Station A
H3C 3H3
283-6200

Excise
Montréal East Office
50 Crémazie Boulevard West, Suite 700
H2P 2T4
382-2434

Excise
Montréal West Office
50 Crémazie Boulevard West, Suite 700
H2P 2T4
382-2700

Revenue Canada Taxation

District Office
305 Dorchester Boulevard West
H2Z 1A6
General Inquiries:
283-5300
Requests for Forms:
283-5623
Telerefund:
283-4714

Royal Canadian Mounted Police

NCO i/c
4225 Dorchester Boulevard West
Post Office Box 559
Westmount
H3Z 2T4
283-6000

NCO i/c
Dorval International Airport
Post Office Box 293, Station AMF
H4Y 1A8
633-3354

Montréal *(continued)*

St Lawrence Seaway Authority, The

Eastern Regional Office
Saint-Lambert Lock
Post Office 97
Saint-Lambert
J4P 3N7
672-4110

The Jacques Cartier and Champlain
Bridges Incorporated
Bienville Complex, Room 630
1000 De Serigny Street
Longueuil
J4R 5B1
651-8771

Secretary of State

Regional Office
Guy Favreau Complex
West Tower, 10th Floor
200 Dorchester Boulevard West
H2Z 1X4
283-5797

Court of Canadian Citizenship
Guy Favreau Complex
West Tower, 10th Floor
200 Dorchester Boulevard West
H2Z 1X4
283-8595

Court of Canadian Citizenship
5167 Jean-Talon Street East, Room 100
H1S 1K8
283-2816

Court of Canadian Citizenship
6420 Saint-Denis Street
H2S 2R7
283-4675

Solicitor General Canada

Québec Regional Office
Guy Favreau Complex
West Tower, Suite 201
200 Dorchester Boulevard West
H2Z 1X4
283-7362

Statistics Canada

Regional Office
Guy Favreau Complex
East Tower, Suite 412
200 Dorchester Boulevard West
H2Z 1X4
Statistical information:
283-5725
Consumer Price Index Information
(recorded):
283-4498 (English)
283-4463 (French)

Supply and Services Canada

Quebec Directorate
Guy Favreau Complex
East Tower, 3rd floor
200 Dorchester Boulevard West
H2Z 1X4
283-1310

Western Quebec Region
800 Golf Road
Île des Soeurs
H3E 1G9
283-5787

Longue-Pointe Purchasing Office
6769 Notre-Dame Street East
Mail: Post Office Box 6109
H3C 3H7
283-8097

Canadian Government Publishing Centre
Communication Services
Guy Favreau Complex
West Tower, 5th Floor, Suite 517
H2X 1Z4
283-5396

Western Quebec Region
Compensation and Payments
Guy Favreau Complex
East Tower, 3rd Floor
200 Dorchester Boulevard West
H2Z 1X4
283-6156

Crown Assets Distribution Centre
Western Quebec Region
800 Golf Road
Île des Soeurs
H3E 1G9
283-0716

Tax Court of Canada

La Maison du Barreau
445 St-Laurent Boulevard
3rd Floor
H2Y 3T8
283-9912

Telefilm Canada

Head Office
National Bank of Canada Tower
14th Floor
600 De la Gauchetière Street West
H3B 4L2
Program Information:
283-6363

Transport Canada

Public Affairs
Regional Office
West Tower, 6th Floor
200 Dorchester Boulevard West
H2Z 1X4
283-4659

Airports Authority Group and Aviation
Group
Regional Office
Montréal International Airport/Dorval
Post Office Box 5000
H4Y 1B9
633-3266
Aviation Safety Programs:
633-3535
Public Affairs:
636-3283

Airports Authority Group
Montréal International Airport/Dorval
Air Terminal Building
Post Office Box 250
H4Y 1A8
633-3221

Airports Authority Group
Montréal Airports
Traffic and Sales
2001 University Street, 18th Floor
H3A 2A6
283-3453

Aviation Group
Montréal International Airport/Dorval
Air Traffic Control Tower
Air Terminal Building, Room 439
H4Y 1A8
636-3311

Aviation Group
Montréal International Airport/Dorval
Flight Service Station
Post Office Box 5000
H4X 1B9
633-3345

Canadian Coast Guard
Montréal District
Port de Montréal Building
Wing 3
Cité du Havre
H3C 3R5
283-5881

Canadian Coast Guard
Radio Station
Dorval International Airport
Room 420
Post Office Box 306
Dorval
H4Y 1A8
636-3189

Canadian Coast Guard
Ship Safety
Port de Montréal Building
Wing 3, 3rd Floor
Cité du Havre
H3C 3R5
283-7056

Marine Group
Laurentian Pilotage Authority
Commerce House, Room 1402
1080 Beaver Hall Hill
H2Z 1S8
283-6320

Policy and Co-ordination (Regional)
Montreal International Airport/Dorval
Post Office Box 5000
H4Y 1B9
633-3266

Transport of Dangerous Goods
Eastern Region
Port of Montreal Building
Cité du Havre, Wing 3, 3rd Floor
H3C 3R5
283-0696
283-5324

Montréal *(continued)*
Transport Canada *(continued)*

Transportation Development Centre
Guy Favreau Complex
West Tower, Suite 601
200 Dorchester Boulevard West
H2Z 1X4
283-0000

Veterans Affairs

Bureau of Pensions Advocates
District Office
4545 Queen Mary Road, 5th Floor
H3W 1W4
340-2041

Canadian Pension Commission
District Office
4545 Queen Mary Road, 1st Floor
H3W 1W4
340-2030

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
Québec Regional Office
4545 Queen Mary Road, 1st Floor
H3W 1W4
340-2030

Department of Veterans Affairs
Veterans Land Administration
Montréal Division
4545 Queen Mary Road
Post Office Box 127
Snowdon Station
H3X 3T3
340-2039

VIA Rail Canada

Head Office
2 Place Ville Marie, 4th Floor
H3B 2G6
871-6000
Reservations:
871-1331

Place Bonaventure, Mart E
44 Elgin Street
Post Office Box 1358
H5A 1H2
Reservations
871-1331
VIA Québec:
871-7800

Montréal East

see Montréal

Montréal North

see Montréal

Montréal West

see Montréal

Morse's-Line (Area Code 514)

Revenue Canada, Customs and Excise

10 Highway 235
J0J 1T0
248-2757

Mount Royal

see Montréal

Murdochville (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
700 5th Street
G0E 1W0
784-2838

New Richmond (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Carrefour Baie des Chaleurs
120 Perron Boulevard West
G0C 2B0
392-4431

Nicolet (Area Code 819)

Employment and Immigration Canada

Agriculture Employment Services
79 Place 21 Mars
Post Office Box 700
J0G 1E0
293-5838

Noranda

see Rouyn-Noranda

Normandin (Area Code 418)

Agriculture Canada

Research Branch
Experimental Farm
1472 Saint-Cyrille Street
G0W 2E0
274-3378

Noyan (Area Code 514)

Revenue Canada, Customs and Excise

J0J 1B0
294-2851

Old-Chelsea (Area Code 819)

National Capital Commission

Visitor Centre
Gatineau Park
Meech Lake Road
J0X 1N0
827-2020

Ormstown (Area Code 514)

Environment Canada

Parks
Battle of the Châteauguay National
Historic Park
Rural Route 4
Allen's Corner
J0S 1K0
829-2003

Outremont

see Montréal

Paspébiac (Area Code 418)

Revenue Canada, Customs and Excise

Federal Building
G0C 2K0
752-3266

Philipsburg (Area Code 514)

Employment and Immigration Canada

Canada Immigration Centre
Federal Building
Highway 133
J0J 1N0
248-2411

Revenue Canada, Customs and Excise

Customs
Federal Building
J0J 1N0
248-2877

Pierreville (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
78 Georges Street
J0G 1J0
568-2017

Plessisville (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
1800 Saint-Calixte Street
G6L 1R6
362-3271

Pohénégamook (Area Code 418)

Revenue Canada, Customs and Excise

G0L 1J0
859-2201

Point-à-la-Croix (Area Code 418)

Environment Canada

Parks
The Battle of Ristigouche National Historic Park
Mail: Post Office Box 359
G0C 1L0
788-5676

Pointe Claire (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
189 Hymus Boulevard, Suite 2001
H9R 1E9
695-9311

Pointe Gatineau

see Gatineau

Port-Cartier (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
Place Saint-Louis
2 Élie-Rochefort Street
G5B 1M9
766-5935

Revenue Canada, Customs and Excise

Post Office Box 3
G5B 2G7
766-6866

Transport Canada

Canadian Coast Guard
Ship Safety
Post Office Box 8
G5B 2G7
766-2758

Poste-de-la-Baleine (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 159
Kuujjuaraapik
J0M 1G0
929-3552

Transport Canada

see under Kuujjuaraapik

Québec (Area Code 418)

Agriculture Canada

Farm Debt Review Board
390 Dorchester Street South, 3rd Floor
G1K 6A7
648-2426

Regional Development Branch
5 Samuel Holland Park
Suite 164
G1S 4S2
648-4775

Research Branch
Research Station
2560 Hochelaga Boulevard
Sainte-Foy
G1V 2J3
657-7980

Air Canada

Ticket Offices:
1130 Fournier Street, Sainte-Foy
1 Samuel Holland Park
692-0770

Canada Mortgage and Housing Corporation

Local Office
Delta South Building, Phase II
2875 Laurier Boulevard, 5th Floor
Post Office Box 70
Sainte-Foy
G1V 4C8
651-2310

Canada Post Corporation

Québec Division
1535 Sainte-Foy Road
G1S 2P0
Customer Service:
648-2291
Sales:
648-4068
Communications:
648-2228

Canadian Broadcasting Corporation

English Services
700 Saint-Cyrille Boulevard East
G1R 5A9
525-2120

French Services
2505 Laurier Boulevard
Post Office Box 10400
Sainte-Foy
G1V 2X2
654-1341

Canadian Forestry Service

Laurentian Forestry Centre
1055 P.E.P.S. Street
Post Office Box 3800
Sainte-Foy
G1V 4C7
648-3957

Canadian Grain Commission

Post Office Box 4, Station B
G1K 7A1
648-4793

Communications, Department of

District Office
2 Place Québec, Room 436
G1R 2B5
648-3715

Consumer and Corporate Affairs Canada

District Office
410 Charest Boulevard East, Suite 400
G1K 8G3
Bankruptcy:
648-4280
Consumer Products:
648-4067
Electricity and Gas:
648-3882
Intellectual Property:
648-4280
Marketing Practices:
648-3939
Product Safety:
648-4327
Weights and Measures:
648-3879

Correctional Service Canada

Community Correctional Centre
Benoit XV Centre
2097 Benoit XV Boulevard
G1L 2Z8
648-5180

Parole Office
East Québec District Office
Champlain Building, Room 4100
2700 Laurier Boulevard
Sainte-Foy
G1V 2L8
648-7585

Emergency Preparedness Canada

Québec Regional Office
250 Grande-Allée Avenue West, Suite 701
G1R 2H4
648-3111

Employment and Immigration Canada

Agriculture Employment Services
1831 Wilfrid-Hamel Boulevard
Duberger
G1N 3Z1
687-9951

Canada Employment Centre
Les Galeries du Syndicat
410 Charest Boulevard East, Suite 405
G1K 8G3
648-2455

Canada Employment Centre
5555 3rd Avenue West
Place Les Atriums
Mail: Post Office Box 9500
G1K 7T5
627-4414

Canada Employment Centre
190 Dorchester Street South
Beauport
G1K 5Y9
529-8792

Canada Employment Centre
2725 Lafrance Street
Duberger
G1P 3N4
648-3034

Québec *(continued)*
Employment and Immigration Canada
(continued)

Canada Employment Centre
Place Iberville Deux, 2nd Floor
1175 Lavigerie Street
Sainte-Foy
G1V 4P1
648-3901

Canada Employment Centre on Campus
Laval University
Science Faculty, Room 041
Cité Universitaire/Ste-Foy
G1K 7P4
656-3575

Canada Employment Centre on Campus
Limoilou CEGEP
1300 8th Avenue
G1K 7H3
648-3664

Canada Employment Centre on Campus
Sainte-Foy CEGEP
2410 Sainte-Foy Road
Sainte-Foy
G1V 1T3
659-6600

Industrial Adjustment Services
410 Charest Boulevard East, Room 603
G1K 8G3
648-3760

Canada Immigration Centre
410 Charest Boulevard East, 5th Floor
G1K 8G3
648-3583

Energy, Mines and Resources Canada

Sales and Information Centre
94 Dalhousie Street
G1K 4B8
648-3325

Explosives Branch
1262 Maguire Avenue
Post Office Box 463
Sillery
G1T 2R8
648-7702

Surveys and Mapping Branch
Regional Office
Jacques Cartier Place, 4th Floor
320 Saint-Joseph Street East
G1K 8G5
648-4325

Environment Canada

Québec Regional Office
3 Buade Street, 4th Floor
Post Office Box 6060
Haute-Ville
G1R 4V7
648-7211
648-7204
648-7369

Atmospheric Environment Service
Weather Office
Québec Airport
Sainte-Foy
G2E 3L9
Information:
872-0061

Canadian Wildlife Service
Québec Regional Office
1141 De l'Église Highway
Post Office Box 10100
Sainte-Foy
G1V 4H5
648-3914

Environmental Conservation and
Protection Planning Branch
Québec Region
1141 Route De l'Église
C.P. 10100
Sainte-Foy
G1V 4H5
648-5166

Inland Waters and Lands
Québec Regional Office
1141 De l'Église Highway, 8th Floor
Post Office Box 10100
Sainte-Foy
G1V 4H5
648-3921
Lands:
648-3921

Parks
Regional Office
3 Buade Street
Post Office Box 6060
Haute Ville
G1R 4V7
648-4177

Parks
Artillery Park National Historic Park
2 D'Auteuil Street
Post Office Box 2414
G1K 7R3
648-4205

Parks
Cartier-Brébeuf National Historic Site
175 De l'Espinay Street
Post Office Box 2474
G1K 7R3
648-4038

Parks
The Fortifications of Québec
La Poudrière de l'Esplanade
100 Saint-Louis Street
c/o Artillery Park
2 D'Auteuil Street
G1K 7R3
648-4205

Parks
National Battlefields of Québec Park
390 De Bernières Avenue
G1R 2L7
648-3506

Parks
Port of Québec in the 19th Century
Interpretation Centre
100 Saint-André Street
Post Office Box 2474
G1K 7R3
648-3300

External Affairs Canada

Regional Passport Office
Place Belle Cour
2950 Laurier Boulevard
10th Floor, Suite 1000
Sainte-Foy
G1V 4M6
648-4990
648-4992

Farm Credit Corporation Canada

Regional Office
Champlain Building, Suite 2000
2700 Laurier Boulevard
Post Office Box 3600
Sainte-Foy
G1V 4C7
648-3993

District Office
Centre Commercial
Place des Quatre-Bourgeois
999 De Bourgogne Street
Sainte-Foy
G1W 4S6
648-5133

Federal Business Development Bank

871 Saint-Louis Road
G1S 1C1
648-3972

CASE Office
871 Saint-Louis Road
G1S 1C1
648-3972

Federal Court of Canada

Québec Local Office
Palais de la Justice
300 Jean-Lesage Boulevard, 5th Floor
G1K 8K6
648-4920

Fisheries and Oceans

Québec Regional Office
Champlain Harbour Station
901 Du Cap Diamant Street
Post Office Box 15500
G1K 7Y7
648-2519
Fishermen's Services (insurance, financial assistance):
648-5713
Small Craft Harbours:
775-6602

Ocean Science and Surveys
Québec Region
Centre champlain des sciences de la mer
901 Du Cap Diamant Street
Post Office Box 15500
G1K 7Y7
648-7781

Québec *(continued)*

Health and Welfare Canada

Health Protection Branch
901 Du Cap Diamant Street, Room 267
G1K 4K1
648-3670

Income Security Programs
330 De La Gare du Palais Street
Post Office Box 1816
G1K 7L5
648-3332

Social Service Programs
Canada Assistance Plan
1005 Sainte-Foy Road, 4th Floor
G1S 4N4
643-3329

Social Service Programs
New Horizons Program
Regional Sub-Office
1150 Claire-Fontaine Street
Room 610
G1R 5G4
648-4314

Indian and Northern Affairs Canada

Québec Regional Office
320 Saint-Joseph Street East
Post Office Box 3725
Saint-Roch
G1K 7Y2
648-3270

Labour Canada

District Office
390 Dorchester Street South, 2nd Floor
G1K 6A7
648-7707

National Battlefields Commission, The

390 De Bernières Avenue
G1R 2L7
648-3506

National Defence, Department of

Canadian Forces Recruiting Centre
1048 Saint-Jean Street
G1R 1R6
648-3636

National Film Board

Marketing Office
350 St Joseph Street East
G1K 3B2
Information:
648-3945
Film Library:
648-3852

National Research Council Canada

Industrial Research Assistance Program
333 Franquet Street
Sainte-Foy
G1V 4C7
648-3419

Ports Canada

Port of Québec Corporation
150 Dalhousie Street
Post Office Box 2268
G1K 7P7
648-3558

Public Service Commission

Place Sillery, Room 205
1126 St-Louis Road
Sillery
G1S 1E5
648-3230

Public Works Canada

Local Office
Champlain Harbour Station
Wolfe's Cove
G1K 4K1
648-3815

Canada Lands Company
Canada Lands Company (Vieux Port de Québec) Limited
Place Royale
112 Dalhousie Street
Post Office Box 95, Station B
G1K 4C1
692-0043

Regional Industrial Expansion, Department of

John Munn Building
112 Dalhousie Street
G1K 4C1
648-4826

Revenue Canada, Customs and Excise

Regional Office
Customs
130 Dalhousie Street
Post Office Box 2267
Postal Terminal
G1K 7P6
648-3708

Québec Regional Office
Excise
410 Charest Boulevard East, 7th Floor
Post Office Box 2117
Postal Terminal
G1K 7M9
648-4376

Revenue Canada Taxation

District Office
165 Pointe-aux-Lièvres Street South
Post Office Box 1787
Postal Terminal
G1K 7L3
General Inquiries:
648-3180
Request for Forms:
648-4083
Refund Inquiries:
648-4931

Royal Canadian Mounted Police

NCO i/c
Québec Sub-Division
870 Ernest-Gagnon Street
Post Office Box 340
Sillery
G1T 2R5
648-3733

Secretary of State

District Office
333 St-Amable Street, Room 155
G1R 5G2
648-3831

Court of Canadian Citizenship
333 St-Amable Street
Room B-155
G1R 5G2
648-3831

Supply and Services Canada

Eastern Quebec Region
1040 Belvédère Avenue
Mail: Post Office Box 5000
G1S 7S7
648-4547

Eastern Quebec Region
Commercial, Industrial and Technical Acquisitions
1040 Belvédère Avenue, Suite 301
Mail: Post Office Box 5000
G1S 7S7
648-3151

Tax Court of Canada

Palais de Justice
300 Jean-Lesage Boulevard
5th Floor
G1K 8L2
648-7324

Transport Canada

Public Affairs
Regional Office
104 Dalhousie Street, Room 414
Post Office Box 2055, Québec Terminal
G1K 4B8
648-7060

Airports Authority Group
Québec Airport
Sainte-Foy
G2E 3L9
874-8315
Aviation Group
Air Traffic Control Tower:
872-2485
Airworthiness:
872-5922
Flight Service Station:
872-2373
Telecommunications and Electronics:
872-2121

Canadian Coast Guard
Québec District Office
Administration Building
101 Champlain Boulevard
G1K 4H9
648-3420

Québec *(continued)*

Transport Canada *(continued)*

Canadian Coast Guard
Laurentian Regional Office
Mail: Post Office Box 2055
Québec Terminus
G1K 7M9
648-7060
648-7069

Canadian Coast Guard
Harbours and Ports
104 Dalhousie Street
Post Office Box 2055
Quebec Terminus
G1K 4B8
648-4101

Canadian Coast Guard
Killinek Radio Station
Electronic Workshop
101 Champlain Boulevard
G1K 4H9
648-7282

Canadian Coast Guard
Telecommunications and Electronics
Regional Office
104 Dalhousie Street
Mail: Post Office Box 2055
Québec Terminus
G1K 4B8
648-3420

Veterans Affairs

Bureau of Pensions Advocates
District Office
Place Laurier
Tour Champlain, Room 6020
2700 Laurier Boulevard
Sainte-Foy
G1V 4K5
648-3091

Canadian Pension Commission
District Office
Place Laurier
Tour Champlain, 6th Floor
2700 Laurier Boulevard
Sainte-Foy
G1V 4K5
648-4966

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Place Laurier
Tour Champlain, 6th Floor
2700 Laurier Boulevard
Sainte-Foy
G1V 4K5
648-3102

Repentigny (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
577 Notre-Dame Street, Suite 100
J6A 7G5
585-2044

Richmond (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
15 Carpenter Street
J0B 2H0
826-3729

Revenue Canada, Customs and Excise

15 Carpenter Street
J0B 2H0
826-2686

Rimouski (Area Code 418)

Agriculture Canada

Food Production and Inspection
180 De la Cathédrale Avenue
Post Office Box 1464
G5L 3M3
Fruit, vegetables, animals:
722-3036

Food Production and Inspection
Health of Animals Directorate
Veterinary Inspection Directorate
Animal Health Division
180 De la Cathédrale Avenue
Post Office Box 819
G5L 7C9
722-3032

Canada Mortgage and Housing Corporation

Local Office
320 Saint-Germain Street East, Room 701
Post Office Box 1190
G5L 7R1
722-3388

Canadian Broadcasting Corporation

French Services
273 Saint-Jean-Baptiste Street West
G5L 4J8
723-2217

Canadian Forestry Service

District Office
180 Des Gouverneurs Street
J5L 8G1
722-3144

Communications, Department of

District Office
140 Saint-Germain Street West
Room 206
G5L 4B5
722-3070

Correctional Service Canada

Parole Office
180 De la Cathédrale Avenue
Post Office Box 782
G5L 7C9
722-3288

Employment and Immigration Canada

Agriculture Employment Services
284 Potvin Street
G5L 7P5
723-2424

Canada Employment Centre
Place St-Laurent
70 Saint-Germain Street East, 2nd Floor
G5L 1C4
Employment:
722-3200
Unemployment Insurance:
722-3232

Canada Employment Centre on Campus
Rimouski CEGEP
60 De l'Évêché Street West
G5L 4H6
722-3394

Farm Credit Corporation Canada

320 Saint-Germain Street East
Post Office Box 1025
G5L 7E1
723-0705

Federal Business Development Bank

320 Saint-Germain Street East
Suite 702
G5L 1C2
722-3300

CASE Office
320 Saint-Germain Street East
G5L 1C2
722-3300

Health and Welfare Canada

Income Security Programs
Hôtel de Ville Building
189 De la Cathédrale Avenue
G5L 5J1
722-3025

National Defence, Department of

Les Fusiliers du Saint-Laurent
65 Saint-Jean-Baptiste Street East
G5L 1Y5
722-3260

Canadian Forces Recruiting Centre
38 Saint-Germain Street East, Suite 301
G5L 1A2
722-3273

National Film Board

207 De la Cathédrale Avenue
G5L 5J1
Film Library:
722-3086

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
University of Québec (Rimouski)
300 Des Ursulines Avenue
G5L 3A1
722-3155

Rimouski *(continued)*

Public Works Canada

Local Office
180 De la Cathédrale Avenue
G5L 5H9
722-3000

Regional Industrial Expansion, Department of

Local Office
180 Des Gouverneurs Street, 3rd Floor
G5L 8G1
722-3282

Revenue Canada, Customs and Excise

180 De la Cathédrale Avenue
G5L 5H9
722-3034

Revenue Canada Taxation

411 Sirois Avenue
G5L 8B2
722-3111

Royal Canadian Mounted Police

NCO i/c
394 Doucet Street
Post Office Box 626
G5L 7C5
722-3090

Supply and Services Canada

Rimouski District Office
Commercial, Industrial and Technical Acquisitions
140 St-Germain Street West
G5L 4B5
722-3382

Transport Canàda

Canadian Coast Guard
Ship Safety
Post Office Box 1056
G5L 7E1
722-3040

Rivière-au-Renard (Area Code 418)

Fisheries and Oceans

District Office
78 Renard Boulevard
Post Office Box 307
G0E 2A0
269-7704

Transport Canada

Canadian Coast Guard
Radio Station
Post Office Box 100
G0E 2A0
269-5686

Rivière-du-Loup (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
298 Thériault Boulevard, 2nd Floor
G5R 1L8
862-9510

Canada Employment Centre on Campus
Rivière-du-Loup CEGEP
80 Frontenac Street
G5R 1S8
862-6903, ext 233

Revenue Canada, Customs and Excise

75 Hôtel-de-Ville Street
G5R 1L7
862-4922

Royal Canadian Mounted Police

NCO i/c
19 Saint-François-Xavier Street
Post Office Box 68
G5R 3Y7
862-2359

Roberval (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
755 St-Joseph Boulevard
1st Floor
G8H 2L4
275-0361

Farm Credit Corporation Canada

Multipro Building, Suite 103
962 Paradis Street
G8H 2K1
275-0822

Royal Canadian Mounted Police

NCO i/c
715 Plante Street
Post Office Box 276
G8H 2N7
275-2951

Transport Canada

Aviation Group
Flight Service Station
Roberval Airport
Rural Route 1
G8H 2M9
275-2383

Rock Forest (Area Code 819)

Employment and Immigration Canada

Agriculture Employment Services
4509 Bourque Boulevard
J1N 1E6
567-8905

Farm Credit Corporation Canada

4300 Bourque Boulevard, Room 203
J1N 1E6
565-4922
565-4928

Rock-Island (Area Code 819)

Employment and Immigration Canada

Canada Immigration Centre
Government of Canada Building
Highway 55
Post Office Box 370
J0B 2K0
876-2774

Revenue Canada, Customs and Excise

Customs
Highway 55
J0B 2K0
876-5354

Rouyn-Noranda (Area Code 819)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
40 Du Lac Avenue
Rouyn
J9X 4N3
762-5211

Air Canada

Ticket Office
Rouyn-Noranda Airport
1-800-361-8620

Correctional Service Canada

Parole Office
40 Du Lac Avenue, Suite 104
J9X 4N3
762-3541

Employment and Immigration Canada

Agriculture Employment Services
970 Larivière Street
Post Office Box 610
J9X 4K5
762-0833

Canada Employment Centre
151 Du Lac Avenue
Rouyn
J9X 6C3
764-4264

Federal Business Development Bank

147 Mercier Avenue
J9X 4X4
764-6701

National Defence, Department of

Canadian Forces Recruiting Centre Detachment
151 Du Lac Avenue, Room 302
J9X 4N6
762-0851

National Film Board

Marketing Office
Taschereau Pavilion
74 Taschereau Street East
J9X 3E4
762-6051

Rouyn-Noranda *(continued)*

Revenue Canada, Customs and Excise

40 Lakeshore Avenue
J9X 4M6
762-4886

Revenue Canada Taxation

District Office
11 Du Terminus Street East
J9X 3B5
General Inquiries:
764-5171
Requests for Forms and Other Inquiries:
764-5151

Royal Canadian Mounted Police

NCO i/c
243 Murdoch Street
Post Office Box 2519
J9X 5B1
764-9561

Transport Canada

Aviation Group
Flight Service Station
Rouyn Airport
Rural Route 1
J9X 5B7
764-4664

Sacré-Coeur – Saguenay (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
144 Principale Street North
G0T 1Y0
236-4628

Saint-Bernard-de-Lacolle
(Area Code 514)

Employment and Immigration Canada

Canada Immigration Centre
Government of Canada Building
Highway 15
Blackpool
J0J 1V0
246-3911

Sainte-Agathe (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
38 Principale Street East
J8C 1J4
326-4300

Sainte-Anne-de-Bellevue (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre on Campus
John Abbott CEGEP
Post Office Box 2000
H9X 3L9
457-6610

Canada Employment Centre on Campus
McGill University
McDonald College Campus
Harrison Building
Post Office Box 64
H9X 1C0
497-6993

Fisheries and Oceans

Biological Research Program
Arctic Biological Station
555 Saint-Pierre Boulevard
H9X 3R4
457-3660

Sainte-Anne-des-Monts (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
119 3rd Avenue
Post Office Box 3000
G0E 2G0
763-3305

Fisheries and Oceans

District Office
42 Route du Parc
Post Office Box 640
G0E 2G0
763-7751

Sainte-Anne-des-Plaines (Area Code 514)

Correctional Service Canada

Regional Reception Centre
Sainte-Anne-des-Plaines
246 Montée Gagnon
J0N 1H0
478-5977

Archambault Institution
242 Montée Gagnon
J0N 1H0
478-5960

Sainte-Anne-des-Plaines Institution
244 Montée Gagnon
Mail: Post Office Box 390
J0N 1H0
478-5933

Sainte-Antoine-des-Laurentides

see Saint-Jérôme

Sainte-Aurélie (Area Code 418)

Revenue Canada, Customs and Excise

468 St-Joseph Line
G0M 1M0
593-3971

Sainte-Cécile-de-Masham
(Area Code 819)

National Capital Commission

Visitor Centre
Lac Philippe
(open daily from third weekend in June to first weekend in September, and weekends only during rest of year)
827-2020

Sainte-Flavie (Area Code 418)

Fisheries and Oceans

Maurice Lamontagne Institute
810 Route de la Mer
G0J 2L0
775-7485

Sainte-Foy

see Québec

Sainte-Marie-de-Beauce (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
287 Marguerite-Bourgeois Avenue
Post Office Box 280
G6E 3B6
387-2916

Sainte-Thérèse (Area Code 514)

Correctional Service Canada

Parole Office
Sainte-Thérèse Sector
204 Labelle Boulevard
Suite 200
J7E 4J4
434-1401

Employment and Immigration Canada

Canada Employment Centre
212 Labelle Boulevard
J7E 1X2
430-2800

Canada Employment Centre on Campus
Lionel-Groulx CEGEP
100 Duquet Street
J7E 3G6
430-3120, ext 283

Transport Canada

Surface Transportation Administration
Motor Vehicle Test Centre
Post Office Box 285
Blainville
J7E 4J2
430-7981

Saint-Eustache (Area Code 514)

Employment and Immigration Canada

Agriculture Employment Services
55 Grignon Street
J7P 4X1
472-0440

Canada Employment Centre
367 Sauvé Boulevard
J7P 2B1
473-1220

Saint-Gabriel-de-Brandon (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
Itinerant Office
48 Beausoleil Street
Post Office Box 99
J0K 2N0
835-2828

Saint-Georges (Area Code 418)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
11125 1st Avenue East
Post Office Box 274
Beauce County
G5Y 5C7
228-1627 (message service)

Food Production and Inspection
Veterinary Inspection Directorate
11725 1st Avenue East
Beauce County
Post Office Box 126
G5Y 5C4
228-2868

Employment and Immigration Canada

Agriculture Employment Services
2550 127th Street
G5Y 5L1
228-5588

Canada Employment Centre
Place Centre-Ville
11500 1st Avenue East
Post Office Box 1500
G5Y 7H2
Employment:
228-8806
Unemployment Insurance:

Farm Credit Corporation Canada

2385 6th Avenue
Saint-Georges West
G5Y 3X6
228-2073

Revenue Canada, Customs and Excise

12880 1st Avenue East
G5Y 2E6
228-7111

Royal Canadian Mounted Police

NCO i/c
11725 1st Avenue East
Post Office Box 101
Beauce County
G5Y 5C4
228-2332

Saint-Herménégilde (Area Code 819)

Revenue Canada, Customs and Excise

Hereford Road
Rural Route 1
J0B 2W0
844-2242

Saint-Honoré (Area Code 418)

Transport Canada

Aviation Group
Air Traffic Control Tower
Post Office Box 129
Martel Postal Station
G0V 1L0
673-4353

Saint-Hubert (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
Galerie Cousineau, Suite 135
5245 Cousineau Boulevard
J3Y 7Z1
445-1400

Environment Canada

Atmospheric Environment Service
Weather Office
5680 De l'aéroport Highway
J3Y 5K2
General Information:
678-3161
Administration:
678-7781
Recorded weather forecasts:
678-1153 (French)
Recorded aviation weather forecasts (French):
678-4172

National Defence, Department of

DND Office of Information
J3Y 5T4
443-7080, exts 364, 380, 385

Revenue Canada Taxation

District Office
5245 Cousineau Boulevard
J3Y 7Z7
General Inquiries:
283-5300
Requests for forms:
445-5264
Telerefund:
283-4714

Transport Canada

Airports Authority Group
Saint-Hubert Airport
5700 De l'Aéroport Highway
J3Y 5K2
678-6030
Aviation Group
Air Traffic Control Tower:
656-4344

Saint-Hyacinthe (Area Code 514)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Galeries de Saint-Hyacinthe
3100 Laframboise Boulevard, Room 206
J2S 4Z4
773-6639

Food Production and Inspection
Veterinary Inspection Directorate
3400 West Casavant Boulevard
Post Office Box 307
J2S 8E3
773-7629

Employment and Immigration Canada

Agriculture Employment Services
850 Casavant Boulevard West
J2S 7S3
774-9154

Canada Employment Centre
775 Saint-Dominique Street
Post Office Box 2500
J2S 5M8
773-7481

Canada Employment Centre on Campus
Saint-Hyacinthe CEGEP
3000 Boullé Street
J2S 1H9
773-6800

Canada Employment Centre on Campus
Food and Agriculture Technology Institute
3230 Sicotte Street
J2S 2M2
773-7401

Farm Credit Corporation Canada

Galeries Saint-Hyacinthe, Room 201
3100 Laframboise Boulevard
J2S 4Z4
773-2519
773-2510
(Tuesdays to Fridays)

Revenue Canada, Customs and Excise

2050 Girouard Street West
J2S 3A6
774-5818

Royal Canadian Mounted Police

NCO i/c
670 Chambly Street
Post Office Box 216
J2S 7B4
773-5021

Saint-Jean

see Saint-Jean-sur-Richelieu

Saint-Jean-sur-Richelieu (Area Code 514)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
246 Champlain Street
Post Office Box 54
J3B 6Z1
347-1669

Research Branch
Research Station
430 Gouin Boulevard
Post Office Box 457
J3B 6Z8
346-4494

Employment and Immigration Canada

Canada Employment Centre
1001 Du Séminaire Boulevard
Post Office Box 1020
J3B 7J7
348-0961

Canada Employment Centre on Campus
Saint-Jean-sur-Richelieu CEGEP
30 Du Séminaire Boulevard
Post Office Box 1018
J3B 7B1
347-5301

Farm Credit Corporation Canada

921 Du Séminaire Boulevard, Room 115
J3A 1B6
348-3849
348-3840

Revenue Canada, Customs and Excise

109 Richelieu Street
J3B 6X2
346-5590

Royal Canadian Mounted Police

NCO i/c
550 Dorchester Street
J3B 4Z8
348-1138

Transport Canada

Aviation Group
Air Traffic Control Tower
Saint-Jean Airport
c/o CFB Saint-Jean
Richelain Post Office
J0J 1R0
347-4233

Saint-Jérôme (Area Code 514)

Correctional Service Canada

Community Correctional Centre
220 St-Georges Street
J72 4Z9
436-2504

Parole Office
West Quebec District
380 Labelle Street
2nd floor, Suite 203
J7Z 5L3
432-3737

Parole Office
Laurentian Sector
200 St-Georges Street
J7Z 4Z9
432-2141

Employment and Immigration Canada

Canada Employment Centre
225 Du Palais Street
J7Z 1X7
436-4230

Canada Employment Centre on Campus
Saint-Jérôme CEGEP
455 Fournier Street
J7Z 4V2
436-1580, ext 266

Farm Credit Corporation Canada

393 Des Laurentides Boulevard
Suite 223
Saint-Antoine-des-Laurentides
J7Z 4L9
438-2119

Federal Business Development Bank

Galeries des Laurentides, Room 230
500 Des Laurentides Boulevard
Saint-Antoine-des-Laurentides
J7Z 4M2
432-7111

National Defence, Department of

Canadian Forces Recruiting Centre
324 Labelle Street
J7Z 5L3
436-8127

Revenue Canada, Customs and Excise

380 Labelle Street, Suite 202
J7Z 5L3
438-3646

Royal Canadian Mounted Police

NCO i/c
444 Monseigneur Dubois Street
J7Y 3L8
431-1331

Saint-Lambert

see Montréal

Saint-Laurent

see Montréal

Saint-Léonard

see Montréal

Saint-Pamphile (Area Code 418)

Revenue Canada, Customs and Excise

G0R 3X0
356-3151

Saint-Rémi (Area Code 514)

Employment and Immigration Canada

Agriculture Employment Services
6 Du Moulin Street
J0L 2L0
454-3996

Salluit (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
House 445
Sugluk
J0M 1S0
255-8801

Schefferville (Area Code 418)

Transport Canada

Airports Authority Group
c/o Transport Bravo Inc
Schefferville Airport
Post Office Box 1510
G0G 2T0
585-3544

Aviation Group
Flight Service Station
Post Office Box 1330
G0G 2T0
585-2621

Senneterre (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
273 3rd Street West
Post Office Box 218
J0Y 2M0
737-2377

Sept-Îles (Area Code 418)

Air Canada

Ticket Office
Sept-Îles Airport
1-800-361-8620

Canada Mortgage and Housing Corporation

Local Office
Le Concorde Building, Room 46
350 Smith Street
G4R 3X2
962-5136

Canadian Broadcasting Corporation

French Services
350 Smith Street, Suite 30
G4R 3X2
968-0720

Sept-Îles *(continued)*

Employment and Immigration Canada

Canada Employment Centre
701 Laure Boulevard, 3rd Floor
G4R 4T6
962-5501

Canada Employment Centre on Campus
Sept-Îles CEGEP
25 De La Vérendrye Street
G4R 1H2
962-9848, ext 258

Canada Immigration Centre
701 Laure Boulevard, 3rd Floor
G4R 1X8
962-4696

Environment Canada

Atmospheric Environment Service
Weather Office
Sept-Îles Airport
Post Office Box 2035
G4R 4K2
Information:
962-8524
Administration:
962-8522

Federal Business Development Bank

106 Napolean Street, Suite 305
G4R 3L7
968-1420

Fisheries and Oceans

North Shore Area Office
25 Napoléon Street, 2nd Floor
G4R 3K7
962-6314

Health and Welfare Canada

Income Security Programs
Client Service Centre
402 Brochu Avenue
G4R 2W8
962-7116

Indian and Northern Affairs Canada

Sept-Îles District
701 Laure Boulevard, 2nd Floor
G4R 1X8
962-6596

National Defence, Department of

Canadian Forces Recruiting Centre
Montréal Detachment
701 Laure Boulevard
G4R 1X8
968-6201

Ports Canada

Canada Ports Corporation
Port of Sept-Îles
421 Arnaud Street, Room 202
Post Office Box 280
G4R 4K5
968-1231

Regional Industrial Expansion, Department of

Local Office
701 Laure Boulevard
Post Office Box 698
G4R 4K9
968-3426

Revenue Canada, Customs and Excise

701 Laure Boulevard
G4R 1X8
962-2632

Royal Canadian Mounted Police

NCO i/c
637 Dequen Street
Post Office Box 144
G4R 4K3
962-2061

Transport Canada

Airports Authority Group
Sept-Îles Airport
Post Office Box 2001
G4R 4K2
962-8211
Aviation Group
Air Traffic Control Tower:
962-8244
Telecommunications and Electronics:
962-8215
Flight Service Station:
962-8229

Canadian Coast Guard
Ship Safety
Post Office Box 596
G4R 4K7
968-4991

Canadian Coast Guard
Radio Station
402 Brochu Avenue
G4R 2W8
968-3118

Shawinigan (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
395 De la Station Avenue, Suite 217
Post Office Box 438
G9N 7J7
536-5633

Canada Employment Centre on Campus
Shawinigan CEGEP
2263 Du Collège Boulevard
G9N 6V8
539-6401

Environment Canada

Parks
465 5th Street
La Mauricie National Park
Post Office Box 758
G9N 6V9
536-2638

Revenue Canada, Customs and Excise

395 De la Station Avenue, Room 204
G9N 1V8
536-3331

Sherbrooke (Area Code 819)

Agriculture Canada

Food Production and Inspection
50 Couture Street, Room 331
Post Office Box 846
J1H 5L1
564-4707

Food Production and Inspection
Veterinary Inspection Directorate
50 Couture Street, Room 356
Post Office Box 846
J1H 5L1
564-4719

Canada Mortgage and Housing Corporation

Local Office
2355 King Street West, Room 201
Post Office Box 2120
J1J 3Y1
564-4220

Canadian Grain Commission

624 Conseil Street
J1G 1K5
562-1385

Communications, Department of

District Office
1650 King Street West, Room 401
J1J 2C3
564-4917

Consumer and Corporate Affairs Canada

District Office
1335 King Street West, Room 402
J1J 2B8
Bankruptcy:
564-4724
Consumer Products:
564-4722
Electricity and Gas:
(514) 283-6546 (Montréal)
Intellectual property:
564-4724
Weights and Measures:
564-3879

Employment and Immigration Canada

Canada Employment Centre
299 Olivier Street
J1H 1X4
Employment:
564-5924
Unemployment Insurance:
564-5884

Canada Employment Centre
Place Jacques-Cartier
1650 King Street West, Room 100
J1J 2C3
564-4813

Sherbrooke *(continued)*
Employment and Immigration Canada *(continued)*

Canada Employment Centre on Campus
Sherbrooke CEGEP
Pavilion 5
475 Parc Street
J1E 2J8
564-6153

Canada Employment Centre on Campus
Sherbrooke University
Marie-Victorin Pavilion
2500 Université Boulevard
J1K 2R1
564-4820

Canada Immigration Centre
299 Olivier Street
J1H 1X4
564-4822

Energy, Mines and Resources Canada

Surveys, Mapping & Remote Sensing Sector
Canada Centre for Mapping (Sherbrooke)
2144 King Street West, Room 200
J1J 2E8
564-4992

Environment Canada

Atmospheric Environment Service
Weather Office
299 Olivier Street, 2nd Floor
J1H 1X4
564-4207

Federal Business Development Bank

2532 King Street West
J1J 2E8
564-4740

CASE Office
2532 King Street West
J1J 2E8
564-4740

Health and Welfare Canada

Health Protection Branch
50 Couture Street, Room 319
Post Office Box 1120
J1H 5L5
564-4916

Income Security Programs
Old Age Security
Place Jacques-Cartier
30 Marchant Street
J1J 3E3
564-4950

National Defence, Department of

Canadian Forces Recruiting Centre Detachment
315 King Street West, Room 302
J1H 1R2
564-4949

National Film Board

Marketing Office
315 King Street West, Suite S-104
J1H 1R2
Information:
564-4915
Film Library:
564-4931

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
University of Sherbrooke
2500 Université Boulevard
J1K 2R1
564-4825

Public Works Canada

Real Estate Office
315 King Street West
J1H 1R2
564-4918

Regional Industrial Expansion, Department of

Local Office
1335 King Street West, Room 303
J1J 2B8
564-4713

Revenue Canada, Customs and Excise

Customs
50 Couture Street, Room 376
Post Office Box 127
J1H 4G9
564-4894

Excise
50 Couture Street, Room 372
Post Office Box 1177
J1H 5L5
564-4910

Revenue Canada Taxation

District Office
50 Couture Street
J1H 5L8
General Inquiries:
564-4888
Requests for Forms:
821-8565
Refund Inquiries:
564-4989

Royal Canadian Mounted Police

NCO i/c
50 Couture Street, Room 316
Post Office Box 1505
J1H 5M4
564-4770

Transport Canada

Aviation Group
Flight Service Station
Sherbrooke Airport
Rural Route 4, Cookshire
J0B 1M0
832-2560

Veterans Affairs

Department of Veterans Affairs
Pension, Health and Social Service Bureau
District Office
1650 King Street West, Room 201
J1J 2C3
564-4783

Sillery

see Québec

Sorel (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
60 Élizabeth Street
Post Office Box 500
J3P 6E7
743-0051

Canada Employment Centre on Campus
Sorel-Tracy CEGEP
3000 De la Mairie Boulevard
Tracy
J3R 5B9
742-6651

Revenue Canada, Customs and Excise

80 Georges Street
Post Office Box 246
J3P 5N7
743-0026

Transport Canada

Canadian Coast Guard
Port Installations
15 Prince Street
J3P 4J4
743-5548

Canadian Coast Guard
Ship Safety
26 Place de l'Entraide
Post Office Box 186
J3P 6M2
743-1259

Stanhope (Area Code 819)

Revenue Canada, Customs and Excise

Post Office Box 60
J0B 3C0
849-4414

Terrebonne (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
878 Des Seigneurs Boulevard
Mail: Post Office Box 115
J6W 3L5
471-3722

Thetford-Mines (Area Code 418)

Employment and Immigration Canada

Canada Employment Centre
222 Smith Boulevard South
Post Office Box 189
G6G 5S5
335-2972

Canada Employment Centre on Campus
L'Amiante Region CEGEP
671 Smith Boulevard South
G6G 1N1
338-8591

Revenue Canada, Customs and Excise

12 Notre-Dame Street North
G6G 2J7
335-6600

Royal Canadian Mounted Police

NCO i/c
12 Notre-Dame Street North
Post Office Box 655
G6G 5T6
338-6171

Trois-Rivières (Area Code 819)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
1285 Notre-Dame Street, Suite 234
Post Office Box 1416
G9A 5L2
Poultry, fruit and vegetables:
379-2468

Food Production and Inspection
Veterinary Inspection Directorate
1285 Notre-Dame Street, Room 226
Post Office Box 91
G9A 5E3
375-8241

Canada Mortgage and Housing Corporation

Inspection Office
1410 Des Cyprès Street, Room 200
G8Y 4S3
379-6133

Consumer and Corporate Affairs Canada

District Office
225 Des Forges Street, Room 201
G9A 2G7
Consumer Products:
374-9912
Electricity and Gas:
(418) 648-3882 (Québec City)
Weights and Measures:
374-9912

Correctional Service Canada

Parole Office
1180 Royale Street, 2nd Floor
G9A 4J1
375-4777

Employment and Immigration Canada

Canada Employment Centre
140 Saint-Antoine Street, Room 500
G9A 4J5
379-3900

Canada Employment Centre on Campus
Trois-Rivières CEGEP
3500 De Courval Street
G8Z 1T2
376-1721

Canada Immigration Centre
1285 Notre-Dame Street
G9A 4X2
379-6395

Environment Canada

Atmospheric Environment Service
Weather Office
1055 Des Forges Boulevard
Suite 430
G8Z 4J8
373-0394
Recorded weather forecasts:
373-0393 (French)

Parks
Les Forges du Saint-Maurice National Historic Park
10150 Des Forges Boulevard
G9C 1B1
378-5116

Federal Business Development Bank

1410 Des Cyprès Street
G8Y 4S3
375-1621

CASE Office
1410 Des Cyprès Street
G8Y 4S3
375-1621

Health and Welfare Canada

Health Protection Branch
Post Office Building, Room 319
1285 Notre-Dame Street
Post Office Box 1595
G9A 5L9
374-6259

Income Security Programs
Client Service Centre
3675 Chanoine Moreau Boulevard
G8Y 5M6
373-2585

National Defence, Department of

Canadian Forces Recruiting Centre Detachment
Federal Building
1285 Notre-Dame Street
G9A 4X2
376-0582

National Film Board

1225 Place de l'Hôtel de Ville
G9A 5L9
Film Library:
372-4630

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
3351 Des Forges Boulevard, Room 2063-G
G9A 5H7
376-5442

Ports Canada

Canada Ports Corporation
Port of Trois-Rivières
1545 Du Fleuve Street
Post Office Box 999
G9A 5K2
378-3939

Regional Industrial Expansion, Department of

Local Office
Pollack Building, Room 206
225 Des Forges Street
G9A 2G7
374-5544

Revenue Canada, Customs and Excise

1285 Notre-Dame Street
Post Office Box 998
G9A 5K2
374-8924

Excise
225 Des Forges Street, Suite 200
G9A 2G7
375-1561

Revenue Canada Taxation

1055 Des Forges Boulevard
G8Z 4J8
373-2723

Royal Canadian Mounted Police

NCO i/c
3110 Anjou Street
Post Office Box 334
G9A 5G4
374-2465

Trout-River (Area Code 514)

Revenue Canada, Customs and Excise

980 Highway 138
Athelstan
J0S 1A0
264-2070

Valcartier (Area Code 418)

Defence Construction Canada

Post Office Box 130
Courcelette
G0A 1R0
844-5576
844-5578

Val-d'Or (Area Code 819)

Air Canada

Ticket Office
Val-d'Or Airport
1-800-361-8620

Canada Mortgage and Housing Corporation

Local Office
600 Centrale Avenue
Post Office Box 760
J9P 4P8
824-3649

Canadian Forestry Service

District Office
1574 Sullivan Road
J8P 1M3
825-2622

Employment and Immigration Canada

Canada Employment Centre
550 3rd Avenue
J9P 1S4
825-5640

Canada Immigration Centre
550 3rd Avenue
J9P 1S4
825-5640

Environment Canada

Atmospheric Environment Service
Weather Office
Val-d'Or Airport
Post Office Box 846
J9P 4P8
824-4553

Health and Welfare Canada

Income Security Programs
Client Service Centre
1087 3rd Avenue
J9P 1T5
825-2867

Regional Industrial Expansion, Department of

Local Office
Place du Québec, Room 302
888 3rd Avenue
J9P 5E6
825-5260

Revenue Canada, Customs and Excise

1100 6th Street
J9P 3W6
824-4043

Royal Canadian Mounted Police

NCO i/c
913 Bérard Avenue
Post Office Box 615
J9P 3T6
824-9629

Transport Canada

Airports Authority Group
Val-d'Or Airport
Post Office Box 2000
J9P 5C3
825-6963
Airworthiness:
825-9250

Aviation Group
Air Traffic Control Tower
Val-d'Or Airport
Post Office Box 68
J9P 4N6
825-7211
Airports Authority Group
Administration:
825-6963

Valleyfield (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
4 Saint-Laurent Street
J6S 2L9
373-6220

Canada Employment Centre on Campus
Valleyfield CEGEP
169 Champlain Street
J6T 1X6
373-9441

Farm Credit Corporation Canada

87 Sainte-Cécile Street
J6T 1L9
371-1772

Revenue Canada, Customs and Excise

4 Saint-Laurent Street
J6S 2L9
373-3113

Royal Canadian Mounted Police

Officer i/c
2003 Sainte-Marie Boulevard
J6T 3B5
377-3223

Victoriaville (Area Code 819)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
108 Olivier Street
Post Office Box 281
G6P 6S9
752-5354

Employment and Immigration Canada

Canada Employment Centre
108 Olivier Street
G6P 6V6
758-0551

Canada Employment Centre on Campus
Victoriaville CEGEP
108 Olivier Street
G6P 5H2
758-6401

Revenue Canada, Customs and Excise

112 Bois-Francs Boulevard North
G6P 1E7
752-2050

Ville-des-Laurentides (Area Code 514)

Environment Canada

Parks
Sir Wilfrid Laurier National Historic Park
12 Laurier Avenue, Suite 205
Post Office Box 70
J0R 1C0
439-3702

Ville-Marie (Area Code 819)

Employment and Immigration Canada

Canada Employment Centre
18 Notre-Dame-de-Lourdes Street
J0Z 3W0
629-2757

Environment Canada

Parks
Fort Témiscamingue National Historic Park
Post Office Box 636
J0Z 3W0
629-3222

Ville-Saint-Georges

see Saint-Georges

Waterloo (Area Code 514)

Employment and Immigration Canada

Canada Employment Centre
5376 Foster Street
Post Office Box 1520
J0E 2N0
539-2838

Westmount

see Montréal

Woburn (Area Code 819)

Revenue Canada, Customs and Excise

1020 Des Lignes Road
G0Y 1R0
544-4051

Saskatchewan

Abernethy (Area Code 306)

Environment Canada

Parks
Motherwell Homestead National Historic Park
Post Office Box 247
S0A 0A0
533-2116

Admiral (Area Code 306)

Prairie Farm Rehabilitation Administration

Beaver Valley Community Pasture
Post Office Box 97
S0N 0B0
297-3529

Assiniboia (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
104 4th Avenue West
Post Office Box 277
S0H 0B0
642-4197

Farm Credit Corporation Canada

131 3rd Avenue West
Post Office Box 1060
S0H 0B0
642-5282

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1358
S0H 0B0
642-5922

Avonlea (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 8
S0H 0C0
868-2144

Balcarres (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
120 Johnston Avenue
Post Office Box 70
S0G 0C0
334-2602

Batoche (Area Code 306)

Environment Canada

Parks
Batoche National Historic Park
Post Office Box 999
Rosthern
S0K 3R0
423-6227

Battleford (Area Code 306)

Environment Canada

Parks
Battleford National Historic Park
Post Office Box 70
S0M 0E0
937-2621

Royal Canadian Mounted Police

see under North Battleford

Beauval (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 9
S0M 0G0
288-2097

Bengough (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 549
S0C 0K0
268-2144

Big Beaver (Area Code 306)

Revenue Canada, Customs and Excise

S0H 0G0
267-2276

Biggar (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 640
S0K 0M0
948-3368

Big River (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 187
S0J 0E0
469-2010

Birch Hills (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 700
S0J 0G0
749-2200

Birsay (Area Code 306)

Prairie Farm Rehabilitation Administration

Coteau Community Pasture
Post Office Box 16
S0L 0G0
573-4620

Blaine Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 250
S0J 0J0
497-2644

Bracken (Area Code 306)

Prairie Farm Rehabilitation Administration

Lone Tree Community Pasture
Post Office Box 40
S0N 0G0
293-2853

Broadview (Area Code 306)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 70
S0G 0K0
696-2229

Royal Canadian Mounted Police

NCO i/c
Post Office Box 280
S0G 0K0
696-2437

Brock (Area Code 306)

Prairie Farm Rehabilitation Administration

Hillsburgh Community Pasture
Post Office Box 127
S0L 0H0
379-2123

Broderick (Area Code 306)

Prairie Farm Rehabilitation Administration

Rudy – Rosedale Community Pasture
Rural Route 1
S0H 0L0
867-8906

Buffalo Narrows (Area Code 306)

Employment and Immigration Canada

Canada Employment Centre
Post Office Box 128
S0M 0J0
235-4303

Environment Canada

Atmospheric Environment Service
Weather Station
General Delivery
S0M 0J0
235-4372

Royal Canadian Mounted Police

NCO i/c
Post Office Box 9
S0M 0J0
235-4311

Cabri (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 198
S0N 0J0
587-2266

Cadillac (Area Code 306)

Prairie Farm Rehabilitation Administration

Auvergne – Wise Creek Community Pasture
Post Office Box 70
S0N 0K0
785-4830

Canora (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 176
S0A 0L0
563-5673

Carievale (Area Code 306)

Revenue Canada, Customs and Excise

S0C 0P0
928-2055

Carlyle (Area Code 306)

Farm Credit Corporation Canada

210 Main Street
Post Office Box 430
S0C 0R0
453-2595

Royal Canadian Mounted Police

NCO i/c
217 Main Street
Post Office Box 610
S0C 0R0
453-6707

Carnduff (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 310
S0C 0S0
482-3608

Carrot River (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 127
S0E 0L0
768-2713

Ceylon (Area Code 306)

Prairie Farm Rehabilitation Administration

The Gap Community Pasture
S0C 0T0
969-4534

Claydon (Area Code 306)

Prairie Farm Rehabilitation Administration

Battle Creek Community Pasture
Post Office Box 10
S0N 0M0
296-4830

Climax (Area Code 306)

Revenue Canada, Customs and Excise

Post Office Box 330
S0N 0N0
293-2262

Colonsay (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 220
S0K 0Z0
255-2211

Consul (Area Code 306)

Prairie Farm Rehabilitation Administration

Govenlock Community Pasture
Post Office Box 8, Site 3
S0N 0P0
299-4916

Nashlyn Community Pasture
Post Office Box 6
S0N 0P0
299-4406

Consul Irrigation Project
Post Office Box 143
S0N 0P0
299-2040

Royal Canadian Mounted Police

NCO i/c
Post Office Box 148
S0N 0P0
299-2033

Coronach (Area Code 306)

Revenue Canada, Customs and Excise

S0H 0Z0
267-2177

Royal Canadian Mounted Police

NCO i/c
Post Office Box 268
S0H 0Z0
267-2199

Craik (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 480
S0G 0V0
734-2666

Cree Lake (Area Code 306)

Environment Canada

Atmospheric Environment Service
Weather Station
Via La Ronge Post Office
General Delivery
S0J 1L0
884-2144

Creighton (Area Code 204)

Employment and Immigration Canada

Canada Employment Centre
351 Main Street
Post Office Box 520
S0P 0A0
637-7411

Royal Canadian Mounted Police

NCO i/c
Post Office Box 68
S0P 0A0
687-5588

Cumberland House (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
S0E 0S0
888-2122

Cut Knife (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 339
S0M 0N0
398-4933

Davidson (Area Code 306)

Prairie Farm Rehabilitation Administration

McCraney Community Pasture
Post Office Box 70
S0G 1A0
567-4625

Willner – Elbow Community Pasture
Post Office Box 520
S0G 1A0
567-4709

Delisle (Area Code 306)

Prairie Farm Rehabilitation Administration

Montrose Community Pasture
Post Office Box 760
S0L 0P0
493-2509

Dundurn (Area Code 306)

Prairie Farm Rehabilitation Administration

Dundurn Community Pasture
Post Office Box 245
S0K 1K0
492-4605

Eastend (Area Code 306)

Prairie Farm Rehabilitation Administration

Eastend Irrigation Project
S0N 0T0
295-3252

Royal Canadian Mounted Police

NCO i/c
Post Office Box 26
S0N 0T0
295-3603

Elbow (Area Code 306)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 237
S0H 1J0
854-2075

Royal Canadian Mounted Police

NCO i/c
Post Office Box 177
S0H 1J0
854-2234

Elrose (Area Code 306)

Prairie Farm Rehabilitation Administration

Fairview Community Pasture
Post Office Box 309
S0L 0Z0
378-2725

Monet Community Pastures
Post Office Box 456
S0L 0Z0
378-2993

Esterhazy (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 160
S0A 0X0
745-6606

Estevan (Area Code 306)

Employment and Immigration Canada

Canada Employment Centre
Federal Building, 2nd Floor
1302 3rd Street
S4A 0S2
634-3624

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 374
S4A 2A4
634-2833

Revenue Canada, Customs and Excise

Estevan Highway
S4A 2A1
634-4227

Royal Canadian Mounted Police

NCO i/c
Post Office Box 9
S4A 2A2
634-4737

Eston (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
216 4th Avenue South East
Post Office Box 727
S0L 1A0
962-3677

Fillmore (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 117
S0G 1N0
722-3341

Foam Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 580
S0A 1A0
272-3383

Forget (Area Code 306)

Prairie Farm Rehabilitation Administration

Tecumseh Community Pasture
Post Office Box 88
S0C 0X0
457-2614

Fort Qu'Appelle (Area Code 306)

Employment and Immigration Canada

Canada Employment Centre
147 Boundary Avenue
Post Office Box 37
S0G 1S0
332-4492

Health and Welfare Canada

Medical Services
Zone Office
Post Office Box 220
S0G 1S0
332-6277

Medical Services
Fort Qu'Appelle Indian Hospital
Post Office Box 220
S0G 1S0
332-5611

Indian and Northern Affairs Canada

Touchwood – File Hills – Qu'Appelle District
Post Office Box 760
S0G 1S0
332-5643

Royal Canadian Mounted Police

NCO i/c
Post Office Box 910
S0G 1S0
332-5641

Frobisher (Area Code 306)

Prairie Farm Rehabilitation Administration

Coalfields Community Pasture and
Souris River Bull Station
Post Office Box 28
S0C 0Y0
388-2675

Gallivan (Area Code 306)

Prairie Farm Rehabilitation Administration

Battle River – Cutknife Community Pasture
S0M 0X0
398-2805

Glaslyn (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 39
S0M 0Y0
342-2005

Goodsoil (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 128
S0M 1A0
238-2077

Gravelbourg (Area Code 306)

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 155
S0H 1X0
648-2214

Royal Canadian Mounted Police

NCO i/c
Post Office Box 747
S0H 1X0
648-3151

Green Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 127
S0M 1B0
832-2112

Gull Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 605
S0N 1A0
672-4138

Hafford (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 205
S0J 1A0
549-2344

Hanley (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 120
S0G 2E0
544-2411

Hazel Dell (Area Code 306)

Prairie Farm Rehabilitation Administration

Hazel Dell Community Pasture
Post Office Box 36
S0A 1G0
325-4438

Homefield (Area Code 306)

Prairie Farm Rehabilitation Administration

Garry Community Pasture
Post Office Box 67
S0A 1H0
782-5923

Hoosier (Area Code 306)

Prairie Farm Rehabilitation Administration

Antelope Park Community Pasture
Post Office Box 11
S0L 1M0
838-4508

Hudson Bay (Area Code 306)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 983
S0E 0Y0
865-2721

Royal Canadian Mounted Police

NCO i/c
Post Office Box 96
S0E 0Y0
865-2221

Humboldt (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
500 Main Street
Post Office Box 1120
S0K 2A0
682-3855

Employment and Immigration Canada

Canada Employment Centre
640 10th Street, Room 102
Post Office Box 2198
S0K 2A0
682-5414

Farm Credit Corporation Canada

640 10th Street
Post Office Box 937
S0K 2A0
682-3902

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1480
S0K 2A0
682-2535

Île-à-la-Crosse (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
S0M 1C0
833-2063

Imperial (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 295
S0G 2J0
963-2133

Indian Head (Area Code 306)

Agriculture Canada

Research Branch
Experimental Farm
Post Office Box 760
S0G 2K0
695-2274

Prairie Farm Rehabilitation Administration

Tree Nursery Division
S0G 2K0
695-2274

Royal Canadian Mounted Police

NCO i/c
Post Office Box 910
S0G 2K0
695-2268

Ituna (Area Code 306)

Prairie Farm Rehabilitation Administration

Ituna - Bon Accord Community Pasture
Post Office Box 640
S0A 1N0
647-2608

Royal Canadian Mounted Police

NCO i/c
Post Office Box 728
S0A 1N0
795-2618

Kamsack (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 369
S0A 1S0
542-2555

Kelvington (Area Code 306)

Prairie Farm Rehabilitation Administration

Kelvington Community Pasture
Post Office Box 370
S0A 1W0
327-4893

Royal Canadian Mounted Police

NCO i/c
Post Office Box 266
S0A 1W0
327-4747

Kerrobert (Area Code 306)

Prairie Farm Rehabilitation Administration

Mariposa Community Pasture
Post Office Box 169
S0L 1R0
834-2853

Oakdale Community Pasture
Post Office Box 644
S0L 1R0
965-2642

Progress Community Pasture
Post Office Box 198
S0L 1R0
834-5161

Royal Canadian Mounted Police

NCO i/c
Manitoba Avenue
Post Office Box 139
S0L 1R0
834-2678

Kindersley (Area Code 306)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 760
S0L 1S0
463-2031

Farm Credit Corporation Canada

125 1st Avenue East
Post Office Box 310
S0L 1S0
463-3822

Prairie Farm Rehabilitation Administration

Newcombe Community Pasture
Post Office Box 39
S0L 1S0
463-3624

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1538
S0L 1S0
463-4642

Kipling (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 610
S0G 2S0
736-2538

Kyle (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 400
S0L 1T0
375-2341

La Loche (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 130
S0M 1G0
822-2010

Langenburg (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 970
S0A 2A0
743-2648

Langham (Area Code 306)

Prairie Farm Rehabilitation Administration

Park Community Pasture
Post Office Box 253
S0K 2L0
283-4687

Lanigan (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 10
S0K 2M0
365-2135

La Ronge (Area Code 306)

Canadian Broadcasting Corporation

English Services
Keewatin Kountry
Post Office Box 959
S0J 1L0
425-3324

Employment and Immigration Canada

Canada Employment Centre
Federal Building
Post Office Box 1620
S0J 1L0
425-2229

Royal Canadian Mounted Police

NCO i/c
Post Office Box 690
S0J 1L0
425-2166

Transport Canada

Aviation Group
La Ronge Airport
Post Office Box 479
S0J 1L0
Flight Service Station:
425-2368

Leader (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 277
S0N 1H0
628-3808

Leask (Area Code 306)

Prairie Farm Rehabilitation Administration

Royal Community Pasture
Post Office Box 159
S0J 1M0
466-4962

Lloydminster (Area Code 403)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
4801 44th Street
Post Office Box 309
S9V 0Y2
825-2713

Employment and Immigration Canada

Canada Employment Centre
4618 49th Avenue
S9V 0T2
825-6291

Royal Canadian Mounted Police

NCO i/c
4201 47th Avenue
Post Office Box 960
S9V 0Y9
825-2005

Transport Canada

see under Lloydminister, Alberta

Loon Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 250
S0M 1L0
837-2065

Lumsden (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 373
S0G 3C0
731-3371

Macoun (Area Code 306)

Prairie Farm Rehabilitation Administration

Estevan – Cambria Community Pasture
Post Office Box 75
S0C 1P0
634-4369

Maidstone (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 128
S0M 1M0
893-2641

Major (Area Code 403)

Prairie Farm Rehabilitation Administration

Heart's Hill Community Pasture
Post Office Box 156
S0L 2H0
552-2320

Mankota (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 358
S0H 2W0
478-2324

Maple Creek (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
201 Jasper Street
Post Office Box 879
S0N 1N0
662-2595

Environment Canada

Parks
Cypress Hills Massacre National Historic Site
Post Office Box 278
S0N 1N0
662-2645

Parks
Fort Walsh National Historic Park
Post Office Box 278
S0N 1N0
662-2645

Maple Creek *(continued)*

Prairie Farm Rehabilitation Administration

Maple Creek Bull Station
Post Office Box 1767
S0N 1N0
662-3332

Big Stick Community Pasture
Post Office Box 129
S0N 1N0
662-3368

Bitter Lake Community Pasture
Post Office Box 698
S0N 1N0
662-3334

District Soil and Water Conservation Office
(including irrigation projects)
Post Office Box 430
S0N 1N0
662-2637

Royal Canadian Mounted Police

NCO i/c
110 Maple Street
Post Office Box 337
S0N 1N0
662-2661

Mayfair (Area Code 306)

Prairie Farm Rehabilitation Administration

Meeting Lake Community Pasture
Post Office Box 56
S0M 1S0
246-4421

Meadow Lake (Area Code 306)

Employment and Immigration Canada

Canada Employment Centre
Federal Building
1st Street East, Room 204
S0M 1V0
236-5668

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 1720
S0M 1V0
236-5859

Farm Credit Corporation Canada

201 2nd Street West
S0M 1V0
236-5850
(Thursdays only – otherwise North Battleford)

Fisheries and Oceans

Inspection Services
204 1st Street East
Post Office Box 928
S0M 1V0
236-5828

Indian and Northern Affairs Canada

Meadow Lake District
Post Office Box 280
S0M 1V0
236-4472

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1209
S0M 1V0
236-5612

Melfort (Area Code 306)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Highway 6 South
Post Office Box 2049
S0E 1A0
752-3020

Research Branch
Research Station
Post Office Box 1240
S0E 1A0
752-2776

Employment and Immigration Canada

Canada Employment Centre
Main Street and McKendry Avenue
Post Office Box 1060
S0E 1A0
752-5713

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 1748
S0E 1A0
752-4442

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1330
S0E 1A0
752-2848

Melville (Area Code 306)

Employment and Immigration Canada

Canada Employment Centre
Provincial Building
256 2nd Avenue West
S0A 2P0
728-5483

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 130
S0A 2P0
728-5790

Royal Canadian Mounted Police

NCO i/c
Post Office Box 880
S0A 2P0
728-5401

Milestone (Area Code 306)

Prairie Farm Rehabilitation Administration

Caledonia – Elmsthorpe Community Pasture
Post Office Box 416
S0G 3L0
436-4688

Royal Canadian Mounted Police

NCO i/c
Post Office Box 89
S0G 3L0
436-2155

Monchy (Area Code 306)

Revenue Canada, Customs and Excise

Mail: Post Office Box 149
Val Marie
S0N 2T0
298-2232

Montmartre (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 6
S0G 3M0
424-2142

Moose Jaw (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
1410 Caribou Street West
Post Office Box 2199
S6H 7T2
692-0664

Canadian Grain Commission

Post Office Box 277
S6H 4N9
692-2141

Defence Construction Canada

Post Office Box 30
Bushell Park
S0H 0N0
693-6255

Employment and Immigration Canada

Agriculture Employment Services
63 Ross Street West, Room 234
Post Office Box 2200
S6H 7T2
693-3697

Canada Employment Centre
61 Ross Street West
S6H 2M2
693-0555

Moose Jaw *(continued)*

Employment and Immigration Canada *(continued)*

Canada Employment Centre on Campus
Saskatchewan Technical Institute
600 Saskatchewan Street West
Post Office Box 1420
S6H 4R4
694-3235

Farm Credit Corporation Canada

10 Wood Lily Drive
S6J 1E1
693-4077

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Moose Jaw Construction Depot and
District Water Development Office
1400 Caribou Street West
Post Office Box 937
S6H 4P6
692-2308

Revenue Canada, Customs and Excise

Federal Building
63 Ross Street West
S6H 4N6
692-4127

Royal Canadian Mounted Police

NCO i/c
240 Saskatchewan Street East
S6H 6E8
693-4545

Moosomin (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
Post Office Box 1350
S0G 3N0
435-3364

Royal Canadian Mounted Police

NCO i/c
Post Office Box 990
S0G 3N0
435-3361

Morse (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 400
S0H 3C0
629-3333

Mossbank (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 124
S0H 3G0
354-2212

Naicam (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 88
S0K 2Z0
874-2142

Netherhill (Area Code 306)

Prairie Farm Rehabilitation Administration

Eagle Lake Community Pasture
Post Office Box 56
S0L 2M0
463-3526

Nipawin (Area Code 306)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Post Office Box 1270
S0E 1E0
862-4415

Employment and Immigration Canada

Canada Employment Centre
300 Centre Street at Second Avenue
Post Office Box 1768
S0E 1E0
862-3631

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 2325
S0E 1E0
862-3933

Royal Canadian Mounted Police

NCO i/c
Post Office Box 2259
S0E 1E0
862-4647

Nokomis (Area Code 306)

Prairie Farm Rehabilitation Administration

Wreford Community Pasture
Post Office Box 25
S0G 3R0
528-4517

North Battleford (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
New Federal Building
1254 100th Street
Post Office Box 475
S9A 2Y4
445-4242

Employment and Immigration Canada

Agriculture Employment Services
Royal Tower, Room 401
1101 101st Street
S9A 0Z5
445-8188

Canada Employment Centre
1254 100th Street
S9A 0V7
445-9481

Farm Credit Corporation Canada

1301 101st Street, Room 201
S9A 0Z9
445-6222

Health and Welfare Canada

Medical Services
Zone Office
1001 102nd Street
S9A 1E5
445-4449

Indian and Northern Affairs Canada

North Battleford District
691 109th Street
Post Office Box 1026
S9A 2Z4
445-9406

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 788
S9A 2Z3
445-6217

Revenue Canada, Customs and Excise

Federal Building, Room 204
1254 100th Street
S9A 2X5
445-3403

Royal Canadian Mounted Police

Officer in Charge
Battleford Detachment
971 104th Street
S9A 1N1
446-5500

Transport Canada

Aviation Group
North Battleford Airport
Post Office Box 248
S9A 2Y6
445-9431
Flight Service Station:
445-3753

Northgate (Area Code 306)

Revenue Canada, Customs and Excise

S0C 1V0
483-5111

North Portal (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
1st Street
Post Office Box 38
S0C 1W0
927-2255

Employment and Immigration Canada

Canada Immigration Centre
Customs and Immigration Building
Post Office Box 120
S0C 1W0
927-2335

Revenue Canada, Customs and Excise

S0C 1W0
927-5101

Onion Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0M 2E0
344-4716

Orkney (Area Code 306)

Prairie Farm Rehabilitation Administration

Masefield Community Pasture
Post Office Box 40
S0N 1V0
298-4417

Ormiston (Area Code 306)

Prairie Farm Rehabilitation Administration

Excel – Key West Community Pasture
Post Office Box 97
S0H 3H0
475-2610

Oungre (Area Code 306)

Revenue Canada, Customs and Excise

S0C 1Z0
456-2230

Outlook (Area Code 306)

Prairie Farm Rehabilitation Administration

Demonstration Centre
Post Office Box 700
S0L 2N0
867-8815

Royal Canadian Mounted Police

NCO i/c
Post Office Box 326
S0L 2N0
867-8616

Paynton (Area Code 306)

Prairie Farm Rehabilitation Administration

Paynton Community Pasture
Post Office Box 29
S0M 2J0
895-4700

Pelican Narrows (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
S0P 0E0
632-2112

Pelly (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 85
S0A 2Z0
595-2021

Pierceland (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 220
S0M 2K0
839-2100

Pine House (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0J 2B0
884-2122

Plunkett (Area Code 306)

Prairie Farm Rehabilitation Administration

Wolverine Community Pasture
Post Office Box 70
S0K 3J0
365-4768

Ponteix (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 621
S0N 1Z0
625-3342

Porcupine Plain (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 28
S0E 1H0
278-2333

Prince Albert (Area Code 306)

Agriculture Canada

Food Production and Inspection
Veterinary Inspection Directorate
350 12th Street East
S6V 1C1
764-6314

Canadian Forestry Service

101 15th Street East
S6V 1G1
764-5627

Correctional Service Canada

Saskatchewan Farm Institution
Post Office Box 160
S6V 5R6
764-6406

Saskatchewan Penitentiary
Post Office Box 160
S6V 5R6
764-1586

Parole Office
1004 1st Avenue West, Room 101
S6V 4Y4
764-1010

Employment and Immigration Canada

Agriculture Employment Services
94 15th Street East
S6V 1E8
764-6851

Canada Employment Centre
150 32nd Street West
S6V 7H7
763-2611

Canada Employment Centre on Campus
Northern Institute of Technology
Post Office Box 3003
S6V 2G1
953-7022

Canada Immigration Centre
150 32nd Street West, Suite 1
S6V 7H7
764-0097

Energy, Mines and Resources Canada

District Office
Post Office Box 1150
S6V 5S7
764-3636

Canada Centre for Remote Sensing
Satellite Tracking Station
Shellbrook Highway
Post Office Box 1150
S6V 5S7
764-3636

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 2046
S6V 6K1
763-2543

Prince Albert *(continued)*
Environment Canada *(continued)*

Inland Waters and Lands
184 South Industrial Drive
Units 7 and 8
Post Office Box 1686
S6V 7L8
764-6986

Farm Credit Corporation Canada

118 11th Street East, Room 301
S6V 1A1
764-6403

Federal Business Development Bank

1100 1st Avenue East
Mail: Canada Building, 8th Floor
105 21st Street East
Saskatoon
S7K 0P3
764-6448

Fisheries and Oceans

Saskatchewan District Office
Immigration Building
Corner of 15th Street and 1st Avenue
East
S6V 1E8
764-6424

Health and Welfare Canada

Medical Services
Zone Office
3601 5th Avenue East
Post Office Box 5000
S6V 7V6
764-9111

Indian and Northern Affairs Canada

Prince Albert District
3601 5th Avenue East
Post Office Box 5500
S6V 7V6
764-5224

Regional Industrial Expansion, Department of

Local Office
1100 1st Avenue East, 2nd Floor
S6V 2A7
764-6800

Revenue Canada, Customs and Excise

Federal Building, Room 301
10 13th Street East
S6V 1C6
763-7226

Royal Canadian Mounted Police

NCO i/c
2020 9th Avenue West
Post Office Box 1750
S6V 5T3
953-8700

Transport Canada

Aviation Group
Mail: Post Office Box 2046
S6V 6K1
Flight Service Station:
764-7172

Punnichy (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 10
S0A 3C0
835-2282

Radisson (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0K 3L0
827-2142

Radville (Area Code 306)

Prairie Farm Rehabilitation Administration

Laurier Community Pasture
Post Office Box 250
S0C 2G0
842-5762

Royal Canadian Mounted Police

NCO i/c
Post Office Box 518
S0C 2G0
869-2292

Regina (Area Code 306)

Agriculture Canada

Agriculture Development Branch
2100 Broad Street, Room 310
Post Office Box 8035
S4P 4C7
780-5545

Farm Debt Review Board
2988 Albert Street, Suite 203
S4S 3R1
780-5544

Food Production and Inspection
Agricultural Inspection Directorate
Regional Office
2100 Broad Street, Room 400
Post Office Box 8060
S4P 4E3
780-5180

Food Production and Inspection
Agricultural Inspection Directorate
2100 Broad Street, Room 400
Post Office Box 8060
S4P 4E3
780-5001

Food Production and Inspection
Veterinary Inspection Directorate
Regional Office
2100 Broad Street, Room 330
Post Office Box 8070
S4P 4E5
780-5210
District Office:
780-5220

Research Branch
Research Station
5000 Wascana Parkway
Post Office Box 440
S4P 3A2
780-7400

Air Canada

Ticket Office
1867 Hamilton Street
S4P 2B9
525-4711

Auditor General of Canada, Office of the

Regional Office
Revenue Canada Building
1955 Smith Street, 4th Floor
S4P 2N9
780-5377

Bank of Canada

2220 12th Avenue
Post Office Box 1065
S4P 3B3
352-2654

Canada Mortgage and Housing Corporation

Local Office
3303 Hillsdale Street
Post Office Box 1186
S4P 3B6
780-5880

Canadian Broadcasting Corporation

English and French Networks
Saskatchewan Regional Office
2440 Broad Street
S4P 4A1
347-9540

Canadian Grain Commission

2629 29th Avenue, Suite 200
S4S 2N9
780-5035

Communications, Department of

District Office
Financial Building, Room 101
2101 Scarth Street
S4P 2H9
780-5008

Government Telecommunications Agency
Financial Building, Room 101
2101 Scarth Street
S4P 2H9
780-5099

Regina *(continued)*

Consumer and Corporate Affairs Canada

District Office
2212 Scarth Street
S4P 2J6
Bankruptcy:
780-5391
Consumer Products:
780-5384
Electricity and Gas:
780-5396
Marketing Practices:
780-5387
Weights and Measures:
780-5385

Correctional Service Canada

Community Correctional Centre
Oskana Centre
1314 11th Avenue
S4P 0G7
780-5530

Parole Office
District Office
2550 15th Avenue, Room 450
S4P 1A5
780-5050

Emergency Preparedness Canada

Saskatchewan Regional Office
Avord Tower, Room 850
2002 Victoria Avenue
S4P 0R7
780-5005

Employment and Immigration Canada

Regional Office
Financial Building, Room 600
2101 Scarth Street
S4P 2H9
780-6255

Canada Employment Centre
South Broad Plaza, Suite 309
2045 Broad Street
S4P 2N6
780-6167

Canada Employment Centre on Campus
University of Regina
Administration/Humanities Building
Room 109
S4S 0A2
780-6540

Industrial Adjustment Service
2101 Scarth Street, Suite 600
S4P 2H9
780-6239

Canada Immigration Centre
2045 Broad Street, Suite 415
S4P 3T8
Service in English:
780-5679
Service in French:
780-6484

Energy, Mines and Resources Canada

Surveys and Mapping Branch
Regional Office
2221 Cornwall Street, Suite 1000
S4P 2L1
780-5401

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 4800
S4P 3Y4
780-6674
780-5742 (recording/aviation)
780-5744 (recording/public)

Environmental Protection
District Office
1901 Victoria Avenue, Suite 241
S4P 3R4
780-6464

Inland Waters and Lands
Western and Northern Region
Motherwell Building
1901 Victoria Avenue
S4P 3R4
780-5319
Lands:
780-6400

Inland Waters and Lands
Water Resources Branch
1102 8th Avenue, Room 210
S4R 1C9
780-5338

Prairie Provinces Water Board
1901 Victoria Avenue, Room 306
S4P 3R4
522-6671

Farm Credit Corporation Canada

Saskatchewan Regional Office
South Broad Plaza, Room 500
2045 Broad Street
S4P 2B7
780-5610

District Office
2631 28th Avenue, Room 201
S4S 6X3
780-5616

Federal Business Development Bank

Bank of Canada Building, Room 320
2220 12th Avenue
S4P 0M8
780-6478

CASE Office
Bank of Canada Building, Room 320
2220 12th Avenue
S4P 0M8
780-6478

Federal Court of Canada

Local Office
The Court House
2425 Victoria Avenue
S4P 3V7
780-5268

Health and Welfare Canada

Health Protection Branch
1855 Smith Street, Room 103
S4P 2N5
780-5407

Income Security Programs
Dominion Government Building, 1st Floor
1975 Scarth Street
S4P 3K4
780-5631

Medical Services
(Indian Health Services)
Regional Office
1855 Smith Street, 2nd Floor
S4P 2N5
780-5449

Social Service Programs
Canada Assistance Plan
c/o Department of Social Services
Château Tower, Room 920
1920 Broad Street
S4P 3V6
787-3595

Social Service Programs
New Horizons Program
Regional Office
Dominion Government Building, 4th Floor
1975 Scarth Street
S4P 3K4
780-5356

Indian and Northern Affairs Canada

Saskatchewan Regional Office
2221 Cornwall Street, 2rd Floor
S4P 2L1
780-5945

Justice Canada, Department of

Local Office
Motherwell Building, 8th Floor
1901 Victoria Avenue
S4P 0R5
780-5080

Labour Canada

District Office
1955 Smith Street, 4th Floor
S4P 2N8
780-5408

National Defence, Department of

Canadian Forces Recruiting Centre
Detachment
2080 Broad Street
S4P 1Y3
780-6550

National Film Board

Marketing Office
2001 Cornwall Street, Suite 111
S4P 2K6
Information and Film Library:
780-5012

Regina *(continued)*

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
T C Douglas Building
3475 Albert Street
S4S 6X6
780-6964

Prairie Farm Rehabilitation Administration

Head Office
Motherwell Building
1901 Victoria Avenue
S4P 0R5
780-5070
780-5071

Hydraulics Laboratory
1305 Ottawa Street
S4R 1P3
780-5200

Engineering Service
Motherwell Building, 5th Floor
1901 Victoria Avenue
S4P 0R5
780-5120

District Soil and Water Conservation Office
Motherwell Building, 2nd Floor
1901 Victoria Avenue
S4P 0R5
780-5110

Public Service Commission

Canadian Imperial Bank of Commerce Building
1867 Hamilton Street, Room 1010
S4P 2C2
780-5720

Public Works Canada

South Saskatchewan Office
Motherwell Building, 11th Floor
1901 Victoria Avenue
S4P 3R4
780-5028

Regional Industrial Expansion, Department of

Local Office
1955 Smith Street, 4th Floor
S4P 2N8
780-6108

Revenue Canada, Customs and Excise

Saskatchewan Regional Office
2045 Broad Street, Room 600
S4P 3T7
780-6212

Customs
1775 Smith Street
S4P 4C4
780-6220

Excise
District Office
1955 Smith Street, 4th Floor
S4P 2N9
780-5870

Revenue Canada Taxation

District Office
1955 Smith Street
S4P 2N9
General Inquiries:
780-6015
Requests for Forms:
780-6079
Refund Inquiries:
780-5944
Service in French:
780-6724

Royal Canadian Mounted Police

NCO i/c
6101 Dewdney Avenue
Postal Bag Service 2500
S4P 3K7
780-5560

Secretary of State

Saskatchewan Regional Office
2101 Scarth Street, Room 200
S4P 2H9
780-5540

Court of Canadian Citizenship
2101 Scarth Street, Room 200
S4P 2H9
780-5535

Statistics Canada

Regional Office
Midtown Centre, Room 530
1783 Hamilton Street
S4P 2B6
Statistical information:
780-5405

Supply and Services Canada

Saskatchewan Region
1783 Hamilton Street, Room 601
S4P 4H3
780-7332
Procurement Assets and Distribution:
780-5601

Saskatchewan Regional Office
Chestemere Plaza
2500 Victoria Avenue, Room 1406
S4P 3X2
780-5587

Transport Canada

Public Affairs
Regional Office
Post Office Box 4320
S4P 2K5
780-5036

Public Affairs and Aviation
Liaison Office (Saskatchewan)
Operations Building
Regina Airport
Post Office Box 4800
S4P 3Y4
780-6280

Airports Authority Group
Post Office Box 4080
S4P 3W5
780-5750
Aviation Group
Air Traffic Control:
780-5017
Flight Service Station:
780-6960
Telecommunications:
780-5735

Airports Authority Group
Regina Air Terminal Building Expansion
Project Office
Post Office Box 4080
S4P 3W5
780-6049

Veterans Affairs

Bureau of Pensions Advocates
District Office
2055 Albert Street, 7th Floor
S4P 2T8
780-5231

Canadian Pension Commission
District Office
2055 Albert Street, Room 400
S4P 2T8
780-5240

Department of Veterans Affairs
Pension, Health and Social Services Bureau
District Office
Credit Union Central Building
2055 Albert Street, 4th Floor
S4P 2T8
780-5240

Department of Veterans Affairs
Veterans Land Administration
2055 Albert Street, Room 411
S4P 2T8
780-5223

Regway (Area Code 306)

Revenue Canada, Customs and Excise

Mail: Regway via Minton
S0C 1T0
969-2249

Robsart (Area Code 306)

Prairie Farm Rehabilitation Administration

Reno Community Pastures 1 and 2
Post Office Box 86
S0N 2G0
299-4818

Rosetown (Area Code 306)

Farm Credit Corporation Canada

Federal Building
301 Main Street
Post Office Box 1118
S0L 2V0
882-2231

For telephone information services *see* pages 15 to 39.

Rosetown *(continued)*

Prairie Farm Rehabilitation Administration

Soil and Water Conservation Office
Area 2
Federal Building, Room 203
Post Office Box 1420
S0L 2V0
882-4272

Royal Canadian Mounted Police

NCO i/c
Post Office Box 668
S0L 2V0
882-2621

Rose Valley (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 70
S0E 1M0
322-2244

Rosthern (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
721 5th Avenue
S0K 3R0
232-4844

Rush Lake (Area Code 306)

Prairie Farm Rehabilitation Administration

Rush Lake Irrigation Project
Post Office Box 119
S0H 3S0
784-3131

St Walburg (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 220
S0M 2T0
248-3614

Sandy Bay (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
S0P 0G0
754-2070

Saskatoon (Area Code 306)

Agriculture Canada

Agriculture Development Branch
Post Office Box 60
S7K 3K1

Food Production and Inspection
Agricultural Inspection Directorate
Grader's Office
c/o Intercontinental Packers
Post Office Box 850
S7K 3V4
975-4409

Food Production and Inspection
Agricultural Inspection Directorate
606 Spadina Crescent East, Room 1420
S7K 3H1
975-4240

Food Production and Inspection
Agricultural Inspection Directorate
ROP Swine Test Station
Western Stockyard
Post Office Box 1308
S7K 3P3
975-4240

Food Production and Inspection
Veterinary Inspection Directorate
District Office
116 Veterinary Road, Room 205
S7N 2R3
975-4185

Food Production and Inspection
Veterinary Inspection Directorate
Western Stockyards
11th Street West
Post Office Box 850
S7K 3V4
975-4354

Research Branch
Research Station
107 Science Crescent
S7N 0X2
343-8214

Research Branch
Scott Experimental Farm
Post Office Box 10
S0K 4A0
247-2011

Air Canada

Ticket Office
123 2nd Avenue South
S7K 7E6
652-4181

Canada Mortgage and Housing Corporation

Prairie and Northwest Territories Regional Office
410 22nd Street East, Suite 300
S7K 5T6
975-4929

Local Office
119 4th Avenue South, Room 301
Post Office Box 1107
S7K 3N2
975-4900

Canadian Broadcasting Corporation

English Services
CN Tower, 5th Floor
S7K 1J5
244-1911

Canadian Grain Commission

119 4th Avenue South, Room 802
S7K 5X2
975-4308

Communications, Department of

District Office
206 Circle Drive East
S7K 0T5
975-4896

Consumer and Corporate Affairs Canada

District Office
Canada Building, Room 401
105 21st Street East
S7K 0B3
Bankruptcy:
975-4298
Consumer Products:
975-4296
Product Safety:
975-5518
Weights and Measures:
975-4294

Correctional Service Canada

Prairie Regional Headquarters
2002 Quebec Avenue
Post Office Box 9223
S7K 3X5
975-4850

Regional Psychiatric Centre
2520 Central Avenue North
Post Office Box 9243
S7K 3X5
975-5400

Parole Office
Financial Building, Room 503
230 22nd Street East
S7K 0E9
975-4070

Employment and Immigration Canada

Agriculture Employment Services
Federal Building, Room 411
101 22nd Street East
S7K 0E1
665-8803

Canada Employment Centre
Federal Building
101 22nd Street East
S7K 0E2
Service in English:
975-4510
Service in French:
975-5370

Canada Employment Centre on Campus
Kelsey Institute of Applied Arts and Sciences
Corner of 33rd Street and Idylwyld Drive North
Post Office Box 1520
S7K 3R5
Service in English:
975-4983
Service in French:
975-5370

Saskatoon *(continued)*
Employment and Immigration Canada
(continued)

Canada Employment Centre on Campus
University of Saskatchewan
1214 College Drive
S7N 0W4
Service in English:
975-5003
Service in French:
975-5370

Canada Immigration Centre
Federal Building, Room 415
101 22nd Street East
S7K 0E1
Service in English:
975-4119
Service in French:
975-5370

Energy, Mines and Resources Canada

Regional Information Office
SJ Cohen Building, 7th Floor
119 4th Avenue South
S7K 5X2
975-4532

Conservation and Renewable Energy Office
SJ Cohen Building, Suite 706
119 4th Avenue South
S7K 5X2
975-4532

Environment Canada

Atmospheric Environment Service
Weather Office
Post Office Box 139
S7K 3K4
975-4264
975-4265 (recording/aviation)
975-4266 (recording/public)

Canadian Wildlife Service
Prairie Migratory Birds Research Centre
115 Perimeter Road
S7N 0X4
975-4087

Inland Waters and Lands
National Hydrology Research Centre
11 Innovation Boulevard
S7N 3H5
975-5718

External Affairs Canada

Regional Passport Office
Federal Building, Suite 605
101 22nd Street East
S7K 0E1
975-5106

Farm Credit Corporation Canada

1016 8th Street East
S7H 0R9
975-4248

Federal Business Development Bank

Canada Building, 8th Floor
105 21st Street East
S7K 0P3
975-4822

CASE Office
Canada Building, 8th Floor
105 21st Street East
S7K 0B3
975-4822

Federal Court of Canada

Local Office
The Court House
520 Spadina Crescent East
S7K 3H6
975-4509

Health and Welfare Canada

Health Protection Branch
Federal Building, Room 412
101 22nd Street East
S7K 0E1
975-4502

Income Security Programs
107 4th Avenue South
S7K 5X2
975-4222

Indian and Northern Affairs Canada

Saskatoon District
101 22nd Street East, Room 201
S7K 0E1
975-4768

Justice Canada, Department of

Regional Office
229 4th Avenue South, Room 301
Post Office Box 5067
S7K 4E4
975-5304

Labour Canada

District Office
Federal Building, Room 306
101 22nd Street East
S7K 0E1
975-4303

National Defence, Department of

Canadian Forces Recruiting Centre
229C 4th Avenue South
S7K 4K3
975-4020

National Film Board

Marketing Office
424 21st Street East
S7K 0C2
975-4245

National Parole Board

Prairie and Northwest Territories Regional Office
Churchill Building, 6th Floor
229 4th Avenue South,
Post Office Box 9210
S7K 3X5
975-4228

National Research Council Canada

Industrial Research Assistance Program
Field Advisory Service
15 Innovation Boulevard
S7N 2X8
975-4714

Institute for Research in Construction
Prairie Regional Station
University Campus
110 Gymnasium Road
S7N 0W9
975-4203

Plant Biotechnology Institute
110 Gymnasium Road
S7N 0W9
975-5248

National Transportation Agency

Western Region
350 3rd Avenue North, 3rd Floor
S7K 6G7
975-5201

Prairie Farm Rehabilitation Administration

Geotechnical Division
University of Saskatchewan
Peterson Building
Post Office Box 908
S7K 3M4
975-4140

Public Works Canada

Saskatchewan District Office
2221 Hanselman Court
Post Office Box 1208
S7L 6A8
975-4660

Regional Industrial Expansion, Department of

Regional Office
105 21st Street East, 6th Floor
S7K 0B3
975-4400

Revenue Canada, Customs and Excise

Customs
Federal Building, Room 301
101 22nd Street East
S7K 0E1
975-4752

Excise
District Office
Federal Building, Room 601
101 22nd Street East
S7K 0E1
975-4210

Saskatoon *(continued)*

Revenue Canada Taxation

District Office
201 21st Street East
S7K 0A8
General Inquiries:
975-4595
Requests for Forms:
975-4577
Refund Inquiries:
975-4580
Service in French:
975-4627

Royal Canadian Mounted Police

NCO i/c
1721 8th Street East
S7H 0T4
975-5173

Secretary of State

District Office
Financial Building, Room 505
230 22nd Street East
S7K 0E9
975-4146

Court of Canadian Citizenship
Financial Building, Room 505
230 22nd Street East
S7K 0E9
975-4115

Solicitor General Canada

Prairie Regional Office
Cumberland Square, Unit 28
1501 8th Street East
S7H 5J6
975-4262

Supply and Services Canada

Saskatoon Payments Office
Federal Building, Room 602
101 22nd Street East
S7K 0E5
975-4315

Transport Canada

Airports Authority Group
Saskatoon Airport
Post Office Box 139
S7K 3K4
975-4274
Aviation Group
Air Traffic Control:
975-4113
Aviation Regulation
975-4287
Flight Service Station:
242-0088
Telecommunications:
975-4289

Transport of Dangerous Goods
Western Region
Federal Building, Room 604
101 22nd Street East
S7K 0E5
975-5059

Veterans Affairs

Bureau of Pensions Advocates
District Office
Federal Building, Room 503
101 22nd Street East
S7K 0E6
975-4961

Canadian Pension Commission
District Office
Federal Building, Room 502
101 22nd Street East
S7K 0E6
975-4960

Department of Veterans Affairs
Pension, Health and Social Services
Bureau
District Office
Federal Building, Room 506
101 22nd Street East
S7K 0E6
975-4975

Department of Veterans Affairs
Veterans Land Administration
Western Regional Office and
District Office
Federal Building, Room 417
101 22nd Street East
S7K 0E4
975-5000
975-4989

Western Economic Diversification, Department of

119 4th Avenue South, Suite 601
Post Office Box 2025
S7K 3S7
975-4373

Semans (Area Code 306)

Prairie Farm Rehabilitation Administration

Mount Hope – Prairie Rose Community
Pasture
Post Office Box 310
S0A 3S0
524-4508

Shamrock (Area Code 306)

Prairie Farm Rehabilitation Administration

Shamrock Community Pasture
Post Office Box 28
S0H 3W0
648-2944

Shaunavon (Area Code 306)

Prairie Farm Rehabilitation Administration

District Soil and Water Conservation Office
Post Office Box 218
S0N 2M0
297-2812

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1630
S0N 2M0
297-2677

Shellbrook (Area Code 306)

Indian and Northern Affairs Canada

Shellbrook District
Federal Building
Corner of 2nd Avenue and Main Street
Post Office Box 790
S0J 2E0
747-2627

Royal Canadian Mounted Police

NCO i/c
Post Office Box 939
S0J 2E0
747-2606

Smeaton (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 69
S0J 2J0
426-2141

Smiley (Area Code 306)

Prairie Farm Rehabilitation Administration

Kindersley – Elma Community Pasture
Post Office Box 97
S0L 2Z0
838-4210

Southend (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0J 2L0
758-2122

Southey (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 278
S0G 4P0
726-2911

Spiritwood (Area Code 306)

Prairie Farm Rehabilitation Administration

Spiritwood Community Pasture
Post Office Box 366
S0J 2M0
883-2292

Spiritwood *(continued)*

Royal Canadian Mounted Police

NCO i/c
Post Office Box 904
S0J 2M0
883-2026

Spy Hill (Area Code 306)

Environment Canada

Parks
Fort Espérance National Historic Site
Mail: c/o Motherwell Homestead National Historic Park
Post Office Box 247
Abernethey
S0A 0A0
533-2116

Prairie Farm Rehabilitation Administration

Spy Hill – Ellice Community Pasture
S0A 3W0
534-4416

Stony Rapids (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0J 2R0
439-2185

Strasbourg (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 220
S0G 4V0
725-3222

Sturgis (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 370
S0A 4A0
548-2015

Swift Current (Area Code 306)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
c/o Research Station
Post Office Box 1030
S9H 3X2
773-4621

Food Production and Inspection
Veterinary Inspection Directorate
Professional Building, Room 203
12 Cheadle Street West
S9H 0A9
773-3529

Research Branch
Research Station
Post Office Box 1030
S9H 3X2
773-4621

Employment and Immigration Canada

Canada Employment Centre
50 Herbert Street East
S9H 1M2
773-8324

Farm Credit Corporation Canada

E I Wood Building
350 Cheadle Street West, 5th Floor
Post Office Box 1749
S9H 4J8
773-2991

Prairie Farm Rehabilitation Administration

Swift Current – Webb Community Pasture
Post Office Box 74
S9H 3V5
773-6945

Soil and Water Conservation Office
Area 3
Post Office Box 1088
S9H 3X3
773-7255

Revenue Canada, Customs and Excise

Federal Building
275 Central Avenue North
S9H 3V4
773-6015

Royal Canadian Mounted Police

NCO i/c
Municipal Detachment
Post Office Box 998
S9H 3X1
773-0691

Transport Canada

Airports Authority Group
Post Office Box 2138
S9H 4V1
Airport Manager:
778-3331
Aviation Group
Flight Service Station:
773-6621

Tisdale (Area Code 306)

Farm Credit Corporation Canada

713 100th Street
Post Office Box 820
S0E 1T0
873-4511

Royal Canadian Mounted Police

NCO i/c
Post Office Box 99
S0E 1T0
873-2661

Togo (Area Code 306)

Prairie Farm Rehabilitation Administration

Cote – San Clara Community Pasture
Post Office Box 160
S0A 4E0
597-4514

Tompkins (Area Code 306)

Prairie Farm Rehabilitation Administration

Gull Lake Community Pasture
Post Office Box 130
S0N 2S0
622-4502

Torquay (Area Code 306)

Revenue Canada, Customs and Excise

S0C 2L0
923-2044

Royal Canadian Mounted Police

NCO i/c
Post Office Box 119
S0C 2L0
923-2112

Tuffnell (Area Code 306)

Prairie Farm Rehabilitation Administration

Foam Lake Community Pasture
Post Office Box 68
S0A 4G0
272-3922

Turtleford (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0M 2Y0
845-2152

Tyvan (Area Code 306)

Prairie Farm Rehabilitation Administration

Wellington Community Pasture
Post Office Box 73
S0G 4X0
245-3790

Unity (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
300 2nd Street East
Post Office Box 250
S0K 4L0
228-2659

Val Marie (Area Code 306)

Environment Canada

Parks
Grasslands National Park
Post Office Box 150
S0N 2T0
298-2257

Prairie Farm Rehabilitation Administration

Val Marie Community Pasture
S0N 2T0
298-4606

Val Marie Irrigation Project
Post Office Box 118
S0N 2T0
298-2131

Royal Canadian Mounted Police

NCO i/c
Post Office Box 119
S0N 2T0
298-2033

Vonda (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 66
S0K 4N0
258-2116

Wadena (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 70
S0A 4J0
338-2584

Wakaw (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 100
S0K 4P0
233-4633

Warman (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
103 6th Avenue South
Post Office Box 670
S0K 4S0
933-1231

Waskesiu Lake (Area Code 306)

Environment Canada

Parks
Prince Albert National Park
Post Office Box 100
S0J 2Y0
663-5322

Royal Canadian Mounted Police

NCO i/c
Post Office Box 8
S0J 2Y0
663-5444

Watrous (Area Code 306)

Prairie Farm Rehabilitation Administration

Usborne Community Pasture
Post Office Box 699
S0K 4T0
946-2484

Soil and Water Conservation Office
Area 4
Post Office Box 1150
S0K 4T0
946-3303

Royal Canadian Mounted Police

NCO i/c
Post Office Box 1000
S0K 4T0
946-3316

West Poplar River (Area Code 306)

Revenue Canada, Customs and Excise

Kildeer
S0H 2H0
476-2320

Weyburn (Area Code 306)

Employment and Immigration Canada

Agriculture Employment Services
Federal Building, Room 206
157 3rd Street North East
S4H 0W3
842-2688

Canada Employment Centre
208 Souris Avenue
S4H 0C5
842-5424

Farm Credit Corporation Canada

Post Office Box 1177
S4H 2L5
842-3559

Prairie Farm Rehabilitation Administration

Brokenshell Community Pasture 1
Post Office Box 93
S4H 2J8
842-5774

Brokenshell Community Pasture 2
Post Office Box 93
S4H 2J8
842-5774

Lomond Community Pasture 1
Post Office Box 14, Goodwater Site
S4H 2L6
456-2528

Lomond Community Pasture 3
Post Office Box 18, Site 1
S4H 2J8
456-2429

Soil and Water Conservation Office
Area 5
Federal Building, Room 205
161 3rd Street North East
S4H 0W3
842-4624

Warehouse
1408 East Avenue
S4H 0B7
842-4561

Royal Canadian Mounted Police

NCO i/c
540 11th Street North East
S4H 1J8
842-4651

Wilkie (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
620 4th Street West
Post Office Box 183
S0K 4W0
843-2606

Willow Creek (Area Code 406)

Revenue Canada, Customs and Excise

Post Office Box 299
Consul
S0N 0P0
398-5522 (Montana area code)

Wollaston Lake (Area Code 306)

Royal Canadian Mounted Police

NCO i/c
General Delivery
S0J 3C0
633-2101

Wynyard (Area Code 306)

Environment Canada

Atmospheric Environment Service
Weather Station
Post Office Box 399
S0A 4T0
554-3323

Farm Credit Corporation Canada

119 1st Street East
Post Office Box 249
S0A 4T0
554-2344

Royal Canadian Mounted Police

NCO i/c
Post Office Box 506
S0A 4T0
554-2563

Yorkton (Area Code 306)

Agriculture Canada

Food Production and Inspection
Agricultural Inspection Directorate
Federal Building, Room 120
Corner of 3rd Avenue and Smith Street
Post Office Box 883
S3N 2X1
783-4311

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building, Room 114
37 3rd Avenue North
Post Office Box 883
S3N 2X1
783-4645

Employment and Immigration Canada

Agriculture Employment Services
Federal Building, Room 113
39 3rd Avenue North
Post Office Box 1420
S3N 3G3
782-2395

Canada Employment Centre
44 1st Avenue
S3N 1J4
783-9421

Farm Credit Corporation Canada

Broadway Park Plaza, 2nd Floor
506 Broadway Street West
S3N 0P3
783-9431

Indian and Northern Affairs Canada

Yorkton District
44 1st Avenue North
S3N 1J4
783-9761

Royal Canadian Mounted Police

NCO i/c
15 Pallister Way
Post Office Box 340
S3N 2W2
782-8600

Transport Canada

Airports Authority Group
Post Office Box 1329
S3N 0V7
783-5504
Aviation Group
Flight Service Station:
782-2364
Telecommunications:
783-3433

Yukon

Beaver Creek (Area Code 403)

Revenue Canada, Customs and Excise

Customs
Mile 1202, Alaska Highway
Y0B 1A0
862-7230

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1A0
862-7300

Carcross (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1B0
821-4441

Carmacks (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1C0
863-5251

Dawson (Area Code 403)

Environment Canada

Parks
Klondike National Historic Sites
Post Office Box 390
Y0B 1G0
993-5462

Royal Canadian Mounted Police

NCO i/c
Post Office Box 159
Y0B 1G0
993-5444

Transport Canada

Aviation Group
Flight Service Station
Dawson City Airport
Post Office Box 307
Y0B 1G0
993-5338

Destruction Bay (Area Code 403)

Transport Canada

Aviation Group
Flight Service Station
Burwash Landing Airport
General Delivery
Y0B 1H0
841-4242

Faro (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 310
Y0B 1K0
994-2444

Haines Junction (Area Code 403)

Environment Canada

Parks
Kluane National Park
General Delivery
Y0B 1L0
634-2251

Fisheries and Oceans

Field Services
Post Office Box 5341
Y0B 1L0
634-2235

Royal Canadian Mounted Police

NCO i/c
Post Office Box 5340
Y0B 1L0
634-2221

Mayo (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1M0
996-2322

Transport Canada

Aviation Group
Flight Service Station
Mayo Airport
Post Office Box 128
Y0B 1M0
996-2334

Old Crow (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1N0
966-3211

Pelly Crossing (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1P0
537-3311

Ross River (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0B 1S0
969-2227

Teslin (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
General Delivery
Y0A 1B0
390-2500

Watson Lake (Area Code 403)

Royal Canadian Mounted Police

NCO i/c
Post Office Box 40
Y0A 1C0
536-7443

Transport Canada

Airports Authority Group
Watson Lake Airport
Post Office Box 310
Y0A 1C0
Airport Management:
536-7701
Aviation Group
Flight Service Station:
536-7703

Whitehorse (Area Code 403)

Canada Mortgage and Housing Corporation

Local Office
3106 3rd Avenue, Suite 402
Y1A 5G1
667-4236

Canadian Broadcasting Corporation

English Service
Northern Service
3103 3rd Avenue
Y1A 1E5
668-8400

Canadian National Railways

NorthwesTel Inc.
301 Lambert Street
Y1A 4Y4
668-5300

Communications, Department of

District Office
4133 4th Avenue, Room 201
Y1A 1H8
667-5102

Employment and Immigration Canada

Canada Employment Centre
Federal Building, Room 101
Y1A 2B5
667-5050

Canada Immigration Centre
Federal Building, Room 101
Y1A 2B5
667-5010

Energy, Mines and Resources Canada

Conservation and Renewable Energy Office
2078 2nd Avenue
Y1A 1B1
668-2828

Surveys and Mapping Branch
Regional Surveyor
204 Range Road, Room 208
Y1A 3V1
668-2636

Environment Canada

Atmospheric Environment Service
Weather Office
Operations Building, Room 205
Whitehorse Airport
Y1A 3E4
668-2291

Canadian Wildlife Service
204 Range Road, Room 202
Y1A 3V1
668-2285

Environmental Protection
District Office
Federal Building, Room 225
308 Main Street
Y1A 2B5
667-3400
Emergency Response:
667-7244

Inland Waters and Lands
Water Resources Branch
100 Hamilton Boulevard
Post Office Box 4117
Y1A 3S9
668-2161

Parks
Yukon National Historic Sites District Office
(204 Range Road)
Post Office Box 5540
Y1A 5H4
668-2116

Parks
SS Klondike National Historic Park
(204 Range Road)
Post Office Box 5540
Y1A 5H4
668-2116

Whitehorse *(continued)*

Federal Business Development Bank

2090A 2nd Avenue
Y1A 1B6
668-4030

Federal Court of Canada

Local Office
2134 2nd Avenue
Y1A 2C6
667-5440

Fisheries and Oceans

District Office
122 Industrial Road
Y1A 2T9
667-2235

Health and Welfare Canada

Medical Services
Regional Office
Yukon Manor
2 Hospital Road
Y1A 3H8
668-6461

Yukon Regional Office
200 Range Road
Y1A 3V1
667-3100

Indian and Northern Affairs Canada

Yukon Regional Office
200 Range Road
Y1A 3V1
667-3100

Indian and Inuit Affairs
Yukon Regional Office
Federal Building, Room 305
Post Office Box 4100
Y1A 3S9
668-6474

Justice Canada, Department of

Regional Office
Financial Plaza, Main Floor
204 Lambert Street
Y1A 1Z4
668-7171

Labour Canada

District Sub-Office
Federal Building, Room 235
308 Main Street
Postal Bag 2737
Y1A 3V5
668-4346

Public Service Commission

Yukon Centre, Suite 200
4114 4th Avenue
Y1A 4N7
668-4487

Public Works Canada

201 Range Road
Y1A 3A4
668-2181

Regional Industrial Expansion, Department of

Regional Office
108 Lambert Street, Suite 301
Y1A 1Z2
668-4655

Revenue Canada, Customs and Excise

Customs
Federal Building
Post Office Box 4520
Y1A 2R8
667-6471

Royal Canadian Mounted Police

M Division Headquarters
4100 4th Avenue
Y1A 1H5
667-5584

NCO i/c
4100 4th Avenue
Y1A 1H5
Whitehorse Detachment:
667-5565
Plainclothes Units:
667-5503

Secretary of State

District Office
Federal Building, Room 240
208 Main Street
Y1A 2B5
668-2721

Supply and Services Canada

Whitehorse Purchasing Office
307 Jarvis Street, Room 102
Y1A 2H3
668-5808

Transport Canada

Airports Authority Group
Whitehorse Air Terminal Building
Mezzanine, Room 03-16
Y1A 3E4
Airport Management:
668-2300
Aviation Group
Air Traffic Services:
668-2392
Airworthiness Inspection:
668-3400
Flight Service Station:
668-2290

Associated Bookstore Agents Throughout Canada

Government publications are available from the following bookstores associated with the Canadian Government Publishing Centre (Supply and Services Canada, Ottawa, Ontario K1A 0S9).

Alberta

Banff

Banff Book & Art Den
104 Banff Avenue
TOL OCO
(403) 762-3919

Calgary

Carmen Moore Book Orders Ltd
1587 7th Street South West
T2R 1N5
(403) 228-4445

De Mille Technical Books Ltd
918 6th Avenue South West
T2P OV5
(403) 264-7740

Mount Royal College Bookstore
4825 Richard Road South West
T3E 6K6
(403) 240-6300

University of Calgary Bookstore
2920 24th Avenue North West
T2N 1N4
(403) 220-5937

Edmonton

Audrey's Books Ltd
10702 Jasper Avenue
T5J 3J5
(403) 423-3487

Librairie Le Carrefour Book Ltd
8536 109th Street
T6G 1E5
(403) 432-1267

University of Alberta Bookstore
The New Student Union Building
T6G 2J7
(403) 432-4215

Grand Prairie

Starship Books Limited
Town Centre Mall
9845 99th Avenue
T8V 0R3
(403) 532-0700

Jasper

Jasper Camera & Gifts Ltd
Post Office Box 70
TOE 1E0
(403) 852-3165

Lethbridge

House of Books
319 8th Street South
T1J 2J5
(403) 328-5888

University of Lethbridge Bookstore
4401 University Drive
T1K 3M4
(403) 320-3308

Medicine Hat

The Bookshop
Arcade Mall
435A 3rd Street South East
T1A 7G2
(403) 527-7055

Red Deer

Severna Nash Books Ltd
4926 49th Street
T4N 1V3
(403) 347-6744

St Albert

St Albert Bookshelf Ltd
139 Grandin Park Plaza
T8N 1B4
(403) 458-8180

British Columbia

Abbotsford

The Bookworks
2543 Montrose Avenue, Room 1
V2S 3T4
(604) 853-4625

Burnaby

Simon Fraser University Bookstore
V5A 1S6
(604) 291-3656

Campbell River

Campbell River Books Ltd
1412 Ironwood Street
V9W 5T5
(604) 287-3245

Cranbrook

The Book Shoppe
33 10th Avenue South
V1C 2M9
(604) 426-3415

Duncan

Volume 1 Bookstore
149 Kenneth Street
V9L 1N5
(604) 748-1533

Kamloops

Quality Books
151 Victoria Street
V2C 1Z4
(604) 374-0731

Kelowna

Mosaic Books
1420 St Paul Street
V1Y 2E6
(604) 763-4418

Kitimat

Beck's Books
208 City Centre Mall
V8C 1T6
(604) 732-3887

Nanaimo

Bookstore on Bastion Street
31 Bastion Street
V9R 2Z9
(604) 753-3011

New Westminster

The Anvil Bookstore
706 Sixth Street
V3L 3C5
(604) 526-3311

Penticton

Okanagan Books Ltd
Division of Penticton Stationery Ltd
239 Main Street
V2A 5B1
(604) 493-1941

Powell River

Windflower Books & Stationery
4539 Marine Avenue
V8A 2K5
(604) 485-2728

Richmond

Bomber Joe's Bookstores Ltd
South Terminal Building
Vancouver International Airport
Vancouver AMF
V7B 1W1
(604) 278-8021

Sechelt

Sechelt Bookstore
Cowrie Street
Post Office Box 919
V0N 3A0
(604) 885-2527

Sidney

Tanners Books and Gifts
2436 Beacon Avenue
V8L 1X6
(604) 656-2345

Vancouver

Seymour Books Ltd
1637 Lonsdale Avenue
V7M 2J5
(604) 987-4644

University of British Columbia Bookstore
6200 University Boulevard
V6T 1Y5
(604) 228-4741

World Wide Books and Maps
949 Granville Street
V6Z 1L3
(604) 687-3320

Vernon

Bookland
3401A 30th Street
V1T 2E3
(604) 545-1885

Victoria

Camosun College Bookstore
1950 Landsdowne Road
V8P 5J2
(604) 592-1281

University of Victoria Bookstore
Post Office Box 2200
V8W 2Y2
(604) 721-7211

Manitoba

Brandon

Black Bond Books
635 Rosser Avenue
R7A 0K6
(204) 727-1007

St Boniface

Librairie Landry
180 Provencher Boulevard
R2H 0G3
(204) 233-3407

Winnipeg

Mary Scorer Books Ltd
389 Graham Avenue
R3C 0L3
(204) 943-9600

University of Manitoba Book Store
Fort Garry Campus
R3T 2N2
(204) 474-8321

New Brunswick

Bathurst

Book Village du Livre Ltée
K-Mart Plaza
700 St Peter Avenue
E2A 2Y8
(506) 548-8359

Federicton

University Bookstore
University of New Brunswick
Post Office Box 4400
E3B 5A3
(506) 453-4664

Westminister Books
445 King Street
E3B 1E5
(506) 454-1442

Moncton

Bookmark Ltd
Post Office Box 7004, Sub 12 Riverview
E1B 1V0
(506) 388-1293

Sackville

Mount Allison University Bookstore
Mount Allison University
E0A 3C0
(506) 364-2225

Newfoundland

St John's

Dicks & Co Ltd
320 Water Street
A1C 5K6
(709) 579-5111

Macy's Book Store
17 Rowan Street
A1B 2X2
(709) 726-0674

Memorial University of
Newfoundland Bookstore
A1C 5S7
(709) 737-7400

Northwest Territories

Fort Smith

Fort Smith Workshop
69 Portage Avenue
Post Office Box 403
X0E 0P0
(403) 872-2606

Inuvik

Mac's News
Post Office Box 2720
XOE OTO
(403) 979-2104

Yellowknife

The Yellowknife Book Cellar
Scotia Centre
Post Office Box 1256
X1A 2N9
(403) 920-2220

Nova Scotia

Halifax

The Book Room Ltd
1664-1666 Granville Street
B3J 2N7
(902) 423-8271

Classic Bookshops
Scotia Square
B3J 1N9
(902) 423-6438

Wolfville

The Box of Delights
328 Main Street
BOP 1XO
(902) 542-9511

Ontario

Barrie

Georgian College Bookstore
One Georgian Drive
L4M 3X9
(705) 728-1951

Belleville

The James Text Limited
183 Front Street
K8N 5V5
(613) 968-6775

Brockville

Leeds County Books
41 King Street West
K1V 3P7
(613) 342-5728

Cambridge

Epic Bookstore No 2
John Galt Centre
N1R 6B3
(519) 621-9500

Chatham

Epic Bookstore No 3
Chatham Place
801 St Clair Street
N7M 5J9
(519) 351-1421

Cobalt

Highway Bookshop
POJ 1CO
(705) 679-8375

Cobourg

The Family Tree House
47 King Street West
K9A 2M1
(416) 372-8906

Dryden

The Bookcase
23 King Street
K8N 1B4
(807) 223-3479

Guelph

Guelph Campus Co-operative
Campus Bookstore Division
Physical Science Complex
University of Guelph
N1G 2W1
(519) 821-2050

Hamilton

The Bookcellar
144 James Street South
L8P 3A2
(416) 525-7172

McMaster University Bookstore
1280 Main Street West
L8S 4L8
(416) 525-9140, ext 4751

Huntsville

The Bookcase
93 Main Street East
POA 1KO
(705) 789-9111

Kapuskasing

The Book Stop
Model City Mall
25 Brunetville Road
P5N 2E9
(705) 335-4384

Kenora

Scott's Books
Kenora Shoppers Mall
130 Main Street South
P9N 3X7
(807) 468-7700

Kingston

The Book Shop
251 Princess Street
K7L 1B4
(613) 546-0734

Campus Bookstore
Queen's University
K7L 3N6
(613) 542-9677

Kitchener

Provident Bookstore
117 King Street West
N2G 4M5
(519) 743-2673

London

The Bookstore
Fanshawe College
Post Office Box 4005
N5W 5H1
(519) 452-4260

The Bookstore
University of Western Ontario
N6A 3K7
(519) 679-3520

Oxford Bookshops Ltd
740 Richmond Street
N6A 1L6
(519) 438-8336

Mississauga

Insight Books
Sheridan Mall
2225 Erin Mills Parkway
L5K 1T9
(416) 822-5326

North Bay

Campus Shop
Canadore College
P1B 8K9
(705) 474-7600

Fosdick's
150 Main Street West
P1B 2T5
(705) 472-7380

Ontario *(continued)*

Orillia

Epic Bookstore
Orillia Square Mall
Rural Route 4
L3V 6H4
(705) 325-4877

Oshawa

Civic Books Ltd
Midtown Mall
200 John Street West
L1J 2B4
(416) 728-8011

Ottawa

Canadian Public Health Association
1335 Carling Avenue, Suite 210
K1Z 8N8
(613) 725-3769

Canterbury House
228 Bank Street
K2P 1X1
(613) 232-4201

Capital Library Wholesale
1427 Ogilvie Road
K1J 8M7
(613) 749-5949

Carleton University Bookstore
Southam Hall Court Yard
Colonel By Drive
K1S 5B6
(613) 564-6616

Le Coin Du Livre (Central) Ltée
263 Dalhousie Street
K1K 7E3
(613) 235-7886

Librairie de la Capitale/Capital Bookstore
75 Elgin Street
K1P 5B8
(613) 236-7287

Librairie de l'Université d'Ottawa/
University of Ottawa Bookstore
85 Hastey Street
K1N 9A6
(613) 564-7070

Librairie Trillium Inc.
321 Dalhousie Street
K1N 7G1
(613) 236-2331

Renouf Publishing Co Ltd
(Mail Order Bookstore)
61 Sparks Street
K1P 5R1
(613) 238-8985

Parry Sound

The Book Worm Shoppe
56 James Street
P2A 1T5
(705) 746-8813

Pembroke

McCann's Books & Records Ltd
Pembroke Mall
1100 Pembroke Street East
K8A 6Y7
(613) 732-9726

Perth

Valley Bookshop
53 Gore Street East
K7H 1H6
(613) 267-5532

Peterborough

Trent University Bookstore
224 Charlotte Street
K9J 2T8
(705) 748-1230

St Catharines

Beattie Stationery
14 Queen Street
L2R 3M2
(519) 688-4040

St Thomas

Epic Bookstore
Elgin Mall
417 Wellington Street
N5R 5J5
(519) 631-2760

Sarnia

Epic Bookstore
Lambton Shopping Mall
1380 London Road
N7S 1P8
(519) 542-9111

Sault Ste Marie

Pickwick Book Store
610 Queen Street East
K6A 2A4
(705) 942-2272

Smiths Falls

R & R Books Ltd
County Fair Mall
K7A 3Z5
(613) 283-5738

Sturgeon Falls

Mac's Bookstore and Office Supplies
184 King Street
POH 2GO
(705) 753-1732

Shorty's Convenience Store
162 Front Street
POH 2GO
(705) 753-1811

Sudbury

Epic Bookstores Ltd
100 Elm Street
Sudbury City Centre
P3C 1S8
(705) 673-2003

Laurentian University Bookstore
Ramsey Lake Road
P3E 2C6
(705) 675-1151

Ontario *(continued)*

Thunder Bay

Cumberland Bookstore
20 Cumberland Street North
P7A 4K9
(807) 344-4202

Lakehead University Bookstore
Oliver Road
P7B 5E1
(807) 345-2121, ext 335

Toronto

Albert Britnell Book Shop Ltd
765 Yonge Street
M4W 2G6
(416) 924-3678

Bob Miller Book Room
180 Bloor Street West
M5S 2V6
(416) 922-3557

Federal Publications Inc.
(Mail Order Bookstore)
301-303 King Street West
M5V 1J5
(416) 581-1552

Librairie Champlain
107 Church Street
M5C 2G4
(416) 364-4345

Micromedia Limited
(Mail Order Bookstore)
144 Front Street West
M5J 2L7
(416) 593-5211

Renouf Publishing Co Ltd
(Mail Order Bookstore)
211 Yonge Street
M5B 1M4
(416) 363-3171

SCM Book Room Inc
333 Bloor Street West
M5S 1W7
(416) 979-9624

University of Toronto Bookroom
214 College Street
M5T 1R2
(416) 586-7916

Trenton

Darling's Stationery Ltd
24 Dundas Street West
K8V 5R6
(613) 392-1281

Waterloo

University of Waterloo Bookstore
N2L 3G1
(519) 885-1211, ext 2049

Wilfred Laurier University Bookstore
75 University Avenue
N2L 3C5
(519) 884-1970, ext 2204

Welland

A M Smith Stationery and Office Supply
7 Main Street East
L3B 3Z6
(416) 732-2405

Librairie Welland
720 Main Street East
L3B 3Y4
(416) 735-5545

Windsor

The Bookstore, Public Library
850 Ouellette Avenue
N9A 4M9
(519) 255-6765

St Clair College Bookstore
2000 Talbot Road West
N9A 6S4
(519) 966-1656, ext 322

Woodstock

Epic Bookstore
Blanford Square Mall
N4S 7V9
(519) 539-1133

Merrifield Book Shop
423 Dundas Street
N4S 1B8
(519) 539-4220

Prince Edward Island

Charlottetown

The Bookmark
Confederation Court Mall
C1A 4B5
(902) 894-8467

Québec

Amos

Librairie Querbes
241 1st Avenue East
J9T 1H5
(819) 732-5201

Chicoutimi

Librairie Régionale 1982 Inc.
461 Racine Street East
G7H 1T6
(418) 549-7135

Dolbeau

Librairie Centrale Ltée
1245 Walberg Boulevard
G8L 1H3
(418) 276-3455

Drummondville

Librairie du Centre du Québec Inc.
212 Hériot Street
J2C 1J8
(819) 478-1395

Granby

Librairie Jean-Yves Inc.
3 Court Street
J2G 4Y6
(514) 375-1569

Hauterive

Librairie Manicouagan Inc.
836 De Puyjalon Street
G5C 1N1
(418) 589-5204

Hull

Librairie du Quartier
157 Promenade du Portage
J8X 2K4
(819) 777-4141

Librairie Moderne
400 Taché Boulevard
J9A 1M0
(819) 770-1102

Joliette

Librairie René Martin Inc.
598 Saint-Viateur Street
J6E 3B7
(514) 759-2822

Jonquière

Librairie L.I.M.A. Jonquière Inc.
2501 Saint-Dominique Street
G7X 6K1
(418) 542-8181

Laval

Librairie Le Bouquin Enrg.
355 Samson Boulevard
(Sainte-Dorothée)
H7X 1J4
(514) 689-4675

Lennoxville

Bishop's University Bookstore
J1M 1Z7
(819) 569-9551, ext 294

Montreal

Concordia University Bookstore
Loyola Campus
7141 Sherbrooke Street West
H4B 1R6
(514) 848-3636

Concordia University Bookstore
Sir George Williams Campus
1455 Maisonneuve Boulevard West
H3G 1M8
(514) 848-3615

Conexfor Inc.
(geographical maps and related material)
Desjardins Complex
Suite 137
H5B 1B8
(514) 849-5741

Institut de Recherches
Psychologiques Inc.
34 Fleury Street West
H3L 1S9
(514) 382-3000

Librairie Bonder Bookstore Inc.
5674 Monkland Avenue
H4A 1E4
(514) 484-7131

Librairie Caron
(geographical maps and related material)
251 Sainte-Catherine Street East
H2X 1L5
(514) 845-5698

Librairie Champigny Inc.
4474 Saint-Denis Street
H2J 2L1
(514) 844-2587

Librairie COOP-UQAM
University of Québec at Montréal
Judith-Jasmin Pavillon
Room JM-205
1225 Saint-Denis Street
H3C 3P8
(514) 282-3333

Librairie Demarc Inc.
Fleury Branch
1691 Fleury Street East
H2C 1T1
(514) 384-9920

Librairie Demarc Inc.
Desjardins Branch
Desjardins Complex
H5B 1B5
(514) 288-4844

Librairie Leméac Inc.
371 Laurier Avenue West
H2V 2K6
(514) 273-2841

Librairie postale Bibliorama Inc.
(Mail Order Bookstore)
Post Office Box 444
H2V 4R6
(514) 274-5468

Québec *(continued)*

Montréal *(continued)*

Librairie Renaud-Bray Enrg.
5219 Côte-des-Neiges Road
H3T 1Y1
(514) 342-1515

Librairie Renouf Ltée/
Renouf Publishing Co. Ltd
980 Notre-Dame Street
Lachine
H8S 2B9
(514) 634-7088

Librairie scientifique
Bernard Hénault Enrg.
110 De la Gauchetière Street
Canada Place
Plaza Level
H3B 2N2
(514) 395-2442

Librairie scientifique
Bernard Hénault Enrg.
Store 304
425 Maisonneuve Boulevard West
H3A 3G5
(514) 849-3569

Librairie de l'Université de Montréal
3200 Jean-Brillant Street
Room 1315
H3T 1N8
(514) 343-7362

McGill Univeristy Bookstore
Samuel Bronfman Building
1001 Sherbrooke Street West
H3A 1G5
(514) 392-4870

Le Parchemin
Berri-Demontigny Metro Station
505 Sainte-Catherine Street East
H2L 2C9
(514) 845-5243

Wilson-Lafleur Ltée
39 Notre-Dame Street West
H2Y 1S5
(514) 288-7153

Mont Saint-Hilaire

Librairie Dialecta Inc.
135 Messier Street
J3H 2W8
(514) 467-5573

Québec

Librairie Garneau Québec (1982) Ltée
47 Buade Street
G1R 4A2
(418) 692-4262

Librairie Laliberté Inc.
Innovation Shopping Centre
2360 Saint-Foy Road
Sainte-Foy
G1V 4H2
(418) 658-3640

Librairie Marque d'OR - C.E.J. Inc.
800 Place d'Youville
G1R 3P4
(418) 692-4358

Librairie Vaugeois
1354 Maguire Avenue
Sillery
G1T 1Z3
(418) 681-0254

Rimouski

Librairie Comptoirs Horizon Inc.
214 De la Cathédrale Avenue
G5L 5J2
(418) 723-6560

Librairie l'Alphabet Inc.
Head Office
120 Saint-Germain Street West
G5L 4B5
(418) 723-8521

Rivière-du-Loup

Librairie du Portage
298 Thériault Boulevard
G5R 3K3
(418) 862-3561

Roberval

Librairie Leclerc Ltée
707 Saint-Joseph Boulevard
G8H 2L3
(418) 275-0652

Rouyn

Librairie Papeterie LML Inc.
100 Terminus Street West
J9X 6H7
(819) 764-9574

Le Service Scolaire
150 Perreault Street East
J9X 3C4
(819) 764-5166

Sainte-Foy

see under Québec

Saint-Hyacinthe

Librairie Comptoir du Livre
548 Mondor Street
J2S 5A9
(514) 773-8586
(514) 467-3072

Saint-Lambert

Éditions Le Fureteur Inc.
615 Victoria Avenue
J4P 3R4
(514) 465-5597

Sept-Îles

Librairie Côte-Nord Enrg.
Place de Ville Building
Suite 220
770 Laure Boulevard
G4R 1Y2
(418) 968-8881

Québec *(continued)*

Shawville

Librairie Pontiac
133 Centre Street
JOX 2YO
(819) 647-2204

Sherbrooke

Librairie Demarc Inc.
Estrie Square
3050 Portland Boulevard
J1K 1K1
(819) 569-9957

Librairie des Éditions Paulines
250 Saint-François Boulevard North
J1E 2B9
(819) 569-5535

Librairie Universitaire Biblairie GGC
Albert-Leblanc Hall
2500 Université Boulevard
J1H 5N4
(819) 566-0344

Sillery

see under Québec

Trois-Rivières

Clément Morin & Fils Ltée
4125 Des Forges Boulevard
G8Y 1W1
(819) 379-4153

Librairie Poirier Inc.
1545 Royale Street
G9A 4J9
(819) 379-1535

Val-d'Or

Librairie Régionale Leméac Enrg.
769 3rd Avenue
J9P 1R9
(819) 824-3808

Valleyfield

Librairie Boyer Ltée
10 Nicholson Street
J6T 4M2
(514) 373-6211

Victoriaville

Librairie Beaux-Livres Inc.
Bois-Francs Square
559 Jutras Boulevard East
G6P 7H4
(819) 752-2221

Saskatchewan

Moose Jaw

Prairie West Books
428 Main Street North
S6H 3K2
(306) 693-5707

Regina

Canada Book Company Ltd
1861 Scarth Street
S4P 2G9
(306) 522-3243

University of Regina Bookstore
University of Regina
S4S 9A2
(306) 584-4755

Saskatoon

Saskatoon Book Store Ltd
148 2nd Avenue North
S7K 2B2
(306) 664-2572

University of Saskatchewan
Bookstore
Marquis Hall
S7N 0W0
(306) 996-4468

Yukon

Whitehorse

Kee-Bird Books and Gifts Ltd
203 Main Street
Y1A 2B2
(403) 668-2434

Depository Libraries

The following is a list of depository libraries which receive one free copy of all federal government publications distributed by the Canadian Government Publishing Centre. Full depository libraries (indicated by an *) receive the publications automatically; selective depository libraries receive copies on request. (*See also* Supply and Services Section, SSC 9)

Alberta

Airdrie

Airdrie Municipal Library

Athabasca

Athabasca University

Banff

Banff Library

Beaverlodge

RCMP Century Library

Bonnyville

Bonnyville Municipal Library

Calgary

Calgary Public Library

Mount Royal College, Library

Southern Alberta Institute, Library

*University of Calgary, Library

Camrose

Camrose Lutheran College, Library

Camrose Public Library

Cold Lake

Cold lake Public Library

Edmonton

Concordia College, Library

Edmonton Public Library
- Calder Branch Library
- Capilano Branch Library
- *Central Library
- Dickinsfield Branch
- Highlands Branch Library
- Idlwylde Branch
- Jasper Place
- Southgate Branch
- Woodcraft Branch Library

Grant MacEwan Community College Library

*Legislature Library

Northern Alberta Institue of Technology Library

University of Alberta
- Faculté St Jean, Bibliothèque/Library
- Law Library
- *Main Library
- Winspear Library

Edson

Edson Public Library

Fort McMurray

Fort McMurray Public Library

Keyano College, Learning Resource Centre

Grand Centre

Grande Centre and District Public Library

Grande Prairie

Grande Prairie Public Library

Grande Prairie Regional College Library

High River

High River Centennial Library

LaCombe

Parkland Regional Library
- LaCombe Branch

Lethbridge

Lethbridge Public Library

University of Lethbridge Library

Lethbridge Community College

Medicine Hat

Medicine Hat College, Library

Medicine Hat Public Library

Olds

Olds College, The Library

Red Deer

Red Deer Community College, Learning Resource Centre

Red Deer Public Library

St Albert

St Albert Public Library

Spruce Grove

Yellowhead Regional Library
- Spruce Branch

Vegreville

Vegreville Public Library

Vermillion

Lakeland College
- Vermilion Campus, Library

British Columbia

Alert Bay

Alert Bay Public Library

Burnaby

British Columbia Institute of Technology Library

Burnaby Public Library
– Kingsway Branch

Pacific Vocational Institute
– Burnaby Campus, Library

*Simon Fraser University Library

Burns Lake

Burns Lake Public Library

Castlegar

Castlegar and District Public Library

Selkirk College, Library

Chilliwack

Chilliwack Public Library

Fraser Valley College

Clearbrook

Fraser Valley Regional Library
– Clearbrook Branch

Coquitlam

Coquitlam Public Library

Cranbrook

Cranbrook Public Library

East Kootenay Community College Library

Dawson Creek

Dawson Creek Public Library Association

Northern Lights College, Library

Delta

George Mackie Library

South Delta Kiwanis Library

Fernie

Fernie Public Library

Fort St James

Fort St James Public Library

Fort St John

Fort St John Public Library

Grand Forks

Grand Forks Public Library

Houston

Houston Public Libary

Kamloops

Cariboo College, Library

Cariboo-Thompson-Nicola Library
– Kamloops Branch

Kelowna

Okanagan College
– Muriel Ffoulkes Learning Centre

Okanagan Regional Library
– Kelowna Branch

Kimberley

Kimberley Public Library

Kitimat

Kitimat Public Library

Langley

Langley Centennial Library

Mackenzie

Mackenzie Public Library

Maple Ridge

Maple Ridge Public Library

Merritt

Merritt Public Library

Nanaimo

Malaspina College, Learning Resource Centre

Vancouver Island Regional Library

Nelson

Nelson Municipal Library

New Westminster

Douglas College, Library

New Westminster Public Library

Penticton

Penticton Public Library

Port Coquitlam

Terry Fox Library

Port Moody

Port Moody Public Library

Powell River

Powell River District Public Library

Prince George

College of New Caledonia, Library

Prince George Public Library

Prince Rupert

Prince Rupert Library

Quesnel

Quesnel Library

Richmond

Richmond Public Library

Sparwood

Sparwood Public Library Association

Surrey

Kwantlen College, Libraries

Surrey Public Library
– Centennial Branch
– Newton Branch

Terrace

Terrace Public Library

North Vancouver

Capilano College Media Centre

North Vancouver City Library

North Vancouver District Library

British Columbia *(continued)*

Vancouver

University of British Columbia
– David Lam Management Research Library
– Faculty of Law Library
– *Main Library

Vancouver Community College, Library

*Vancouver Public Library

West Vancouver

West Vancouver Memorial Library

Vanderhoof

Vanderhoof Public Library

Vernon

Okanagan Regional Library
– Vernon Branch

Victoria

Camosun College, Media Centre

Greater Victoria Public Library

*Legislative Library

Royal Roads Military College
– Coronel Memorial Library

University of Victoria
– *McPherson Library

White Rock

White Rock Library

Williams Lake

Williams Lake Library

Manitoba

Boissevain

Boissevain and Morton Regional Library

Brandon

Assiniboine Community College, Library

Brandon University
– John E. Robbins Library

Western Manitoba Regional Library
– Brandon Branch

Carman

Boyne Regional Library

Flin Flon

Flin Flon Public Library

Gimli

Evergreen Regional Library
– Gimli Branch

Killarney

Lakeland Regional Library

Melita

Southwestern Manitoba Regional Library

Morden

South Central Regional Library
– Morden Branch

Neepawa

Western Manitoba Regional Library
– Neepawa Branch

St-Boniface

Bibliothèque publique de St-Boniface

St-Pierre

Jolys Regional Library

Selkirk

Selkirk Community Library

Steinback

Steinback Public Library

Stonewall

South Interlake Regional Library

The Pas

Keewatin Community College, Library

The Pas Public Library

Winkler

South Central Regional Library Winkler Branch

Winnipeg *Legislative Library

Red River Community College, Learning Resource Centre

St Paul's College, Library

University of Manitoba
– *Elizabeth Dafoe Library
– Faculty of Law Library

University of Winnipeg, Library

Winnipeg Public Library
– Fort Garry Branch
– Henderson Branch
– Main Branch
– St James Assiniboia Westood
– St Vital Public Libray
– West Kildonan Branch

New Brunswick

Bathurst

Bibliothèque Régional Chaleur
– Bibliothèque Nepisiquit

Collège Communautaire du Nouveau-Brunswick

Campbellton

Chaleur Regional Library

Edmunston

Bibliothèque régionale du Haut Saint Jean

Collège Saint Louis-Maillet

New Brunswick *(continued)*

Fredericton

*Legislative Library/Bibliothèque de la législature

University of New Brunswick
- Faculty of Law Library
- *Library (main)

York Region Library

Moncton

Albert-Westmorland-Kent
- Regional Library/Bibliothèque régionale Albert-Westmorland-Kent

Université de Moncton
- *Bibliothèque Champlain

Richbucto

Albert-Westmorland-Kent Regional Library/ Bibliothèque régionale Alberta-Westmorland-Kent

Rothesay-Quispamsis

Kennebecasis Public Library

Sackville

Mount Allison University
- *Ralph Pickard Bell Library

Saint John

Saint John Regional Library
- Main Branch
- Bibliothèque Le Cormoran Centre de Champlain

University of New Brunswick
- Ward Chipman Library

St Stephen

St Croix Public Library

Shippagan

Centre universitaire de Shippagan, Bibliothèque

Woodstock

L P Fisher Public Library

Newfoundland

Corner Brook

Corner Brook City Library

Memorial University
- Sir Wilfrid Grenfell College

Grand Falls

Central Region Libraries

Labrador City

Newfoundland Public Library Service
- Labrador and Northern Region

St John's

College of Fisheries, Library

College of Trades and Technology, Library

Legislative Library (House of Assembly)

*Memorial University of Newfoundland Library

Public Library Services (Arts and Culture Centre)

Stephenville

Bay St George Community College Library

Northwest Territories

Fort Smith

Arctic College
- Thebacha Campus

Hay River

Northwest Territories Public Library Services

Inuvik

Samuel Hearne Secondary School

Yellowknife

Northwest Territories Government Library

Nova Scotia

Annapolis Royal

Annapolis Valley Regional Library

Antigonish

St Francis Xavier University
- Angus L MacDonald Library

Bridgewater

South Shore Regional Library

Church Point

Université Sainte Anne
- Bibliothèque Louis Comeau

Dartmouth

Dartmouth Regional Library

Halifax

Dalhousie University
- *Killam Memorial Library
- Law Library

Halifax City Regional Library

Legislative Library

Mount St Vincent University, Library

Nova Scotia College of Art and Design, Library

Nova Scotia Provincial Library

St Mary's University
- Patrick Power Library

Nova Scotia *(continued)*

Halifax *(continued)*

Technical University of Nova Scotia Library

Lower Sackville

Halifax County Regional Library

Mulgrave

Eastern County Regional Library

New Glasgow

Pictou-Antigonish Regional Library

Shelburne

Western County Regional Library
- Shelburne Branch

Sydney

College of Cape Breton Library

James McConnell Memorial Library

Truro

Colchester – East Hants Regional Library

Nova Scotia Agricultural College Library

Nova Scotia Teachers College
- Learning Resources Centre

Wolfville

*Acadia University Library

Yarmouth

Western Counties Regional Library
- Yarmouth Branch

Ontario

Acton

Halton Hills Public Libraries

Ailsa Craig

Middlesex County Library
- Alisa Craig Branch

Ajax

Ajax Public Library

Alliston

Alliston Public Library

Ancaster

Ancaster Public Library

Arnprior

Arnprior Public Library

Arva

Middlesex County Library
- Arva Branch

Atikokan

Atikokan Public Library

Aurora

Aurora Public Library

Barrie

Barrie Public Library

Georgian College, Applied Arts and Technology, Library

Beamsville

Lincoln Public Library

Belleville

Belleville Public Library

Loyalist College, Anderson Resource Centre

Bolton

Town of Caledon Library
- Albion Bolton Branch

Borden

Base Borden Public and Military Library

Bourget

Bibliothèque Publique de Bourget

Bowmanville

Newcastle Public Library
- Bowmanville Branch

Bracebridge

Bracebridge Public Library

Bradford

Bradford Public Library

Brampton

Brampton Public Library
- Central Branch
- Cyril Clark
- Four Corners

Sheridan College of Applied Arts and Technology
- Brampton Campus Library

Brantford

Brantford Public Library

Mohawk College of Applied Arts and Technology
- Brant-Elgin Campus – Resource Centre

Brockville

Brockville Public Library

St Lawrence College Library
- Brockville Campus, Learning Resource Centre

Burlington

Burlington Public Library
- Central Branch

Caledonia

Town of Haldimand Public Libraries

Cambridge

Cambridge Public Library
- Central Library
- Hespeler Branch
- Preston Branch

Carleton Place

Carleton Place Public Library

Ontario *(continued)*

Chapleau

Chapleau Public Library

Chatham

Chatham Public Library

Chelmsford

Rayside Balfour Public Library

Chesley

Bruce County Library
- Chesley Branch

Cobourg

Cobourg Public Library

Cochrane

Cochrane Public Library

Collingwood

Collingwood Public Library

Coniston

Coniston Public Library

Cornwall

Simon Fraser Centennial Library

St Lawrence College Library

Delhi

Township of Delhi Public Library

Dorchester

Middlesex County Library
- Dorchester Branch

Dundas

Dundas Public Library

Dunnville

Dunnville Public Library

Durham

Durham Public Library

Ear Falls

Ear Falls Public Library

Englehart

Englehart Public Library

Espanola

Espanola Public Library

Essex

Essex County Public Library

Etobicoke

Etobicoke Public Library
- Albion Branch
- Brentwood Branch
- Eatonville Branch
- Long Branch Branch
- New Toronto Branch
- Richview Branch

Humber College Library
- North Campus

Falconbridge

Nickel Centre Public Library
- Falconbridge Branch

Fergus

Wellington County Public Library

Fonthill

Town of Pelham Public Library

Fort Erie

Fort Erie Public Library
- Centennial Branch

Fort Frances

Fort Frances Public Library

Gananoque

Gananoque Public Library

Garson

Garson Public Library

Georgetown

Halton Hills Public Libraries

Glencoe

Middlesex County Library
- Glencoe Branch

Gloucester

Gloucester Public Library/Bibliothèque public de Gloucester
- Bériault Branch/succursale Bériault
- Edward D Jones Branch/succursale Edward D Jones
- Ogilvie Road Branch/succursale chemin Ogilvie

Goderich

Huron County Library

Greely

Greely Public Library

Guelph

Guelph Public Library

*University of Guelph, Library

Haileybury

Haileybury Public Library

Haliburton

Haliburton County Public Library

Hamilton

*Hamilton Public Library

McMaster University
- *Mills Memorial Library

Mohawk College, Library

Wentworth Library

Hanover

Hanover Public Library

Hawkesbury

Hawkesbury Public Library/Bibliothèque publique de Hawkesbury

Hearst

Collège de Hearst, Bibliothèque

Ontario *(continued)*

Holland Landing

East Gwillimbury Public Library

Huntsville

Huntsville Public Library

Ingersoll

Ingersoll Public Library

Kanata

Kanata Public Library
- Hazeldean Branch

Keswick

Georgina Township Public Library

Kincardine

Bruce County Library
- Kincardine Branch

King City

King Township Public Library

Kingston

Frontenanc County Public Library

Kingston Public Library

Queen's University
- *Douglas Library
- Faculty of Education, Library
- Law Library

Royal Military College, Library

St Lawrence College of Applied Arts and Technology, Library

Kirkland Lake

Northern College, Resource Centre

Teck Centennial Library

Kitchener

Kitchener Public Library

Lakefield

Lakefield Public Library

Lambeth

Middlesex County Library
- Lambeth Branch

Leamington

Leamington Public Library

Lindsay

Lindsay Public Library

Sir Sandford Fleming College
- Frost Campus, Library

Victoria County Public Library

Lively

Walden Public Library
- Creighton Branch

London

Fanshawe College, Library

Huron College, Library

King's College
- Lester A Wemple Library

London Public Library

University of Western Ontario
- Faculty of Western Ontario
- *Main Library
- School of Business Administration

Lucan

Middlesex County Library
- Lucan Branch

Manitouwadge

Manitouwadge Public Library

Maple

Vaughan Public Libraries

Markham

Town of Markham Public Library
- Markham Community Branch
- Thornhill Community Branch

Midhurst

County of Simcoe Library

Midland

Midland Public Library

Milton

Milton Public Library

Mississauga

Erindale College Library

Mississauga Library System
- Burnhamthorpe Branch
- Central Library
- Clarkson – Lorne Park Branch
- Erin Mills
- Lakeview Branch
- Malton District
- Meadowvale West
- Mississauga Valley Branch
- Port Credit Branch
- Streetsville Branch
- Woodlands Branch

Napanee

Lennox and Addington County Public Library

Nepean

Algonquin College, Library – Woodroffe Campus/Collège Algonquin, Bibliothèque – Campus Woodroffe

Nepean Public Library
- Merivale Road Branch
- Centennial Branch
- Ruth E Dickinson Branch

Newmarket

Newmarket Public Library

Niagara Falls

Niagara Falls Public Library
- Chippawa Branch
- Victoria Avenue Branch

Niagara-on-the-Lake

Niagara-on-the-Lake Public Library

Nipigon

Nipigon Public Library

Ontario *(continued)*

North Bay

Canadore College, Education Centre

North Bay Public Library/Bibliothèque publique de North Bay

North York

Glendon College/Collège universitaire Glendon
- Bibliothèque Leslie Frost Library

North York Public Library
- Bathurst Heights Branch
- Central Branch
- Don Mills Branch
- Downsview Branch
- Fairview Branch
- Yorkwood Branch

Seneca College Library
- Newnham Campus

Sunny Brook Medical Centre
- Health Science Library

York University
- Low Library
- *Scott Library
- Steacie Science Library

Oakville

Oakville Public Library

Sheridan College, Learning Centre Library

Orangeville

Orangeville Public Library

Orillia

Orillia Public Library

Orono

Town of Newcastle Public Library
- Clarke Branch

Oshawa

Durham College, Library

Oshawa Public Library
- Bagot Street Branch
- North Simcoe Street Branch

Ottawa

Algonquin College/Collège Algonquin
- Colonel By, Resource Centre/Centre de documentation
- Heron Park, Resource Centre/Centre de documentation
- Rideau Campus, Resource Centre/Centre de documentation

Carleton University
- MacOdrum Library

Ottawa Public Library/Bibliothèque publique d'Ottawa
- Alta Vista Branch/Succursale Alta Vista
- Carlingwood Branch/Succursale Carlingwood
- Central Library/Bibliothèque centrale
- Elmvale Acres Branch/Succursale Elmvale Acres
- Rideau Branch/Succursale Rideau
- South Branch/Succursale Sud
- St Laurent Branch/Succursale St Laurent
- West Branch/Succursale Ouest

University of Ottawa/Université d'Ottawa
- Common Law Library/Bibliothèque de droit civil
- Formation des enseignants, bibliothèque
- *Morisset Library/Bibliothèque Morisset

Owen Sound

Owen Sound Public Library

Paris

Paris Public Library

Parkhill

Parkhill Public Library

Parry Sound

Parry Sound Public Library

Pembroke

Algonquin College
- Upper Ottawa Valley Campus Library

Pembroke Public Library

Penetanguishene

Penetanguishene Public Library/Bibliothèque publique de Penetanguishene

Perth

Algonquin College
- Lanark Resource Centre

Perth Public Library

Peterborough

Peterborough Public Library

Sir Sandford Fleming College of Applied Arts and Technology Library

Trent University
- Thomas J Bata Library

Pickering

Town of Pickering Public Library

Picton

Picton Public Library

Port Colborne

Port Colborne Public Library

Port Elgin

Bruce County Public Library
- Port Elgin Branch

Port Perry

Scugog Public Library

Prescott

Prescott Public Library

Red Lake

Red Lake Public Library

Richmond Hill

Richmond Hill Public Library
- Charles Connor Memorial Branch
- Main Branch
- Richvale Branch

Ridgetown

Ridgetown College of Agricultue

Ontario *(continued)*

St Catharines

Brock University, Library

St Catharines Centennial Public Library
- Grantnam Branch
- 54 Church Street Branch
- Pen Centre Branch

St Thomas

St Thomas Public Library

Sarnia

Lambton College of Applied Arts and Technology Library

Sarnie Public Library and Art Gallery

Sault Ste. Marie

Algoma University College Library

Sault Ste Marie College of Applied Arts and Technology Library

Sault Ste Marie Public Library

Scarborough

Centennial College, Library
- Ashtonbee Campus, Library
- Main Campus Library
- Warden Woods Campus, Library

Scarborough Public Library
- Agincourt Branch
- Albert Campbell District
- Bendale Branch
- Cedarbrae District
- Eglinton Square
- Morningside

University of Toronto
- Scarborough Campus

Selkirk

City of Nanticoke Public Library
- Selkirk Branch

Shelburne

Shelburne Public Library

Simcoe

Simcoe Public Library

Sioux Lookout

Sarah Vaughan Public Library

Smiths Falls

Smiths Falls Public Library

Southampton

Bruce County Library
- Southampton Branch

South Porcupine

Northern College of Applied Arts and Technology, Library

South River

South River Machar Union Library

Stayner

Stayner Public Library

Stirling

Stirling Public Library

Stittsville

Goulbourn Township Public Library

Stoney Creek

Stoney Creek Public Library

Stouffville

Whitchurch-Stouffville Public Library

Stratford

Stratford Public Library

Strathroy

Strathroy Public Library

Sudbury

Cambrian College of Applied Arts and Technology, Library/Collège Cambrian d'Arts appliqués et de technologie, bibliothèque

*Laurentian University Library/Université Laurentienne, Bibliothèque

Sudbury Public Library/Bibliothèque publique de Sudbury

Thorneloe University, Library

Thorold

Thorold Public Library

Thunder Bay

Confederation College of Applied Arts and Technology
- Challes Resource Centre

Lakehead University
- *Chancellor Paterson Library
- Faculty of Education

Thunder Bay Public Library
- *Central Branch
- Red River Road Branch

Tilbury

Kent County Public Library
- Tilbury Branch

Tillsonburg

Tillsonburg Public Library

Timmins

Timmins Public Library

Toronto

Advocacy Resource Centre for the Handicapped

East York Library
- Dawes Road Branch
- Leadise Branch
- Sir Walter Stewart Branch
- Thorncliffe Branch

*Legislative Library/Bibliothèque de la législature

*Metropolitan Toronto Central Library
- Business Department
- Reference Library

Ontario Institute for Studies in Education Library

Ryerson Polytechnical Institute, Library

Ontario *(continued)*

Toronto *(continued)*

Toronto Public Library
- Annette Street Branch
- Beaches Branch
- Bloor and Gladstone Branch
- Charles R Sanderson Branch
- City Hall Branch
- Danforth Branch
- Deer Park Branch
- Dufferin – St Clair Branch
- Forest Hill Branch
- George H Locke Branch
- Gerrard Branch
- High Park Branch
- Jones Branch
- Main Branch
- Northern District
- Palmerston Branch
- Parkdale Branch
- Parliament Street Branch
- Queen Saulter
- Riverdale Branch
- Runnymede Branch
- Swansea Branch
- Spadina Road Branch
- St Clair – Silverthorn Branch
- St George Branch
- St Lawrence/Low Branch
- Wychwood Branch
- Yorkville Branch

Trinity College Library

*University of Toronto Library
- Faculty of Law Library
- Faculty of Management Studies Library
- Faculty of Library Sciences

Victoria University Library

Trenton

Trenton Memorial Public Library

Uxbridge

Township of Uxbridge Public Library

Val Caron

Valley East Public Library

Vanier

Bibliothèque municipale

Wainfleet

Wainfleet Township Public Library

Walkerton

Bruce County Library
- Walkerton Branch

Wallaceburg

Kent County Public Library
- Wallaceburg Branch

Waterford

City of Nanticoke Public Library
- Waterford Branch

Waterloo

University of Waterloo
- *Dana Porter Arts Library

Waterloo Public Library

Waterloo Regional Library

Wilfrid Laurier University Library

Welland

Niagara College of Applied Arts and Technology Resource Centre Library

Welland Public Library

Whitby

Whitby Public Library

Wiarton

Bruce County Library
- Wiarton Branch

Windsor

St Clair College, Resource Centre Library

University of Windsor
- Central Library
- Faculty of Education
- Paul Martin Law Library

*Windsor Public Library

Woodstock

Oxford County Library

Woodstock Public Library

Wyoming

Lambton County Library

York

York Public Library
- Evelyn Gregory Branch
- Jane-Dundas Branch
- Main Branch (Eglinton Avenue)
- Mount Dennis Branch
- Weston Branch

Prince Edward Island

Charlottetown

Confederation Centre Library

Holland College Library

Provincial Library

Province of P E I
- *Planning Library

University of P E I
- Robertson Library

Summerside

Summerside Public Library

Québec

Alma

Bibliothèque municipale

CÉGEP d'Alma, Bibliothèque

Amos

Bibliothèque municipale

Anjou

Bibliothèque municipale

Asbestos

Bibliothèque publique d'Asbestos

Québec *(continued)*

L'Assomption

Collège de l'Assomption, Bibliothèque

Baie-Comeau

Bibliothèque municipale de Baie-Comeau

Beaconsfield

Beaconsfield Public Library

Beauport

Bibliothèque publique de Beauport

Beloeil

Bibliothèque municipale

Candiac

Bibliothèque municipale

Cap-Chat

Bibliothèque centrale de prêt du bas St-Laurent Gaspésie

Cap-de-la-Madeleine

Bibliothèque municipale

Charlesbourg

Bibliothèque municipale

Charny

Bibliothèque régionale de Québec

Chicoutimi

Bibliothèque municipale

CÉGEP de Chicoutimi, Bibliothèque

Université du Québec, Bibliothèque

Coaticook

Bibliothèque municipale

Côte St Luc

Côte St Luc Public Library

Dorval

Dorval Civil Library/Bibliothèque Civile Dorval

Drummondville

Bibliothèque municipale

CÉGEP de Drummondville

Gaspé

CÉGEP de la Gaspésie, Bibliothèque

Gatineau

Bibliothèque municipale

Granby

Bibliothèque municipale

CÉGEP de Granby, Bibliothèque

Greenfield Park

Bibliothèque municipale

Hauterive

CÉGEP de Hauterive
- Campus Manicouagan, Bibliothèque

Hull

Bibliothèque central de prêt de l'Outaouais

Bibliothèque municipale

CÉGEP de l'Outaouais
- Campus Gabrielle Roy
- Campus Héritage

Université du Québec
- Centre d'études universitaires, Bibliothèque

Joliette

CÉGEP de Joliette, bibliothèque

Jonquière

Bibliothèque municipale

Collège de Jonquière, Centre de documentation

Lac Brôme

Bibliothèque Commémorative Pettes

Lachine

Bibliothèque municipale

Lachute

Bibliothèque municipale

Laprairie

Bibliothèque centrale de prêt
- Région Sud Montréal

La Pocatière

CÉGEP de La Pocatière, bibliothèque

Lasalle

Bibliothèque municipale

CÉGEP André-Laurendeau, bibliothèque

La Tuque

Bibliothèque municipale

Lauzon

Cégep de Lévis-Lauzon, Centre des média

Laval

Collège Montmorency, Bibliothèque

Service de la bibliothèque de la Ville de Laval

Lennoxville

Bishop's University Library

Lévis

Bibliothèque municipale

Collège de Lévis, bibliothèque

Longueuil

Bibliothèque municipale

Bibliothèque publique

Institut Nazareth et Louis-Braille

Collège Édouard-Montpetit, Bibliothèque

Loretteville

Bibliothèque municipale

Malartic

Bibliothèque municipale

Marieville

Bibliothèque Commémorative Desautels

Mascouche

Bibliothèque municipale

Matane

Bibliothèque municipale

CÉGEP de Matane, Bibliothèque

Québec *(continued)*

Mont-Laurier

Bibliothèque municipale

Montréal

Atwater Library
Bibliothèque nationale de Québec
*Bibliothèque de la Ville de Montréal
CÉGEP Bois-de-Boulogne, Bibliothèque
CÉGEP de Maisonneuve, Bibliothèque
CÉGEP de Rosemont
CÉGEP du Vieux-Montréal, Bibliothèque
*Centres des Biblioteques
Collège Ahuntsic, Bibliothèque
Collège André-Grasset, Bibliothèque
Collège Jean-de-Brébeuf
– Bibliothèque du Pavillon Lalemant
Collège Marie-Victorin, Bibliothèque
*Concordia University, Main Library
– Loyola Campus Library
École des hautes études commerciales, Bibliothèque
École nationale d'administration publique, Centre de documentation
École polytechnique, bibliothèque
Fraser-Hickson Institute Library/Institut Fraser-Hickson (Bibliothèque)
Jewish Public Library
Marianopolis College Library
*McGill University, Main Library
– Howard Ross Library of Management
– Law Library
– Social Work Library
Université de Montréal
– Bibliothèque de droit
– *Bibliothèque des sciences humaines et sociales
– Bibliothèque Para-Médicale
*Université du Québec à Montréal, Bibliothèque
Vanier College
– Snowdon Campus, Media Resource Centre

Montréal Est

Bibliothèque municipale

Montréal Nord

Bibliothèque municipale

Mont Royal

Reginald J P Dawson Library

Murdochville

Bibliothèque municipale

Pierrefonds

Bibliothèque intermunicipale

Pincourt

Bibliothèque municipale

Pointe Claire

Pointe Claire Public Library/Bibliothèque publique de Pointe Claire – Central

Port Cartier

Bibliothèque municipale

Québec

*Bibliothèque de l'assemblée nationale
Bibliothèque municipale du Québec
CÉGEP François-Xavier-Garneau, Bibliothèque
Collège Jésus-Marie de Sillery, Bibliothèque
Collège de Limoilou, Bibliothèque

Repentigny

Bibliothèque municipale

Rigaud

Collège Bourget, Bibliothèque

Rimouski

CÉGEP de Rimouski, Bibliothèque
University du Québec à Rimouski, Bibliothèque

Rivière-du-Loup

Bibliothèque publique
CÉGEP de Rivière-du-Loup, Bibliothèque

Roxboro

Bibliothèque municipale

Rouyn

Bibliothèque municipale
Collège de l'Abitibi-Témiscamingue, Bibliothèque
Université du Québec
– Centre d'études universitaires, Bibliothèque

St-Augustin de Québec

Campus Notre Dame de Foy, Bibliothèque

Saint-Basile-le-Grand

Bibliothèque municipale

St-Bruno

Bibliothèque municipale

St-Eustache

Bibliothèque municipale

St-Félicien

Bibliothèque municipale

St-Georges

Séminaire St-Georges, Bibliothèque du collégial

Saint-Hubert

Bibliothèque municipale

St-Hyacinthe

Bibliothèque publique
CÉGEP de St-Hyacinthe, Bibliothèque
École de médecine vétérinaire de l'Université de Montréal, Bibliothèque

St-Jean

Bibliothèque municipale

Québec *(continued)*

St-Jean *(continued)*

Collège Militaire Royal de St-Jean, Bibliothèque

Collège St-Jean sur Richelieu, Bibliothèque

Saint Jérôme

Bibliothèque municipale

CÉGEP de Saint-Jérôme, Bibliothèque

St-Lambert

Bibliothèque municipale

Champlain Regional College
- St Lambert Campus Library

Saint-Laurent

Bibliothèque municipale

CÉGEP St-Laurent, Bibliothèque

Vanier College
- St Croix Campus, Media Resource Centre

St-Léonard

Bibliothèque municipale

Sainte-Anne-de-Bellevue

John Abbot College

MacDonald College Library

Ste-Anne de la Pocatière

Collège de Ste Anne, Bibliothèque

Institut technologique agricole, Bibliothèque

Sainte-Foy

Bibliothèque municipale

Champlain Regional College
- St Lawrence Campus Library

CÉGEP de Sainte-Foy, Centre de média

École nationale d'administration publique

Université Laval,
- *Bibliothèque générale
- Faculté de Droit, Bibliothèque

Université du Québec
- Médiathèque

Sainte-Thérèse

Bibliothèque municipale

Collège Lionel-Groulx, Bibliothèque

Sept-Îles

Bibliothèque Centrale de prêt, Côte-Nord

Bibliothèque municipale de Sept-Îles

CÉGEP de Sept-Îles
- Campus Mingan

Shawinigan

Bibliothèque municipale

CÉGEP de Shawinigan, Bibliothèque

Sherbrooke

Bibliothèque centrale de prêt de l'Estrie

Bibliothèque municipale

Collège de Sherbrooke
- Centre de média

Séminaire de Sherbrooke, Bibliothèque

Université de Sherbrooke
- Bibliothèque de droit
- *Bibliothèque Générale

Sorel

Bibliothèque municipale

Terrebonne

Bibliothèque municipale

Thetford Mines

CÉGEP de Thetford Mines, Bibliothèque

Tracy

CÉGEP de Sorel-Tracy

Trois-Rivières

Bibliothèque centrale de prêt de la Mauricie

Bibliothèque de Trois-Rivières

CÉGEP de Trois-Rivières, Bibliothèque

Université du Québec à Trois-Rivières, Bibliothèque

Val D'or

Bibliothèque municipale

Valleyfield

Collège de Valleyfield, Bibliothèque

Varennes

Bibliothèque municipale

Verdun

Bibliothèque municipale

La Vernière

Collège de la Gaspésie et des Îles
- Bibliothèque du Centre des Îles

Victoriaville

CÉGEP de Victoriaville, Bibliothèque

Ville de la Baie

Bibliothèque municipale

Westmount

Dawson College Library

Westmount Public Library/Bibliothèque publique de Westmount

Saskatchewan

Estevan

Estevan Public Library

Gravelbourg

Collège Mathieu, Bibliothèque

Humboldt

Wapiti Regional Library
– Humboldt Branch

Langenburg

Parkland Regional Library
– Langenburg Branch

Melfort

Wapiti Regional Library
– Melfort Branch

Melville

Parkland Regional Library
– Melville Branch

Moose Jaw

Moose Jaw Public Library

Palliser Regional Library

Saskatchewan Technical Institute, Library

Muenster

St Peter's Abbey College, Library

Nipawin

Wapiti Regional Library
– Nipawin Branch

North Battleford

Lakeland Regional Library
– North Battleford Branch

Prince Albert

John M Cuelenaere Library

Wapiti Regional Library
– Prince Albert Branch

Regina

*Legislative Library

Saskatchewan Library

Regina Public Library

University of Regina, Library

Wascana Institute, Research Information Centre

Saskatoon

Saskatoon Public Library

*University of Saskatchewan, Library

Spalding

Parkland Regional Library
– Spalding Branch

Swift Current

Chinook Regional Library
– Main Library
– Swift Current Branch

Tisdale

Wapiti Regional Library
– Tisdale Branch

Weyburn

Southeast Regional Library

Weyburn Public Library

Wilcox

Athol Murray College of Notre-Dame
– Lane Hall Memorial Library

Wynyard

Parkland Public Library
– Wynyard Branch

Yorkton

Parkland Regional Library
– Yorkton Branch

Yukon

Whitehorse

Government of Yukon Territory
– Library Services Branch